



# **California Department of Child Support Services**

**SEMI-ANNUAL  
REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS**

**OCTOBER 2013 THROUGH MARCH 2014**

**Prepared by the Data Performance Analysis Branch**



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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2014, beginning October 1, 2013 and ending March 31, 2014. This report provides detailed state and local level information on performance measures with the exception of data for program costs, program administration and cost effectiveness which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

### Federal Performance Measures

- ✓ Rates of paternity establishment.
- ✓ Child support order establishment.
- ✓ Collection rates on current support.
- ✓ Cases with an arrearages collection.
- ✓ Cost effectiveness (*Collections compared to the cost of collection; available on an annual basis only*).

### State Performance Measures

- ✓ Percent of cases with collections of current support.
- ✓ Average amount distributed per case with a collection.
- ✓ Percent of cases with a support order established during the report period.
- ✓ Percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint.
- ✓ Percent of cases with support orders established with medical support ordered and provided.
- ✓ Comparison of received complaints to cases (customer service).
- ✓ Total direct cost of administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*).
- ✓ Total indirect cost of administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*).

For the semi-annual period ending March 31, 2014, California exceeded the minimum threshold on each of the federal performance measures: Paternity Establishment; Percent of Cases with a Support Order Established; Percent of Collections on Current Support; and Percent of Cases with Arrears Collections. Three of the four reported federal performance measures for this period showed an increase in 2014 from the previous year ending March 31, 2013. Only Statewide Paternity Establishment Percentage (PEP) reflected a decrease from 90.4 percent to 90.0 percent.

FC section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by FC section 17600(c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

## CHILD SUPPORT PERFORMANCE OVERVIEW

### Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and (g) requiring a semi-annual report of data compiled on California's Child Support Program.

### Performance Measures

Some data is only available annually; therefore, this report does not include data for all of the state and federal performance measures. The semi-annual report addresses the following performance measures:

#### Federal Performance Measures

- Paternity Establishment Percentage.
  - Statewide PEP.
  - IV-D PEP.
- Percent of cases with a support order established.
- Percent of collections on current support.
- Percent of cases with an arrears collection.

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual period of March 2013 and March 2014.

#### State Performance Measures

- Percent of cases with collections of current support.
- Average amount distributed per case with a collection.
- Percent of cases with a support order established during report period.
- Percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint.
- Percent of cases with support orders established with medical support ordered and provided.
- Comparison of received complaints to cases.

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual period of March 2013 and March 2014.

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the

state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate, and improve the performance of the child support program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2013 - MARCH 2014

**TABLE A**  
**COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2013 and 2014**

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14
STATEWIDE	90.4%	90.0%	91.6%	93.8%	88.2%	88.7%	62.5%	63.8%	56.5%	57.4%
Alameda	85.5	79.4	92.7	96.3	91.9	89.3	66.7	68.0	66.1	67.6
Alpine	*	*	87.0	100.0	98.3	100.0	67.0	68.8	58.2	66.7
Amador	113.7	76.9	99.4	107.4	95.5	96.2	74.6	77.5	66.0	65.6
Butte	94.4	100.7	99.2	98.3	93.3	93.5	65.3	66.1	58.2	59.0
Calaveras	*	1900.0	93.4	100.6	94.2	94.4	71.0	72.6	61.9	65.2
Colusa	120.0	94.7	85.0	101.4	91.4	89.1	66.9	65.9	62.5	60.1
Contra Costa	112.8	102.1	97.8	96.7	89.4	91.8	65.1	66.1	59.4	61.1
Del Norte	69.8	153.2	95.1	93.8	90.0	91.4	61.3	61.3	49.7	49.6
El Dorado	88.2	95.8	97.3	93.2	94.0	95.4	66.6	68.8	63.0	61.5
Fresno	92.7	93.5	97.8	96.2	90.9	92.1	61.2	60.7	55.1	55.7
Glenn	*	*	103.5	104.9	94.1	94.2	62.4	63.8	57.9	57.9
Humboldt	98.1	99.7	97.3	97.6	94.1	95.1	69.0	70.0	63.2	63.5
Imperial	95.8	91.2	94.5	98.0	90.2	91.1	62.1	64.2	52.6	53.9
Inyo	120.0	119.6	96.7	97.1	93.2	91.5	63.5	67.5	55.4	57.5
Kern	101.9	92.4	96.7	90.2	83.1	87.1	59.3	59.7	50.9	50.2
Kings	100.7	97.5	95.4	97.5	92.9	93.3	68.5	67.8	54.1	55.2
Lake	79.9	117.7	96.8	101.0	86.6	84.5	58.2	61.1	61.1	59.6
Lassen	101.5	114.5	93.7	102.0	93.4	91.3	67.2	68.5	55.3	54.7
Los Angeles	83.7	81.4	85.5	89.7	85.1	84.7	58.0	59.3	54.1	55.0
Madera	86.4	97.0	102.6	103.1	91.3	92.0	60.1	61.7	56.4	60.1
Marin	112.6	99.0	100.5	97.8	95.8	96.5	74.2	77.7	66.7	69.2
Mariposa	*	*	93.2	100.6	94.8	94.7	71.4	66.6	60.3	62.2
Mendocino	112.2	90.5	97.2	96.7	92.1	93.4	64.5	66.8	55.5	57.2
Merced	110.0	96.7	97.6	96.0	91.4	93.0	59.6	63.3	51.7	55.2
Modoc	*	500.0	106.6	92.1	93.9	96.0	66.1	64.1	58.6	48.8
Mono	64.7	65.0	103.5	99.4	90.7	91.3	75.6	75.3	62.7	68.2
Monterey	92.2	87.9	96.9	97.3	92.0	92.8	61.8	62.5	57.3	57.5
Napa	104.5	97.7	95.1	98.9	93.6	93.6	70.4	70.1	62.0	62.0
Nevada	96.4	98.9	94.9	97.1	96.4	95.7	73.5	74.4	62.9	62.8
Orange	86.8	87.5	91.4	94.5	88.8	88.3	64.2	65.1	58.5	59.2
Placer	77.3	135.1	91.9	96.4	91.4	92.5	64.1	65.4	54.9	56.6
Plumas	100.0	133.3	99.8	100.9	96.2	95.9	70.0	70.9	65.5	63.6
Riverside	94.4	104.2	89.5	92.4	82.1	84.3	60.3	61.9	54.1	55.7
Sacramento	102.6	99.1	93.3	94.9	89.4	90.7	60.2	62.2	54.7	55.0
San Benito	149.5	108.0	98.9	95.9	92.2	92.9	68.9	71.7	61.5	61.7
San Bernardino	103.8	102.6	93.0	94.5	84.9	86.3	61.9	63.1	55.8	57.1
San Diego	84.4	85.2	87.9	92.6	87.2	87.2	66.4	68.6	59.5	61.0
San Francisco	88.3	88.3	91.5	91.3	89.7	90.5	73.6	73.2	63.2	63.7
San Joaquin	103.5	106.5	100.1	101.4	92.2	93.0	63.0	64.3	55.6	56.1
San Luis Obispo	106.3	80.0	102.3	104.6	95.4	95.4	77.2	78.2	72.3	74.5
San Mateo	100.8	120.3	94.2	95.8	92.6	92.1	66.4	67.5	62.1	62.0
Santa Barbara	94.6	100.4	94.0	96.4	90.8	92.4	64.0	66.2	60.0	62.8
Santa Clara	78.9	81.9	92.7	96.9	92.3	91.4	60.5	62.1	58.4	59.8
Santa Cruz	83.9	81.6	91.7	95.7	91.5	92.4	63.9	65.3	58.8	60.6
Shasta	99.2	99.2	95.9	97.6	91.3	91.8	63.1	65.6	56.4	55.7
Sierra	*	*	76.2	89.6	96.2	94.3	68.5	77.5	65.0	62.6
Siskiyou	151.2	110.1	98.8	96.1	94.3	93.8	67.0	69.8	57.7	57.7
Solano	97.8	101.5	94.9	98.2	92.2	93.2	65.0	65.6	57.9	60.0
Sonoma	92.8	92.9	99.0	99.1	94.3	95.4	70.6	71.4	63.4	64.9
Stanislaus	93.7	85.6	98.4	96.0	91.6	92.1	62.4	64.3	54.6	55.4
Sutter	92.9	96.2	100.5	97.1	89.2	88.9	63.9	66.3	51.5	53.6
Tehama	121.0	119.5	98.1	99.9	93.3	93.6	58.8	62.3	52.2	54.5
Trinity	*	*	96.5	100.6	91.7	90.4	58.0	61.5	54.2	57.3
Tulare	80.8	85.5	90.2	94.1	92.6	93.2	68.1	70.7	55.3	54.6
Tuolumne	96.2	108.8	98.7	101.9	94.9	95.0	71.8	72.8	57.3	60.3
Ventura	90.0	79.4	98.5	101.2	95.4	95.0	65.3	66.3	63.1	62.9
Yolo	93.8	124.9	95.6	98.0	93.0	92.9	61.2	64.1	53.5	55.3
Yuba	*	*	98.1	101.3	91.2	90.4	64.1	64.9	54.5	54.7
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	97.1	102.8	94.8	95.1	72.2	73.8	60.6	63.0
Inyo/Mono	103.5	103.0	98.0	97.5	92.7	91.5	66.8	69.5	56.6	59.3
Santa Cruz/San Benito	91.5	85.4	93.7	95.8	91.7	92.5	65.0	66.8	59.5	60.9
Sierra/Nevada	*	*	94.3	96.9	96.4	95.7	73.3	74.5	63.0	62.8
Siskiyou/Modoc	*	114.0	99.8	95.5	94.2	94.1	66.9	68.8	57.8	56.7

