



California Department of Child Support Services

SEMI-ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

OCTOBER 2016 THROUGH MARCH 2017

Prepared by the Data Performance Analysis Branch

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2017, beginning October 1, 2016 and ending March 31, 2017. The report provides detailed state and local level information on performance measures with the exception of data for program costs, program administration and cost effectiveness which are only available on an annual basis.

DCSS established child support program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collection; available on an annual basis only*)

State Performance Measures

- ✓ Percent of Cases with Collections on Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)
- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

For the semi-annual period ending March 31, 2017, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual periods of March 2016 and March 2017.

State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual periods of March 2016 and March 2017.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally-set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES
SEMI-ANNUAL FFY 2016 and 2017

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17
STATEWIDE	99.6%	96.8%	95.8%	95.6%	89.8%	90.7%	66.7%	66.2%	58.8%	58.7%
Alameda	93.6	95.9	97.0	98.0	90.0	91.2	72.8	72.1	70.8	70.9
Alpine	*	*	86.7	133.3	100.0	100.0	90.2	72.1	60.0	53.1
Amador	93.6	107.6	107.0	99.9	96.1	96.1	82.2	79.6	69.4	68.2
Butte	94.4	104.1	101.3	99.8	94.2	93.1	68.6	67.7	58.5	58.0
Calaveras	*	1900.0	99.9	100.0	95.4	95.4	78.8	75.3	66.3	67.2
Colusa	81.0	12.1	92.2	90.7	88.1	87.1	65.3	68.2	59.7	59.8
Contra Costa	112.6	103.0	96.9	95.3	94.8	95.0	71.0	72.1	62.6	63.2
Del Norte	132.4	141.0	96.4	97.5	93.6	93.9	62.0	63.4	50.0	49.3
El Dorado	103.3	125.1	98.4	98.8	94.8	94.5	70.2	73.1	60.7	60.7
Fresno	107.0	100.7	106.2	102.9	91.7	92.6	64.7	62.4	58.3	56.6
Glenn	*	*	99.3	102.4	96.3	95.0	65.6	69.7	55.7	56.4
Humboldt	103.2	102.5	97.0	102.0	96.6	94.5	70.0	68.7	62.6	61.6
Imperial	84.9	83.3	97.8	99.4	91.4	90.7	67.8	67.4	56.1	55.6
Inyo	111.8	97.9	98.0	100.0	93.9	97.7	67.8	67.2	57.2	55.2
Kern	101.2	101.0	94.0	97.4	86.8	88.8	61.2	60.3	50.9	50.4
Kings	110.6	100.9	99.2	99.4	93.6	93.0	70.8	70.7	57.0	57.8
Lake	108.5	113.9	103.1	103.2	90.2	92.0	63.0	62.8	59.9	60.8
Lassen	85.7	96.8	99.1	99.7	94.1	95.0	72.9	70.6	54.7	54.6
Los Angeles	97.5	93.8	90.0	89.9	85.2	87.4	61.5	60.7	54.9	55.0
Madera	91.7	134.9	107.7	110.2	92.7	93.3	65.3	64.2	61.9	59.9
Marin	108.8	113.4	97.1	98.8	96.7	97.1	78.3	78.3	69.6	36.7
Mariposa	*	*	104.0	106.2	94.1	95.2	71.1	70.7	62.1	59.4
Mendocino	103.0	90.0	98.1	98.6	94.4	93.9	67.4	66.4	59.3	62.0
Merced	111.7	120.6	98.9	95.9	92.0	92.9	67.9	68.3	56.5	56.8
Modoc	700.0	*	96.5	104.3	94.9	93.6	68.0	64.2	54.1	45.1
Mono	92.9	81.3	112.4	93.0	90.1	95.6	75.1	78.2	69.9	69.4
Monterey	112.5	89.4	99.8	98.4	93.2	92.8	65.0	65.3	58.0	58.8
Napa	98.5	90.4	97.3	98.1	93.9	95.6	67.2	68.3	63.4	62.6
Nevada	107.1	132.5	97.6	105.1	96.8	97.2	78.2	77.7	63.8	66.9
Orange	95.9	97.5	97.6	96.8	90.1	91.5	67.7	67.9	60.4	60.3
Placer	102.8	93.5	97.6	96.7	94.8	94.5	70.7	72.5	60.4	62.7
Plumas	188.2	188.2	99.6	104.6	97.2	95.8	71.0	73.1	62.5	63.5
Riverside	104.2	101.5	96.5	95.5	86.6	87.4	63.5	62.5	57.6	56.9
Sacramento	103.6	94.7	97.9	97.9	92.5	92.1	66.2	66.0	56.2	56.0
San Benito	107.6	92.8	98.4	98.6	96.0	94.9	69.7	69.9	62.1	62.8
San Bernardino	108.3	103.2	96.3	96.2	88.1	89.1	65.2	63.7	58.1	57.9
San Diego	90.3	87.2	95.4	94.8	88.9	89.9	71.7	71.5	63.5	66.7
San Francisco	99.3	87.7	95.8	93.8	91.1	89.0	76.2	76.2	66.2	66.3
San Joaquin	102.2	106.5	97.0	97.1	92.5	92.2	68.1	68.5	58.4	59.4
San Luis Obispo	112.2	99.0	114.1	109.4	95.5	95.7	78.4	77.0	73.7	70.9
San Mateo	106.5	91.5	94.9	95.9	92.9	94.6	70.8	72.2	64.6	65.3
Santa Barbara	98.8	101.9	99.6	101.0	91.4	92.5	68.5	68.0	63.7	61.5
Santa Clara	89.1	93.8	96.3	94.7	93.1	92.8	67.4	67.7	64.1	64.2
Santa Cruz	89.4	80.6	98.5	99.8	93.8	93.3	66.1	67.1	61.8	63.0
Shasta	88.2	96.4	97.1	97.7	92.9	94.5	70.3	71.6	57.9	59.2
Sierra	*	*	102.9	91.7	95.7	99.0	78.7	87.8	63.2	72.4
Siskiyou	110.1	145.8	101.6	97.1	94.9	95.0	68.6	69.4	55.1	56.2
Solano	108.0	99.9	97.2	96.9	92.9	92.6	68.4	69.2	62.2	63.0
Sonoma	93.8	100.7	110.0	107.6	96.3	97.0	75.4	72.3	64.7	63.8
Stanislaus	107.8	105.6	96.9	98.0	93.5	94.0	68.4	67.8	58.0	58.6
Sutter	114.7	97.3	102.2	102.0	89.9	89.6	70.9	69.2	57.8	58.1
Tehama	119.0	94.9	99.1	95.7	93.7	94.4	67.4	68.2	57.3	57.2
Trinity	*	*	103.6	101.1	91.7	92.3	66.9	63.3	59.7	59.1
Tulare	100.7	90.7	98.2	96.6	95.6	96.9	74.4	74.5	57.8	58.7
Tuolumne	79.4	100.0	97.7	102.7	96.7	95.5	76.8	77.8	64.2	61.6
Ventura	91.3	90.5	102.0	99.8	94.2	93.8	69.7	70.1	64.1	64.5
Yolo	100.9	119.3	100.5	97.8	92.8	94.8	71.5	71.6	58.9	60.8
Yuba	*	*	98.5	99.7	91.0	90.8	69.5	67.8	58.3	59.5
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	100.5	101.3	96.2	95.6	78.6	77.5	65.9	64.6
Humboldt/Trinity	n/a	*	n/a	102.0	n/a	94.3	n/a	68.2	n/a	61.3
Inyo/Mono	107.7	93.8	101.0	98.4	93.1	97.3	69.9	70.3	59.5	57.8
Merced/Mariposa	n/a	*	n/a	96.2	n/a	92.9	n/a	68.4	n/a	56.9
Santa Cruz/San Benito	92.1	82.4	98.5	99.4	94.4	93.7	67.1	67.9	61.9	62.9
Sierra/Nevada	*	*	97.8	104.7	96.7	97.2	78.2	78.0	63.7	67.1
Siskiyou/Modoc	117.5	*	100.9	98.1	94.9	94.8	68.5	68.6	55.0	54.9

