



**California
Department of Child
Support Services**

**SEMI-ANNUAL
REPORT TO THE LEGISLATURE
CHILD SUPPORT PERFORMANCE
AND STATISTICS**

OCTOBER 2014 THROUGH MARCH 2015

Prepared by the Data Performance Analysis Branch



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2015, beginning October 1, 2014 and ending March 31, 2015. This report provides detailed state and local level information on performance measures with the exception of data for program costs, program administration and cost effectiveness which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*Collections compared to the cost of collection; available on an annual basis only*)

State Performance Measures

- ✓ Percent of cases with collections on current support
- ✓ Average amount distributed per case with a collection
- ✓ Percent of cases with a support order established during the report period
- ✓ Percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint
- ✓ Percent of cases with support orders established with medical support ordered and provided
- ✓ Comparison of received complaints to cases (customer service)
- ✓ Total direct cost of administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)
- ✓ Total indirect cost of administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

For the semi-annual period ending March 31, 2015, California exceeded the minimum threshold on each of the federal performance measures: Paternity Establishment; Percent of Cases with a Support Order Established; Percent of Collections on Current Support; and Percent of Cases with Arrears Collections. All of the four reported federal performance measures for this period showed an increase in 2015 from the previous year ending March 31, 2014.

FC section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by FC section 17600(c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all of the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual period of March 2014 and March 2015.

State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual period of March 2014 and March 2015.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure in order to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate, and improve the performance of the child support program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2014 - MARCH 2015

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2014 and 2015

	Statewide Paternity Establishment Percentage (PEP)		I-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15
STATEWIDE	90.0%	99.8%	93.8%	94.2%	88.7%	89.0%	63.8%	65.6%	57.4%	58.3%
Alameda	79.4	93.0	96.3	93.1	89.3	90.1	68.0	71.6	67.6	69.9
Alpine	*	*	100.0	88.2	100.0	97.4	68.8	77.9	66.7	62.9
Amador	76.9	101.4	107.4	90.3	96.2	96.7	77.5	82.2	65.6	69.4
Butte	100.7	113.8	98.3	97.6	93.5	94.4	66.1	68.1	59.0	58.3
Calaveras	1900.0	*	100.6	101.5	94.4	95.3	72.6	77.0	65.2	66.4
Colusa	94.7	134.5	101.4	100.2	89.1	88.4	65.9	67.2	60.1	63.5
Contra Costa	102.1	114.8	96.7	97.2	91.8	93.8	66.1	67.9	61.1	61.9
Del Norte	153.2	98.8	93.8	93.8	91.4	92.6	61.3	62.7	49.6	49.3
El Dorado	95.8	148.8	93.2	100.3	95.4	95.1	68.8	69.0	61.5	59.7
Fresno	93.5	104.6	96.2	98.4	92.1	91.4	60.7	63.9	55.7	57.4
Glenn	*	*	104.9	102.1	94.2	96.0	63.8	64.3	57.9	56.1
Humboldt	99.7	89.2	97.6	99.2	95.1	94.2	70.0	69.4	63.5	62.9
Imperial	91.2	93.5	98.0	99.4	91.1	90.6	64.2	64.1	53.9	53.9
Inyo	119.6	55.2	97.1	91.5	91.5	93.4	67.5	73.7	57.5	59.4
Kern	92.4	94.0	90.2	91.8	87.1	86.4	59.7	61.6	50.2	51.1
Kings	97.5	100.5	97.5	97.0	93.3	92.6	67.8	69.0	55.2	54.8
Lake	117.7	111.6	101.0	95.4	84.5	88.1	61.1	63.5	59.6	60.7
Lassen	114.5	130.4	102.0	100.8	91.3	93.8	68.5	71.4	54.7	55.9
Los Angeles	81.4	93.4	89.7	89.7	84.7	83.1	59.3	60.8	55.0	55.2
Madera	97.0	85.8	103.1	113.4	92.0	91.8	61.7	64.2	60.1	60.0
Marin	99.0	127.9	97.8	101.8	96.5	95.8	77.7	78.5	69.2	69.5
Mariposa	*	*	100.6	95.6	94.7	94.7	66.6	67.6	62.2	62.1
Mendocino	90.5	111.5	96.7	97.9	93.4	93.6	66.8	65.8	57.2	56.8
Merced	96.7	109.6	96.0	101.8	93.0	91.6	63.3	65.8	55.2	54.6
Modoc	500.0	600.0	92.1	107.6	96.0	94.0	64.1	69.3	48.8	53.7
Mono	65.0	94.4	99.4	97.7	91.3	92.7	75.3	76.5	68.2	71.2
Monterey	87.9	117.3	97.3	100.5	92.8	93.1	62.5	63.7	57.5	58.6
Napa	97.7	116.2	98.9	98.8	93.6	94.3	70.1	67.8	62.0	61.8
Nevada	98.9	106.2	97.1	98.1	95.7	96.6	74.4	76.3	62.8	63.7
Orange	87.5	98.5	94.5	95.2	88.3	89.7	65.1	66.1	59.2	59.7
Placer	135.1	114.9	96.4	96.4	92.5	93.8	65.4	67.3	56.6	57.7
Plumas	133.3	191.7	100.9	104.6	95.9	96.6	70.9	72.0	63.6	63.0
Riverside	104.2	99.8	92.4	92.9	84.3	85.8	61.9	63.7	55.7	57.6
Sacramento	99.1	105.8	94.9	97.6	90.7	92.0	62.2	64.4	55.0	55.4
San Benito	108.0	98.5	95.9	102.5	92.9	94.5	71.7	69.2	61.7	61.3
San Bernardino	102.6	112.0	94.5	93.1	86.3	88.6	63.1	64.6	57.1	58.2
San Diego	85.2	93.8	92.6	93.1	87.2	88.2	68.6	69.9	61.0	63.0
San Francisco	88.3	104.1	91.3	92.2	90.5	91.1	73.2	74.9	63.7	64.7
San Joaquin	106.5	118.3	101.4	100.2	93.0	93.1	64.3	65.9	56.1	57.0
San Luis Obispo	80.0	97.5	104.6	108.4	95.4	95.8	78.2	78.2	74.5	75.3
San Mateo	120.3	105.9	95.8	95.8	92.1	92.6	67.5	69.6	62.0	63.5
Santa Barbara	100.4	100.9	96.4	97.1	92.4	92.3	66.2	67.2	62.8	64.2
Santa Clara	81.9	96.0	96.9	93.9	91.4	92.8	62.1	64.7	59.8	61.4
Santa Cruz	81.6	106.5	95.7	98.0	92.4	92.7	65.3	64.9	60.6	62.0
Shasta	99.2	98.9	97.6	95.3	91.8	93.5	65.6	62.2	55.7	55.5
Sierra	*	*	89.6	84.8	94.3	97.4	77.5	88.3	62.6	60.6
Siskiyou	110.1	131.7	96.1	98.7	93.8	94.7	69.8	71.3	57.7	57.3
Solano	101.5	116.3	98.2	97.8	93.2	92.9	65.6	67.1	60.0	61.0
Sonoma	92.9	103.1	99.1	99.1	95.4	95.7	71.4	74.0	64.9	65.7
Stanislaus	85.6	101.9	96.0	95.5	92.1	93.5	64.3	66.4	55.4	55.9
Sutter	96.2	114.1	97.1	98.9	88.9	88.6	66.3	69.2	53.6	55.9
Tehama	119.5	107.0	99.9	102.7	93.6	93.6	62.3	66.3	54.5	54.6
Trinity	*	*	100.6	89.6	90.4	92.7	61.5	62.0	57.3	59.4
Tulare	85.5	98.3	94.1	95.7	93.2	94.7	70.7	73.0	54.6	55.7
Tuolumne	108.8	109.4	101.9	96.3	95.0	95.7	72.8	73.5	60.3	62.4
Ventura	79.4	97.7	101.2	105.4	95.0	93.4	66.3	67.8	62.9	64.1
Yolo	124.9	113.8	98.0	95.9	92.9	93.4	64.1	68.9	55.3	59.2
Yuba	*	*	101.3	95.6	90.4	91.2	64.9	67.7	54.7	55.7
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	102.8	96.3	95.1	95.8	73.8	76.4	63.0	65.1
Inyo/Mono	103.0	63.5	97.5	92.8	91.5	93.3	69.5	74.5	59.3	61.5
Santa Cruz/San Benito	85.4	105.1	95.8	99.3	92.5	93.2	66.8	66.0	60.9	61.8
Sierra/Nevada	*	*	96.9	97.7	95.7	96.6	74.5	76.4	62.8	63.6
Siskiyou/Modoc	114.0	137.3	95.5	99.9	94.1	94.6	68.8	71.0	56.7	56.9

