



California Department of Child Support Services

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2017

Prepared by the Data Performance Analysis Branch



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EXECUTIVE SUMMARY

The provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requires annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). Section I of this report provides detailed state and local level information on performance measures. Section II provides data for program costs and program administration. This report covers the performance results for Federal Fiscal Year (FFY) 2017 which ended on September 30, 2017.

In addition to California's achievement on each of the child support performance measures, this report provides an historical comparison of FFY 2013 through FFY 2017 for the federal and state measures.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels. The performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During the Report Period
- Percent of Cases with Alleged Fathers or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases (customer service)
- Total Direct Cost of Administering the local child support agencies, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- Total Indirect Cost of Administering the local child support agencies, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC Section 17600(c)(4)(B) mandates DCSS to also report annually on the *indirect* program costs, showing all overhead charges. Section II, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In accordance with the requirements of FC Section 17602, Section III contains information regarding the establishment of individual LCSA performance goals and performance management plans.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures

(Exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the child support program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

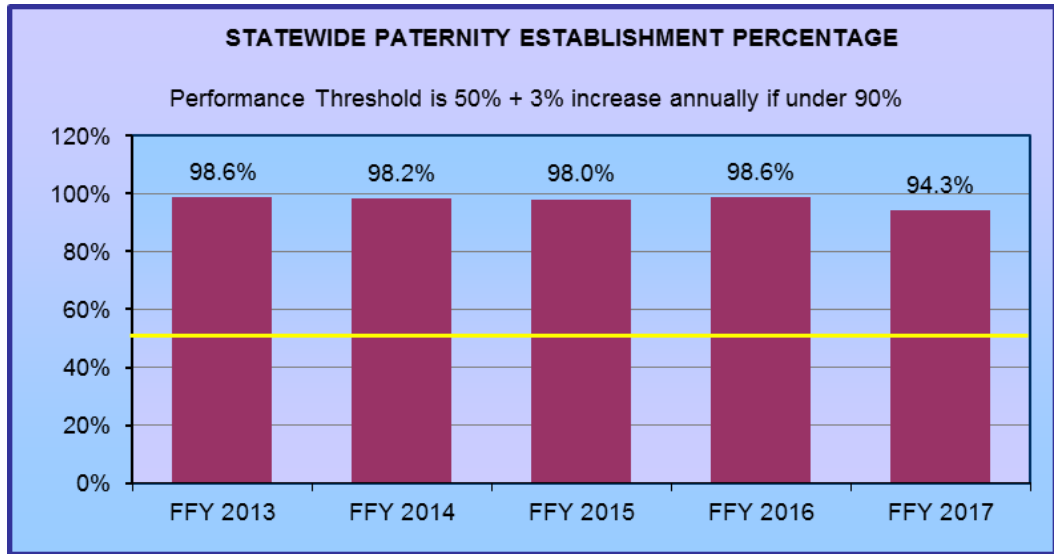
The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2017.

Statewide PEP decreased from 98.6 percent in FFY 2016 to 94.3 percent in FFY 2017. IV-D PEP decreased from 101.7 percent in FFY 2016 to 101.4 percent in FFY 2017. Cases with Support Orders Established increased from 90.4 percent in FFY 2016 to 91.2 percent in FFY 2017. Collections on Current Support slightly decreased from 67.0 percent in FFY 2016 to 66.5 percent in FFY 2017. Cases with Collections on Arrears decreased from 66.7 percent in FFY 2016 to 66.4 percent in FFY 2017. Cost Effectiveness increased from \$2.51 in FFY 2016 to \$2.52 in FFY 2017. Even with the decrease in four out of five performance measures, California exceeds the minimum performance threshold for all five Federal Performance Measures in FFY 2017 as detailed on pages 6 through 29.

The State Performance Measures (displayed on pages 30 through 54) for FFY 2017 reflect slight decreases in four of the six state measures. Percent of Cases with Collections of Current Support decreased 1.0 percentage points from 83.0 percent in FFY 2016 to 82.0 percent in FFY 2017. The Average Amount Distributed per Case with a Collection increased \$56 from \$3,355 in FFY 2016 to \$3,411 in FFY 2017. Percent of Cases with a Support Order Established During Report Period showed a slight decrease of 0.7 percentage points from 35.8 percent in FFY 2016 to 35.1 percent in FFY 2017. Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint decreased 0.5 percentage points from 31.8 percent in FFY 2016 to 31.3 percent in FFY 2017. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided decreased 2.4 percentage points from 43.5 percent in FFY 2016 to 41.1 percent in FFY 2017. The Number of Complaints Received decreased by 115 from 1,044 in FFY 2016 to 929 in FFY 2017.

**FEDERAL PERFORMANCE MEASURE
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure instead of the IV-D PEP measure, which is also included in this report on page 10.



In FFY 2017, Statewide PEP was 94.3 percent, a decrease of 4.3 percentage points from the prior year. Children born out-of-wedlock in calendar year 2016 reached 185,184 compared to 174,589 paternities established or acknowledged in FFY 2017. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State With Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2017

	Births to Unwed Parents (CY 2016)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	185,184	174,589	94.3%
Alameda	5,772	5,394	93.5
Alpine	0	0	*
Amador	134	145	108.2
Butte	1,346	1,273	94.6
Calaveras	2	29	1450.0
Colusa	9	9	100.0
Contra Costa	3,141	3,240	103.2
Del Norte	168	194	115.5
El Dorado	413	466	112.8
Fresno	8,438	8,389	99.4
Glenn	0	19	*
Humboldt	751	711	94.7
Imperial	1,441	1,207	83.8
Inyo	104	98	94.2
Kern	6,951	6,805	97.9
Kings	1,152	1,184	102.8
Lake	296	340	114.9
Lassen	128	120	93.8
Los Angeles	54,661	48,858	89.4
Madera	644	727	112.9
Marin	441	431	97.7
Mariposa	0	9	*
Mendocino	476	507	106.5
Merced	1,788	1,986	111.1
Modoc	2	7	*
Mono	31	26	83.9
Monterey	2,743	2,612	95.2
Napa	334	321	96.1
Nevada	376	476	126.6
Orange	11,272	10,751	95.4
Placer	2,023	1,714	84.7
Plumas	38	52	136.8
Riverside	11,132	11,127	100.0
Sacramento	6,866	6,649	96.8
San Benito	236	217	91.9
San Bernardino	12,725	12,611	99.1
San Diego	12,810	11,252	87.8
San Francisco	2,779	2,372	85.4
San Joaquin	4,065	4,185	103.0
San Luis Obispo	784	760	96.9
San Mateo	762	798	104.7
Santa Barbara	2,444	2,435	99.6
Santa Clara	6,391	5,801	90.8
Santa Cruz	1,242	1,064	85.7
Shasta	910	889	97.7
Sierra	0	1	*
Siskiyou	189	209	110.6
Solano	1,955	1,950	99.7
Sonoma	1,828	1,716	93.9
Stanislaus	4,366	4,087	93.6
Sutter	893	548	61.4
Tehama	258	265	102.7
Trinity	1	7	*
Tulare	3,191	3,074	96.3
Tuolumne	241	245	101.7
Ventura	3,365	3,176	94.4
Yolo	666	746	112.0
Yuba	10	345	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	377	419	*
Humboldt/Trinity	752	718	*
Inyo/Mono	135	124	91.9
Merced/Mariposa	1,788	1,995	*
Santa Cruz/San Benito	1,478	1,281	86.7
Sierra/Nevada	376	477	*
Siskiyou/Modoc	191	216	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Year)
Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 40; therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

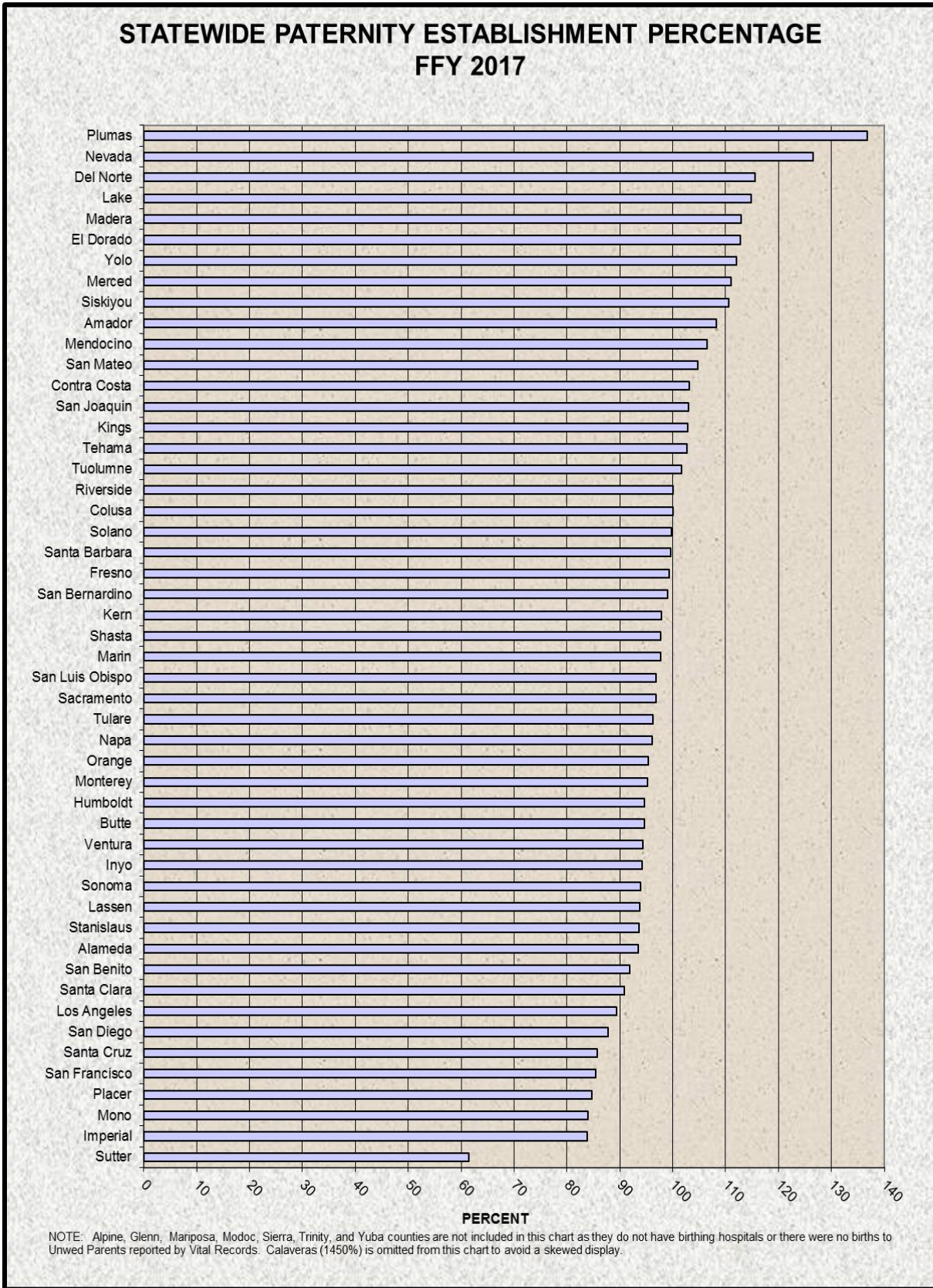
TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2013 - 2017

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	98.6%	98.2%	98.0%	98.6%	94.3%	-4.4%	-4.4%
Alameda	91.2	89.9	88.8	95.9	93.5	-2.5	2.5
Alpine	*	*	*	*	*	*	*
Amador	102.4	89.7	95.4	104.4	108.2	3.6	5.7
Butte	104.4	104.5	106.9	102.9	94.6	-8.1	-9.4
Calaveras	*	*	*	2600.0	1450.0	-44.2	*
Colusa	105.2	109.7	106.8	51.4	100.0	94.6	-4.9
Contra Costa	110.6	118.1	108.9	105.9	103.2	-2.5	-6.7
Del Norte	114.4	98.4	130.1	132.1	115.5	-12.6	1.0
El Dorado	119.5	111.2	119.7	110.6	112.8	2.0	-5.6
Fresno	97.8	101.3	104.5	108.2	99.4	-8.1	1.6
Glenn	*	*	*	*	*	*	*
Humboldt	115.4	97.9	96.3	99.1	94.7	-4.4	-17.9
Imperial	96.2	93.6	89.8	84.9	83.8	-1.3	-12.9
Inyo	102.1	107.1	106.8	92.9	94.2	1.4	-7.7
Kern	106.8	101.5	89.0	101.8	97.9	-3.8	-8.3
Kings	109.5	100.2	114.5	98.0	102.8	4.9	-6.1
Lake	105.1	98.5	100.9	115.2	114.9	-0.3	9.3
Lassen	110.4	119.6	95.0	104.2	93.8	-10.0	-15.0
Los Angeles	94.7	89.9	94.0	94.7	89.4	-5.6	-5.6
Madera	110.8	104.0	88.4	120.5	112.9	-6.3	1.9
Marin	109.5	134.3	105.9	87.2	97.7	12.0	-10.8
Mariposa	*	*	*	*	*	*	*
Mendocino	104.4	107.3	105.6	103.1	106.5	3.3	2.0
Merced	110.1	113.9	106.3	114.4	111.1	-2.9	0.9
Modoc	*	500.0	1000.0	*	*	*	*
Mono	124.2	84.6	140.0	82.4	83.9	1.8	-32.4
Monterey	103.1	104.5	107.4	103.7	95.2	-8.2	-7.7
Napa	94.4	117.1	100.0	103.5	96.1	-7.1	1.8
Nevada	103.1	93.6	109.2	111.6	126.6	13.4	22.8
Orange	96.5	96.6	97.5	97.7	95.4	-2.4	-1.1
Placer	71.8	125.2	96.9	98.7	84.7	-14.2	18.0
Plumas	148.4	138.2	118.2	171.0	136.8	-20.0	-7.8
Riverside	101.6	105.1	104.2	100.8	100.0	-0.8	-1.6
Sacramento	111.5	104.9	105.2	103.0	96.8	-6.0	-13.2
San Benito	114.3	104.5	117.5	117.2	91.9	-21.6	-19.6
San Bernardino	111.5	113.1	105.3	109.9	99.1	-9.8	-11.1
San Diego	87.7	93.3	90.0	91.2	87.8	-3.7	0.1
San Francisco	94.9	95.6	91.8	100.6	85.4	-15.1	-10.0
San Joaquin	107.5	111.9	104.8	105.3	103.0	-2.2	-4.2
San Luis Obispo	100.4	94.5	105.9	99.9	96.9	-3.0	-3.5
San Mateo	122.8	109.2	98.4	104.0	104.7	0.7	-14.7
Santa Barbara	108.0	99.4	100.1	90.2	99.6	10.4	-7.8
Santa Clara	89.3	93.2	100.9	89.0	90.8	2.0	1.7
Santa Cruz	93.3	98.6	89.3	96.7	85.7	-11.4	-8.1
Shasta	110.6	105.8	106.6	93.5	97.7	4.5	-11.7
Sierra	*	*	*	*	*	*	*
Siskiyou	108.6	118.2	131.0	105.1	110.6	5.2	1.8
Solano	113.0	110.3	106.9	99.0	99.7	0.7	-11.8
Sonoma	99.4	98.3	97.8	94.3	93.9	-0.4	-5.5
Stanislaus	101.0	97.4	104.7	100.5	93.6	-6.9	-7.3
Sutter	98.8	96.7	102.3	111.6	61.4	-45.0	-37.9
Tehama	120.1	117.0	103.6	123.5	102.7	-16.8	-14.5
Trinity	*	*	*	*	*	*	*
Tulare	89.9	95.5	94.7	98.2	96.3	-1.9	7.1
Tuolumne	106.2	113.4	99.6	102.5	101.7	-0.8	-4.2
Ventura	93.1	93.2	92.1	92.4	94.4	2.2	1.4
Yolo	111.7	105.8	105.2	108.1	112.0	3.6	0.3
Yuba	*	*	*	*	*	*	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Humboldt/Trinity	n/a	n/a	n/a	n/a	*	n/a	n/a
Inyo/Mono	107.8	101.3	114.3	90.5	91.9	1.5	-14.7
Merced/Mariposa	n/a	n/a	n/a	n/a	*	n/a	n/a
Santa Cruz/San Benito	96.0	99.5	93.0	99.7	86.7	-13.0	-9.7
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	120.3	136.1	*	*	*	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore Statewide PEP cannot be calculated.

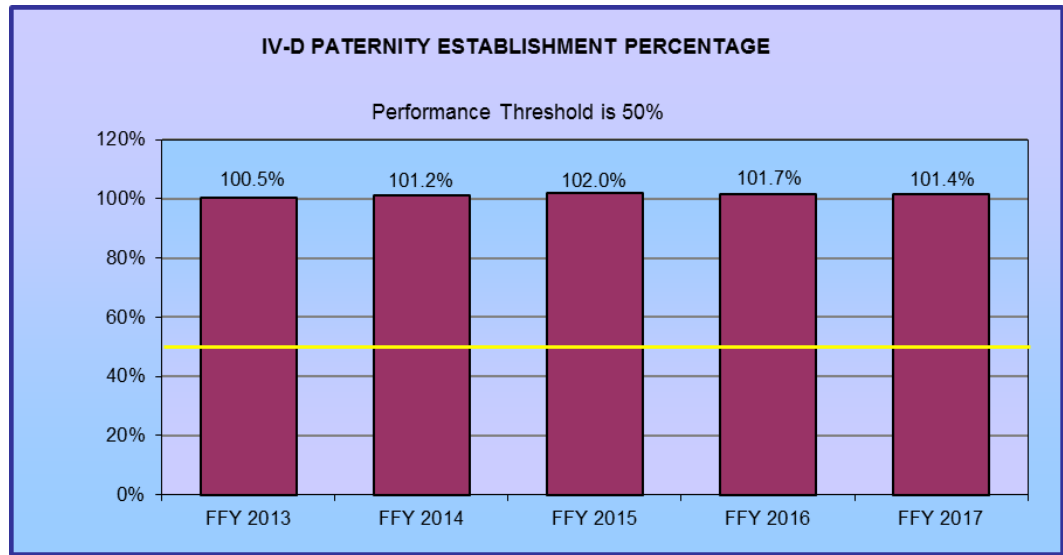


FEDERAL PERFORMANCE MEASURE IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the prior FFY who were born out-of-wedlock, expressed as a percentage.²

For incentive calculation purposes, states can choose to have their paternity establishment percentage evaluated using one of two measures: Statewide PEP or IV-D PEP. DCSS elected to use the Statewide PEP measure, which is also included in this report on page 6.

Over the past five years, IV-D PEP increased by 0.9 percentage points.



In FFY 2017, IV-D PEP was 101.4 percent, a decrease of 0.3 percentage points from the previous year. Over the past five years IV-D PEP increased by 0.9 percentage points. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual OCSE 157 Report Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by Line 5a (Children in IV-D Cases Open at the End of the Prior FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2017

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	910,298	923,402	101.4%
Alameda	20,849	21,876	104.9
Alpine	16	22	137.5
Amador	752	809	107.6
Butte	6,152	6,387	103.8
Calaveras	943	1,015	107.6
Colusa	446	448	100.4
Contra Costa	20,020	20,449	102.1
Del Norte	1,434	1,486	103.6
El Dorado	2,986	3,152	105.6
Fresno	44,479	47,602	107.0
Glenn	1,084	1,169	107.8
Humboldt	3,179	3,517	110.6
Imperial	8,072	8,525	105.6
Inyo	623	649	104.2
Kern	39,799	41,032	103.1
Kings	6,344	6,853	108.0
Lake	1,882	2,099	111.5
Lassen	903	940	104.1
Los Angeles	231,822	221,822	95.7
Madera	4,905	5,827	118.8
Marin	1,545	1,614	104.5
Mariposa	346	374	108.1
Mendocino	2,569	2,732	106.3
Merced	11,372	12,478	109.7
Modoc	245	261	106.5
Mono	175	182	104.0
Monterey	12,048	12,796	106.2
Napa	2,040	2,165	106.1
Nevada	1,464	1,720	117.5
Orange	47,254	47,990	101.6
Placer	4,553	4,779	105.0
Plumas	508	556	109.4
Riverside	66,078	66,103	100.0
Sacramento	54,962	56,775	103.3
San Benito	1,395	1,492	107.0
San Bernardino	90,752	92,798	102.3
San Diego	47,434	48,693	102.7
San Francisco	7,939	7,670	96.6
San Joaquin	28,398	29,196	102.8
San Luis Obispo	2,614	3,096	118.4
San Mateo	6,560	6,513	99.3
Santa Barbara	8,705	9,426	108.3
Santa Clara	21,950	22,303	101.6
Santa Cruz	3,498	3,744	107.0
Shasta	6,302	6,596	104.7
Sierra	37	39	105.4
Siskiyou	1,497	1,587	106.0
Solano	10,809	11,245	104.0
Sonoma	7,859	8,396	106.8
Stanislaus	18,951	19,828	104.6
Sutter	3,005	3,374	112.3
Tehama	2,336	2,476	106.0
Trinity	292	305	104.5
Tulare	17,590	17,675	100.5
Tuolumne	1,387	1,477	106.5
Ventura	14,714	15,386	104.6
Yolo	4,539	4,816	106.1
Yuba	2,660	2,874	108.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,098	3,323	107.3
Humboldt/Trinity	3,471	3,822	110.1
Inyo/Mono	798	831	104.1
Merced/Mariposa	11,718	12,852	109.7
Santa Cruz/San Benito	4,893	5,236	107.0
Sierra/Nevada	1,501	1,759	117.2
Siskiyou/Modoc	1,742	1,848	106.1

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 2,774 and 3,807, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

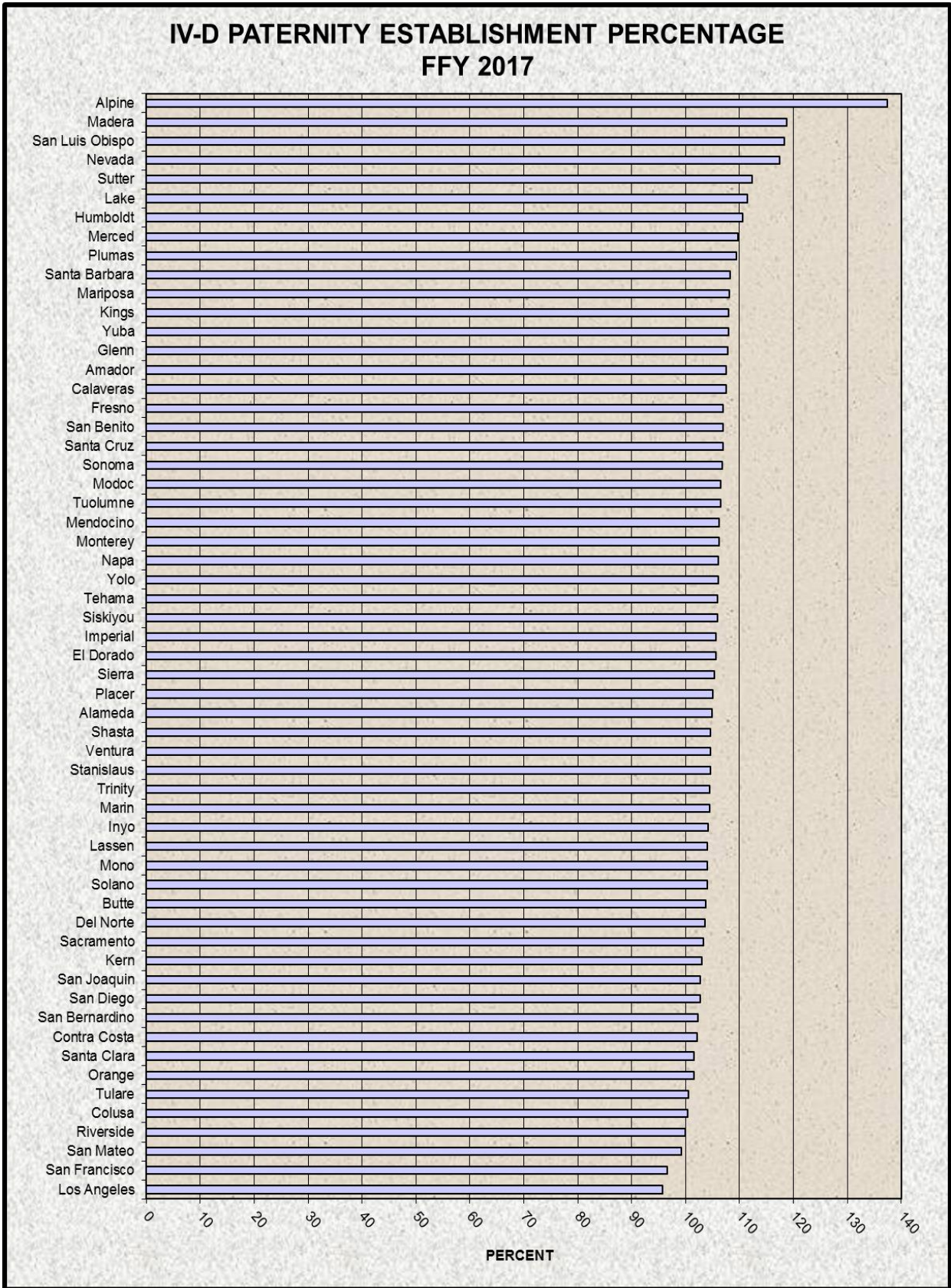
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2013 - 2017

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	100.5%	101.2%	102.0%	101.7%	101.4%	-0.3%	0.9%
Alameda	100.9	101.5	104.0	103.2	104.9	1.6	4.0
Alpine	100.0	90.5	100.0	121.4	137.5	13.3	37.5
Amador	112.0	108.0	105.2	111.2	107.6	-3.2	-3.9
Butte	106.3	104.2	106.3	107.0	103.8	-3.0	-2.4
Calaveras	107.0	106.1	111.4	103.7	107.6	3.8	0.6
Colusa	94.3	111.6	103.1	100.8	100.4	-0.4	6.5
Contra Costa	104.7	102.7	104.7	98.5	102.1	3.7	-2.5
Del Norte	98.0	99.5	106.4	101.6	103.6	2.0	5.7
El Dorado	104.1	105.7	106.9	104.1	105.6	1.4	1.4
Fresno	102.2	105.5	110.7	107.0	107.0	0.0	4.7
Glenn	115.6	114.0	105.1	109.3	107.8	-1.4	-6.7
Humboldt	103.4	105.8	104.4	106.3	110.6	4.0	7.0
Imperial	104.7	105.7	106.6	105.0	105.6	0.6	0.9
Inyo	103.4	105.2	104.9	102.4	104.2	1.8	0.8
Kern	103.0	100.5	102.1	101.9	103.1	1.2	0.1
Kings	104.9	104.6	104.8	105.2	108.0	2.7	3.0
Lake	106.0	109.7	111.7	108.9	111.5	2.4	5.2
Lassen	108.5	108.2	107.3	107.7	104.1	-3.3	-4.1
Los Angeles	95.2	94.9	95.4	95.9	95.7	-0.2	0.5
Madera	113.8	117.0	121.9	117.1	118.8	1.5	4.4
Marin	103.5	104.3	105.7	110.6	104.5	-5.5	1.0
Mariposa	105.1	107.9	108.1	112.5	108.1	-3.9	2.9
Mendocino	104.8	106.2	105.1	104.7	106.3	1.5	1.4
Merced	103.9	111.3	107.4	105.9	109.7	3.6	5.6
Modoc	102.2	105.3	111.6	109.4	106.5	-2.7	4.2
Mono	106.6	104.4	102.3	113.7	104.0	-8.5	-2.4
Monterey	105.2	105.9	106.9	106.4	106.2	-0.2	1.0
Napa	104.4	106.0	105.5	107.3	106.1	-1.1	1.6
Nevada	102.7	104.9	102.2	108.7	117.5	8.1	14.4
Orange	100.5	101.8	103.0	101.6	101.6	0.0	1.1
Placer	102.3	100.9	102.6	104.3	105.0	0.7	2.6
Plumas	108.0	113.9	108.3	106.7	109.4	2.5	1.3
Riverside	98.4	101.6	102.6	102.7	100.0	-2.6	1.6
Sacramento	102.2	104.7	104.1	103.1	103.3	0.2	1.1
San Benito	102.1	105.0	108.3	106.0	107.0	0.9	4.8
San Bernardino	101.7	101.6	102.2	103.0	102.3	-0.7	0.6
San Diego	99.9	99.8	103.4	101.6	102.7	1.1	2.8
San Francisco	98.0	98.6	101.2	99.3	96.6	-2.7	-1.4
San Joaquin	106.2	105.7	103.4	103.8	102.8	-1.0	-3.2
San Luis Obispo	120.7	122.2	124.8	127.7	118.4	-7.3	-1.9
San Mateo	101.4	103.4	102.5	101.4	99.3	-2.1	-2.1
Santa Barbara	102.4	106.6	108.7	109.3	108.3	-0.9	5.8
Santa Clara	104.9	106.2	104.4	102.4	101.6	-0.8	-3.1
Santa Cruz	104.9	109.0	105.1	106.7	107.0	0.3	2.0
Shasta	103.2	103.4	104.0	105.1	104.7	-0.4	1.5
Sierra	87.7	111.6	112.5	123.5	105.4	-14.7	20.2
Siskiyou	107.6	104.9	108.2	106.3	106.0	-0.3	-1.5
Solano	106.7	106.1	105.1	103.7	104.0	0.3	-2.5
Sonoma	108.0	107.5	107.9	123.1	106.8	-13.2	-1.1
Stanislaus	106.1	107.7	106.4	106.4	104.6	-1.7	-1.4
Sutter	108.6	107.0	113.0	112.1	112.3	0.2	3.4
Tehama	107.7	111.6	106.4	107.0	106.0	-0.9	-1.6
Trinity	106.9	109.3	104.0	112.4	104.5	-7.0	-2.2
Tulare	98.3	101.3	101.0	102.3	100.5	-1.8	2.2
Tuolumne	107.7	106.3	103.9	106.2	106.5	0.3	-1.1
Ventura	107.3	108.6	109.3	107.4	104.6	-2.6	-2.5
Yolo	101.7	104.2	103.6	105.9	106.1	0.2	4.3
Yuba	108.2	106.1	105.4	107.2	108.0	0.7	-0.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	108.4	106.5	106.5	106.7	107.3	0.6	-1.0
Humboldt/Trinity	n/a	n/a	n/a	n/a	110.1	n/a	n/a
Inyo/Mono	104.0	105.1	104.4	104.8	104.1	-0.7	0.1
Merced/Mariposa	n/a	n/a	n/a	n/a	109.7	n/a	n/a
Santa Cruz/San Benito	104.1	107.8	106.0	106.5	107.0	0.5	2.8
Sierra/Nevada	102.2	105.1	102.4	109.0	117.2	7.5	14.7
Siskiyou/Modoc	106.8	104.9	108.6	106.7	106.1	-0.6	-0.7

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

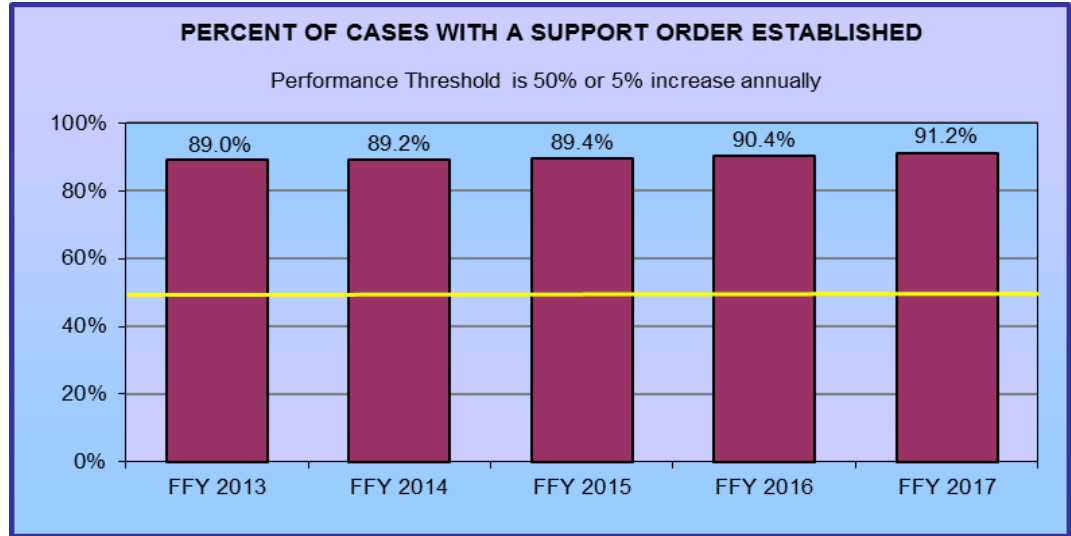
Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.