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29; and Vital Records (VR) Data (line 8a)

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES
SEMI-ANNUAL FFY 2016 and 2017

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17	Mar 16	Mar 17
STATEWIDE	79.8%	78.6%	\$1,865	\$1,884	20.4%	20.0%	20.1%	20.0%	45.6%	42.0%		
Alameda	86.2	85.7	2,095	2,170	23.9	25.4	21.9	21.6	49.4	47.5	5.420	3.536
Alpine	90.0	73.3	981	850	0.0	100.0	0.0	100.0	33.3	38.9	0.000	0.000
Amador	93.0	92.1	1,731	1,825	36.9	37.8	31.0	32.9	51.4	51.5	8.058	0.000
Butte	78.0	75.5	1,329	1,417	27.1	20.3	23.2	24.5	48.1	45.6	0.908	4.556
Calaveras	91.5	86.6	1,528	1,669	40.4	33.8	33.3	39.2	53.4	51.9	0.000	0.000
Colusa	78.1	79.3	1,698	1,771	13.0	7.5	11.3	7.5	40.7	37.2	13.514	0.000
Contra Costa	80.6	80.9	2,287	2,261	37.1	33.5	32.6	26.5	54.5	51.0	3.579	6.376
Del Norte	71.8	71.1	1,076	1,044	30.3	26.7	29.0	22.6	48.8	45.6	0.000	3.833
El Dorado	79.4	79.3	1,835	1,942	26.4	30.3	27.9	30.3	47.6	46.6	10.334	0.000
Fresno	78.3	74.7	1,494	1,506	29.2	26.2	31.4	30.4	47.4	45.2	3.427	2.675
Glenn	76.8	77.1	1,501	1,556	41.7	29.4	41.7	24.2	41.9	42.2	0.000	0.000
Humboldt	83.0	81.2	1,318	1,365	38.7	24.2	24.1	16.4	43.8	42.9	0.000	1.754
Imperial	80.0	78.4	1,976	1,964	26.2	27.6	29.3	29.2	43.6	42.9	4.881	2.917
Inyo	79.1	78.3	1,477	1,551	27.2	39.3	18.4	19.7	26.6	26.5	0.000	9.852
Kern	73.9	72.2	1,741	1,711	13.6	17.8	17.8	19.5	43.6	41.1	2.554	0.783
Kings	81.5	82.3	1,552	1,501	34.3	28.0	30.9	27.7	50.2	47.8	0.000	0.000
Lake	77.7	78.0	1,560	1,539	29.8	25.1	29.6	21.2	46.1	40.8	3.490	0.000
Lassen	75.2	75.4	1,558	1,439	33.1	39.9	24.3	34.4	45.6	41.7	0.000	0.000
Los Angeles	75.4	73.7	1,909	1,934	15.1	15.2	15.6	17.7	42.3	35.5	7.371	7.043
Madera	80.2	77.6	1,496	1,432	36.0	37.5	30.6	27.5	45.5	44.2	0.000	1.563
Marin	88.9	89.0	3,107	2,871	31.3	24.9	29.8	28.3	47.6	44.9	4.062	1.954
Mariposa	83.2	78.9	1,645	1,602	32.3	30.9	33.9	27.3	43.8	38.7	0.000	0.000
Mendocino	83.6	82.7	1,384	1,343	33.0	28.5	29.4	29.0	44.0	35.1	0.000	0.000
Merced	79.7	79.8	1,486	1,480	27.5	27.2	27.9	30.0	43.9	40.1	1.852	2.617
Modoc	77.6	69.8	1,433	1,623	32.3	16.7	25.8	11.1	49.7	45.2	0.000	0.000
Mono	89.9	91.0	2,118	2,210	11.4	38.1	5.7	19.0	34.5	32.6	0.000	0.000
Monterey	77.5	77.9	2,082	2,067	30.2	26.3	27.2	24.0	45.4	41.9	3.709	1.274
Napa	81.5	81.8	2,046	2,132	31.7	36.0	26.4	26.6	51.7	50.9	2.687	2.796
Nevada	87.6	87.7	1,679	1,598	43.4	46.8	36.1	41.5	42.9	40.3	3.152	0.000
Orange	81.8	80.7	2,221	2,240	20.2	23.0	19.6	20.4	46.3	40.7	1.762	2.810
Placer	79.6	81.2	2,389	2,454	28.9	23.3	28.5	26.7	52.3	49.7	0.000	0.000
Plumas	84.1	90.0	1,620	1,583	44.9	45.2	38.8	35.6	45.3	38.6	0.000	0.000
Riverside	79.3	76.8	1,834	1,905	19.6	17.8	14.2	13.5	43.6	41.0	3.674	4.137
Sacramento	78.1	76.7	1,674	1,674	25.5	17.7	23.2	17.3	47.2	42.4	3.777	1.566
San Benito	85.1	85.2	1,831	1,744	42.6	33.7	43.2	33.7	45.8	42.6	0.000	0.000
San Bernardino	78.7	76.5	1,812	1,795	19.8	19.8	21.7	22.0	46.7	45.2	4.242	3.495
San Diego	85.6	85.0	2,025	2,048	17.2	19.3	19.1	15.9	48.4	50.6	3.723	4.634
San Francisco	84.9	85.5	1,796	1,799	18.5	12.4	17.0	12.2	49.3	45.4	0.799	0.000
San Joaquin	81.8	81.0	1,801	1,811	26.4	24.0	23.6	23.3	44.5	43.0	5.676	5.772
San Luis Obispo	91.0	87.9	2,325	2,384	48.4	49.5	37.3	33.0	53.8	50.4	2.521	0.000
San Mateo	84.4	83.9	2,329	2,375	22.0	30.8	22.6	27.6	45.9	39.4	0.000	0.000
Santa Barbara	83.9	82.1	1,888	1,955	21.8	28.3	20.7	23.9	45.6	41.4	6.427	3.243
Santa Clara	81.8	81.8	2,048	2,080	21.9	18.5	18.8	16.0	44.7	42.2	0.279	0.000
Santa Cruz	80.2	79.9	1,873	1,968	22.3	23.0	11.6	16.9	43.0	40.4	5.434	9.141
Shasta	78.1	79.9	1,464	1,446	25.8	28.1	20.5	17.9	39.8	37.1	0.850	1.783
Sierra	86.3	87.8	1,419	1,420	14.3	66.7	28.6	16.7	47.9	41.8	0.000	0.000
Siskiyou	78.6	80.0	1,202	1,179	26.3	28.9	33.2	26.0	46.0	43.2	0.000	7.342
Solano	82.2	81.5	1,860	1,869	24.8	21.0	27.1	23.5	48.5	45.9	2.422	3.733
Sonoma	86.8	84.0	1,691	1,822	35.3	38.8	35.3	36.3	49.8	43.7	3.150	3.799
Stanislaus	81.1	81.5	1,775	1,796	21.3	20.2	19.0	19.9	43.4	39.4	1.390	3.183
Sutter	80.5	79.6	1,653	1,632	23.2	21.0	24.4	21.3	45.8	44.0	0.000	0.000
Tehama	77.8	77.3	1,352	1,386	31.2	33.1	31.4	25.2	43.1	41.3	2.547	0.000
Trinity	78.5	75.2	1,402	1,510	25.9	22.5	22.2	19.7	38.6	32.9	0.000	0.000
Tulare	84.9	84.7	1,541	1,549	24.7	26.9	22.1	22.0	50.8	43.6	4.477	0.420
Tuolumne	86.6	83.3	1,638	1,644	44.1	34.2	39.0	25.0	51.2	49.9	11.751	0.000
Ventura	83.5	83.2	1,971	2,024	30.6	26.9	28.9	25.9	47.7	43.1	0.000	0.950
Yolo	81.3	81.8	1,610	1,622	25.5	31.9	29.8	30.7	43.0	41.3	5.047	2.622
Yuba	77.0	79.8	1,519	1,487	18.9	19.4	21.8	16.1	42.8	43.5	2.465	5.006
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	89.4	86.1	1,623	1,687	41.3	35.0	35.3	31.3	51.8	50.8	7.348	0.000
Humboldt/Trinity	n/a	80.6	n/a	1,381	n/a	24.0	n/a	16.8	n/a	42.1	n/a	1.572
Inyo/Mono	81.7	81.4	1,614	1,698	23.5	39.0	15.4	19.5	28.3	27.8	0.000	7.918
Merced/Mariposa	n/a	79.8	n/a	1,485	n/a	27.3	n/a	29.9	n/a	40.0	n/a	2.512
Santa Cruz/San Benito	81.6	81.3	1,861	1,906	27.4	25.5	19.5	20.9	43.8	41.1	3.972	6.739
Sierra/Nevada	87.6	87.7	1,669	1,592	42.5	47.4	35.8	40.7	43.1	40.3	3.040	0.000
Siskiyou/Modoc	78.4	78.5	1,227	1,224	27.0	27.3	32.4	24.0	46.5	43.5	0.000	6.483

