



# **California Department of Child Support Services**

**ANNUAL REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS**

**FEDERAL FISCAL YEAR 2016**

**Prepared by the Data Performance Analysis Branch**



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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2016 which ended on September 30, 2016. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration. The performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

In addition to California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2012 through FFY 2016 for the federal and state measures.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

### Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

### State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During the Report Period
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases (customer service)
- Total Direct Cost of Administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- Total Indirect Cost of Administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to also report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In accordance with the requirements of FC Section 17602, Section III of this report contains information regarding the establishment of individual LCSA performance goals and performance management plans.

## I. CHILD SUPPORT PERFORMANCE

### Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

### Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

#### Federal Performance Measures

- Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

#### State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Father or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure in order to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the child support program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

### **Performance on Federal and State Measures**

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2016.

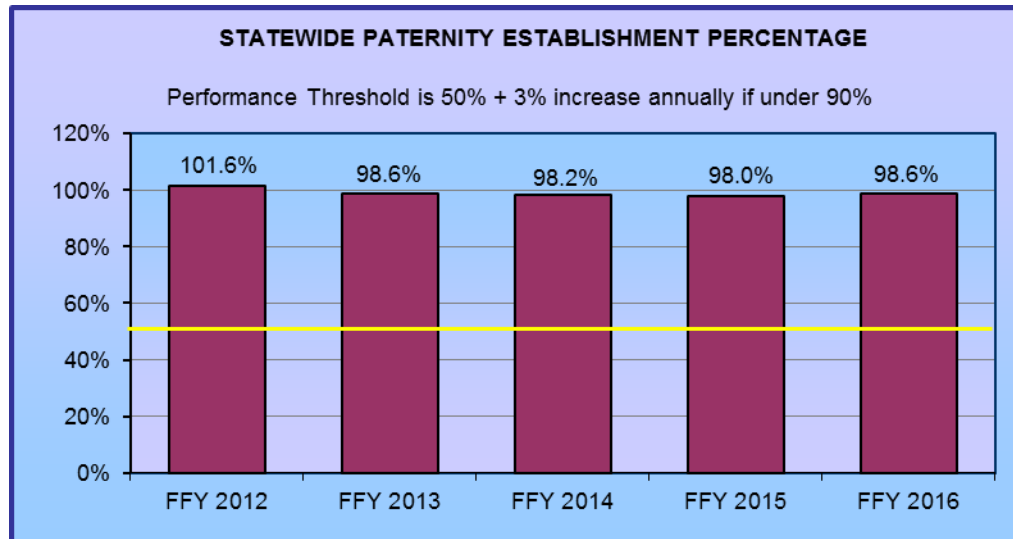
California improved on several of the Federal Performance Measures in FFY 2016. Statewide PEP increased from 98.0 percent in FFY 2015 to 98.6 percent in FFY 2016. However, IV-D PEP decreased from 102.0 percent in FFY 2015 to 101.7 percent in FFY 2016. Cases with Support Orders Established increased from 89.4 percent to 90.4 percent in FFY 2016. Collections on Current Support improved from 66.5 percent to 67.0 percent in FFY 2016. Cases with Collections on Arrears improved from 66.2 percent to 66.7 percent in FFY 2016. Cost Effectiveness remained the same at \$2.51 in FFY 2016. Despite the IV-D PEP performance, California has exceeded the minimum performance threshold for all five Federal Performance Measures for FFY 2016 as detailed on pages 6 through 29. California is also receiving the maximum amount of federal incentive payments from two of the five performance measures: Paternity Establishment and Support Order Establishment.

The State Performance Measures (discussed on pages 30 through 54) for FFY 2016 reflect improvement in five of the six state measures. Percent of Cases with Collections of Current Support increased 0.3 percentage points from FFY 2015 to FFY 2016. The Average Amount Distributed per Case with a Collection increased \$67 from FFY 2015 to FFY 2016. The State Performance Measure, Percent of Cases with a Support Order Established During Report Period showed an increase of 0.9 percentage points in FFY 2016. Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint increased 0.7 percentage points from FFY 2015 to FFY 2016. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided decreased 4.0 percentage points in FFY 2016. The Number of Complaints Received decreased from 1,174 in FFY 2015 to 1,044 in FFY 2016.

**FEDERAL PERFORMANCE MEASURE  
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure instead of the IV-D PEP measure, which is also included in this report on page 10.

*From FFY 2012 through FFY 2016, Statewide PEP has been extremely strong.*



From FFY 2012 through FFY 2016, Statewide PEP has been extremely strong. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (children born out of wedlock in the prior calendar year).

Statewide PEP was 98.6 percent for FFY 2016, an increase of 0.6 percentage points from the prior year. Children born out-of-wedlock in calendar year 2015 reached 189,265 compared to 186,631 paternities established or acknowledged in FFY 2016. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 7 and 8.

<sup>1</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State With Paternity Established or Acknowledged During the Year) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE A**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEAR 2016**

	Births to Unwed Parents (CY 2015)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
<b>STATEWIDE</b>	<b>189,265</b>	<b>186,631</b>	<b>98.6%</b>
Alameda	5,943	5,700	95.9
Alpine	0	0	*
Amador	137	143	104.4
Butte	1,287	1,324	102.9
Calaveras	1	26	2600.0
Colusa	74	38	51.4
Contra Costa	3,263	3,455	105.9
Del Norte	159	210	132.1
El Dorado	369	408	110.6
Fresno	8,409	9,101	108.2
Glenn	0	32	*
Humboldt	755	748	99.1
Imperial	1,495	1,270	84.9
Inyo	113	105	92.9
Kern	6,856	6,977	101.8
Kings	1,220	1,196	98.0
Lake	296	341	115.2
Lassen	120	125	104.2
Los Angeles	56,409	53,405	94.7
Madera	585	705	120.5
Marin	445	388	87.2
Mariposa	1	13	*
Mendocino	554	571	103.1
Merced	1,728	1,977	114.4
Modoc	0	12	*
Mono	34	28	82.4
Monterey	2,879	2,985	103.7
Napa	371	384	103.5
Nevada	387	432	111.6
Orange	11,444	11,184	97.7
Placer	1,957	1,932	98.7
Plumas	31	53	171.0
Riverside	11,433	11,519	100.8
Sacramento	7,093	7,304	103.0
San Benito	215	252	117.2
San Bernardino	12,502	13,738	109.9
San Diego	13,285	12,118	91.2
San Francisco	2,675	2,691	100.6
San Joaquin	4,123	4,343	105.3
San Luis Obispo	796	795	99.9
San Mateo	875	910	104.0
Santa Barbara	2,551	2,302	90.2
Santa Clara	6,668	5,935	89.0
Santa Cruz	1,280	1,238	96.7
Shasta	989	925	93.5
Sierra	0	4	*
Siskiyou	178	187	105.1
Solano	1,985	1,966	99.0
Sonoma	1,845	1,740	94.3
Stanislaus	4,299	4,320	100.5
Sutter	860	960	111.6
Tehama	294	363	123.5
Trinity	0	11	*
Tulare	3,474	3,413	98.2
Tuolumne	237	243	102.5
Ventura	3,620	3,346	92.4
Yolo	653	706	108.1
Yuba	13	93	*
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	375	412	*
Inyo/Mono	147	133	90.5
Santa Cruz/San Benito	1,495	1,490	99.7
Sierra/Nevada	387	436	*
Siskiyou/Modoc	178	199	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Year) and 9 (Children in the State With Paternity Established or Acknowledged During the Year)

Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 59; therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.

\*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

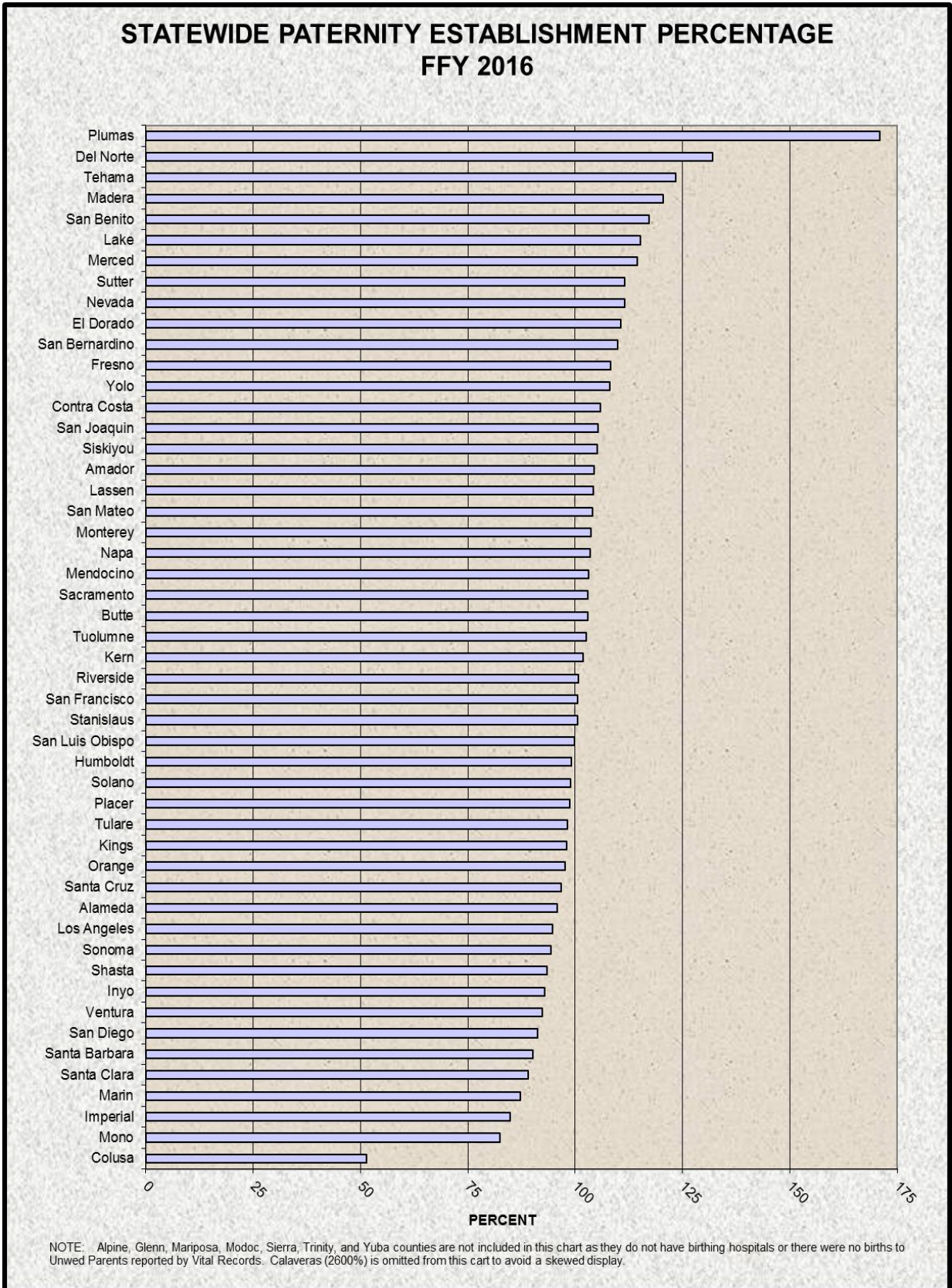
DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE A-1  
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE  
FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	101.6%	98.6%	98.2%	98.0%	98.6%	0.6%	-3.0%
Alameda	93.1	91.2	89.9	88.8	95.9	8.0	3.0
Alpine	*	*	*	*	*	*	*
Amador	88.7	102.4	89.7	95.4	104.4	9.4	17.7
Butte	106.1	104.4	104.5	106.9	102.9	-3.7	-3.0
Calaveras	*	*	*	*	2600.0	*	*
Colusa	98.6	105.2	109.7	106.8	51.4	-51.9	-47.9
Contra Costa	113.7	110.6	118.1	108.9	105.9	-2.8	-6.9
Del Norte	111.2	114.4	98.4	130.1	132.1	1.5	18.8
El Dorado	113.3	119.5	111.2	119.7	110.6	-7.6	-2.4
Fresno	103.6	97.8	101.3	104.5	108.2	3.5	4.4
Glenn	*	*	*	*	*	*	*
Humboldt	101.4	115.4	97.9	96.3	99.1	2.9	-2.3
Imperial	80.4	96.2	93.6	89.8	84.9	-5.5	5.6
Inyo	100.0	102.1	107.1	106.8	92.9	-13.0	-7.1
Kern	108.6	106.8	101.5	89.0	101.8	14.4	-6.3
Kings	111.4	109.5	100.2	114.5	98.0	-14.4	-12.0
Lake	100.6	105.1	98.5	100.9	115.2	14.2	14.5
Lassen	110.9	110.4	119.6	95.0	104.2	9.7	-6.0
Los Angeles	99.6	94.7	89.9	94.0	94.7	0.7	-4.9
Madera	97.9	110.8	104.0	88.4	120.5	36.3	23.1
Marin	107.2	109.5	134.3	105.9	87.2	-17.7	-18.7
Mariposa	*	*	*	*	*	*	*
Mendocino	105.3	104.4	107.3	105.6	103.1	-2.4	-2.1
Merced	118.9	110.1	113.9	106.3	114.4	7.6	-3.8
Modoc	*	*	500.0	1000.0	*	*	*
Mono	128.2	124.2	84.6	140.0	82.4	-41.1	-35.7
Monterey	101.6	103.1	104.5	107.4	103.7	-3.4	2.1
Napa	123.9	94.4	117.1	100.0	103.5	3.5	-16.5
Nevada	106.6	103.1	93.6	109.2	111.6	2.2	4.7
Orange	98.2	96.5	96.6	97.5	97.7	0.2	-0.5
Placer	87.6	71.8	125.2	96.9	98.7	1.9	12.7
Plumas	138.2	148.4	138.2	118.2	171.0	44.7	23.7
Riverside	103.2	101.6	105.1	104.2	100.8	-3.3	-2.3
Sacramento	112.3	111.5	104.9	105.2	103.0	-2.1	-8.3
San Benito	105.6	114.3	104.5	117.5	117.2	-0.3	11.0
San Bernardino	114.6	111.5	113.1	105.3	109.9	4.4	-4.1
San Diego	92.7	87.7	93.3	90.0	91.2	1.3	-1.6
San Francisco	89.8	94.9	95.6	91.8	100.6	9.6	12.0
San Joaquin	113.3	107.5	111.9	104.8	105.3	0.5	-7.1
San Luis Obispo	102.9	100.4	94.5	105.9	99.9	-5.7	-2.9
San Mateo	123.7	122.8	109.2	98.4	104.0	5.7	-15.9
Santa Barbara	98.4	108.0	99.4	100.1	90.2	-9.9	-8.3
Santa Clara	96.5	89.3	93.2	100.9	89.0	-11.8	-7.8
Santa Cruz	95.9	93.3	98.6	89.3	96.7	8.3	0.8
Shasta	102.0	110.6	105.8	106.6	93.5	-12.3	-8.3
Sierra	*	*	*	*	*	*	*
Siskiyou	123.7	108.6	118.2	131.0	105.1	-19.8	-15.0
Solano	98.6	113.0	110.3	106.9	99.0	-7.4	0.4
Sonoma	98.0	99.4	98.3	97.8	94.3	-3.6	-3.8
Stanislaus	104.7	101.0	97.4	104.7	100.5	-4.0	-4.0
Sutter	98.6	98.8	96.7	102.3	111.6	9.1	13.2
Tehama	121.2	120.1	117.0	103.6	123.5	19.2	1.9
Trinity	*	*	*	*	*	*	*
Tulare	95.2	89.9	95.5	94.7	98.2	3.7	3.2
Tuolumne	130.2	106.2	113.4	99.6	102.5	2.9	-21.3
Ventura	95.7	93.1	93.2	92.1	92.4	0.3	-3.4
Yolo	113.6	111.7	105.8	105.2	108.1	2.8	-4.8
Yuba	*	*	*	*	*	*	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Inyo/Mono	108.5	107.8	101.3	114.3	90.5	-20.8	-16.6
Santa Cruz/San Benito	97.1	96.0	99.5	93.0	99.7	7.2	2.7
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	*	120.3	136.1	*	*	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Year) and 9 (Children in the State With Paternity Established or Acknowledged During the Year)

\*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

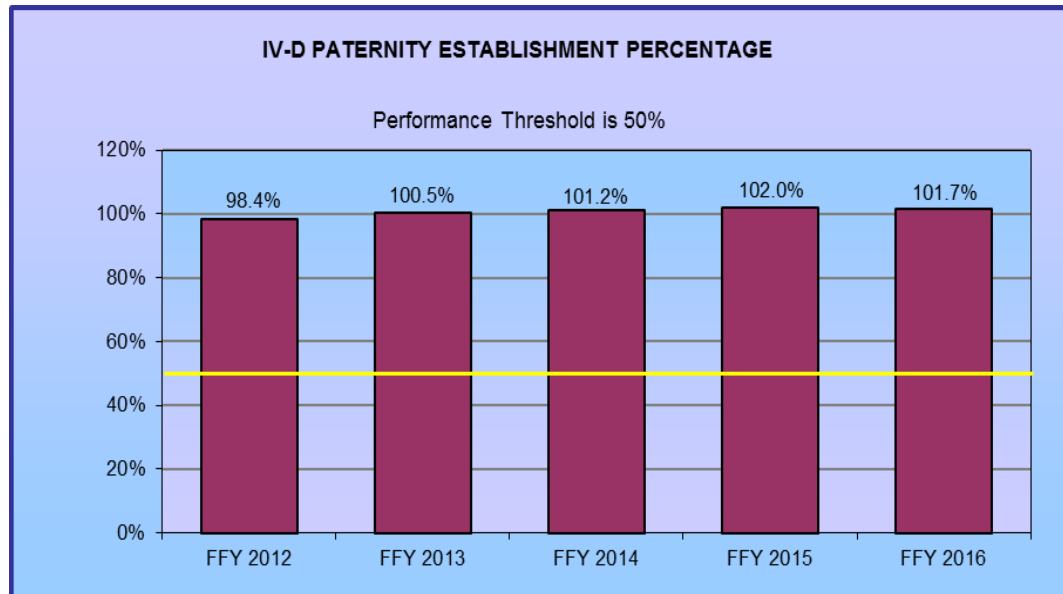


## FEDERAL PERFORMANCE MEASURE IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the prior FFY who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

For incentive calculation purposes, states can choose to have their paternity establishment percentage evaluated using one of two measures: Statewide PEP or IV-D PEP. DCSS elected to use the Statewide PEP measure, which is also included in this report on page 6.