Percent of Cases with a Support Order Established shows an increase of 2.2 percentage points from FFY 2013 to FFY 2017.



Cases with a Support Order Established increased by 0.8 percentage points between FFY 2016 and 2017. Performance in this measure has continued to increase. The measure showed an increase of 2.2 percentage points from FFY 2013 to FFY 2017. California receives the maximum amount of federal incentive payments for this measure.

In FFY 2017, the number of cases statewide was approximately 1.19 million. Of those, approximately 1.08 million, or 91.2 percent of cases had support orders established. See Tables C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2017

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,187,333	1,082,721	91.2%
Alameda	30,897	28,524	92.3
Alpine	36	36	100.0
Amador	1,197	1,149	96.0
Butte	10,834	10,013	92.4
Calaveras	1,594	1,512	94.9
Colusa	698	623	89.3
Contra Costa	26,246	25,073	95.5
Del Norte	2,519	2,389	94.8
El Dorado	5,629	5,357	95.2
Fresno	60,080	55,948	93.1
Glenn	1,633	1,558	95.4
Humboldt	5,552	5,220	94.0
Imperial	10,341	9,346	90.4
Inyo	993	961	96.8
Kern	49,739	45,179	90.8
Kings	8,937	8,361	93.6
Lake	2,790	2,562	91.8
Lassen	1,557	1,459	93.7
Los Angeles	255,609	225,026	88.0
Madera	6,428	6,023	93.7
Marin	5,494	5,357	97.5
Mariposa	653	623	95.4
Mendocino	3,882	3,646	93.9
Merced	15,102	13,942	92.3
Modoc	369	337	91.3
Mono	241	228	94.6
Monterey	15,466	14,470	93.6
Napa	3,516	3,363	95.6
Nevada	2,947	2,855	96.9
Orange	66,611	61,518	92.4
Placer	7,602	7,300	96.0
Plumas	866	839	96.9
Riverside	82,878	72,544	87.5
Sacramento	76,135	69,874	91.8
San Benito	1,942	1,817	93.6
San Bernardino	110,044	98,797	89.8
San Diego	62,974	56,565	89.8
San Francisco	11,689	10,495	89.8
San Joaquin	34,472	31,676	91.9
San Luis Obispo	3,764	3,663	97.3
San Mateo	9,565	9,063	94.8
Santa Barbara	11,989	11,290	94.2
Santa Clara	33,451	31,209	93.3
Santa Cruz	5,406	5,021	92.9
Shasta	10,955	10,336	94.3
Sierra	100	93	93.0
Siskiyou	2,661	2,512	94.4
Solano	15,788	14,746	93.4
Sonoma	13,013	12,569	96.6
Stanislaus	27,545	26,255	95.3
Sutter	4,579	4,178	91.2
Tehama	3,691	3,479	94.3
Trinity	626	584	93.3
Tulare	23,479	22,673	96.6
Tuolumne	2,520	2,422	96.1
Ventura	20,596	19,376	94.1
Yolo	7,483	7,107	95.0
Yuba	3,930	3,580	91.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,347	5,119	95.7
Humboldt/Trinity	6,178	5,804	93.9
Inyo/Mono	1,234	1,189	96.4
Merced/Mariposa	15,755	14,565	92.4
Santa Cruz/San Benito	7,348	6,838	93.1
Sierra/Nevada	3,047	2,948	96.8
Siskiyou/Modoc	3,030	2,849	94.0

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

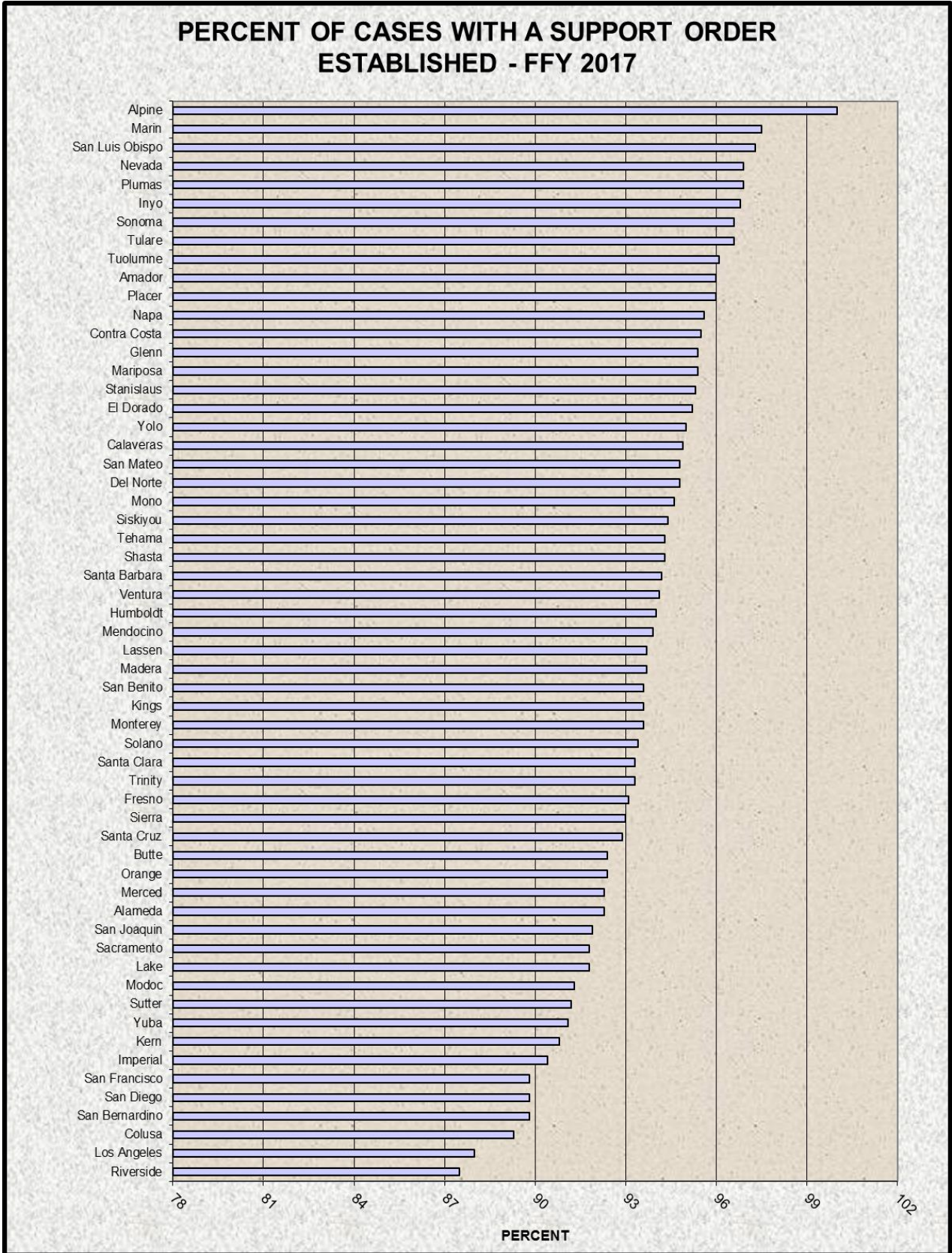
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	89.0%	89.2%	89.4%	90.4%	91.2%	0.9%	2.5%
Alameda	90.2	91.0	89.8	91.0	92.3	1.4	2.3
Alpine	94.3	100.0	100.0	97.2	100.0	2.9	6.0
Amador	96.5	97.3	96.9	96.6	96.0	-0.6	-0.5
Butte	94.2	94.0	94.1	93.2	92.4	-0.9	-1.9
Calaveras	94.0	95.2	94.4	96.3	94.9	-1.5	1.0
Colusa	90.2	90.0	88.6	87.8	89.3	1.7	-1.0
Contra Costa	90.5	93.7	94.8	95.1	95.5	0.4	5.5
Del Norte	90.3	91.2	93.1	93.7	94.8	1.2	5.0
El Dorado	96.3	95.4	95.1	93.9	95.2	1.4	-1.1
Fresno	92.4	91.9	90.2	92.8	93.1	0.3	0.8
Glenn	93.7	94.5	96.4	95.5	95.4	-0.1	1.8
Humboldt	94.8	95.7	95.4	95.8	94.0	-1.9	-0.8
Imperial	90.0	90.3	90.9	90.7	90.4	-0.3	0.4
Inyo	94.2	95.0	94.4	95.7	96.8	1.1	2.8
Kern	86.9	87.8	85.9	88.4	90.8	2.7	4.5
Kings	92.9	92.7	92.7	94.0	93.6	-0.4	0.8
Lake	87.5	87.6	88.7	91.4	91.8	0.4	4.9
Lassen	91.8	91.0	94.1	93.6	93.7	0.1	2.1
Los Angeles	85.4	83.9	84.4	86.6	88.0	1.6	3.0
Madera	91.1	91.7	92.3	93.6	93.7	0.1	2.9
Marin	97.0	96.5	97.3	97.6	97.5	-0.1	0.5
Mariposa	94.1	96.4	96.0	94.8	95.4	0.6	1.4
Mendocino	92.8	93.5	93.7	94.3	93.9	-0.4	1.2
Merced	94.4	92.4	92.3	93.1	92.3	-0.9	-2.2
Modoc	94.0	93.3	94.5	92.1	91.3	-0.9	-2.9
Mono	90.7	94.8	94.1	93.5	94.6	1.2	4.3
Monterey	93.3	93.4	92.9	93.7	93.6	-0.1	0.3
Napa	94.1	94.3	95.0	95.5	95.6	0.1	1.6
Nevada	96.0	95.7	96.2	97.6	96.9	-0.7	0.9
Orange	88.7	88.9	89.7	90.7	92.4	1.9	4.2
Placer	91.4	93.5	94.2	95.1	96.0	0.9	5.0
Plumas	96.4	94.8	96.7	95.2	96.9	1.8	0.5
Riverside	83.5	85.0	86.3	86.2	87.5	1.5	4.8
Sacramento	90.7	91.5	92.3	92.6	91.8	-0.9	1.2
San Benito	92.2	94.0	95.1	95.5	93.6	-2.0	1.5
San Bernardino	87.1	88.2	88.3	88.5	89.8	1.5	3.1
San Diego	86.9	88.2	88.0	88.7	89.8	1.2	3.3
San Francisco	90.1	91.1	91.0	89.3	89.8	0.6	-0.3
San Joaquin	92.4	93.2	92.9	92.3	91.9	-0.4	-0.5
San Luis Obispo	97.4	96.9	96.7	96.5	97.3	0.8	-0.1
San Mateo	92.8	92.7	92.8	94.2	94.8	0.6	2.2
Santa Barbara	93.1	93.5	92.3	92.5	94.2	1.8	1.2
Santa Clara	92.4	92.6	93.1	93.3	93.3	0.0	1.0
Santa Cruz	94.6	92.8	93.0	93.6	92.9	-0.7	-1.8
Shasta	91.4	93.4	93.0	93.6	94.3	0.7	3.2
Sierra	96.7	97.4	97.4	95.4	93.0	-2.5	-3.8
Siskiyou	94.1	94.3	95.6	95.2	94.4	-0.8	0.3
Solano	93.1	93.3	92.8	92.9	93.4	0.5	0.3
Sonoma	95.3	95.5	96.1	96.8	96.6	-0.2	1.4
Stanislaus	95.6	95.6	95.6	94.8	95.3	0.5	-0.3
Sutter	88.9	89.8	89.4	90.6	91.2	0.7	2.6
Tehama	93.0	93.5	93.4	93.8	94.3	0.5	1.4
Trinity	92.0	91.0	91.3	91.4	93.3	2.1	1.4
Tulare	93.2	93.5	95.7	96.4	96.6	0.2	3.6
Tuolumne	95.4	96.0	96.7	96.3	96.1	-0.2	0.7
Ventura	94.8	93.3	94.0	93.7	94.1	0.4	-0.7
Yolo	93.1	93.4	93.1	93.9	95.0	1.2	2.0
Yuba	90.3	90.9	91.0	91.7	91.1	-0.7	0.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	95.2	96.1	96.1	96.4	95.7	-0.7	0.5
Humboldt/Trinity	n/a	n/a	n/a	n/a	93.9	n/a	n/a
Inyo/Mono	93.5	95.0	94.3	95.3	96.4	1.2	3.1
Merced/Mariposa	n/a	n/a	n/a	n/a	92.4	n/a	n/a
Santa Cruz/San Benito	94.0	93.1	93.6	94.1	93.1	-1.1	-1.0
Sierra/Nevada	96.0	95.8	96.2	97.6	96.8	-0.8	0.8
Siskiyou/Modoc	94.1	94.2	95.5	94.8	94.0	-0.8	-0.1

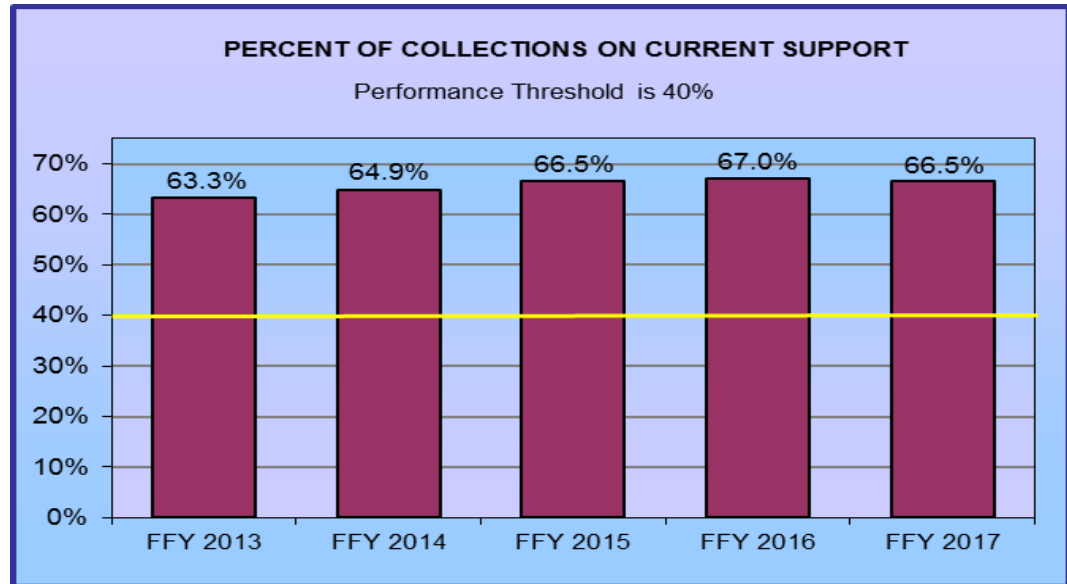
SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2013 through FFY 2017, Collections on Current Support increased by 5.1 percent.

Collections on Current Support has had an overall statewide increase of 3.2 percentage points from FFY 2013 to FFY 2017. In FFY 2017, California collected and distributed 66.5 percent of current support owed, a 0.5 percentage points decrease from the prior year. California collected and distributed \$1.58 billion of the \$2.38 billion in current support owed during FFY 2017. See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2017

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,379,772,260	\$1,581,623,501	66.5%
Alameda	72,810,937	52,546,348	72.2
Alpine	37,871	27,818	73.5
Amador	2,365,579	1,910,393	80.8
Butte	15,708,771	10,561,259	67.2
Calaveras	2,765,472	2,095,163	75.8
Colusa	1,605,371	1,108,194	69.0
Contra Costa	67,541,326	48,500,422	71.8
Del Norte	2,814,574	1,737,415	61.7
El Dorado	12,628,396	9,260,538	73.3
Fresno	84,919,896	53,039,503	62.5
Glenn	2,907,026	2,012,912	69.2
Humboldt	7,473,629	5,143,173	68.8
Imperial	24,787,244	16,840,158	67.9
Inyo	1,781,370	1,216,605	68.3
Kern	86,282,273	52,606,862	61.0
Kings	13,896,556	9,950,354	71.6
Lake	4,323,330	2,728,042	63.1
Lassen	2,471,145	1,733,832	70.2
Los Angeles	487,629,435	297,646,752	61.0
Madera	10,446,296	6,658,729	63.7
Marin	11,055,659	8,641,391	78.2
Mariposa	1,122,286	797,482	71.1
Mendocino	5,149,966	3,477,393	67.5
Merced	25,256,185	17,322,314	68.6
Modoc	572,723	369,855	64.6
Mono	692,466	531,987	76.8
Monterey	42,361,327	28,026,583	66.2
Napa	10,987,503	7,739,204	70.4
Nevada	5,110,064	4,003,021	78.3
Orange	187,121,481	127,563,818	68.2
Placer	24,716,483	17,967,905	72.7
Plumas	1,667,661	1,239,418	74.3
Riverside	166,228,824	103,692,885	62.4
Sacramento	112,830,591	74,699,107	66.2
San Benito	4,698,138	3,371,064	71.8
San Bernardino	194,988,946	124,030,895	63.6
San Diego	161,347,410	115,779,388	71.8
San Francisco	22,757,982	17,282,064	75.9
San Joaquin	61,251,691	42,062,393	68.7
San Luis Obispo	14,239,475	11,126,281	78.1
San Mateo	29,959,279	21,765,328	72.6
Santa Barbara	28,877,654	19,734,271	68.3
Santa Clara	86,176,236	58,542,823	67.9
Santa Cruz	12,939,188	8,686,383	67.1
Shasta	16,021,573	11,583,302	72.3
Sierra	171,328	152,234	88.9
Siskiyou	3,161,076	2,208,682	69.9
Solano	35,177,069	24,428,034	69.4
Sonoma	31,307,577	22,763,532	72.7
Stanislaus	49,142,834	33,360,642	67.9
Sutter	7,578,018	5,247,711	69.2
Tehama	5,634,655	3,903,299	69.3
Trinity	788,597	512,816	65.0
Tulare	34,881,107	25,936,662	74.4
Tuolumne	4,679,639	3,635,527	77.7
Ventura	55,136,414	38,843,210	70.4
Yolo	12,894,799	9,259,441	71.8
Yuba	5,891,860	4,010,685	68.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	9,848,561	7,668,901	77.9
Humboldt/Trinity	8,262,226	5,655,989	68.5
Inyo/Mono	2,473,836	1,748,591	70.7
Merced/Mariposa	26,378,470	18,119,796	68.7
Santa Cruz/San Benito	17,637,326	12,057,447	68.4
Sierra/Nevada	5,281,392	4,155,255	78.7
Siskiyou/Modoc	3,733,799	2,578,537	69.1

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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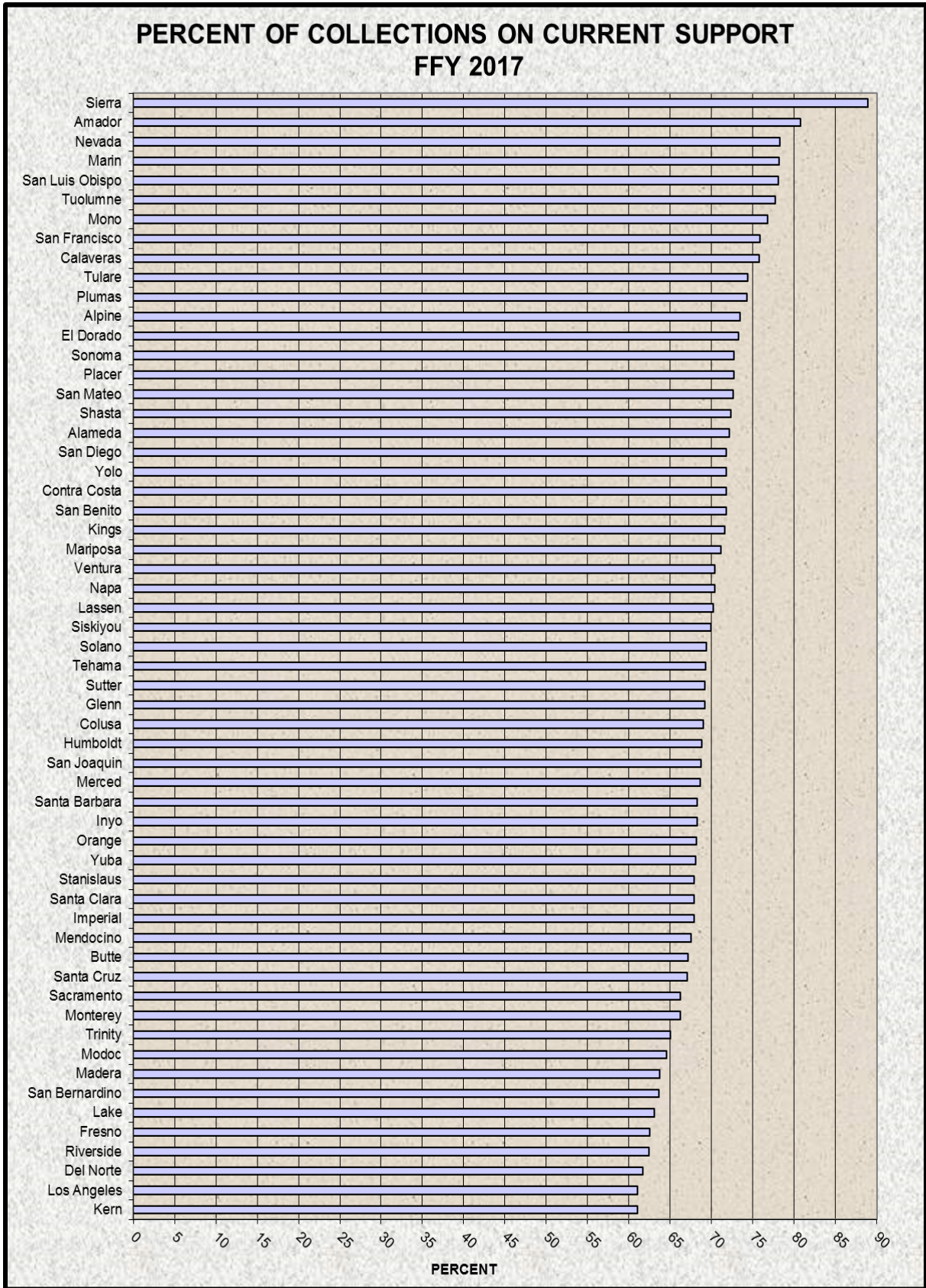
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	63.3%	64.9%	66.5%	67.0%	66.5%	-0.7%	5.1%
Alameda	67.5	69.7	72.5	73.4	72.2	-1.6	7.0
Alpine	69.3	75.8	80.8	87.8	73.5	-16.3	6.1
Amador	75.8	79.7	82.5	82.6	80.8	-2.2	6.6
Butte	65.9	67.2	69.1	68.8	67.2	-2.3	2.0
Calaveras	72.5	74.3	78.6	78.6	75.8	-3.6	4.6
Colusa	66.4	66.7	67.1	67.9	69.0	1.6	3.9
Contra Costa	65.8	66.9	69.3	71.6	71.8	0.3	9.1
Del Norte	62.8	63.1	62.9	62.6	61.7	-1.4	-1.8
El Dorado	68.9	69.2	69.9	71.5	73.3	2.5	6.4
Fresno	61.2	62.2	64.7	64.3	62.5	-2.8	2.1
Glenn	62.8	65.0	66.0	67.6	69.2	2.4	10.2
Humboldt	69.5	71.0	70.1	70.0	68.8	-1.7	-1.0
Imperial	63.1	64.6	65.2	67.4	67.9	0.7	7.6
Inyo	65.6	69.5	73.3	68.9	68.3	-0.9	4.1
Kern	59.5	60.8	62.1	61.2	61.0	-0.3	2.5
Kings	68.7	68.8	70.0	71.6	71.6	0.0	4.2
Lake	58.9	62.1	63.9	64.4	63.1	-2.0	7.1
Lassen	68.4	69.9	72.3	72.5	70.2	-3.2	2.6
Los Angeles	58.6	60.1	61.6	61.4	61.0	-0.7	4.1
Madera	61.0	63.1	65.3	65.8	63.7	-3.2	4.4
Marin	76.1	79.1	78.5	79.5	78.2	-1.6	2.8
Mariposa	69.9	67.6	70.1	71.1	71.1	0.0	1.7
Mendocino	66.1	66.6	68.0	67.8	67.5	-0.4	2.1
Merced	61.4	65.0	67.0	68.5	68.6	0.1	11.7
Modoc	68.6	65.8	70.5	68.4	64.6	-5.6	-5.8
Mono	75.2	75.5	75.8	76.1	76.8	0.9	2.1
Monterey	62.5	63.6	65.0	65.9	66.2	0.5	5.9
Napa	70.8	69.3	68.9	68.4	70.4	2.9	-0.6
Nevada	74.8	76.0	77.3	79.1	78.3	-1.0	4.7
Orange	65.0	66.1	67.4	68.2	68.2	0.0	4.9
Placer	64.8	66.7	69.0	71.6	72.7	1.5	12.2
Plumas	70.8	71.4	73.0	73.5	74.3	1.1	4.9
Riverside	61.4	62.9	64.6	63.7	62.4	-2.0	1.6
Sacramento	61.1	63.5	65.3	66.7	66.2	-0.7	8.3
San Benito	70.5	70.1	69.8	69.6	71.8	3.2	1.8
San Bernardino	62.8	64.1	65.4	65.0	63.6	-2.2	1.3
San Diego	67.8	70.0	70.9	72.2	71.8	-0.6	5.9
San Francisco	73.6	73.9	75.1	76.4	75.9	-0.7	3.1
San Joaquin	63.7	65.4	66.7	68.3	68.7	0.6	7.8
San Luis Obispo	77.8	78.9	78.4	79.1	78.1	-1.3	0.4
San Mateo	67.1	68.2	70.0	71.3	72.6	1.8	8.2
Santa Barbara	65.2	67.4	68.2	69.0	68.3	-1.0	4.8
Santa Clara	61.9	64.1	66.8	68.3	67.9	-0.6	9.7
Santa Cruz	64.7	66.1	66.2	67.0	67.1	0.1	3.7
Shasta	64.4	67.0	69.9	71.1	72.3	1.7	12.3
Sierra	71.8	75.6	84.6	79.5	88.9	11.8	23.8
Siskiyou	68.8	70.8	71.1	69.3	69.9	0.9	1.6
Solano	65.6	66.8	67.8	68.8	69.4	0.9	5.8
Sonoma	71.5	72.6	75.3	75.1	72.7	-3.2	1.7
Stanislaus	63.2	65.5	67.4	68.7	67.9	-1.2	7.4
Sutter	65.5	67.4	69.7	71.0	69.2	-2.5	5.6
Tehama	60.3	64.6	67.3	67.6	69.3	2.5	14.9
Trinity	58.6	62.8	61.7	63.8	65.0	1.9	10.9
Tulare	69.6	71.8	73.4	74.3	74.4	0.1	6.9
Tuolumne	72.7	74.1	74.9	78.5	77.7	-1.0	6.9
Ventura	66.3	67.3	68.5	70.4	70.4	0.0	6.2
Yolo	62.4	66.3	70.0	72.1	71.8	-0.4	15.1
Yuba	65.7	66.9	68.7	69.6	68.1	-2.2	3.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	73.4	75.5	77.6	79.5	77.9	-2.0	6.1
Humboldt/Trinity	n/a	n/a	n/a	n/a	68.5	n/a	n/a
Inyo/Mono	68.2	71.2	74.0	70.9	70.7	-0.3	3.7
Merced/Mariposa	n/a	n/a	n/a	n/a	68.7	n/a	n/a
Santa Cruz/San Benito	66.0	67.1	67.1	67.7	68.4	1.0	3.6
Sierra/Nevada	74.7	76.0	77.6	79.1	78.7	-0.5	5.4
Siskiyou/Modoc	68.8	69.9	71.0	69.1	69.1	0.0	0.4

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

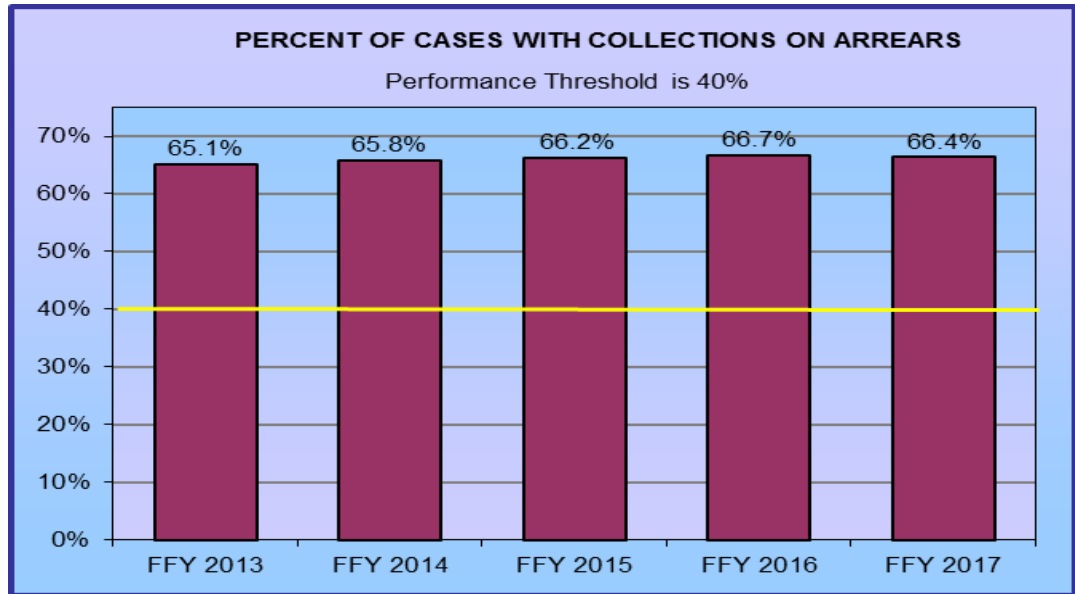
Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made towards that arrearage during the FFY.⁵ (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the FFY.