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9 (10+16), 24, 25, 28, 29; and Vital Records (VR) Data (line 8a)

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2014 - MARCH 2015

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2014 and 2015

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15	Mar 14	Mar 15
STATEWIDE	78.0%	79.0%	\$1,795	\$1,825	17.3%	17.9%	18.2%	19.5%	54.5%	50.0%		
Alameda	82.0	84.7	1,922	2,024	21.2	25.8	16.9	21.4	56.4	51.9	6,015	5,003
Alpine	71.4	70.0	741	716	100.0	0.0	0.0	0.0	44.4	30.0	0.000	0.000
Amador	89.8	92.3	1,631	1,593	39.6	33.9	45.8	35.5	62.4	55.2	0.000	0.000
Butte	77.4	77.4	1,286	1,304	23.0	30.3	23.1	28.6	59.8	55.8	5,189	9,901
Calaveras	88.7	87.5	1,448	1,573	34.3	33.8	39.0	23.2	62.9	54.9	0.000	6,024
Colusa	79.8	78.4	1,598	1,696	21.8	14.0	12.6	11.6	58.3	47.3	0.000	13,021
Contra Costa	78.5	78.7	2,152	2,174	29.8	32.4	32.1	28.7	62.6	57.0	4,033	7,280
Del Norte	68.0	67.8	1,047	1,125	26.0	27.9	22.3	31.2	55.4	49.4	0.000	3,609
El Dorado	79.2	77.4	1,707	1,821	35.8	37.0	26.1	32.4	55.8	50.8	16,750	15,241
Fresno	75.9	78.3	1,473	1,512	26.2	23.6	26.5	26.6	65.4	54.3	4,042	4,451
Glenn	76.5	76.4	1,379	1,444	38.7	42.3	31.2	35.7	55.4	43.0	0.000	5,921
Humboldt	81.7	82.0	1,337	1,325	38.3	27.7	26.3	22.3	60.3	48.3	0.000	0.000
Imperial	76.8	77.8	2,004	1,933	29.2	27.1	30.6	32.3	58.2	47.1	3,692	6,617
Inyo	83.2	85.3	1,449	1,470	14.6	19.0	19.7	19.0	47.1	29.6	0.000	9,025
Kern	71.3	73.5	1,726	1,751	16.2	7.6	15.6	10.7	53.3	49.1	3,009	2,309
Kings	81.2	81.4	1,523	1,544	32.0	27.0	28.2	25.1	59.9	55.0	2,061	0.000
Lake	77.4	76.0	1,540	1,599	11.8	20.6	15.1	24.3	54.9	54.1	6,766	0.000
Lassen	79.1	76.7	1,394	1,438	27.8	44.0	29.5	37.5	54.9	51.2	0.000	0.000
Los Angeles	74.0	74.7	1,831	1,850	8.2	8.6	14.1	15.8	47.0	45.5	8,564	8,051
Madera	77.3	77.0	1,458	1,489	36.4	35.1	24.6	26.9	59.3	50.7	1,700	0.000
Marin	88.7	89.7	3,175	3,036	40.4	41.1	38.3	30.6	59.3	55.7	7,491	3,843
Mariposa	78.5	84.1	1,547	1,561	33.3	24.1	19.0	35.2	58.7	52.1	0.000	0.000
Mendocino	79.6	80.7	1,351	1,342	28.5	29.2	26.8	26.7	58.4	53.9	0.000	0.000
Merced	76.2	77.2	1,453	1,532	26.6	26.3	28.5	25.9	59.5	54.1	5,927	1,184
Modoc	76.6	83.5	1,588	1,409	38.7	36.4	19.4	40.9	57.1	50.6	0.000	0.000
Mono	87.7	94.3	2,006	2,015	29.7	9.7	18.9	12.9	49.5	46.5	0.000	0.000
Monterey	77.2	77.6	1,916	1,962	31.0	32.3	26.9	29.9	60.6	52.5	4,184	0.605
Napa	82.1	81.9	2,010	2,007	32.3	35.4	27.9	20.4	63.0	55.6	5,051	2,601
Nevada	82.5	85.8	1,541	1,562	35.7	41.7	33.1	30.6	55.0	46.6	8,626	2,999
Orange	80.0	80.4	2,179	2,162	16.8	22.8	14.1	22.3	54.5	51.9	2,183	3,396
Placer	75.9	76.9	2,266	2,319	26.8	24.5	23.0	18.5	55.2	53.5	0.000	0.000
Plumas	87.9	89.0	1,602	1,636	43.7	48.6	39.4	42.9	56.9	49.1	0.000	0.000
Riverside	78.3	79.8	1,784	1,821	16.3	16.9	14.5	13.3	51.2	48.1	4,757	3,191
Sacramento	75.4	76.1	1,611	1,649	21.9	23.3	21.6	24.4	60.3	50.8	4,256	2,469
San Benito	83.4	83.1	1,787	1,714	34.5	38.0	28.1	36.2	54.0	51.4	0.000	0.000
San Bernardino	78.8	79.3	1,751	1,777	17.4	20.9	19.8	22.2	55.8	51.9	5,376	5,185
San Diego	84.0	85.0	1,954	1,975	16.0	17.6	14.1	15.1	48.2	49.3	5,192	4,009
San Francisco	83.8	83.2	1,705	1,728	22.3	21.1	20.7	19.3	58.9	54.9	0.745	0.779
San Joaquin	78.0	79.4	1,742	1,754	34.3	30.7	31.8	29.4	55.9	48.2	11,473	6,531
San Luis Obispo	91.4	92.2	2,198	2,345	48.5	50.3	35.5	37.1	65.1	59.7	5,021	5,114
San Mateo	82.4	83.0	2,192	2,252	21.4	20.1	22.5	19.3	57.5	49.6	0.000	0.000
Santa Barbara	83.2	83.7	1,787	1,834	24.5	23.5	17.9	17.4	58.3	51.4	5,326	3,952
Santa Clara	76.9	78.9	1,899	1,976	19.2	24.1	18.1	21.1	55.9	48.8	0.000	0.000
Santa Cruz	80.2	80.7	1,796	1,863	20.3	22.5	13.9	14.4	56.2	48.6	0.000	10,357
Shasta	75.0	76.7	1,378	1,455	23.0	25.1	18.9	18.4	53.3	45.6	0.774	4,063
Sierra	89.8	90.7	1,648	1,257	30.8	16.7	38.5	16.7	49.4	45.1	0.000	0.000
Siskiyou	77.8	79.0	1,225	1,238	26.4	28.6	29.9	31.2	56.6	50.4	3,261	10,149
Solano	79.4	80.8	1,800	1,844	28.7	24.4	28.4	25.2	64.2	55.7	6,859	5,876
Sonoma	85.1	86.1	1,695	1,725	35.3	35.1	30.7	32.4	60.0	57.8	1,602	1,667
Stanislaus	78.2	79.8	1,679	1,729	17.5	21.9	14.9	20.5	55.6	48.9	6,159	4,671
Sutter	75.9	78.5	1,723	1,664	20.7	15.9	17.0	18.7	56.2	50.0	8,208	2,099
Tehama	73.6	75.1	1,348	1,335	34.2	30.6	30.8	30.8	57.3	50.5	0.000	0.000
Trinity	75.2	76.0	1,298	1,257	19.4	27.3	23.7	22.1	50.9	47.7	13,514	0.000
Tulare	81.7	82.5	1,445	1,488	17.2	25.9	13.9	24.2	61.8	54.5	1,509	1,978
Tuolumne	84.4	83.2	1,473	1,539	33.5	34.6	25.4	26.4	62.6	53.8	10,661	3,775
Ventura	81.9	82.4	1,935	1,946	29.4	32.7	28.3	30.2	61.4	53.6	1,447	0.000
Yolo	76.0	79.9	1,472	1,467	22.2	24.0	28.1	23.5	57.9	52.2	1,239	2,535
Yuba	75.7	74.7	1,449	1,517	19.6	19.8	18.8	19.3	53.0	48.9	4,432	11,666
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	86.8	86.3	1,496	1,555	35.0	34.1	33.9	26.6	62.5	54.3	5,042	3,588
Inyo/Mono	84.3	87.4	1,565	1,586	17.8	17.0	19.5	17.7	47.6	33.4	0.000	7,241
Santa Cruz/San Benito	81.0	81.4	1,794	1,823	24.4	26.7	18.0	20.3	55.6	49.4	0.000	7,554
Siskiyou/Nevada	82.8	86.0	1,545	1,552	35.5	41.0	33.3	30.2	54.8	46.5	8,331	2,899
Siskiyou/Modoc	77.7	79.6	1,263	1,257	27.5	29.7	29.0	32.6	56.7	50.4	2,883	8,939