*Over the past five years, IV-D PEP increased by 3.3 percentage points.*



In FFY 2016, IV-D PEP was 101.7 percent, a decrease of 0.3 percentage points from the previous year. Over the past five years IV-D PEP increased by 3.3 percentage points. See Tables B and B-1 on pages 11 and 12.

<sup>2</sup> This percent is calculated from data reported on the annual OCSE 157 Report Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by Line 5a (Children in IV-D Cases Open at the End of the Prior FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE B**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEAR 2016**

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	935,236	951,437	101.7%
Alameda	21,499	22,197	103.2
Alpine	14	17	121.4
Amador	731	813	111.2
Butte	6,114	6,541	107.0
Calaveras	988	1,025	103.7
Colusa	476	480	100.8
Contra Costa	21,379	21,062	98.5
Del Norte	1,517	1,542	101.6
El Dorado	3,063	3,189	104.1
Fresno	43,691	46,737	107.0
Glenn	1,070	1,170	109.3
Humboldt	3,358	3,571	106.3
Imperial	8,227	8,635	105.0
Inyo	660	676	102.4
Kern	40,638	41,420	101.9
Kings	6,637	6,981	105.2
Lake	1,926	2,097	108.9
Lassen	917	988	107.7
Los Angeles	243,643	233,636	95.9
Madera	4,819	5,643	117.1
Marin	1,556	1,721	110.6
Mariposa	328	369	112.5
Mendocino	2,694	2,820	104.7
Merced	12,574	13,320	105.9
Modoc	256	280	109.4
Mono	175	199	113.7
Monterey	12,546	13,346	106.4
Napa	2,118	2,273	107.3
Nevada	1,527	1,660	108.7
Orange	47,450	48,189	101.6
Placer	4,764	4,968	104.3
Plumas	537	573	106.7
Riverside	65,341	67,136	102.7
Sacramento	55,806	57,520	103.1
San Benito	1,457	1,544	106.0
San Bernardino	91,449	94,230	103.0
San Diego	50,247	51,030	101.6
San Francisco	8,134	8,077	99.3
San Joaquin	29,571	30,686	103.8
San Luis Obispo	2,452	3,131	127.7
San Mateo	6,849	6,942	101.4
Santa Barbara	8,643	9,443	109.3
Santa Clara	23,256	23,807	102.4
Santa Cruz	3,624	3,867	106.7
Shasta	6,638	6,978	105.1
Sierra	34	42	123.5
Siskiyou	1,610	1,711	106.3
Solano	11,294	11,710	103.7
Sonoma	6,962	8,571	123.1
Stanislaus	19,445	20,697	106.4
Sutter	3,006	3,370	112.1
Tehama	2,488	2,662	107.0
Trinity	283	318	112.4
Tulare	17,965	18,380	102.3
Tuolumne	1,423	1,511	106.2
Ventura	14,874	15,973	107.4
Yolo	4,638	4,911	105.9
Yuba	2,773	2,972	107.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,156	3,366	106.7
Inyo/Mono	835	875	104.8
Santa Cruz/San Benito	5,081	5,411	106.5
Sierra/Nevada	1,561	1,702	109.0
Siskiyou/Modoc	1,866	1,991	106.7

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)  
Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 2,918 and 3,920, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

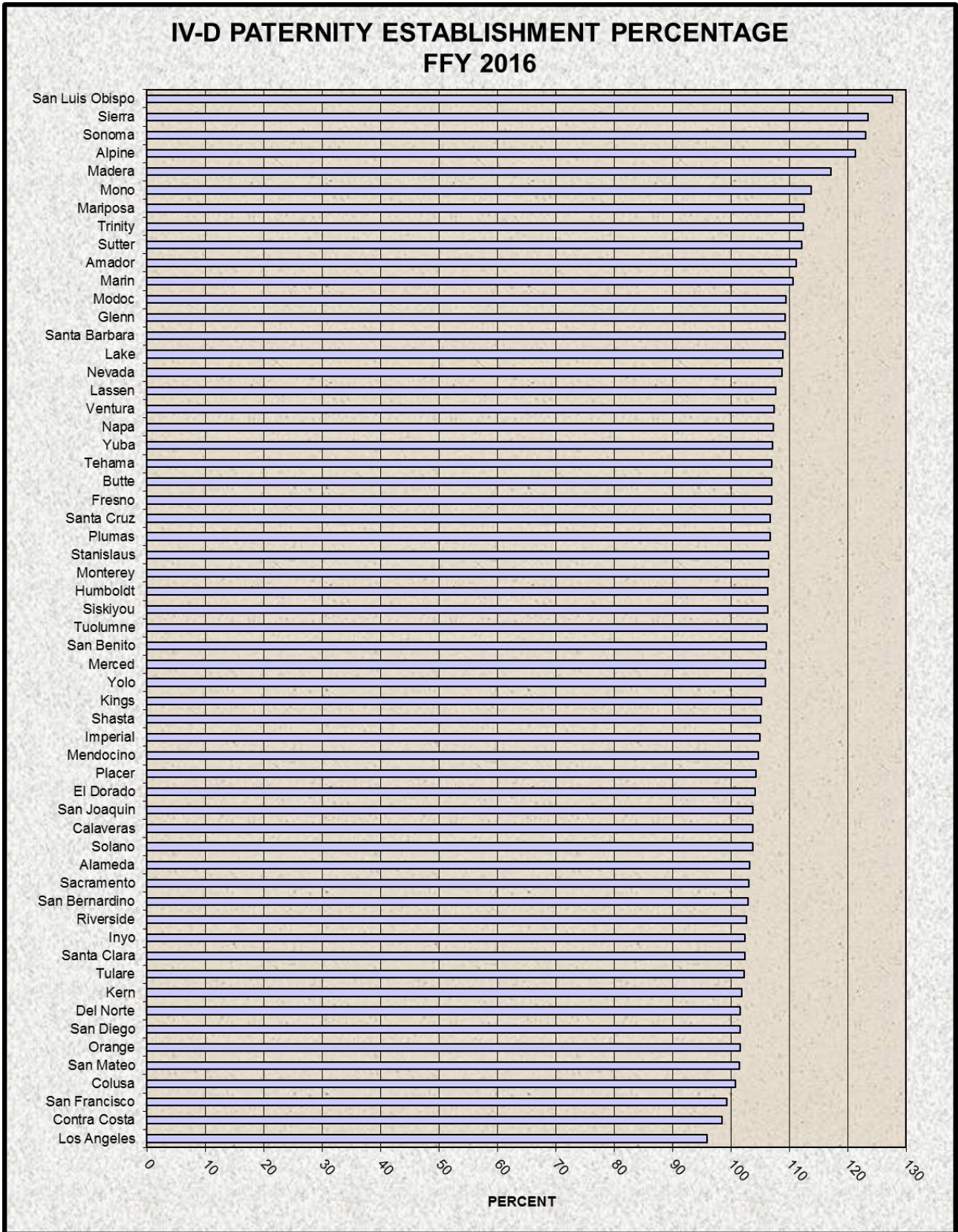
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE B-1**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	98.4%	100.5%	101.2%	102.0%	101.7%	-0.3%	3.4%
Alameda	96.9	100.9	101.5	104.0	103.2	-0.8	6.5
Alpine	121.1	100.0	90.5	100.0	121.4	21.4	0.2
Amador	108.8	112.0	108.0	105.2	111.2	5.7	2.2
Butte	106.6	106.3	104.2	106.3	107.0	0.7	0.4
Calaveras	101.2	107.0	106.1	111.4	103.7	-6.9	2.5
Colusa	100.8	94.3	111.6	103.1	100.8	-2.2	0.0
Contra Costa	102.9	104.7	102.7	104.7	98.5	-5.9	-4.3
Del Norte	101.4	98.0	99.5	106.4	101.6	-4.5	0.2
El Dorado	103.0	104.1	105.7	106.9	104.1	-2.6	1.1
Fresno	103.4	102.2	105.5	110.7	107.0	-3.3	3.5
Glenn	105.0	115.6	114.0	105.1	109.3	4.0	4.1
Humboldt	106.1	103.4	105.8	104.4	106.3	1.8	0.2
Imperial	100.7	104.7	105.7	106.6	105.0	-1.5	4.3
Inyo	101.7	103.4	105.2	104.9	102.4	-2.4	0.7
Kern	111.3	103.0	100.5	102.1	101.9	-0.2	-8.4
Kings	104.9	104.9	104.6	104.8	105.2	0.4	0.3
Lake	109.5	106.0	109.7	111.7	108.9	-2.5	-0.5
Lassen	105.3	108.5	108.2	107.3	107.7	0.4	2.3
Los Angeles	89.7	95.2	94.9	95.4	95.9	0.5	6.9
Madera	113.4	113.8	117.0	121.9	117.1	-3.9	3.3
Marin	109.0	103.5	104.3	105.7	110.6	4.6	1.5
Mariposa	101.8	105.1	107.9	108.1	112.5	4.1	10.5
Mendocino	103.6	104.8	106.2	105.1	104.7	-0.4	1.1
Merced	104.0	103.9	111.3	107.4	105.9	-1.4	1.8
Modoc	109.5	102.2	105.3	111.6	109.4	-2.0	-0.1
Mono	108.7	106.6	104.4	102.3	113.7	11.1	4.6
Monterey	104.0	105.2	105.9	106.9	106.4	-0.5	2.3
Napa	103.3	104.4	106.0	105.5	107.3	1.7	3.9
Nevada	101.4	102.7	104.9	102.2	108.7	6.4	7.2
Orange	100.9	100.5	101.8	103.0	101.6	-1.4	0.7
Placer	99.5	102.3	100.9	102.6	104.3	1.7	4.8
Plumas	111.8	108.0	113.9	108.3	106.7	-1.5	-4.6
Riverside	96.1	98.4	101.6	102.6	102.7	0.1	6.9
Sacramento	101.9	102.2	104.7	104.1	103.1	-1.0	1.2
San Benito	106.2	102.1	105.0	108.3	106.0	-2.1	-0.2
San Bernardino	100.5	101.7	101.6	102.2	103.0	0.8	2.5
San Diego	97.0	99.9	99.8	103.4	101.6	-1.7	4.7
San Francisco	97.1	98.0	98.6	101.2	99.3	-1.9	2.3
San Joaquin	106.0	106.2	105.7	103.4	103.8	0.4	-2.1
San Luis Obispo	123.0	120.7	122.2	124.8	127.7	2.3	3.8
San Mateo	101.7	101.4	103.4	102.5	101.4	-1.1	-0.3
Santa Barbara	102.3	102.4	106.6	108.7	109.3	0.6	6.8
Santa Clara	102.0	104.9	106.2	104.4	102.4	-1.9	0.4
Santa Cruz	100.7	104.9	109.0	105.1	106.7	1.5	6.0
Shasta	104.6	103.2	103.4	104.0	105.1	1.1	0.5
Sierra	93.1	87.7	111.6	112.5	123.5	9.8	32.7
Siskiyou	105.4	107.6	104.9	108.2	106.3	-1.8	0.9
Solano	106.6	106.7	106.1	105.1	103.7	-1.3	-2.7
Sonoma	108.7	108.0	107.5	107.9	123.1	14.1	13.2
Stanislaus	106.6	106.1	107.7	106.4	106.4	0.0	-0.2
Sutter	111.1	108.6	107.0	113.0	112.1	-0.8	0.9
Tehama	107.4	107.7	111.6	106.4	107.0	0.6	-0.4
Trinity	103.3	106.9	109.3	104.0	112.4	8.1	8.8
Tulare	98.3	98.3	101.3	101.0	102.3	1.3	4.1
Tuolumne	106.4	107.7	106.3	103.9	106.2	2.2	-0.2
Ventura	106.2	107.3	108.6	109.3	107.4	-1.7	1.1
Yolo	102.5	101.7	104.2	103.6	105.9	2.2	3.3
Yuba	103.6	108.2	106.1	105.4	107.2	1.7	3.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	105.4	108.4	106.5	106.5	106.7	0.2	1.2
Inyo/Mono	103.0	104.0	105.1	104.4	104.8	0.4	1.7
Santa Cruz/San Benito	102.2	104.1	107.8	106.0	106.5	0.5	4.2
Sierra/Nevada	101.1	102.2	105.1	102.4	109.0	6.4	7.8
Siskiyou/Modoc	106.0	106.8	104.9	108.6	106.7	-1.7	0.7

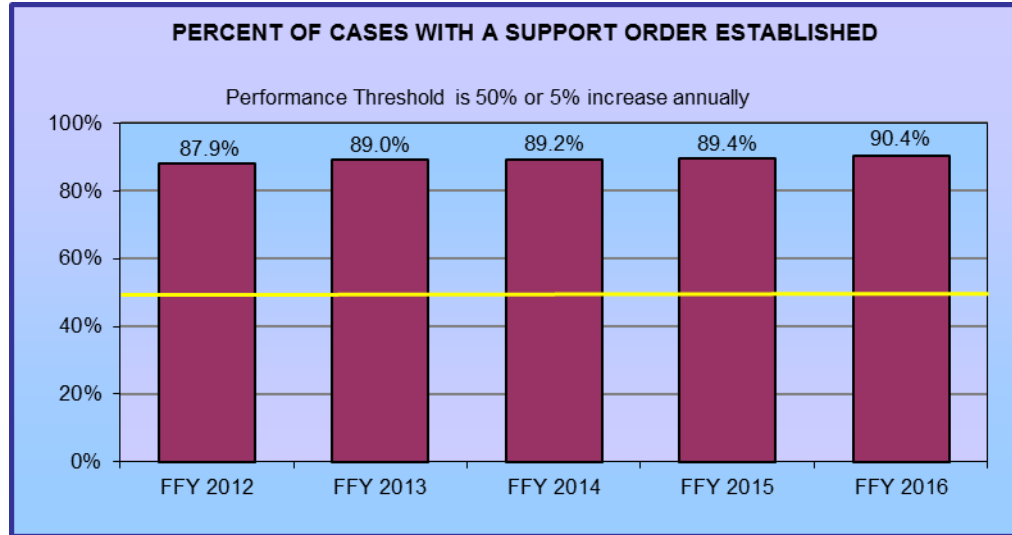
SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)



## FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

*Percent of Cases with a Support Order Established showed an increase of 2.5 percentage points from FFY 2012 to FFY 2016.*



Federal Performance Measure, Cases with a Support Order Established, increased by 1.0 percentage points between FFY 2015 and 2016. Performance in this measure has continued to increase. The measure showed an increase of 2.5 percentage points from FFY 2012 to FFY 2016. California receives the maximum amount of federal incentive payments for this measure.

In FFY 2016, the number of cases statewide was approximately 1.2 million. Of that, approximately one million, or 90.4 percent of the cases had support orders established. See Tables C and C-1 on pages 15 and 16.