From FFY 2013 to FFY 2017, the percent of Cases with Collections on Arrears increased by 1.3 percentage points statewide.



In FFY 2017, California's performance for this measure was 66.4 percent, a 0.3 percentage points decrease from the prior year. The percentage change from FFY 2013 to FFY 2017 increased by 2.0 percent. See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2017

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	872,403	579,461	66.4%
Alameda	22,013	17,053	77.5
Alpine	33	25	75.8
Amador	901	677	75.1
Butte	9,045	5,892	65.1
Calaveras	1,187	876	73.8
Colusa	545	365	67.0
Contra Costa	18,823	13,309	70.7
Del Norte	2,183	1,261	57.8
El Dorado	4,870	3,332	68.4
Fresno	42,410	26,992	63.6
Glenn	1,384	871	62.9
Humboldt	4,173	2,891	69.3
Imperial	8,223	5,262	64.0
Inyo	797	513	64.4
Kern	36,238	21,110	58.3
Kings	6,529	4,294	65.8
Lake	2,148	1,453	67.6
Lassen	1,353	839	62.0
Los Angeles	178,125	111,520	62.6
Madera	4,528	3,060	67.6
Marin	5,189	2,223	42.8
Mariposa	481	335	69.6
Mendocino	2,862	1,983	69.3
Merced	11,947	7,805	65.3
Modoc	291	159	54.6
Mono	179	143	79.9
Monterey	13,652	9,118	66.8
Napa	3,025	2,093	69.2
Nevada	2,400	1,790	74.6
Orange	52,410	35,579	67.9
Placer	6,400	4,564	71.3
Plumas	733	544	74.2
Riverside	60,578	39,238	64.8
Sacramento	51,002	32,660	64.0
San Benito	1,698	1,210	71.3
San Bernardino	70,922	46,860	66.1
San Diego	48,933	36,816	75.2
San Francisco	8,752	6,423	73.4
San Joaquin	22,700	15,205	67.0
San Luis Obispo	3,124	2,418	77.4
San Mateo	7,839	5,719	73.0
Santa Barbara	9,292	6,541	70.4
Santa Clara	28,644	20,321	70.9
Santa Cruz	4,508	3,180	70.5
Shasta	9,391	6,266	66.7
Sierra	89	68	76.4
Siskiyou	2,228	1,411	63.3
Solano	12,884	9,077	70.5
Sonoma	11,400	8,141	71.4
Stanislaus	20,220	13,466	66.6
Sutter	3,595	2,397	66.7
Tehama	3,237	2,144	66.2
Trinity	545	362	66.4
Tulare	17,189	11,396	66.3
Tuolumne	1,959	1,358	69.3
Ventura	17,365	12,539	72.2
Yolo	6,153	4,233	68.8
Yuba	3,079	2,081	67.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,080	2,936	72.0
Humboldt/Trinity	4,718	3,253	68.9
Inyo/Mono	976	656	67.2
Merced/Mariposa	12,428	8,140	65.5
Santa Cruz/San Benito	6,206	4,390	70.7
Sierra/Nevada	2,489	1,858	74.6
Siskiyou/Modoc	2,519	1,570	62.3

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

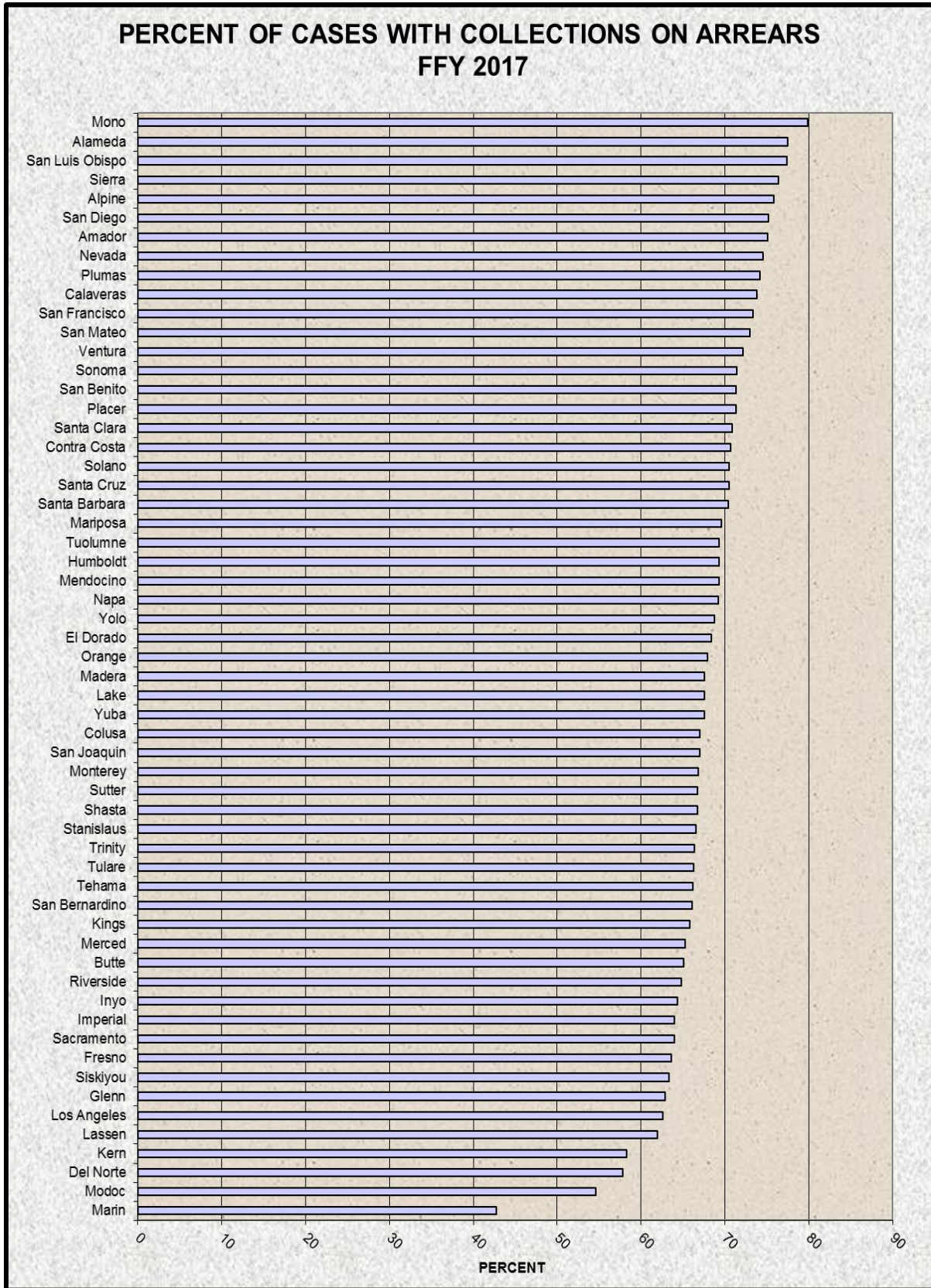
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	65.1%	65.8%	66.2%	66.7%	66.4%	-0.4%	2.0%
Alameda	74.3	75.3	77.0	78.1	77.5	-0.8	4.3
Alpine	64.3	70.5	83.8	74.2	75.8	2.2	17.9
Amador	74.8	75.0	76.0	77.6	75.1	-3.2	0.4
Butte	67.0	67.1	66.2	65.8	65.1	-1.1	-2.8
Calaveras	69.7	73.7	74.5	73.9	73.8	-0.1	5.9
Colusa	70.8	68.9	72.7	68.5	67.0	-2.2	-5.4
Contra Costa	67.6	68.5	69.9	70.9	70.7	-0.3	4.6
Del Norte	58.7	58.0	57.8	57.4	57.8	0.7	-1.5
El Dorado	71.3	69.1	67.9	70.1	68.4	-2.4	-4.1
Fresno	63.0	64.0	65.2	65.0	63.6	-2.2	1.0
Glenn	66.4	65.3	65.2	65.2	62.9	-3.5	-5.3
Humboldt	71.0	71.9	70.0	70.4	69.3	-1.6	-2.4
Imperial	62.1	61.8	63.6	64.7	64.0	-1.1	3.1
Inyo	63.1	64.9	65.8	64.7	64.4	-0.5	2.1
Kern	58.3	58.8	58.7	58.8	58.3	-0.9	0.0
Kings	63.2	63.6	63.5	65.5	65.8	0.5	4.1
Lake	69.8	67.8	66.7	67.8	67.6	-0.3	-3.2
Lassen	66.4	64.2	63.4	64.0	62.0	-3.1	-6.6
Los Angeles	62.2	62.9	62.2	62.3	62.6	0.5	0.6
Madera	63.6	67.7	68.6	69.4	67.6	-2.6	6.3
Marin	78.6	78.4	77.1	32.4	42.8	32.1	-45.5
Mariposa	70.0	70.2	70.2	68.9	69.6	1.0	-0.6
Mendocino	64.9	65.0	65.9	67.3	69.3	3.0	6.8
Merced	60.8	63.7	63.2	64.4	65.3	1.4	7.4
Modoc	69.1	58.1	60.8	61.6	54.6	-11.4	-21.0
Mono	74.6	76.4	77.5	77.5	79.9	3.1	7.1
Monterey	65.9	66.9	67.1	67.1	66.8	-0.4	1.4
Napa	70.1	69.8	69.3	70.7	69.2	-2.1	-1.3
Nevada	70.9	71.5	71.8	72.1	74.6	3.5	5.2
Orange	67.5	68.1	68.5	68.6	67.9	-1.0	0.6
Placer	64.8	66.2	67.5	70.2	71.3	1.6	10.0
Plumas	73.2	72.8	71.8	71.0	74.2	4.5	1.4
Riverside	63.1	63.9	65.4	65.9	64.8	-1.7	2.7
Sacramento	63.5	64.0	63.1	64.4	64.0	-0.6	0.8
San Benito	69.5	69.2	69.8	70.4	71.3	1.3	2.6
San Bernardino	64.9	66.0	66.5	66.4	66.1	-0.5	1.8
San Diego	68.4	69.8	71.1	75.6	75.2	-0.5	9.9
San Francisco	70.3	71.4	71.9	73.3	73.4	0.1	4.4
San Joaquin	64.5	64.6	65.3	67.3	67.0	-0.4	3.9
San Luis Obispo	79.5	81.9	82.1	81.5	77.4	-5.0	-2.6
San Mateo	70.3	70.5	70.8	72.0	73.0	1.4	3.8
Santa Barbara	68.8	71.9	72.5	71.1	70.4	-1.0	2.3
Santa Clara	66.9	67.7	69.0	71.4	70.9	-0.7	6.0
Santa Cruz	67.1	69.2	70.8	70.5	70.5	0.0	5.1
Shasta	64.5	63.9	64.2	66.1	66.7	0.9	3.4
Sierra	75.8	65.7	67.7	73.5	76.4	3.9	0.8
Siskiyou	66.9	65.8	64.0	63.2	63.3	0.2	-5.4
Solano	66.9	68.9	69.5	70.6	70.5	-0.1	5.4
Sonoma	72.0	73.5	73.2	72.0	71.4	-0.8	-0.8
Stanislaus	63.8	63.7	65.1	66.7	66.6	-0.1	4.4
Sutter	62.5	62.8	64.5	66.9	66.7	-0.3	6.7
Tehama	61.3	62.3	62.3	64.3	66.2	3.0	8.0
Trinity	63.2	67.6	65.6	66.4	66.4	0.0	5.1
Tulare	63.4	63.0	64.1	66.3	66.3	0.0	4.6
Tuolumne	66.8	69.9	71.9	72.7	69.3	-4.7	3.7
Ventura	72.1	71.5	71.6	72.2	72.2	0.0	0.1
Yolo	62.6	63.7	66.7	67.3	68.8	2.2	9.9
Yuba	62.5	62.0	65.0	67.2	67.6	0.6	8.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	69.4	72.2	73.6	74.1	72.0	-2.8	3.7
Humboldt/Trinity	n/a	n/a	n/a	n/a	68.9	n/a	n/a
Inyo/Mono	65.0	67.0	68.0	67.0	67.2	0.3	3.4
Merced/Mariposa	n/a	n/a	n/a	n/a	65.5	n/a	n/a
Santa Cruz/San Benito	67.7	69.2	70.5	70.4	70.7	0.4	4.4
Sierra/Nevada	71.1	71.3	71.7	72.2	74.6	3.3	4.9
Siskiyou/Modoc	67.2	64.9	63.7	63.0	62.3	-1.1	-7.3

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

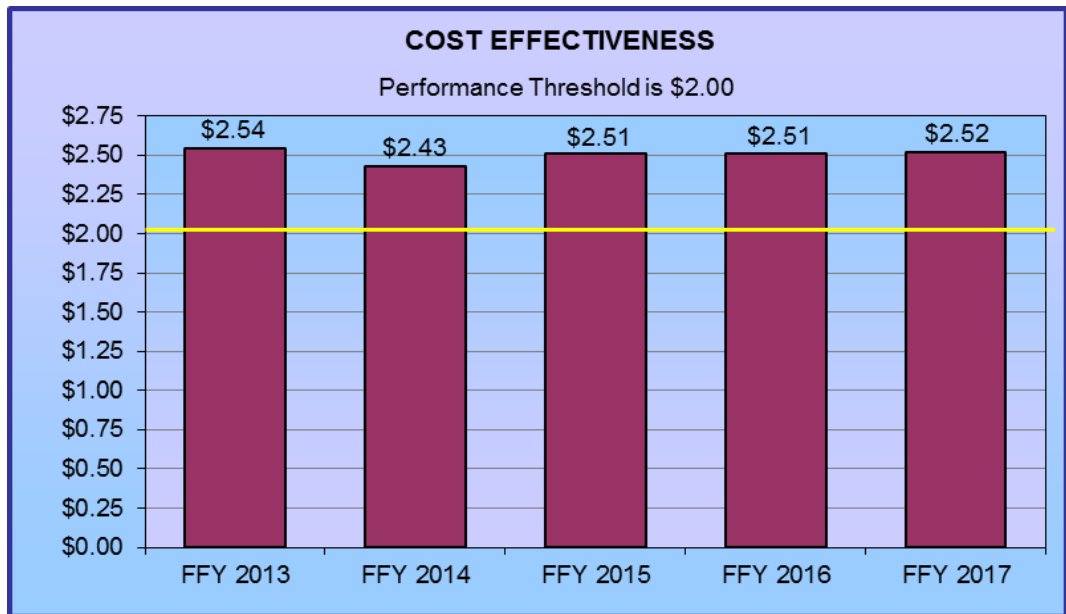
Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Cost Effectiveness continues to exceed the minimum federal performance threshold.



In FFY 2017, California achieved a Cost Effectiveness ratio of \$2.52. This represents a one cent increase from FFY 2016.

The county specific Cost Effectiveness calculations compare county collections with county costs, excluding any state level administrative costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for Cost Effectiveness ranged from a high of \$4.66 to a low of \$1.61. See Tables F and F-1 on pages 27 and 28.

⁶ The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States or Tribes) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Distributed Collections) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396 Report, Line 7 (Total Costs Claimed) minus Line 1c (Administrative Costs: Non IV-D). The minimum federal performance threshold is \$2.00.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2017**

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$969,104,530	\$2,437,726,345	\$2.52
Alameda	27,368,523	81,761,573	2.99
Ama/Alp/Cala/Tuol	4,862,974	11,289,927	2.32
Butte	5,941,393	17,821,830	3.00
Colusa	605,863	1,530,876	2.53
Contra Costa	18,190,499	69,442,962	3.82
Del Norte	1,759,983	2,841,714	1.61
El Dorado	4,608,451	13,763,812	2.99
Fresno	21,576,486	88,496,663	4.10
Glenn	739,259	2,976,720	4.03
Humboldt/Trinity	3,996,341	9,506,586	2.38
Imperial	5,342,287	23,476,570	4.39
Inyo/Mono	1,163,848	2,487,414	2.14
Kern	21,218,087	79,884,156	3.76
Kings	4,019,730	14,883,725	3.70
Lake	2,169,396	4,768,780	2.20
Lassen	867,800	2,626,176	3.03
Los Angeles	181,533,019	485,815,746	2.68
Madera	3,198,271	9,927,761	3.10
Marin	3,540,476	12,796,489	3.61
Mendocino	2,529,809	5,544,289	2.19
Merced/Mariposa	9,098,651	26,993,353	2.97
Monterey	10,712,535	42,695,199	3.99
Napa	4,150,550	10,254,282	2.47
Orange	54,951,738	184,252,933	3.35
Placer	6,209,242	25,609,498	4.12
Plumas	674,345	1,914,582	2.84
Riverside	34,878,214	162,665,943	4.66
Sacramento	32,282,199	119,265,228	3.69
San Bernardino	40,402,501	187,248,812	4.63
San Diego	51,804,306	175,741,124	3.39
San Francisco	13,026,587	25,906,001	1.99
San Joaquin	14,686,620	60,906,662	4.15
San Luis Obispo	4,064,574	14,157,304	3.48
San Mateo	11,128,923	31,469,903	2.83
Santa Barbara	9,452,813	28,194,430	2.98
Santa Clara	34,184,160	94,361,213	2.76
Santa Cruz/San Benito	8,335,725	18,556,943	2.23
Shasta	7,032,377	19,455,363	2.77
Sierra/Nevada	2,481,469	6,868,246	2.77
Siskiyou/Modoc	1,960,129	4,242,284	2.16
Solano	12,291,274	37,131,522	3.02
Sonoma	11,809,282	34,119,746	2.89
Stanislaus	13,865,702	52,665,449	3.80
Sutter	2,969,103	8,075,973	2.72
Tehama	1,818,471	6,137,069	3.37
Tulare	12,804,211	39,513,005	3.09
Ventura	17,174,911	57,134,571	3.33
Yolo	5,428,492	14,320,990	2.64
Yuba	3,349,279	6,561,896	1.96

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries),
8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs),
7 (Total Costs Claimed)

*Total includes state-only costs of \$220,843,653.

**Statewide total has been adjusted for suspended collections in the amount of (\$336,949).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

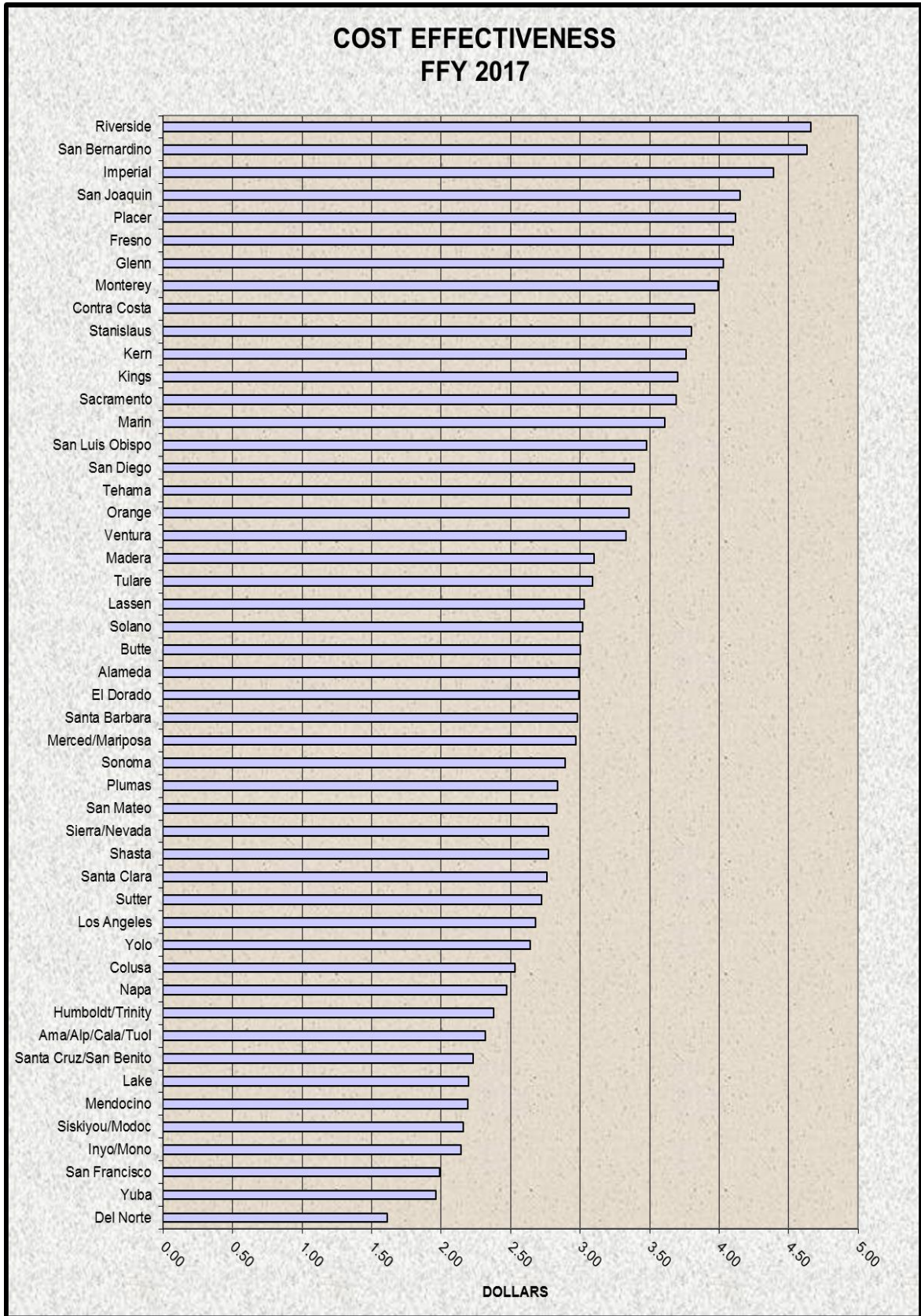
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	\$2.54	\$2.43	\$2.51	\$2.51	\$2.52	0.4%	-0.8%
Alameda	2.90	2.91	3.10	2.97	2.99	0.7	3.1
Ama/Alp/Cala/Tuol	2.48	2.13	2.37	2.29	2.32	1.3	-6.5
Butte	2.75	2.80	2.87	3.06	3.00	-2.0	9.1
Colusa	2.72	2.66	2.20	2.94	2.53	-13.9	-7.0
Contra Costa	3.41	3.56	3.75	3.85	3.82	-0.8	12.0
Del Norte	1.99	1.85	1.76	1.63	1.61	-1.2	-19.1
El Dorado	2.79	3.07	2.74	2.82	2.99	6.0	7.2
Fresno	4.27	4.20	4.26	4.13	4.10	-0.7	-4.0
Glenn	3.71	3.64	3.81	4.22	4.03	-4.5	8.6
Humboldt/Trinity	n/a	n/a	n/a	n/a	2.38	n/a	n/a
Imperial	5.04	4.62	4.06	4.10	4.39	7.1	-12.9
Inyo/Mono	2.80	2.49	2.53	2.09	2.14	2.4	-23.6
Kern	3.71	3.81	3.84	3.89	3.76	-3.3	1.3
Kings	3.60	3.84	3.66	3.47	3.70	6.6	2.8
Lake	1.97	2.16	1.90	1.90	2.20	15.8	11.7
Lassen	3.49	3.15	3.11	2.96	3.03	2.4	-13.2
Los Angeles	2.77	2.68	2.72	2.69	2.68	-0.4	-3.2
Madera	3.60	3.48	3.56	3.38	3.10	-8.3	-13.9
Marin	3.40	3.20	3.25	3.05	3.61	18.4	6.2
Mendocino	2.63	2.48	2.37	2.17	2.19	0.9	-16.7
Merced/Mariposa	n/a	n/a	n/a	n/a	2.97	n/a	n/a
Monterey	3.81	3.68	3.74	3.90	3.99	2.3	4.7
Napa	2.48	2.52	2.60	2.61	2.47	-5.4	-0.4
Orange	3.22	3.25	3.23	3.32	3.35	0.9	4.0
Placer	3.58	3.86	3.84	3.69	4.12	11.7	15.1
Plumas	2.63	3.11	2.90	3.06	2.84	-7.2	8.0
Riverside	4.22	4.27	4.15	4.54	4.66	2.6	10.4
Sacramento	3.45	3.60	3.60	3.79	3.69	-2.6	7.0
San Bernardino	4.35	4.26	4.42	4.70	4.63	-1.5	6.4
San Diego	3.85	3.61	3.73	3.67	3.39	-7.6	-11.9
San Francisco	2.13	2.14	2.19	2.11	1.99	-5.7	-6.6
San Joaquin	3.87	3.89	4.11	4.22	4.15	-1.7	7.2
San Luis Obispo	3.24	3.35	3.34	3.39	3.48	2.7	7.4
San Mateo	2.81	2.85	2.93	2.81	2.83	0.7	0.7
Santa Barbara	3.06	2.90	2.90	2.93	2.98	1.7	-2.6
Santa Clara	2.49	2.41	2.59	2.62	2.76	5.3	10.8
Santa Cruz/San Benito	2.32	2.31	2.26	2.15	2.23	3.7	-3.9
Shasta	2.72	2.65	2.79	2.79	2.77	-0.7	1.8
Sierra/Nevada	3.01	2.64	3.01	3.08	2.77	-10.1	-8.0
Siskiyou/Modoc	2.33	2.21	2.24	2.31	2.16	-6.5	-7.3
Solano	3.28	3.27	3.16	3.09	3.02	-2.3	-7.9
Sonoma	2.55	2.62	2.67	2.78	2.89	4.0	13.3
Stanislaus	3.53	3.49	3.63	3.59	3.80	5.8	7.6
Sutter	2.81	2.97	2.99	2.79	2.72	-2.5	-3.2
Tehama	4.32	3.56	3.22	3.31	3.37	1.8	-22.0
Tulare	2.94	2.87	3.05	3.08	3.09	0.3	5.1
Ventura	2.88	2.83	2.99	3.12	3.33	6.7	15.6
Yolo	2.21	2.13	2.23	2.45	2.64	7.8	19.5
Yuba	1.99	2.04	2.14	2.12	1.96	-7.5	-1.5

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)

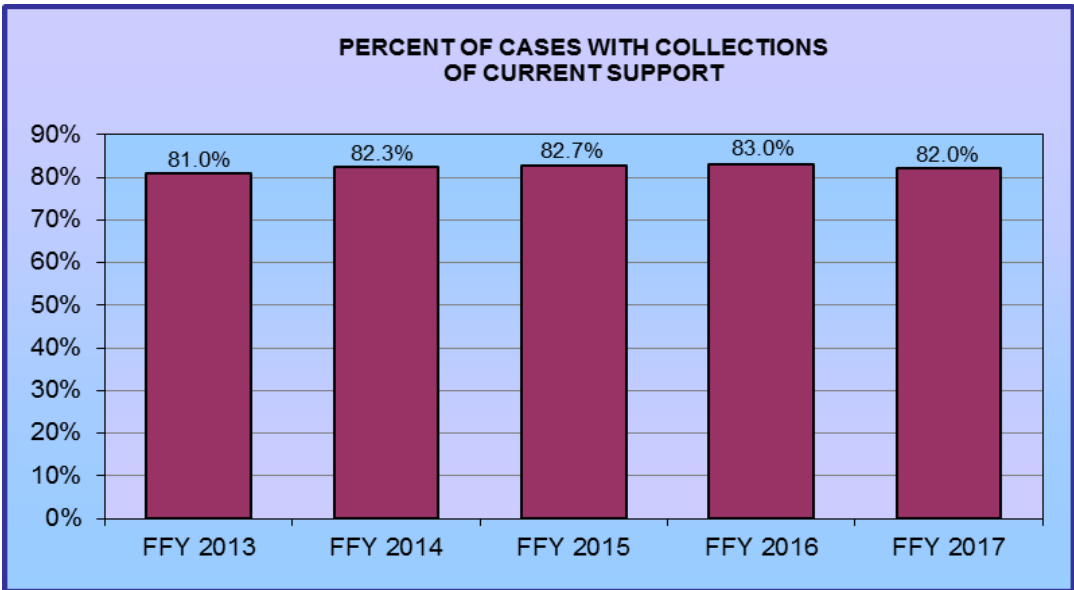
Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



STATE PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

In FFY 2017, 443,410 cases, or 82.0 percent of all cases owing current support, paid current child support.