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

PERFORMANCE ON FEDERAL AND STATE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

Federal Performance Measures

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success over the past several years of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 and 11).

LCSEA performance in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage had significantly increased to 99.8 percent, compared with the mid-year 2014 of 90.0 percent. For FFY 2014, Statewide PEP was 98.2 percent. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

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TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2015

	Births to Unwed Parents (March 2014)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	96,997	96,824	99.8%
Alameda	3,160	2,940	93.0
Alpine	0	0	*
Amador	69	70	101.4
Butte	636	724	113.8
Calaveras	0	17	*
Colusa	29	39	134.5
Contra Costa	1,592	1,828	114.8
Del Norte	85	84	98.8
El Dorado	168	250	148.8
Fresno	4,226	4,420	104.6
Glenn	0	18	*
Humboldt	416	371	89.2
Imperial	789	738	93.5
Inyo	67	37	55.2
Kern	3,548	3,334	94.0
Kings	608	611	100.5
Lake	155	173	111.6
Lassen	69	90	130.4
Los Angeles	29,413	27,485	93.4
Madera	464	398	85.8
Marin	179	229	127.9
Mariposa	0	4	*
Mendocino	270	301	111.5
Merced	919	1,007	109.6
Modoc	1	6	600.0
Mono	18	17	94.4
Monterey	1,387	1,627	117.3
Napa	185	215	116.2
Nevada	177	188	106.2
Orange	6,088	5,996	98.5
Placer	900	1,034	114.9
Plumas	12	23	191.7
Riverside	5,822	5,810	99.8
Sacramento	3,608	3,816	105.8
San Benito	134	132	98.5
San Bernardino	6,166	6,904	112.0
San Diego	6,870	6,446	93.8
San Francisco	1,337	1,392	104.1
San Joaquin	2,015	2,383	118.3
San Luis Obispo	401	391	97.5
San Mateo	456	483	105.9
Santa Barbara	1,222	1,233	100.9
Santa Clara	3,509	3,368	96.0
Santa Cruz	618	658	106.5
Shasta	530	524	98.9
Sierra	0	0	*
Siskiyou	82	108	131.7
Solano	921	1,071	116.3
Sonoma	930	959	103.1
Stanislaus	1,982	2,019	101.9
Sutter	418	477	114.1
Tehama	157	168	107.0
Trinity	0	7	*
Tulare	1,785	1,754	98.3
Tuolumne	117	128	109.4
Ventura	1,951	1,906	97.7
Yolo	334	380	113.8
Yuba	2	48	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	186	215	*
Inyo/Mono	85	54	63.5
Santa Cruz/San Benito	752	790	105.1
Sierra/Nevada	177	188	*
Siskiyou/Modoc	83	114	137.3

SOURCE: CS 1257 Line 9 and Vital Records (VR) Data (line 8a)

Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 15. Therefore, the sum of the individual LCSA data line 9 will not equal the statewide total.

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in regular comparative data reports in order to monitor performance on an ongoing basis.

The mid-year FFY 2015, IV-D Paternity Establishment is 94.2 percent, compared to the mid-year FFY 2014 of 93.8 percent and represents an increase of 0.4 percentage points. See Table D on page 11.

The end of FFY 2014, IV-D PEP was 101.2 percent, an increase from mid-year FFY 2014 of 7.4 percentage points.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Prior Month with Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Prior Month Who Were Born Out-of-Wedlock). The minimum federal performance threshold is 50 percent.

