



**California  
Department of Child  
Support Services**

**SEMI-ANNUAL  
REPORT TO THE LEGISLATURE  
CHILD SUPPORT PERFORMANCE  
AND STATISTICS**

**OCTOBER 2015 THROUGH MARCH 2016**

**Prepared by the Data Performance Analysis Branch**



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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2016, beginning October 1, 2015 and ending March 31, 2016. The report provides detailed state and local level information on performance measures with the exception of data for program costs, program administration and cost effectiveness which are only available on an annual basis.

DCSS established child support program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

### Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collection; available on an annual basis only*)

### State Performance Measures

- ✓ Percent of Cases with Collections on Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During the Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)
- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

For the semi-annual period ending March 31, 2016, California exceeded the minimum threshold on each of the federal performance measures: Paternity Establishment; Percent of Cases with a Support Order Established; Percent of Collections on Current Support; and Percent of Cases with Arrears Collections. Three of the four federal performance measures reported for this period showed an increase in 2016 from the previous year ending March 31, 2015.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

## CHILD SUPPORT PERFORMANCE OVERVIEW

### Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

### Performance Measures

Some data is only available annually; therefore, this report does not include data for all of the state and federal performance measures. The semi-annual report addresses the following performance measures:

#### Federal Performance Measures

- Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual periods of March 2015 and March 2016.

#### State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual periods of March 2015 and March 2016.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally-set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure in order to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate, and improve the performance of the child support program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2015 - MARCH 2016

**TABLE A**  
**COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2015 and 2016**

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16
STATEWIDE	99.8%	99.6%	94.2%	95.8%	89.0%	89.8%	65.6%	66.7%	58.3%	58.8%
Alameda	93.0	93.6	93.1	97.0	90.1	90.0	71.6	72.8	69.9	70.8
Alpine	*	*	88.2	86.7	97.4	100.0	77.9	90.2	62.9	60.0
Amador	101.4	93.6	90.3	107.0	96.7	96.1	82.2	82.2	69.4	69.4
Butte	113.8	94.4	97.6	101.3	94.4	94.2	68.1	68.6	58.3	58.5
Calaveras	*	*	101.5	99.9	95.3	95.4	77.0	78.8	66.4	66.3
Colusa	134.5	81.0	100.2	92.2	88.4	88.1	67.2	65.3	63.5	59.7
Contra Costa	114.8	112.6	97.2	96.9	93.8	94.8	67.9	71.0	61.9	62.6
Del Norte	98.8	132.4	93.8	96.4	92.6	93.6	62.7	62.0	49.3	50.0
El Dorado	148.8	103.3	100.3	98.4	95.1	94.8	69.0	70.2	59.7	60.7
Fresno	104.6	107.0	98.4	106.2	91.4	91.7	63.9	64.7	57.4	58.3
Glenn	*	*	102.1	99.3	96.0	96.3	64.3	65.6	56.1	55.7
Humboldt	89.2	103.2	99.2	97.0	94.2	96.6	69.4	70.0	62.9	62.6
Imperial	93.5	84.9	99.4	97.8	90.6	91.4	64.1	67.8	53.9	56.1
Inyo	55.2	111.8	91.5	98.0	93.4	93.9	73.7	67.8	59.4	57.2
Kern	94.0	101.2	91.8	94.0	86.4	86.8	61.6	61.2	51.1	50.9
Kings	100.5	110.6	97.0	99.2	92.6	93.6	69.0	70.8	54.8	57.0
Lake	111.6	108.5	95.4	103.1	88.1	90.2	63.5	63.0	60.7	59.9
Lassen	130.4	85.7	100.8	99.1	93.8	94.1	71.4	72.9	55.9	54.7
Los Angeles	93.4	97.5	89.7	90.0	83.1	85.2	60.8	61.5	55.2	54.9
Madera	85.8	91.7	113.4	107.7	91.8	92.7	64.2	65.3	60.0	61.9
Marin	127.9	108.8	101.8	97.1	95.8	96.7	78.5	78.3	69.5	69.6
Mariposa	*	*	95.6	104.0	94.7	94.1	67.6	71.1	62.1	62.1
Mendocino	111.5	103.0	97.9	98.1	93.6	94.4	65.8	67.4	56.8	59.3
Merced	109.6	111.7	101.8	98.9	91.6	92.0	65.8	67.9	54.6	56.5
Modoc	600.0	700.0	107.6	96.5	94.0	94.9	69.3	68.0	53.7	54.1
Mono	94.4	92.9	97.7	112.4	92.7	90.1	76.5	75.1	71.2	69.9
Monterey	117.3	112.5	100.5	99.8	93.1	93.2	63.7	65.0	58.6	58.0
Napa	116.2	98.5	98.8	97.3	94.3	93.9	67.8	67.2	61.8	63.4
Nevada	106.2	107.1	98.1	97.6	96.6	96.8	76.3	78.2	63.7	63.8
Orange	98.5	95.9	95.2	97.6	89.7	90.1	66.1	67.7	59.7	60.4
Placer	114.9	102.8	96.4	97.6	93.8	94.8	67.3	70.7	57.7	60.4
Plumas	191.7	188.2	104.6	99.6	96.6	97.2	72.0	71.0	63.0	62.5
Riverside	99.8	104.2	92.9	96.5	85.8	86.6	63.7	63.5	57.6	57.6
Sacramento	105.8	103.6	97.6	97.9	92.0	92.5	64.4	66.2	55.4	56.2
San Benito	98.5	107.6	102.5	98.4	94.5	96.0	69.2	69.7	61.3	62.1
San Bernardino	112.0	108.3	93.1	96.3	88.6	88.1	64.6	65.2	58.2	58.1
San Diego	93.8	90.3	93.1	95.4	88.2	88.9	69.9	71.7	63.0	63.5
San Francisco	104.1	99.3	92.2	95.8	91.1	91.1	74.9	76.2	64.7	66.2
San Joaquin	118.3	102.2	100.2	97.0	93.1	92.5	65.9	68.1	57.0	58.4
San Luis Obispo	97.5	112.2	108.4	114.1	95.8	95.5	78.2	78.4	75.3	73.7
San Mateo	105.9	106.5	95.8	94.9	92.6	92.9	69.6	70.8	63.5	64.6
Santa Barbara	100.9	98.8	97.1	99.6	92.3	91.4	67.2	68.5	64.2	63.7
Santa Clara	96.0	89.1	93.9	96.3	92.8	93.1	64.7	67.4	61.4	64.1
Santa Cruz	106.5	89.4	98.0	98.5	92.7	93.8	64.9	66.1	62.0	61.8
Shasta	98.9	88.2	95.3	97.1	93.5	92.9	68.2	70.3	55.5	57.9
Sierra	*	*	84.8	102.9	97.4	95.7	82.3	78.7	60.6	63.2
Siskiyou	131.7	110.1	98.7	101.6	94.7	94.9	71.3	68.6	57.3	55.1
Solano	116.3	108.0	97.8	97.2	92.9	92.9	67.1	68.4	61.0	62.2
Sonoma	103.1	93.8	99.1	110.0	95.7	96.3	74.0	75.4	65.7	64.7
Stanislaus	101.9	107.8	95.5	96.9	93.5	93.5	66.4	68.4	55.9	58.0
Sutter	114.1	114.7	98.9	102.2	88.6	89.9	69.2	70.9	55.9	57.8
Tehama	107.0	119.0	102.7	99.1	93.6	93.7	66.3	67.4	54.6	57.3
Trinity	*	*	89.6	103.6	92.7	91.7	62.0	66.9	59.4	59.7
Tulare	98.3	100.7	95.7	98.2	94.7	95.6	73.0	74.4	55.7	57.8
Tuolumne	109.4	79.4	96.3	97.7	95.7	96.7	73.5	76.8	62.4	64.2
Ventura	97.7	91.3	105.4	102.0	93.4	94.2	67.8	69.7	64.1	64.1
Yolo	113.8	100.9	95.9	100.5	93.4	92.8	68.9	71.5	59.2	58.9
Yuba	*	*	95.6	98.5	91.2	91.0	67.7	69.5	55.7	58.3
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	96.3	100.5	95.8	96.2	76.4	78.6	65.1	65.9
Inyo/Mono	63.5	107.7	92.8	101.0	93.3	93.1	74.5	69.9	61.5	59.5
Santa Cruz/San Benito	105.1	92.1	99.3	98.5	93.2	94.4	66.0	67.1	61.8	61.9
Sierra/Nevada	*	*	97.7	97.8	96.6	96.7	76.4	78.2	63.6	63.7
Siskiyou/Modoc	137.3	117.5	99.9	100.9	94.6	94.9	71.0	68.5	56.9	55.0