<sup>3</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE C**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED**  
**FEDERAL FISCAL YEAR 2016**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,214,712	1,097,510	90.4%
Alameda	30,982	28,203	91.0
Alpine	36	35	97.2
Amador	1,214	1,173	96.6
Butte	10,998	10,252	93.2
Calaveras	1,594	1,535	96.3
Colusa	724	636	87.8
Contra Costa	26,814	25,492	95.1
Del Norte	2,632	2,467	93.7
El Dorado	5,741	5,392	93.9
Fresno	58,894	54,666	92.8
Glenn	1,653	1,578	95.5
Humboldt	5,620	5,382	95.8
Imperial	10,275	9,318	90.7
Inyo	1,050	1,005	95.7
Kern	50,540	44,678	88.4
Kings	8,997	8,453	94.0
Lake	2,826	2,584	91.4
Lassen	1,601	1,499	93.6
Los Angeles	267,764	231,788	86.6
Madera	6,302	5,900	93.6
Marin	5,247	5,121	97.6
Mariposa	651	617	94.8
Mendocino	4,003	3,776	94.3
Merced	15,346	14,288	93.1
Modoc	382	352	92.1
Mono	262	245	93.5
Monterey	15,722	14,736	93.7
Napa	3,584	3,422	95.5
Nevada	3,053	2,981	97.6
Orange	67,919	61,634	90.7
Placer	8,009	7,614	95.1
Plumas	884	842	95.2
Riverside	82,248	70,924	86.2
Sacramento	76,695	70,999	92.6
San Benito	1,980	1,890	95.5
San Bernardino	112,086	99,157	88.5
San Diego	65,684	58,273	88.7
San Francisco	12,398	11,076	89.3
San Joaquin	34,688	32,011	92.3
San Luis Obispo	3,912	3,774	96.5
San Mateo	9,969	9,395	94.2
Santa Barbara	12,296	11,377	92.5
Santa Clara	34,936	32,585	93.3
Santa Cruz	5,491	5,141	93.6
Shasta	11,425	10,689	93.6
Sierra	108	103	95.4
Siskiyou	2,743	2,612	95.2
Solano	16,241	15,096	92.9
Sonoma	13,379	12,955	96.8
Stanislaus	28,249	26,774	94.8
Sutter	4,637	4,199	90.6
Tehama	3,873	3,632	93.8
Trinity	661	604	91.4
Tulare	24,165	23,292	96.4
Tuolumne	2,571	2,477	96.3
Ventura	21,166	19,830	93.7
Yolo	7,769	7,293	93.9
Yuba	4,023	3,688	91.7
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	5,415	5,220	96.4
Inyo/Mono	1,312	1,250	95.3
Santa Cruz/San Benito	7,471	7,031	94.1
Sierra/Nevada	3,161	3,084	97.6
Siskiyou/Modoc	3,125	2,964	94.8

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



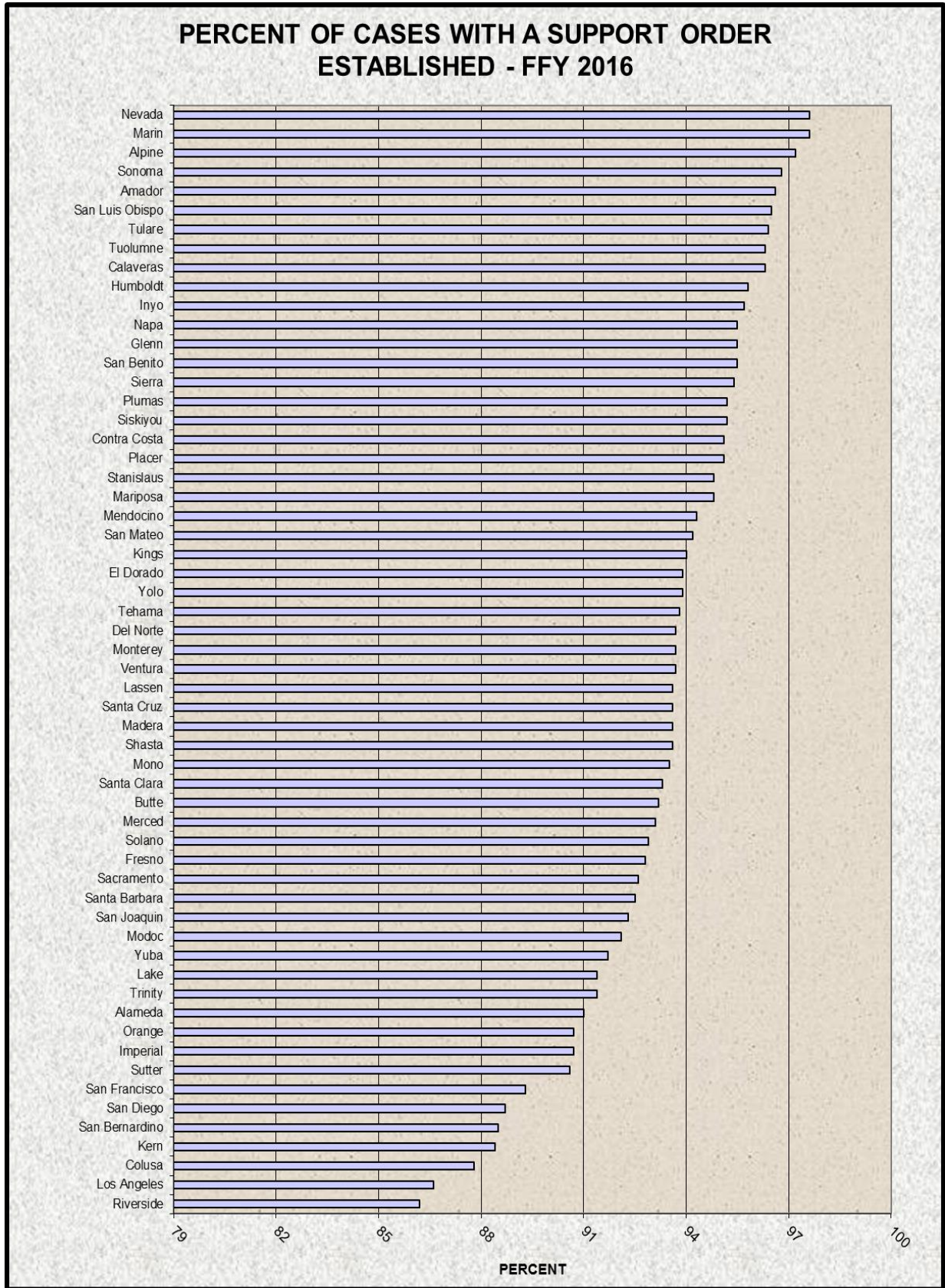
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE C-1  
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED  
FEDERAL FISCAL YEARS 2012 - 2016**

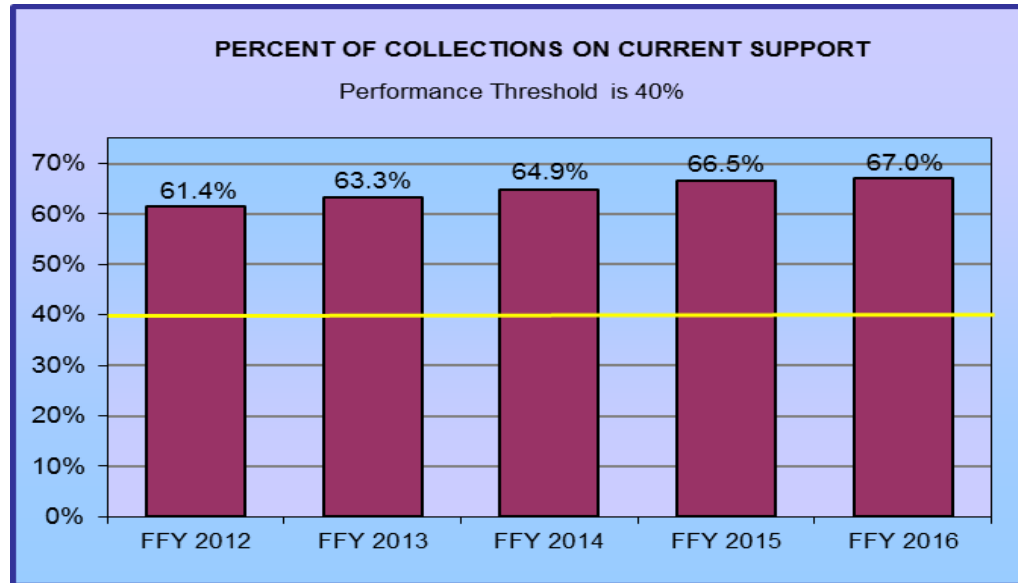
	FFY2012	FFY2013	FFY2014	FFY2015	FFY2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	87.9%	89.0%	89.2%	89.4%	90.4%	1.1%	2.8%
Alameda	92.1	90.2	91.0	89.8	91.0	1.3	-1.2
Alpine	98.3	94.3	100.0	100.0	97.2	-2.8	-1.1
Amador	95.1	96.5	97.3	96.9	96.6	-0.3	1.6
Butte	93.7	94.2	94.0	94.1	93.2	-1.0	-0.5
Calaveras	94.9	94.0	95.2	94.4	96.3	2.0	1.5
Colusa	88.1	90.2	90.0	88.6	87.8	-0.9	-0.3
Contra Costa	90.3	90.5	93.7	94.8	95.1	0.3	5.3
Del Norte	92.0	90.3	91.2	93.1	93.7	0.6	1.8
El Dorado	95.4	96.3	95.4	95.1	93.9	-1.3	-1.6
Fresno	89.9	92.4	91.9	90.2	92.8	2.9	3.2
Glenn	94.6	93.7	94.5	96.4	95.5	-0.9	1.0
Humboldt	93.8	94.8	95.7	95.4	95.8	0.4	2.1
Imperial	88.5	90.0	90.3	90.9	90.7	-0.2	2.5
Inyo	92.9	94.2	95.0	94.4	95.7	1.4	3.0
Kern	82.8	86.9	87.8	85.9	88.4	2.9	6.8
Kings	92.4	92.9	92.7	92.7	94.0	1.4	1.7
Lake	86.7	87.5	87.6	88.7	91.4	3.0	5.4
Lassen	93.4	91.8	91.0	94.1	93.6	-0.5	0.2
Los Angeles	83.7	85.4	83.9	84.4	86.6	2.6	3.5
Madera	90.7	91.1	91.7	92.3	93.6	1.4	3.2
Marin	96.1	97.0	96.5	97.3	97.6	0.3	1.6
Mariposa	96.3	94.1	96.4	96.0	94.8	-1.3	-1.6
Mendocino	91.2	92.8	93.5	93.7	94.3	0.6	3.4
Merced	91.2	94.4	92.4	92.3	93.1	0.9	2.1
Modoc	93.2	94.0	93.3	94.5	92.1	-2.5	-1.2
Mono	90.5	90.7	94.8	94.1	93.5	-0.6	3.3
Monterey	91.9	93.3	93.4	92.9	93.7	0.9	2.0
Napa	93.3	94.1	94.3	95.0	95.5	0.5	2.4
Nevada	96.1	96.0	95.7	96.2	97.6	1.5	1.6
Orange	87.9	88.7	88.9	89.7	90.7	1.1	3.2
Placer	90.9	91.4	93.5	94.2	95.1	1.0	4.6
Plumas	97.3	96.4	94.8	96.7	95.2	-1.6	-2.2
Riverside	81.9	83.5	85.0	86.3	86.2	-0.1	5.3
Sacramento	89.1	90.7	91.5	92.3	92.6	0.3	3.9
San Benito	91.9	92.2	94.0	95.1	95.5	0.4	3.9
San Bernardino	86.0	87.1	88.2	88.3	88.5	0.2	2.9
San Diego	86.9	86.9	88.2	88.0	88.7	0.8	2.1
San Francisco	90.8	90.1	91.1	91.0	89.3	-1.9	-1.7
San Joaquin	92.7	92.4	93.2	92.9	92.3	-0.6	-0.4
San Luis Obispo	95.3	97.4	96.9	96.7	96.5	-0.2	1.3
San Mateo	92.0	92.8	92.7	92.8	94.2	1.5	2.4
Santa Barbara	90.3	93.1	93.5	92.3	92.5	0.2	2.4
Santa Clara	92.3	92.4	92.6	93.1	93.3	0.2	1.1
Santa Cruz	89.7	94.6	92.8	93.0	93.6	0.6	4.3
Shasta	92.5	91.4	93.4	93.0	93.6	0.6	1.2
Sierra	93.6	96.7	97.4	97.4	95.4	-2.1	1.9
Siskiyou	94.6	94.1	94.3	95.6	95.2	-0.4	0.6
Solano	92.2	93.1	93.3	92.8	92.9	0.1	0.8
Sonoma	94.1	95.3	95.5	96.1	96.8	0.7	2.9
Stanislaus	94.7	95.6	95.6	95.6	94.8	-0.8	0.1
Sutter	89.2	88.9	89.8	89.4	90.6	1.3	1.6
Tehama	94.0	93.0	93.5	93.4	93.8	0.4	-0.2
Trinity	92.4	92.0	91.0	91.3	91.4	0.1	-1.1
Tulare	92.3	93.2	93.5	95.7	96.4	0.7	4.4
Tuolumne	94.6	95.4	96.0	96.7	96.3	-0.4	1.8
Ventura	95.1	94.8	93.3	94.0	93.7	-0.3	-1.5
Yolo	92.6	93.1	93.4	93.1	93.9	0.9	1.4
Yuba	90.4	90.3	90.9	91.0	91.7	0.8	1.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	94.8	95.2	96.1	96.1	96.4	0.3	1.7
Inyo/Mono	92.4	93.5	95.0	94.3	95.3	1.1	3.1
Santa Cruz/San Benito	90.3	94.0	93.1	93.6	94.1	0.5	4.2
Sierra/Nevada	96.0	96.0	95.8	96.2	97.6	1.5	1.7
Siskiyou/Modoc	94.4	94.1	94.2	95.5	94.8	-0.7	0.4

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



## FEDERAL PERFORMANCE MEASURE PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.<sup>4</sup> Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



*From FFY 2012 through FFY 2016, Collections on Current Support increased by 5.6 percentage points statewide.*

*During FFY 2016, California collected and distributed \$1.55 billion of the \$2.31 billion in current support owed.*

Collections on Current Support have been increasing each year from FFY 2012 to FFY 2016, with an overall statewide increase of 5.6 percentage points during the five-year period. In FFY 2016, California collected and distributed 67.0 percent of current support owed; a 0.5 percentage points increase from the prior year. California collected and distributed \$1.55 billion of the \$2.31 billion in current support owed during FFY 2016. See Tables D and D-1 on pages 19 and 20.