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TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2015

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2014)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2015)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	955,687	900,434	94.2%
Alameda	22,198	20,668	93.1
Alpine	17	15	88.2
Amador	806	728	90.3
Butte	6,294	6,143	97.6
Calaveras	986	1,001	101.5
Colusa	464	465	100.2
Contra Costa	21,782	21,178	97.2
Del Norte	1,568	1,471	93.8
El Dorado	3,070	3,079	100.3
Fresno	40,949	40,311	98.4
Glenn	1,121	1,145	102.1
Humboldt	3,589	3,560	99.2
Imperial	8,187	8,138	99.4
Inyo	698	639	91.5
Kern	41,786	38,370	91.8
Kings	6,798	6,591	97.0
Lake	1,960	1,870	95.4
Lassen	956	964	100.8
Los Angeles	251,303	225,368	89.7
Madera	4,457	5,055	113.4
Marin	1,664	1,694	101.8
Mariposa	339	324	95.6
Mendocino	2,818	2,758	97.9
Merced	12,680	12,912	101.8
Modoc	249	268	107.6
Mono	171	167	97.7
Monterey	12,481	12,548	100.5
Napa	2,215	2,188	98.8
Nevada	1,618	1,587	98.1
Orange	46,443	44,215	95.2
Placer	4,952	4,773	96.4
Plumas	522	546	104.6
Riverside	66,494	61,804	92.9
Sacramento	56,220	54,867	97.6
San Benito	1,470	1,507	102.5
San Bernardino	95,128	88,569	93.1
San Diego	52,703	49,061	93.1
San Francisco	8,387	7,735	92.2
San Joaquin	29,557	29,603	100.2
San Luis Obispo	2,423	2,626	108.4
San Mateo	7,117	6,817	95.8
Santa Barbara	9,095	8,829	97.1
Santa Clara	24,804	23,297	93.9
Santa Cruz	3,760	3,685	98.0
Shasta	7,110	6,779	95.3
Sierra	46	39	84.8
Siskiyou	1,652	1,631	98.7
Solano	11,823	11,565	97.8
Sonoma	7,168	7,104	99.1
Stanislaus	21,072	20,125	95.5
Sutter	3,009	2,977	98.9
Tehama	2,506	2,574	102.7
Trinity	327	293	89.6
Tulare	18,860	18,045	95.7
Tuolumne	1,531	1,474	96.3
Ventura	14,064	14,826	105.4
Yolo	4,706	4,511	95.9
Yuba	2,953	2,824	95.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,340	3,218	96.3
Inyo/Mono	869	806	92.8
Santa Cruz/San Benito	5,230	5,192	99.3
Sierra/Nevada	1,664	1,626	97.7
Siskiyou/Modoc	1,901	1,899	99.9

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 3,439 and 3,472, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal
Performance
Measures****PERCENT OF CASES WITH SUPPORT
ORDERS ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Midway through FFY 2015, the number of statewide cases was approximately 1.25 million. Of that, 1.11 million cases, or 89.0 percent had support orders established. An improvement of 0.3 percentage points was made in mid-year FFY 2015 compared to the FFY 2014 mid-year point of 88.7 percent. See Table E on page 13.

For FFY 2014, the percent of cases with a child support order was 89.2 percent. Mid-year FFY 2015 shows a slight decrease of 0.2 percentage points compared to end of FFY 2014.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2015

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,251,180	1,114,050	89.0%
Alameda	31,979	28,800	90.1
Alpine	39	38	97.4
Amador	1,226	1,186	96.7
Butte	11,101	10,479	94.4
Calaveras	1,660	1,582	95.3
Colusa	768	679	88.4
Contra Costa	28,848	27,070	93.8
Del Norte	2,771	2,567	92.6
El Dorado	5,905	5,613	95.1
Fresno	56,168	51,346	91.4
Glenn	1,689	1,621	96.0
Humboldt	6,187	5,826	94.2
Imperial	10,579	9,586	90.6
Inyo	1,108	1,035	93.4
Kern	51,970	44,917	86.4
Kings	9,487	8,788	92.6
Lake	2,852	2,512	88.1
Lassen	1,680	1,576	93.8
Los Angeles	280,700	233,202	83.1
Madera	6,162	5,656	91.8
Marin	2,602	2,492	95.8
Mariposa	641	607	94.7
Mendocino	4,329	4,053	93.6
Merced	16,891	15,467	91.6
Modoc	400	376	94.0
Mono	273	253	92.7
Monterey	16,525	15,378	93.1
Napa	3,844	3,623	94.3
Nevada	3,334	3,221	96.6
Orange	67,718	60,734	89.7
Placer	8,739	8,199	93.8
Plumas	941	909	96.6
Riverside	81,477	69,882	85.8
Sacramento	76,965	70,788	92.0
San Benito	2,150	2,032	94.5
San Bernardino	113,789	100,778	88.6
San Diego	72,340	63,829	88.2
San Francisco	12,845	11,696	91.1
San Joaquin	36,749	34,228	93.1
San Luis Obispo	3,911	3,745	95.8
San Mateo	10,584	9,802	92.6
Santa Barbara	12,651	11,674	92.3
Santa Clara	37,486	34,782	92.8
Santa Cruz	5,793	5,371	92.7
Shasta	12,307	11,503	93.5
Sierra	115	112	97.4
Siskiyou	2,956	2,798	94.7
Solano	17,017	15,804	92.9
Sonoma	11,998	11,487	95.7
Stanislaus	29,975	28,013	93.5
Sutter	4,765	4,221	88.6
Tehama	4,134	3,868	93.6
Trinity	696	645	92.7
Tulare	25,281	23,932	94.7
Tuolumne	2,649	2,534	95.7
Ventura	21,257	19,862	93.4
Yolo	7,888	7,364	93.4
Yuba	4,286	3,909	91.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,574	5,340	95.8
Inyo/Mono	1,381	1,288	93.3
Santa Cruz/San Benito	7,943	7,403	93.2
Sierra/Nevada	3,449	3,333	96.6
Siskiyou/Modoc	3,356	3,174	94.6

SOURCE: CS 1257 Lines 1 and 2

**Federal
Performance
Measures****PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

Collections on Current Support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴ Current Assistance, Former Assistance, and Never Assisted cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2015, this measure is 65.6 percent compared with the mid-year FFY 2014 of 63.8 percent. This represents an increase of 1.8 percentage points. See Table F on page 15.