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

PERFORMANCE ON FEDERAL AND STATE MEASURES**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE****Federal
Performance
Measures**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success over the past several years of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 and 11).

LCSEA performance in the Statewide PEP category continues to exceed the minimum federal performance threshold. For this mid-year report, the percentage is 96.8 percent, compared with the mid-year 2016 of 99.6 percent. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

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TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2017

	Births to Unwed Parents (March 2016)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	93,614	90,602	96.8%
Alameda	2,909	2,790	95.9
Alpine	0	0	*
Amador	66	71	107.6
Butte	629	655	104.1
Calaveras	1	19	1900.0
Colusa	33	4	12.1
Contra Costa	1,574	1,622	103.0
Del Norte	78	110	141.0
El Dorado	187	234	125.1
Fresno	4,182	4,213	100.7
Glenn	0	8	*
Humboldt	360	369	102.5
Imperial	759	632	83.3
Inyo	48	47	97.9
Kern	3,456	3,491	101.0
Kings	572	577	100.9
Lake	151	172	113.9
Lassen	62	60	96.8
Los Angeles	28,017	26,287	93.8
Madera	295	398	134.9
Marin	217	246	113.4
Mariposa	0	4	*
Mendocino	281	253	90.0
Merced	843	1,017	120.6
Modoc	0	4	*
Mono	16	13	81.3
Monterey	1,437	1,284	89.4
Napa	188	170	90.4
Nevada	169	224	132.5
Orange	5,707	5,562	97.5
Placer	939	878	93.5
Plumas	17	32	188.2
Riverside	5,698	5,782	101.5
Sacramento	3,480	3,295	94.7
San Benito	111	103	92.8
San Bernardino	6,161	6,357	103.2
San Diego	6,578	5,735	87.2
San Francisco	1,341	1,176	87.7
San Joaquin	2,013	2,143	106.5
San Luis Obispo	397	393	99.0
San Mateo	480	439	91.5
Santa Barbara	1,225	1,248	101.9
Santa Clara	3,300	3,097	93.8
Santa Cruz	635	512	80.6
Shasta	476	459	96.4
Sierra	0	0	*
Siskiyou	72	105	145.8
Solano	974	973	99.9
Sonoma	899	905	100.7
Stanislaus	2,087	2,204	105.6
Sutter	404	393	97.3
Tehama	137	130	94.9
Trinity	0	4	*
Tulare	1,711	1,552	90.7
Tuolumne	122	122	100.0
Ventura	1,802	1,631	90.5
Yolo	311	371	119.3
Yuba	7	42	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	189	212	*
Humboldt/Trinity	360	373	*
Inyo/Mono	64	60	93.8
Merced/Mariposa	843	1,021	*
Santa Cruz/San Benito	746	615	82.4
Sierra/Nevada	169	224	*
Siskiyou/Modoc	72	109	*

SOURCE: CS 1257 Line 9 and Vital Records (VR) Data (line 8a)

Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 15. Therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor performance on an ongoing basis.

At mid-year FFY 2017, the IV-D Paternity Establishment is 95.6 percent, compared to the mid-year FFY 2016 of 95.8 percent and represents a slight decrease of 0.2 percentage points. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Month with Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). The minimum federal performance threshold is 50 percent.