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9 (10+16), 24, 25, 28, 29; and Vital Records (VR) Data (line 8a)

\* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2015 - MARCH 2016

**TABLE B**  
**COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2015 and 2016**

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16	Mar 15	Mar 16
STATEWIDE	79.0%	79.8%	\$1,825	\$1,865	17.9%	20.4%	19.5%	20.1%	50.0%	45.6%		
Alameda	84.7	86.2	2,024	2,095	25.8	23.9	21.4	21.9	51.9	49.4	5.003	5.420
Alpine	70.0	90.0	716	981	0.0	0.0	0.0	0.0	30.0	33.3	0.000	0.000
Amador	92.3	93.0	1,593	1,731	33.9	36.9	35.5	31.0	55.2	51.4	0.000	8.058
Butte	77.4	78.0	1,304	1,329	30.3	27.1	28.6	23.2	55.8	48.1	0.901	0.908
Calaveras	87.5	91.5	1,573	1,528	33.8	40.4	23.2	33.3	54.9	53.4	6.024	0.000
Colusa	78.4	78.1	1,696	1,698	14.0	13.0	11.6	11.3	47.3	40.7	13.021	13.514
Contra Costa	78.7	80.6	2,174	2,287	32.4	37.1	28.7	32.6	57.0	54.5	7.280	3.579
Del Norte	67.8	71.8	1,125	1,076	27.9	30.3	31.2	29.0	49.4	48.8	3.609	0.000
El Dorado	77.4	79.4	1,821	1,835	37.0	26.4	32.4	27.9	50.8	47.6	15.241	10.334
Fresno	78.3	78.3	1,512	1,494	23.6	29.2	26.6	31.4	54.3	47.4	4.451	3.427
Glenn	76.4	76.8	1,444	1,501	42.3	41.7	35.7	41.7	43.0	41.9	5.921	0.000
Humboldt	82.0	83.0	1,325	1,318	27.7	38.7	22.3	24.1	48.3	43.8	0.000	0.000
Imperial	77.8	80.0	1,933	1,976	27.1	26.2	32.3	29.3	47.1	43.6	6.617	4.881
Inyo	85.3	79.1	1,470	1,477	19.0	27.2	19.0	18.4	29.6	26.6	9.025	0.000
Kern	73.5	73.9	1,751	1,741	7.6	13.6	10.7	17.8	49.1	43.6	2.309	2.554
Kings	81.4	81.5	1,544	1,552	27.0	34.3	25.1	30.9	55.0	50.2	0.000	0.000
Lake	76.0	77.7	1,599	1,560	20.6	29.8	24.3	29.6	54.1	46.1	0.000	3.490
Lassen	76.7	75.2	1,438	1,558	44.0	33.1	37.5	24.3	51.2	45.6	0.000	0.000
Los Angeles	74.7	75.4	1,850	1,909	8.6	15.1	15.8	15.6	45.5	42.3	8.051	7.371
Madera	77.0	80.2	1,489	1,496	35.1	36.0	26.9	30.6	50.7	45.5	0.000	0.000
Marin	89.7	88.9	3,036	3,107	41.1	31.3	30.6	29.8	55.7	47.6	3.843	4.062
Mariposa	84.1	83.2	1,561	1,645	24.1	32.3	35.2	33.9	52.1	43.8	0.000	0.000
Mendocino	80.7	83.6	1,342	1,384	29.2	33.0	26.7	29.4	53.9	44.0	0.000	0.000
Merced	77.2	79.7	1,532	1,486	26.3	27.5	25.9	27.9	54.1	43.9	1.184	1.852
Modoc	83.5	77.6	1,409	1,433	36.4	32.3	40.9	25.8	50.6	49.7	0.000	0.000
Mono	94.3	89.9	2,015	2,118	9.7	11.4	12.9	5.7	46.5	34.5	0.000	0.000
Monterey	77.6	77.5	1,962	2,082	32.3	30.2	29.9	27.2	52.5	45.4	0.605	3.709
Napa	81.9	81.5	2,007	2,046	35.4	31.7	20.4	26.4	55.6	51.7	2.601	2.687
Nevada	85.8	87.6	1,562	1,679	41.7	43.4	30.6	36.1	46.6	42.9	2.999	3.152
Orange	80.4	81.8	2,162	2,221	22.8	20.2	22.3	19.6	51.9	46.3	3.396	1.762
Placer	76.9	79.6	2,319	2,389	24.5	28.9	18.5	28.5	53.5	52.3	0.000	0.000
Plumas	89.0	84.1	1,636	1,620	48.6	44.9	42.9	38.8	49.1	45.3	0.000	0.000
Riverside	79.8	79.3	1,821	1,834	16.9	19.6	13.3	14.2	48.1	43.6	3.191	3.674
Sacramento	76.1	78.1	1,649	1,674	23.3	25.5	24.4	23.2	50.8	47.2	2.469	3.777
San Benito	83.1	85.1	1,714	1,831	38.0	42.6	36.2	43.2	51.4	45.8	0.000	0.000
San Bernardino	79.3	78.7	1,777	1,812	20.9	19.8	22.2	21.7	51.9	46.7	5.185	4.242
San Diego	85.0	85.6	1,975	2,025	17.6	17.2	15.1	19.1	49.3	48.4	4.009	3.723
San Francisco	83.2	84.9	1,728	1,796	21.1	18.5	19.3	17.0	54.9	49.3	0.779	0.799
San Joaquin	79.4	81.8	1,754	1,801	30.7	26.4	29.4	23.6	48.2	44.5	6.531	5.676
San Luis Obispo	92.2	91.0	2,345	2,325	50.3	48.4	37.1	37.3	59.7	53.8	5.114	2.521
San Mateo	83.0	84.4	2,252	2,329	20.1	22.0	19.3	22.6	49.6	45.9	0.000	0.000
Santa Barbara	83.7	83.9	1,834	1,888	23.5	21.8	17.4	20.7	51.4	45.6	3.952	6.427
Santa Clara	78.9	81.8	1,976	2,048	24.1	21.9	21.1	18.8	48.8	44.7	0.000	0.279
Santa Cruz	80.7	80.2	1,863	1,873	22.5	22.3	14.4	11.6	48.6	43.0	10.357	5.434
Shasta	76.7	78.1	1,455	1,464	25.1	25.8	18.4	20.5	45.6	39.8	4.063	0.850
Sierra	90.7	86.3	1,257	1,419	16.7	14.3	16.7	28.6	45.1	47.9	0.000	0.000
Siskiyou	79.0	78.6	1,238	1,202	28.6	26.3	31.2	33.2	50.4	46.0	10.149	0.000
Solano	80.8	82.2	1,844	1,860	24.4	24.8	25.2	27.1	55.7	48.5	5.876	2.422
Sonoma	86.1	86.8	1,725	1,691	35.1	35.3	32.4	35.3	57.8	49.8	1.667	3.150
Stanislaus	79.8	81.1	1,729	1,775	21.9	21.3	20.5	19.0	48.9	43.4	4.671	1.390
Sutter	78.5	80.5	1,664	1,653	15.9	23.2	18.7	24.4	50.0	45.8	2.099	0.000
Tehama	75.1	77.8	1,335	1,352	30.6	31.2	30.8	31.4	50.5	43.1	0.000	2.547
Trinity	76.0	78.5	1,257	1,402	27.3	25.9	22.1	22.2	47.7	38.6	0.000	0.000
Tulare	82.5	84.9	1,488	1,541	25.9	24.7	24.2	22.1	54.5	50.8	1.978	4.477
Tuolumne	83.2	86.6	1,539	1,638	34.6	44.1	26.4	39.0	53.8	51.2	3.775	11.751
Ventura	82.4	83.5	1,946	1,971	32.7	30.6	30.2	28.9	53.6	47.7	0.000	0.000
Yolo	79.9	81.3	1,467	1,610	24.0	25.5	23.5	29.8	52.2	43.0	2.535	5.047
Yuba	74.7	77.0	1,517	1,519	19.8	18.9	19.3	21.8	48.9	42.8	11.666	2.465
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	86.3	89.4	1,555	1,623	34.1	41.3	26.6	35.3	54.3	51.8	3.588	7.348
Inyo/Mono	87.4	81.7	1,586	1,614	17.0	23.5	17.7	15.4	33.4	28.3	7.241	0.000
Santa Cruz/San Benito	81.4	81.6	1,823	1,861	26.7	27.4	20.3	19.5	49.4	43.8	7.554	3.972
Sierra/Nevada	86.0	87.6	1,552	1,669	41.0	42.5	30.2	35.8	46.5	43.1	2.899	3.040
Siskiyou/Modoc	79.6	78.4	1,257	1,227	29.7	27.0	32.6	32.4	50.4	46.5	8.939	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report