For this measure, California has consistently improved over the past five years, both at mid-year and end of the federal fiscal years. In mid-year FFY 2010, this measure was at 54.0 percent, and at mid-year FFY 2015 this measure was at 65.6 percent, an increase of 11.6 percentage points. Similar to the mid-year percentages, the end of FFY 2010 was 56.0 percent and FFY 2014 is 64.9 percent.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) divided by line 24 (Total Amount of Current Support Due for the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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**TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2015**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,127,453,989	\$739,173,561	65.6%
Alameda	34,480,755	24,681,584	71.6
Alpine	14,663	11,420	77.9
Amador	1,039,145	853,831	82.2
Butte	7,176,668	4,889,112	68.1
Calaveras	1,300,005	1,001,057	77.0
Colusa	817,757	549,244	67.2
Contra Costa	34,592,202	23,492,287	67.9
Del Norte	1,349,001	845,749	62.7
El Dorado	6,119,097	4,225,111	69.0
Fresno	37,702,349	24,095,298	63.9
Glenn	1,350,318	867,876	64.3
Humboldt	3,841,290	2,666,817	69.4
Imperial	12,093,168	7,755,562	64.1
Inyo	815,333	600,822	73.7
Kern	41,882,701	25,812,031	61.6
Kings	7,006,756	4,836,049	69.0
Lake	2,062,140	1,310,254	63.5
Lassen	1,290,050	920,640	71.4
Los Angeles	223,496,356	135,909,548	60.8
Madera	4,913,817	3,155,594	64.2
Marin	5,365,202	4,210,453	78.5
Mariposa	623,284	421,120	67.6
Mendocino	2,593,445	1,707,765	65.8
Merced	12,966,773	8,530,303	65.8
Modoc	311,301	215,676	69.3
Mono	327,468	250,419	76.5
Monterey	20,289,817	12,929,652	63.7
Napa	5,537,614	3,755,396	67.8
Nevada	2,570,130	1,959,953	76.3
Orange	91,263,285	60,362,277	66.1
Placer	11,739,702	7,903,186	67.3
Plumas	805,539	580,051	72.0
Riverside	71,917,582	45,780,999	63.7
Sacramento	55,026,824	35,426,174	64.4
San Benito	2,231,398	1,544,472	69.2
San Bernardino	87,565,741	56,603,124	64.6
San Diego	79,149,879	55,294,515	69.9
San Francisco	11,709,721	8,766,329	74.9
San Joaquin	29,719,690	19,576,359	65.9
San Luis Obispo	7,062,008	5,524,192	78.2
San Mateo	14,587,634	10,154,845	69.6
Santa Barbara	13,798,626	9,276,940	67.2
Santa Clara	43,743,132	28,319,288	64.7
Santa Cruz	6,994,466	4,541,273	64.9
Shasta	8,347,402	5,692,427	68.2
Sierra	74,540	61,374	82.3
Siskiyou	1,626,989	1,160,711	71.3
Solano	18,100,249	12,137,539	67.1
Sonoma	12,792,184	9,466,887	74.0
Stanislaus	23,137,027	15,371,563	66.4
Sutter	3,835,585	2,654,095	69.2
Tehama	2,750,156	1,823,661	66.3
Trinity	408,840	253,559	62.0
Tulare	16,535,545	12,071,668	73.0
Tuolumne	2,312,593	1,698,895	73.5
Ventura	27,354,840	18,547,236	67.8
Yolo	5,873,219	4,048,503	68.9
Yuba	3,060,989	2,070,795	67.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,666,406	3,565,202	76.4
Inyo/Mono	1,142,801	851,241	74.5
Santa Cruz/San Benito	9,225,864	6,085,745	66.0
Sierra/Nevada	2,644,669	2,021,327	76.4
Siskiyou/Modoc	1,938,290	1,376,387	71.0

SOURCE: CS 1257 Lines 24 and 25

**Federal
Performance
Measures****PERCENT OF CASES WITH AN ARREARS COLLECTION**

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the report period.

The statewide percentage for 2015 semi-annual report period is 58.3 percent, an improvement of 0.9 percentage points from the 2014 semi-annual period. Performance is calculated using cumulative data. See Table G on page 17.

FFY 2014 data showed California at 65.8 percent for cases with collections on arrears.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year) divided by line 28 (Cases with Arrears Due During the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2015

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	827,756	482,698	58.3%
Alameda	21,765	15,214	69.9
Alpine	35	22	62.9
Amador	903	627	69.4
Butte	8,816	5,141	58.3
Calaveras	1,208	802	66.4
Colusa	559	355	63.5
Contra Costa	19,223	11,892	61.9
Del Norte	2,102	1,037	49.3
El Dorado	4,871	2,907	59.7
Fresno	38,154	21,899	57.4
Glenn	1,339	751	56.1
Humboldt	4,242	2,670	62.9
Imperial	7,865	4,239	53.9
Inyo	783	465	59.4
Kern	33,517	17,119	51.1
Kings	6,364	3,490	54.8
Lake	1,982	1,203	60.7
Lassen	1,291	722	55.9
Los Angeles	162,057	89,495	55.2
Madera	4,023	2,412	60.0
Marin	1,907	1,326	69.5
Mariposa	483	300	62.1
Mendocino	2,963	1,683	56.8
Merced	11,778	6,431	54.6
Modoc	268	144	53.7
Mono	170	121	71.2
Monterey	13,113	7,678	58.6
Napa	3,029	1,873	61.8
Nevada	2,599	1,656	63.7
Orange	50,064	29,912	59.7
Placer	6,610	3,812	57.7
Plumas	705	444	63.0
Riverside	54,469	31,386	57.6
Sacramento	48,619	26,945	55.4
San Benito	1,691	1,036	61.3
San Bernardino	63,876	37,179	58.2
San Diego	52,452	33,024	63.0
San Francisco	9,130	5,911	64.7
San Joaquin	22,321	12,712	57.0
San Luis Obispo	2,934	2,210	75.3
San Mateo	7,825	4,965	63.5
Santa Barbara	8,710	5,595	64.2
Santa Clara	29,992	18,404	61.4
Santa Cruz	4,554	2,824	62.0
Shasta	9,594	5,326	55.5
Sierra	94	57	60.6
Siskiyou	2,243	1,286	57.3
Solano	12,808	7,812	61.0
Sonoma	9,474	6,220	65.7
Stanislaus	19,702	11,013	55.9
Sutter	3,480	1,945	55.9
Tehama	3,188	1,742	54.6
Trinity	572	340	59.4
Tulare	17,619	9,815	55.7
Tuolumne	1,966	1,226	62.4
Ventura	16,540	10,596	64.1
Yolo	6,013	3,558	59.2
Yuba	3,102	1,729	55.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,112	2,677	65.1
Inyo/Mono	953	586	61.5
Santa Cruz/San Benito	6,245	3,860	61.8
Sierra/Nevada	2,693	1,713	63.6
Siskiyou/Modoc	2,511	1,430	56.9

SOURCE: CS 1257 Lines 28 and 29

**State
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The statewide percentage for this measure for the first half of FFY 2015 was 79.0 percent, an increase of 1.0 percentage points from the previous mid-year FFY 2014. At the end of the FFY 2014, the performance was 82.3 percent. Results for this measure are calculated using cumulative data. See Table H on page 19.

⁶ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year) divided by line 44 (Cases with Current Support Due in the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2014 - MARCH 2015

TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2015

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	487,445	385,163	79.0%
Alameda	12,925	10,951	84.7
Alpine	10	7	70.0
Amador	482	445	92.3
Butte	4,430	3,429	77.4
Calaveras	639	559	87.5
Colusa	393	308	78.4
Contra Costa	13,098	10,306	78.7
Del Norte	1,010	685	67.8
El Dorado	2,595	2,008	77.4
Fresno	19,706	15,422	78.3
Glenn	763	583	76.4
Humboldt	2,156	1,768	82.0
Imperial	5,213	4,056	77.8
Inyo	400	341	85.3
Kern	19,682	14,460	73.5
Kings	3,572	2,909	81.4
Lake	1,043	793	76.0
Lassen	709	544	76.7
Los Angeles	95,351	71,254	74.7
Madera	3,041	2,343	77.0
Marin	1,492	1,339	89.7
Mariposa	314	264	84.1
Mendocino	1,351	1,090	80.7
Merced	7,189	5,552	77.2
Modoc	170	142	83.5
Mono	123	116	94.3
Monterey	8,533	6,622	77.6
Napa	2,024	1,657	81.9
Nevada	1,208	1,037	85.8
Orange	34,719	27,926	80.4
Placer	4,269	3,281	76.9
Plumas	382	340	89.0
Riverside	31,927	25,474	79.8
Sacramento	26,332	20,031	76.1
San Benito	1,066	886	83.1
San Bernardino	39,959	31,680	79.3
San Diego	31,832	27,062	85.0
San Francisco	5,075	4,221	83.2
San Joaquin	13,255	10,529	79.4
San Luis Obispo	2,717	2,506	92.2
San Mateo	5,163	4,283	83.0
Santa Barbara	5,843	4,888	83.7
Santa Clara	16,689	13,171	78.9
Santa Cruz	2,893	2,335	80.7
Shasta	4,546	3,489	76.7
Sierra	43	39	90.7
Siskiyou	984	777	79.0
Solano	7,612	6,148	80.8
Sonoma	5,931	5,106	86.1
Stanislaus	10,412	8,308	79.8
Sutter	1,868	1,466	78.5
Tehama	1,632	1,226	75.1
Trinity	204	155	76.0
Tulare	9,280	7,653	82.5
Tuolumne	1,123	934	83.2
Ventura	10,995	9,056	82.4
Yolo	2,773	2,215	79.9
Yuba	1,663	1,242	74.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,254	1,945	86.3
Inyo/Mono	523	457	87.4
Santa Cruz/San Benito	3,959	3,221	81.4
Sierra/Nevada	1,251	1,076	86.0
Siskiyou/Modoc	1,154	919	79.6