In FFY 2017, there were 443,410 cases paying toward current child support, of the 541,004 cases with current support due. This equates to 82.0 percent of cases paying current support in California. There was a 1.0 percentage points decrease from FFY 2016 to FFY 2017 and a 1.0 percentage points increase from FFY 2013 to FFY 2017. See Tables G and G-1 on pages 31 and 32.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support During the FFY), divided by Line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2017

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	541,004	443,410	82.0%
Alameda	13,974	12,344	88.3
Alpine	17	15	88.2
Amador	544	507	93.2
Butte	4,852	3,830	78.9
Calaveras	669	600	89.7
Colusa	388	323	83.2
Contra Costa	13,833	11,618	84.0
Del Norte	1,100	817	74.3
El Dorado	2,709	2,208	81.5
Fresno	24,302	18,860	77.6
Glenn	852	664	77.9
Humboldt	2,163	1,819	84.1
Imperial	5,712	4,688	82.1
Inyo	449	362	80.6
Kern	22,103	16,784	75.9
Kings	3,864	3,297	85.3
Lake	1,245	993	79.8
Lassen	773	588	76.1
Los Angeles	109,887	84,834	77.2
Madera	3,518	2,824	80.3
Marin	1,542	1,410	91.4
Mariposa	313	258	82.4
Mendocino	1,507	1,284	85.2
Merced	7,634	6,364	83.4
Modoc	189	148	78.3
Mono	139	133	95.7
Monterey	9,246	7,532	81.5
Napa	2,129	1,800	84.5
Nevada	1,259	1,143	90.8
Orange	37,444	31,336	83.7
Placer	4,580	3,867	84.4
Plumas	432	400	92.6
Riverside	39,361	31,591	80.3
Sacramento	28,024	22,557	80.5
San Benito	1,125	984	87.5
San Bernardino	47,653	38,118	80.0
San Diego	33,729	29,747	88.2
San Francisco	5,032	4,436	88.2
San Joaquin	14,280	12,006	84.1
San Luis Obispo	2,927	2,645	90.4
San Mateo	5,368	4,690	87.4
Santa Barbara	6,465	5,486	84.9
Santa Clara	16,514	14,116	85.5
Santa Cruz	2,931	2,457	83.8
Shasta	4,810	3,966	82.5
Sierra	51	46	90.2
Siskiyou	1,083	887	81.9
Solano	7,964	6,757	84.8
Sonoma	7,363	6,413	87.1
Stanislaus	11,386	9,635	84.6
Sutter	2,095	1,721	82.1
Tehama	1,774	1,432	80.7
Trinity	215	171	79.5
Tulare	9,695	8,520	87.9
Tuolumne	1,209	1,034	85.5
Ventura	11,768	10,197	86.7
Yolo	3,098	2,613	84.3
Yuba	1,688	1,397	82.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,439	2,156	88.4
Humboldt/Trinity	2,378	1,990	83.7
Inyo/Mono	588	495	84.2
Merced/Mariposa	7,947	6,622	83.3
Santa Cruz/San Benito	4,056	3,441	84.8
Sierra/Nevada	1,310	1,189	90.8
Siskiyou/Modoc	1,272	1,035	81.4

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 5,972 and 3,862, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

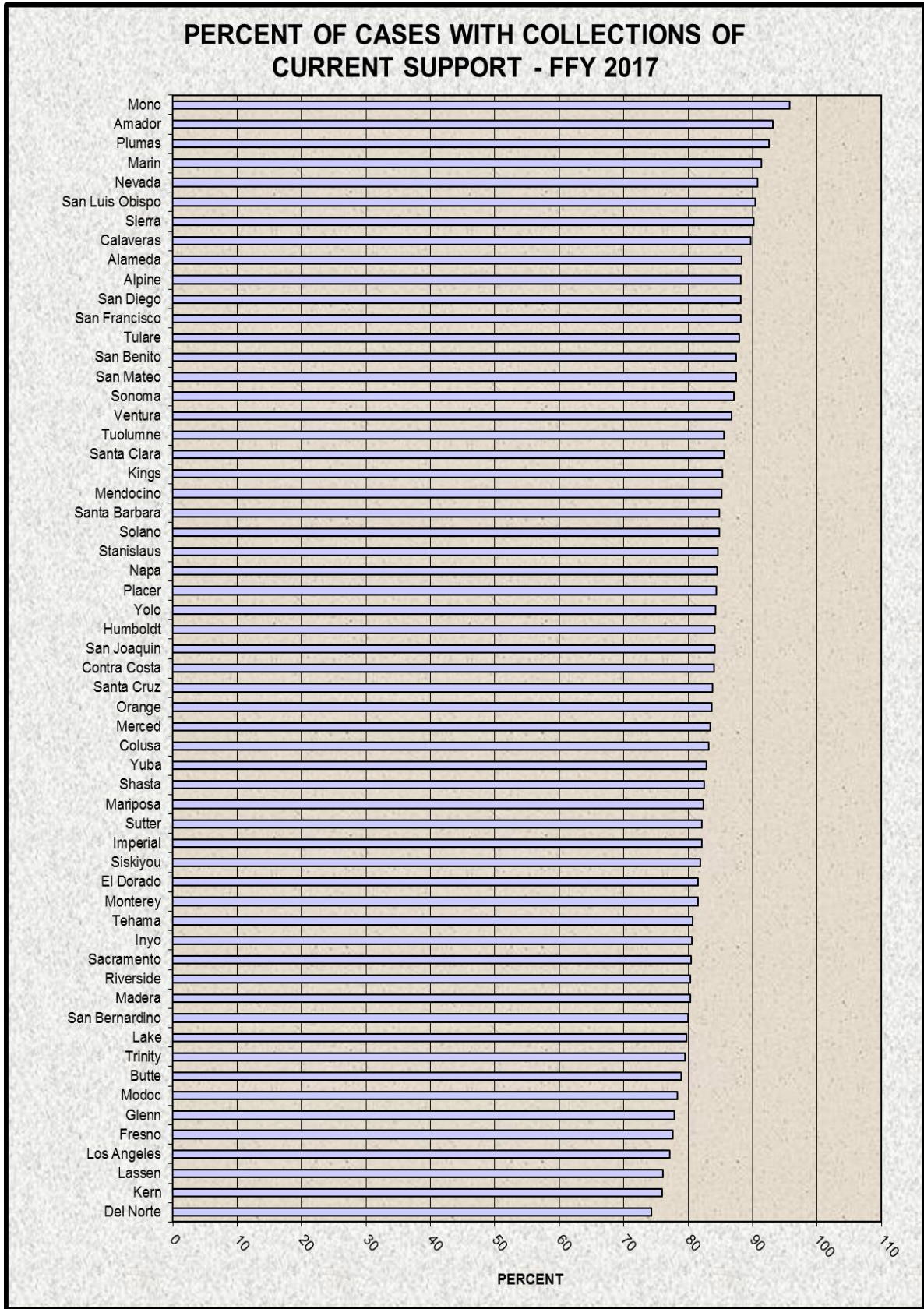
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2013 - 2017

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	81.0%	82.3%	82.7%	83.0%	82.0%	-1.2%	1.2%
Alameda	84.9	85.6	87.9	89.1	88.3	-0.9	4.0
Alpine	81.3	76.9	91.7	100.0	88.2	-11.8	8.5
Amador	90.8	92.4	94.2	94.9	93.2	-1.8	2.6
Butte	80.5	80.1	81.6	81.1	78.9	-2.7	-2.0
Calaveras	86.4	89.9	90.5	92.1	89.7	-2.6	3.8
Colusa	81.3	82.9	80.4	81.3	83.2	2.3	2.3
Contra Costa	82.0	81.2	82.7	83.6	84.0	0.5	2.4
Del Norte	73.9	72.4	72.3	73.9	74.3	0.5	0.5
El Dorado	84.5	82.7	80.9	82.4	81.5	-1.1	-3.6
Fresno	79.1	80.1	80.9	80.6	77.6	-3.7	-1.9
Glenn	79.6	80.1	80.4	82.7	77.9	-5.8	-2.1
Humboldt	84.7	86.0	84.9	86.4	84.1	-2.7	-0.7
Imperial	78.9	80.3	82.6	82.9	82.1	-1.0	4.1
Inyo	83.4	83.4	87.3	82.3	80.6	-2.1	-3.4
Kern	74.4	76.2	77.3	77.3	75.9	-1.8	2.0
Kings	84.0	84.1	84.8	85.1	85.3	0.2	1.5
Lake	78.9	79.9	79.1	79.2	79.8	0.8	1.1
Lassen	81.8	80.4	77.3	76.9	76.1	-1.0	-7.0
Los Angeles	76.7	78.4	78.1	78.4	77.2	-1.5	0.7
Madera	78.3	80.5	80.4	81.7	80.3	-1.7	2.6
Marin	91.7	93.0	91.3	91.5	91.4	-0.1	-0.3
Mariposa	82.3	82.1	85.3	83.9	82.4	-1.8	0.1
Mendocino	81.3	82.9	83.6	85.6	85.2	-0.5	4.8
Merced	77.6	80.7	80.8	82.7	83.4	0.8	7.5
Modoc	82.5	80.2	82.3	81.0	78.3	-3.3	-5.1
Mono	91.2	91.9	93.4	90.2	95.7	6.1	4.9
Monterey	79.1	81.8	81.2	81.5	81.5	0.0	3.0
Napa	85.5	85.3	85.0	84.9	84.5	-0.5	-1.2
Nevada	84.8	86.4	87.5	90.9	90.8	-0.1	7.1
Orange	82.5	83.7	84.0	84.6	83.7	-1.1	1.5
Placer	77.8	79.9	82.2	84.0	84.4	0.5	8.5
Plumas	88.8	90.2	89.7	88.2	92.6	5.0	4.3
Riverside	80.2	82.5	83.3	82.7	80.3	-2.9	0.1
Sacramento	78.7	79.3	80.0	81.7	80.5	-1.5	2.3
San Benito	83.7	84.8	86.8	85.9	87.5	1.9	4.5
San Bernardino	81.8	83.1	83.0	81.8	80.0	-2.2	-2.2
San Diego	87.6	88.7	88.4	88.4	88.2	-0.2	0.7
San Francisco	84.8	86.5	86.3	88.0	88.2	0.2	4.0
San Joaquin	80.9	82.3	83.3	84.9	84.1	-0.9	4.0
San Luis Obispo	91.6	93.4	93.5	92.9	90.4	-2.7	-1.3
San Mateo	84.6	85.9	86.0	87.0	87.4	0.5	3.3
Santa Barbara	84.1	86.9	87.3	87.0	84.9	-2.4	1.0
Santa Clara	80.9	82.0	84.2	86.0	85.5	-0.6	5.7
Santa Cruz	80.7	83.7	84.9	84.3	83.8	-0.6	3.8
Shasta	80.1	79.3	80.7	81.5	82.5	1.2	3.0
Sierra	92.5	90.7	90.0	92.7	90.2	-2.7	-2.5
Siskiyou	81.1	80.6	81.9	82.0	81.9	-0.1	1.0
Solano	82.0	83.9	84.5	86.2	84.8	-1.6	3.4
Sonoma	85.9	87.9	89.0	87.0	87.1	0.1	1.4
Stanislaus	81.7	82.7	83.9	85.1	84.6	-0.6	3.5
Sutter	77.6	79.3	81.2	83.5	82.1	-1.7	5.8
Tehama	76.3	78.5	79.1	79.0	80.7	2.2	5.8
Trinity	74.1	78.4	79.3	79.9	79.5	-0.5	7.3
Tulare	83.6	85.0	85.9	87.7	87.9	0.2	5.1
Tuolumne	85.2	87.5	88.1	88.3	85.5	-3.2	0.4
Ventura	84.7	85.5	85.4	86.3	86.7	0.5	2.4
Yolo	77.7	81.6	83.1	85.2	84.3	-1.1	8.5
Yuba	77.2	78.9	79.3	80.3	82.8	3.1	7.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	86.8	89.2	90.1	90.9	88.4	-2.8	1.8
Humboldt/Trinity	n/a	n/a	n/a	n/a	83.7	n/a	n/a
Inyo/Mono	85.2	85.5	88.8	84.2	84.2	0.0	-1.2
Merced/Mariposa	n/a	n/a	n/a	n/a	83.3	n/a	n/a
Santa Cruz/San Benito	81.4	84.0	85.4	84.8	84.8	0.0	4.2
Sierra/Nevada	85.1	86.5	87.6	90.9	90.8	-0.1	6.7
Siskiyou/Modoc	81.3	80.5	82.0	81.8	81.4	-0.5	0.1

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)

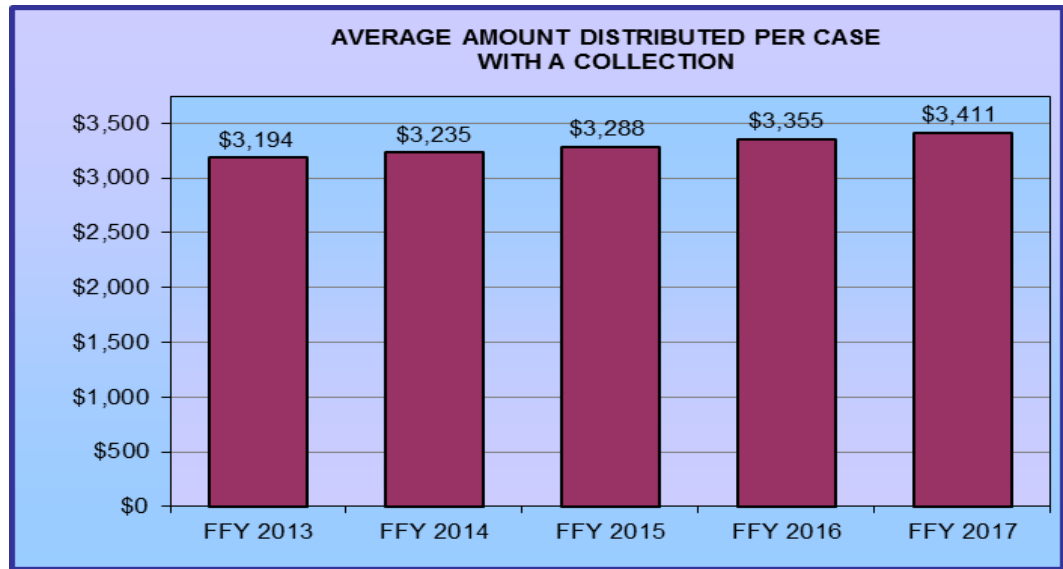
Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



STATE PERFORMANCE MEASURE AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

Since FFY 2013, the statewide average distribution per case has increased by 6.8 percent.



California’s total child support distributed was approximately \$2.4 billion in FFY 2017. When applying the 712,781 cases with a collection, the state averaged \$3,411 distributed per case, an increase of \$56 from the prior FFY. Since FFY 2013, the statewide average distribution per case has increased by 6.8 percent.

For FFY 2017, the average amount distributed per case with a collection for individual counties ranged from a low of \$1,386 to a high of \$4,744. See Tables H and H-1 on pages 35 and 36.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. This information is contained on Table I, page 38 of this report.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2017

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,431,303,855	712,781	\$3,411
Alameda	82,183,963	20,626	3,984
Alpine	45,734	33	1,386
Amador	2,763,082	840	3,289
Butte	17,585,429	7,010	2,509
Calaveras	3,278,543	1,041	3,149
Colusa	1,529,035	464	3,295
Contra Costa	70,281,915	16,917	4,155
Del Norte	2,809,445	1,510	1,861
El Dorado	13,742,880	3,966	3,465
Fresno	88,024,232	32,582	2,702
Glenn	2,934,066	1,055	2,781
Humboldt	8,478,197	3,437	2,467
Imperial	23,514,269	6,630	3,547
Inyo	1,793,850	621	2,889
Kern	80,025,206	26,158	3,059
Kings	14,801,052	5,353	2,765
Lake	4,734,053	1,699	2,786
Lassen	2,602,067	1,000	2,602
Los Angeles	481,623,770	137,292	3,508
Madera	9,874,918	3,853	2,563
Marin	12,893,452	2,718	4,744
Mariposa	1,245,100	421	2,957
Mendocino	5,543,866	2,325	2,384
Merced	25,805,897	9,662	2,671
Modoc	560,000	206	2,718
Mono	714,888	173	4,132
Monterey	42,697,391	11,312	3,775
Napa	10,547,242	2,745	3,842
Nevada	6,602,633	2,185	3,022
Orange	185,009,113	45,196	4,093
Placer	25,662,863	5,739	4,472
Plumas	1,971,372	665	2,964
Riverside	162,089,014	47,791	3,392
Sacramento	118,325,919	39,386	3,004
San Benito	4,792,508	1,475	3,249
San Bernardino	186,548,415	58,269	3,202
San Diego	173,423,437	45,977	3,772
San Francisco	25,861,069	7,837	3,300
San Joaquin	61,092,372	18,586	3,287
San Luis Obispo	14,152,773	3,242	4,365
San Mateo	31,306,865	7,071	4,428
Santa Barbara	28,295,902	8,147	3,473
Santa Clara	94,143,746	24,395	3,859
Santa Cruz	13,785,487	3,920	3,517
Shasta	19,615,289	7,521	2,608
Sierra	202,556	83	2,440
Siskiyou	3,667,220	1,724	2,127
Solano	37,241,488	11,013	3,382
Sonoma	33,438,232	10,035	3,332
Stanislaus	52,708,143	16,196	3,254
Sutter	8,240,623	2,894	2,847
Tehama	6,193,257	2,530	2,448
Trinity	1,043,322	412	2,532
Tulare	39,607,870	14,024	2,824
Tuolumne	5,244,188	1,734	3,024
Ventura	57,500,195	15,617	3,682
Yolo	14,337,844	5,016	2,858
Yuba	6,566,594	2,452	2,678
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	11,331,548	3,648	3,106
Humboldt/Trinity	9,521,519	3,849	2,474
Inyo/Mono	2,508,738	794	3,160
Merced/Mariposa	27,050,998	10,083	2,683
Santa Cruz/San Benito	18,577,994	5,395	3,444
Sierra/Nevada	6,805,189	2,268	3,001
Siskiyou/Modoc	4,227,220	1,930	2,190

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

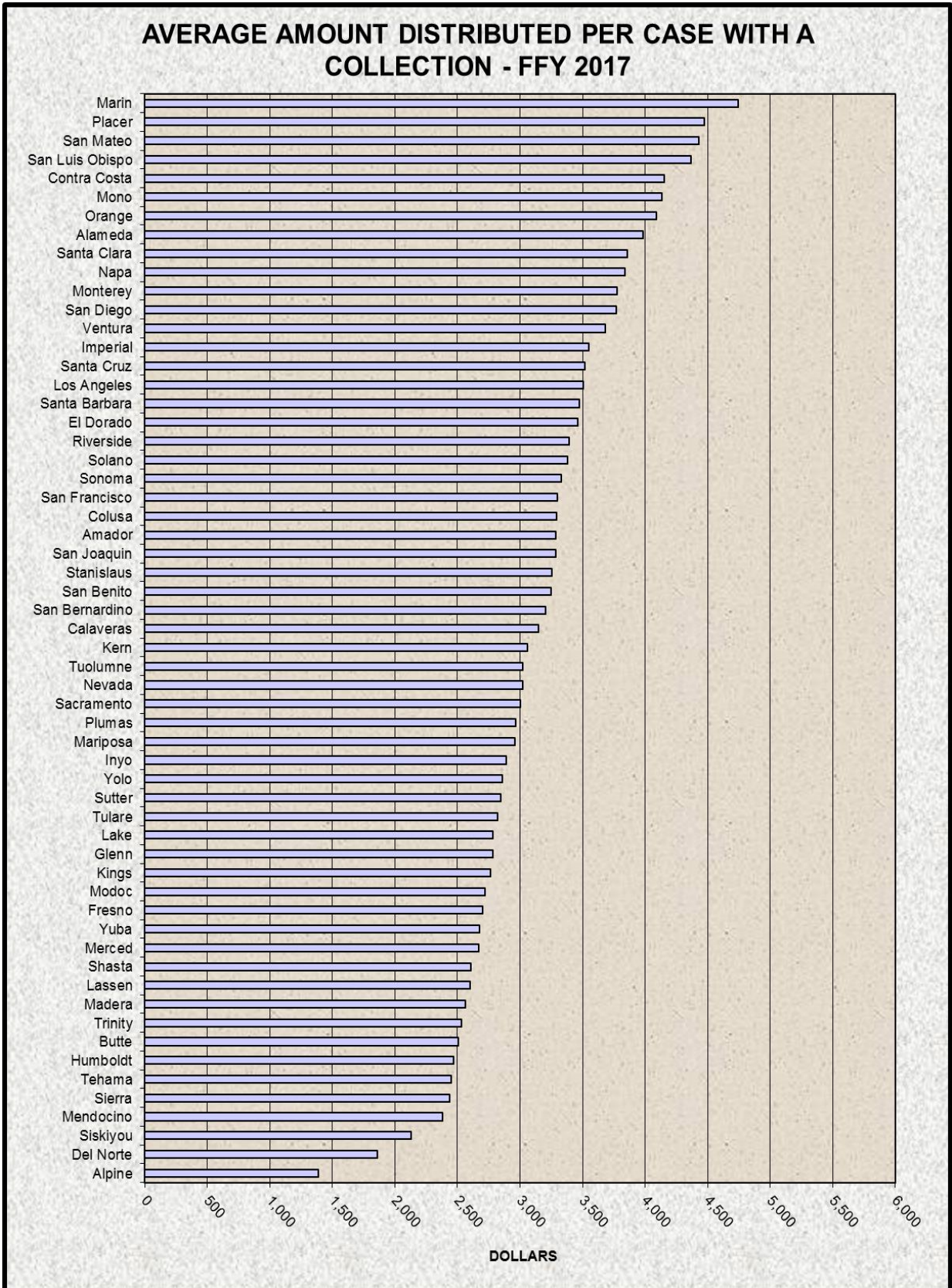
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	\$3,194	\$3,235	\$3,288	\$3,355	\$3,411	1.7%	6.8%
Alameda	3,545	3,568	3,739	3,858	3,984	3.3	12.4
Alpine	1,543	1,639	1,413	1,584	1,386	-12.5	-10.2
Amador	2,794	2,932	2,843	3,073	3,289	7.0	17.7
Butte	2,239	2,314	2,336	2,404	2,509	4.4	12.1
Calaveras	2,770	2,616	2,849	2,850	3,149	10.5	13.7
Colusa	3,096	2,951	3,193	3,287	3,295	0.2	6.4
Contra Costa	3,843	3,879	3,924	4,221	4,155	-1.6	8.1
Del Norte	1,892	1,841	1,850	1,882	1,861	-1.1	-1.6
El Dorado	2,822	3,025	3,235	3,308	3,465	4.7	22.8
Fresno	2,661	2,688	2,668	2,657	2,702	1.7	1.5
Glenn	2,405	2,430	2,629	2,780	2,781	0.0	15.6
Humboldt	2,408	2,417	2,356	2,381	2,467	3.6	2.5
Imperial	3,530	3,521	3,396	3,517	3,547	0.9	0.5
Inyo	2,794	2,707	2,732	2,741	2,889	5.4	3.4
Kern	3,053	3,063	3,100	3,055	3,059	0.1	0.2
Kings	2,682	2,683	2,753	2,747	2,765	0.7	3.1
Lake	2,637	2,791	2,742	2,865	2,786	-2.8	5.7
Lassen	2,537	2,490	2,572	2,678	2,602	-2.8	2.6
Los Angeles	3,228	3,313	3,342	3,434	3,508	2.2	8.7
Madera	2,658	2,566	2,598	2,650	2,563	-3.3	-3.6
Marin	5,575	5,659	5,567	5,894	4,744	-19.5	-14.9
Mariposa	2,745	2,902	3,010	2,885	2,957	2.5	7.7
Mendocino	2,464	2,391	2,422	2,405	2,384	-0.9	-3.2
Merced	2,663	2,624	2,689	2,682	2,671	-0.4	0.3
Modoc	2,786	2,843	2,835	2,558	2,718	6.3	-2.4
Mono	3,892	3,602	3,829	3,844	4,132	7.5	6.2
Monterey	3,484	3,471	3,569	3,762	3,775	0.3	8.4
Napa	3,340	3,654	3,779	3,766	3,842	2.0	15.0
Nevada	2,847	2,843	2,794	3,098	3,022	-2.5	6.1
Orange	3,929	3,929	3,946	4,026	4,093	1.7	4.2
Placer	3,819	3,984	4,104	4,272	4,472	4.7	17.1
Plumas	2,909	2,937	2,843	3,030	2,964	-2.2	1.9
Riverside	3,152	3,148	3,237	3,280	3,392	3.4	7.6
Sacramento	2,840	2,881	2,914	2,990	3,004	0.5	5.8
San Benito	2,942	2,990	3,023	3,248	3,249	0.0	10.4
San Bernardino	3,101	3,141	3,175	3,215	3,202	-0.4	3.3
San Diego	3,490	3,523	3,609	3,690	3,772	2.2	8.1
San Francisco	3,099	3,137	3,183	3,299	3,300	0.0	6.5
San Joaquin	3,067	3,104	3,149	3,182	3,287	3.3	7.2
San Luis Obispo	3,906	4,083	4,277	4,265	4,365	2.3	11.8
San Mateo	3,950	3,991	4,228	4,348	4,428	1.8	12.1
Santa Barbara	3,333	3,244	3,315	3,347	3,473	3.8	4.2
Santa Clara	3,413	3,512	3,640	3,776	3,859	2.2	13.1
Santa Cruz	3,353	3,291	3,397	3,356	3,517	4.8	4.9
Shasta	2,372	2,481	2,561	2,555	2,608	2.1	9.9
Sierra	2,628	2,755	2,347	2,596	2,440	-6.0	-7.2
Siskiyou	2,197	2,240	2,195	2,159	2,127	-1.5	-3.2
Solano	3,258	3,252	3,327	3,349	3,382	1.0	3.8
Sonoma	3,032	3,078	3,206	2,979	3,332	11.8	9.9
Stanislaus	2,930	2,999	3,069	3,198	3,254	1.8	11.1
Sutter	2,901	2,963	2,859	2,873	2,847	-0.9	-1.9
Tehama	2,393	2,383	2,344	2,389	2,448	2.5	2.3
Trinity	2,378	2,317	2,367	2,357	2,532	7.4	6.5
Tulare	2,545	2,592	2,675	2,753	2,824	2.6	11.0
Tuolumne	2,733	2,680	2,790	3,041	3,024	-0.6	10.6
Ventura	3,495	3,551	3,538	3,644	3,682	1.0	5.4
Yolo	2,658	2,642	2,692	2,798	2,858	2.1	7.5
Yuba	2,572	2,617	2,718	2,625	2,678	2.0	4.1
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,747	2,712	2,806	2,983	3,106	4.1	13.1
Humboldt/Trinity	n/a	n/a	n/a	n/a	2,474	n/a	n/a
Inyo/Mono	3,016	2,897	2,963	2,973	3,160	6.3	4.8
Merced/Mariposa	n/a	n/a	n/a	n/a	2,683	n/a	n/a
Santa Cruz/San Benito	3,243	3,210	3,294	3,326	3,444	3.5	6.2
Sierra/Nevada	2,839	2,840	2,779	3,079	3,001	-2.5	5.7
Siskiyou/Modoc	2,267	2,303	2,264	2,201	2,190	-0.5	-3.4

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2017

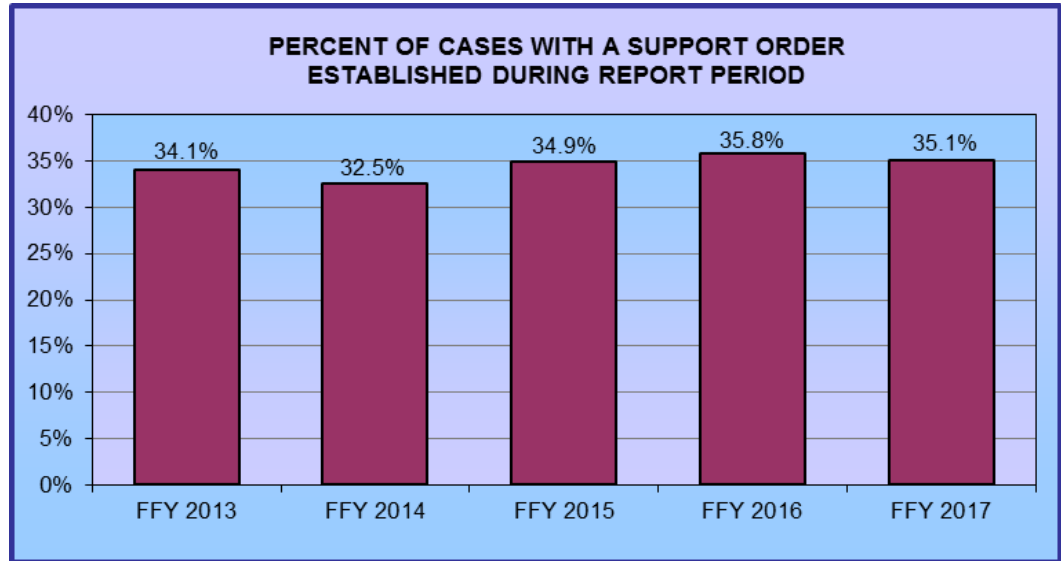
	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEWIDE	\$2,431,303,855	\$246,245,657	\$1,157,709,187	\$1,027,349,011
Alameda	82,183,963	5,623,002	38,111,080	38,449,881
Alpine	45,734	629	13,773	31,332
Amador	2,763,082	202,438	1,321,550	1,239,094
Butte	17,585,429	2,055,217	9,975,572	5,554,640
Calaveras	3,278,543	271,327	1,808,295	1,198,921
Colusa	1,529,035	41,618	699,079	788,338
Contra Costa	70,281,915	4,994,807	28,650,520	36,636,589
Del Norte	2,809,445	340,202	1,712,106	757,137
El Dorado	13,742,880	1,069,828	5,598,821	7,074,232
Fresno	88,024,232	13,746,344	51,806,491	22,471,397
Glenn	2,934,066	309,228	1,713,220	911,618
Humboldt	8,478,197	699,773	4,196,735	3,581,689
Imperial	23,514,269	2,276,841	12,288,378	8,949,050
Inyo	1,793,850	70,810	796,132	926,908
Kern	80,025,206	9,795,363	42,293,655	27,936,188
Kings	14,801,052	1,480,975	7,775,785	5,544,293
Lake	4,734,053	571,455	2,707,747	1,454,852
Lassen	2,602,067	282,175	1,387,420	932,473
Los Angeles	481,623,770	64,027,840	232,456,365	185,139,566
Madera	9,874,918	1,716,372	5,101,674	3,056,873
Marin	12,893,452	582,818	3,677,007	8,633,627
Mariposa	1,245,100	92,465	602,990	549,645
Mendocino	5,543,866	582,242	3,228,436	1,733,188
Merced	25,805,897	3,888,051	14,829,828	7,088,019
Modoc	560,000	56,103	278,077	225,820
Mono	714,888	13,412	142,520	558,956
Monterey	42,697,391	3,870,137	21,475,766	17,351,488
Napa	10,547,242	622,625	3,551,782	6,372,835
Nevada	6,602,633	368,196	2,809,079	3,425,358
Orange	185,009,113	13,287,192	65,568,719	106,153,203
Placer	25,662,863	1,114,828	9,142,975	15,405,060
Plumas	1,971,372	148,317	1,086,402	736,653
Riverside	162,089,014	16,645,860	81,332,396	64,110,758
Sacramento	118,325,919	12,096,984	64,703,011	41,525,924
San Benito	4,792,508	388,402	2,580,639	1,823,466
San Bernardino	186,548,415	25,091,077	99,177,980	62,279,358
San Diego	173,423,437	12,349,939	69,473,444	91,600,054
San Francisco	25,861,069	1,812,321	10,674,594	13,374,155
San Joaquin	61,092,372	6,207,936	33,069,598	21,814,838
San Luis Obispo	14,152,773	954,740	5,715,878	7,482,155
San Mateo	31,306,865	1,119,940	9,308,458	20,878,467
Santa Barbara	28,295,902	2,657,283	12,917,022	12,721,597
Santa Clara	94,143,746	5,769,867	44,730,138	43,643,742
Santa Cruz	13,785,487	1,171,289	6,152,254	6,461,944
Shasta	19,615,289	2,029,072	10,720,422	6,865,794
Sierra	202,556	6,308	126,043	70,205
Siskiyou	3,667,220	355,087	2,135,389	1,176,744
Solano	37,241,488	2,522,341	19,077,463	15,641,684
Sonoma	33,438,232	1,949,796	12,172,731	19,315,705
Stanislaus	52,708,143	5,860,199	30,332,619	16,515,326
Sutter	8,240,623	859,280	4,041,454	3,339,889
Tehama	6,193,257	873,958	3,497,571	1,821,729
Trinity	1,043,322	78,837	593,250	371,235
Tulare	39,607,870	4,505,360	22,955,120	12,147,390
Tuolumne	5,244,188	395,327	2,444,016	2,404,845
Ventura	57,500,195	4,539,508	22,389,862	30,570,825
Yolo	14,337,844	1,023,892	6,838,501	6,475,450
Yuba	6,566,594	778,428	3,741,356	2,046,811
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	11,331,548	869,722	5,587,634	4,874,192
Humboldt/Trinity	9,521,519	778,609	4,789,985	3,952,924
Inyo/Mono	2,508,738	84,222	938,652	1,485,864
Merced/Mariposa	27,050,998	3,980,516	15,432,818	7,637,663
Santa Cruz/San Benito	18,577,994	1,559,691	8,732,893	8,285,410
Sierra/Nevada	6,805,189	374,504	2,935,122	3,495,563
Siskiyou/Modoc	4,227,220	411,189	2,413,466	1,402,564

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹

Since FFY 2013, the statewide performance on this measure has increased by 2.9 percent.