**PERFORMANCE ON FEDERAL AND STATE MEASURES****STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE****Federal  
Performance  
Measures**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success over the past several years of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 and 11).

LCSA performance in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage has slightly decreased to 99.6 percent, compared with the mid-year 2015 of 99.8 percent. See Table C on page 9.

For FFY 2015, Statewide PEP was 98.0 percent.

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<sup>1</sup> This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

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**TABLE C**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2016**

	Births to Unwed Parents (March 2015)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	96,076	95,713	99.6%
Alameda	3,132	2,930	93.6
Alpine	0	0	*
Amador	78	73	93.6
Butte	659	622	94.4
Calaveras	0	17	*
Colusa	42	34	81.0
Contra Costa	1,618	1,822	112.6
Del Norte	74	98	132.4
El Dorado	182	188	103.3
Fresno	4,236	4,531	107.0
Glenn	0	16	*
Humboldt	370	382	103.2
Imperial	769	653	84.9
Inyo	51	57	111.8
Kern	3,520	3,563	101.2
Kings	538	595	110.6
Lake	165	179	108.5
Lassen	77	66	85.7
Los Angeles	28,833	28,109	97.5
Madera	386	354	91.7
Marin	217	236	108.8
Mariposa	0	5	*
Mendocino	267	275	103.0
Merced	941	1,051	111.7
Modoc	1	7	700.0
Mono	14	13	92.9
Monterey	1,370	1,541	112.5
Napa	203	200	98.5
Nevada	182	195	107.1
Orange	5,827	5,590	95.9
Placer	919	945	102.8
Plumas	17	32	188.2
Riverside	5,787	6,031	104.2
Sacramento	3,596	3,724	103.6
San Benito	118	127	107.6
San Bernardino	6,378	6,905	108.3
San Diego	6,787	6,130	90.3
San Francisco	1,335	1,326	99.3
San Joaquin	2,105	2,151	102.2
San Luis Obispo	352	395	112.2
San Mateo	448	477	106.5
Santa Barbara	1,192	1,178	98.8
Santa Clara	3,499	3,117	89.1
Santa Cruz	680	608	89.4
Shasta	501	442	88.2
Sierra	0	1	*
Siskiyou	79	87	110.1
Solano	930	1,004	108.0
Sonoma	920	863	93.8
Stanislaus	1,998	2,153	107.8
Sutter	388	445	114.7
Tehama	142	169	119.0
Trinity	0	7	*
Tulare	1,722	1,734	100.7
Tuolumne	136	108	79.4
Ventura	1,940	1,772	91.3
Yolo	349	352	100.9
Yuba	6	48	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	214	198	*
Inyo/Mono	65	70	107.7
Santa Cruz/San Benito	798	735	92.1
Sierra/Nevada	182	196	*
Siskiyou/Modoc	80	94	117.5

SOURCE: CS 1257 Line 9 and Vital Records (VR) Data (line 8a)

Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 20. Therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.

\* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

**Federal  
Performance  
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in regular comparative data reports in order to monitor performance on an ongoing basis.

The mid-year FFY 2016, IV-D Paternity Establishment is 95.8 percent, compared to the mid-year FFY 2015 of 94.2 percent and represents an increase of 1.6 percentage points. See Table D on page 11.

For FFY 2015, IV-D PEP was 102.0 percent.

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<sup>2</sup> This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Month with Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). The minimum federal performance threshold is 50 percent.

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**TABLE D**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2016**