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 3,364 and 2,254, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

California's total child support collected and distributed as reported mid-year FFY 2015 reached \$1.14 billion. When applying the 626,407 cases with a collection, the statewide average amount distributed per case with a collection was \$1,825. This is an increase of \$30 collected per case at the mid-year FFY 2014. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assisted cases. This information is contained on Table J, page 22 of this report.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year) divided by line 18 (Cases with Collections During the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2014 - MARCH 2015

TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2015

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,143,233,917	626,407	\$1,825
Alameda	38,487,623	19,014	2,024
Alpine	20,042	28	716
Amador	1,242,701	780	1,593
Butte	8,312,031	6,373	1,304
Calaveras	1,561,985	993	1,573
Colusa	786,900	464	1,696
Contra Costa	34,357,892	15,807	2,174
Del Norte	1,466,464	1,303	1,125
El Dorado	6,560,134	3,603	1,821
Fresno	41,538,605	27,479	1,512
Glenn	1,357,008	940	1,444
Humboldt	4,344,849	3,279	1,325
Imperial	11,021,835	5,701	1,933
Inyo	896,788	610	1,470
Kern	39,642,310	22,643	1,751
Kings	7,206,956	4,668	1,544
Lake	2,307,277	1,443	1,599
Lassen	1,324,550	921	1,438
Los Angeles	216,574,920	117,084	1,850
Madera	4,888,359	3,282	1,489
Marin	5,759,464	1,897	3,036
Mariposa	638,325	409	1,561
Mendocino	2,779,966	2,071	1,342
Merced	13,036,712	8,512	1,532
Modoc	277,544	197	1,409
Mono	330,518	164	2,015
Monterey	19,856,722	10,123	1,962
Napa	5,110,722	2,547	2,007
Nevada	3,213,746	2,057	1,562
Orange	87,684,746	40,556	2,162
Placer	11,745,558	5,066	2,319
Plumas	951,873	582	1,636
Riverside	72,845,191	39,998	1,821
Sacramento	56,790,670	34,438	1,649
San Benito	2,345,236	1,368	1,714
San Bernardino	85,925,963	48,363	1,777
San Diego	85,460,393	43,279	1,975
San Francisco	13,035,993	7,545	1,728
San Joaquin	28,911,083	16,484	1,754
San Luis Obispo	7,322,645	3,123	2,345
San Mateo	14,780,936	6,563	2,252
Santa Barbara	13,542,639	7,384	1,834
Santa Clara	45,636,428	23,100	1,976
Santa Cruz	6,939,125	3,725	1,863
Shasta	9,784,713	6,723	1,455
Sierra	89,228	71	1,257
Siskiyou	1,964,842	1,587	1,238
Solano	18,594,844	10,082	1,844
Sonoma	14,061,198	8,151	1,725
Stanislaus	24,215,638	14,006	1,729
Sutter	4,130,797	2,483	1,664
Tehama	2,886,319	2,162	1,335
Trinity	497,636	396	1,257
Tulare	18,766,796	12,616	1,488
Tuolumne	2,492,155	1,619	1,539
Ventura	27,139,675	13,949	1,946
Yolo	6,465,629	4,406	1,467
Yuba	3,323,019	2,190	1,517
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,316,884	3,420	1,555
Inyo/Mono	1,227,306	774	1,586
Santa Cruz/San Benito	9,284,361	5,093	1,823
Sierra/Nevada	3,302,975	2,128	1,552
Siskiyou/Modoc	2,242,385	1,784	1,257

SOURCE: CS 1257 Lines 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2014 - MARCH 2015

TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2015

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,143,233,917	\$137,392,407	\$521,445,200	\$484,396,310
Alameda	38,487,623	3,312,326	16,997,041	18,178,256
Alpine	20,042	0	5,902	14,140
Amador	1,242,701	70,886	563,123	608,692
Butte	8,312,031	1,165,964	4,573,233	2,572,834
Calaveras	1,561,985	156,480	768,354	637,151
Colusa	786,900	53,574	373,863	359,464
Contra Costa	34,357,892	2,783,425	13,087,272	18,487,194
Del Norte	1,466,464	221,639	805,945	438,879
El Dorado	6,560,134	623,765	2,668,194	3,268,175
Fresno	41,538,605	7,435,669	23,630,468	10,472,468
Glenn	1,357,008	175,195	780,049	401,765
Humboldt	4,344,849	452,251	2,158,634	1,733,965
Imperial	11,021,835	1,307,498	5,540,893	4,173,444
Inyo	896,788	16,783	440,019	439,987
Kern	39,642,310	5,649,134	20,047,886	13,945,290
Kings	7,206,956	740,480	3,549,386	2,917,090
Lake	2,307,277	260,300	1,267,954	779,023
Lassen	1,324,550	166,036	608,533	549,981
Los Angeles	216,574,920	33,288,307	99,431,682	83,854,932
Madera	4,888,359	892,186	2,438,668	1,557,505
Marin	5,759,464	301,443	1,324,984	4,133,038
Mariposa	638,325	68,067	266,212	304,046
Mendocino	2,779,966	354,588	1,533,445	891,933
Merced	13,036,712	2,347,421	6,841,323	3,847,968
Modoc	277,544	41,924	111,996	123,624
Mono	330,518	6,698	79,022	244,799
Monterey	19,856,722	2,367,789	9,484,801	8,004,131
Napa	5,110,722	343,386	1,622,679	3,144,657
Nevada	3,213,746	255,860	1,317,205	1,640,681
Orange	87,684,746	7,262,569	29,547,821	50,874,357
Placer	11,745,558	685,025	4,234,072	6,826,461
Plumas	951,873	129,517	460,270	362,085
Riverside	72,845,191	8,886,958	34,654,805	29,303,428
Sacramento	56,790,670	7,170,562	28,983,659	20,636,449
San Benito	2,345,236	292,933	1,189,160	863,142
San Bernardino	85,925,963	13,449,031	42,700,572	29,776,359
San Diego	85,460,393	7,752,621	34,132,491	43,575,281
San Francisco	13,035,993	1,207,469	5,489,562	6,338,962
San Joaquin	28,911,083	3,938,121	14,382,002	10,590,961
San Luis Obispo	7,322,645	480,023	2,990,124	3,852,498
San Mateo	14,780,936	839,616	4,453,284	9,488,036
Santa Barbara	13,542,639	1,496,695	6,299,070	5,746,874
Santa Clara	45,636,428	3,834,163	21,329,984	20,472,280
Santa Cruz	6,939,125	703,455	3,039,968	3,195,703
Shasta	9,784,713	1,074,663	5,224,479	3,485,570
Sierra	89,228	3,341	41,447	44,440
Siskiyou	1,964,842	193,173	1,170,286	601,383
Solano	18,594,844	1,629,602	9,018,221	7,947,022
Sonoma	14,061,198	1,194,716	5,424,026	7,442,456
Stanislaus	24,215,638	3,289,217	13,263,791	7,662,629
Sutter	4,130,797	461,151	1,884,312	1,785,334
Tehama	2,886,319	428,397	1,592,109	865,813
Trinity	497,636	52,004	275,002	170,630
Tulare	18,766,796	2,620,042	10,545,037	5,601,717
Tuolumne	2,492,155	195,631	1,239,961	1,056,563
Ventura	27,139,675	2,311,785	10,507,880	14,320,010
Yolo	6,465,629	585,995	3,093,604	2,786,030
Yuba	3,323,019	364,858	1,959,436	998,726
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,316,884	422,998	2,577,341	2,316,545
Inyo/Mono	1,227,306	23,480	519,040	684,786
Santa Cruz/San Benito	9,284,361	996,388	4,229,128	4,058,845
Sierra/Nevada	3,302,975	259,201	1,358,653	1,685,121
Siskiyou/Modoc	2,242,385	235,097	1,282,281	725,007