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9 (10+16), 24, 25, 28, 29; and Vital Records (VR) Data (line 8a)

\* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2013 - MARCH 2014

**TABLE B**  
**COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2013 and 2014**

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14	Mar 13	Mar 14
STATEWIDE	76.7%	78.0%	\$1,791	\$1,795	18.0%	17.3%	18.3%	18.2%	57.0%	54.5%		
Alameda	81.0	82.0	1,936	1,922	23.9	21.2	18.8	16.9	56.9	56.4	6.892	6.015
Alpine	80.0	71.4	721	741	0.0	100.0	200.0	0.0	50.0	44.4	0.000	0.000
Amador	86.6	89.8	1,546	1,631	43.2	39.6	41.5	45.8	68.9	62.4	7.257	0.000
Butte	77.6	77.4	1,264	1,286	24.8	23.0	23.1	23.1	65.6	59.8	2.520	5.189
Calaveras	84.6	88.7	1,516	1,448	35.6	34.3	37.2	39.0	68.7	62.9	5.708	0.000
Colusa	79.5	79.8	1,729	1,598	25.0	21.8	17.0	12.6	55.2	58.3	13.514	0.000
Contra Costa	78.5	78.5	2,129	2,152	20.4	29.8	14.7	32.1	62.6	62.6	4.517	4.033
Del Norte	68.3	68.0	1,072	1,047	16.5	26.0	22.7	22.3	60.0	55.4	3.316	0.000
El Dorado	80.4	79.2	1,595	1,707	28.7	35.8	27.9	26.1	57.7	55.8	9.625	16.750
Fresno	75.9	75.9	1,498	1,473	21.9	26.2	25.0	26.5	66.0	65.4	3.532	4.042
Glenn	75.0	76.5	1,384	1,379	37.2	38.7	33.0	31.2	59.6	55.4	0.000	0.000
Humboldt	81.9	81.7	1,318	1,337	25.6	38.3	19.2	26.3	62.0	60.3	3.032	0.000
Imperial	74.0	76.8	2,010	2,004	28.5	29.2	29.8	30.6	62.9	58.2	4.484	3.692
Inyo	78.2	83.2	1,573	1,449	25.4	14.6	23.8	19.7	49.6	47.1	24.590	0.000
Kern	70.9	71.3	1,729	1,726	14.6	16.2	15.2	15.6	55.9	53.3	5.770	3.009
Kings	79.9	81.2	1,527	1,523	29.7	32.0	27.4	28.2	65.8	59.9	2.026	2.061
Lake	74.8	77.4	1,468	1,540	10.6	11.8	11.9	15.1	56.2	54.9	6.928	6.766
Lassen	78.1	79.1	1,463	1,394	37.1	27.8	35.7	29.5	61.6	54.9	0.000	0.000
Los Angeles	72.3	74.0	1,811	1,831	14.8	8.2	17.5	14.1	49.6	47.0	9.706	8.564
Madera	74.3	77.3	1,503	1,458	30.2	36.4	28.3	24.6	64.5	59.3	0.000	1.700
Marin	86.6	88.7	3,074	3,175	41.4	40.4	40.5	38.3	60.6	59.3	3.532	7.491
Mariposa	79.7	78.5	1,611	1,547	26.7	33.3	33.3	19.0	61.4	58.7	0.000	0.000
Mendocino	76.5	79.6	1,408	1,351	32.7	28.5	29.1	26.8	63.1	58.4	0.000	0.000
Merced	72.5	76.2	1,523	1,453	26.4	26.6	27.8	28.5	66.2	59.5	1.129	5.927
Modoc	78.2	76.6	1,557	1,588	30.4	38.7	30.4	19.4	63.1	57.1	0.000	0.000
Mono	85.5	87.7	2,227	2,006	6.3	29.7	9.4	18.9	56.7	49.5	0.000	0.000
Monterey	76.0	77.2	1,925	1,916	30.2	31.0	27.2	26.9	64.4	60.6	2.320	4.184
Napa	82.1	82.1	1,878	2,010	36.5	32.3	23.4	27.9	65.9	63.0	0.000	5.051
Nevada	82.6	82.5	1,588	1,541	37.3	35.7	23.1	33.1	56.1	55.0	10.893	8.626
Orange	79.1	80.0	2,178	2,179	20.0	16.8	18.2	14.1	54.7	54.5	4.592	2.183
Placer	73.5	75.9	2,180	2,266	21.2	26.8	14.2	23.0	56.1	55.2	0.000	0.000
Plumas	85.3	87.9	1,370	1,602	38.5	43.7	30.8	39.4	61.2	56.9	0.000	0.000
Riverside	76.2	78.3	1,795	1,784	12.7	16.3	10.3	14.5	53.7	51.2	4.677	4.757
Sacramento	74.4	75.4	1,621	1,611	20.5	21.9	19.9	21.6	62.6	60.3	6.052	4.256
San Benito	80.8	83.4	1,580	1,787	27.2	34.5	19.4	28.1	57.0	54.0	0.000	0.000
San Bernardino	77.3	78.8	1,776	1,751	14.3	17.4	18.4	19.8	60.3	55.8	6.625	5.376
San Diego	82.7	84.0	1,940	1,954	14.0	16.0	14.0	14.1	47.5	48.2	6.530	5.192
San Francisco	83.3	83.8	1,705	1,705	15.7	22.3	13.6	20.7	59.1	58.9	3.557	0.745
San Joaquin	77.3	78.0	1,738	1,742	30.9	34.3	29.3	31.8	62.5	55.9	11.351	11.473
San Luis Obispo	90.6	91.4	2,117	2,198	52.1	48.5	34.7	35.5	67.0	65.1	0.000	5.021
San Mateo	81.1	82.4	2,160	2,192	26.9	21.4	25.6	22.5	57.2	57.5	0.000	0.000
Santa Barbara	79.8	83.2	1,883	1,787	26.2	24.5	21.5	17.9	57.2	58.3	4.316	5.326
Santa Clara	75.5	76.9	1,866	1,899	22.3	19.2	20.5	18.1	56.6	55.9	0.000	0.000
Santa Cruz	77.3	80.2	1,878	1,796	35.2	20.3	21.5	13.9	57.0	56.2	6.390	0.000
Shasta	76.1	75.0	1,326	1,378	18.1	23.0	14.6	18.9	57.6	53.3	5.331	0.774
Sierra	84.4	89.8	1,356	1,648	50.0	30.8	16.7	38.5	53.3	49.4	0.000	0.000
Siskiyou	76.9	77.8	1,262	1,225	25.3	26.4	26.6	29.9	64.2	56.6	0.000	3.261
Solano	77.9	79.4	1,834	1,800	27.6	28.7	34.0	28.4	65.4	64.2	3.876	6.859
Sonoma	83.2	85.1	1,692	1,695	29.6	35.3	32.0	30.7	60.1	60.0	1.544	1.602
Stanislaus	77.0	78.2	1,653	1,679	17.8	17.5	17.5	14.9	63.8	55.6	11.016	6.159
Sutter	73.2	75.9	1,656	1,723	21.8	20.7	18.0	17.0	61.3	56.2	0.000	8.208
Tehama	71.9	73.6	1,327	1,348	31.9	34.2	26.6	30.8	61.6	57.3	6.863	0.000
Trinity	71.2	75.2	1,563	1,298	22.3	19.4	17.0	23.7	57.4	50.9	25.157	13.514
Tulare	80.0	81.7	1,401	1,445	15.9	17.2	9.1	13.9	64.5	61.8	4.297	1.509
Tuolumne	81.7	84.4	1,571	1,473	40.3	33.5	33.0	25.4	67.1	62.6	0.000	10.661
Ventura	80.7	81.9	1,914	1,935	32.1	29.4	28.3	28.3	61.3	61.4	2.391	1.447
Yolo	73.3	76.0	1,459	1,472	22.2	27.1	28.1	28.1	58.8	57.9	2.464	1.239
Yuba	74.2	75.7	1,430	1,449	25.1	19.6	21.2	18.8	61.8	53.0	8.799	4.432
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	83.6	86.8	1,540	1,496	39.4	35.0	36.3	33.9	67.9	62.5	3.251	5.042
Inyo/Mono	79.9	84.3	1,704	1,565	21.6	17.8	21.0	19.5	51.1	47.6	20.000	0.000
Santa Cruz/San Benito	78.2	81.0	1,797	1,794	33.3	24.4	21.0	18.0	57.0	55.6	4.667	0.000
Sierra/Nevada	82.7	82.8	1,579	1,545	37.8	35.5	22.8	33.3	56.0	54.8	10.515	8.331
Siskiyou/Modoc	77.1	77.7	1,298	1,263	26.0	27.5	27.1	29.0	64.1	56.7	0.000	2.883