<sup>4</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE D**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**FEDERAL FISCAL YEAR 2016**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
<b>STATEWIDE</b>	<b>\$2,315,420,698</b>	<b>\$1,550,864,094</b>	<b>67.0%</b>
Alameda	70,055,600	51,413,889	73.4
Alpine	32,198	28,264	87.8
Amador	2,166,020	1,789,369	82.6
Butte	15,202,264	10,459,265	68.8
Calaveras	2,639,214	2,073,288	78.6
Colusa	1,588,943	1,078,751	67.9
Contra Costa	69,047,009	49,420,167	71.6
Del Norte	2,770,960	1,735,424	62.6
El Dorado	12,592,419	9,002,555	71.5
Fresno	79,439,670	51,079,656	64.3
Glenn	2,842,407	1,920,264	67.6
Humboldt	7,197,391	5,038,598	70.0
Imperial	24,297,728	16,387,798	67.4
Inyo	1,721,435	1,186,159	68.9
Kern	84,668,848	51,830,416	61.2
Kings	13,754,809	9,852,160	71.6
Lake	4,236,635	2,729,535	64.4
Lassen	2,548,933	1,847,446	72.5
Los Angeles	469,540,222	288,354,321	61.4
Madera	10,056,389	6,615,950	65.8
Marin	10,663,289	8,477,841	79.5
Mariposa	1,205,292	857,563	71.1
Mendocino	5,049,908	3,425,457	67.8
Merced	25,120,070	17,199,614	68.5
Modoc	585,215	400,272	68.4
Mono	675,445	513,868	76.1
Monterey	42,159,183	27,789,790	65.9
Napa	11,134,815	7,613,588	68.4
Nevada	4,979,333	3,937,343	79.1
Orange	183,878,149	125,457,243	68.2
Placer	24,148,431	17,283,506	71.6
Plumas	1,660,033	1,219,446	73.5
Riverside	155,677,762	99,148,392	63.7
Sacramento	111,816,381	74,552,901	66.7
San Benito	4,780,785	3,325,276	69.6
San Bernardino	185,559,219	120,641,390	65.0
San Diego	157,720,221	113,828,736	72.2
San Francisco	23,195,698	17,714,605	76.4
San Joaquin	59,733,456	40,816,484	68.3
San Luis Obispo	14,153,265	11,194,535	79.1
San Mateo	29,794,139	21,232,466	71.3
Santa Barbara	27,560,577	19,011,622	69.0
Santa Clara	87,605,988	59,849,555	68.3
Santa Cruz	12,778,861	8,568,072	67.0
Shasta	16,112,528	11,461,866	71.1
Sierra	193,790	154,052	79.5
Siskiyou	3,251,782	2,252,427	69.3
Solano	35,531,432	24,462,911	68.8
Sonoma	27,990,359	21,007,415	75.1
Stanislaus	48,007,197	32,978,663	68.7
Sutter	7,642,058	5,429,333	71.0
Tehama	5,539,245	3,743,237	67.6
Trinity	767,259	489,317	63.8
Tulare	34,515,255	25,657,016	74.3
Tuolumne	4,653,784	3,655,178	78.5
Ventura	55,210,132	38,857,627	70.4
Yolo	12,195,631	8,793,672	72.1
Yuba	5,775,638	4,018,538	69.6
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	9,491,216	7,546,100	79.5
Inyo/Mono	2,396,880	1,700,027	70.9
Santa Cruz/San Benito	17,559,646	11,893,348	67.7
Sierra/Nevada	5,173,124	4,091,395	79.1
Siskiyou/Modoc	3,836,997	2,652,698	69.1

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

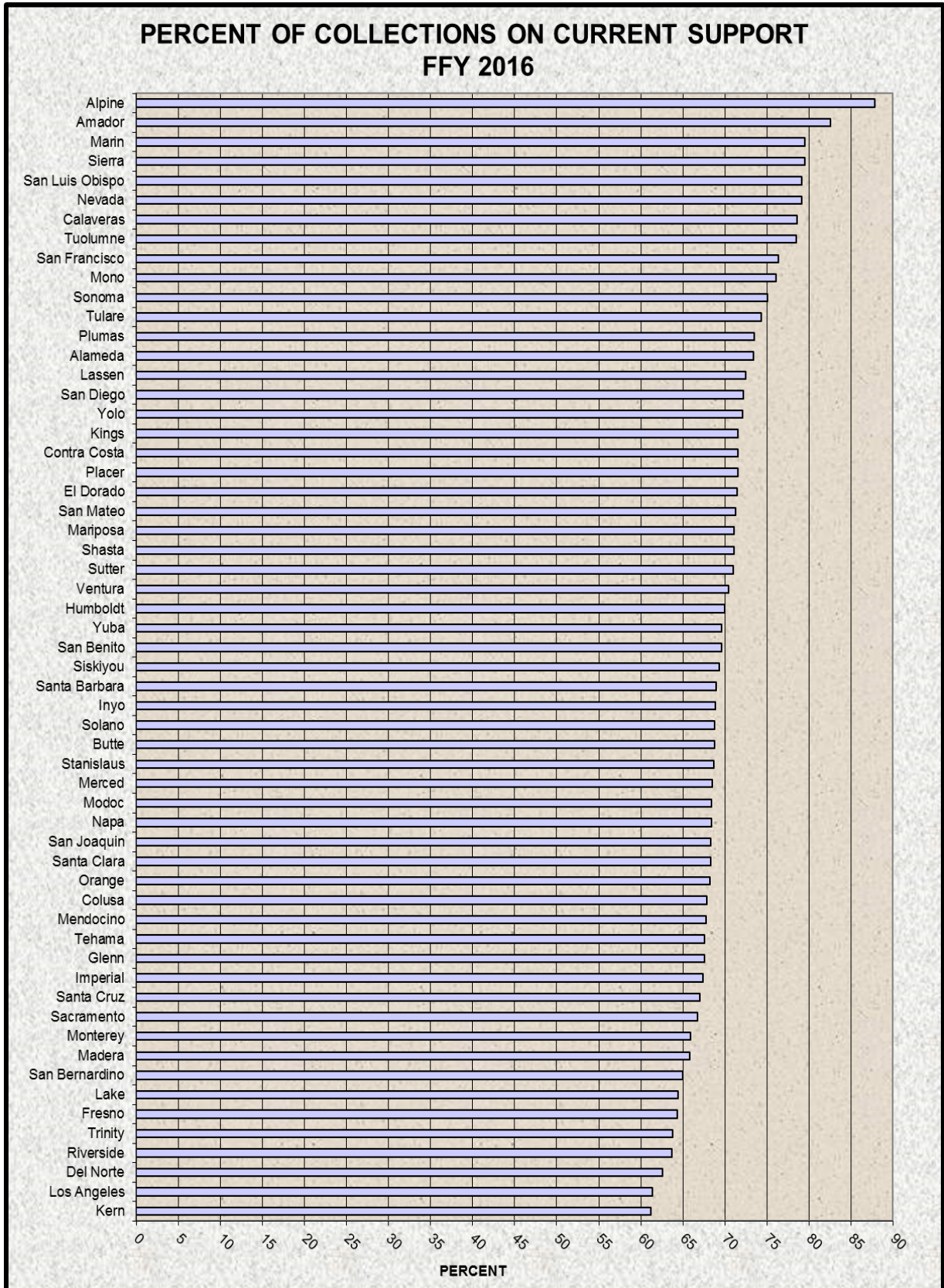
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE D-1  
PERCENT OF COLLECTIONS ON CURRENT SUPPORT  
FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	61.4%	63.3%	64.9%	66.5%	67.0%	0.8%	9.1%
Alameda	65.2	67.5	69.7	72.5	73.4	1.2	12.6
Alpine	65.0	69.3	75.8	80.8	87.8	8.7	35.1
Amador	74.8	75.8	79.7	82.5	82.6	0.1	10.4
Butte	64.4	65.9	67.2	69.1	68.8	-0.4	6.8
Calaveras	70.3	72.5	74.3	78.6	78.6	0.0	11.8
Colusa	66.1	66.4	66.7	67.1	67.9	1.2	2.7
Contra Costa	63.0	65.8	66.9	69.3	71.6	3.3	13.7
Del Norte	59.1	62.8	63.1	62.9	62.6	-0.5	5.9
El Dorado	67.0	68.9	69.2	69.9	71.5	2.3	6.7
Fresno	60.1	61.2	62.2	64.7	64.3	-0.6	7.0
Glenn	59.1	62.8	65.0	66.0	67.6	2.4	14.4
Humboldt	69.2	69.5	71.0	70.1	70.0	-0.1	1.2
Imperial	58.7	63.1	64.6	65.2	67.4	3.4	14.8
Inyo	62.0	65.6	69.5	73.3	68.9	-6.0	11.1
Kern	59.2	59.5	60.8	62.1	61.2	-1.4	3.4
Kings	68.2	68.7	68.8	70.0	71.6	2.3	5.0
Lake	58.2	58.9	62.1	63.9	64.4	0.8	10.7
Lassen	68.9	68.4	69.9	72.3	72.5	0.3	5.2
Los Angeles	58.2	58.6	60.1	61.6	61.4	-0.3	5.5
Madera	59.9	61.0	63.1	65.3	65.8	0.8	9.8
Marin	70.7	76.1	79.1	78.5	79.5	1.3	12.4
Mariposa	68.7	69.9	67.6	70.1	71.1	1.4	3.5
Mendocino	60.9	66.1	66.6	68.0	67.8	-0.3	11.3
Merced	57.3	61.4	65.0	67.0	68.5	2.2	19.5
Modoc	66.7	68.6	65.8	70.5	68.4	-3.0	2.5
Mono	74.8	75.2	75.5	75.8	76.1	0.4	1.7
Monterey	60.7	62.5	63.6	65.0	65.9	1.4	8.6
Napa	69.2	70.8	69.3	68.9	68.4	-0.7	-1.2
Nevada	71.1	74.8	76.0	77.3	79.1	2.3	11.3
Orange	63.5	65.0	66.1	67.4	68.2	1.2	7.4
Placer	62.5	64.8	66.7	69.0	71.6	3.8	14.6
Plumas	71.4	70.8	71.4	73.0	73.5	0.7	2.9
Riverside	58.2	61.4	62.9	64.6	63.7	-1.4	9.5
Sacramento	57.7	61.1	63.5	65.3	66.7	2.1	15.6
San Benito	66.9	70.5	70.1	69.8	69.6	-0.3	4.0
San Bernardino	60.0	62.8	64.1	65.4	65.0	-0.6	8.3
San Diego	65.0	67.8	70.0	70.9	72.2	1.8	11.1
San Francisco	71.4	73.6	73.9	75.1	76.4	1.7	7.0
San Joaquin	61.5	63.7	65.4	66.7	68.3	2.4	11.1
San Luis Obispo	75.2	77.8	78.9	78.4	79.1	0.9	5.2
San Mateo	64.3	67.1	68.2	70.0	71.3	1.9	10.9
Santa Barbara	62.4	65.2	67.4	68.2	69.0	1.2	10.6
Santa Clara	59.9	61.9	64.1	66.8	68.3	2.2	14.0
Santa Cruz	61.6	64.7	66.1	66.2	67.0	1.2	8.8
Shasta	62.1	64.4	67.0	69.9	71.1	1.7	14.5
Sierra	67.0	71.8	75.6	84.6	79.5	-6.0	18.7
Siskiyou	65.7	68.8	70.8	71.1	69.3	-2.5	5.5
Solano	63.0	65.6	66.8	67.8	68.8	1.5	9.2
Sonoma	70.2	71.5	72.6	75.3	75.1	-0.3	7.0
Stanislaus	60.8	63.2	65.5	67.4	68.7	1.9	13.0
Sutter	62.9	65.5	67.4	69.7	71.0	1.9	12.9
Tehama	60.5	60.3	64.6	67.3	67.6	0.4	11.7
Trinity	55.6	58.6	62.8	61.7	63.8	3.4	14.7
Tulare	64.1	69.6	71.8	73.4	74.3	1.2	15.9
Tuolumne	71.7	72.7	74.1	74.9	78.5	4.8	9.5
Ventura	64.8	66.3	67.3	68.5	70.4	2.8	8.6
Yolo	59.9	62.4	66.3	70.0	72.1	3.0	20.4
Yuba	62.6	65.7	66.9	68.7	69.6	1.3	11.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	71.9	73.4	75.5	77.6	79.5	2.4	10.6
Inyo/Mono	65.4	68.2	71.2	74.0	70.9	-4.2	8.4
Santa Cruz/San Benito	62.8	66.0	67.1	67.1	67.7	0.9	7.8
Sierra/Nevada	70.9	74.7	76.0	77.6	79.1	1.9	11.6
Siskiyou/Modoc	65.9	68.8	69.9	71.0	69.1	-2.7	4.9

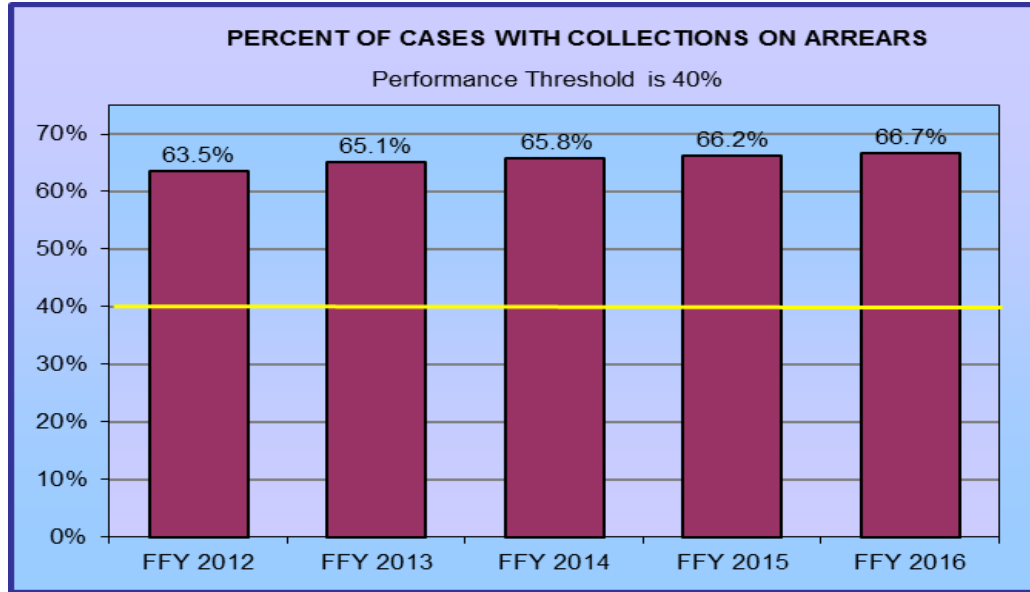
SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



## FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made towards that arrearage during the FFY.<sup>5</sup> (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the FFY.

*Cases with Collections on Arrears has continued to increase annually.*



The percentage of cases with a collection on arrears has increased annually. In FFY 2016, California's performance for this measure was 66.7 percent, a 0.5 percentage points increase from the prior year. The percentage change from FFY 2012 to FFY 2016 increased by 5.0 percent. See Tables E and E-1 on pages 23 and 24.

<sup>5</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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**TABLE E**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**FEDERAL FISCAL YEAR 2016**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	880,141	587,258	66.7%
Alameda	22,299	17,409	78.1
Alpine	31	23	74.2
Amador	940	729	77.6
Butte	9,263	6,092	65.8
Calaveras	1,226	906	73.9
Colusa	572	392	68.5
Contra Costa	19,141	13,565	70.9
Del Norte	2,249	1,291	57.4
El Dorado	5,016	3,516	70.1
Fresno	41,951	27,265	65.0
Glenn	1,384	902	65.2
Humboldt	4,370	3,075	70.4
Imperial	8,164	5,279	64.7
Inyo	814	527	64.7
Kern	35,695	21,004	58.8
Kings	6,629	4,341	65.5
Lake	2,149	1,457	67.8
Lassen	1,370	877	64.0
Los Angeles	178,331	111,137	62.3
Madera	4,436	3,078	69.4
Marin	4,747	1,538	32.4
Mariposa	514	354	68.9
Mendocino	2,986	2,011	67.3
Merced	12,159	7,832	64.4
Modoc	294	181	61.6
Mono	178	138	77.5
Monterey	13,969	9,373	67.1
Napa	3,158	2,232	70.7
Nevada	2,559	1,846	72.1
Orange	53,050	36,406	68.6
Placer	6,671	4,682	70.2
Plumas	745	529	71.0
Riverside	59,714	39,372	65.9
Sacramento	51,763	33,349	64.4
San Benito	1,765	1,242	70.4
San Bernardino	69,699	46,291	66.4
San Diego	50,908	38,496	75.6
San Francisco	9,235	6,768	73.3
San Joaquin	23,195	15,621	67.3
San Luis Obispo	3,166	2,579	81.5
San Mateo	8,089	5,827	72.0
Santa Barbara	9,215	6,553	71.1
Santa Clara	29,942	21,374	71.4
Santa Cruz	4,625	3,259	70.5
Shasta	9,803	6,478	66.1
Sierra	102	75	73.5
Siskiyou	2,336	1,476	63.2
Solano	13,090	9,239	70.6
Sonoma	11,663	8,402	72.0
Stanislaus	20,349	13,573	66.7
Sutter	3,670	2,454	66.9
Tehama	3,321	2,135	64.3
Trinity	559	371	66.4
Tulare	17,839	11,823	66.3
Tuolumne	2,027	1,473	72.7
Ventura	17,594	12,709	72.2
Yolo	6,267	4,220	67.3
Yuba	3,145	2,112	67.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,224	3,131	74.1
Inyo/Mono	992	665	67.0
Santa Cruz/San Benito	6,390	4,501	70.4
Sierra/Nevada	2,661	1,921	72.2
Siskiyou/Modoc	2,630	1,657	63.0

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)