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁸

Overall, California's establishment of 36,977 cases with a support order equates to 17.9 percent of cases requiring a support order during the first half of FFY 2015. This represents an increase of 0.6 percentage points from the FFY 2014 semi-annual performance. Performance for cases with a support order is calculated using cumulative data. Although mid-year FFY 2014 shows 17.3 percent, the FFY 2014 shows California at 32.5 percent in this measure. See Table K on page 24.

⁸ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17 (Cases with Support Orders Established During the Federal Fiscal Year) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2014 - MARCH 2015

TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2015

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	206,893	36,977	169,916	17.9%
Alameda	4,724	1,217	3,507	25.8
Alpine	1	0	1	0.0
Amador	62	21	41	33.9
Butte	1,136	344	792	30.3
Calaveras	142	48	94	33.8
Colusa	121	17	104	14.0
Contra Costa	3,075	996	2,079	32.4
Del Norte	362	101	261	27.9
El Dorado	521	193	328	37.0
Fresno	7,979	1,883	6,096	23.6
Glenn	168	71	97	42.3
Humboldt	573	159	414	27.7
Imperial	1,636	443	1,193	27.1
Inyo	116	22	94	19.0
Kern	9,955	761	9,194	7.6
Kings	1,146	309	837	27.0
Lake	486	100	386	20.6
Lassen	216	95	121	44.0
Los Angeles	65,085	5,612	59,473	8.6
Madera	976	343	633	35.1
Marin	209	86	123	41.1
Mariposa	54	13	41	24.1
Mendocino	472	138	334	29.2
Merced	2,377	625	1,752	26.3
Modoc	44	16	28	36.4
Mono	31	3	28	9.7
Monterey	2,021	653	1,368	32.3
Napa	393	139	254	35.4
Nevada	216	90	126	41.7
Orange	10,430	2,379	8,051	22.8
Placer	854	209	645	24.5
Plumas	70	34	36	48.6
Riverside	17,014	2,871	14,143	16.9
Sacramento	10,866	2,536	8,330	23.3
San Benito	229	87	142	38.0
San Bernardino	21,474	4,496	16,978	20.9
San Diego	11,480	2,018	9,462	17.6
San Francisco	1,627	344	1,283	21.1
San Joaquin	4,842	1,487	3,355	30.7
San Luis Obispo	364	183	181	50.3
San Mateo	1,132	228	904	20.1
Santa Barbara	1,613	379	1,234	23.5
Santa Clara	4,553	1,098	3,455	24.1
Santa Cruz	618	139	479	22.5
Shasta	1,356	340	1,016	25.1
Sierra	6	1	5	16.7
Siskiyou	269	77	192	28.6
Solano	1,866	456	1,410	24.4
Sonoma	952	334	618	35.1
Stanislaus	3,155	691	2,464	21.9
Sutter	781	124	657	15.9
Tehama	461	141	320	30.6
Trinity	77	21	56	27.3
Tulare	2,520	652	1,868	25.9
Tuolumne	182	63	119	34.6
Ventura	2,343	765	1,578	32.7
Yolo	857	206	651	24.0
Yuba	605	120	485	19.8
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	387	132	255	34.1
Inyo/Mono	147	25	122	17.0
Santa Cruz/San Benito	847	226	621	26.7
Sierra/Nevada	222	91	131	41.0
Siskiyou/Modoc	313	93	220	29.7

SOURCE: CS 1257 Lines 12 and 17

**State
Performance
Measures****PERCENT OF CASES REQUIRING A SUPPORT
ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED
WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases with alleged fathers or obligors served with a Summons and Complaint to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2015, a total of 40,292 alleged fathers or obligors were served a summons and complaint, in comparison to 206,893 cases requiring a support order, or 19.5 percent of the cases. For mid-year FFY 2014, this measure was 18.2 percent, an increase of 1.3 percentage points at the mid-year FFY 2015. See Table L on page 26.

⁹ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Fathers or Obligors Successfully Served with a Summons and Complaint During the Federal Fiscal Year) divided by the sum of line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2014 - MARCH 2015

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2015

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	206,893	40,292	19.5%
Alameda	4,724	1,010	21.4
Alpine	1	0	0.0
Amador	62	22	35.5
Butte	1,136	325	28.6
Calaveras	142	33	23.2
Colusa	121	14	11.6
Contra Costa	3,075	881	28.7
Del Norte	362	113	31.2
El Dorado	521	169	32.4
Fresno	7,979	2,122	26.6
Glenn	168	60	35.7
Humboldt	573	128	22.3
Imperial	1,636	529	32.3
Inyo	116	22	19.0
Kern	9,955	1,062	10.7
Kings	1,146	288	25.1
Lake	486	118	24.3
Lassen	216	81	37.5
Los Angeles	65,085	10,262	15.8
Madera	976	263	26.9
Marin	209	64	30.6
Mariposa	54	19	35.2
Mendocino	472	126	26.7
Merced	2,377	616	25.9
Modoc	44	18	40.9
Mono	31	4	12.9
Monterey	2,021	605	29.9
Napa	393	80	20.4
Nevada	216	66	30.6
Orange	10,430	2,327	22.3
Placer	854	158	18.5
Plumas	70	30	42.9
Riverside	17,014	2,263	13.3
Sacramento	10,866	2,654	24.4
San Benito	229	83	36.2
San Bernardino	21,474	4,775	22.2
San Diego	11,480	1,738	15.1
San Francisco	1,627	314	19.3
San Joaquin	4,842	1,422	29.4
San Luis Obispo	364	135	37.1
San Mateo	1,132	218	19.3
Santa Barbara	1,613	280	17.4
Santa Clara	4,553	959	21.1
Santa Cruz	618	89	14.4
Shasta	1,356	249	18.4
Sierra	6	1	16.7
Siskiyou	269	84	31.2
Solano	1,866	470	25.2
Sonoma	952	308	32.4
Stanislaus	3,155	646	20.5
Sutter	781	146	18.7
Tehama	461	142	30.8
Trinity	77	17	22.1
Tulare	2,520	611	24.2
Tuolumne	182	48	26.4
Ventura	2,343	707	30.2
Yolo	857	201	23.5
Yuba	605	117	19.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	387	103	26.6
Inyo/Mono	147	26	17.7
Santa Cruz/San Benito	847	172	20.3
Sierra/Nevada	222	67	30.2
Siskiyou/Modoc	313	102	32.6