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

**Federal  
Performance  
Measures****PERFORMANCE ON FEDERAL AND STATE MEASURES****STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success over the past several years of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 and 11).

LCSEA performance in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage had a slight decrease to 90.0 percent, compared with the mid-year 2013 of 90.4 percent. For FFY 2013, Statewide PEP was 98.6 percent. See Table C on page 9.

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<sup>1</sup> This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State with Paternity Established or Acknowledged During Report Period) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Report Period, data provided by Vital Records). Minimum federal performance is 50%.

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**TABLE C**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2014**

	Births to Unwed Parents (March 2013)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	99,534	89,621	90.0%
Alameda	3,168	2,516	79.4
Alpine	0	1	*
Amador	78	60	76.9
Butte	598	602	100.7
Calaveras	1	19	1900.0
Colusa	38	36	94.7
Contra Costa	1,594	1,627	102.1
Del Norte	79	121	153.2
El Dorado	189	181	95.8
Fresno	4,451	4,163	93.5
Glenn	0	21	*
Humboldt	371	370	99.7
Imperial	762	695	91.2
Inyo	46	55	119.6
Kern	3,602	3,329	92.4
Kings	570	556	97.5
Lake	130	153	117.7
Lassen	62	71	114.5
Los Angeles	30,705	24,997	81.4
Madera	464	450	97.0
Marin	204	202	99.0
Mariposa	0	4	*
Mendocino	294	266	90.5
Merced	950	919	96.7
Modoc	1	5	500.0
Mono	20	13	65.0
Monterey	1,452	1,277	87.9
Napa	221	216	97.7
Nevada	188	186	98.9
Orange	6,116	5,350	87.5
Placer	885	1,196	135.1
Plumas	18	24	133.3
Riverside	5,959	6,209	104.2
Sacramento	3,570	3,537	99.1
San Benito	112	121	108.0
San Bernardino	6,312	6,479	102.6
San Diego	7,001	5,966	85.2
San Francisco	1,423	1,256	88.3
San Joaquin	2,187	2,330	106.5
San Luis Obispo	425	340	80.0
San Mateo	434	522	120.3
Santa Barbara	1,133	1,138	100.4
Santa Clara	3,729	3,053	81.9
Santa Cruz	664	542	81.6
Shasta	492	488	99.2
Sierra	0	1	*
Siskiyou	99	109	110.1
Solano	933	947	101.5
Sonoma	926	860	92.9
Stanislaus	2,086	1,786	85.6
Sutter	424	408	96.2
Tehama	154	184	119.5
Trinity	0	7	*
Tulare	1,856	1,586	85.5
Tuolumne	113	123	108.8
Ventura	1,964	1,560	79.4
Yolo	281	351	124.9
Yuba	0	57	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	192	203	*
Inyo/Mono	66	68	103.0
Santa Cruz/San Benito	776	663	85.4
Sierra/Nevada	188	187	*
Siskiyou/Modoc	100	114	114.0

SOURCE: CS 1257 Line 9 (line 10 + line 16) and Vital Records (VR) Data (line 8a)

Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 20. Therefore, the sum of the individual LCSA data for line 16 and line 9 (line 10 + line 16) will not equal the statewide total.

\* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal  
Performance  
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in regular comparative data reports in order to monitor performance on an ongoing basis.

The mid-year FFY 2014, IV-D Paternity Establishment is 93.8 percent, compared to the mid-year FFY 2013 of 91.6 percent and represents an increase of 2.2 percentage points. See Table D on page 11.

The end of FFY 2013, IV-D PEP was 100.5 percent, an increase from mid-year FFY 2013 of 8.9 percentage points.

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<sup>2</sup> This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged) divided by line 5a (Number of Children Born Out-of-Wedlock). Minimum federal performance is 50%.