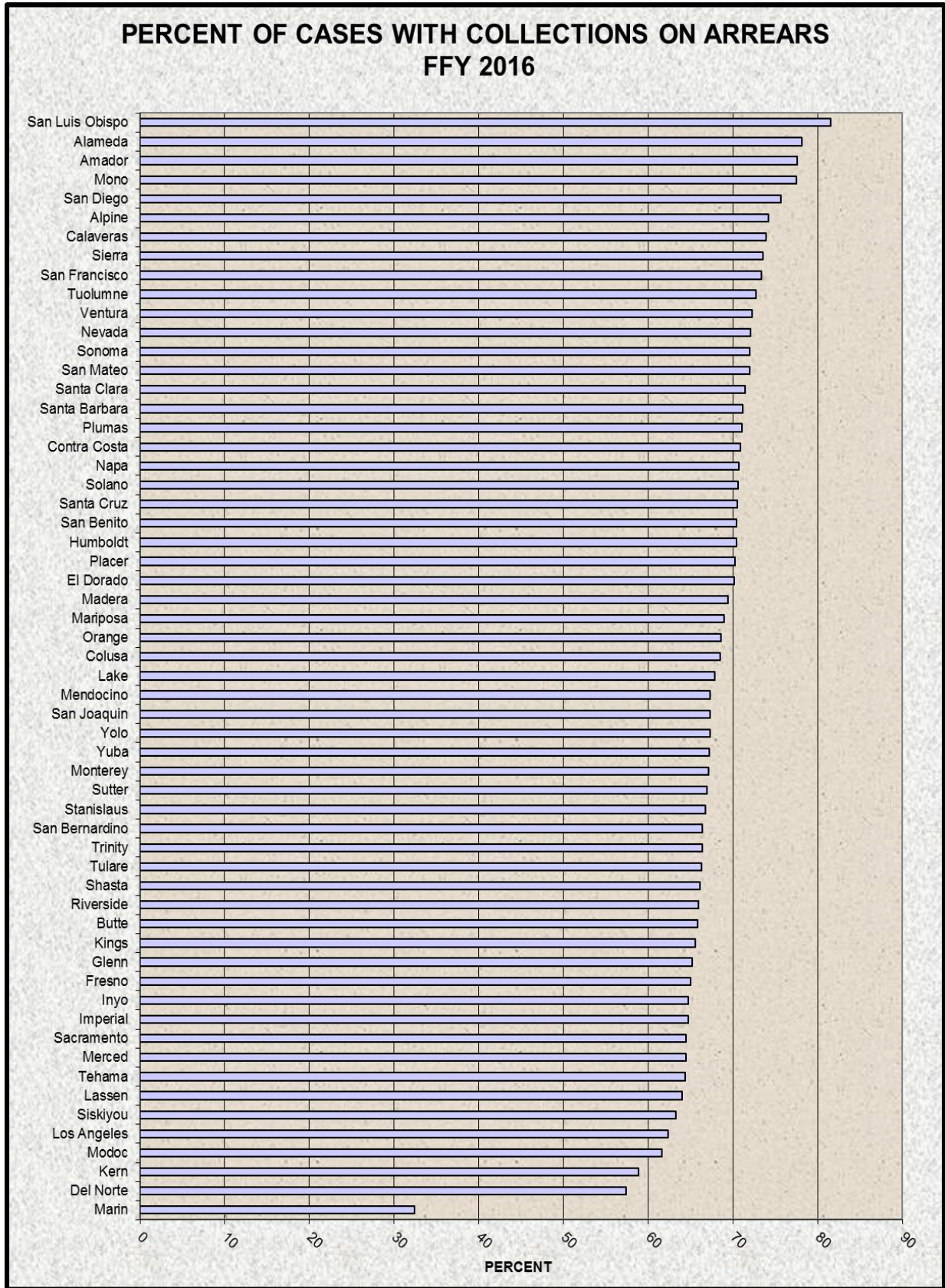
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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**TABLE E-1**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	63.5%	65.1%	65.8%	66.2%	66.7%	0.8%	5.0%
Alameda	73.3	74.3	75.3	77.0	78.1	1.4	6.5
Alpine	67.2	64.3	70.5	83.8	74.2	-11.5	10.4
Amador	71.1	74.8	75.0	76.0	77.6	2.1	9.1
Butte	66.9	67.0	67.1	66.2	65.8	-0.6	-1.6
Calaveras	68.0	69.7	73.7	74.5	73.9	-0.8	8.7
Colusa	67.5	70.8	68.9	72.7	68.5	-5.8	1.5
Contra Costa	66.6	67.6	68.5	69.9	70.9	1.4	6.5
Del Norte	58.9	58.7	58.0	57.8	57.4	-0.7	-2.5
El Dorado	71.2	71.3	69.1	67.9	70.1	3.2	-1.5
Fresno	63.6	63.0	64.0	65.2	65.0	-0.3	2.2
Glenn	64.1	66.4	65.3	65.2	65.2	0.0	1.7
Humboldt	70.0	71.0	71.9	70.0	70.4	0.6	0.6
Imperial	58.3	62.1	61.8	63.6	64.7	1.7	11.0
Inyo	58.4	63.1	64.9	65.8	64.7	-1.7	10.8
Kern	59.9	58.3	58.8	58.7	58.8	0.2	-1.8
Kings	62.5	63.2	63.6	63.5	65.5	3.1	4.8
Lake	68.5	69.8	67.8	66.7	67.8	1.6	-1.0
Lassen	63.9	66.4	64.2	63.4	64.0	0.9	0.2
Los Angeles	60.2	62.2	62.9	62.2	62.3	0.2	3.5
Madera	62.3	63.6	67.7	68.6	69.4	1.2	11.4
Marin	71.9	78.6	78.4	77.1	32.4	-58.0	-54.9
Mariposa	67.7	70.0	70.2	70.2	68.9	-1.9	1.8
Mendocino	61.4	64.9	65.0	65.9	67.3	2.1	9.6
Merced	58.6	60.8	63.7	63.2	64.4	1.9	9.9
Modoc	65.6	69.1	58.1	60.8	61.6	1.3	-6.1
Mono	75.6	74.6	76.4	77.5	77.5	0.0	2.5
Monterey	62.8	65.9	66.9	67.1	67.1	0.0	6.8
Napa	69.5	70.1	69.8	69.3	70.7	2.0	1.7
Nevada	70.2	70.9	71.5	71.8	72.1	0.4	2.7
Orange	65.2	67.5	68.1	68.5	68.6	0.1	5.2
Placer	62.7	64.8	66.2	67.5	70.2	4.0	12.0
Plumas	70.3	73.2	72.8	71.8	71.0	-1.1	1.0
Riverside	62.2	63.1	63.9	65.4	65.9	0.8	5.9
Sacramento	60.6	63.5	64.0	63.1	64.4	2.1	6.3
San Benito	67.7	69.5	69.2	69.8	70.4	0.9	4.0
San Bernardino	62.6	64.9	66.0	66.5	66.4	-0.2	6.1
San Diego	66.1	68.4	69.8	71.1	75.6	6.3	14.4
San Francisco	70.3	70.3	71.4	71.9	73.3	1.9	4.3
San Joaquin	64.2	64.5	64.6	65.3	67.3	3.1	4.8
San Luis Obispo	77.1	79.5	81.9	82.1	81.5	-0.7	5.7
San Mateo	68.5	70.3	70.5	70.8	72.0	1.7	5.1
Santa Barbara	66.5	68.8	71.9	72.5	71.1	-1.9	6.9
Santa Clara	64.4	66.9	67.7	69.0	71.4	3.5	10.9
Santa Cruz	64.7	67.1	69.2	70.8	70.5	-0.4	9.0
Shasta	63.2	64.5	63.9	64.2	66.1	3.0	4.6
Sierra	65.4	75.8	65.7	67.7	73.5	8.6	12.4
Siskiyou	65.8	66.9	65.8	64.0	63.2	-1.3	-4.0
Solano	65.7	66.9	68.9	69.5	70.6	1.6	7.5
Sonoma	70.2	72.0	73.5	73.2	72.0	-1.6	2.6
Stanislaus	63.1	63.8	63.7	65.1	66.7	2.5	5.7
Sutter	59.0	62.5	62.8	64.5	66.9	3.7	13.4
Tehama	61.8	61.3	62.3	62.3	64.3	3.2	4.0
Trinity	61.8	63.2	67.6	65.6	66.4	1.2	7.4
Tulare	61.7	63.4	63.0	64.1	66.3	3.4	7.5
Tuolumne	67.1	66.8	69.9	71.9	72.7	1.1	8.3
Ventura	70.7	72.1	71.5	71.6	72.2	0.8	2.1
Yolo	62.2	62.6	63.7	66.7	67.3	0.9	8.2
Yuba	62.1	62.5	62.0	65.0	67.2	3.4	8.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	68.3	69.4	72.2	73.6	74.1	0.7	8.5
Inyo/Mono	61.4	65.0	67.0	68.0	67.0	-1.5	9.1
Santa Cruz/San Benito	65.5	67.7	69.2	70.5	70.4	-0.1	7.5
Sierra/Nevada	70.0	71.1	71.3	71.7	72.2	0.7	3.1
Siskiyou/Modoc	65.8	67.2	64.9	63.7	63.0	-1.1	-4.3

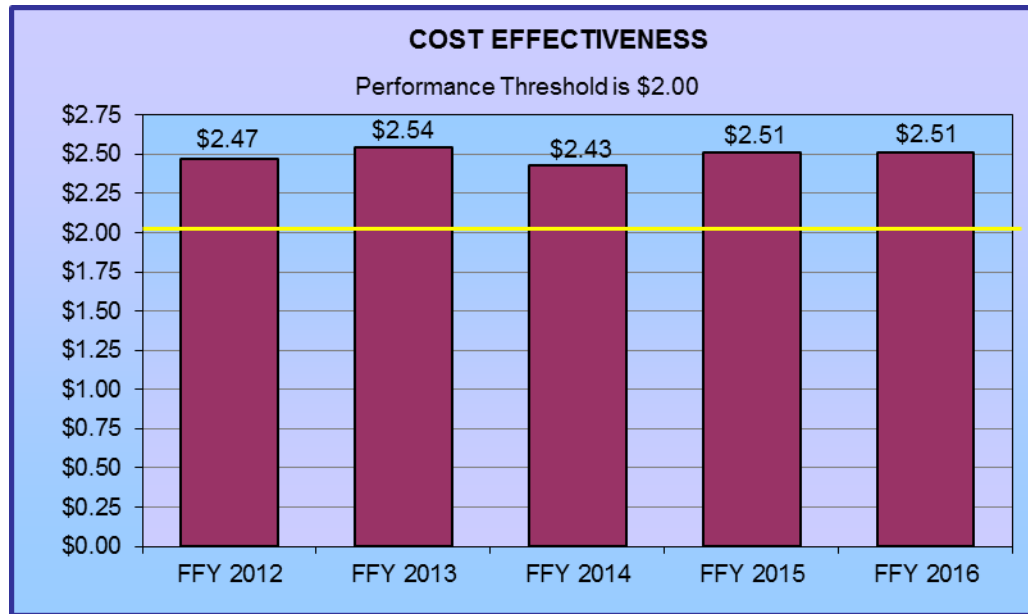
SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)



## FEDERAL PERFORMANCE MEASURE COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.<sup>6</sup> This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

*Over the five-year period of FFY 2012 to FFY 2016, Cost Effectiveness had an overall increase of 1.6 percent.*



California achieved a cost effectiveness ratio of \$2.51 in FFY 2016. Over the five-year period of FFY 2012 to FFY 2016, cost effectiveness increased from \$2.47 to \$2.51, an overall increase of 1.6 percent.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administrative costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$4.70 to a low of \$1.63. See Tables F and F-1 on pages 27 and 28.

<sup>6</sup> The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States or Tribes) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Distributed Collections) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396 Report, Line 7 (Total Costs Claimed) minus Line 1c (Administrative Costs: Non IV-D). The minimum federal performance threshold is \$2.00.

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**TABLE F**  
**COST EFFECTIVENESS**  
**FEDERAL FISCAL YEAR 2016**

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$959,131,565	\$2,408,356,978	\$2.51
Alameda	26,830,971	79,779,129	2.97
Ama/Alp/Cala/Tuol	4,854,944	11,120,324	2.29
Butte	5,773,957	17,684,806	3.06
Colusa	530,950	1,558,936	2.94
Contra Costa	18,525,251	71,231,073	3.85
Del Norte	1,803,893	2,935,620	1.63
El Dorado	4,843,526	13,637,886	2.82
Fresno	21,021,126	86,905,572	4.13
Glenn	714,080	3,013,446	4.22
Humboldt	4,187,581	8,686,985	2.07
Imperial	5,643,528	23,133,613	4.10
Inyo/Mono	1,185,699	2,476,562	2.09
Kern	20,299,888	78,996,313	3.89
Kings	4,226,692	14,650,490	3.47
Lake	2,543,334	4,844,085	1.90
Lassen	952,537	2,819,589	2.96
Los Angeles	175,345,805	472,268,753	2.69
Madera	2,986,112	10,104,854	3.38
Marin	3,918,894	11,946,308	3.05
Mariposa	634,067	1,261,429	1.99
Mendocino	2,597,397	5,632,537	2.17
Merced	8,308,087	25,729,034	3.10
Monterey	11,045,742	43,097,633	3.90
Napa	3,992,509	10,409,890	2.61
Orange	55,063,281	182,844,979	3.32
Placer	6,644,500	24,534,461	3.69
Plumas	641,624	1,961,696	3.06
Riverside	34,422,262	156,332,228	4.54
Sacramento	31,704,635	120,252,799	3.79
San Bernardino	39,141,783	183,907,436	4.70
San Diego	47,999,335	176,280,406	3.67
San Francisco	12,701,188	26,817,815	2.11
San Joaquin	14,300,875	60,370,076	4.22
San Luis Obispo	4,272,545	14,466,497	3.39
San Mateo	11,168,816	31,371,010	2.81
Santa Barbara	9,310,059	27,255,975	2.93
Santa Clara	36,820,841	96,601,501	2.62
Santa Cruz/San Benito	8,500,520	18,313,731	2.15
Shasta	6,994,359	19,483,900	2.79
Sierra/Nevada	2,327,615	7,163,376	3.08
Siskiyou/Modoc	1,928,204	4,445,217	2.31
Solano	12,084,438	37,373,834	3.09
Sonoma	11,186,980	31,063,084	2.78
Stanislaus	14,350,940	51,558,831	3.59
Sutter	2,974,344	8,296,369	2.79
Tehama	1,796,229	5,953,567	3.31
Trinity	455,617	1,019,165	2.24
Tulare	12,817,211	39,504,912	3.08
Ventura	18,374,603	57,345,911	3.12
Yolo	5,627,246	13,801,661	2.45
Yuba	3,087,611	6,533,939	2.12

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States or Tribes), 4c (Collections Sent to Other Countries), 8 (Total Distributed Collections), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Costs: Non IV-D), 7 (Total Costs Claimed)

\*Total includes state-only costs of \$219,667,333.

\*\*Statewide total has been adjusted for suspended collections in the amount of (\$422,268).

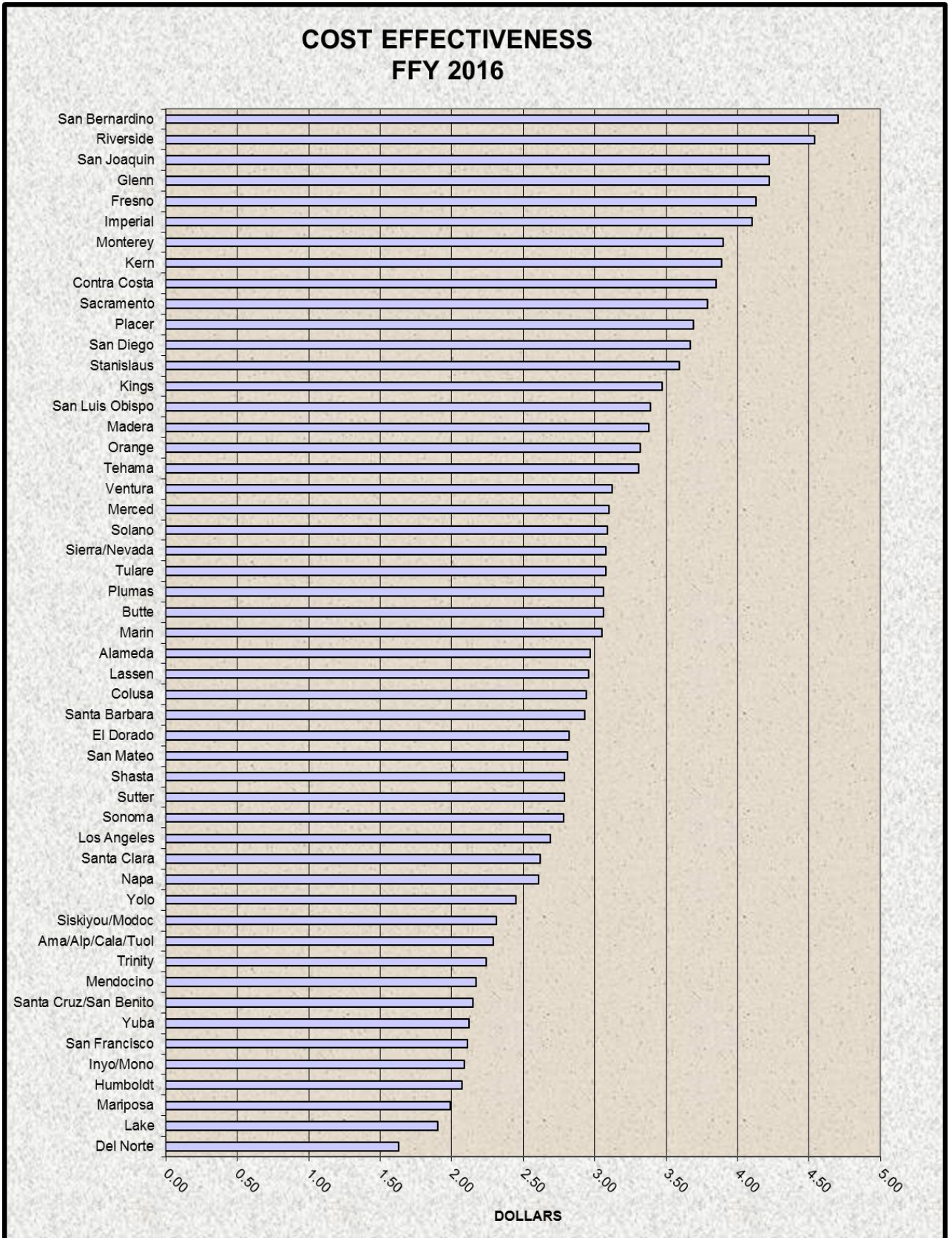
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