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2015)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2016)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	925,580	886,649	95.8%
Alameda	21,110	20,476	97.0
Alpine	15	13	86.7
Amador	724	775	107.0
Butte	5,998	6,074	101.3
Calaveras	985	984	99.9
Colusa	489	451	92.2
Contra Costa	21,087	20,435	96.9
Del Norte	1,484	1,430	96.4
El Dorado	3,042	2,994	98.4
Fresno	40,321	42,803	106.2
Glenn	1,091	1,083	99.3
Humboldt	3,435	3,331	97.0
Imperial	8,135	7,957	97.8
Inyo	648	635	98.0
Kern	40,637	38,219	94.0
Kings	6,546	6,493	99.2
Lake	1,881	1,940	103.1
Lassen	922	914	99.1
Los Angeles	242,921	218,629	90.0
Madera	4,739	5,102	107.7
Marin	1,617	1,570	97.1
Mariposa	321	334	104.0
Mendocino	2,690	2,640	98.1
Merced	12,668	12,528	98.9
Modoc	260	251	96.5
Mono	169	190	112.4
Monterey	12,490	12,470	99.8
Napa	2,147	2,090	97.3
Nevada	1,523	1,487	97.6
Orange	45,798	44,706	97.6
Placer	4,765	4,649	97.6
Plumas	524	522	99.6
Riverside	64,048	61,816	96.5
Sacramento	54,988	53,860	97.9
San Benito	1,468	1,444	98.4
San Bernardino	91,183	87,779	96.3
San Diego	49,843	47,569	95.4
San Francisco	7,940	7,603	95.8
San Joaquin	29,664	28,771	97.0
San Luis Obispo	2,427	2,768	114.1
San Mateo	6,872	6,521	94.9
Santa Barbara	8,733	8,702	99.6
Santa Clara	23,188	22,325	96.3
Santa Cruz	3,635	3,581	98.5
Shasta	6,733	6,538	97.1
Sierra	35	36	102.9
Siskiyou	1,582	1,608	101.6
Solano	11,270	10,951	97.2
Sonoma	6,831	7,516	110.0
Stanislaus	20,113	19,490	96.9
Sutter	2,957	3,022	102.2
Tehama	2,471	2,448	99.1
Trinity	277	287	103.6
Tulare	17,871	17,545	98.2
Tuolumne	1,431	1,398	97.7
Ventura	14,531	14,825	102.0
Yolo	4,506	4,530	100.5
Yuba	2,802	2,761	98.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,155	3,170	100.5
Inyo/Mono	817	825	101.0
Santa Cruz/San Benito	5,103	5,025	98.5
Sierra/Nevada	1,558	1,523	97.8
Siskiyou/Modoc	1,842	1,859	100.9

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 3,001 and 3,220, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal  
Performance  
Measures****PERCENT OF CASES WITH SUPPORT  
ORDERS ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Midway through FFY 2016, the number of cases statewide was approximately 1.23 million. Of that, 1.10 million cases, or 89.8 percent of cases had support orders established. An improvement of 0.8 percentage points compared to 89.0 percent in the first half of FFY 2015. See Table E on page 13

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<sup>3</sup> This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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**TABLE E**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**SEMI-ANNUAL FFY 2016**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,229,053	1,103,077	89.8%
Alameda	31,365	28,216	90.0
Alpine	34	34	100.0
Amador	1,241	1,192	96.1
Butte	11,015	10,373	94.2
Calaveras	1,616	1,542	95.4
Colusa	740	652	88.1
Contra Costa	27,943	26,491	94.8
Del Norte	2,644	2,476	93.6
El Dorado	5,806	5,504	94.8
Fresno	58,361	53,490	91.7
Glenn	1,655	1,594	96.3
Humboldt	5,746	5,548	96.6
Imperial	10,244	9,361	91.4
Inyo	1,081	1,015	93.9
Kern	50,905	44,173	86.8
Kings	9,246	8,654	93.6
Lake	2,865	2,585	90.2
Lassen	1,617	1,521	94.1
Los Angeles	272,684	232,275	85.2
Madera	6,246	5,789	92.7
Marin	2,462	2,381	96.7
Mariposa	645	607	94.1
Mendocino	4,126	3,897	94.4
Merced	16,200	14,896	92.0
Modoc	374	355	94.9
Mono	274	247	90.1
Monterey	16,178	15,075	93.2
Napa	3,722	3,495	93.9
Nevada	3,173	3,071	96.8
Orange	68,106	61,360	90.1
Placer	8,271	7,839	94.8
Plumas	895	870	97.2
Riverside	81,645	70,733	86.6
Sacramento	76,788	71,032	92.5
San Benito	2,032	1,951	96.0
San Bernardino	113,149	99,711	88.1
San Diego	69,828	62,100	88.9
San Francisco	12,516	11,399	91.1
San Joaquin	35,239	32,596	92.5
San Luis Obispo	3,967	3,787	95.5
San Mateo	10,183	9,465	92.9
Santa Barbara	12,447	11,380	91.4
Santa Clara	35,895	33,409	93.1
Santa Cruz	5,521	5,178	93.8
Shasta	11,764	10,932	92.9
Sierra	116	111	95.7
Siskiyou	2,843	2,697	94.9
Solano	16,517	15,347	92.9
Sonoma	12,699	12,227	96.3
Stanislaus	28,779	26,914	93.5
Sutter	4,695	4,219	89.9
Tehama	3,926	3,680	93.7
Trinity	666	611	91.7
Tulare	24,569	23,499	95.6
Tuolumne	2,553	2,468	96.7
Ventura	21,254	20,011	94.2
Yolo	7,925	7,351	92.8
Yuba	4,057	3,691	91.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,444	5,236	96.2
Inyo/Mono	1,355	1,262	93.1
Santa Cruz/San Benito	7,553	7,129	94.4
Sierra/Nevada	3,289	3,182	96.7
Siskiyou/Modoc	3,217	3,052	94.9

SOURCE: CS 1257 Lines 1 and 2

**PERCENT OF COLLECTIONS ON CURRENT SUPPORT****Federal  
Performance  
Measures**

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.<sup>4</sup> Current Assistance, Former Assistance, and Never Assisted cases, along with cases with cash medical support payments and cases closed during the report period that had current support due are all included in the measure.

For mid-year FFY 2016, this measure is 66.7 percent compared with the mid-year FFY 2015 of 65.6 percent. This represents an increase of 1.1 percentage points. See Table F on page 15.

For this measure, California has consistently improved over the past five years, both at mid-year and end of the federal fiscal years. At mid-year FFY 2011, this measure was 58.4 percent, and mid-year FFY 2016 this measure is 66.7 percent, an increase of 8.3 percentage points. Similar to the mid-year percentages, the end of FFY 2011 was 58.6 percent and FFY 2015 was 66.5 percent.