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**TABLE D**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2014**

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2013)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2014)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	987,568	926,574	93.8%
Alameda	22,337	21,505	96.3
Alpine	19	19	100.0
Amador	781	839	107.4
Butte	6,519	6,405	98.3
Calaveras	1,007	1,013	100.6
Colusa	428	434	101.4
Contra Costa	22,334	21,598	96.7
Del Norte	1,652	1,549	93.8
El Dorado	3,387	3,155	93.2
Fresno	42,824	41,218	96.2
Glenn	1,105	1,159	104.9
Humboldt	3,797	3,706	97.6
Imperial	8,346	8,179	98.0
Inyo	712	691	97.1
Kern	44,537	40,171	90.2
Kings	7,000	6,825	97.5
Lake	1,868	1,886	101.0
Lassen	956	975	102.0
Los Angeles	259,990	233,272	89.7
Madera	4,684	4,831	103.1
Marin	1,792	1,753	97.8
Mariposa	340	342	100.6
Mendocino	2,959	2,862	96.7
Merced	13,276	12,747	96.0
Modoc	280	258	92.1
Mono	176	175	99.4
Monterey	12,899	12,546	97.3
Napa	2,234	2,210	98.9
Nevada	1,728	1,678	97.1
Orange	47,171	44,559	94.5
Placer	5,098	4,914	96.4
Plumas	544	549	100.9
Riverside	69,992	64,699	92.4
Sacramento	58,385	55,419	94.9
San Benito	1,577	1,512	95.9
San Bernardino	96,361	91,054	94.5
San Diego	55,550	51,428	92.6
San Francisco	8,894	8,117	91.3
San Joaquin	28,968	29,363	101.4
San Luis Obispo	2,530	2,647	104.6
San Mateo	7,382	7,072	95.8
Santa Barbara	9,585	9,244	96.4
Santa Clara	25,492	24,700	96.9
Santa Cruz	3,937	3,768	95.7
Shasta	7,260	7,085	97.6
Sierra	48	43	89.6
Siskiyou	1,776	1,706	96.1
Solano	12,231	12,015	98.2
Sonoma	7,549	7,480	99.1
Stanislaus	21,640	20,766	96.0
Sutter	3,196	3,102	97.1
Tehama	2,586	2,583	99.9
Trinity	340	342	100.6
Tulare	19,932	18,756	94.1
Tuolumne	1,553	1,583	101.9
Ventura	14,207	14,376	101.2
Yolo	4,760	4,667	98.0
Yuba	2,970	3,010	101.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,360	3,454	102.8
Inyo/Mono	888	866	97.5
Santa Cruz/San Benito	5,514	5,280	95.8
Sierra/Nevada	1,776	1,721	96.9
Siskiyou/Modoc	2,056	1,964	95.5

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 3,913 and 3,986, respectively.  
Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal  
Performance  
Measures****PERCENT OF CASES WITH SUPPORT  
ORDERS ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Midway through FFY 2014, the number of statewide cases was approximately 1.28 million. Of that, 1.14 million cases, or 88.7 percent had support orders established. An improvement of 0.5 percentage points was made in mid-year FFY 2014 compared to the FFY 2013 mid-year point of 88.2 percent. See Table E on page 13.

For FFY 2013, the percent of cases with a child support order was 89.0 percent. Mid-year FFY 2014 shows a slight decrease of 0.3 percentage points compared to end of FFY 2013.

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<sup>3</sup> This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (Cases Open at the End of the Report Period). Minimum federal performance is 50%.

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**TABLE E**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**SEMI-ANNUAL FFY 2014**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,283,431	1,139,007	88.7%
Alameda	33,252	29,701	89.3
Alpine	47	47	100.0
Amador	1,369	1,317	96.2
Butte	11,564	10,810	93.5
Calaveras	1,720	1,623	94.4
Colusa	742	661	89.1
Contra Costa	29,754	27,301	91.8
Del Norte	2,891	2,642	91.4
El Dorado	5,970	5,695	95.4
Fresno	56,897	52,404	92.1
Glenn	1,741	1,640	94.2
Humboldt	6,331	6,018	95.1
Imperial	10,835	9,874	91.1
Inyo	1,176	1,076	91.5
Kern	53,172	46,295	87.1
Kings	9,706	9,059	93.3
Lake	2,956	2,498	84.5
Lassen	1,735	1,584	91.3
Los Angeles	288,430	244,439	84.7
Madera	5,883	5,412	92.0
Marin	2,670	2,576	96.5
Mariposa	675	639	94.7
Mendocino	4,525	4,225	93.4
Merced	16,871	15,685	93.0
Modoc	402	386	96.0
Mono	277	253	91.3
Monterey	16,732	15,523	92.8
Napa	3,960	3,707	93.6
Nevada	3,478	3,330	95.7
Orange	68,708	60,654	88.3
Placer	8,993	8,323	92.5
Plumas	936	898	95.9
Riverside	84,080	70,850	84.3
Sacramento	77,532	70,305	90.7
San Benito	2,158	2,005	92.9
San Bernardino	117,183	101,182	86.3
San Diego	75,113	65,482	87.2
San Francisco	13,424	12,153	90.5
San Joaquin	36,607	34,053	93.0
San Luis Obispo	3,983	3,798	95.4
San Mateo	10,932	10,063	92.1
Santa Barbara	13,143	12,145	92.4
Santa Clara	39,555	36,153	91.4
Santa Cruz	5,923	5,471	92.4
Shasta	12,924	11,866	91.8
Sierra	123	116	94.3
Siskiyou	3,067	2,877	93.8
Solano	17,496	16,299	93.2
Sonoma	12,487	11,910	95.4
Stanislaus	30,849	28,403	92.1
Sutter	4,873	4,332	88.9
Tehama	4,201	3,933	93.6
Trinity	740	669	90.4
Tulare	26,513	24,710	93.2
Tuolumne	2,814	2,672	95.0
Ventura	20,731	19,686	95.0
Yolo	8,069	7,498	92.9
Yuba	4,513	4,081	90.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,950	5,659	95.1
Inyo/Mono	1,453	1,329	91.5
Santa Cruz/San Benito	8,081	7,476	92.5
Sierra/Nevada	3,601	3,446	95.7
Siskiyou/Modoc	3,469	3,263	94.1

SOURCE: CS 1257 Lines 1 and 2

**Federal  
Performance  
Measures****PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

Collections on Current Support measures the percentage of current support collected and distributed compared to the total amount of current support owed.<sup>4</sup> Current Assistance, Former Assistance, and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2014, this measure is 63.8 percent compared with the mid-year FFY 2013 of 62.5 percent. This represents an increase of 1.3 percentage points. See Table F on page 15.

For this measure, California has consistently improved over the past five years, both at mid-year and end of the federal fiscal years. In mid-year FFY 2009, this measure was at 52.3 percent, and at mid-year FFY 2014 this measure was at 63.8 percent, an increase of 11.5 percentage points. Similar to the mid-year percentages, the end of FFY 2009 was 53.4 percent and FFY 2013 is 63.3 percent.