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2017

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2016)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2017)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	905,277	865,026	95.6%
Alameda	20,575	20,160	98.0
Alpine	12	16	133.3
Amador	763	762	99.9
Butte	5,969	5,955	99.8
Calaveras	948	948	100.0
Colusa	464	421	90.7
Contra Costa	20,367	19,411	95.3
Del Norte	1,424	1,389	97.5
El Dorado	2,947	2,913	98.8
Fresno	42,942	44,175	102.9
Glenn	1,042	1,067	102.4
Humboldt	3,183	3,248	102.0
Imperial	7,886	7,836	99.4
Inyo	618	618	100.0
Kern	39,509	38,490	97.4
Kings	6,358	6,323	99.4
Lake	1,853	1,913	103.2
Lassen	890	887	99.7
Los Angeles	232,845	209,443	89.9
Madera	4,793	5,280	110.2
Marin	1,505	1,487	98.8
Mariposa	321	341	106.2
Mendocino	2,599	2,562	98.6
Merced	12,008	11,514	95.9
Modoc	234	244	104.3
Mono	187	174	93.0
Monterey	12,222	12,022	98.4
Napa	2,056	2,017	98.1
Nevada	1,464	1,538	105.1
Orange	46,289	44,798	96.8
Placer	4,565	4,414	96.7
Plumas	496	519	104.6
Riverside	64,402	61,498	95.5
Sacramento	54,254	53,141	97.9
San Benito	1,409	1,389	98.6
San Bernardino	90,128	86,729	96.2
San Diego	47,721	45,218	94.8
San Francisco	7,778	7,295	93.8
San Joaquin	28,392	27,567	97.1
San Luis Obispo	2,585	2,829	109.4
San Mateo	6,562	6,290	95.9
Santa Barbara	8,665	8,755	101.0
Santa Clara	22,201	21,024	94.7
Santa Cruz	3,450	3,443	99.8
Shasta	6,341	6,193	97.7
Sierra	36	33	91.7
Siskiyou	1,542	1,498	97.1
Solano	10,822	10,486	96.9
Sonoma	7,287	7,839	107.6
Stanislaus	18,978	18,595	98.0
Sutter	2,967	3,025	102.0
Tehama	2,366	2,264	95.7
Trinity	279	282	101.1
Tulare	17,471	16,884	96.6
Tuolumne	1,352	1,389	102.7
Ventura	14,504	14,470	99.8
Yolo	4,551	4,451	97.8
Yuba	2,660	2,652	99.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,075	3,115	101.3
Humboldt/Trinity	3,462	3,530	102.0
Inyo/Mono	805	792	98.4
Merced/Mariposa	12,329	11,855	96.2
Santa Cruz/San Benito	4,859	4,832	99.4
Sierra/Nevada	1,500	1,571	104.7
Siskiyou/Modoc	1,776	1,742	98.1

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 2,760 and 3,098, respectively.
Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal
Performance
Measures****PERCENT OF CASES WITH SUPPORT
ORDERS ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.

Midway through FFY 2017, the number of cases statewide was approximately 1.21 million. Of those, 1.09 million cases, 90.7 percent of cases had support orders established. An increase of 0.9 percentage points compared to 89.8 percent in the first half of FFY 2016. See Table E on page 13.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2017

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,206,686	1,094,446	90.7%
Alameda	31,106	28,358	91.2
Alpine	35	35	100.0
Amador	1,212	1,165	96.1
Butte	10,975	10,221	93.1
Calaveras	1,601	1,527	95.4
Colusa	731	637	87.1
Contra Costa	26,664	25,331	95.0
Del Norte	2,609	2,449	93.9
El Dorado	5,710	5,398	94.5
Fresno	59,804	55,353	92.6
Glenn	1,648	1,565	95.0
Humboldt	5,700	5,388	94.5
Imperial	10,286	9,334	90.7
Inyo	1,015	992	97.7
Kern	51,074	45,356	88.8
Kings	9,058	8,427	93.0
Lake	2,837	2,610	92.0
Lassen	1,589	1,509	95.0
Los Angeles	262,654	229,537	87.4
Madera	6,398	5,972	93.3
Marin	5,118	4,969	97.1
Mariposa	641	610	95.2
Mendocino	3,978	3,736	93.9
Merced	15,284	14,192	92.9
Modoc	361	338	93.6
Mono	248	237	95.6
Monterey	15,700	14,574	92.8
Napa	3,577	3,418	95.6
Nevada	3,012	2,927	97.2
Orange	67,625	61,873	91.5
Placer	7,797	7,369	94.5
Plumas	890	853	95.8
Riverside	82,192	71,805	87.4
Sacramento	76,608	70,527	92.1
San Benito	1,950	1,851	94.9
San Bernardino	111,593	99,387	89.1
San Diego	64,737	58,192	89.9
San Francisco	12,105	10,768	89.0
San Joaquin	34,653	31,933	92.2
San Luis Obispo	3,963	3,793	95.7
San Mateo	9,868	9,335	94.6
Santa Barbara	12,335	11,412	92.5
Santa Clara	34,514	32,041	92.8
Santa Cruz	5,470	5,101	93.3
Shasta	11,219	10,599	94.5
Sierra	104	103	99.0
Siskiyou	2,724	2,588	95.0
Solano	16,075	14,886	92.6
Sonoma	13,162	12,761	97.0
Stanislaus	28,273	26,573	94.0
Sutter	4,654	4,172	89.6
Tehama	3,800	3,586	94.4
Trinity	660	609	92.3
Tulare	23,827	23,078	96.9
Tuolumne	2,596	2,478	95.5
Ventura	21,044	19,746	93.8
Yolo	7,628	7,233	94.8
Yuba	3,995	3,629	90.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,444	5,205	95.6
Humboldt/Trinity	6,360	5,997	94.3
Inyo/Mono	1,263	1,229	97.3
Merced/Mariposa	15,925	14,802	92.9
Santa Cruz/San Benito	7,420	6,952	93.7
Sierra/Nevada	3,116	3,030	97.2
Siskiyou/Modoc	3,085	2,926	94.8

SOURCE: CS 1257 Lines 1 and 2

**Federal
Performance
Measures****PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴ Current Assistance, Former Assistance, and Never Assisted cases, cases with cash medical support payments, and cases closed during the report period that had current support due are all included in the measure.

For mid-year FFY 2017, this measure is 66.2 percent compared with the mid-year FFY 2016 of 66.7 percent. This represents a decrease of 0.5 percentage points. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) divided by line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICSDEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017**TABLE F**
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2017