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<sup>4</sup> This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) divided by line 24 (Total Amount of Current Support Due for the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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**TABLE F**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2016**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,148,660,360	\$766,680,094	66.7%
Alameda	34,880,615	25,407,507	72.8
Alpine	15,668	14,133	90.2
Amador	1,064,024	874,310	82.2
Butte	7,447,726	5,109,693	68.6
Calaveras	1,300,183	1,023,951	78.8
Colusa	785,258	512,490	65.3
Contra Costa	35,104,032	24,907,682	71.0
Del Norte	1,397,632	866,284	62.0
El Dorado	6,183,469	4,338,401	70.2
Fresno	39,098,090	25,280,690	64.7
Glenn	1,408,413	924,338	65.6
Humboldt	3,539,875	2,478,697	70.0
Imperial	12,054,887	8,173,916	67.8
Inyo	839,075	568,794	67.8
Kern	42,135,878	25,791,052	61.2
Kings	6,899,202	4,885,665	70.8
Lake	2,090,086	1,317,747	63.0
Lassen	1,269,611	925,490	72.9
Los Angeles	230,824,470	142,072,228	61.5
Madera	4,986,471	3,255,043	65.3
Marin	5,321,382	4,166,483	78.3
Mariposa	599,169	425,813	71.1
Mendocino	2,514,579	1,694,840	67.4
Merced	12,517,732	8,495,829	67.9
Modoc	301,664	205,081	68.0
Mono	335,010	251,621	75.1
Monterey	20,986,032	13,646,617	65.0
Napa	5,556,497	3,733,392	67.2
Nevada	2,465,657	1,928,631	78.2
Orange	92,040,841	62,354,036	67.7
Placer	12,057,966	8,524,086	70.7
Plumas	831,732	590,401	71.0
Riverside	76,255,816	48,392,586	63.5
Sacramento	55,736,009	36,918,284	66.2
San Benito	2,374,819	1,654,174	69.7
San Bernardino	91,509,109	59,684,982	65.2
San Diego	78,755,681	56,458,644	71.7
San Francisco	11,697,818	8,913,296	76.2
San Joaquin	29,740,562	20,260,281	68.1
San Luis Obispo	7,063,712	5,539,491	78.4
San Mateo	14,798,876	10,479,827	70.8
Santa Barbara	13,778,896	9,444,440	68.5
Santa Clara	44,184,011	29,797,276	67.4
Santa Cruz	6,505,262	4,300,421	66.1
Shasta	8,034,164	5,645,271	70.3
Sierra	95,054	74,812	78.7
Siskiyou	1,618,427	1,110,734	68.6
Solano	17,806,473	12,176,742	68.4
Sonoma	13,202,588	9,957,694	75.4
Stanislaus	23,713,828	16,220,689	68.4
Sutter	3,848,859	2,727,231	70.9
Tehama	2,703,020	1,821,767	67.4
Trinity	377,837	252,837	66.9
Tulare	17,148,769	12,765,272	74.4
Tuolumne	2,324,798	1,785,271	76.8
Ventura	27,629,375	19,247,408	69.7
Yolo	6,011,009	4,295,458	71.5
Yuba	2,892,662	2,010,262	69.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,704,674	3,697,666	78.6
Inyo/Mono	1,174,086	820,415	69.9
Santa Cruz/San Benito	8,880,080	5,954,595	67.1
Sierra/Nevada	2,560,710	2,003,444	78.2
Siskiyou/Modoc	1,920,091	1,315,815	68.5

SOURCE: CS 1257 Lines 24 and 25



**Federal  
Performance  
Measures****PERCENT OF CASES WITH AN ARREARS COLLECTION**

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made towards that arrearage during the report period.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the report period. Performance is calculated using cumulative data.

The statewide percentage of cases with an arrearage collection for FFY 2016 semi-annual report period is 58.8 percent, an improvement of 0.5 percentage points from the FFY 2015 semi-annual period. See Table G on page 17.

For FFY 2015, California was at 66.2 percent for cases with collections on arrears.

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<sup>5</sup> This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year) divided by line 28 (Cases with Arrears Due During the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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**TABLE G**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**SEMI-ANNUAL FFY 2016**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	822,273	483,240	58.8%
Alameda	20,897	14,797	70.8
Alpine	30	18	60.0
Amador	890	618	69.4
Butte	8,775	5,130	58.5
Calaveras	1,147	760	66.3
Colusa	536	320	59.7
Contra Costa	18,485	11,567	62.6
Del Norte	2,126	1,064	50.0
El Dorado	4,745	2,878	60.7
Fresno	38,865	22,644	58.3
Glenn	1,301	725	55.7
Humboldt	4,163	2,605	62.6
Imperial	7,623	4,280	56.1
Inyo	762	436	57.2
Kern	33,222	16,902	50.9
Kings	6,247	3,561	57.0
Lake	1,982	1,187	59.9
Lassen	1,269	694	54.7
Los Angeles	165,809	90,960	54.9
Madera	4,030	2,493	61.9
Marin	1,845	1,284	69.6
Mariposa	477	296	62.1
Mendocino	2,823	1,673	59.3
Merced	11,424	6,460	56.5
Modoc	268	145	54.1
Mono	163	114	69.9
Monterey	13,051	7,576	58.0
Napa	2,923	1,853	63.4
Nevada	2,418	1,542	63.8
Orange	49,385	29,850	60.4
Placer	6,245	3,772	60.4
Plumas	704	440	62.5
Riverside	55,382	31,892	57.6
Sacramento	48,873	27,474	56.2
San Benito	1,651	1,025	62.1
San Bernardino	64,567	37,509	58.1
San Diego	50,408	31,990	63.5
San Francisco	8,826	5,845	66.2
San Joaquin	21,675	12,650	58.4
San Luis Obispo	2,838	2,092	73.7
San Mateo	7,557	4,882	64.6
Santa Barbara	8,484	5,406	63.7
Santa Clara	28,607	18,324	64.1
Santa Cruz	4,330	2,676	61.8
Shasta	9,227	5,345	57.9
Sierra	95	60	63.2
Siskiyou	2,199	1,211	55.1
Solano	12,377	7,698	62.2
Sonoma	10,056	6,509	64.7
Stanislaus	19,395	11,250	58.0
Sutter	3,429	1,983	57.8
Tehama	3,098	1,776	57.3
Trinity	529	316	59.7
Tulare	16,895	9,768	57.8
Tuolumne	1,882	1,208	64.2
Ventura	16,410	10,511	64.1
Yolo	5,903	3,476	58.9
Yuba	2,950	1,720	58.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,949	2,604	65.9
Inyo/Mono	925	550	59.5
Santa Cruz/San Benito	5,981	3,701	61.9
Sierra/Nevada	2,513	1,602	63.7
Siskiyou/Modoc	2,467	1,356	55.0

SOURCE: CS 1257 Lines 28 and 29

**State  
Performance  
Measures****PERCENT OF CASES WITH COLLECTIONS  
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.<sup>6</sup> Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received. Results for this measure are calculated using cumulative data.

The statewide percentage for this measure for the first half of FFY 2016 is 79.8 percent, an increase of 0.8 percentage points from mid-year FFY 2015. See Table H on page 19.

At the end of FFY 2015, the performance was 82.7 percent.

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<sup>6</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year) divided by line 44 (Cases with Current Support Due in the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2015 - MARCH 2016

**TABLE H**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2016**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
<b>STATEWIDE</b>	<b>494,937</b>	<b>395,024</b>	<b>79.8%</b>
Alameda	12,760	11,005	86.2
Alpine	10	9	90.0
Amador	487	453	93.0
Butte	4,520	3,527	78.0
Calaveras	614	562	91.5
Colusa	370	289	78.1
Contra Costa	13,540	10,910	80.6
Del Norte	1,074	771	71.8
El Dorado	2,504	1,988	79.4
Fresno	20,913	16,382	78.3
Glenn	768	590	76.8
Humboldt	2,053	1,703	83.0
Imperial	5,178	4,143	80.0
Inyo	402	318	79.1
Kern	19,721	14,573	73.9
Kings	3,524	2,871	81.5
Lake	1,085	843	77.7
Lassen	721	542	75.2
Los Angeles	98,925	74,587	75.4
Madera	3,047	2,444	80.2
Marin	1,462	1,300	88.9
Mariposa	304	253	83.2
Mendocino	1,343	1,123	83.6
Merced	7,085	5,645	79.7
Modoc	174	135	77.6
Mono	129	116	89.9
Monterey	8,615	6,676	77.5
Napa	1,991	1,622	81.5
Nevada	1,163	1,019	87.6
Orange	34,650	28,350	81.8
Placer	4,240	3,375	79.6
Plumas	416	350	84.1
Riverside	34,269	27,160	79.3
Sacramento	26,320	20,558	78.1
San Benito	1,090	928	85.1
San Bernardino	41,675	32,801	78.7
San Diego	31,450	26,918	85.6
San Francisco	4,919	4,176	84.9
San Joaquin	13,032	10,655	81.8
San Luis Obispo	2,694	2,451	91.0
San Mateo	5,094	4,300	84.4
Santa Barbara	5,843	4,905	83.9
Santa Clara	16,447	13,457	81.8
Santa Cruz	2,794	2,242	80.2
Shasta	4,483	3,502	78.1
Sierra	51	44	86.3
Siskiyou	1,012	795	78.6
Solano	7,414	6,091	82.2
Sonoma	5,876	5,102	86.8
Stanislaus	10,342	8,392	81.1
Sutter	1,914	1,540	80.5
Tehama	1,574	1,225	77.8
Trinity	191	150	78.5
Tulare	9,232	7,839	84.9
Tuolumne	1,088	942	86.6
Ventura	11,068	9,243	83.5
Yolo	2,747	2,233	81.3
Yuba	1,571	1,210	77.0
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	2,199	1,966	89.4
Inyo/Mono	531	434	81.7
Santa Cruz/San Benito	3,884	3,170	81.6
Sierra/Nevada	1,214	1,063	87.6
Siskiyou/Modoc	1,186	930	78.4