TABLE F-1  
COST EFFECTIVENESS  
FEDERAL FISCAL YEARS 2012 - 2016

	FFY2012	FFY2013	FFY2014	FFY2015	FFY2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	\$2.47	\$2.54	\$2.43	\$2.51	\$2.51	0.0%	1.6%
Alameda	3.02	2.90	2.91	3.10	2.97	-4.2	-1.7
Ama/Alp/Cala/Tuol	2.38	2.48	2.13	2.37	2.29	-3.4	-3.8
Butte	2.51	2.75	2.80	2.87	3.06	6.6	21.9
Colusa	2.97	2.72	2.66	2.20	2.94	33.6	-1.0
Contra Costa	3.33	3.41	3.56	3.75	3.85	2.7	15.6
Del Norte	2.13	1.99	1.85	1.76	1.63	-7.4	-23.5
El Dorado	2.78	2.79	3.07	2.74	2.82	2.9	1.4
Fresno	4.11	4.27	4.20	4.26	4.13	-3.1	0.5
Glenn	3.47	3.71	3.64	3.81	4.22	10.8	21.6
Humboldt	2.45	2.20	2.31	2.13	2.07	-2.8	-15.5
Imperial	5.13	5.04	4.62	4.06	4.10	1.0	-20.1
Inyo/Mono	3.02	2.80	2.49	2.53	2.09	-17.4	-30.8
Kern	3.44	3.71	3.81	3.84	3.89	1.3	13.1
Kings	3.80	3.60	3.84	3.66	3.47	-5.2	-8.7
Lake	2.05	1.97	2.16	1.90	1.90	0.0	-7.3
Lassen	3.48	3.49	3.15	3.11	2.96	-4.8	-14.9
Los Angeles	2.74	2.77	2.68	2.72	2.69	-1.1	-1.8
Madera	3.47	3.60	3.48	3.56	3.38	-5.1	-2.6
Marin	3.31	3.40	3.20	3.25	3.05	-6.2	-7.9
Mariposa	2.21	2.11	2.08	2.01	1.99	-1.0	-10.0
Mendocino	2.58	2.63	2.48	2.37	2.17	-8.4	-15.9
Merced	3.01	3.22	3.08	3.11	3.10	-0.3	3.0
Monterey	3.48	3.81	3.68	3.74	3.90	4.3	12.1
Napa	2.63	2.48	2.52	2.60	2.61	0.4	-0.8
Orange	3.28	3.22	3.25	3.23	3.32	2.8	1.2
Placer	3.22	3.58	3.86	3.84	3.69	-3.9	14.6
Plumas	2.71	2.63	3.11	2.90	3.06	5.5	12.9
Riverside	4.15	4.22	4.27	4.15	4.54	9.4	9.4
Sacramento	3.50	3.45	3.60	3.60	3.79	5.3	8.3
San Bernardino	4.38	4.35	4.26	4.42	4.70	6.3	7.3
San Diego	3.88	3.85	3.61	3.73	3.67	-1.6	-5.4
San Francisco	2.13	2.13	2.14	2.19	2.11	-3.7	-0.9
San Joaquin	3.82	3.87	3.89	4.11	4.22	2.7	10.5
San Luis Obispo	3.01	3.24	3.35	3.34	3.39	1.5	12.6
San Mateo	2.75	2.81	2.85	2.93	2.81	-4.1	2.2
Santa Barbara	2.98	3.06	2.90	2.90	2.93	1.0	-1.7
Santa Clara	2.55	2.49	2.41	2.59	2.62	1.2	2.7
Santa Cruz/San Benito	2.21	2.32	2.31	2.26	2.15	-4.9	-2.7
Shasta	2.76	2.72	2.65	2.79	2.79	0.0	1.1
Sierra/Nevada	2.77	3.01	2.64	3.01	3.08	2.3	11.2
Siskiyou/Modoc	2.33	2.33	2.21	2.24	2.31	3.1	-0.9
Solano	3.37	3.28	3.27	3.16	3.09	-2.2	-8.3
Sonoma	2.76	2.55	2.62	2.67	2.78	4.1	0.7
Stanislaus	3.54	3.53	3.49	3.63	3.59	-1.1	1.4
Sutter	2.98	2.81	2.97	2.99	2.79	-6.7	-6.4
Tehama	3.98	4.32	3.56	3.22	3.31	2.8	-16.8
Trinity	1.66	1.80	1.67	2.01	2.24	11.4	34.9
Tulare	2.85	2.94	2.87	3.05	3.08	1.0	8.1
Ventura	2.74	2.88	2.83	2.99	3.12	4.3	13.9
Yolo	2.33	2.21	2.13	2.23	2.45	9.9	5.2
Yuba	2.09	1.99	2.04	2.14	2.12	-0.9	1.4

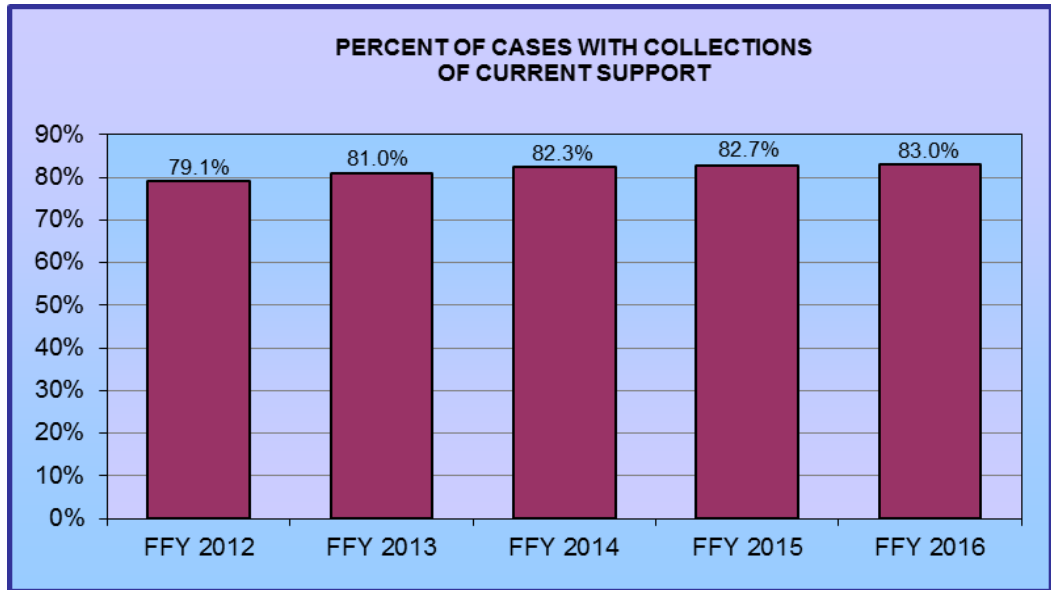
SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States or Tribes), 4c (Collections Sent to Other Countries), 8 (Total Distributed Collections), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Costs: Non IV-D), 7 (Total Costs Claimed)



**STATE PERFORMANCE MEASURE  
PERCENT OF CASES WITH COLLECTIONS  
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>7</sup> Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

*448,890 cases (or 83.0 percent of all cases owing current support) paid current child support in California for FFY 2016.*



In FFY 2016, there were 448,890 cases paying toward current child support, of the 540,632 cases with current support due. This equates to 83.0 percent of cases paying current support in California. There was a 0.3 percentage points increase from FFY 2015 to FFY 2016 and a 3.9 percentage points increase from FFY 2012 to FFY 2016. See Tables G and G-1 on pages 31 and 32.

<sup>7</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support During the FFY), divided by Line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE G**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**FEDERAL FISCAL YEAR 2016**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	540,632	448,890	83.0%
Alameda	13,914	12,397	89.1
Alpine	11	11	100.0
Amador	531	504	94.9
Butte	4,988	4,044	81.1
Calaveras	686	632	92.1
Colusa	400	325	81.3
Contra Costa	14,904	12,453	83.6
Del Norte	1,190	880	73.9
El Dorado	2,744	2,262	82.4
Fresno	23,474	18,915	80.6
Glenn	837	692	82.7
Humboldt	2,232	1,929	86.4
Imperial	5,669	4,702	82.9
Inyo	457	376	82.3
Kern	21,819	16,860	77.3
Kings	3,840	3,269	85.1
Lake	1,239	981	79.2
Lassen	810	623	76.9
Los Angeles	109,149	85,587	78.4
Madera	3,440	2,811	81.7
Marin	1,557	1,425	91.5
Mariposa	347	291	83.9
Mendocino	1,498	1,283	85.6
Merced	7,805	6,451	82.7
Modoc	184	149	81.0
Mono	143	129	90.2
Monterey	9,387	7,655	81.5
Napa	2,194	1,862	84.9
Nevada	1,280	1,163	90.9
Orange	37,697	31,904	84.6
Placer	4,631	3,890	84.0
Plumas	457	403	88.2
Riverside	38,197	31,574	82.7
Sacramento	28,656	23,415	81.7
San Benito	1,194	1,026	85.9
San Bernardino	46,442	37,989	81.8
San Diego	34,167	30,216	88.4
San Francisco	5,251	4,623	88.0
San Joaquin	14,408	12,238	84.9
San Luis Obispo	2,962	2,752	92.9
San Mateo	5,513	4,794	87.0
Santa Barbara	6,457	5,618	87.0
Santa Clara	17,428	14,987	86.0
Santa Cruz	3,023	2,548	84.3
Shasta	4,951	4,033	81.5
Sierra	55	51	92.7
Siskiyou	1,137	932	82.0
Solano	8,066	6,949	86.2
Sonoma	7,388	6,426	87.0
Stanislaus	11,273	9,596	85.1
Sutter	2,122	1,771	83.5
Tehama	1,785	1,411	79.0
Trinity	224	179	79.9
Tulare	10,038	8,806	87.7
Tuolumne	1,226	1,083	88.3
Ventura	12,025	10,381	86.3
Yolo	3,077	2,623	85.2
Yuba	1,745	1,402	80.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,454	2,230	90.9
Inyo/Mono	600	505	84.2
Santa Cruz/San Benito	4,217	3,574	84.8
Sierra/Nevada	1,335	1,214	90.9
Siskiyou/Modoc	1,321	1,081	81.8

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)  
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 7,692 and 5,391, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.



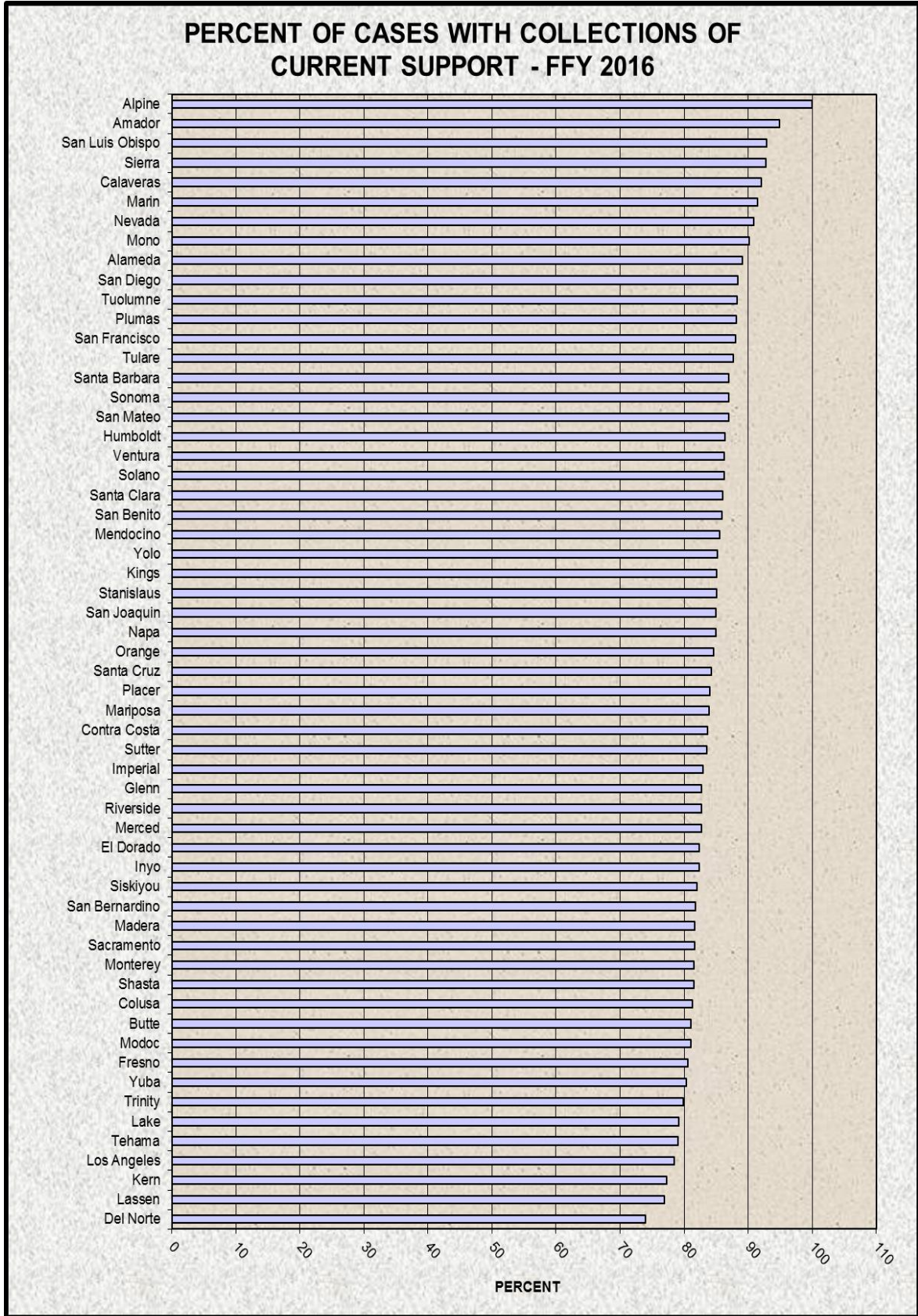
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE G-1**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	79.1%	81.0%	82.3%	82.7%	83.0%	0.4%	4.9%
Alameda	83.8	84.9	85.6	87.9	89.1	1.4	6.3
Alpine	84.2	81.3	76.9	91.7	100.0	9.1	18.8
Amador	90.7	90.8	92.4	94.2	94.9	0.7	4.6
Butte	80.2	80.5	80.1	81.6	81.1	-0.6	1.1
Calaveras	84.7	86.4	89.9	90.5	92.1	1.8	8.7
Colusa	83.0	81.3	82.9	80.4	81.3	1.1	-2.0
Contra Costa	79.8	82.0	81.2	82.7	83.6	1.1	4.8
Del Norte	71.7	73.9	72.4	72.3	73.9	2.2	3.1
El Dorado	83.0	84.5	82.7	80.9	82.4	1.9	-0.7
Fresno	78.5	79.1	80.1	80.9	80.6	-0.4	2.7
Glenn	78.5	79.6	80.1	80.4	82.7	2.9	5.4
Humboldt	85.7	84.7	86.0	84.9	86.4	1.8	0.8
Imperial	74.2	78.9	80.3	82.6	82.9	0.4	11.7
Inyo	77.7	83.4	83.4	87.3	82.3	-5.7	5.9
Kern	74.8	74.4	76.2	77.3	77.3	0.0	3.3
Kings	82.7	84.0	84.1	84.8	85.1	0.4	2.9
Lake	78.4	78.9	79.9	79.1	79.2	0.1	1.0
Lassen	77.5	81.8	80.4	77.3	76.9	-0.5	-0.8
Los Angeles	75.1	76.7	78.4	78.1	78.4	0.4	4.4
Madera	77.0	78.3	80.5	80.4	81.7	1.6	6.1
Marin	87.3	91.7	93.0	91.3	91.5	0.2	4.8
Mariposa	80.9	82.3	82.1	85.3	83.9	-1.6	3.7
Mendocino	75.4	81.3	82.9	83.6	85.6	2.4	13.5
Merced	74.6	77.6	80.7	80.8	82.7	2.4	10.9
Modoc	80.4	82.5	80.2	82.3	81.0	-1.6	0.7
Mono	92.0	91.2	91.9	93.4	90.2	-3.4	-2.0
Monterey	77.7	79.1	81.8	81.2	81.5	0.4	4.9
Napa	82.9	85.5	85.3	85.0	84.9	-0.1	2.4
Nevada	83.1	84.8	86.4	87.5	90.9	3.9	9.4
Orange	82.1	82.5	83.7	84.0	84.6	0.7	3.0
Placer	76.7	77.8	79.9	82.2	84.0	2.2	9.5
Plumas	87.7	88.8	90.2	89.7	88.2	-1.7	0.6
Riverside	77.7	80.2	82.5	83.3	82.7	-0.7	6.4
Sacramento	73.6	78.7	79.3	80.0	81.7	2.1	11.0
San Benito	83.6	83.7	84.8	86.8	85.9	-1.0	2.8
San Bernardino	78.8	81.8	83.1	83.0	81.8	-1.4	3.8
San Diego	85.8	87.6	88.7	88.4	88.4	0.0	3.0
San Francisco	85.4	84.8	86.5	86.3	88.0	2.0	3.0
San Joaquin	79.2	80.9	82.3	83.3	84.9	1.9	7.2
San Luis Obispo	89.6	91.6	93.4	93.5	92.9	-0.6	3.7
San Mateo	83.3	84.6	85.9	86.0	87.0	1.2	4.4
Santa Barbara	82.0	84.1	86.9	87.3	87.0	-0.3	6.1
Santa Clara	78.6	80.9	82.0	84.2	86.0	2.1	9.4
Santa Cruz	78.4	80.7	83.7	84.9	84.3	-0.7	7.5
Shasta	78.2	80.1	79.3	80.7	81.5	1.0	4.2
Sierra	77.3	92.5	90.7	90.0	92.7	3.0	19.9
Siskiyou	79.9	81.1	80.6	81.9	82.0	0.1	2.6
Solano	79.7	82.0	83.9	84.5	86.2	2.0	8.2
Sonoma	84.8	85.9	87.9	89.0	87.0	-2.2	2.6
Stanislaus	80.1	81.7	82.7	83.9	85.1	1.4	6.2
Sutter	75.2	77.6	79.3	81.2	83.5	2.8	11.0
Tehama	75.1	76.3	78.5	79.1	79.0	-0.1	5.2
Trinity	73.9	74.1	78.4	79.3	79.9	0.8	8.1
Tulare	80.6	83.6	85.0	85.9	87.7	2.1	8.8
Tuolumne	82.7	85.2	87.5	88.1	88.3	0.2	6.8
Ventura	83.1	84.7	85.5	85.4	86.3	1.1	3.9
Yolo	75.8	77.7	81.6	83.1	85.2	2.5	12.4
Yuba	75.4	77.2	78.9	79.3	80.3	1.3	6.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	85.2	86.8	89.2	90.1	90.9	0.9	6.7
Inyo/Mono	80.8	85.2	85.5	88.8	84.2	-5.2	4.2
Santa Cruz/San Benito	79.8	81.4	84.0	85.4	84.8	-0.7	6.3
Sierra/Nevada	82.9	85.1	86.5	87.6	90.9	3.8	9.7
Siskiyou/Modoc	80.0	81.3	80.5	82.0	81.8	-0.2	2.3