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,184,725,639	\$784,828,292	66.2%
Alameda	36,028,769	25,983,274	72.1
Alpine	17,686	12,746	72.1
Amador	1,168,336	929,692	79.6
Butte	7,825,278	5,301,405	67.7
Calaveras	1,357,042	1,022,363	75.3
Colusa	806,653	549,829	68.2
Contra Costa	33,632,064	24,232,236	72.1
Del Norte	1,389,582	881,651	63.4
El Dorado	6,320,715	4,621,215	73.1
Fresno	41,922,817	26,158,496	62.4
Glenn	1,435,593	1,000,340	69.7
Humboldt	3,694,533	2,537,890	68.7
Imperial	12,291,801	8,288,586	67.4
Inyo	896,286	602,512	67.2
Kern	43,034,339	25,934,811	60.3
Kings	6,894,928	4,878,067	70.7
Lake	2,166,136	1,361,260	62.8
Lassen	1,238,130	874,328	70.6
Los Angeles	242,916,075	147,463,311	60.7
Madera	5,165,372	3,316,717	64.2
Marin	5,433,857	4,254,243	78.3
Mariposa	565,689	399,793	70.7
Mendocino	2,599,202	1,727,139	66.4
Merced	12,644,292	8,641,789	68.3
Modoc	292,840	187,965	64.2
Mono	350,161	273,812	78.2
Monterey	21,102,441	13,787,544	65.3
Napa	5,642,026	3,855,297	68.3
Nevada	2,561,963	1,990,398	77.7
Orange	93,427,783	63,462,923	67.9
Placer	12,279,232	8,906,402	72.5
Plumas	830,457	607,256	73.1
Riverside	82,046,926	51,242,058	62.5
Sacramento	56,493,781	37,274,618	66.0
San Benito	2,353,717	1,646,045	69.9
San Bernardino	96,706,510	61,556,047	63.7
San Diego	79,944,012	57,190,464	71.5
San Francisco	11,397,506	8,684,252	76.2
San Joaquin	30,430,156	20,851,690	68.5
San Luis Obispo	7,208,810	5,551,644	77.0
San Mateo	15,048,067	10,870,830	72.2
Santa Barbara	14,327,605	9,748,770	68.0
Santa Clara	43,332,711	29,344,366	67.7
Santa Cruz	6,443,961	4,326,699	67.1
Shasta	8,105,048	5,802,777	71.6
Sierra	90,522	79,488	87.8
Siskiyou	1,590,404	1,103,664	69.4
Solano	17,525,463	12,131,960	69.2
Sonoma	15,529,054	11,220,990	72.3
Stanislaus	24,406,829	16,553,596	67.8
Sutter	3,782,021	2,617,177	69.2
Tehama	2,835,103	1,933,825	68.2
Trinity	407,763	258,095	63.3
Tulare	17,351,092	12,924,627	74.5
Tuolumne	2,361,589	1,837,856	77.8
Ventura	27,665,940	19,406,975	70.1
Yolo	6,443,377	4,612,912	71.6
Yuba	2,965,597	2,011,571	67.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,904,652	3,802,658	77.5
Humboldt/Trinity	4,102,297	2,795,985	68.2
Inyo/Mono	1,246,447	876,324	70.3
Merced/Mariposa	13,209,981	9,041,582	68.4
Santa Cruz/San Benito	8,797,678	5,972,744	67.9
Sierra/Nevada	2,652,484	2,069,886	78.0
Siskiyou/Modoc	1,883,243	1,291,629	68.6

SOURCE: CS 1257 Lines 24 and 25

**Federal
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS ON ARREARS**

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the report period. Performance is calculated using cumulative data.

The statewide percent of cases with collections on arrears for FFY 2017 semi-annual report period is 58.7 percent, a decrease of 0.1 percentage points from the FFY 2016 semi-annual period. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the FFY) divided by line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

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TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2017

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	817,509	479,970	58.7%
Alameda	20,510	14,546	70.9
Alpine	32	17	53.1
Amador	844	576	68.2
Butte	8,581	4,974	58.0
Calaveras	1,093	735	67.2
Colusa	515	308	59.8
Contra Costa	17,540	11,092	63.2
Del Norte	2,090	1,030	49.3
El Dorado	4,510	2,736	60.7
Fresno	39,424	22,331	56.6
Glenn	1,282	723	56.4
Humboldt	3,938	2,427	61.6
Imperial	7,596	4,221	55.6
Inyo	757	418	55.2
Kern	34,074	17,176	50.4
Kings	6,130	3,546	57.8
Lake	2,025	1,231	60.8
Lassen	1,281	700	54.6
Los Angeles	167,845	92,365	55.0
Madera	4,152	2,486	59.9
Marin	4,472	1,640	36.7
Mariposa	461	274	59.4
Mendocino	2,697	1,671	62.0
Merced	11,247	6,389	56.8
Modoc	275	124	45.1
Mono	170	118	69.4
Monterey	12,737	7,484	58.8
Napa	2,810	1,760	62.6
Nevada	2,259	1,511	66.9
Orange	48,833	29,431	60.3
Placer	5,904	3,702	62.7
Plumas	685	435	63.5
Riverside	56,304	32,011	56.9
Sacramento	48,236	27,026	56.0
San Benito	1,587	996	62.8
San Bernardino	65,747	38,059	57.9
San Diego	46,049	30,723	66.7
San Francisco	8,309	5,510	66.3
San Joaquin	21,328	12,675	59.4
San Luis Obispo	2,774	1,966	70.9
San Mateo	7,452	4,867	65.3
Santa Barbara	8,576	5,271	61.5
Santa Clara	27,361	17,556	64.2
Santa Cruz	4,225	2,661	63.0
Shasta	8,880	5,259	59.2
Sierra	87	63	72.4
Siskiyou	2,133	1,198	56.2
Solano	12,095	7,617	63.0
Sonoma	10,662	6,804	63.8
Stanislaus	18,907	11,088	58.6
Sutter	3,367	1,955	58.1
Tehama	3,065	1,752	57.2
Trinity	531	314	59.1
Tulare	16,298	9,574	58.7
Tuolumne	1,834	1,130	61.6
Ventura	16,201	10,444	64.5
Yolo	5,821	3,542	60.8
Yuba	2,911	1,732	59.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,803	2,458	64.6
Humboldt/Trinity	4,469	2,741	61.3
Inyo/Mono	927	536	57.8
Merced/Mariposa	11,708	6,663	56.9
Santa Cruz/San Benito	5,812	3,657	62.9
Sierra/Nevada	2,346	1,574	67.1
Siskiyou/Modoc	2,408	1,322	54.9

SOURCE: CS 1257 Lines 28 and 29

**State
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received. Results for this measure are calculated using cumulative data.

The statewide percent for this measure for the first half of FFY 2017 is 78.6 percent, a decrease of 1.2 percentage points from mid-year FFY 2016. See Table H on page 19.

⁶ This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the FFY) divided by line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2017

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	499,621	392,480	78.6%
Alameda	12,785	10,954	85.7
Alpine	15	11	73.3
Amador	492	453	92.1
Butte	4,429	3,344	75.5
Calaveras	603	522	86.6
Colusa	362	287	79.3
Contra Costa	12,705	10,278	80.9
Del Norte	1,010	718	71.1
El Dorado	2,416	1,917	79.3
Fresno	21,899	16,352	74.7
Glenn	752	580	77.1
Humboldt	1,980	1,607	81.2
Imperial	5,208	4,085	78.4
Inyo	415	325	78.3
Kern	20,372	14,704	72.2
Kings	3,547	2,920	82.3
Lake	1,116	870	78.0
Lassen	708	534	75.4
Los Angeles	101,195	74,536	73.7
Madera	3,154	2,447	77.6
Marin	1,413	1,257	89.0
Mariposa	294	232	78.9
Mendocino	1,355	1,121	82.7
Merced	7,024	5,606	79.8
Modoc	179	125	69.8
Mono	134	122	91.0
Monterey	8,461	6,591	77.9
Napa	1,963	1,606	81.8
Nevada	1,149	1,008	87.7
Orange	34,634	27,940	80.7
Placer	4,157	3,375	81.2
Plumas	390	351	90.0
Riverside	35,835	27,539	76.8
Sacramento	25,877	19,853	76.7
San Benito	1,042	888	85.2
San Bernardino	43,302	33,105	76.5
San Diego	31,253	26,568	85.0
San Francisco	4,676	4,000	85.5
San Joaquin	13,155	10,660	81.0
San Luis Obispo	2,683	2,358	87.9
San Mateo	5,058	4,245	83.9
Santa Barbara	5,880	4,829	82.1
Santa Clara	15,645	12,797	81.8
Santa Cruz	2,716	2,169	79.9
Shasta	4,411	3,524	79.9
Sierra	49	43	87.8
Siskiyou	997	798	80.0
Solano	7,272	5,924	81.5
Sonoma	6,789	5,703	84.0
Stanislaus	10,340	8,432	81.5
Sutter	1,873	1,490	79.6
Tehama	1,603	1,239	77.3
Trinity	202	152	75.2
Tulare	9,042	7,657	84.7
Tuolumne	1,108	923	83.3
Ventura	10,890	9,061	83.2
Yolo	2,827	2,313	81.8
Yuba	1,537	1,227	79.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,218	1,909	86.1
Humboldt/Trinity	2,182	1,759	80.6
Inyo/Mono	549	447	81.4
Merced/Mariposa	7,318	5,838	79.8
Santa Cruz/San Benito	3,758	3,057	81.3
Sierra/Nevada	1,198	1,051	87.7
Siskiyou/Modoc	1,176	923	78.5