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<sup>4</sup> This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

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**TABLE F**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2014**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,146,222,429	\$731,232,629	63.8%
Alameda	34,451,115	23,442,553	68.0
Alpine	19,928	13,715	68.8
Amador	1,169,450	905,821	77.5
Butte	7,272,412	4,806,061	66.1
Calaveras	1,341,434	973,523	72.6
Colusa	786,069	517,639	65.9
Contra Costa	33,745,150	22,308,975	66.1
Del Norte	1,321,271	810,483	61.3
El Dorado	5,901,773	4,060,582	68.8
Fresno	39,282,158	23,831,996	60.7
Glenn	1,315,130	839,487	63.8
Humboldt	3,964,797	2,775,766	70.0
Imperial	12,607,904	8,089,113	64.2
Inyo	915,471	617,564	67.5
Kern	42,277,165	25,241,534	59.7
Kings	7,201,777	4,879,498	67.8
Lake	2,144,010	1,309,197	61.1
Lassen	1,280,626	877,509	68.5
Los Angeles	234,506,770	138,946,804	59.3
Madera	4,937,780	3,046,610	61.7
Marin	5,990,346	4,655,524	77.7
Mariposa	679,153	452,130	66.6
Mendocino	2,735,097	1,827,305	66.8
Merced	13,547,327	8,569,961	63.3
Modoc	379,427	243,303	64.1
Mono	330,161	248,756	75.3
Monterey	20,519,049	12,822,268	62.5
Napa	5,236,314	3,668,967	70.1
Nevada	2,655,993	1,974,855	74.4
Orange	92,151,347	59,956,243	65.1
Placer	11,359,872	7,434,875	65.4
Plumas	797,515	565,417	70.9
Riverside	70,688,896	43,724,508	61.9
Sacramento	55,727,182	34,654,395	62.2
San Benito	2,094,293	1,501,151	71.7
San Bernardino	87,868,132	55,462,258	63.1
San Diego	80,825,160	55,407,355	68.6
San Francisco	11,729,049	8,587,813	73.2
San Joaquin	29,714,485	19,097,619	64.3
San Luis Obispo	6,894,743	5,389,596	78.2
San Mateo	14,492,690	9,785,817	67.5
Santa Barbara	14,135,198	9,357,954	66.2
Santa Clara	44,592,156	27,711,826	62.1
Santa Cruz	6,855,054	4,479,682	65.3
Shasta	8,490,114	5,573,012	65.6
Sierra	93,904	72,796	77.5
Siskiyou	1,769,091	1,234,205	69.8
Solano	18,418,303	12,076,070	65.6
Sonoma	12,976,002	9,269,012	71.4
Stanislaus	23,324,694	14,990,242	64.3
Sutter	4,114,519	2,727,583	66.3
Tehama	2,909,548	1,812,190	62.3
Trinity	438,484	269,623	61.5
Tulare	16,439,303	11,618,266	70.7
Tuolumne	2,406,049	1,751,649	72.8
Ventura	27,329,927	18,124,831	66.3
Yolo	5,929,038	3,798,777	64.1
Yuba	3,142,625	2,040,364	64.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,936,861	3,644,709	73.8
Inyo/Mono	1,245,632	866,320	69.5
Santa Cruz/San Benito	8,949,347	5,980,832	66.8
Sierra/Nevada	2,749,897	2,047,651	74.5
Siskiyou/Modoc	2,148,518	1,477,509	68.8

SOURCE: CS 1257 Lines 24 and 25

**Federal  
Performance  
Measures****PERCENT OF CASES WITH AN ARREARS COLLECTION**

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made towards that arrearage during the report period.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, Never Assistance, and cases closed during the report period.

The statewide percentage for 2014 semi-annual report period is 57.4 percent, an improvement of 0.9 percentage points from the 2013 semi-annual period. Performance is calculated using cumulative data. See Table G on page 17.

FFY 2013 data showed California at 65.1 percent for cases with collections on arrears.

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<sup>5</sup> This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears) divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

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**TABLE G**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**SEMI-ANNUAL FFY 2014**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	848,581	487,239	57.4%
Alameda	22,691	15,346	67.6
Alpine	45	30	66.7
Amador	1,014	665	65.6
Butte	9,043	5,339	59.0
Calaveras	1,288	840	65.2
Colusa	569	342	60.1
Contra Costa	18,824	11,509	61.1
Del Norte	2,109	1,046	49.6
El Dorado	4,959	3,048	61.5
Fresno	39,239	21,853	55.7
Glenn	1,354	784	57.9
Humboldt	4,413	2,801	63.5
Imperial	8,028	4,326	53.9
Inyo	845	486	57.5
Kern	34,575	17,340	50.2
Kings	6,578	3,628	55.2
Lake	1,979	1,180	59.6
Lassen	1,279	700	54.7
Los Angeles	168,139	92,449	55.0
Madera	3,956	2,376	60.1
Marin	1,982	1,371	69.2
Mariposa	535	333	62.2
Mendocino	3,131	1,791	57.2
Merced	12,125	6,691	55.2
Modoc	295	144	48.8
Mono	173	118	68.2
Monterey	13,280	7,639	57.5
Napa	3,079	1,909	62.0
Nevada	2,710	1,701	62.8
Orange	50,519	29,930	59.2
Placer	6,661	3,770	56.6
Plumas	739	470	63.6
Riverside	55,451	30,888	55.7
Sacramento	48,915	26,887	55.0
San Benito	1,662	1,025	61.7
San Bernardino	63,884	36,491	57.1
San Diego	54,840	33,434	61.0
San Francisco	9,452	6,023	63.7
San Joaquin	22,792	12,781	56.1
San Luis Obispo	2,984	2,224	74.5
San Mateo	8,084	5,009	62.0
Santa Barbara	9,015	5,663	62.8
Santa Clara	31,149	18,623	59.8
Santa Cruz	4,635	2,810	60.6
Shasta	9,789	5,452	55.7
Sierra	99	62	62.6
Siskiyou	2,349	1,356	57.7
Solano	13,209	7,926	60.0
Sonoma	9,983	6,480	64.9
Stanislaus	20,368	11,281	55.4
Sutter	3,600	1,928	53.6
Tehama	3,288	1,791	54.5
Trinity	614	352	57.3
Tulare	18,260	9,978	54.6
Tuolumne	2,090	1,260	60.3
Ventura	16,456	10,352	62.9
Yolo	6,163	3,406	55.3
Yuba	3,294	1,802	54.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,437	2,795	63.0
Inyo/Mono	1,018	604	59.3
Santa Cruz/San Benito	6,297	3,835	60.9
Sierra/Nevada	2,809	1,763	62.8
Siskiyou/Modoc	2,644	1,500	56.7

SOURCE: CS 1257 Lines 28 and 29

**State  
Performance  
Measures****PERCENT OF CASES WITH COLLECTIONS  
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>6</sup> Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The statewide percentage for this measure for the first half of FFY 2014 was 78.0 percent, an increase of 1.3 percentage points from the previous mid-year FFY 2013. At the end of the FFY 2013, the performance was 81.0 percent. Results for this measure are calculated using cumulative data. See Table H on page 19.

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<sup>6</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period) divided by line 44 (Cases with Current Support Due).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2013 - MARCH 2014