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 3,041 and 2,309, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State  
Performance  
Measures****AVERAGE AMOUNT DISTRIBUTED  
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>7</sup>

California's total child support collected and distributed as reported at mid-year FFY 2016 reached \$1.18 billion. When applying the 634,633 cases with a collection, the statewide average amount distributed per case with a collection was \$1,865. This is an increase of \$40 collected per case from mid-year FFY 2015. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assisted cases. This information is contained on Table J, page 22 of this report.

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<sup>7</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year) divided by line 18 (Cases with Collections During the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2015 - MARCH 2016

**TABLE I**  
**AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION**  
**SEMI-ANNUAL FFY 2016**

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,183,587,775	634,633	\$1,865
Alameda	39,536,125	18,875	2,095
Alpine	23,536	24	981
Amador	1,365,829	789	1,731
Butte	8,589,841	6,461	1,329
Calaveras	1,492,948	977	1,528
Colusa	726,801	428	1,698
Contra Costa	36,085,631	15,778	2,287
Del Norte	1,445,542	1,343	1,076
El Dorado	6,708,511	3,655	1,835
Fresno	42,914,796	28,717	1,494
Glenn	1,401,828	934	1,501
Humboldt	4,230,427	3,210	1,318
Imperial	11,439,242	5,789	1,976
Inyo	836,143	566	1,477
Kern	39,445,634	22,653	1,741
Kings	7,272,562	4,685	1,552
Lake	2,316,005	1,485	1,560
Lassen	1,402,617	900	1,558
Los Angeles	229,214,507	120,071	1,909
Madera	5,046,394	3,374	1,496
Marin	5,741,082	1,848	3,107
Mariposa	633,494	385	1,645
Mendocino	2,840,636	2,052	1,384
Merced	12,768,299	8,594	1,486
Modoc	275,232	192	1,433
Mono	326,188	154	2,118
Monterey	20,995,016	10,085	2,082
Napa	5,132,613	2,508	2,046
Nevada	3,315,782	1,975	1,679
Orange	90,892,467	40,917	2,221
Placer	12,218,566	5,115	2,389
Plumas	939,823	580	1,620
Riverside	75,880,141	41,381	1,834
Sacramento	58,779,645	35,103	1,674
San Benito	2,518,302	1,375	1,831
San Bernardino	90,132,025	49,735	1,812
San Diego	86,171,221	42,550	2,025
San Francisco	13,477,829	7,503	1,796
San Joaquin	30,095,746	16,710	1,801
San Luis Obispo	7,102,978	3,055	2,325
San Mateo	15,167,809	6,513	2,329
Santa Barbara	13,715,195	7,264	1,888
Santa Clara	47,516,224	23,196	2,048
Santa Cruz	6,645,710	3,549	1,873
Shasta	9,947,670	6,797	1,464
Sierra	107,808	76	1,419
Siskiyou	1,889,573	1,572	1,202
Solano	18,623,647	10,014	1,860
Sonoma	14,750,814	8,723	1,691
Stanislaus	25,437,458	14,328	1,775
Sutter	4,211,077	2,548	1,653
Tehama	2,979,550	2,203	1,352
Trinity	529,891	378	1,402
Tulare	19,688,922	12,774	1,541
Tuolumne	2,602,765	1,589	1,638
Ventura	27,864,406	14,135	1,971
Yolo	6,881,463	4,273	1,610
Yuba	3,295,790	2,170	1,519
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,485,078	3,379	1,623
Inyo/Mono	1,162,331	720	1,614
Santa Cruz/San Benito	9,164,012	4,924	1,861
Sierra/Nevada	3,423,590	2,051	1,669
Siskiyou/Modoc	2,164,805	1,764	1,227

SOURCE: CS 1257 Lines 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE J**  
**TOTAL CHILD SUPPORT DISTRIBUTED**  
**SEMI-ANNUAL FFY 2016**

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,183,587,775	\$135,969,419	\$548,791,840	\$498,826,515
Alameda	39,536,125	3,140,935	18,251,677	18,143,513
Alpine	23,536	699	6,554	16,283
Amador	1,365,829	88,122	637,208	640,500
Butte	8,589,841	1,054,369	4,819,402	2,716,070
Calaveras	1,492,948	162,512	722,887	607,549
Colusa	726,801	48,971	317,312	360,518
Contra Costa	36,085,631	2,710,399	14,108,923	19,266,310
Del Norte	1,445,542	227,375	841,402	376,765
El Dorado	6,708,511	509,571	2,700,925	3,498,015
Fresno	42,914,796	7,488,923	24,804,163	10,621,710
Glenn	1,401,828	167,303	805,908	428,616
Humboldt	4,230,427	379,806	2,223,525	1,627,096
Imperial	11,439,242	1,155,057	5,882,477	4,401,708
Inyo	836,143	38,507	390,297	407,339
Kern	39,445,634	5,104,664	20,391,715	13,949,255
Kings	7,272,562	721,981	3,796,925	2,753,656
Lake	2,316,005	312,067	1,254,852	749,086
Lassen	1,402,617	152,744	683,480	566,393
Los Angeles	229,214,507	35,941,468	104,487,631	88,785,409
Madera	5,046,394	947,727	2,556,007	1,542,659
Marin	5,741,082	248,971	1,372,761	4,119,349
Mariposa	633,494	70,233	285,438	277,823
Mendocino	2,840,636	360,088	1,635,963	844,585
Merced	12,768,299	2,155,573	6,900,335	3,712,391
Modoc	275,232	34,364	120,578	120,290
Mono	326,188	8,968	56,096	261,124
Monterey	20,995,016	2,257,503	10,261,122	8,476,391
Napa	5,132,613	372,301	1,699,572	3,060,740
Nevada	3,315,782	219,860	1,528,569	1,567,353
Orange	90,892,467	7,417,167	30,678,577	52,796,722
Placer	12,218,566	671,361	4,429,040	7,118,164
Plumas	939,823	90,294	492,735	356,793
Riverside	75,880,141	8,462,634	37,437,521	29,979,986
Sacramento	58,779,645	7,072,048	30,898,891	20,808,706
San Benito	2,518,302	266,262	1,368,087	883,953
San Bernardino	90,132,025	13,053,724	46,737,484	30,340,817
San Diego	86,171,221	7,152,872	34,278,325	44,740,024
San Francisco	13,477,829	1,140,835	5,425,104	6,911,889
San Joaquin	30,095,746	3,481,387	15,871,535	10,742,823
San Luis Obispo	7,102,978	511,147	2,879,036	3,712,795
San Mateo	15,167,809	772,288	4,511,277	9,884,244
Santa Barbara	13,715,195	1,431,956	6,249,442	6,033,797
Santa Clara	47,516,224	3,503,772	22,458,472	21,553,980
Santa Cruz	6,645,710	586,645	3,058,057	3,001,008
Shasta	9,947,670	1,015,405	5,511,311	3,420,954
Sierra	107,808	3,899	66,566	37,344
Siskiyou	1,889,573	197,366	1,143,143	549,064
Solano	18,623,647	1,514,722	9,378,633	7,730,293
Sonoma	14,750,814	1,039,005	5,598,842	8,112,967
Stanislaus	25,437,458	3,393,180	14,210,577	7,833,701
Sutter	4,211,077	459,370	1,991,381	1,760,325
Tehama	2,979,550	398,615	1,689,193	891,743
Trinity	529,891	31,797	314,067	184,027
Tulare	19,688,922	2,543,400	11,168,979	5,976,543
Tuolumne	2,602,765	234,283	1,236,539	1,131,942
Ventura	27,864,406	2,383,409	11,011,977	14,469,020
Yolo	6,881,463	670,838	3,216,784	2,993,841
Yuba	3,295,790	388,677	1,936,561	970,553
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,485,078	485,615	2,603,189	2,396,274
Inyo/Mono	1,162,331	47,475	446,393	668,463
Santa Cruz/San Benito	9,164,012	852,907	4,426,144	3,884,961
Sierra/Nevada	3,423,590	223,759	1,595,134	1,604,697
Siskiyou/Modoc	2,164,805	231,730	1,263,721	669,353