California established support orders in 35.1 percent of cases needing an order during FFY 2017, a decrease of 0.7 percentage points from FFY 2016. A total of 72,155 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 2.9 percent since FFY 2013.

Individual county support order establishment percentages ranged from 26.2 percent to 100.0 percent in FFY 2017. See Tables J and J-1 on pages 40 and 41.

⁹ The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) plus Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2017

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	205,408	72,155	133,253	35.1%
Alameda	4,984	2,193	2,791	44.0
Alpine	2	2	0	100.0
Amador	127	75	52	59.1
Butte	1,523	490	1,033	32.2
Calaveras	191	98	93	51.3
Colusa	122	32	90	26.2
Contra Costa	2,935	1,578	1,357	53.8
Del Norte	290	128	162	44.1
El Dorado	717	392	325	54.7
Fresno	10,083	4,504	5,579	44.7
Glenn	215	118	97	54.9
Humboldt	657	251	406	38.2
Imperial	2,052	869	1,183	42.3
Inyo	83	36	47	43.4
Kern	10,435	3,680	6,755	35.3
Kings	1,323	633	690	47.8
Lake	445	178	267	40.0
Lassen	217	106	111	48.8
Los Angeles	54,519	14,673	39,846	26.9
Madera	1,168	652	516	55.8
Marin	299	130	169	43.5
Mariposa	75	38	37	50.7
Mendocino	512	236	276	46.1
Merced	2,411	993	1,418	41.2
Modoc	58	20	38	34.5
Mono	25	11	14	44.0
Monterey	2,251	1,053	1,198	46.8
Napa	391	212	179	54.2
Nevada	281	170	111	60.5
Orange	10,092	4,142	5,950	41.0
Placer	770	416	354	54.0
Plumas	83	54	29	65.1
Riverside	18,527	5,716	12,811	30.9
Sacramento	12,022	3,717	8,305	30.9
San Benito	254	114	140	44.9
San Bernardino	22,631	7,813	14,818	34.5
San Diego	10,811	3,486	7,325	32.2
San Francisco	1,817	493	1,324	27.1
San Joaquin	5,731	2,123	3,608	37.0
San Luis Obispo	492	382	110	77.6
San Mateo	1,074	484	590	45.1
Santa Barbara	1,909	986	923	51.7
Santa Clara	4,294	1,465	2,829	34.1
Santa Cruz	723	281	442	38.9
Shasta	1,336	561	775	42.0
Sierra	12	4	8	33.3
Siskiyou	305	129	176	42.3
Solano	2,072	873	1,199	42.1
Sonoma	1,139	598	541	52.5
Stanislaus	3,099	1,369	1,730	44.2
Sutter	868	367	501	42.3
Tehama	505	247	258	48.9
Trinity	73	29	44	39.7
Tulare	2,039	846	1,193	41.5
Tuolumne	264	153	111	58.0
Ventura	2,464	1,061	1,403	43.1
Yolo	936	465	471	49.7
Yuba	675	230	445	34.1
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	584	328	256	56.2
Humboldt/Trinity	730	280	450	38.4
Inyo/Mono	108	47	61	43.5
Merced/Mariposa	2,486	1,031	1,455	41.5
Santa Cruz/San Benito	977	395	582	40.4
Sierra/Nevada	293	174	119	59.4
Siskiyou/Modoc	363	149	214	41.0

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

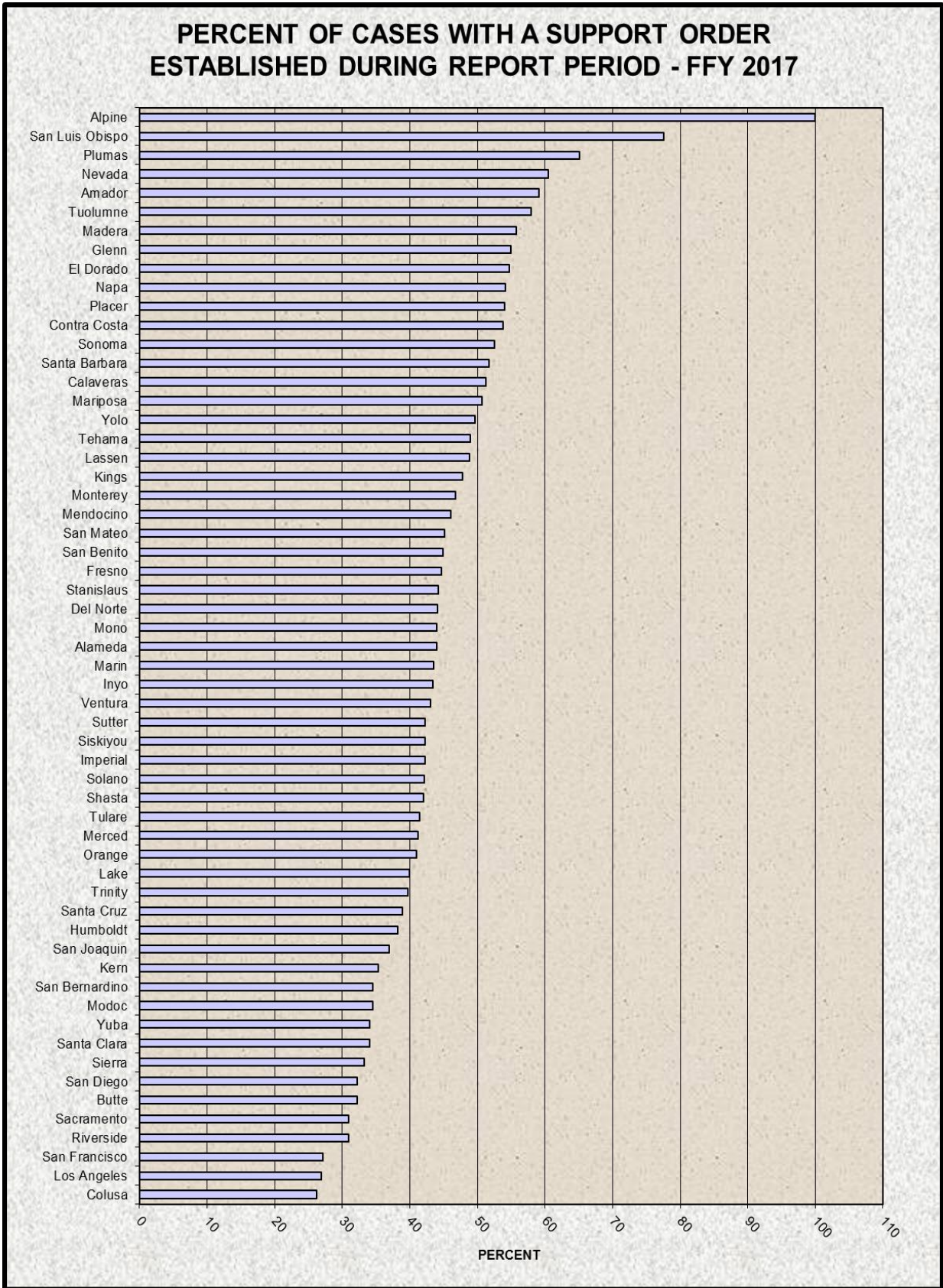
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	34.1%	32.5%	34.9%	35.8%	35.1%	-2.0%	2.9%
Alameda	36.1	43.1	41.0	42.0	44.0	4.8	21.9
Alpine	25.0	100.0	100.0	50.0	100.0	100.0	300.0
Amador	65.2	66.7	61.3	61.1	59.1	-3.3	-9.4
Butte	47.3	45.3	47.9	38.1	32.2	-15.5	-31.9
Calaveras	56.5	57.1	50.5	59.4	51.3	-13.6	-9.2
Colusa	38.4	39.2	29.5	24.2	26.2	8.3	-31.8
Contra Costa	38.4	56.0	57.8	55.0	53.8	-2.2	40.1
Del Norte	33.0	37.1	50.0	47.9	44.1	-7.9	33.6
El Dorado	64.3	56.4	56.0	40.0	54.7	36.8	-14.9
Fresno	40.8	40.6	40.2	48.7	44.7	-8.2	9.6
Glenn	54.9	58.2	60.8	54.9	54.9	0.0	0.0
Humboldt	49.4	57.2	51.7	49.6	38.2	-23.0	-22.7
Imperial	44.4	43.4	45.9	40.0	42.3	5.7	-4.7
Inyo	42.7	47.1	40.7	48.8	43.4	-11.1	1.6
Kern	34.7	28.5	21.4	30.5	35.3	15.7	1.7
Kings	47.8	45.2	46.6	51.1	47.8	-6.5	0.0
Lake	23.9	33.1	39.8	48.3	40.0	-17.2	67.4
Lassen	47.5	48.6	59.4	48.1	48.8	1.5	2.7
Los Angeles	26.2	15.3	24.9	28.5	26.9	-5.6	2.7
Madera	48.3	53.7	53.0	55.9	55.8	-0.2	15.5
Marin	71.1	64.7	71.0	37.1	43.5	17.3	-38.8
Mariposa	41.6	65.4	56.7	53.9	50.7	-5.9	21.9
Mendocino	51.7	46.1	44.9	49.3	46.1	-6.5	-10.8
Merced	54.2	43.7	47.5	48.4	41.2	-14.9	-24.0
Modoc	46.3	39.2	57.9	39.3	34.5	-12.2	-25.5
Mono	29.5	54.8	33.3	30.0	44.0	46.7	49.2
Monterey	52.9	51.1	48.4	50.1	46.8	-6.6	-11.5
Napa	56.4	55.0	55.8	57.6	54.2	-5.9	-3.9
Nevada	51.1	55.2	55.8	69.7	60.5	-13.2	18.4
Orange	32.6	31.4	38.3	38.2	41.0	7.3	25.8
Placer	38.2	46.5	46.6	48.0	54.0	12.5	41.4
Plumas	63.5	56.6	66.0	45.5	65.1	43.1	2.5
Riverside	27.1	31.5	33.0	30.9	30.9	0.0	14.0
Sacramento	38.7	39.7	41.4	39.4	30.9	-21.6	-20.2
San Benito	45.9	57.1	59.7	58.1	44.9	-22.7	-2.2
San Bernardino	33.8	36.1	34.7	33.6	34.5	2.7	2.1
San Diego	26.8	31.6	30.5	31.0	32.2	3.9	20.1
San Francisco	32.5	38.9	35.6	26.6	27.1	1.9	-16.6
San Joaquin	49.3	51.1	46.3	41.8	37.0	-11.5	-24.9
San Luis Obispo	80.2	76.4	76.4	73.7	77.6	5.3	-3.2
San Mateo	43.0	41.9	39.8	45.0	45.1	0.2	4.9
Santa Barbara	51.5	47.1	40.9	44.0	51.7	17.5	0.4
Santa Clara	37.1	39.6	41.5	35.7	34.1	-4.5	-8.1
Santa Cruz	61.5	41.0	37.7	36.8	38.9	5.7	-36.7
Shasta	33.7	46.8	40.5	44.1	42.0	-4.8	24.6
Sierra	61.5	64.3	50.0	45.5	33.3	-26.8	-45.9
Siskiyou	42.7	44.0	50.7	47.2	42.3	-10.4	-0.9
Solano	49.9	47.2	41.3	40.9	42.1	2.9	-15.6
Sonoma	56.1	54.3	58.5	57.1	52.5	-8.1	-6.4
Stanislaus	49.5	51.9	50.3	44.8	44.2	-1.3	-10.7
Sutter	34.2	38.3	34.1	42.5	42.3	-0.5	23.7
Tehama	50.3	51.9	48.6	49.6	48.9	-1.4	-2.8
Trinity	39.4	41.2	32.3	41.2	39.7	-3.6	0.8
Tulare	30.7	35.7	47.7	46.5	41.5	-10.8	35.2
Tuolumne	62.3	59.8	60.3	60.2	58.0	-3.7	-6.9
Ventura	46.8	44.0	54.2	44.6	43.1	-3.4	-7.9
Yolo	40.9	42.6	39.7	45.9	49.7	8.3	21.5
Yuba	36.8	35.2	34.9	34.8	34.1	-2.0	-7.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	60.9	60.3	57.0	60.1	56.2	-6.5	-7.7
Humboldt/Trinity	n/a	n/a	n/a	n/a	38.4	n/a	n/a
Inyo/Mono	39.6	48.9	39.3	45.2	43.5	-3.8	9.8
Merced/Mariposa	n/a	n/a	n/a	n/a	41.5	n/a	n/a
Santa Cruz/San Benito	57.2	45.6	43.9	42.7	40.4	-5.4	-29.4
Sierra/Nevada	51.5	55.5	55.6	68.8	59.4	-13.7	15.3
Siskiyou/Modoc	43.2	43.4	51.8	45.9	41.0	-10.7	-5.1

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

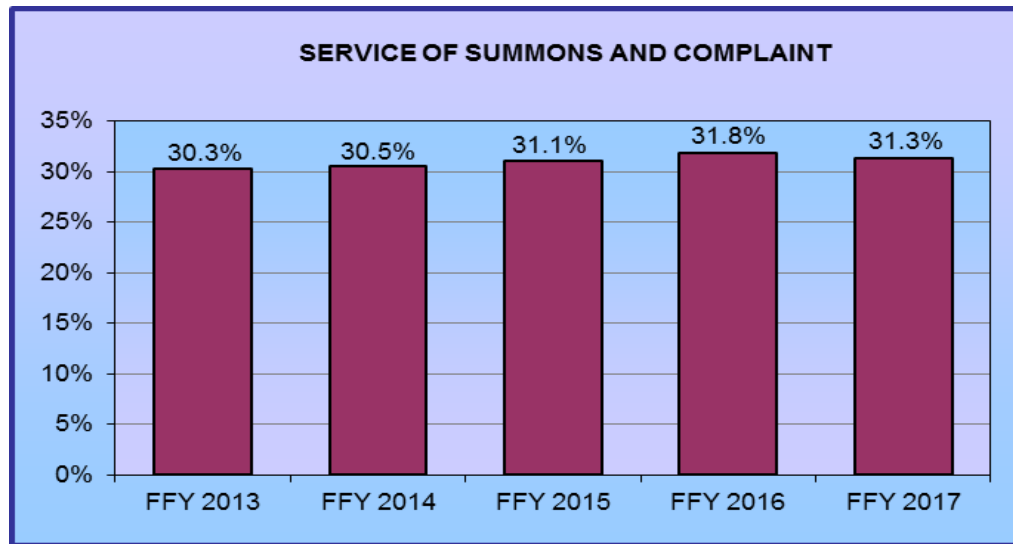
Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH ALLEGED FATHERS OR
OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged fathers or obligors served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

Since FFY 2013, performance on this measure has increased by 3.3 percent.



For FFY 2017, a total of 64,207 cases with alleged fathers or obligors were successfully served with a Summons and Complaint, in comparison to 205,408 cases requiring a support order. This amount represents 31.3 percent of the cases requiring an order. Overall performance from FFY 2013 to FFY 2017 had a percentage change increase of 3.3 percent. See Tables K and K-1 on pages 44 and 45.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the annual OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2017

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor's Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor's Served With a Summons and Complaint
STATEWIDE	205,408	64,207	31.3%
Alameda	4,984	1,772	35.6
Alpine	2	2	100.0
Amador	127	61	48.0
Butte	1,523	439	28.8
Calaveras	191	74	38.7
Colusa	122	17	13.9
Contra Costa	2,935	1,165	39.7
Del Norte	290	104	35.9
El Dorado	717	332	46.3
Fresno	10,083	4,309	42.7
Glenn	215	88	40.9
Humboldt	657	165	25.1
Imperial	2,052	779	38.0
Inyo	83	23	27.7
Kern	10,435	3,293	31.6
Kings	1,323	501	37.9
Lake	445	154	34.6
Lassen	217	92	42.4
Los Angeles	54,519	14,778	27.1
Madera	1,168	456	39.0
Marin	299	97	32.4
Mariposa	75	32	42.7
Mendocino	512	205	40.0
Merced	2,411	976	40.5
Modoc	58	15	25.9
Mono	25	5	20.0
Monterey	2,251	912	40.5
Napa	391	140	35.8
Nevada	281	149	53.0
Orange	10,092	3,298	32.7
Placer	770	358	46.5
Plumas	83	46	55.4
Riverside	18,527	4,575	24.7
Sacramento	12,022	3,255	27.1
San Benito	254	98	38.6
San Bernardino	22,631	7,811	34.5
San Diego	10,811	2,797	25.9
San Francisco	1,817	412	22.7
San Joaquin	5,731	1,964	34.3
San Luis Obispo	492	224	45.5
San Mateo	1,074	401	37.3
Santa Barbara	1,909	671	35.1
Santa Clara	4,294	1,192	27.8
Santa Cruz	723	188	26.0
Shasta	1,336	351	26.3
Sierra	12	2	16.7
Siskiyou	305	114	37.4
Solano	2,072	813	39.2
Sonoma	1,139	482	42.3
Stanislaus	3,099	1,133	36.6
Sutter	868	281	32.4
Tehama	505	193	38.2
Trinity	73	26	35.6
Tulare	2,039	700	34.3
Tuolumne	264	117	44.3
Ventura	2,464	915	37.1
Yolo	936	463	49.5
Yuba	675	192	28.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	584	254	43.5
Humboldt/Trinity	730	191	26.2
Inyo/Mono	108	28	25.9
Merced/Mariposa	2,486	1,008	40.5
Santa Cruz/San Benito	977	286	29.3
Sierra/Nevada	293	151	51.5
Siskiyou/Modoc	363	129	35.5

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligor's Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

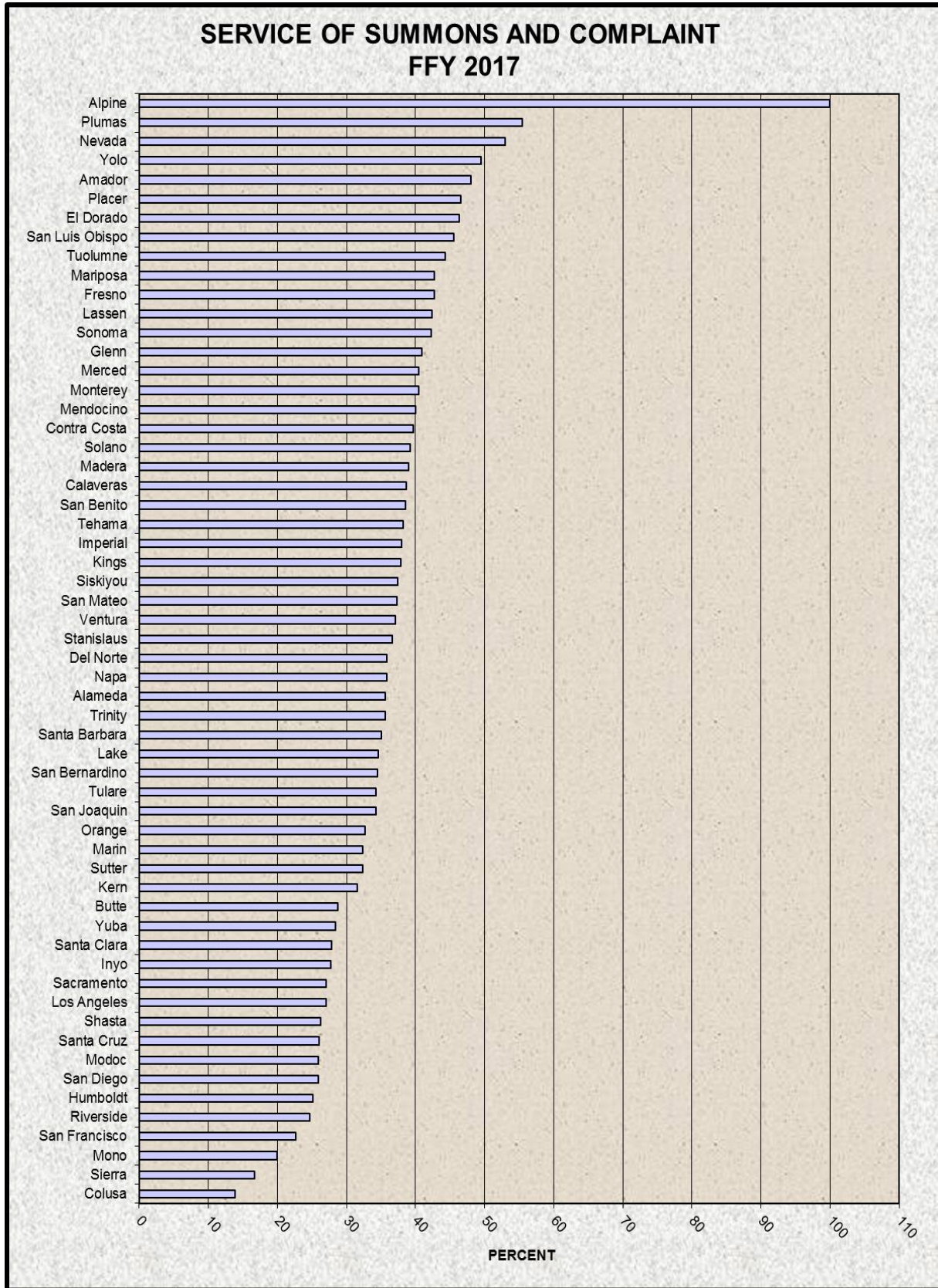
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	30.3%	30.5%	31.1%	31.8%	31.3%	-1.6%	3.3%
Alameda	28.4	33.1	30.4	34.9	35.6	2.0	25.4
Alpine	50.0	0.0	50.0	50.0	100.0	100.0	100.0
Amador	48.8	53.3	51.9	51.9	48.0	-7.5	-1.6
Butte	31.3	32.6	32.6	27.9	28.8	3.2	-8.0
Calaveras	48.1	42.4	41.5	47.6	38.7	-18.7	-19.5
Colusa	23.9	26.8	21.6	12.9	13.9	7.8	-41.8
Contra Costa	28.0	42.3	36.3	41.3	39.7	-3.9	41.8
Del Norte	36.0	33.5	46.3	39.9	35.9	-10.0	-0.3
El Dorado	45.9	39.2	42.0	37.6	46.3	23.1	0.9
Fresno	42.1	35.0	41.3	46.5	42.7	-8.2	1.4
Glenn	36.7	45.0	43.8	44.6	40.9	-8.3	11.4
Humboldt	37.3	36.4	32.7	28.8	25.1	-12.8	-32.7
Imperial	42.5	40.8	42.5	39.8	38.0	-4.5	-10.6
Inyo	33.6	40.0	27.1	36.0	27.7	-23.1	-17.6
Kern	29.4	22.0	20.2	29.7	31.6	6.4	7.5
Kings	39.5	32.7	36.6	40.6	37.9	-6.7	-4.1
Lake	20.8	31.5	32.7	45.3	34.6	-23.6	66.3
Lassen	48.5	46.8	46.5	43.4	42.4	-2.3	-12.6
Los Angeles	28.2	26.4	28.0	27.5	27.1	-1.5	-3.9
Madera	38.7	38.4	39.7	43.1	39.0	-9.5	0.8
Marin	51.3	47.1	43.2	35.5	32.4	-8.7	-36.8
Mariposa	39.0	50.6	49.3	49.4	42.7	-13.6	9.5
Mendocino	39.7	38.2	38.7	41.0	40.0	-2.4	0.8
Merced	44.5	39.8	42.8	42.9	40.5	-5.6	-9.0
Modoc	33.3	23.5	42.1	33.9	25.9	-23.6	-22.2
Mono	25.0	33.3	18.2	36.7	20.0	-45.5	-20.0
Monterey	45.1	43.5	42.0	42.3	40.5	-4.3	-10.2
Napa	29.5	35.6	28.8	36.0	35.8	-0.6	21.4
Nevada	33.3	42.6	37.4	49.5	53.0	7.1	59.2
Orange	25.7	26.0	31.9	32.8	32.7	-0.3	27.2
Placer	27.4	36.2	34.1	39.0	46.5	19.2	69.7
Plumas	42.7	47.5	50.0	36.4	55.4	52.2	29.7
Riverside	20.1	23.6	24.4	24.4	24.7	1.2	22.9
Sacramento	34.4	35.0	35.5	33.0	27.1	-17.9	-21.2
San Benito	37.0	38.8	43.7	47.2	38.6	-18.2	4.3
San Bernardino	30.8	33.2	33.3	32.5	34.5	6.2	12.0
San Diego	23.1	24.6	23.7	28.0	25.9	-7.5	12.1
San Francisco	29.1	30.4	29.4	21.9	22.7	3.7	-22.0
San Joaquin	42.5	44.9	41.5	33.6	34.3	2.1	-19.3
San Luis Obispo	38.4	42.5	42.8	45.1	45.5	0.9	18.5
San Mateo	35.5	36.1	34.1	41.6	37.3	-10.3	5.1
Santa Barbara	32.0	30.3	23.4	31.0	35.1	13.2	9.7
Santa Clara	35.9	35.6	31.9	30.1	27.8	-7.6	-22.6
Santa Cruz	33.5	24.0	24.3	25.5	26.0	2.0	-22.4
Shasta	24.5	31.9	26.6	33.0	26.3	-20.3	7.3
Sierra	30.8	57.1	20.0	36.4	16.7	-54.1	-45.8
Siskiyou	35.6	40.4	41.9	41.5	37.4	-9.9	5.1
Solano	45.4	40.8	35.9	36.3	39.2	8.0	-13.7
Sonoma	44.4	40.0	43.8	46.2	42.3	-8.4	-4.7
Stanislaus	38.8	40.8	38.6	34.8	36.6	5.2	-5.7
Sutter	29.5	31.0	30.3	31.3	32.4	3.5	9.8
Tehama	35.8	37.4	37.4	42.8	38.2	-10.7	6.7
Trinity	27.9	36.0	32.3	30.4	35.6	17.1	27.6
Tulare	19.0	27.7	37.7	40.5	34.3	-15.3	80.5
Tuolumne	47.6	48.9	46.9	46.5	44.3	-4.7	-6.9
Ventura	36.0	39.7	43.3	38.9	37.1	-4.6	3.1
Yolo	38.9	40.1	33.0	44.2	49.5	12.0	27.2
Yuba	28.6	28.4	30.1	30.1	28.4	-5.6	-0.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	48.0	47.4	45.9	47.9	43.5	-9.2	-9.4
Humboldt/Trinity	n/a	n/a	n/a	n/a	26.2	n/a	n/a
Inyo/Mono	31.6	38.5	25.4	36.1	25.9	-28.3	-18.0
Merced/Mariposa	n/a	n/a	n/a	n/a	40.5	n/a	n/a
Santa Cruz/San Benito	34.4	28.2	29.8	31.4	29.3	-6.7	-14.8
Sierra/Nevada	33.2	43.2	36.9	49.0	51.5	5.1	55.1
Siskiyou/Modoc	35.3	38.3	41.9	40.3	35.5	-11.9	0.6

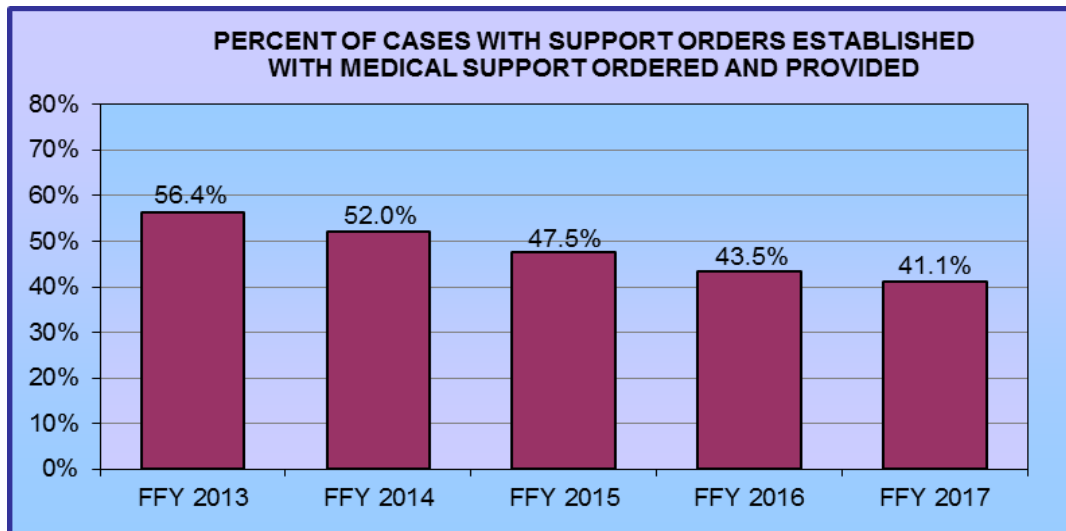
SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligers Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.¹¹



In FFY 2017, California had 820,783 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 337,082 or 41.1 percent of the cases with support orders. This represents a decrease of 2.4 percentage points from FFY 2016.

Individual county results range from 27.0 percent to 52.6 percent in FFY 2017. See Tables L and L-1 on pages 48 and 49.