SOURCE: CS 1257 Lines 12, 17, and 43

**State
Performance
Measures****PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assisted, as well as, cases closed during the report period are included in this measure.¹⁰

For the first two quarters of FFY 2015, 50.0 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 4.5 percentage points from the first two quarters of the prior FFY performance. See Table M on page 28.

¹⁰ The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a (Cases at the End of the Month in which Medical Support is Ordered and Provided) divided by the remainder of line 2 (Cases Open at the End of the Month with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Month).

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2015

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	864,670	432,423	50.0%
Alameda	20,334	10,555	51.9
Alpine	20	6	30.0
Amador	893	493	55.2
Butte	7,012	3,913	55.8
Calaveras	1,190	653	54.9
Colusa	571	270	47.3
Contra Costa	21,117	12,037	57.0
Del Norte	1,896	937	49.4
El Dorado	4,170	2,120	50.8
Fresno	37,968	20,632	54.3
Glenn	1,250	537	43.0
Humboldt	4,233	2,045	48.3
Imperial	7,595	3,574	47.1
Inyo	709	210	29.6
Kern	36,471	17,902	49.1
Kings	6,578	3,619	55.0
Lake	1,816	983	54.1
Lassen	1,186	607	51.2
Los Angeles	190,985	86,957	45.5
Madera	5,011	2,540	50.7
Marin	1,900	1,058	55.7
Mariposa	472	246	52.1
Mendocino	2,998	1,616	53.9
Merced	12,351	6,679	54.1
Modoc	326	165	50.6
Mono	202	94	46.5
Monterey	11,593	6,091	52.5
Napa	2,598	1,445	55.6
Nevada	2,050	955	46.6
Orange	46,726	24,254	51.9
Placer	6,167	3,302	53.5
Plumas	662	325	49.1
Riverside	54,524	26,208	48.1
Sacramento	56,681	28,782	50.8
San Benito	1,594	819	51.4
San Bernardino	82,433	42,816	51.9
San Diego	47,349	23,363	49.3
San Francisco	7,610	4,175	54.9
San Joaquin	28,556	13,763	48.2
San Luis Obispo	3,171	1,894	59.7
San Mateo	7,039	3,493	49.6
Santa Barbara	9,231	4,743	51.4
Santa Clara	24,388	11,902	48.8
Santa Cruz	3,914	1,902	48.6
Shasta	7,958	3,625	45.6
Sierra	71	32	45.1
Siskiyou	1,827	920	50.4
Solano	11,385	6,340	55.7
Sonoma	7,835	4,530	57.8
Stanislaus	21,005	10,280	48.9
Sutter	3,185	1,592	50.0
Tehama	2,876	1,451	50.5
Trinity	363	173	47.7
Tulare	18,167	9,894	54.5
Tuolumne	1,843	992	53.8
Ventura	14,853	7,957	53.6
Yolo	4,822	2,519	52.2
Yuba	2,940	1,438	48.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,946	2,144	54.3
Inyo/Mono	911	304	33.4
Santa Cruz/San Benito	5,508	2,721	49.4
Sierra/Nevada	2,121	987	46.5
Siskiyou/Modoc	2,153	1,085	50.4

SOURCE: CS 1257 Lines 2, 2e, and 21a

**State
Performance
Measures**

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 570 complaints filed and reported in CRTS for the approximately 1.25 million cases. The number of complaints has gradually decreased each year by 138 at mid-year 2014 and 92 at mid-year 2015. Monthly reports use the CRTS count based on the number of complaints for the month, rather than the total number of complaints for the reporting period. See Table N on page 30.

¹¹ Complaint information is based on the Complaint Resolution Tracking System (CRTS) and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2014 - MARCH 2015

TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2015

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,251,180	570	
Alameda	31,979	16	5.003
Alpine	39	0	0.000
Amador	1,226	0	0.000
Butte	11,101	1	0.901
Calaveras	1,660	1	6.024
Colusa	768	1	13.021
Contra Costa	28,848	21	7.280
Del Norte	2,771	1	3.609
El Dorado	5,905	9	15.241
Fresno	56,168	25	4.451
Glenn	1,689	1	5.921
Humboldt	6,187	0	0.000
Imperial	10,579	7	6.617
Inyo	1,108	1	9.025
Kern	51,970	12	2.309
Kings	9,487	0	0.000
Lake	2,852	0	0.000
Lassen	1,680	0	0.000
Los Angeles	280,700	226	8.051
Madera	6,162	0	0.000
Marin	2,602	1	3.843
Mariposa	641	0	0.000
Mendocino	4,329	0	0.000
Merced	16,891	2	1.184
Modoc	400	0	0.000
Mono	273	0	0.000
Monterey	16,525	1	0.605
Napa	3,844	1	2.601
Nevada	3,334	1	2.999
Orange	67,718	23	3.396
Placer	8,739	0	0.000
Plumas	941	0	0.000
Riverside	81,477	26	3.191
Sacramento	76,965	19	2.469
San Benito	2,150	0	0.000
San Bernardino	113,789	59	5.185
San Diego	72,340	29	4.009
San Francisco	12,845	1	0.779
San Joaquin	36,749	24	6.531
San Luis Obispo	3,911	2	5.114
San Mateo	10,584	0	0.000
Santa Barbara	12,651	5	3.952
Santa Clara	37,486	0	0.000
Santa Cruz	5,793	6	10.357
Shasta	12,307	5	4.063
Sierra	115	0	0.000
Siskiyou	2,956	3	10.149
Solano	17,017	10	5.876
Sonoma	11,998	2	1.667
Stanislaus	29,975	14	4.671
Sutter	4,765	1	2.099
Tehama	4,134	0	0.000
Trinity	696	0	0.000
Tulare	25,281	5	1.978
Tuolumne	2,649	1	3.775
Ventura	21,257	0	0.000
Yolo	7,888	2	2.535
Yuba	4,286	5	11.666
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,574	2	3.588
Inyo/Mono	1,381	1	7.241
Santa Cruz/San Benito	7,943	6	7.554
Sierra/Nevada	3,449	1	2.899
Siskiyou/Modoc	3,356	3	8.939

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, TANF/CalWORKS, or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.