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 2,757 and 1,795, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

California's total child support collected and distributed at mid-year FFY 2017 reached \$1.19 billion. When applying the 634,128 cases with a collection, the statewide average amount distributed per case with a collection is \$1,884. This increases the average collection per case by \$19 from mid-year FFY 2016. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assisted cases. This information is contained on Table J, page 22 of this report.

⁷ This measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY) divided by line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2017

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,194,590,159	634,128	\$1,884
Alameda	40,581,042	18,701	2,170
Alpine	20,394	24	850
Amador	1,379,829	756	1,825
Butte	8,849,200	6,245	1,417
Calaveras	1,548,840	928	1,669
Colusa	733,231	414	1,771
Contra Costa	34,586,611	15,296	2,261
Del Norte	1,380,601	1,323	1,044
El Dorado	6,787,541	3,495	1,942
Fresno	43,219,276	28,692	1,506
Glenn	1,447,544	930	1,556
Humboldt	4,166,282	3,053	1,365
Imperial	11,454,764	5,833	1,964
Inyo	865,311	558	1,551
Kern	39,213,255	22,917	1,711
Kings	7,190,303	4,791	1,501
Lake	2,350,008	1,527	1,539
Lassen	1,291,002	897	1,439
Los Angeles	235,412,180	121,714	1,934
Madera	4,896,277	3,420	1,432
Marin	6,289,965	2,191	2,871
Mariposa	595,837	372	1,602
Mendocino	2,781,429	2,071	1,343
Merced	12,640,775	8,543	1,480
Modoc	285,677	176	1,623
Mono	353,614	160	2,210
Monterey	20,728,562	10,029	2,067
Napa	5,294,468	2,483	2,132
Nevada	3,179,952	1,990	1,598
Orange	90,903,720	40,584	2,240
Placer	12,473,676	5,083	2,454
Plumas	930,634	588	1,583
Riverside	79,868,343	41,936	1,905
Sacramento	58,212,512	34,783	1,674
San Benito	2,319,602	1,330	1,744
San Bernardino	91,789,265	51,128	1,795
San Diego	84,819,510	41,424	2,048
San Francisco	12,910,314	7,177	1,799
San Joaquin	30,085,079	16,615	1,811
San Luis Obispo	7,034,180	2,950	2,384
San Mateo	15,354,286	6,464	2,375
Santa Barbara	14,036,010	7,178	1,955
Santa Clara	46,426,404	22,321	2,080
Santa Cruz	6,937,516	3,526	1,968
Shasta	9,751,369	6,742	1,446
Sierra	106,508	75	1,420
Siskiyou	1,825,131	1,548	1,179
Solano	18,341,136	9,813	1,869
Sonoma	16,471,308	9,041	1,822
Stanislaus	25,742,052	14,331	1,796
Sutter	4,083,932	2,502	1,632
Tehama	3,052,550	2,203	1,386
Trinity	563,337	373	1,510
Tulare	19,613,428	12,664	1,549
Tuolumne	2,577,606	1,568	1,644
Ventura	28,362,621	14,015	2,024
Yolo	7,245,511	4,466	1,622
Yuba	3,228,852	2,171	1,487
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,526,669	3,276	1,687
Humboldt/Trinity	4,729,619	3,426	1,381
Inyo/Mono	1,218,925	718	1,698
Merced/Mariposa	13,236,611	8,915	1,485
Santa Cruz/San Benito	9,257,118	4,856	1,906
Sierra/Nevada	3,286,460	2,065	1,592
Siskiyou/Modoc	2,110,808	1,724	1,224

SOURCE: CS 1257 Lines 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2017

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,194,590,159	\$124,429,688	\$564,509,360	\$505,651,111
Alameda	40,581,042	2,928,424	18,760,295	18,892,323
Alpine	20,394	499	5,068	14,827
Amador	1,379,829	100,511	679,918	599,400
Butte	8,849,200	1,082,050	4,932,710	2,834,440
Calaveras	1,548,840	135,100	818,919	594,821
Colusa	733,231	25,004	325,710	382,517
Contra Costa	34,586,611	2,589,357	13,997,595	17,999,659
Del Norte	1,380,601	182,206	827,631	370,764
El Dorado	6,787,541	480,162	2,789,752	3,517,628
Fresno	43,219,276	6,977,777	25,125,543	11,115,956
Glenn	1,447,544	160,049	858,094	429,401
Humboldt	4,166,282	388,321	2,034,915	1,743,046
Imperial	11,454,764	1,102,348	5,967,174	4,385,242
Inyo	865,311	29,386	357,492	478,432
Kern	39,213,255	4,873,605	20,711,691	13,627,958
Kings	7,190,303	716,876	3,783,668	2,689,759
Lake	2,350,008	286,130	1,338,372	725,506
Lassen	1,291,002	133,639	678,661	478,702
Los Angeles	235,412,180	32,139,020	111,920,966	91,352,194
Madera	4,896,277	824,174	2,561,443	1,510,661
Marin	6,289,965	265,972	1,773,821	4,250,171
Mariposa	595,837	45,310	282,465	268,061
Mendocino	2,781,429	296,036	1,635,029	850,365
Merced	12,640,775	1,894,752	7,192,271	3,553,752
Modoc	285,677	30,965	141,746	112,966
Mono	353,614	6,725	65,455	281,434
Monterey	20,728,562	1,910,196	10,301,991	8,516,374
Napa	5,294,468	307,237	1,736,494	3,250,737
Nevada	3,179,952	173,827	1,368,085	1,638,040
Orange	90,903,720	6,602,750	32,048,629	52,252,341
Placer	12,473,676	526,876	4,518,016	7,428,784
Plumas	930,634	62,592	515,971	352,071
Riverside	79,868,343	8,396,267	39,828,326	31,643,750
Sacramento	58,212,512	6,163,719	31,657,946	20,390,848
San Benito	2,319,602	190,478	1,267,960	861,164
San Bernardino	91,789,265	12,702,125	48,393,359	30,693,780
San Diego	84,819,510	6,183,686	33,921,529	44,714,295
San Francisco	12,910,314	949,511	5,230,849	6,729,954
San Joaquin	30,085,079	3,232,424	16,071,092	10,781,564
San Luis Obispo	7,034,180	496,353	2,844,313	3,693,513
San Mateo	15,354,286	603,630	4,614,906	10,135,750
Santa Barbara	14,036,010	1,349,738	6,349,297	6,336,976
Santa Clara	46,426,404	2,977,780	21,932,610	21,516,015
Santa Cruz	6,937,516	605,940	3,046,830	3,284,745
Shasta	9,751,369	1,047,499	5,359,098	3,344,771
Sierra	106,508	4,185	65,459	36,864
Siskiyou	1,825,131	191,704	1,072,049	561,377
Solano	18,341,136	1,259,615	9,446,444	7,635,077
Sonoma	16,471,308	983,948	6,010,006	9,477,354
Stanislaus	25,742,052	3,031,591	14,755,934	7,954,526
Sutter	4,083,932	441,529	1,963,702	1,678,701
Tehama	3,052,550	468,068	1,689,864	894,618
Trinity	563,337	46,457	338,143	178,736
Tulare	19,613,428	2,357,996	11,318,022	5,937,410
Tuolumne	2,577,606	200,925	1,174,279	1,202,402
Ventura	28,362,621	2,289,157	10,891,831	15,181,633
Yolo	7,245,511	559,109	3,444,948	3,241,454
Yuba	3,228,852	418,377	1,764,973	1,045,502
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,526,669	437,034	2,678,185	2,411,449
Humboldt/Trinity	4,729,619	434,778	2,373,058	1,921,783
Inyo/Mono	1,218,925	36,111	422,947	759,866
Merced/Mariposa	13,236,611	1,940,063	7,474,736	3,821,813
Santa Cruz/San Benito	9,257,118	796,418	4,314,791	4,145,910
Sierra/Nevada	3,286,460	178,012	1,433,544	1,674,904
Siskiyou/Modoc	2,110,808	222,669	1,213,795	674,343