¹¹ This measure is calculated from data reported on the annual OCSE 157, Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY). Current Assistance, Former Assistance, Never Assistance cases, and cases that are closed during the FFY are included in this measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2017

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	820,783	337,082	41.1%
Alameda	20,530	9,486	46.2
Alpine	18	6	33.3
Amador	868	437	50.3
Butte	6,588	2,918	44.3
Calaveras	1,128	575	51.0
Colusa	511	186	36.4
Contra Costa	19,335	9,429	48.8
Del Norte	1,672	746	44.6
El Dorado	3,992	1,824	45.7
Fresno	41,866	18,921	45.2
Glenn	1,165	465	39.9
Humboldt	3,658	1,568	42.9
Imperial	7,315	3,145	43.0
Inyo	662	179	27.0
Kern	36,775	14,925	40.6
Kings	6,061	2,906	47.9
Lake	1,871	775	41.4
Lassen	1,032	403	39.1
Los Angeles	171,520	58,514	34.1
Madera	5,304	2,354	44.4
Marin	1,968	843	42.8
Mariposa	503	186	37.0
Mendocino	2,662	947	35.6
Merced	10,280	3,945	38.4
Modoc	260	121	46.5
Mono	178	53	29.8
Monterey	10,862	4,268	39.3
Napa	2,393	1,196	50.0
Nevada	1,803	725	40.2
Orange	47,428	18,988	40.0
Placer	5,613	2,705	48.2
Plumas	594	226	38.0
Riverside	57,153	23,038	40.3
Sacramento	55,197	21,820	39.5
San Benito	1,396	593	42.5
San Bernardino	79,372	35,589	44.8
San Diego	43,665	22,969	52.6
San Francisco	6,704	2,987	44.6
San Joaquin	25,686	10,772	41.9
San Luis Obispo	3,125	1,546	49.5
San Mateo	6,356	2,477	39.0
Santa Barbara	8,791	3,459	39.3
Santa Clara	21,632	9,117	42.1
Santa Cruz	3,511	1,385	39.4
Shasta	6,912	2,590	37.5
Sierra	56	26	46.4
Siskiyou	1,602	713	44.5
Solano	10,092	4,557	45.2
Sonoma	8,313	3,501	42.1
Stanislaus	18,774	6,930	36.9
Sutter	3,213	1,421	44.2
Tehama	2,499	1,019	40.8
Trinity	334	106	31.7
Tulare	16,824	6,824	40.6
Tuolumne	1,718	821	47.8
Ventura	14,224	5,882	41.4
Yolo	4,537	1,840	40.6
Yuba	2,682	1,135	42.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,732	1,839	49.3
Humboldt/Trinity	3,992	1,674	41.9
Inyo/Mono	840	232	27.6
Merced/Mariposa	10,783	4,131	38.3
Santa Cruz/San Benito	4,907	1,978	40.3
Sierra/Nevada	1,859	751	40.4
Siskiyou/Modoc	1,862	834	44.8

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

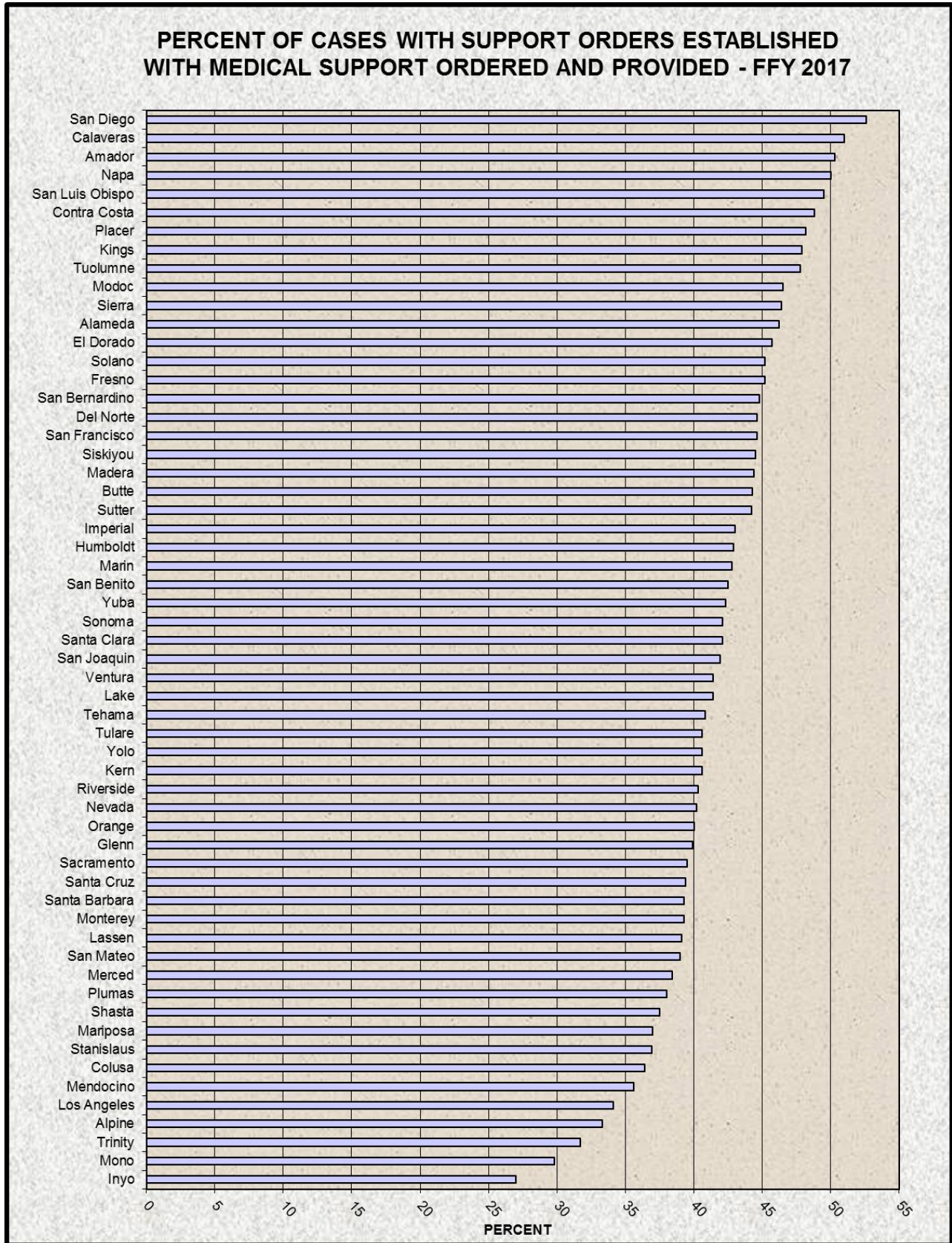
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	56.4%	52.0%	47.5%	43.5%	41.1%	-5.5%	-27.1%
Alameda	57.0	52.4	51.0	48.6	46.2	-4.9	-18.9
Alpine	40.0	33.3	31.6	36.8	33.3	-9.5	-16.8
Amador	66.4	58.5	50.9	51.2	50.3	-1.8	-24.2
Butte	64.0	59.4	50.8	46.3	44.3	-4.3	-30.8
Calaveras	68.0	59.6	54.2	52.1	51.0	-2.1	-25.0
Colusa	59.4	51.8	41.8	38.3	36.4	-5.0	-38.7
Contra Costa	62.2	58.3	55.0	52.6	48.8	-7.2	-21.5
Del Norte	59.6	51.8	50.7	47.4	44.6	-5.9	-25.2
El Dorado	57.2	54.2	48.6	46.5	45.7	-1.7	-20.1
Fresno	65.2	57.2	50.1	46.0	45.2	-1.7	-30.7
Glenn	58.0	52.4	42.2	39.5	39.9	1.0	-31.2
Humboldt	60.1	53.5	46.0	42.8	42.9	0.2	-28.6
Imperial	62.5	53.1	44.2	43.5	43.0	-1.1	-31.2
Inyo	47.3	38.9	28.9	25.9	27.0	4.2	-42.9
Kern	56.8	50.5	46.6	42.4	40.6	-4.2	-28.5
Kings	65.0	57.5	50.9	48.4	47.9	-1.0	-26.3
Lake	56.7	56.0	47.9	43.0	41.4	-3.7	-27.0
Lassen	61.4	50.9	49.4	41.6	39.1	-6.0	-36.3
Los Angeles	49.3	46.9	44.0	38.6	34.1	-11.7	-30.8
Madera	61.6	55.0	47.0	44.8	44.4	-0.9	-27.9
Marin	60.4	58.1	50.4	45.5	42.8	-5.9	-29.1
Mariposa	60.5	54.1	46.2	39.1	37.0	-5.4	-38.8
Mendocino	61.5	55.1	49.7	36.7	35.6	-3.0	-42.1
Merced	65.6	56.5	47.5	40.5	38.4	-5.2	-41.5
Modoc	61.4	53.1	53.1	45.1	46.5	3.1	-24.3
Mono	48.8	45.9	39.8	32.8	29.8	-9.1	-38.9
Monterey	61.8	57.7	46.5	41.7	39.3	-5.8	-36.4
Napa	64.3	59.3	53.4	51.0	50.0	-2.0	-22.2
Nevada	56.2	52.5	45.6	41.3	40.2	-2.7	-28.5
Orange	54.6	53.1	49.5	43.6	40.0	-8.3	-26.7
Placer	54.2	55.6	52.2	49.8	48.2	-3.2	-11.1
Plumas	61.3	53.1	48.0	37.7	38.0	0.8	-38.0
Riverside	54.2	50.4	45.7	42.4	40.3	-5.0	-25.6
Sacramento	60.8	52.0	48.8	44.8	39.5	-11.8	-35.0
San Benito	55.7	50.6	48.2	44.1	42.5	-3.6	-23.7
San Bernardino	60.1	54.4	48.9	45.9	44.8	-2.4	-25.5
San Diego	47.4	48.3	48.8	49.3	52.6	6.7	11.0
San Francisco	60.2	55.8	51.6	47.1	44.6	-5.3	-25.9
San Joaquin	60.9	53.3	45.6	42.6	41.9	-1.6	-31.2
San Luis Obispo	65.4	63.0	57.5	52.3	49.5	-5.4	-24.3
San Mateo	57.4	53.8	47.5	41.6	39.0	-6.3	-32.1
Santa Barbara	56.9	53.3	47.5	42.1	39.3	-6.7	-30.9
Santa Clara	55.9	52.2	45.5	43.5	42.1	-3.2	-24.7
Santa Cruz	55.0	51.8	44.0	40.6	39.4	-3.0	-28.4
Shasta	55.9	50.9	42.0	38.0	37.5	-1.3	-32.9
Sierra	51.2	49.3	44.9	43.9	46.4	5.7	-9.4
Siskiyou	61.5	53.0	47.9	43.1	44.5	3.2	-27.6
Solano	64.6	57.5	50.8	46.4	45.2	-2.6	-30.0
Sonoma	59.9	58.7	55.0	45.5	42.1	-7.5	-29.7
Stanislaus	61.4	52.9	45.8	40.7	36.9	-9.3	-39.9
Sutter	59.9	55.2	47.0	43.7	44.2	1.1	-26.2
Tehama	61.6	56.1	44.4	41.5	40.8	-1.7	-33.8
Trinity	55.0	49.0	42.4	35.2	31.7	-9.9	-42.4
Tulare	62.1	55.9	52.9	47.2	40.6	-14.0	-34.6
Tuolumne	65.8	58.1	51.6	49.6	47.8	-3.6	-27.4
Ventura	60.0	58.0	49.5	44.4	41.4	-6.8	-31.0
Yolo	57.7	53.7	49.3	42.5	40.6	-4.5	-29.6
Yuba	60.8	51.6	44.0	42.1	42.3	0.5	-30.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cal/Tuol	66.4	58.5	52.2	50.7	49.3	-2.8	-25.8
Humboldt/Trinity	n/a	n/a	n/a	n/a	41.9	n/a	n/a
Inyo/Mono	47.7	40.4	31.3	27.4	27.6	0.7	-42.1
Merced/Mariposa	n/a	n/a	n/a	n/a	38.3	n/a	n/a
Santa Cruz/San Benito	55.2	51.4	45.2	41.6	40.3	-3.1	-27.0
Sierra/Nevada	56.0	52.4	45.5	41.4	40.4	-2.4	-27.9
Siskiyou/Modoc	61.5	53.0	48.7	43.4	44.8	3.2	-27.2

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

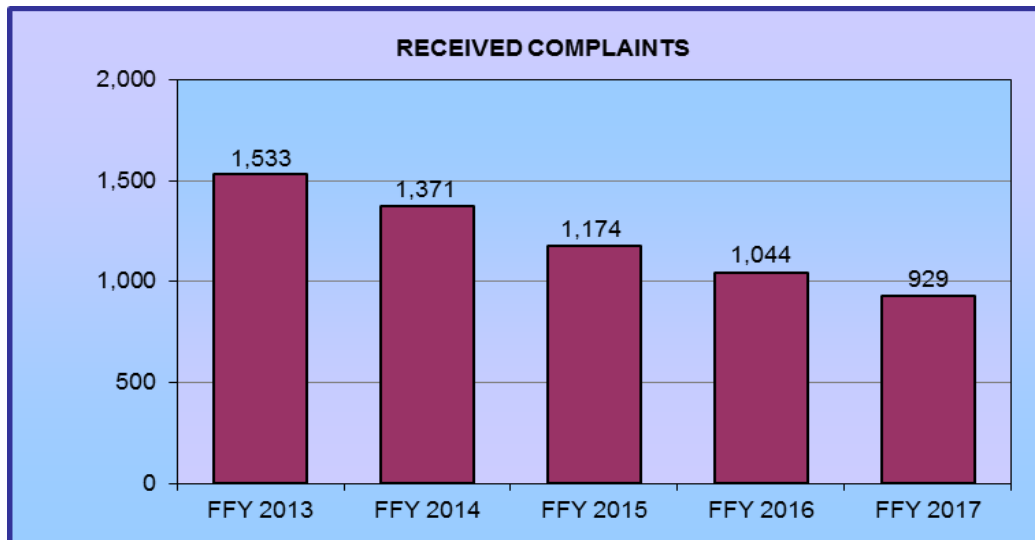


STATE PERFORMANCE MEASURE COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data. The chart below only reflects total statewide complaints by FFY.

Since FFY 2013, received complaints decreased by 39.4 percent.



In FFY 2017, 929 complaints were filed and recorded in the DCSS CRTS for approximately 1.19 million open child support cases. Complaints statewide decreased by 115 complaints from FFY 2016 to FFY 2017 and decreased by 39.4 percent since FFY 2013. Seventeen counties received no complaints during FFY 2017. See Tables M and M-1 on pages 52 and 53.

¹² Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

**TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2017**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,187,333	929	
Alameda	30,897	24	7.768
Alpine	36	0	0.000
Amador	1,197	1	8.354
Butte	10,834	10	9.230
Calaveras	1,594	0	0.000
Colusa	698	0	0.000
Contra Costa	26,246	25	9.525
Del Norte	2,519	2	7.940
El Dorado	5,629	1	1.777
Fresno	60,080	33	5.493
Glenn	1,633	0	0.000
Humboldt	5,552	2	3.602
Imperial	10,341	8	7.736
Inyo	993	2	20.141
Kern	49,739	18	3.619
Kings	8,937	1	1.119
Lake	2,790	1	3.584
Lassen	1,557	0	0.000
Los Angeles	255,609	392	15.336
Madera	6,428	2	3.111
Marin	5,494	1	1.820
Mariposa	653	0	0.000
Mendocino	3,882	0	0.000
Merced	15,102	7	4.635
Modoc	369	0	0.000
Mono	241	0	0.000
Monterey	15,466	6	3.879
Napa	3,516	1	2.844
Nevada	2,947	0	0.000
Orange	66,611	41	6.155
Placer	7,602	0	0.000
Plumas	866	0	0.000
Riverside	82,878	66	7.964
Sacramento	76,135	27	3.546
San Benito	1,942	2	10.299
San Bernardino	110,044	87	7.906
San Diego	62,974	52	8.257
San Francisco	11,689	0	0.000
San Joaquin	34,472	31	8.993
San Luis Obispo	3,764	3	7.970
San Mateo	9,565	0	0.000
Santa Barbara	11,989	6	5.005
Santa Clara	33,451	4	1.196
Santa Cruz	5,406	7	12.949
Shasta	10,955	4	3.651
Sierra	100	0	0.000
Siskiyou	2,661	2	7.516
Solano	15,788	11	6.967
Sonoma	13,013	9	6.916
Stanislaus	27,545	15	5.446
Sutter	4,579	1	2.184
Tehama	3,691	0	0.000
Trinity	626	0	0.000
Tulare	23,479	8	3.407
Tuolumne	2,520	1	3.968
Ventura	20,596	6	2.913
Yolo	7,483	3	4.009
Yuba	3,930	6	15.267
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,347	2	3.740
Humboldt/Trinity	6,178	2	3.237
Inyo/Mono	1,234	2	16.207
Merced/Mariposa	15,755	7	4.443
Santa Cruz/San Benito	7,348	9	12.248
Sierra/Nevada	3,047	0	0.000
Siskiyou/Modoc	3,030	2	6.601

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2017

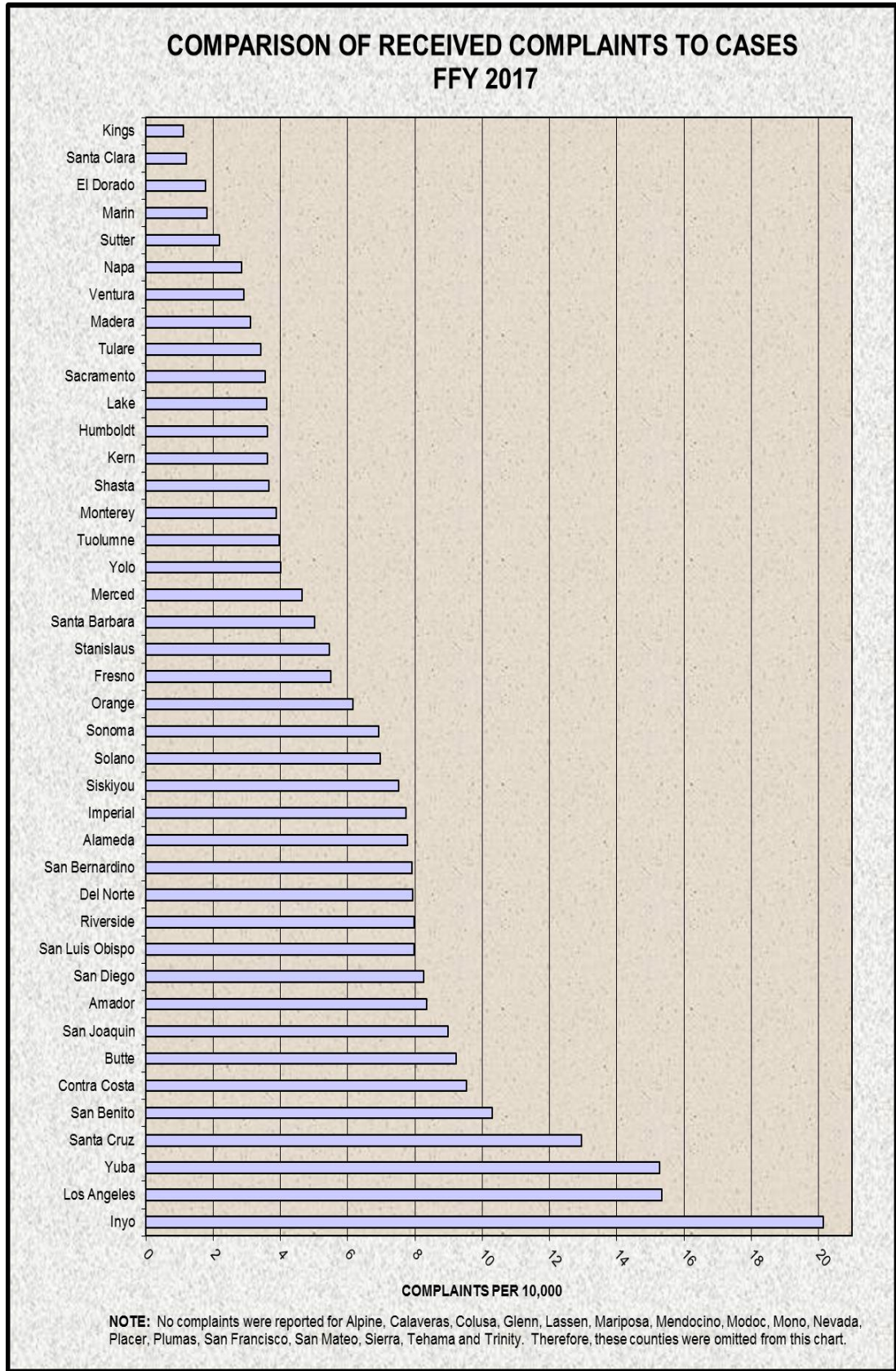
**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2013 - 2017**

	FFY 2013	FFY 2014	FFY 2015	FFY 2016	FFY 2017	2016 - 2017 % Change	2013 - 2017 % Change
STATEWIDE	1,533	1,371	1,174	1,044	929	-11.0%	-39.4%
Alameda	54	31	36	25	24	-4.0	-55.6
Alpine	0	0	0	0	0	^	^
Amador	3	1	1	1	1	0.0	-66.7
Butte	5	9	3	5	10	100.0	100.0
Calaveras	3	0	2	0	0	^	-100.0
Colusa	2	1	1	1	0	-100.0	-100.0
Contra Costa	26	34	44	34	25	-26.5	-3.8
Del Norte	1	0	2	1	2	100.0	100.0
El Dorado	10	14	12	9	1	-88.9	-90.0
Fresno	35	43	43	35	33	-5.7	-5.7
Glenn	0	1	1	1	0	-100.0	^
Humboldt	3	2	0	1	2	100.0	-33.3
Imperial	13	10	15	9	8	-11.1	-38.5
Inyo	6	0	1	0	2	^	-66.7
Kern	49	32	20	26	18	-30.8	-63.3
Kings	3	3	4	0	1	^	-66.7
Lake	3	4	1	2	1	-50.0	-66.7
Lassen	0	0	0	1	0	-100.0	^
Los Angeles	552	552	470	442	392	-11.3	-29.0
Madera	1	1	0	1	2	100.0	100.0
Marin	2	2	1	1	1	0.0	-50.0
Mariposa	0	0	0	0	0	^	^
Mendocino	0	0	0	0	0	^	^
Merced	11	17	11	6	7	16.7	-36.4
Modoc	0	0	0	0	0	^	^
Mono	0	1	0	0	0	^	^
Monterey	13	16	7	8	6	-25.0	-53.8
Napa	2	5	1	1	1	0.0	-50.0
Nevada	4	7	3	2	0	-100.0	-100.0
Orange	52	37	41	22	41	86.4	-21.2
Placer	0	0	0	1	0	-100.0	^
Plumas	0	0	0	0	0	^	^
Riverside	93	74	61	64	66	3.1	-29.0
Sacramento	92	66	42	62	27	-56.5	-70.7
San Benito	0	0	0	0	2	^	^
San Bernardino	148	131	113	84	87	3.6	-41.2
San Diego	107	77	74	57	52	-8.8	-51.4
San Francisco	8	4	1	1	0	-100.0	-100.0
San Joaquin	88	75	47	42	31	-26.2	-64.8
San Luis Obispo	2	3	3	2	3	50.0	50.0
San Mateo	1	1	0	0	0	^	-100.0
Santa Barbara	8	9	8	14	6	-57.1	-25.0
Santa Clara	0	0	0	1	4	300.0	^
Santa Cruz	5	6	8	8	7	-12.5	40.0
Shasta	8	4	8	2	4	100.0	-50.0
Sierra	0	0	0	0	0	^	^
Siskiyou	0	2	3	0	2	^	^
Solano	17	20	21	15	11	-26.7	-35.3
Sonoma	8	5	2	9	9	0.0	12.5
Stanislaus	49	35	27	13	15	15.4	-69.4
Sutter	0	7	5	2	1	-50.0	^
Tehama	5	1	1	4	0	-100.0	-100.0
Trinity	2	1	0	0	0	^	-100.0
Tulare	22	16	20	15	8	-46.7	-63.6
Tuolumne	0	5	1	4	1	-75.0	^
Ventura	6	3	0	3	6	100.0	0.0
Yolo	5	1	2	6	3	-50.0	-40.0
Yuba	6	2	7	1	6	500.0	0.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	6	6	4	5	2	-60.0	-66.7
Humboldt/Trinity	n/a	n/a	n/a	n/a	2	n/a	n/a
Inyo/Mono	6	1	1	0	2	^	-66.7
Merced/Mariposa	n/a	n/a	n/a	n/a	7	n/a	n/a
Santa Cruz/San Benito	5	6	8	8	9	12.5	80.0
Sierra/Nevada	4	7	3	2	0	-100.0	-100.0
Siskiyou/Modoc	0	2	3	0	2	^	^

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

^ No complaints reported in a previous FFY period, therefore a percent change cannot be calculated.



II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

Program Administration Data

Family Code Section 17600(c)(4) requires DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2011-12, 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17. These costs are displayed on the Program Administration Tables (see pages 59, 61, 63, 65, 67, and 69). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2011-12	\$739.6 million
2012-13	\$719.4 million
2013-14	\$730.1 million
2014-15	\$731.1 million
2015-16	\$743.8 million
2016-17	\$759.5 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal share (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal share is comprised of federal incentives and a State General Fund allocation as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2011-12	\$37.9 million	\$213.6 million	\$488.1 million
2012-13	\$39.1 million	\$205.5 million	\$474.8 million
2013-14	\$39.7 million	\$208.5 million	\$481.8 million
2014-15	\$39.2 million	\$209.4 million	\$482.5 million
2015-16	\$40.8 million	\$212.1 million	\$490.9 million
2016-17	*	\$258.3 million	\$501.2 million

Total Direct Program Costs

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2011-12, 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables (see pages 58, 60, 62, 64, 66, and 68) and reflect actual amounts reported by LCSAs.

The data presented is based on figures reported on the CS 921 Local Child Support Agency IV-D Program Budget Display reports (SFYs 2011-12, 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17), a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees

This data element identifies the actual FTE positions in LCSAs for SFYs 2011-12, 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff.

*OCSE has not released the Federal Incentives for the 2016-2017 State Fiscal Year.

See tables on pages 59, 61, 63, 65, 67, and 69. Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2011-12, 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17. Indirect Cost Tables (see pages 58, 60, 62, 64, 66, and 68) reflect total indirect costs, as authorized in local budgets for the LCSAs, broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid more than the actual expenses and the credit is used in subsequent years.