**TABLE H**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2014**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	499,030	389,398	78.0%
Alameda	13,386	10,974	82.0
Alpine	14	10	71.4
Amador	549	493	89.8
Butte	4,512	3,491	77.4
Calaveras	683	606	88.7
Colusa	392	313	79.8
Contra Costa	12,401	9,740	78.5
Del Norte	1,016	691	68.0
El Dorado	2,639	2,090	79.2
Fresno	20,454	15,531	75.9
Glenn	749	573	76.5
Humboldt	2,257	1,845	81.7
Imperial	5,336	4,098	76.8
Inyo	428	356	83.2
Kern	20,664	14,739	71.3
Kings	3,727	3,026	81.2
Lake	1,023	792	77.4
Lassen	716	566	79.1
Los Angeles	101,081	74,815	74.0
Madera	2,999	2,318	77.3
Marin	1,554	1,379	88.7
Mariposa	354	278	78.5
Mendocino	1,427	1,136	79.6
Merced	7,545	5,748	76.2
Modoc	197	151	76.6
Mono	138	121	87.7
Monterey	8,558	6,608	77.2
Napa	2,062	1,693	82.1
Nevada	1,253	1,034	82.5
Orange	34,915	27,921	80.0
Placer	4,281	3,250	75.9
Plumas	396	348	87.9
Riverside	31,624	24,750	78.3
Sacramento	26,792	20,210	75.4
San Benito	1,044	871	83.4
San Bernardino	40,020	31,553	78.8
San Diego	32,827	27,569	84.0
San Francisco	5,106	4,280	83.8
San Joaquin	13,573	10,590	78.0
San Luis Obispo	2,785	2,546	91.4
San Mateo	5,288	4,359	82.4
Santa Barbara	6,017	5,007	83.2
Santa Clara	17,439	13,419	76.9
Santa Cruz	2,902	2,326	80.2
Shasta	4,676	3,508	75.0
Sierra	49	44	89.8
Siskiyou	1,029	801	77.8
Solano	7,930	6,295	79.4
Sonoma	6,152	5,235	85.1
Stanislaus	10,703	8,374	78.2
Sutter	2,013	1,527	75.9
Tehama	1,679	1,236	73.6
Trinity	246	185	75.2
Tulare	9,523	7,779	81.7
Tuolumne	1,162	981	84.4
Ventura	10,912	8,936	81.9
Yolo	2,864	2,177	76.0
Yuba	1,703	1,289	75.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,408	2,090	86.8
Inyo/Mono	566	477	84.3
Santa Cruz/San Benito	3,946	3,197	81.0
Sierra/Nevada	1,302	1,078	82.8
Siskiyou/Modoc	1,226	952	77.7

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 4,734 and 3,183, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State  
Performance  
Measures****AVERAGE AMOUNT DISTRIBUTED  
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>7</sup>

California's total child support collected and distributed as reported mid-year FFY 2014 reached \$1.13 billion. When applying the 627,406 cases with a collection, the statewide average amount distributed per case with a collection was \$1,795. This is an increase of \$4 collected per case at the mid-year FFY 2013. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

<sup>7</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2013 - MARCH 2014

**TABLE I**  
**AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION**  
**SEMI-ANNUAL FFY 2014**

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,126,425,406	627,406	\$1,795
Alameda	36,528,429	19,001	1,922
Alpine	23,702	32	741
Amador	1,358,382	833	1,631
Butte	8,316,550	6,466	1,286
Calaveras	1,491,152	1,030	1,448
Colusa	722,222	452	1,598
Contra Costa	32,586,194	15,140	2,152
Del Norte	1,362,476	1,301	1,047
El Dorado	6,445,604	3,776	1,707
Fresno	40,175,269	27,273	1,473
Glenn	1,318,351	956	1,379
Humboldt	4,547,579	3,402	1,337
Imperial	11,567,259	5,772	2,004
Inyo	891,206	615	1,449
Kern	38,692,010	22,411	1,726
Kings	7,239,635	4,753	1,523
Lake	2,235,704	1,452	1,540
Lassen	1,275,423	915	1,394
Los Angeles	220,011,671	120,135	1,831
Madera	4,690,426	3,218	1,458
Marin	6,118,770	1,927	3,175
Mariposa	671,599	434	1,547
Mendocino	2,895,855	2,143	1,351
Merced	12,638,391	8,699	1,453
Modoc	303,399	191	1,588
Mono	324,925	162	2,006
Monterey	19,287,439	10,068	1,916
Napa	5,164,387	2,569	2,010
Nevada	3,197,687	2,075	1,541
Orange	87,726,886	40,259	2,179
Placer	11,277,115	4,977	2,266
Plumas	938,849	586	1,602
Riverside	69,474,254	38,938	1,784
Sacramento	54,780,829	34,005	1,611
San Benito	2,389,839	1,337	1,787
San Bernardino	83,555,923	47,722	1,751
San Diego	85,336,189	43,683	1,954
San Francisco	13,015,883	7,635	1,705
San Joaquin	28,294,463	16,243	1,742
San Luis Obispo	6,922,774	3,150	2,198
San Mateo	14,365,478	6,555	2,192
Santa Barbara	13,399,384	7,499	1,787
Santa Clara	44,254,617	23,304	1,899
Santa Cruz	6,621,240	3,686	1,796
Shasta	9,284,088	6,736	1,378
Sierra	120,310	73	1,648
Siskiyou	1,991,334	1,626	1,225
Solano	18,235,313	10,131	1,800
Sonoma	14,122,349	8,332	1,695
Stanislaus	23,877,689	14,224	1,679
Sutter	4,178,033	2,425	1,723
Tehama	2,927,322	2,171	1,348
Trinity	529,459	408	1,298
Tulare	18,366,692	12,709	1,445
Tuolumne	2,436,035	1,654	1,473
Ventura	26,482,409	13,689	1,935
Yolo	6,176,539	4,196	1,472
Yuba	3,262,415	2,252	1,449
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,309,271	3,549	1,496
Inyo/Mono	1,216,131	777	1,565
Santa Cruz/San Benito	9,011,079	5,023	1,794
Sierra/Nevada	3,317,997	2,148	1,545
Siskiyou/Modoc	2,294,733	1,817	1,263

SOURCE: CS 1257 Lines 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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TABLE J  
TOTAL CHILD SUPPORT DISTRIBUTED  
SEMI-ANNUAL FFY 2014

	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$1,126,425,406	\$134,619,812	\$509,971,600	\$481,833,993
Alameda	36,528,429	3,140,020	16,559,946	16,828,463
Alpine	23,702	0	10,257	13,445
Amador	1,358,382	102,961	578,435	676,987
Butte	8,316,550	1,064,233	4,716,468	2,535,848
Calaveras	1,491,152	155,225	746,604	589,323
Colusa	722,222	73,946	325,652	322,624
Contra Costa	32,586,194	2,683,436	12,286,302	17,616,456
Del Norte	1,362,476	222,796	732,846	406,835
El Dorado	6,445,604	469,153	2,911,174	3,065,276
Fresno	40,175,269	7,371,276	22,492,500	10,311,493
Glenn	1,318,351	186,313	735,789	396,249
Humboldt	4,547,579	488,503	2,246,897	1,812,179
Imperial	11,567,259	1,370,643	5,687,265	4,509,351
Inyo	891,206	23,325	427,791	440,089
Kern	38,692,010	5,619,870	19,429,322	13,642,817
Kings	7,239,635	745,323	3,684,257	2,810,056
Lake	2,235,704	227,155	1,260,368	748,181
Lassen	1,275,423	141,712	618,021	515,691
Los Angeles	220,011,671	32,463,296	100,928,797	86,619,578
Madera	4,690,426	847,502	2,330,675	1,512,248
Marin	6,118,770	304,827	1,234,934	4,579,009
Mariposa	671,599	68,094	311,271	292,234
Mendocino	2,895,855	355,286	1,552,540	988,030
Merced	12,638,391	2,245,214	6,548,316	3,844,861
Modoc	303,399	32,894	130,953	139,552
Mono	324,925	9,113	85,204	230,607
Monterey	19,287,439	2,242,192	9,224,523	7,820,724
Napa	5,164,387	334,943	1,688,875	3,140,570
Nevada	3,197,687	225,009	1,316,636	1,656,041
Orange	87,726,886	7,040,496	28,818,164	51,868,226
Placer	11,277,115	792,511	4,040,209	6,444,395
Plumas	938,849	88,100	421,149	429,600
Riverside	69,474,254	8,163,686	32,863,646	28,446,921
Sacramento	54,780,829	7,146,037	27,626,172	20,008,620
San Benito	2,389,839	264,260	1,326,092	799,487
San Bernardino	83,555,923	12,810,625	40,664,303	30,080,996
San Diego	85,336,189	7,804,365	33,855,436	43,676,388
San Francisco	13,015,883	1,154,723	5,275,270	6,585,890
San Joaquin	28,294,463	3,889,404	13,932,006	10,473,053
San Luis Obispo	6,922,774	506,601	2,945,678	3,470,495
San Mateo	14,365,478	861,138	4,334,802	9,169,539
Santa Barbara	13,399,384	1,557,894	6,173,913	5,667,577
Santa Clara	44,254,617	4,053,632	20,699,573	19,501,413
Santa Cruz	6,621,240	698,616	2,791,480	3,131,144
Shasta	9,284,088	1,124,099	4,841,093	3,318,896
Sierra	120,310	10,236	55,703	54,372
Siskiyou	1,991,334	203,018	1,162,664	625,651
Solano	18,235,313	1,722,676	8,704,122	7,808,515
Sonoma	14,122,349	1,219,179	5,433,493	7,469,676
Stanislaus	23,877,689	3,282,004	12,710,411	7,885,275
Sutter	4,178,033	432,659	1,901,062	1,844,312
Tehama	2,927,322	446,463	1,611,745	869,114
Trinity	529,459	45,752	304,390	179,316
Tulare	18,366,692	2,700,736	10,328,877	5,337,079
Tuolumne	2,436,035	249,868	1,155,831	1,030,336
Ventura	26,482,409	2,147,533	10,351,900	13,982,977
Yolo	6,176,539	545,749	3,052,979	2,577,811
Yuba	3,262,415	443,492	1,786,820	1,032,103
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,309,271	508,054	2,491,127	2,310,090
Inyo/Mono	1,216,131	32,439	512,995	670,697
Santa Cruz/San Benito	9,011,079	962,876	4,117,572	3,930,631
Sierra/Nevada	3,317,997	235,245	1,372,339	1,710,413
Siskiyou/Modoc	2,294,733	235,912	1,293,617	765,204