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.⁸

In the first half of FFY 2017, 35,454 cases or 20.0 percent of cases requiring a child support order had a support order established during the report period. This is a decrease of 0.4 percentage points from the first half of FFY 2016. See Table K on page 24.

⁸ This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases with Support Orders Established During the FFY) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2017

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	177,067	35,454	141,613	20.0%
Alameda	4,185	1,062	3,123	25.4
Alpine	1	1	0	100.0
Amador	82	31	51	37.8
Butte	1,203	244	959	20.3
Calaveras	130	44	86	33.8
Colusa	120	9	111	7.5
Contra Costa	2,319	776	1,543	33.5
Del Norte	266	71	195	26.7
El Dorado	531	161	370	30.3
Fresno	7,989	2,094	5,895	26.2
Glenn	153	45	108	29.4
Humboldt	495	120	375	24.2
Imperial	1,578	436	1,142	27.6
Inyo	61	24	37	39.3
Kern	9,623	1,712	7,911	17.8
Kings	1,043	292	751	28.0
Lake	358	90	268	25.1
Lassen	163	65	98	39.9
Los Angeles	50,460	7,655	42,805	15.2
Madera	866	325	541	37.5
Marin	233	58	175	24.9
Mariposa	55	17	38	30.9
Mendocino	397	113	284	28.5
Merced	1,823	495	1,328	27.2
Modoc	36	6	30	16.7
Mono	21	8	13	38.1
Monterey	1,788	470	1,318	26.3
Napa	297	107	190	36.0
Nevada	188	88	100	46.8
Orange	8,655	1,991	6,664	23.0
Placer	656	153	503	23.3
Plumas	73	33	40	45.2
Riverside	15,652	2,785	12,867	17.8
Sacramento	9,892	1,750	8,142	17.7
San Benito	172	58	114	33.7
San Bernardino	19,786	3,918	15,868	19.8
San Diego	9,314	1,799	7,515	19.3
San Francisco	1,686	209	1,477	12.4
San Joaquin	4,652	1,118	3,534	24.0
San Luis Obispo	376	186	190	49.5
San Mateo	917	282	635	30.8
Santa Barbara	1,642	464	1,178	28.3
Santa Clara	3,773	698	3,075	18.5
Santa Cruz	561	129	432	23.0
Shasta	1,064	299	765	28.1
Sierra	6	4	2	66.7
Siskiyou	235	68	167	28.9
Solano	1,734	364	1,370	21.0
Sonoma	793	308	485	38.8
Stanislaus	2,660	538	2,122	20.2
Sutter	733	154	579	21.0
Tehama	393	130	263	33.1
Trinity	71	16	55	22.5
Tulare	1,570	423	1,147	26.9
Tuolumne	196	67	129	34.2
Ventura	2,031	546	1,485	26.9
Yolo	727	232	495	31.9
Yuba	583	113	470	19.4
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	409	143	266	35.0
Humboldt/Trinity	566	136	430	24.0
Inyo/Mono	82	32	50	39.0
Merced/Mariposa	1,878	512	1,366	27.3
Santa Cruz/San Benito	733	187	546	25.5
Sierra/Nevada	194	92	102	47.4
Siskiyou/Modoc	271	74	197	27.3

SOURCE: CS 1257 Lines 12 and 17

**State
Performance
Measures****PERCENT OF CASES REQUIRING A SUPPORT
ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED
WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2017, a total of 35,365 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 177,067 cases requiring a support order, which amounts to 20.0 percent of the cases. This is a decrease of 0.1 percentage point from mid-year FFY 2016. See Table L on page 26.

⁹ This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of line 17 (Cases with Support Orders Established During the FFY) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2017

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	177,067	35,365	20.0%
Alameda	4,185	902	21.6
Alpine	1	1	100.0
Amador	82	27	32.9
Butte	1,203	295	24.5
Calaveras	130	51	39.2
Colusa	120	9	7.5
Contra Costa	2,319	614	26.5
Del Norte	266	60	22.6
El Dorado	531	161	30.3
Fresno	7,989	2,425	30.4
Glenn	153	37	24.2
Humboldt	495	81	16.4
Imperial	1,578	460	29.2
Inyo	61	12	19.7
Kern	9,623	1,879	19.5
Kings	1,043	289	27.7
Lake	358	76	21.2
Lassen	163	56	34.4
Los Angeles	50,460	8,914	17.7
Madera	866	238	27.5
Marin	233	66	28.3
Mariposa	55	15	27.3
Mendocino	397	115	29.0
Merced	1,823	546	30.0
Modoc	36	4	11.1
Mono	21	4	19.0
Monterey	1,788	430	24.0
Napa	297	79	26.6
Nevada	188	78	41.5
Orange	8,655	1,762	20.4
Placer	656	175	26.7
Plumas	73	26	35.6
Riverside	15,652	2,120	13.5
Sacramento	9,892	1,716	17.3
San Benito	172	58	33.7
San Bernardino	19,786	4,360	22.0
San Diego	9,314	1,480	15.9
San Francisco	1,686	205	12.2
San Joaquin	4,652	1,084	23.3
San Luis Obispo	376	124	33.0
San Mateo	917	253	27.6
Santa Barbara	1,642	393	23.9
Santa Clara	3,773	605	16.0
Santa Cruz	561	95	16.9
Shasta	1,064	190	17.9
Sierra	6	1	16.7
Siskiyou	235	61	26.0
Solano	1,734	408	23.5
Sonoma	793	288	36.3
Stanislaus	2,660	529	19.9
Sutter	733	156	21.3
Tehama	393	99	25.2
Trinity	71	14	19.7
Tulare	1,570	346	22.0
Tuolumne	196	49	25.0
Ventura	2,031	527	25.9
Yolo	727	223	30.7
Yuba	583	94	16.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	409	128	31.3
Humboldt/Trinity	566	95	16.8
Inyo/Mono	82	16	19.5
Merced/Mariposa	1,878	561	29.9
Santa Cruz/San Benito	733	153	20.9
Sierra/Nevada	194	79	40.7
Siskiyou/Modoc	271	65	24.0