¹³ Includes 2CFR, Part 200, Appendix V costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2011-12**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$718,158,672	\$586,372,719	\$9,276,249	\$43,476,022	\$9,355,653	\$69,678,029	\$13,276,433
Alameda	26,258,569	20,491,959	190,470	2,301,471	646,604	2,628,065	645,013
Ama/Alp/Cala/Tuol	4,627,096	3,966,380	35,541	196,176	3,853	425,146	0
Butte	2,726,689	1,851,445	11,480	200,587	194,458	468,719	347,580
Colusa	649,660	570,020	18,145	36,000	0	25,495	26,891
Contra Costa	18,622,016	15,794,468	110,533	286,917	0	2,430,098	39,363
Del Norte	1,287,226	982,360	103,516	74,078	0	127,272	165,312
El Dorado	4,699,481	3,983,895	35,637	178,784	0	501,165	120,848
Fresno	21,060,853	17,714,391	322,913	31,132	244,785	2,747,632	281,784
Glenn	712,915	634,271	23,810	0	0	54,834	2,471
Humboldt	4,305,916	3,782,800	0	351,070	0	172,046	45,215
Imperial	731,837	0	36,009	307,654	0	388,174	84,871
Inyo/Mono	889,571	688,774	6,455	62,200	0	132,142	95,918
Kern	21,935,747	17,068,699	120,880	2,130,588	0	2,615,580	24,073
Kings	3,746,736	3,085,604	36,357	275,519	0	349,256	121,800
Lake	2,234,697	1,947,807	20,596	91,146	26,257	148,891	67,600
Lassen	821,742	639,675	10,942	79,200	0	91,925	49,017
Los Angeles	164,612,013	138,314,687	1,985,057	11,570,622	4,421,234	8,320,413	3,699,771
Madera	2,920,144	2,486,242	56,008	78,843	0	299,051	(2,780)
Marin	3,458,307	2,805,138	49,855	352,838	10,214	240,262	285,988
Mariposa	622,002	532,481	2,727	56,010	0	30,784	23,017
Mendocino	1,094,663	707,304	0	0	0	387,359	(83,309)
Merced	8,934,329	7,609,614	115,893	370,945	0	837,877	216,297
Monterey	10,362,614	8,709,946	36,426	485,011	0	1,131,231	427,260
Napa	3,806,396	3,315,575	106,476	0	6,017	378,328	174,767
Orange	55,232,553	45,758,329	282,880	1,932,403	732,403	6,526,538	545,001
Placer	6,018,434	4,842,791	63,587	393,482	215,607	502,967	212,711
Plumas	666,813	595,609	22,423	0	0	48,781	34,134
Riverside	34,905,192	24,674,845	947,198	3,486,426	0	5,796,723	360,098
Sacramento	32,217,363	25,482,342	689,068	2,416,291	999,831	2,629,831	67,696
San Bernardino	38,682,090	30,435,872	962,396	2,962,011	501,776	3,820,035	254,056
San Diego	47,042,669	38,686,417	451,129	1,757,253	0	6,147,870	1,180,299
San Francisco	12,918,229	10,330,650	93,714	886,160	0	1,607,705	0
San Joaquin	14,636,259	12,766,985	202,686	371,092	0	1,295,496	207,692
San Luis Obispo	4,713,533	3,702,545	299,400	291,577	0	420,011	174,385
San Mateo	11,154,481	9,458,281	119,181	613,549	0	963,470	194,779
Santa Barbara	9,260,497	7,575,143	72,664	428,042	0	1,184,648	218,221
Santa Clara	35,782,993	28,541,906	195,823	4,033,680	139,924	2,871,660	971,458
Santa Cruz/San Benito	8,187,348	7,124,256	71,657	327,202	99,977	564,256	271,455
Shasta	6,834,018	5,111,387	45,452	901,173	69,350	706,656	201,686
Sierra/Nevada	2,920,540	2,606,449	0	62,286	0	251,805	110,660
Siskiyou/Modoc	2,222,599	1,871,110	21,501	114,285	0	215,703	22,939
Solano	11,962,519	10,543,686	76,586	455,397	0	886,850	234,659
Sonoma	11,443,278	9,702,187	85,527	274,340	0	1,381,224	62,060
Stanislaus	13,982,875	11,238,313	199,105	191,195	70,140	2,284,122	0
Sutter	2,699,994	2,424,162	28,914	89,420	0	157,498	249,332
Tehama	1,599,021	1,423,469	35,993	41,655	0	97,904	55,869
Trinity	645,033	580,847	2,150	16,615	0	45,421	29,204
Tulare	12,706,888	9,790,471	447,920	858,524	102,788	1,507,185	204,234
Ventura	19,779,888	16,652,727	183,305	230,658	824,448	1,888,750	446,469
Yolo	5,642,610	4,229,527	209,852	440,769	45,987	716,475	491
Yuba	3,179,736	2,538,878	30,412	383,746	0	226,700	108,078

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2011-12**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$739,580,769	\$488,123,308	\$251,457,461	7,238.9	353.3	129.4	4,516.8	24.2	965.2	1,250.0
Alameda	26,671,970	17,603,500	9,068,470	211.4	11.0	3.0	135.0	0.0	10.0	52.4
Ama/Alp/Cala/Tuol	4,626,488	3,053,482	1,573,006	46.0	2.0	1.0	37.6	0.0	0.0	5.4
Butte	7,187,775	4,743,932	2,443,844	95.5	3.0	3.0	42.0	0.0	11.0	36.5
Colusa	608,481	401,597	206,884	6.5	0.5	1.5	3.5	0.0	0.0	1.0
Contra Costa	18,618,920	12,288,487	6,330,433	137.0	6.0	3.0	106.0	0.0	3.0	19.0
Del Norte	1,450,239	957,158	493,081	21.1	0.0	2.0	10.0	0.3	5.0	3.8
El Dorado	4,925,120	3,250,579	1,674,541	55.8	2.8	3.8	31.7	2.0	8.0	7.5
Fresno	21,185,474	13,982,413	7,203,061	213.3	9.0	6.0	125.0	0.0	41.0	32.3
Glenn	714,067	471,284	242,783	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,325,780	2,855,015	1,470,765	47.0	3.0	2.6	31.8	0.0	6.0	3.6
Imperial	4,321,558	2,852,228	1,469,330	56.5	3.0	1.0	33.0	0.0	10.0	9.5
Inyo/Mono	971,934	641,476	330,458	8.2	0.5	0.5	5.5	0.0	0.0	1.7
Kern	21,926,890	14,471,747	7,455,143	199.2	11.0	2.0	137.7	4.0	12.0	32.5
Kings	3,856,280	2,545,145	1,311,135	55.4	3.0	1.0	36.6	1.0	6.0	7.8
Lake	2,302,626	1,519,733	782,893	30.8	1.0	1.5	17.8	0.5	3.0	7.0
Lassen	860,979	568,246	292,733	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	168,311,785	111,085,778	57,226,007	1,634.0	92.0	14.0	1,029.0	0.0	282.0	217.0
Madera	2,893,611	1,909,783	983,828	38.0	0.0	2.0	30.0	0.0	4.0	2.0
Marin	3,590,502	2,369,731	1,220,771	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	645,920	426,307	219,613	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,451,847	1,618,219	833,628	33.5	1.0	1.0	23.0	0.0	7.0	1.5
Merced	9,144,157	6,035,144	3,109,013	86.0	4.0	3.6	59.5	1.0	7.0	10.9
Monterey	10,797,823	7,126,563	3,671,260	106.4	4.2	2.0	70.0	0.5	11.0	18.7
Napa	3,990,612	2,633,804	1,356,808	34.5	2.0	1.0	18.4	0.0	6.6	6.5
Orange	55,668,158	36,740,984	18,927,174	603.5	29.8	6.0	301.2	0.0	109.8	156.7
Placer	6,215,968	4,102,539	2,113,429	46.0	5.8	1.4	26.5	0.0	5.1	7.2
Plumas	700,137	462,090	238,047	9.6	0.1	1.5	5.0	0.0	1.5	1.5
Riverside	35,062,311	23,141,125	11,921,186	340.2	15.0	7.0	210.0	4.2	68.0	36.0
Sacramento	32,263,143	21,293,674	10,969,469	305.0	11.0	4.0	183.5	1.0	45.5	60.0
San Bernardino	38,783,941	25,597,401	13,186,540	420.0	15.0	4.0	308.3	0.0	38.0	54.7
San Diego	48,138,256	31,771,249	16,367,007	486.5	33.0	3.9	295.0	0.0	74.0	80.6
San Francisco	12,970,989	8,560,853	4,410,136	99.0	4.0	1.0	73.0	0.0	3.5	17.5
San Joaquin	15,297,732	10,096,503	5,201,229	156.5	6.0	3.0	101.6	0.0	17.0	28.9
San Luis Obispo	4,883,660	3,223,216	1,660,444	40.9	0.5	3.0	24.3	0.5	1.0	11.6
San Mateo	11,225,521	7,408,844	3,816,677	89.0	4.0	1.0	57.0	0.0	10.0	17.0
Santa Barbara	9,472,443	6,251,812	3,220,631	85.4	3.0	5.0	51.9	4.1	8.0	13.4
Santa Clara	37,063,660	24,462,016	12,601,644	281.0	13.0	3.0	184.0	1.0	24.0	56.0
Santa Cruz/San Benito	8,460,861	5,584,168	2,876,693	77.0	4.0	2.0	51.9	0.0	6.0	13.1
Shasta	7,086,540	4,677,116	2,409,424	81.0	4.0	2.0	37.0	0.0	12.0	26.0
Sierra/Nevada	3,031,324	2,000,674	1,030,650	27.0	1.2	0.8	15.5	0.0	2.0	7.5
Siskiyou/Modoc	2,330,923	1,538,409	792,514	27.7	2.0	1.0	17.2	0.0	3.7	3.8
Solano	12,197,280	8,050,205	4,147,075	104.5	7.0	2.0	82.0	0.0	4.0	9.5
Sonoma	11,154,505	7,361,973	3,792,532	93.5	2.0	3.0	58.5	0.0	17.0	13.0
Stanislaus	13,986,888	9,231,346	4,755,542	157.3	6.0	3.5	117.8	0.0	11.0	19.0
Sutter	2,933,178	1,935,897	997,281	27.0	2.0	2.0	14.0	0.0	4.0	5.0
Tehama	1,651,569	1,090,036	561,533	25.0	1.0	0.0	18.0	0.0	3.0	3.0
Trinity	685,823	452,643	233,180	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,810,420	8,454,877	4,355,543	178.1	6.8	2.5	109.0	3.1	26.2	30.5
Ventura	20,219,166	13,344,650	6,874,516	202.5	8.9	3.7	116.2	0.0	16.8	56.9
Yolo	5,639,995	3,722,397	1,917,598	62.0	3.0	1.0	23.0	1.0	6.0	28.0
Yuba	3,265,540	2,155,256	1,110,284	37.0	2.0	1.5	21.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2012-13

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$711,576,620	\$592,314,672	\$8,788,499	\$41,275,833	\$9,353,901	\$59,843,715	\$11,838,754
Alameda	26,072,839	20,687,763	90,682	2,131,024	782,487	2,380,883	574,068
Alameda/Alameda/Tuolumne	4,650,549	3,985,178	71,071	199,252	550	394,498	0
Butte	6,650,954	5,599,928	10,360	193,402	259,155	588,109	315,036
Colusa	581,588	464,786	15,276	36,000	0	65,526	32,921
Contra Costa	18,693,485	15,734,109	82,850	314,731	0	2,561,795	(76,118)
Del Norte	1,420,346	1,134,972	17,401	74,079	13,919	179,975	38,826
El Dorado	4,509,303	3,928,718	25,200	206,347	0	349,038	61,264
Fresno	19,351,161	16,466,765	271,005	31,554	230,724	2,351,113	218,020
Glenn	699,761	648,291	9,808	0	0	41,662	38,096
Humboldt	4,194,763	3,613,499	0	353,427	0	227,837	65,253
Imperial	4,397,227	3,591,101	58,020	340,121	0	407,985	135,450
Inyo/Mono	782,899	678,652	3,040	38,071	1,074	62,062	101,217
Kern	21,054,676	16,685,859	158,486	2,144,007	0	2,066,324	140,916
Kings	3,886,596	3,159,920	33,957	294,635	0	398,084	126,164
Lake	2,212,948	1,842,987	14,001	94,954	32,146	228,860	67,840
Lassen	823,953	590,295	74,570	90,720	0	68,368	36,333
Los Angeles	160,994,966	140,276,422	2,106,047	11,636,573	4,234,345	2,741,579	3,471,990
Madera	2,813,850	2,453,707	49,638	80,124	0	230,381	(3,281)
Marin	3,446,566	2,830,297	44,172	367,077	9,731	195,289	263,003
Mariposa	615,243	529,120	2,301	56,010	0	27,812	19,959
Mendocino	2,304,292	2,054,936	0	0	0	249,356	66,526
Merced	7,928,893	6,752,332	127,552	299,403	0	749,606	217,327
Monterey	10,422,087	8,797,344	39,446	497,649	0	1,087,648	187,198
Napa	3,639,657	3,150,910	76,299	0	17,431	395,017	218,639
Orange	54,317,046	44,700,305	343,114	1,875,479	820,855	6,577,293	488,206
Placer	6,964,003	5,325,228	63,587	545,797	31,200	998,191	0
Plumas	671,937	611,099	21,379	0	0	39,459	52,789
Riverside	33,393,398	24,843,339	1,070,690	3,244,880	650	4,233,839	41,871
Sacramento	31,780,262	24,856,088	490,336	2,474,420	1,275,303	2,684,115	129,234
San Bernardino	38,222,109	30,610,840	865,426	3,017,844	402,477	3,325,522	328,029
San Diego	45,278,292	38,143,354	311,313	1,276,346	0	5,547,279	832,987
San Francisco	12,514,370	10,244,689	77,107	910,957	0	1,281,617	0
San Joaquin	14,162,907	12,381,321	176,326	279,736	0	1,325,524	222,456
San Luis Obispo	4,346,581	3,338,169	278,546	296,102	0	433,764	104,550
San Mateo	10,769,565	9,088,455	103,319	547,830	0	1,029,961	312,382
Santa Barbara	9,087,320	7,488,472	122,434	476,379	0	1,000,035	136,784
Santa Clara	35,863,437	29,776,352	231,883	1,941,670	199,557	3,713,975	653,248
Santa Cruz/San Benito	8,179,821	7,247,348	62,370	307,800	58,660	503,643	312,039
Shasta	6,838,127	5,062,282	30,810	932,714	74,155	738,166	149,356
Sierra/Nevada	2,546,493	2,278,445	3,774	3,405	0	260,869	135,952
Siskiyou/Modoc	2,156,079	1,816,977	13,155	117,312	0	208,635	10,984
Solano	11,311,165	9,790,910	84,205	497,513	0	938,537	243,999
Sonoma	11,891,686	10,107,774	102,000	346,341	0	1,335,571	110,151
Stanislaus	13,539,035	11,272,587	134,625	184,400	228,015	1,719,408	0
Sutter	2,717,156	2,432,185	25,081	91,128	0	168,762	182,041
Tehama	1,412,297	1,222,560	28,492	45,497	0	115,748	44,418
Trinity	618,494	566,380	1,223	17,071	0	33,820	17,651
Tulare	12,764,952	9,608,281	421,770	890,167	109,590	1,735,144	300,901
Ventura	19,289,340	16,611,604	178,452	780,839	518,203	1,200,242	479,734
Yolo	5,638,268	4,683,994	138,450	302,858	53,674	459,292	52,149
Yuba	3,153,878	2,547,743	27,450	392,188	0	186,497	180,196

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2012-13

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$719,444,867	\$474,833,612	\$244,611,255	7,082.9	351.9	127.3	4,464.3	20.7	917.1	1,201.6
Alameda	25,296,913	16,695,963	8,600,950	213.4	9.0	4.0	149.0	0.0	4.0	47.4
Ama/Alp/Cala/Tuol	4,649,607	3,068,741	1,580,866	48.0	2.0	1.0	39.6	0.0	0.0	5.4
Butte	6,814,861	4,497,808	2,317,053	94.0	3.0	4.0	41.0	0.0	11.0	35.0
Colusa	565,059	372,939	192,120	6.5	0.5	1.0	4.5	0.0	0.0	0.5
Contra Costa	18,659,477	12,315,255	6,344,222	156.0	6.0	3.0	126.0	0.0	4.0	17.0
Del Norte	1,456,752	961,456	495,296	18.4	0.0	2.0	9.0	0.0	3.0	4.4
El Dorado	4,567,505	3,014,553	1,552,952	53.7	2.8	3.5	29.5	2.0	8.0	7.9
Fresno	19,440,978	12,831,045	6,609,933	216.3	8.0	5.0	130.0	0.0	39.0	34.3
Glenn	737,163	486,528	250,635	9.0	0.0	1.0	6.0	0.0	1.0	1.0
Humboldt	4,375,416	2,887,775	1,487,641	44.0	2.0	2.8	28.4	0.0	7.0	3.8
Imperial	4,520,306	2,983,402	1,536,904	57.5	3.0	1.0	33.0	0.0	11.0	9.5
Inyo/Mono	884,335	583,661	300,674	8.4	0.5	0.5	5.5	0.0	0.0	1.9
Kern	21,177,723	13,977,297	7,200,426	192.7	11.8	2.0	126.5	2.0	10.0	40.4
Kings	4,001,676	2,641,106	1,360,570	58.0	3.0	1.0	36.2	1.0	6.0	10.8
Lake	2,280,727	1,505,280	775,447	30.4	1.0	2.3	18.0	0.5	2.0	6.6
Lassen	794,606	524,440	270,166	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	164,466,954	108,548,190	55,918,764	1,559.0	88.0	13.0	999.0	0.0	262.0	197.0
Madera	2,811,608	1,855,661	955,947	38.5	1.0	1.0	29.0	0.0	2.0	5.5
Marin	3,574,681	2,359,289	1,215,392	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	634,387	418,695	215,692	8.0	0.0	1.0	3.0	0.0	2.5	1.5
Mendocino	2,398,565	1,583,053	815,512	35.0	1.0	1.0	23.0	0.0	7.0	3.0
Merced	8,107,681	5,351,069	2,756,612	77.0	4.0	2.5	53.5	1.0	6.0	10.0
Monterey	10,528,234	6,948,634	3,579,600	102.3	4.0	2.0	66.0	0.3	11.0	19.0
Napa	3,860,863	2,548,170	1,312,693	29.5	2.0	1.0	18.4	0.0	4.6	3.5
Orange	54,723,596	36,117,573	18,606,023	578.7	31.6	5.0	281.2	0.0	103.4	157.5
Placer	5,846,657	3,858,794	1,987,863	38.0	5.0	2.0	23.0	0.0	1.8	6.2
Plumas	723,189	477,305	245,884	9.4	0.1	1.5	5.0	0.0	1.5	1.3
Riverside	33,058,408	21,818,549	11,239,859	335.2	15.0	7.0	206.0	4.2	67.0	36.0
Sacramento	31,882,845	21,042,678	10,840,167	299.0	11.0	4.0	179.5	1.0	45.5	58.0
San Bernardino	38,519,233	25,422,694	13,096,539	411.0	15.0	4.0	304.3	0.0	35.0	52.7
San Diego	46,034,643	30,382,864	15,651,779	485.5	33.0	3.9	296.0	0.0	74.0	78.6
San Francisco	12,461,610	8,224,663	4,236,947	99.5	4.0	0.5	73.0	0.0	3.5	18.5
San Joaquin	14,457,255	9,541,788	4,915,467	161.0	7.0	3.0	102.6	0.0	18.0	30.4
San Luis Obispo	4,443,150	2,932,479	1,510,671	40.9	0.5	3.0	24.8	0.5	1.0	11.1
San Mateo	11,027,567	7,278,194	3,749,373	85.0	4.0	2.0	54.0	0.0	8.0	17.0
Santa Barbara	9,220,208	6,085,337	3,134,871	81.4	3.0	5.0	47.8	3.1	9.0	13.5
Santa Clara	37,014,603	24,429,638	12,584,965	297.0	14.0	3.0	199.0	1.0	27.0	53.0
Santa Cruz/San Benito	8,428,532	5,562,831	2,865,701	75.8	4.0	2.0	51.7	0.0	6.0	12.1
Shasta	6,922,106	4,568,590	2,353,516	80.0	4.0	1.9	34.2	0.0	10.0	29.9
Sierra/Nevada	2,703,923	1,784,589	919,334	25.0	1.3	0.8	15.0	0.0	1.5	6.4
Siskiyou/Modoc	2,160,428	1,425,882	734,546	24.1	2.0	1.0	15.3	0.0	3.8	2.0
Solano	11,555,062	7,626,341	3,928,721	107.5	7.0	2.0	85.0	0.0	5.0	8.5
Sonoma	11,469,716	7,570,013	3,899,703	94.5	4.0	2.0	58.5	0.0	15.0	15.0
Stanislaus	13,546,733	8,940,844	4,605,889	154.7	5.0	3.0	117.8	0.0	11.0	17.9
Sutter	2,873,017	1,896,191	976,826	29.0	2.0	2.0	17.0	0.0	4.0	4.0
Tehama	1,347,695	889,479	458,216	19.0	1.0	0.0	14.0	0.0	2.0	2.0
Trinity	638,598	421,475	217,123	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	13,009,423	8,586,219	4,423,204	174.1	8.8	2.5	110.0	3.1	23.2	26.5
Ventura	19,764,143	13,044,334	6,719,809	189.5	7.9	4.0	107.2	0.0	15.8	54.6
Yolo	5,688,080	3,754,133	1,933,947	53.0	3.0	2.0	27.0	1.0	10.0	10.0
Yuba	3,318,370	2,190,124	1,128,246	35.0	2.0	1.5	19.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2013-14**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$721,993,959	\$596,428,037	\$8,670,099	\$43,175,450	\$9,746,423	\$63,973,950	\$11,450,732
Alameda	26,626,817	22,396,938	107,416	2,144,110	708,059	1,270,294	780,087
Ama/Alp/Cala/Tuol	4,744,609	4,080,546	69,174	201,518	600	392,771	0
Butte	6,454,026	5,396,133	7,168	191,867	246,192	612,666	314,097
Colusa	556,652	486,653	4,762	36,000	0	29,237	12,723
Contra Costa	18,688,369	15,826,165	128,321	264,147	0	2,469,736	(72,018)
Del Norte	1,417,576	1,119,266	106,223	74,039	0	118,048	41,639
El Dorado	4,361,225	3,685,030	21,924	243,808	0	410,463	(104,721)
Fresno	19,642,519	16,722,078	281,219	31,994	237,346	2,369,882	209,840
Glenn	683,422	630,489	8,005	0	1,619	43,309	46,016
Humboldt	4,091,946	3,490,986	16,345	363,890	0	220,725	36,330
Imperial	4,797,780	3,887,095	38,591	344,882	0	527,212	90,783
Inyo/Mono	994,349	804,794	5,276	47,338	1,402	135,539	41,820
Kern	21,050,797	16,394,334	153,526	2,155,301	0	2,347,636	200,749
Kings	3,814,158	3,162,995	23,969	298,243	0	328,951	105,782
Lake	2,072,566	1,766,652	12,965	96,762	16,003	180,184	41,883
Lassen	803,784	585,805	42,453	90,720	0	84,806	12,979
Los Angeles	165,149,859	139,506,872	1,975,543	12,322,536	3,945,634	7,399,274	2,983,806
Madera	2,742,480	2,363,267	52,488	79,780	0	246,945	61,645
Marin	3,429,367	2,699,901	43,160	405,455	12,987	267,864	290,229
Mariposa	589,952	502,236	2,623	52,450	0	32,643	47,920
Mendocino	2,313,907	2,055,156	0	47,689	0	211,062	42,609
Merced	8,104,314	7,006,129	106,894	299,403	0	691,888	181,740
Monterey	10,715,752	8,961,145	35,091	497,944	0	1,221,572	113,051
Napa	3,803,228	3,285,330	80,709	0	0	437,189	225,301
Orange	55,400,556	44,228,861	291,160	3,409,965	1,476,996	5,993,574	960,729
Placer	5,713,519	4,265,430	180,323	564,910	161,991	540,865	57,407
Plumas	658,053	589,111	22,563	0	0	46,379	19,795
Riverside	33,130,247	25,285,967	920,602	2,963,649	3,000	3,957,029	144,059
Sacramento	31,373,961	24,717,622	505,508	2,535,262	1,101,357	2,514,212	26,914
San Bernardino	39,392,457	31,264,668	932,790	2,786,490	389,785	4,018,724	212,305
San Diego	47,137,161	39,184,246	376,895	1,245,366	0	6,330,654	1,137,335
San Francisco	12,365,018	9,897,190	85,462	952,181	224	1,429,961	0
San Joaquin	14,730,197	12,537,418	192,794	256,400	0	1,743,585	232,380
San Luis Obispo	4,215,228	3,244,859	267,713	300,821	0	401,835	102,589
San Mateo	10,752,603	9,265,765	91,641	471,332	0	923,865	274,104
Santa Barbara	9,214,367	7,568,402	84,392	470,543	0	1,091,030	188,899
Santa Clara	36,880,510	31,950,599	230,174	1,767,148	260,271	2,672,318	551,203
Santa Cruz/San Benito	7,985,972	6,966,550	55,024	307,800	76,590	580,008	273,985
Shasta	6,850,734	5,079,810	41,474	965,359	51,902	712,189	140,491
Sierra/Nevada	2,266,257	1,866,913	3,534	1,796	0	394,014	186,271
Siskiyou/Modoc	2,132,554	1,779,557	9,448	143,193	0	200,356	78,439
Solano	11,241,507	9,713,554	76,712	500,249	131,344	819,648	243,499
Sonoma	11,742,941	9,577,520	72,205	545,606	0	1,547,610	156,368
Stanislaus	14,462,862	11,934,499	122,635	168,403	209,087	2,028,238	31,047
Sutter	2,673,365	2,417,912	33,191	92,475	11,212	118,575	116,791
Tehama	1,586,494	1,363,361	37,078	48,000	0	138,055	44,418
Trinity	637,815	575,870	1,275	17,307	0	43,363	25,464
Tulare	12,468,838	9,412,344	462,697	909,331	100,015	1,584,451	124,243
Ventura	20,400,670	17,702,805	191,010	776,683	545,634	1,184,538	219,801
Yolo	5,735,146	4,662,480	38,217	284,464	57,173	692,812	92,343
Yuba	3,195,473	2,558,729	19,737	400,841	0	216,166	105,563

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2013-14**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$730,052,972	\$481,834,962	\$248,218,010	6,938.9	358.3	126.8	4,325.4	21.9	907.5	1,199.0
Alameda	26,974,034	17,802,862	9,171,172	219.3	8.0	3.0	146.0	0.0	3.0	59.3
Ama/Alp/Cala/Tuol	4,742,950	3,130,347	1,612,603	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,743,860	4,450,948	2,292,912	95.8	3.0	4.0	38.0	0.0	11.0	39.8
Colusa	604,505	398,973	205,532	6.0	0.0	1.0	5.0	0.0	0.0	0.0
Contra Costa	18,616,353	12,286,793	6,329,560	153.6	6.0	3.0	126.0	0.0	3.0	15.6
Del Norte	1,446,279	954,544	491,735	18.5	0.0	2.0	8.0	0.0	5.0	3.5
El Dorado	4,225,682	2,788,950	1,436,732	49.6	2.5	3.6	26.6	2.0	7.0	7.9
Fresno	19,733,244	13,023,941	6,709,303	209.2	8.0	6.0	111.6	0.0	44.0	39.6
Glenn	728,805	481,011	247,794	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,128,276	2,724,662	1,403,614	44.4	2.2	2.8	28.5	0.0	6.0	4.9
Imperial	4,893,920	3,229,987	1,663,933	60.0	2.0	3.0	45.0	0.0	1.0	9.0
Inyo/Mono	1,021,236	674,016	347,220	9.0	0.5	0.5	6.5	0.0	0.0	1.5
Kern	21,224,785	14,008,358	7,216,427	180.5	10.9	2.0	107.8	2.0	12.0	45.8
Kings	3,906,539	2,578,316	1,328,223	53.0	3.0	1.0	31.2	1.0	6.0	10.8
Lake	2,112,805	1,394,451	718,354	27.0	1.0	2.3	13.4	0.5	2.0	7.8
Lassen	848,706	560,146	288,560	11.0	0.0	1.0	7.0	0.0	1.0	2.0
Los Angeles	168,132,397	110,967,382	57,165,015	1,523.0	95.0	10.0	964.0	0.0	261.0	193.0
Madera	2,740,541	1,808,757	931,784	37.5	1.0	1.0	29.0	0.0	2.0	4.5
Marin	3,622,834	2,391,070	1,231,764	24.7	3.1	1.6	9.4	0.0	5.0	5.6
Mariposa	655,995	432,957	223,038	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,317,517	1,529,561	787,956	36.5	1.0	1.0	26.0	0.0	7.0	1.5
Merced	8,307,818	5,483,160	2,824,658	80.5	4.0	2.5	55.5	1.0	6.0	11.5
Monterey	10,712,312	7,070,126	3,642,186	106.0	4.0	2.0	68.0	0.0	11.0	21.0
Napa	4,012,494	2,648,246	1,364,248	32.5	2.0	1.0	18.6	0.0	6.1	4.8
Orange	56,295,176	37,154,816	19,140,360	541.8	31.5	5.0	266.2	0.0	94.5	144.6
Placer	5,759,076	3,800,990	1,958,086	41.1	3.5	2.5	23.6	0.5	3.0	8.0
Plumas	676,938	446,779	230,159	8.7	0.0	1.5	4.5	0.0	2.0	0.7
Riverside	32,788,091	21,640,140	11,147,951	322.2	17.0	7.0	190.0	4.2	66.0	38.0
Sacramento	31,387,994	20,716,076	10,671,918	286.5	12.0	3.0	183.0	1.0	44.5	43.0
San Bernardino	39,183,549	25,861,142	13,322,407	405.9	16.0	3.0	299.3	0.0	36.0	51.6
San Diego	48,254,669	31,848,082	16,406,587	481.5	32.0	3.9	296.0	0.0	74.0	75.6
San Francisco	12,384,866	8,174,012	4,210,854	84.5	4.0	1.0	61.2	0.0	8.5	9.8
San Joaquin	14,858,791	9,806,802	5,051,989	158.0	7.0	4.0	99.6	0.0	19.0	28.4
San Luis Obispo	4,316,115	2,848,636	1,467,479	40.8	0.5	3.0	24.8	0.5	1.0	11.0
San Mateo	10,858,570	7,166,656	3,691,914	83.0	5.0	2.0	57.0	0.0	5.0	14.0
Santa Barbara	9,383,996	6,193,437	3,190,559	81.2	3.0	5.0	47.8	3.1	8.8	13.5
Santa Clara	37,427,213	24,701,961	12,725,252	297.0	14.0	3.0	199.0	2.0	24.0	55.0
Santa Cruz/San Benito	7,971,440	5,261,150	2,710,290	69.1	4.0	1.9	46.4	0.0	6.0	10.8
Shasta	6,923,087	4,569,237	2,353,850	83.0	4.0	1.9	38.1	0.0	16.0	23.0
Sierra/Nevada	2,431,170	1,604,572	826,598	21.0	1.3	0.8	12.3	0.0	2.0	4.6
Siskiyou/Modoc	2,205,263	1,455,474	749,789	23.0	2.0	1.0	14.3	0.0	3.7	2.0
Solano	11,379,931	7,510,754	3,869,177	105.0	7.0	2.0	82.0	0.0	6.0	8.0
Sonoma	11,475,623	7,573,911	3,901,712	90.5	4.0	2.0	56.5	0.0	14.0	14.0
Stanislaus	14,285,631	9,428,516	4,857,115	151.7	5.0	3.5	113.9	0.0	11.0	18.3
Sutter	2,805,618	1,851,708	953,910	29.0	2.0	2.5	18.0	0.0	3.0	3.5
Tehama	1,622,072	1,070,568	551,504	21.0	1.0	1.0	13.3	0.0	2.0	3.7
Trinity	669,082	441,594	227,488	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,521,414	8,264,133	4,257,281	163.1	8.8	2.5	102.5	3.1	23.2	23.0
Ventura	20,617,294	13,607,414	7,009,880	216.0	8.9	3.5	105.6	0.0	16.7	81.3
Yolo	5,826,267	3,845,336	1,980,931	52.0	3.0	1.0	27.0	1.0	8.0	12.0
Yuba	3,290,149	2,171,498	1,118,651	33.0	2.0	1.5	18.0	0.0	8.0	3.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2014-15**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$724,128,242	\$602,841,726	\$8,708,345	\$44,476,106	\$10,324,033	\$57,778,032	\$8,774,659
Alameda	26,417,474	21,754,279	181,550	2,173,001	781,576	1,527,068	662,198
Alameda/Alp/Cala/Tuol	4,788,537	4,095,492	59,610	204,899	600	427,936	0
Butte	6,893,603	5,731,418	254,952	205,389	25,847	675,997	174,768
Colusa	600,911	522,795	2,018	36,000	0	40,098	20,249
Contra Costa	18,648,264	16,091,032	112,881	288,145	0	2,156,206	31,741
Del Norte	1,602,771	1,260,154	86,315	74,129	0	182,173	41,639
El Dorado	4,607,689	3,808,565	20,513	248,393	0	530,218	120,880
Fresno	19,812,892	17,107,403	240,968	34,052	224,510	2,205,959	153,191
Glenn	710,836	655,740	7,115	0	709	47,272	40,400
Humboldt	4,070,940	3,410,567	13,538	346,087	57,229	243,519	51,712
Imperial	5,431,333	4,495,589	29,847	351,090	0	554,807	66,354
Inyo/Mono	999,233	884,546	4,919	30,576	0	79,192	(23,647)
Kern	20,440,694	15,873,035	117,698	2,198,704	0	2,251,257	152,984
Kings	3,767,895	3,153,463	24,990	222,031	0	367,411	104,656
Lake	2,280,120	1,945,023	26,940	97,464	0	210,693	56,284
Lassen	914,319	640,458	66,201	95,040	0	112,620	44,744
Los Angeles	161,753,427	143,449,092	1,651,096	11,973,233	4,597,719	82,287	(97,082)
Madera	2,724,377	2,270,853	48,366	79,744	0	325,414	102,318
Marin	3,613,062	2,805,357	64,362	430,441	13,473	299,429	209,908
Mariposa	622,409	514,457	2,880	52,450	0	52,622	53,331
Mendocino	2,352,897	2,119,779	0	48,127	0	184,991	84,473
Merced	8,190,067	7,028,539	116,149	299,403	0	745,976	168,402
Monterey	10,930,773	9,089,135	59,972	537,642	0	1,244,024	231,684
Napa	3,829,889	3,318,045	95,670	0	0	416,174	159,984
Orange	55,285,121	43,610,375	477,456	3,457,593	1,462,867	6,276,830	1,076,213
Placer	5,988,260	4,430,330	188,807	537,929	0	831,194	139,326
Plumas	621,437	534,720	8,460	0	0	78,257	(4,750)
Riverside	34,953,996	27,291,132	978,611	3,145,665	0	3,538,588	123,500
Sacramento	32,157,358	25,171,274	532,902	2,614,869	1,182,435	2,655,878	32,032
San Bernardino	39,115,468	31,412,806	799,469	2,952,861	322,434	3,627,898	645,769
San Diego	47,836,630	39,178,431	427,998	1,349,647	0	6,880,554	1,332,769
San Francisco	12,764,064	10,139,841	84,024	1,277,093	0	1,263,106	0
San Joaquin	14,860,248	12,170,838	179,558	267,218	0	2,242,634	197,456
San Luis Obispo	4,324,294	3,337,232	253,141	311,349	30,187	392,385	47,043
San Mateo	10,902,571	9,466,390	74,103	476,309	0	885,769	122,097
Santa Barbara	9,218,167	7,579,201	89,183	460,766	0	1,089,017	187,833
Santa Clara	36,421,384	31,161,390	234,485	2,240,211	285,990	2,499,308	591,572
Santa Cruz/San Benito	7,993,185	7,030,065	5,510	325,800	67,346	564,464	330,576
Shasta	7,201,423	5,357,003	44,683	1,014,821	58,867	726,049	160,595
Sierra/Nevada	2,265,587	1,758,182	4,202	899	0	502,304	108,490
Siskiyou/Modoc	2,100,281	1,757,136	9,832	143,019	0	190,294	56,287
Solano	11,661,625	10,212,563	67,100	545,386	0	836,576	255,489
Sonoma	11,632,150	9,250,821	57,518	574,072	0	1,749,739	181,286
Stanislaus	14,025,662	11,117,880	121,250	154,961	508,452	2,123,119	30,581
Sutter	2,652,163	2,386,425	25,812	84,581	38,255	117,090	117,792
Tehama	1,735,002	1,540,518	37,261	48,000	0	109,223	33,611
Trinity	532,749	481,440	1,313	17,307	0	32,689	26,426
Tulare	12,612,381	9,545,561	421,486	932,299	104,137	1,608,898	(14,968)
Ventura	20,232,385	17,589,812	210,817	787,142	484,696	1,159,918	324,058
Yolo	5,827,559	4,750,171	65,564	320,559	76,704	614,561	27,980
Yuba	3,202,680	2,555,373	19,250	409,710	0	218,347	34,425