SOURCE: CS 1257 Lines 25 and 27

**State  
Performance  
Measures****PERCENT OF CASES WITH A SUPPORT ORDER  
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.<sup>8</sup>

Overall, California's establishment of 37,583 cases with a support order equates to 17.3 percent of cases requiring a support order during the first half of FFY 2014. This represents a decrease of 0.7 percentage points from the FFY 2013 semi-annual performance. Performance for cases with a support order is calculated using cumulative data. Although mid-year FFY 2013 shows 18.0 percent, the FFY 2013 shows California at 34.1 percent in this measure. See Table K on page 24.

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<sup>8</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17 (Cases with Support Orders Established During the Report Period) divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

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**TABLE K**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**SEMI-ANNUAL FFY 2014**

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	217,212	37,583	179,629	17.3%
Alameda	4,933	1,046	3,887	21.2
Alpine	1	1	0	100.0
Amador	96	38	58	39.6
Butte	1,198	275	923	23.0
Calaveras	172	59	113	34.3
Colusa	119	26	93	21.8
Contra Costa	4,059	1,209	2,850	29.8
Del Norte	408	106	302	26.0
El Dorado	494	177	317	35.8
Fresno	7,871	2,066	5,805	26.2
Glenn	199	77	122	38.7
Humboldt	593	227	366	38.3
Imperial	1,679	491	1,188	29.2
Inyo	137	20	117	14.6
Kern	10,716	1,732	8,984	16.2
Kings	1,140	365	775	32.0
Lake	575	68	507	11.8
Lassen	234	65	169	27.8
Los Angeles	62,025	5,065	56,960	8.2
Madera	921	335	586	36.4
Marin	183	74	109	40.4
Mariposa	63	21	42	33.3
Mendocino	512	146	366	28.5
Merced	2,080	553	1,527	26.6
Modoc	31	12	19	38.7
Mono	37	11	26	29.7
Monterey	2,080	645	1,435	31.0
Napa	430	139	291	32.3
Nevada	263	94	169	35.7
Orange	10,926	1,837	9,089	16.8
Placer	1,087	291	796	26.8
Plumas	71	31	40	43.7
Riverside	19,103	3,115	15,988	16.3
Sacramento	12,132	2,656	9,476	21.9
San Benito	267	92	175	34.5
San Bernardino	24,449	4,263	20,186	17.4
San Diego	12,826	2,055	10,771	16.0
San Francisco	1,852	413	1,439	22.3
San Joaquin	5,181	1,779	3,402	34.3
San Luis Obispo	392	190	202	48.5
San Mateo	1,274	272	1,002	21.4
Santa Barbara	1,703	417	1,286	24.5
Santa Clara	5,290	1,017	4,273	19.2
Santa Cruz	654	133	521	20.3
Shasta	1,723	397	1,326	23.0
Sierra	13	4	9	30.8
Siskiyou	314	83	231	26.4
Solano	1,965	563	1,402	28.7
Sonoma	1,083	382	701	35.3
Stanislaus	3,703	649	3,054	17.5
Sutter	839	174	665	20.7
Tehama	503	172	331	34.2
Trinity	93	18	75	19.4
Tulare	2,958	510	2,448	17.2
Tuolumne	236	79	157	33.5
Ventura	1,769	520	1,249	29.4
Yolo	898	199	699	22.2
Yuba	659	129	530	19.6
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	505	177	328	35.0
Inyo/Mono	174	31	143	17.8
Santa Cruz/San Benito	921	225	696	24.4
Sierra/Nevada	276	98	178	35.5
Siskiyou/Modoc	345	95	250	27.5

SOURCE: CS 1257 Lines 12 and 17

**State  
Performance  
Measures****PERCENT OF CASES REQUIRING A SUPPORT  
ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED  
WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of alleged fathers or obligors served with a Summons and Complaint to establish a paternity or a support order.<sup>9</sup> The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2014, a total of 39,626 alleged fathers or obligors were served a summons and complaint, in comparison to 217,212 cases requiring a support order, or 18.2 percent of the cases. For mid-year FFY 2013, this measure was 18.3 percent, which is higher than mid-year FFY 2014 by 0.1 percentage points. See Table L on page 26.

<sup>9</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Fathers or Obligors Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

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**TABLE L**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**SEMI-ANNUAL FFY 2014**

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	217,212	39,626	18.2%
Alameda	4,933	836	16.9
Alpine	1	0	0.0
Amador	96	44	45.8
Butte	1,198	277	23.1
Calaveras	172	67	39.0
Colusa	119	15	12.6
Contra Costa	4,059	1,304	32.1
Del Norte	408	91	22.3
El Dorado	494	129	26.1
Fresno	7,871	2,084	26.5
Glenn	199	62	31.2
Humboldt	593	156	26.3
Imperial	1,679	514	30.6
Inyo	137	27	19.7
Kern	10,716	1,675	15.6
Kings	1,140	322	28.2
Lake	575	87	15.1
Lassen	234	69	29.5
Los Angeles	62,025	8,774	14.1
Madera	921	227	24.6
Marin	183	70	38.3
Mariposa	63	12	19.0
Mendocino	512	137	26.8
Merced	2,080	592	28.5
Modoc	31	6	19.4
Mono	37	7	18.9
Monterey	2,080	559	26.9
Napa	430	120	27.9
Nevada	263	87	33.1
Orange	10,926	1,539	14.1
Placer	1,087	250	23.0
Plumas	71	28	39.4
Riverside	19,103	2,767	14.5
Sacramento	12,132	2,618	21.6
San Benito	267	75	28.1
San Bernardino	24,449	4,849	19.8
San Diego	12,826	1,809	14.1
San Francisco	1,852	383	20.7
San Joaquin	5,181	1,647	31.8
San Luis Obispo	392	139	35.5
San Mateo	1,274	287	22.5
Santa Barbara	1,703	305	17.9
Santa Clara	5,290	955	18.1
Santa Cruz	654	91	13.9
Shasta	1,723	325	18.9
Sierra	13	5	38.5
Siskiyou	314	94	29.9
Solano	1,965	558	28.4
Sonoma	1,083	332	30.7
Stanislaus	3,703	553	14.9
Sutter	839	143	17.0
Tehama	503	155	30.8
Trinity	93	22	23.7
Tulare	2,958	411	13.9
Tuolumne	236	60	25.4
Ventura	1,769	500	28.3
Yolo	898	252	28.1
Yuba	659	124	18.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	505	171	33.9
Inyo/Mono	174	34	19.5
Santa Cruz/San Benito	921	166	18.0
Sierra/Nevada	276	92	33.3
Siskiyou/Modoc	345	100	29.0