SOURCE: CS 1257 Lines 25 and 27

**State  
Performance  
Measures****PERCENT OF CASES WITH A SUPPORT ORDER  
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.<sup>8</sup>

In the first half of FFY 2016, 40,081 cases or 20.4 percent of cases requiring a support order had support orders established during the report period. This is an increase of 2.5 percentage points from the first half of FFY 2015. See Table K on page 24.

At the end of FFY 2015, performance was 34.9 percent.

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<sup>8</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17 (Cases with Support Orders Established During the Federal Fiscal Year) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).



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**TABLE K**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**SEMI-ANNUAL FFY 2016**

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	196,521	40,081	156,440	20.4%
Alameda	4,529	1,082	3,447	23.9
Alpine	0	0	0	0.0
Amador	84	31	53	36.9
Butte	1,100	298	802	27.1
Calaveras	141	57	84	40.4
Colusa	115	15	100	13.0
Contra Costa	2,674	992	1,682	37.1
Del Norte	297	90	207	30.3
El Dorado	469	124	345	26.4
Fresno	8,896	2,594	6,302	29.2
Glenn	144	60	84	41.7
Humboldt	424	164	260	38.7
Imperial	1,439	377	1,062	26.2
Inyo	114	31	83	27.2
Kern	10,215	1,387	8,828	13.6
Kings	1,051	361	690	34.3
Lake	473	141	332	29.8
Lassen	169	56	113	33.1
Los Angeles	59,930	9,035	50,895	15.1
Madera	906	326	580	36.0
Marin	131	41	90	31.3
Mariposa	62	20	42	32.3
Mendocino	418	138	280	33.0
Merced	2,163	595	1,568	27.5
Modoc	31	10	21	32.3
Mono	35	4	31	11.4
Monterey	1,878	567	1,311	30.2
Napa	382	121	261	31.7
Nevada	205	89	116	43.4
Orange	9,726	1,969	7,757	20.2
Placer	734	212	522	28.9
Plumas	49	22	27	44.9
Riverside	16,579	3,247	13,332	19.6
Sacramento	10,387	2,647	7,740	25.5
San Benito	176	75	101	42.6
San Bernardino	21,575	4,269	17,306	19.8
San Diego	10,521	1,814	8,707	17.2
San Francisco	1,559	288	1,271	18.5
San Joaquin	4,677	1,236	3,441	26.4
San Luis Obispo	397	192	205	48.4
San Mateo	1,073	236	837	22.0
Santa Barbara	1,718	375	1,343	21.8
Santa Clara	3,994	873	3,121	21.9
Santa Cruz	528	118	410	22.3
Shasta	1,403	362	1,041	25.8
Sierra	7	1	6	14.3
Siskiyou	247	65	182	26.3
Solano	1,799	446	1,353	24.8
Sonoma	875	309	566	35.3
Stanislaus	2,958	630	2,328	21.3
Sutter	751	174	577	23.2
Tehama	430	134	296	31.2
Trinity	81	21	60	25.9
Tulare	2,072	511	1,561	24.7
Tuolumne	177	78	99	44.1
Ventura	2,033	622	1,411	30.6
Yolo	934	238	696	25.5
Yuba	586	111	475	18.9
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	402	166	236	41.3
Inyo/Mono	149	35	114	23.5
Santa Cruz/San Benito	704	193	511	27.4
Sierra/Nevada	212	90	122	42.5
Siskiyou/Modoc	278	75	203	27.0

SOURCE: CS 1257 Lines 12 and 17

**State  
Performance  
Measures****PERCENT OF CASES REQUIRING A SUPPORT  
ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED  
WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.<sup>9</sup> The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2016, a total of 39,414 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 196,521 cases requiring a support order, or 20.1 percent of the cases. This is an increase of 0.6 percentage points from mid-year FFY 2015. See Table L on page 26.

<sup>9</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint During the Federal Fiscal Year) divided by the sum of line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE L**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**SEMI-ANNUAL FFY 2016**

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	196,521	39,414	20.1%
Alameda	4,529	990	21.9
Alpine	0	0	0.0
Amador	84	26	31.0
Butte	1,100	255	23.2
Calaveras	141	47	33.3
Colusa	115	13	11.3
Contra Costa	2,674	871	32.6
Del Norte	297	86	29.0
El Dorado	469	131	27.9
Fresno	8,896	2,793	31.4
Glenn	144	60	41.7
Humboldt	424	102	24.1
Imperial	1,439	422	29.3
Inyo	114	21	18.4
Kern	10,215	1,822	17.8
Kings	1,051	325	30.9
Lake	473	140	29.6
Lassen	169	41	24.3
Los Angeles	59,930	9,321	15.6
Madera	906	277	30.6
Marin	131	39	29.8
Mariposa	62	21	33.9
Mendocino	418	123	29.4
Merced	2,163	603	27.9
Modoc	31	8	25.8
Mono	35	2	5.7
Monterey	1,878	511	27.2
Napa	382	101	26.4
Nevada	205	74	36.1
Orange	9,726	1,907	19.6
Placer	734	209	28.5
Plumas	49	19	38.8
Riverside	16,579	2,358	14.2
Sacramento	10,387	2,406	23.2
San Benito	176	76	43.2
San Bernardino	21,575	4,688	21.7
San Diego	10,521	2,013	19.1
San Francisco	1,559	265	17.0
San Joaquin	4,677	1,104	23.6
San Luis Obispo	397	148	37.3
San Mateo	1,073	242	22.6
Santa Barbara	1,718	356	20.7
Santa Clara	3,994	752	18.8
Santa Cruz	528	61	11.6
Shasta	1,403	287	20.5
Sierra	7	2	28.6
Siskiyou	247	82	33.2
Solano	1,799	487	27.1
Sonoma	875	309	35.3
Stanislaus	2,958	562	19.0
Sutter	751	183	24.4
Tehama	430	135	31.4
Trinity	81	18	22.2
Tulare	2,072	458	22.1
Tuolumne	177	69	39.0
Ventura	2,033	587	28.9
Yolo	934	278	29.8
Yuba	586	128	21.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	402	142	35.3
Inyo/Mono	149	23	15.4
Santa Cruz/San Benito	704	137	19.5
Sierra/Nevada	212	76	35.8
Siskiyou/Modoc	278	90	32.4