SOURCE: CS 921, Budget Display

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2014-15

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$731,110,550	\$482,532,963	\$248,577,587	6,757.4	351.2	123.9	4,225.8	22.9	867.7	1,165.9
Alameda	28,235,041	18,635,127	9,599,914	213.5	8.0	2.0	132.8	0.0	3.0	67.7
Ama/Alp/Cala/Tuol	4,756,841	3,139,515	1,617,326	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,882,144	4,542,215	2,339,929	89.5	4.0	4.0	28.0	3.5	12.0	38.0
Colusa	665,571	439,277	226,294	4.5	0.5	1.0	2.0	0.0	1.0	0.0
Contra Costa	18,673,021	12,324,194	6,348,827	151.0	6.0	3.0	122.0	0.0	3.0	17.0
Del Norte	1,646,298	1,086,557	559,741	22.5	0.0	2.0	11.0	0.0	5.0	4.5
El Dorado	4,690,780	3,095,915	1,594,865	46.9	2.5	3.3	24.8	2.0	8.0	6.3
Fresno	19,799,396	13,067,601	6,731,795	222.2	9.0	6.0	125.7	0.0	41.0	40.5
Glenn	745,373	491,946	253,427	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,100,761	2,706,502	1,394,259	44.4	2.8	1.8	23.9	0.0	12.0	3.9
Imperial	5,497,848	3,628,580	1,869,268	61.0	3.0	4.0	47.0	0.0	2.0	5.0
Inyo/Mono	1,002,990	661,973	341,017	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	20,553,060	13,565,020	6,988,040	172.5	9.0	2.0	107.3	2.0	12.6	39.6
Kings	3,865,786	2,551,419	1,314,367	54.0	3.0	2.0	31.5	1.0	7.0	9.5
Lake	2,320,276	1,531,382	788,894	27.0	1.0	2.3	14.1	0.5	3.0	6.1
Lassen	888,802	586,609	302,193	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	161,648,907	106,688,279	54,960,628	1,498.0	86.0	11.0	961.0	0.0	249.0	191.0
Madera	2,779,778	1,834,653	945,125	38.5	1.5	1.0	30.0	0.0	2.0	4.0
Marin	3,719,504	2,454,873	1,264,631	24.7	3.0	1.4	8.6	0.0	5.0	6.7
Mariposa	678,414	447,753	230,661	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,430,776	1,604,312	826,464	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,350,081	5,511,053	2,839,028	80.5	3.0	2.5	56.5	1.0	6.0	11.5
Monterey	11,222,952	7,407,148	3,815,804	104.0	4.0	2.0	67.0	0.0	10.0	21.0
Napa	4,023,506	2,655,514	1,367,992	30.5	2.0	1.0	18.6	0.0	5.1	3.8
Orange	56,253,470	37,127,290	19,126,180	526.0	29.0	6.0	252.3	0.0	96.0	142.7
Placer	6,153,297	4,061,176	2,092,121	41.5	3.5	2.5	22.0	0.5	2.0	11.0
Plumas	621,850	410,421	211,429	7.4	0.0	1.5	3.2	0.0	2.0	0.7
Riverside	35,393,908	23,359,979	12,033,929	308.2	17.0	7.0	183.0	4.2	65.0	32.0
Sacramento	32,189,184	21,244,861	10,944,323	279.5	13.0	3.0	177.0	1.0	39.5	46.0
San Bernardino	39,726,683	26,219,611	13,507,072	400.9	16.0	5.0	297.3	0.0	29.0	53.6
San Diego	48,025,245	31,696,662	16,328,583	474.9	32.0	5.9	296.0	0.0	75.0	66.0
San Francisco	12,764,068	8,424,285	4,339,783	80.0	5.0	1.0	55.4	0.0	7.5	11.1
San Joaquin	14,676,221	9,686,306	4,989,915	152.1	7.0	1.6	99.6	0.0	16.0	27.9
San Luis Obispo	4,368,921	2,883,488	1,485,433	35.3	0.0	2.0	22.3	0.0	1.0	10.0
San Mateo	11,039,056	7,285,777	3,753,279	79.0	5.0	1.0	55.0	0.0	5.0	13.0
Santa Barbara	9,398,122	6,202,761	3,195,361	77.4	3.0	4.0	40.7	3.1	8.3	18.3
Santa Clara	36,506,749	24,094,454	12,412,295	275.0	14.0	2.0	197.0	1.0	18.0	43.0
Santa Cruz/San Benito	8,588,846	5,668,638	2,920,208	68.0	4.0	1.9	42.2	0.0	5.4	14.5
Shasta	7,162,906	4,727,518	2,435,388	75.5	4.0	1.9	34.5	0.0	14.0	21.1
Sierra/Nevada	2,345,639	1,548,122	797,517	18.0	1.1	0.8	9.9	0.0	2.0	4.2
Siskiyou/Modoc	2,145,582	1,416,084	729,498	22.0	2.0	1.0	13.0	0.0	3.7	2.3
Solano	11,934,452	7,876,738	4,057,714	101.8	6.0	2.0	81.0	0.0	7.0	5.8
Sonoma	11,305,835	7,461,851	3,843,984	85.5	4.0	2.0	54.5	0.0	15.0	10.0
Stanislaus	14,070,619	9,286,609	4,784,010	147.9	6.0	3.5	108.7	0.0	11.0	18.7
Sutter	2,765,869	1,825,474	940,395	28.0	2.0	2.0	17.0	0.0	3.0	4.0
Tehama	1,789,655	1,181,172	608,483	23.0	1.0	1.0	17.0	0.0	2.0	2.0
Trinity	560,308	369,803	190,505	6.0	0.5	0.5	3.9	0.0	0.0	1.1
Tulare	12,521,835	8,264,411	4,257,424	161.1	8.3	1.0	102.5	3.1	22.2	24.0
Ventura	20,553,695	13,565,439	6,988,256	191.0	8.9	3.5	95.0	0.0	10.9	72.7
Yolo	5,843,026	3,856,397	1,986,629	54.0	3.0	1.0	32.0	0.0	2.0	16.0
Yuba	3,227,603	2,130,218	1,097,385	31.0	2.0	1.5	15.0	0.0	7.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2015-16**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$731,601,979	\$603,675,288	\$7,614,645	\$45,049,352	\$11,147,641	\$64,115,053	\$11,725,399
Alameda	26,214,044	20,861,484	213,514	2,237,615	1,306,315	1,595,116	603,908
Ama/Alp/Cala/Tuol	4,858,772	4,149,145	70,615	206,563	600	431,849	0
Butte	7,046,570	5,948,719	5,546	205,480	276,546	610,279	135,984
Colusa	546,223	474,567	1,987	37,440	0	32,229	31,004
Contra Costa	18,540,851	15,923,892	327,002	261,934	0	2,028,023	63,151
Del Norte	1,741,088	1,399,443	81,507	74,079	0	186,059	46,206
El Dorado	4,620,502	3,820,089	13,899	253,296	0	533,218	298,116
Fresno	21,395,210	18,467,635	284,666	33,986	238,128	2,370,795	196,050
Glenn	694,273	624,146	7,238	0	0	62,889	28,490
Humboldt	4,120,046	3,481,874	7,411	339,794	68,090	222,877	76,509
Imperial	5,537,335	4,576,340	28,963	353,899	0	578,133	143,590
Inyo/Mono	1,033,618	900,227	4,769	30,940	0	97,682	77,193
Kern	20,729,259	16,340,048	168,599	2,217,324	0	2,003,288	221,258
Kings	3,890,655	3,269,690	37,856	272,975	0	310,134	133,020
Lake	2,525,154	2,123,365	16,446	99,464	12,795	273,084	55,315
Lassen	920,338	610,194	71,346	99,360	0	139,438	24,436
Los Angeles	173,362,060	147,164,043	1,595,841	12,069,917	4,757,304	7,774,955	1,660,892
Madera	2,799,729	2,274,053	47,426	80,262	0	397,988	67,196
Marin	3,597,085	2,742,059	35,493	336,072	9,520	473,941	336,115
Mariposa	610,650	506,446	0	52,450	0	51,754	43,675
Mendocino	2,455,923	2,240,938	0	50,512	0	164,473	81,424
Merced	8,730,637	7,372,937	134,510	299,403	0	923,787	167,131
Monterey	10,692,644	8,808,942	36,264	537,187	0	1,310,251	303,746
Napa	3,820,993	3,311,419	94,671	0	0	414,903	159,000
Orange	54,801,309	43,296,440	365,615	3,542,891	1,492,659	6,103,704	829,806
Placer	6,016,463	4,754,389	168,352	545,132	0	548,590	259,581
Plumas	626,721	576,783	5,518	0	0	44,420	29,238
Riverside	34,230,036	26,871,008	517,520	2,645,350	0	4,196,158	231,401
Sacramento	31,559,931	24,655,356	553,991	2,679,972	1,130,939	2,539,673	244,647
San Bernardino	38,926,706	31,042,450	603,776	3,089,402	309,823	3,881,255	731,039
San Diego	44,228,808	38,073,807	367,354	1,822,436	0	3,965,211	1,374,161
San Francisco	12,564,501	9,925,301	83,751	1,548,764	0	1,006,685	0
San Joaquin	13,905,932	11,639,336	129,504	268,978	0	1,868,114	383,401
San Luis Obispo	4,169,729	3,175,692	299,346	304,066	0	390,625	62,893
San Mateo	10,610,679	9,067,340	77,057	520,882	0	945,400	263,633
Santa Barbara	9,455,376	7,868,403	81,182	465,958	0	1,039,833	204,603
Santa Clara	35,857,386	29,687,988	156,764	2,177,701	360,596	3,474,337	432,327
Santa Cruz/San Benito	8,291,394	7,298,666	60,151	308,000	0	624,577	320,851
Shasta	7,042,894	5,140,969	42,370	1,053,005	88,428	718,122	102,866
Sierra/Nevada	2,207,917	1,729,499	2,128	0	0	476,290	124,744
Siskiyou/Modoc	1,914,974	1,593,002	9,540	144,181	0	168,251	(32,363)
Solano	11,504,322	10,064,558	62,189	464,420	0	913,155	247,883
Sonoma	11,710,174	9,233,387	55,613	602,539	0	1,818,635	199,790
Stanislaus	14,589,350	11,596,367	129,381	161,736	425,420	2,276,446	2,986
Sutter	2,783,452	2,454,482	28,066	82,603	41,412	176,889	111,172
Tehama	1,752,027	1,559,202	36,479	49,200	487	106,659	39,712
Trinity	467,981	409,720	2,713	17,307	1,596	36,645	10,189
Tulare	12,747,970	9,701,607	222,974	956,230	102,213	1,764,946	59,794
Ventura	20,502,319	17,810,845	188,875	810,930	442,720	1,248,949	346,776
Yolo	5,607,930	4,736,421	58,550	218,916	82,050	511,993	163,014
Yuba	3,042,039	2,320,575	20,317	418,801	0	282,346	27,846

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2015-16**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$743,772,820	\$490,890,061	\$252,882,759	6,570.8	339.7	126.8	4,054.1	14.3	786.5	1,249.4
Alameda	26,598,690	17,555,135	9,043,555	215.8	9.0	1.0	135.0	0.0	3.0	67.8
Alameda/Alp/Cala/Tuol	4,834,830	3,190,988	1,643,842	44.6	2.0	1.0	37.5	0.0	0.0	4.1
Butte	7,347,650	4,849,449	2,498,201	99.8	4.0	3.0	36.0	0.0	11.0	45.8
Colusa	597,089	394,079	203,010	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,610,690	12,283,055	6,327,635	148.1	6.0	3.0	121.0	0.0	3.0	15.1
Del Norte	1,751,294	1,155,854	595,440	24.0	0.5	2.0	14.0	0.0	3.0	4.5
El Dorado	4,911,976	3,241,904	1,670,072	42.9	2.5	3.2	23.8	2.0	5.0	6.4
Fresno	21,510,140	14,196,692	7,313,448	214.1	9.0	6.0	121.6	0.0	39.0	38.5
Glenn	722,587	476,907	245,680	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt	4,210,239	2,778,758	1,431,481	44.4	3.0	1.8	25.7	0.0	10.0	3.9
Imperial	5,641,353	3,723,293	1,918,060	63.0	3.0	4.0	48.0	0.0	2.0	6.0
Inyo/Mono	1,101,359	726,897	374,462	10.0	1.5	0.5	6.5	0.0	0.0	1.5
Kern	20,950,517	13,827,341	7,123,176	174.3	9.0	1.0	109.7	2.0	14.3	38.3
Kings	4,017,780	2,651,735	1,366,045	53.0	3.0	2.0	33.6	0.0	5.0	9.4
Lake	2,580,752	1,703,296	877,456	29.0	1.0	2.3	15.9	0.0	3.0	6.8
Lassen	970,890	640,787	330,103	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	175,022,955	115,515,150	59,507,805	1,475.0	85.0	15.0	944.0	0.0	235.0	196.0
Madera	2,908,490	1,919,603	988,887	34.0	1.0	1.0	28.0	0.0	2.0	2.0
Marin	3,929,603	2,593,538	1,336,065	24.5	3.0	1.4	8.6	0.0	5.0	6.5
Mariposa	661,949	436,886	225,063	6.5	0.0	1.0	3.0	0.0	1.0	1.5
Mendocino	2,549,714	1,682,811	866,903	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,691,575	5,736,440	2,955,136	72.5	4.0	2.6	47.4	1.0	6.0	11.5
Monterey	11,011,283	7,267,447	3,743,836	95.0	4.0	1.0	64.0	0.0	7.0	19.0
Napa	3,990,591	2,633,790	1,356,801	28.5	2.0	1.0	16.6	0.0	5.1	3.8
Orange	55,489,975	36,623,384	18,866,592	504.8	29.3	5.0	242.0	0.0	86.0	142.5
Placer	6,112,141	4,034,013	2,078,128	45.5	3.5	2.5	25.0	0.5	3.0	11.0
Plumas	654,446	431,934	222,512	7.4	0.0	1.5	3.4	0.0	2.0	0.5
Riverside	34,227,186	22,589,943	11,637,243	290.7	15.0	7.0	166.0	2.7	68.0	32.0
Sacramento	31,812,741	20,996,409	10,816,332	273.0	13.0	4.0	173.5	1.0	40.5	41.0
San Bernardino	39,610,358	26,142,836	13,467,522	398.0	15.0	4.0	225.0	0.0	22.0	132.0
San Diego	48,072,051	31,727,554	16,344,497	450.0	32.0	5.9	282.0	0.0	54.0	76.1
San Francisco	12,562,267	8,291,096	4,271,171	77.5	3.0	1.0	59.6	0.0	4.0	9.9
San Joaquin	14,277,685	9,423,272	4,854,413	143.8	7.0	3.0	94.3	0.0	16.1	23.4
San Luis Obispo	4,228,655	2,790,912	1,437,743	32.0	0.0	3.0	21.0	0.0	0.0	8.0
San Mateo	10,630,010	7,015,807	3,614,203	71.7	4.0	1.0	51.0	0.0	4.0	11.7
Santa Barbara	9,651,359	6,369,897	3,281,462	75.2	3.0	4.0	40.0	3.1	7.8	17.3
Santa Clara	36,871,962	24,335,495	12,536,467	250.0	13.0	2.0	174.0	1.0	17.0	43.0
Santa Cruz/San Benito	8,106,275	5,350,142	2,756,134	72.0	4.0	1.9	46.4	0.0	5.6	14.1
Shasta	7,071,768	4,667,367	2,404,401	73.5	4.0	1.9	34.5	0.0	14.0	19.1
Sierra/Nevada	2,333,758	1,540,280	793,478	18.0	1.1	0.8	11.9	0.0	0.0	4.2
Siskiyou/Modoc	1,862,532	1,229,271	633,261	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	11,769,543	7,767,898	4,001,645	97.8	5.0	2.0	78.0	0.0	7.0	5.8
Sonoma	11,848,220	7,819,825	4,028,395	85.5	4.0	2.0	54.5	0.0	14.0	11.0
Stanislaus	14,001,552	9,241,024	4,760,528	149.9	5.0	3.5	115.1	0.0	8.0	18.3
Sutter	2,888,304	1,906,281	982,023	31.0	1.0	2.0	19.1	0.0	4.0	4.9
Tehama	1,786,560	1,179,130	607,430	22.0	1.0	1.0	16.3	0.0	1.0	2.7
Trinity	477,710	315,289	162,421	5.0	0.0	0.0	3.9	0.0	0.0	1.1
Tulare	12,753,155	8,417,082	4,336,073	149.0	5.9	2.5	96.5	1.0	21.2	21.9
Ventura	20,786,337	13,718,982	7,067,355	186.0	8.9	4.0	82.7	0.0	8.9	81.5
Yolo	5,707,971	3,767,261	1,940,710	50.5	3.0	1.0	30.0	0.0	1.0	15.5
Yuba	3,054,303	2,015,840	1,038,463	30.0	2.0	1.5	15.0	0.0	6.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2016-17**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$744,217,231	\$609,669,790	\$6,501,975	\$47,246,038	\$10,666,410	\$70,133,018	\$11,185,924
Alameda	27,856,973	22,826,995	178,734	2,283,543	940,273	1,627,428	702,636
Ama/Alp/Cala/Tuol	4,828,791	4,185,348	47,993	208,209	600	386,641	0
Butte	7,252,904	6,183,228	4,284	213,220	224,630	627,542	318,598
Colusa	510,436	467,267	1,009	27,660	0	14,500	30,642
Contra Costa	18,569,676	15,974,536	317,110	300,323	0	1,977,707	63,481
Del Norte	1,707,753	1,414,420	61,725	74,144	0	157,464	51,600
El Dorado	4,576,820	3,752,996	27,926	281,900	0	513,998	207,961
Fresno	21,421,199	18,328,632	270,792	37,721	303,135	2,480,919	223,469
Glenn	692,576	623,398	6,199	0	0	62,979	25,977
Humboldt/Trinity	4,272,984	3,599,445	10,778	371,978	78,708	212,075	93,147
Imperial	5,347,288	4,446,766	24,557	393,269	0	482,696	110,888
Inyo/Mono	1,015,524	892,322	5,290	27,799	4,655	85,458	90,262
Kern	21,149,484	16,421,274	184,345	2,314,580	0	2,229,285	303,123
Kings	3,981,497	3,316,502	36,286	303,988	168,430	156,291	163,235
Lake	2,184,570	1,764,890	12,523	120,000	38,236	248,921	44,175
Lassen	855,642	553,441	58,538	78,660	0	165,003	22,472
Los Angeles	178,683,079	148,751,051	1,620,013	14,637,045	4,407,554	9,267,416	1,400,224
Madera	3,108,842	2,568,937	35,439	80,262	0	424,204	63,772
Marin	3,332,481	2,741,388	33,965	254,667	0	302,461	289,225
Mendocino	2,304,216	2,114,797	58,407	0	0	131,012	104,904
Merced/Mariposa	8,501,525	7,295,011	97,814	381,708	0	726,992	219,711
Monterey	10,725,802	9,007,948	35,549	506,900	0	1,175,405	144,162
Napa	4,028,002	3,457,833	79,244	0	0	490,925	182,769
Orange	56,336,355	45,755,153	347,691	3,202,063	1,464,285	5,567,163	680,991
Placer	6,249,108	4,988,148	130,320	284,182	118,114	728,344	84,983
Plumas	617,357	546,546	8,115	0	0	62,696	48,885
Riverside	35,509,360	25,854,143	26,831	2,695,874	0	6,932,512	199,530
Sacramento	32,595,484	25,862,052	275,830	2,984,914	1,152,361	2,320,327	187,152
San Bernardino	39,685,625	31,307,805	683,958	3,090,077	287,483	4,316,302	379,428
San Diego	46,343,688	37,175,275	294,519	1,874,719	0	6,999,175	1,376,029
San Francisco	12,639,208	9,975,259	68,805	1,088,027	0	1,507,117	0
San Joaquin	14,864,113	12,476,493	145,115	268,978	0	1,973,527	295,059
San Luis Obispo	3,962,415	3,043,307	208,738	313,038	0	397,332	81,823
San Mateo	10,522,391	9,057,123	73,430	529,294	0	862,544	394,148
Santa Barbara	9,234,275	7,719,747	65,175	473,056	0	976,297	154,896
Santa Clara	33,888,332	27,975,253	100,942	2,135,122	379,255	3,297,760	527,928
Santa Cruz/San Benito	7,901,141	7,104,484	48,673	308,000	0	439,984	315,078
Shasta	7,116,927	5,144,906	37,707	1,059,389	78,828	796,097	105,746
Sierra/Nevada	2,280,916	1,859,766	3,361	0	0	417,789	234,150
Siskiyou/Modoc	1,962,882	1,639,920	7,536	144,592	0	170,834	12,694
Solano	12,086,015	10,490,489	57,126	516,707	0	1,021,693	245,834
Sonoma	12,342,502	10,146,690	48,967	631,005	0	1,515,840	144,771
Stanislaus	14,438,424	11,555,591	105,864	145,949	443,499	2,187,521	(15,596)
Sutter	2,798,861	2,508,772	26,545	84,005	30,540	148,999	129,115
Tehama	1,801,201	1,615,353	31,145	51,500	461	102,742	29,401
Tulare	12,925,565	10,170,665	234,136	975,848	86,867	1,458,049	138,336
Ventura	20,464,189	17,946,736	190,982	843,838	387,757	1,094,876	232,730
Yolo	5,594,914	4,667,628	55,659	220,166	70,739	580,722	179,152
Yuba	3,147,919	2,394,061	16,285	428,119	0	309,454	167,228

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2016-17**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$759,466,875	\$501,248,138	\$258,218,738	6,353.7	346.8	127.7	3,915.3	15.3	746.1	1,202.5
Alameda	28,464,888	18,786,826	9,678,062	201.8	9.0	3.0	139.0	0.0	3.0	47.8
Ama/Alp/Cala/Tuol	4,825,494	3,184,826	1,640,668	42.7	2.0	1.5	35.2	0.0	0.0	4.0
Butte	7,543,190	4,978,505	2,564,685	101.0	3.0	4.0	35.5	0.0	11.0	47.5
Colusa	601,165	396,769	204,396	5.0	0.0	1.0	4.0	0.0	0.0	0.0
Contra Costa	18,633,157	12,297,884	6,335,273	138.1	6.0	3.0	114.0	0.0	3.0	12.1
Del Norte	1,763,297	1,163,776	599,521	22.0	1.0	2.0	12.0	0.0	5.0	2.0
El Dorado	4,774,725	3,151,319	1,623,407	42.0	2.0	2.7	23.4	2.0	6.0	5.9
Fresno	21,513,394	14,198,840	7,314,554	219.2	8.0	6.0	126.6	0.0	38.0	40.6
Glenn	718,056	473,917	244,139	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,361,766	2,878,766	1,483,000	45.4	2.0	1.8	36.0	0.0	1.0	4.6
Imperial	5,532,003	3,651,122	1,880,881	57.0	6.0	4.0	43.0	0.0	2.0	2.0
Inyo/Mono	1,111,804	733,791	378,013	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	21,452,605	14,158,719	7,293,886	184.4	10.0	2.0	114.3	2.0	9.0	47.1
Kings	4,142,490	2,734,043	1,408,447	47.9	2.0	2.0	28.6	0.0	6.0	9.3
Lake	2,225,383	1,468,753	756,630	24.0	1.0	2.3	12.7	0.0	3.0	5.0
Lassen	873,394	576,440	296,954	9.5	0.5	1.0	6.0	0.0	1.0	1.0
Los Angeles	180,083,305	118,854,981	61,228,324	1,474.0	95.0	14.0	933.0	0.0	235.0	197.0
Madera	3,217,020	2,123,233	1,093,787	33.0	1.0	2.0	26.0	0.0	2.0	2.0
Marin	3,616,174	2,386,675	1,229,499	24.0	2.9	1.3	9.1	0.0	5.0	5.7
Mendocino	2,447,852	1,615,582	832,270	29.0	1.5	1.0	20.0	0.0	2.0	4.5
Merced/Mariposa	8,919,556	5,886,907	3,032,649	81.5	4.0	2.6	55.0	1.0	7.0	11.9
Monterey	10,969,167	7,239,650	3,729,517	95.0	4.0	1.0	63.0	0.0	7.0	20.0
Napa	4,223,888	2,787,766	1,436,122	29.5	2.0	1.0	18.3	0.0	3.9	4.3
Orange	56,815,196	37,498,029	19,317,167	487.8	28.0	5.0	242.9	0.0	86.5	125.4
Placer	6,321,200	4,171,992	2,149,208	44.5	2.5	2.5	26.0	0.5	2.0	11.0
Plumas	663,475	437,894	225,582	6.4	0.0	1.5	3.4	0.0	1.0	0.5
Riverside	35,555,523	23,466,645	12,088,878	255.7	14.0	7.0	158.0	2.7	48.0	26.0
Sacramento	33,212,504	21,920,253	11,292,251	281.0	13.0	4.0	177.5	2.0	40.5	44.0
San Bernardino	39,941,104	26,361,129	13,579,975	395.1	16.0	5.0	204.0	0.0	23.0	147.1
San Diego	51,189,521	33,785,084	17,404,437	380.3	31.0	4.3	231.0	0.0	51.0	63.0
San Francisco	12,639,209	8,341,878	4,297,331	76.5	5.0	0.5	53.2	0.0	7.7	10.1
San Joaquin	15,090,994	9,960,056	5,130,938	135.8	9.0	1.5	84.4	0.0	16.0	24.9
San Luis Obispo	4,038,123	2,665,161	1,372,962	34.0	0.0	3.0	23.0	0.0	0.0	8.0
San Mateo	11,345,803	7,488,230	3,857,573	73.2	4.0	1.0	51.0	0.0	4.0	13.2
Santa Barbara	9,378,782	6,189,996	3,188,786	74.2	3.0	4.8	37.5	3.1	7.8	18.0
Santa Clara	34,559,959	22,809,573	11,750,386	233.0	8.0	3.0	172.0	1.0	15.0	34.0
Santa Cruz/San Benito	8,153,513	5,381,319	2,772,194	63.8	4.0	2.1	42.7	0.0	4.0	11.0
Shasta	7,120,836	4,699,752	2,421,084	73.5	3.0	1.9	35.5	0.0	12.0	21.1
Sierra/Nevada	2,536,357	1,673,996	862,361	17.0	1.1	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	1,975,417	1,303,775	671,642	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	12,166,016	8,029,571	4,136,445	96.0	6.0	2.0	76.5	0.0	5.5	6.0
Sonoma	12,177,106	8,036,890	4,140,216	83.5	4.0	2.0	53.5	0.0	15.0	9.0
Stanislaus	15,013,612	9,908,984	5,104,628	145.9	6.0	3.5	116.8	0.0	8.0	11.6
Sutter	2,921,773	1,928,370	993,403	27.0	1.0	2.0	17.1	0.0	2.0	4.9
Tehama	1,827,212	1,205,960	621,252	22.0	1.0	1.0	16.7	0.0	1.0	2.3
Tulare	12,999,520	8,579,683	4,419,837	149.0	6.9	2.5	92.5	1.0	23.2	22.9
Ventura	20,712,822	13,670,463	7,042,359	183.5	8.9	3.0	74.2	0.0	10.0	87.4
Yolo	5,805,301	3,831,499	1,973,802	45.0	3.0	1.0	24.0	0.0	5.0	12.0
Yuba	3,292,224	2,172,868	1,119,356	28.0	2.0	1.3	13.0	0.0	6.0	5.7

SOURCE: CS 356 and CS 921, Budget Display

III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), have established an annual strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and to improve performance.

The DCSS FFY 2015–2019 Strategic Plan focuses on supporting California's children by strengthening parental responsibilities; ensuring that child support is income on which children and families can rely; emphasizing excellent and consistent customer service; strengthening existing partnerships; and building bridges to new collaborations within the government and with external stakeholders.

Additionally, the Plan establishes statewide performance targets linked to key programmatic practice indicators. Each LCSA was required to develop and submit individual Performance Management Plans (PMPs) for FFY 2017, focusing on practice indicators they identified to guide the timely review and analysis on the effectiveness of local service delivery. PMPs include a wide variety of strategies that LCSAs use to improve their practices, such as business process redesign, early intervention, shared services, and delinquency prevention activities.

IV. DEFINITIONS

California's child support program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates non-custodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC)), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance, and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the non-custodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)

the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other authorized locations.