SOURCE: CS 1257 Lines 12, 17, and 43

**State  
Performance  
Measures****PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT  
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assistance, and cases closed during the report period are included in this measure.<sup>10</sup>

For the first two quarters of FFY 2014, 54.5 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 2.5 percentage points from the first two quarters of the prior FFY performance. See Table M on page 28.

<sup>10</sup> The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a (Cases at the End of the Report Period in which Medical Support is Ordered and Provided) divided by the remainder of line 2 (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2013 - MARCH 2014

**TABLE M**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**SEMI-ANNUAL FFY 2014**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	892,875	486,763	54.5%
Alameda	20,987	11,828	56.4
Alpine	27	12	44.4
Amador	1,007	628	62.4
Butte	7,307	4,368	59.8
Calaveras	1,214	763	62.9
Colusa	547	319	58.3
Contra Costa	21,257	13,302	62.6
Del Norte	1,986	1,101	55.4
El Dorado	4,217	2,353	55.8
Fresno	38,852	25,417	65.4
Glenn	1,292	716	55.4
Humboldt	4,404	2,657	60.3
Imperial	7,840	4,562	58.2
Inyo	728	343	47.1
Kern	37,692	20,096	53.3
Kings	6,845	4,101	59.9
Lake	1,780	978	54.9
Lassen	1,165	640	54.9
Los Angeles	205,716	96,645	47.0
Madera	4,805	2,847	59.3
Marin	1,978	1,172	59.3
Mariposa	509	299	58.7
Mendocino	3,149	1,840	58.4
Merced	12,474	7,418	59.5
Modoc	340	194	57.1
Mono	208	103	49.5
Monterey	11,655	7,060	60.6
Napa	2,666	1,680	63.0
Nevada	2,131	1,172	55.0
Orange	46,462	25,334	54.5
Placer	6,350	3,506	55.2
Plumas	650	370	56.9
Riverside	55,789	28,556	51.2
Sacramento	56,276	33,929	60.3
San Benito	1,564	844	54.0
San Bernardino	83,409	46,501	55.8
San Diego	49,021	23,637	48.2
San Francisco	7,998	4,713	58.9
San Joaquin	28,300	15,830	55.9
San Luis Obispo	3,241	2,110	65.1
San Mateo	7,350	4,224	57.5
Santa Barbara	9,653	5,631	58.3
Santa Clara	26,143	14,619	55.9
Santa Cruz	4,110	2,311	56.2
Shasta	8,404	4,481	53.3
Sierra	77	38	49.4
Siskiyou	1,885	1,067	56.6
Solano	11,801	7,581	64.2
Sonoma	8,255	4,951	60.0
Stanislaus	21,287	11,831	55.6
Sutter	3,207	1,802	56.2
Tehama	2,969	1,702	57.3
Trinity	395	201	50.9
Tulare	18,974	11,727	61.8
Tuolumne	1,942	1,216	62.6
Ventura	14,571	8,946	61.4
Yolo	4,955	2,870	57.9
Yuba	3,059	1,621	53.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,190	2,619	62.5
Inyo/Mono	936	446	47.6
Santa Cruz/San Benito	5,674	3,155	55.6
Sierra/Nevada	2,208	1,210	54.8
Siskiyou/Modoc	2,225	1,261	56.7

SOURCE: CS 1257 Lines 2, 2e, and 21a

**State  
Performance  
Measures****COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.<sup>11</sup>

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 662 complaints filed and reported in CRTS for the approximately 1.28 million cases. The number of complaints has gradually decreased by 115 at mid-year 2013 and by 138 in 2014. Monthly reports use the CRTS count based on the number of complaints for the month, rather than the total number of complaints for the reporting period. See Table N on page 30.

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<sup>11</sup> Complaint information is based on the Complaint Resolution Tracking System (CRTS) and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2013 - MARCH 2014

**TABLE N**  
**COMPARISON OF RECEIVED COMPLAINTS TO CASES**  
**SEMI-ANNUAL FFY 2014**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,283,431	662	
Alameda	33,252	20	6.015
Alpine	47	0	0.000
Amador	1,369	0	0.000
Butte	11,564	6	5.189
Calaveras	1,720	0	0.000
Colusa	742	0	0.000
Contra Costa	29,754	12	4.033
Del Norte	2,891	0	0.000
El Dorado	5,970	10	16.750
Fresno	56,897	23	4.042
Glenn	1,741	0	0.000
Humboldt	6,331	0	0.000
Imperial	10,835	4	3.692
Inyo	1,176	0	0.000
Kern	53,172	16	3.009
Kings	9,706	2	2.061
Lake	2,956	2	6.766
Lassen	1,735	0	0.000
Los Angeles	288,430	247	8.564
Madera	5,883	1	1.700
Marin	2,670	2	7.491
Mariposa	675	0	0.000
Mendocino	4,525	0	0.000
Merced	16,871	10	5.927
Modoc	402	0	0.000
Mono	277	0	0.000
Monterey	16,732	7	4.184
Napa	3,960	2	5.051
Nevada	3,478	3	8.626
Orange	68,708	15	2.183
Placer	8,993	0	0.000
Plumas	936	0	0.000
Riverside	84,080	40	4.757
Sacramento	77,532	33	4.256
San Benito	2,158	0	0.000
San Bernardino	117,183	63	5.376
San Diego	75,113	39	5.192
San Francisco	13,424	1	0.745
San Joaquin	36,607	42	11.473
San Luis Obispo	3,983	2	5.021
San Mateo	10,932	0	0.000
Santa Barbara	13,143	7	5.326
Santa Clara	39,555	0	0.000
Santa Cruz	5,923	0	0.000
Shasta	12,924	1	0.774
Sierra	123	0	0.000
Siskiyou	3,067	1	3.261
Solano	17,496	12	6.859
Sonoma	12,487	2	1.602
Stanislaus	30,849	19	6.159
Sutter	4,873	4	8.208
Tehama	4,201	0	0.000
Trinity	740	1	13.514
Tulare	26,513	4	1.509
Tuolumne	2,814	3	10.661
Ventura	20,731	3	1.447
Yolo	8,069	1	1.239
Yuba	4,513	2	4.432
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,950	3	5.042
Inyo/Mono	1,453	0	0.000
Santa Cruz/San Benito	8,081	0	0.000
Sierra/Nevada	3,601	3	8.331
Siskiyou/Modoc	3,469	1	2.883

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

## GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, TANF/CalWORKS, or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.