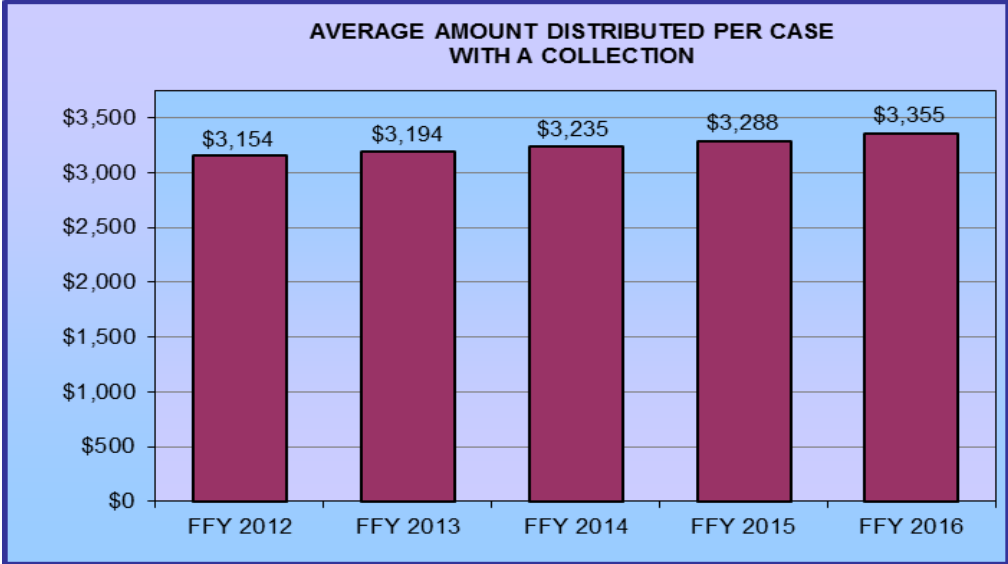
SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE  
AVERAGE AMOUNT DISTRIBUTED  
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>8</sup>

Since FFY 2012, the statewide average distribution per case has increased by 6.4 percent.



California’s total child support distributed was approximately \$2.4 billion in FFY 2016. When applying the 716,474 cases with a collection, the state averaged \$3,355 distributed per case, an increase of \$67 from the prior FFY. Since FFY 2012, the statewide average distribution per case has increased by 6.4 percent.

For FFY 2016, the differences between the counties in this measure ranged from a low of \$1,584 to a high of \$5,894 in the average amount distributed per case with a collection. See Tables H and H-1 on pages 35 and 36.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. This information is contained on Table I, page 38 of this report.

<sup>8</sup> The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE H**  
**AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION**  
**FEDERAL FISCAL YEAR 2016**

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,403,482,589	716,474	\$3,355
Alameda	80,074,200	20,754	3,858
Alpine	47,525	30	1,584
Amador	2,679,927	872	3,073
Butte	17,448,547	7,258	2,404
Calaveras	3,066,780	1,076	2,850
Colusa	1,591,099	484	3,287
Contra Costa	71,991,796	17,056	4,221
Del Norte	2,898,955	1,540	1,882
El Dorado	13,661,783	4,130	3,308
Fresno	86,534,756	32,569	2,657
Glenn	3,013,599	1,084	2,780
Humboldt	8,580,375	3,604	2,381
Imperial	23,178,889	6,591	3,517
Inyo	1,770,981	646	2,741
Kern	79,330,616	25,964	3,055
Kings	14,630,173	5,325	2,747
Lake	4,853,383	1,694	2,865
Lassen	2,788,092	1,041	2,678
Los Angeles	468,648,561	136,492	3,434
Madera	10,075,529	3,802	2,650
Marin	11,859,603	2,012	5,894
Mariposa	1,266,729	439	2,885
Mendocino	5,603,867	2,330	2,405
Merced	25,803,370	9,621	2,682
Modoc	542,329	212	2,558
Mono	661,206	172	3,844
Monterey	43,067,725	11,449	3,762
Napa	10,609,934	2,817	3,766
Nevada	6,883,186	2,222	3,098
Orange	183,610,636	45,607	4,026
Placer	25,033,627	5,860	4,272
Plumas	1,969,640	650	3,030
Riverside	156,007,570	47,562	3,280
Sacramento	119,293,726	39,894	2,990
San Benito	4,937,330	1,520	3,248
San Bernardino	182,938,144	56,910	3,215
San Diego	174,656,376	47,335	3,690
San Francisco	26,841,914	8,137	3,299
San Joaquin	60,286,386	18,945	3,182
San Luis Obispo	14,412,367	3,379	4,265
San Mateo	31,309,027	7,200	4,348
Santa Barbara	27,372,337	8,179	3,347
Santa Clara	96,029,025	25,433	3,776
Santa Cruz	13,381,858	3,988	3,356
Shasta	19,771,598	7,739	2,555
Sierra	223,256	86	2,596
Siskiyou	3,861,766	1,789	2,159
Solano	37,524,090	11,205	3,349
Sonoma	30,855,386	10,356	2,979
Stanislaus	51,524,333	16,112	3,198
Sutter	8,432,956	2,935	2,873
Tehama	5,976,979	2,502	2,389
Trinity	1,011,336	429	2,357
Tulare	39,557,828	14,369	2,753
Tuolumne	5,492,547	1,806	3,041
Ventura	57,557,937	15,797	3,644
Yolo	13,870,916	4,958	2,798
Yuba	6,578,181	2,506	2,625
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	11,286,780	3,784	2,983
Inyo/Mono	2,432,187	818	2,973
Santa Cruz/San Benito	18,319,188	5,508	3,326
Sierra/Nevada	7,106,441	2,308	3,079
Siskiyou/Modoc	4,404,096	2,001	2,201

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

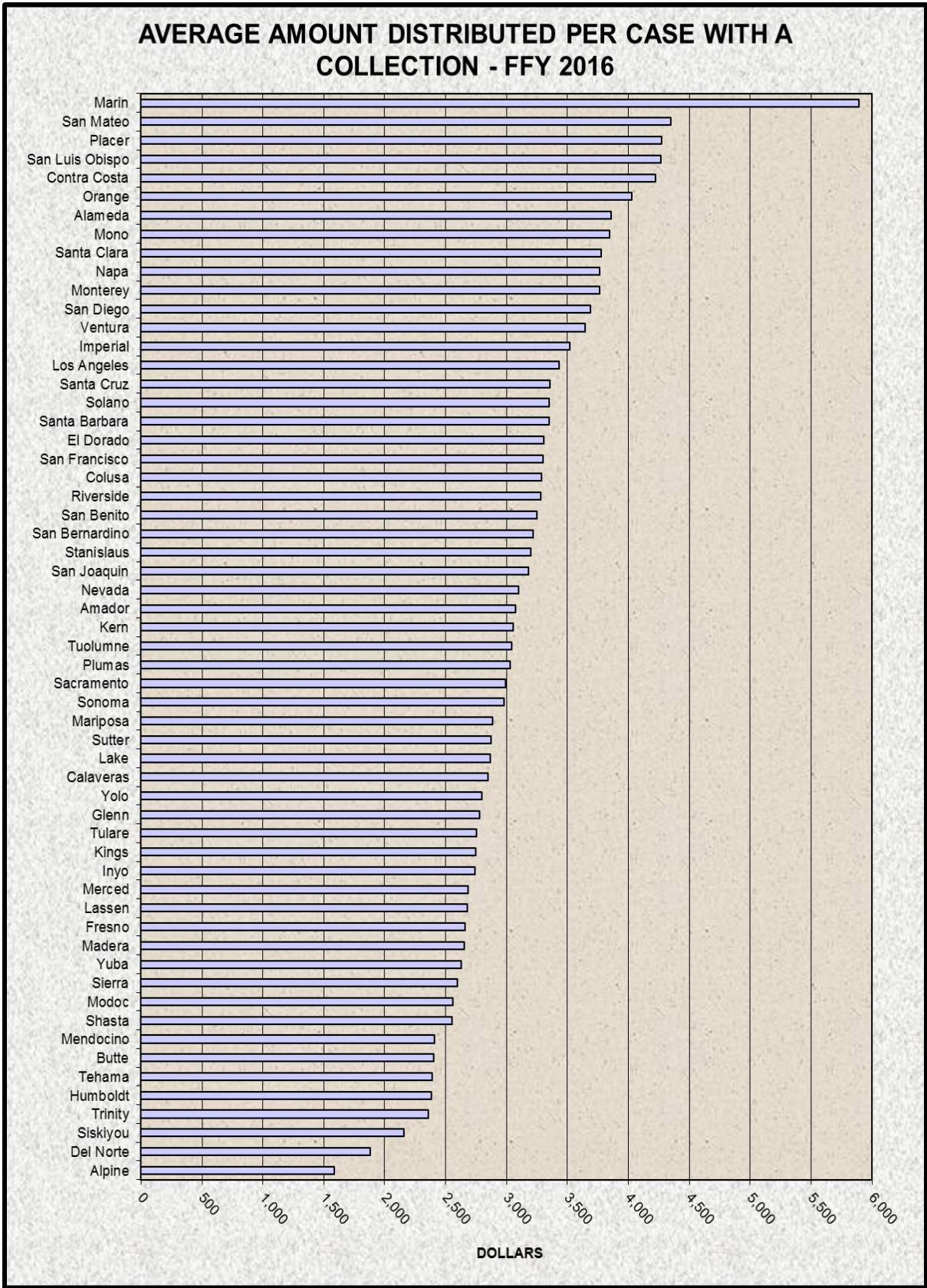
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE H-1  
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION  
FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	\$3,154	\$3,194	\$3,235	\$3,288	\$3,355	2.0%	6.4%
Alameda	3,460	3,545	3,568	3,739	3,858	3.2	11.5
Alpine	1,448	1,543	1,639	1,413	1,584	12.1	9.4
Amador	2,653	2,794	2,932	2,843	3,073	8.1	15.9
Butte	2,237	2,239	2,314	2,336	2,404	2.9	7.4
Calaveras	2,831	2,770	2,616	2,849	2,850	0.1	0.7
Colusa	3,322	3,096	2,951	3,193	3,287	3.0	-1.1
Contra Costa	3,725	3,843	3,879	3,924	4,221	7.6	13.3
Del Norte	1,904	1,892	1,841	1,850	1,882	1.8	-1.1
El Dorado	2,874	2,822	3,025	3,235	3,308	2.3	15.1
Fresno	2,620	2,661	2,688	2,668	2,657	-0.4	1.4
Glenn	2,373	2,405	2,430	2,629	2,780	5.8	17.2
Humboldt	2,428	2,408	2,417	2,356	2,381	1.1	-2.0
Imperial	3,502	3,530	3,521	3,396	3,517	3.6	0.4
Inyo	2,754	2,794	2,707	2,732	2,741	0.3	-0.5
Kern	2,968	3,053	3,063	3,100	3,055	-1.4	3.0
Kings	2,689	2,682	2,683	2,753	2,747	-0.2	2.2
Lake	2,683	2,637	2,791	2,742	2,865	4.5	6.8
Lassen	2,718	2,537	2,490	2,572	2,678	4.1	-1.5
Los Angeles	3,218	3,228	3,313	3,342	3,434	2.7	6.7
Madera	2,662	2,658	2,566	2,598	2,650	2.0	-0.4
Marin	5,178	5,575	5,659	5,567	5,894	5.9	13.8
Mariposa	2,902	2,745	2,902	3,010	2,885	-4.1	-0.6
Mendocino	2,381	2,464	2,391	2,422	2,405	-0.7	1.0
Merced	2,640	2,663	2,624	2,689	2,682	-0.3	1.6
Modoc	2,812	2,786	2,843	2,835	2,558	-9.8	-9.0
Mono	4,109	3,892	3,602	3,829	3,844	0.4	-6.4
Monterey	3,373	3,484	3,471	3,569	3,762	5.4	11.5
Napa	3,425	3,340	3,654	3,779	3,766	-0.3	10.0
Nevada	2,917	2,847	2,843	2,794	3,098	10.9	6.2
Orange	3,836	3,929	3,929	3,946	4,026	2.0	5.0
Placer	3,824	3,819	3,984	4,104	4,272	4.1	11.7
Plumas	2,527	2,909	2,937	2,843	3,030	6.6	19.9
Riverside	3,159	3,152	3,148	3,237	3,280	1.3	3.8
Sacramento	2,802	2,840	2,881	2,914	2,990	2.6	6.7
San Benito	2,766	2,942	2,990	3,023	3,248	7.4	17.5
San Bernardino	3,109	3,101	3,141	3,175	3,215	1.2	3.4
San Diego	3,420	3,490	3,523	3,609	3,690	2.2	7.9
San Francisco	3,042	3,099	3,137	3,183	3,299	3.6	8.4
San Joaquin	2,985	3,067	3,104	3,149	3,182	1.0	6.6
San Luis Obispo	3,637	3,906	4,083	4,277	4,265	-0.3	17.3
San Mateo	3,800	3,950	3,991	4,228	4,348	2.8	14.4
Santa Barbara	3,349	3,333	3,244	3,315	3,347	1.0	-0.1
Santa Clara	3,364	3,413	3,512	3,640	3,776	3.7	12.2
Santa Cruz	3,302	3,353	3,291	3,397	3,356	-1.2	1.6
Shasta	2,379	2,372	2,481	2,561	2,555	-0.2	7.4
Sierra	2,595	2,628	2,755	2,347	2,596	10.6	0.0
Siskiyou	2,136	2,197	2,240	2,195	2,159	-1.7	1.0
Solano	3,262	3,258	3,252	3,327	3,349	0.7	2.7
Sonoma	3,027	3,032	3,078	3,206	2,979	-7.1	-1.6
Stanislaus	2,945	2,930	2,999	3,069	3,198	4.2	8.6
Sutter	2,820	2,901	2,963	2,859	2,873	0.5	1.9
Tehama	2,371	2,393	2,383	2,344	2,389	1.9	0.8
Trinity	2,297	2,378	2,317	2,367	2,357	-0.4	2.6
Tulare	2,368	2,545	2,592	2,675	2,753	2.9	16.3
Tuolumne	2,745	2,733	2,680	2,790	3,041	9.0	10.8
Ventura	3,424	3,495	3,551	3,538	3,644	3.0	6.4
Yolo	2,606	2,658	2,642	2,692	2,798	3.9	7.4
Yuba	2,602	2,572	2,617	2,718	2,625	-3.4	0.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,734	2,747	2,712	2,806	2,983	6.3	9.1
Inyo/Mono	3,032	3,016	2,897	2,963	2,973	0.4	-1.9
Santa Cruz/San Benito	3,149	3,243	3,210	3,294	3,326	1.0	5.6
Sierra/Nevada	2,906	2,839	2,840	2,779	3,079	10.8	5.9
Siskiyou/Modoc	2,212	2,267	2,303	2,264	2,201	-2.8	-0.5