SOURCE: CS 1257 Lines 12, 17, and 43

**State
Performance
Measures****PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assisted, as well as cases closed during the report period, are included in this measure.¹⁰

For the first two quarters of FFY 2017, 42.0 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 3.6 percentage points from FFY 2016 semi-annual performance. See Table M on page 28.

¹⁰ This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in which Medical Support is Ordered and Provided) divided by the remainder of line 2 (Cases Open at the End of the Month with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2017

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	833,990	350,452	42.0%
Alameda	20,331	9,667	47.5
Alpine	18	7	38.9
Amador	887	457	51.5
Butte	6,820	3,111	45.6
Calaveras	1,140	592	51.9
Colusa	524	195	37.2
Contra Costa	19,704	10,044	51.0
Del Norte	1,731	790	45.6
El Dorado	4,010	1,867	46.6
Fresno	41,757	18,895	45.2
Glenn	1,170	494	42.2
Humboldt	3,837	1,647	42.9
Imperial	7,312	3,138	42.9
Inyo	694	184	26.5
Kern	37,039	15,218	41.1
Kings	6,163	2,947	47.8
Lake	1,907	778	40.8
Lassen	1,097	457	41.7
Los Angeles	176,175	62,572	35.5
Madera	5,299	2,340	44.2
Marin	1,897	851	44.9
Mariposa	489	189	38.7
Mendocino	2,731	958	35.1
Merced	10,551	4,232	40.1
Modoc	270	122	45.2
Mono	190	62	32.6
Monterey	10,959	4,595	41.9
Napa	2,443	1,243	50.9
Nevada	1,858	748	40.3
Orange	47,847	19,451	40.7
Placer	5,639	2,802	49.7
Plumas	621	240	38.6
Riverside	56,544	23,207	41.0
Sacramento	56,160	23,819	42.4
San Benito	1,432	610	42.6
San Bernardino	79,769	36,058	45.2
San Diego	44,743	22,662	50.6
San Francisco	6,919	3,141	45.4
San Joaquin	26,060	11,210	43.0
San Luis Obispo	3,255	1,642	50.4
San Mateo	6,624	2,613	39.4
Santa Barbara	8,978	3,717	41.4
Santa Clara	22,449	9,484	42.2
Santa Cruz	3,659	1,480	40.4
Shasta	7,176	2,664	37.1
Sierra	67	28	41.8
Siskiyou	1,665	720	43.2
Solano	10,270	4,715	45.9
Sonoma	8,573	3,748	43.7
Stanislaus	19,286	7,600	39.4
Sutter	3,175	1,397	44.0
Tehama	2,595	1,072	41.3
Trinity	365	120	32.9
Tulare	17,261	7,524	43.6
Tuolumne	1,777	887	49.9
Ventura	14,681	6,329	43.1
Yolo	4,690	1,935	41.3
Yuba	2,707	1,177	43.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,822	1,943	50.8
Humboldt/Trinity	4,202	1,767	42.1
Inyo/Mono	884	246	27.8
Merced/Mariposa	11,040	4,421	40.0
Santa Cruz/San Benito	5,091	2,090	41.1
Sierra/Nevada	1,925	776	40.3
Siskiyou/Modoc	1,935	842	43.5

SOURCE: CS 1257 Lines 2, 2e, and 21a

**State
Performance
Measures****COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this semi-annual period, CRTS reported 447 complaints opened for approximately 1.21 million cases. This is a decrease from 500 complaints at mid-year 2016. See Table N on page 30.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of FFY 2017. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

¹¹ Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2016 - MARCH 2017

TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2017

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,206,686	447	
Alameda	31,106	11	3.536
Alpine	35	0	0.000
Amador	1,212	0	0.000
Butte	10,975	5	4.556
Calaveras	1,601	0	0.000
Colusa	731	0	0.000
Contra Costa	26,664	17	6.376
Del Norte	2,609	1	3.833
El Dorado	5,710	0	0.000
Fresno	59,804	16	2.675
Glenn	1,648	0	0.000
Humboldt	5,700	1	1.754
Imperial	10,286	3	2.917
Inyo	1,015	1	9.852
Kern	51,074	4	0.783
Kings	9,058	0	0.000
Lake	2,837	0	0.000
Lassen	1,589	0	0.000
Los Angeles	262,654	185	7.043
Madera	6,398	1	1.563
Marin	5,118	1	1.954
Mariposa	641	0	0.000
Mendocino	3,978	0	0.000
Merced	15,284	4	2.617
Modoc	361	0	0.000
Mono	248	0	0.000
Monterey	15,700	2	1.274
Napa	3,577	1	2.796
Nevada	3,012	0	0.000
Orange	67,625	19	2.810
Placer	7,797	0	0.000
Plumas	890	0	0.000
Riverside	82,192	34	4.137
Sacramento	76,608	12	1.566
San Benito	1,950	0	0.000
San Bernardino	111,593	39	3.495
San Diego	64,737	30	4.634
San Francisco	12,105	0	0.000
San Joaquin	34,653	20	5.772
San Luis Obispo	3,963	0	0.000
San Mateo	9,868	0	0.000
Santa Barbara	12,335	4	3.243
Santa Clara	34,514	0	0.000
Santa Cruz	5,470	5	9.141
Shasta	11,219	2	1.783
Sierra	104	0	0.000
Siskiyou	2,724	2	7.342
Solano	16,075	6	3.733
Sonoma	13,162	5	3.799
Stanislaus	28,273	9	3.183
Sutter	4,654	0	0.000
Tehama	3,800	0	0.000
Trinity	660	0	0.000
Tulare	23,827	1	0.420
Tuolumne	2,596	0	0.000
Ventura	21,044	2	0.950
Yolo	7,628	2	2.622
Yuba	3,995	2	5.006
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,444	0	0.000
Humboldt/Trinity	6,360	1	1.572
Inyo/Mono	1,263	1	7.918
Merced/Mariposa	15,925	4	2.512
Santa Cruz/San Benito	7,420	5	6.739
Sierra/Nevada	3,116	0	0.000
Siskiyou/Modoc	3,085	2	6.483

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, TANF/CalWORKS, or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.