SOURCE: CS 1257 Lines 12, 17, and 43

**State  
Performance  
Measures****PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT  
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assisted, as well as cases closed during the report period, are included in this measure.<sup>10</sup>

For the first two quarters of FFY 2016, 45.6 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 4.4 percentage points from FFY 2015 semi-annual performance. See Table M on page 28.

At the end of FFY 2015, 47.5 percent of the cases with child support orders established also had medical support ordered and provided.

<sup>10</sup> The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in which Medical Support is Ordered and Provided) divided by the remainder of line 2 (Cases Open at the End of the Month with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2015 - MARCH 2016

**TABLE M**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**SEMI-ANNUAL FFY 2016**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	845,109	385,621	45.6%
Alameda	20,047	9,909	49.4
Alpine	18	6	33.3
Amador	902	464	51.4
Butte	6,933	3,338	48.1
Calaveras	1,146	612	53.4
Colusa	538	219	40.7
Contra Costa	20,676	11,269	54.5
Del Norte	1,794	876	48.8
El Dorado	4,085	1,945	47.6
Fresno	40,147	19,028	47.4
Glenn	1,224	513	41.9
Humboldt	3,969	1,737	43.8
Imperial	7,349	3,207	43.6
Inyo	708	188	26.6
Kern	35,900	15,648	43.6
Kings	6,397	3,211	50.2
Lake	1,897	874	46.1
Lassen	1,111	507	45.6
Los Angeles	182,135	76,997	42.3
Madera	5,138	2,339	45.5
Marin	1,799	857	47.6
Mariposa	482	211	43.8
Mendocino	2,859	1,258	44.0
Merced	11,710	5,141	43.9
Modoc	296	147	49.7
Mono	197	68	34.5
Monterey	11,322	5,142	45.4
Napa	2,510	1,297	51.7
Nevada	1,929	827	42.9
Orange	47,158	21,841	46.3
Placer	5,961	3,119	52.3
Plumas	640	290	45.3
Riverside	55,209	24,082	43.6
Sacramento	56,839	26,829	47.2
San Benito	1,530	700	45.8
San Bernardino	80,838	37,746	46.7
San Diego	45,207	21,886	48.4
San Francisco	7,434	3,663	49.3
San Joaquin	26,814	11,922	44.5
San Luis Obispo	3,236	1,742	53.8
San Mateo	6,766	3,106	45.9
Santa Barbara	8,922	4,065	45.6
Santa Clara	23,541	10,515	44.7
Santa Cruz	3,711	1,596	43.0
Shasta	7,454	2,970	39.8
Sierra	71	34	47.9
Siskiyou	1,755	807	46.0
Solano	10,736	5,211	48.5
Sonoma	8,280	4,122	49.8
Stanislaus	19,536	8,481	43.4
Sutter	3,214	1,473	45.8
Tehama	2,677	1,153	43.1
Trinity	352	136	38.6
Tulare	17,714	9,005	50.8
Tuolumne	1,777	909	51.2
Ventura	14,984	7,150	47.7
Yolo	4,796	2,060	43.0
Yuba	2,739	1,173	42.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,843	1,991	51.8
Inyo/Mono	905	256	28.3
Santa Cruz/San Benito	5,241	2,296	43.8
Sierra/Nevada	2,000	861	43.1
Siskiyou/Modoc	2,051	954	46.5

SOURCE: CS 1257 Lines 2, 2e, and 21a

**State  
Performance  
Measures****COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.<sup>11</sup>

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 500 complaints opened and reported in the CRTS for approximately 1.23 million cases. The number of complaints have gradually decreased from 570 at mid-year 2015 to 500 at mid-year 2016. See Table N on page 30.

Monthly reports use the CRTS count based on the number of complaints for the month, rather than the total number of complaints for the reporting period.

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<sup>11</sup> Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2015 - MARCH 2016

**TABLE N  
 COMPARISON OF RECEIVED COMPLAINTS TO CASES  
 SEMI-ANNUAL FFY 2016**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,229,053	500	
Alameda	31,365	17	5.420
Alpine	34	0	0.000
Amador	1,241	1	8.058
Butte	11,015	1	0.908
Calaveras	1,616	0	0.000
Colusa	740	1	13.514
Contra Costa	27,943	10	3.579
Del Norte	2,644	0	0.000
El Dorado	5,806	6	10.334
Fresno	58,361	20	3.427
Glenn	1,655	0	0.000
Humboldt	5,746	0	0.000
Imperial	10,244	5	4.881
Inyo	1,081	0	0.000
Kern	50,905	13	2.554
Kings	9,246	0	0.000
Lake	2,865	1	3.490
Lassen	1,617	0	0.000
Los Angeles	272,684	201	7.371
Madera	6,246	0	0.000
Marin	2,462	1	4.062
Mariposa	645	0	0.000
Mendocino	4,126	0	0.000
Merced	16,200	3	1.852
Modoc	374	0	0.000
Mono	274	0	0.000
Monterey	16,178	6	3.709
Napa	3,722	1	2.687
Nevada	3,173	1	3.152
Orange	68,106	12	1.762
Placer	8,271	0	0.000
Plumas	895	0	0.000
Riverside	81,645	30	3.674
Sacramento	76,788	29	3.777
San Benito	2,032	0	0.000
San Bernardino	113,149	48	4.242
San Diego	69,828	26	3.723
San Francisco	12,516	1	0.799
San Joaquin	35,239	20	5.676
San Luis Obispo	3,967	1	2.521
San Mateo	10,183	0	0.000
Santa Barbara	12,447	8	6.427
Santa Clara	35,895	1	0.279
Santa Cruz	5,521	3	5.434
Shasta	11,764	1	0.850
Sierra	116	0	0.000
Siskiyou	2,843	0	0.000
Solano	16,517	4	2.422
Sonoma	12,699	4	3.150
Stanislaus	28,779	4	1.390
Sutter	4,695	0	0.000
Tehama	3,926	1	2.547
Trinity	666	0	0.000
Tulare	24,569	11	4.477
Tuolumne	2,553	3	11.751
Ventura	21,254	0	0.000
Yolo	7,925	4	5.047
Yuba	4,057	1	2.465
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,444	4	7.348
Inyo/Mono	1,355	0	0.000
Santa Cruz/San Benito	7,553	3	3.972
Sierra/Nevada	3,289	1	3.040
Siskiyou/Modoc	3,217	0	0.000

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

## GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, TANF/CalWORKS, or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.



- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.