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE I**  
**TOTAL CHILD SUPPORT DISTRIBUTED**  
**FEDERAL FISCAL YEAR 2016**

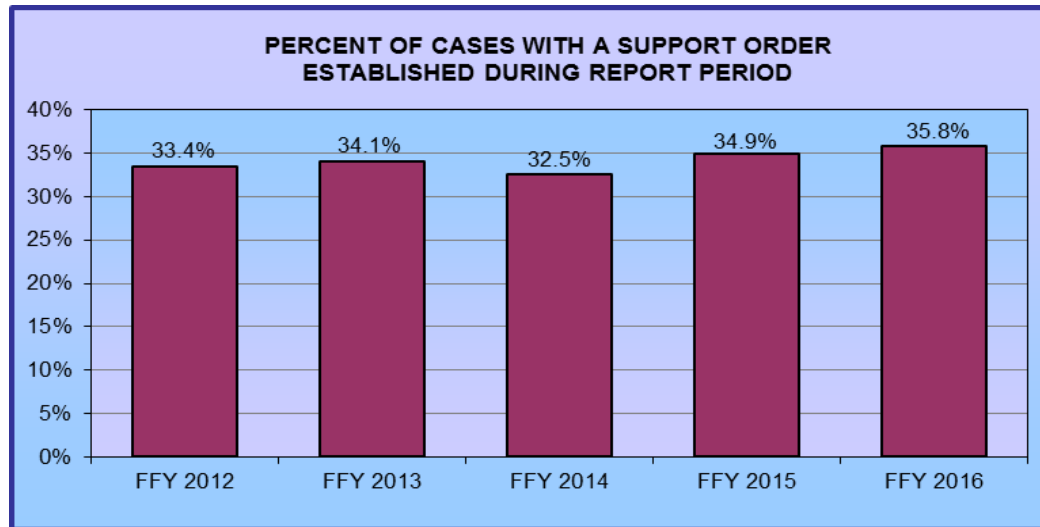
	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEWIDE	\$2,403,482,589	\$265,906,175	\$1,122,937,699	\$1,014,638,715
Alameda	80,074,200	6,016,012	36,908,571	37,149,617
Alpine	47,525	884	15,519	31,122
Amador	2,679,927	179,374	1,285,154	1,215,399
Butte	17,448,547	2,112,224	9,794,427	5,541,896
Calaveras	3,066,780	312,268	1,524,249	1,230,263
Colusa	1,591,099	80,466	730,866	779,767
Contra Costa	71,991,796	5,298,622	27,995,432	38,697,741
Del Norte	2,898,955	395,992	1,735,332	767,631
El Dorado	13,661,783	1,011,858	5,413,165	7,236,760
Fresno	86,534,756	14,369,723	50,608,211	21,556,822
Glenn	3,013,599	315,638	1,741,267	956,694
Humboldt	8,580,375	775,829	4,338,628	3,465,918
Imperial	23,178,889	2,189,733	12,046,672	8,942,485
Inyo	1,770,981	59,803	842,965	868,214
Kern	79,330,616	10,138,840	41,330,377	27,861,399
Kings	14,630,173	1,443,368	7,626,848	5,559,957
Lake	4,853,383	630,319	2,608,993	1,614,070
Lassen	2,788,092	294,453	1,401,118	1,092,521
Los Angeles	468,648,561	71,086,881	216,815,394	180,746,286
Madera	10,075,529	1,805,278	5,155,939	3,114,312
Marin	11,859,603	524,962	2,718,703	8,615,939
Mariposa	1,266,729	138,159	537,331	591,240
Mendocino	5,603,867	653,500	3,237,999	1,712,368
Merced	25,803,370	4,179,145	14,099,518	7,524,707
Modoc	542,329	64,278	230,901	247,150
Mono	661,206	18,294	116,517	526,395
Monterey	43,067,725	4,346,520	21,216,462	17,504,743
Napa	10,609,934	727,208	3,590,686	6,292,040
Nevada	6,883,186	398,126	3,075,144	3,409,915
Orange	183,610,636	14,487,322	63,403,864	105,719,450
Placer	25,033,627	1,326,284	9,173,169	14,534,174
Plumas	1,969,640	174,286	1,042,329	753,025
Riverside	156,007,570	16,822,174	77,244,790	61,940,605
Sacramento	119,293,726	13,595,968	63,303,244	42,394,514
San Benito	4,937,330	495,904	2,609,989	1,831,437
San Bernardino	182,938,144	25,785,528	95,470,393	61,682,223
San Diego	174,656,376	14,091,823	70,092,542	90,472,010
San Francisco	26,841,914	2,160,705	10,802,511	13,878,698
San Joaquin	60,286,386	6,632,401	32,003,806	21,650,179
San Luis Obispo	14,412,367	988,184	5,825,554	7,598,628
San Mateo	31,309,027	1,470,153	9,439,764	20,399,110
Santa Barbara	27,372,337	2,874,963	12,548,449	11,948,925
Santa Clara	96,029,025	6,765,542	45,537,927	43,725,556
Santa Cruz	13,381,858	1,135,834	6,113,330	6,132,695
Shasta	19,771,598	2,056,875	10,789,242	6,925,481
Sierra	223,256	12,323	137,488	73,445
Siskiyou	3,861,766	417,934	2,274,369	1,169,464
Solano	37,524,090	2,818,243	19,045,070	15,660,777
Sonoma	30,855,386	2,057,771	11,672,283	17,125,332
Stanislaus	51,524,333	6,461,227	29,139,156	15,923,949
Sutter	8,432,956	857,928	4,043,176	3,531,852
Tehama	5,976,979	789,840	3,402,618	1,784,521
Trinity	1,011,336	60,184	584,983	366,169
Tulare	39,557,828	4,876,182	22,791,213	11,890,434
Tuolumne	5,492,547	459,830	2,602,898	2,429,820
Ventura	57,557,937	4,691,260	22,845,337	30,021,340
Yolo	13,870,916	1,236,227	6,449,092	6,185,598
Yuba	6,578,181	735,522	3,806,726	2,035,934
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	11,286,780	952,356	5,427,820	4,906,603
Inyo/Mono	2,432,187	78,097	959,481	1,394,608
Santa Cruz/San Benito	18,319,188	1,631,738	8,723,319	7,964,132
Sierra/Nevada	7,106,441	410,449	3,212,632	3,483,361
Siskiyou/Modoc	4,404,096	482,211	2,505,270	1,416,614

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

**STATE PERFORMANCE MEASURE  
PERCENT OF CASES WITH A SUPPORT ORDER  
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.<sup>9</sup>

*Since FFY 2012, the statewide performance on this measure has increased by 7.2 percent.*



California established support orders in 35.8 percent of cases needing an order during FFY 2016, an increase of 0.9 percentage points from FFY 2015. A total of 82,147 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 7.2 percent since FFY 2012.

Individual county support order establishment percentages varied from 24.2 percent to 73.7 percent in FFY 2016. See Tables J and J-1 on pages 40 and 41.

<sup>9</sup> The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) plus Line 17 (Cases with Support Orders Established During the FFY).



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE J**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**FEDERAL FISCAL YEAR 2016**

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	229,194	82,147	147,047	35.8%
Alameda	5,373	2,257	3,116	42.0
Alpine	2	1	1	50.0
Amador	108	66	42	61.1
Butte	1,493	569	924	38.1
Calaveras	170	101	69	59.4
Colusa	132	32	100	24.2
Contra Costa	3,418	1,881	1,537	55.0
Del Norte	376	180	196	47.9
El Dorado	680	272	408	40.0
Fresno	11,040	5,373	5,667	48.7
Glenn	213	117	96	54.9
Humboldt	577	286	291	49.6
Imperial	1,904	761	1,143	40.0
Inyo	125	61	64	48.8
Kern	11,562	3,528	8,034	30.5
Kings	1,336	683	653	51.1
Lake	561	271	290	48.3
Lassen	235	113	122	48.1
Los Angeles	64,616	18,437	46,179	28.5
Madera	1,207	675	532	55.9
Marin	248	92	156	37.1
Mariposa	89	48	41	53.9
Mendocino	527	260	267	49.3
Merced	2,535	1,227	1,308	48.4
Modoc	56	22	34	39.3
Mono	30	9	21	30.0
Monterey	2,328	1,166	1,162	50.1
Napa	458	264	194	57.6
Nevada	277	193	84	69.7
Orange	11,671	4,460	7,211	38.2
Placer	906	435	471	48.0
Plumas	77	35	42	45.5
Riverside	19,889	6,139	13,750	30.9
Sacramento	12,745	5,019	7,726	39.4
San Benito	248	144	104	58.1
San Bernardino	25,162	8,445	16,717	33.6
San Diego	12,105	3,751	8,354	31.0
San Francisco	1,996	530	1,466	26.6
San Joaquin	5,904	2,468	3,436	41.8
San Luis Obispo	581	428	153	73.7
San Mateo	1,256	565	691	45.0
Santa Barbara	2,117	931	1,186	44.0
Santa Clara	4,596	1,643	2,953	35.7
Santa Cruz	652	240	412	36.8
Shasta	1,620	715	905	44.1
Sierra	11	5	6	45.5
Siskiyou	301	142	159	47.2
Solano	2,242	917	1,325	40.9
Sonoma	1,218	696	522	57.1
Stanislaus	3,410	1,527	1,883	44.8
Sutter	932	396	536	42.5
Tehama	573	284	289	49.6
Trinity	102	42	60	41.2
Tulare	2,447	1,137	1,310	46.5
Tuolumne	254	153	101	60.2
Ventura	2,726	1,216	1,510	44.6
Yolo	1,090	500	590	45.9
Yuba	687	239	448	34.8
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	534	321	213	60.1
Inyo/Mono	155	70	85	45.2
Santa Cruz/San Benito	900	384	516	42.7
Sierra/Nevada	288	198	90	68.8
Siskiyou/Modoc	357	164	193	45.9

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

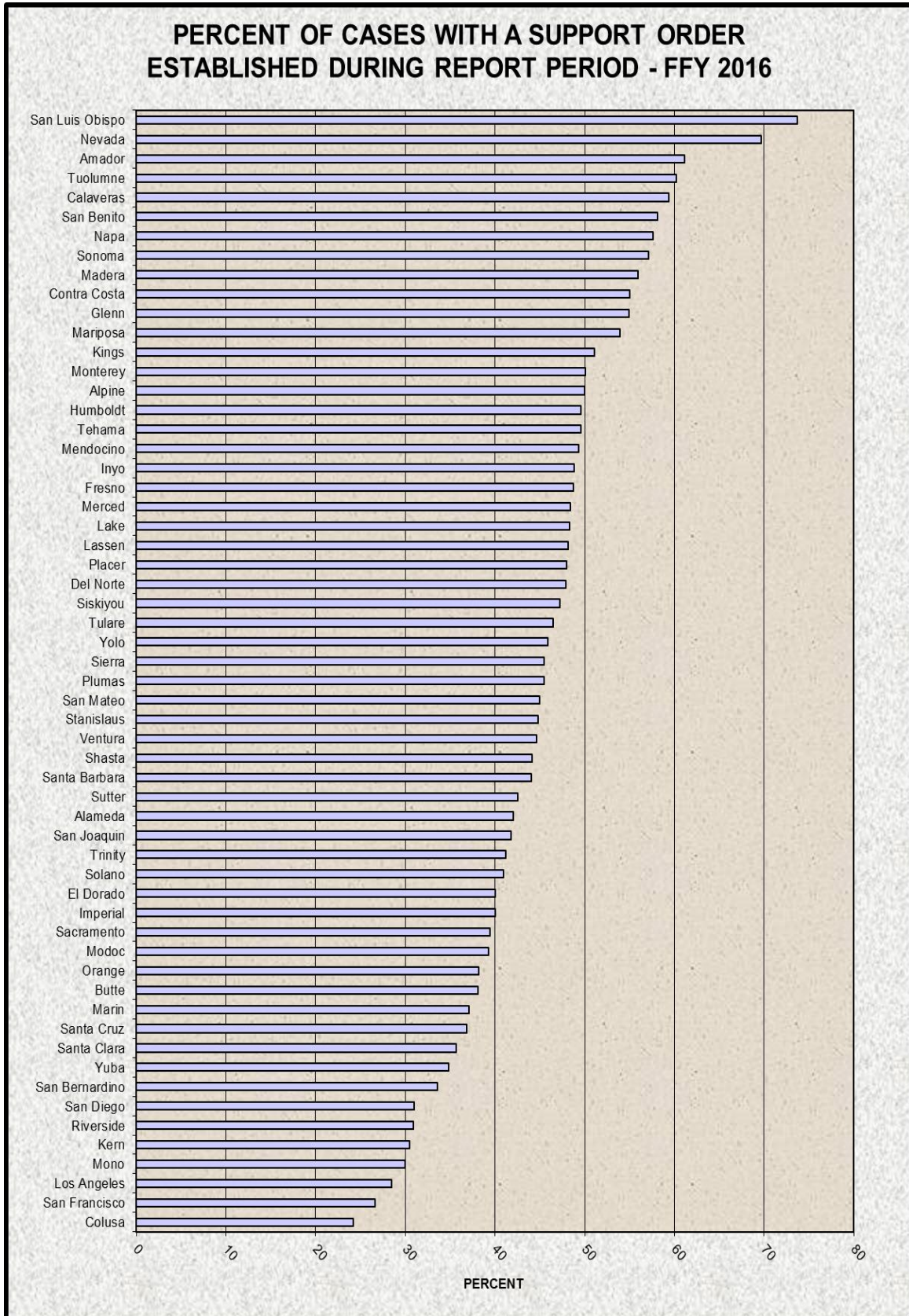
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE J-1  
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD  
FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	33.4%	34.1%	32.5%	34.9%	35.8%	2.6%	7.2%
Alameda	42.0	36.1	43.1	41.0	42.0	2.4	0.0
Alpine	66.7	25.0	100.0	100.0	50.0	-50.0	-25.0
Amador	56.4	65.2	66.7	61.3	61.1	-0.3	8.3
Butte	46.2	47.3	45.3	47.9	38.1	-20.5	-17.5
Calaveras	56.3	56.5	57.1	50.5	59.4	17.6	5.5
Colusa	33.1	38.4	39.2	29.5	24.2	-18.0	-26.9
Contra Costa	41.7	38.4	56.0	57.8	55.0	-4.8	31.9
Del Norte	37.8	33.0	37.1	50.0	47.9	-4.2	26.7
El Dorado	61.5	64.3	56.4	56.0	40.0	-28.6	-35.0
Fresno	37.7	40.8	40.6	40.2	48.7	21.1	29.2
Glenn	52.9	54.9	58.2	60.8	54.9	-9.7	3.8
Humboldt	46.9	49.4	57.2	51.7	49.6	-4.1	5.8
Imperial	37.7	44.4	43.4	45.9	40.0	-12.9	6.1
Inyo	36.9	42.7	47.1	40.7	48.8	19.9	32.2
Kern	27.0	34.7	28.5	21.4	30.5	42.5	13.0
Kings	48.8	47.8	45.2	46.6	51.1	9.7	4.7
Lake	31.8	23.9	33.1	39.8	48.3	21.4	51.9
Lassen	52.1	47.5	48.6	59.4	48.1	-19.0	-7.7
Los Angeles	27.2	26.2	15.3	24.9	28.5	14.5	4.8
Madera	51.0	48.3	53.7	53.0	55.9	5.5	9.6
Marin	67.1	71.1	64.7	71.0	37.1	-47.7	-44.7
Mariposa	63.6	41.6	65.4	56.7	53.9	-4.9	-15.3
Mendocino	40.3	51.7	46.1	44.9	49.3	9.8	22.3
Merced	40.4	54.2	43.7	47.5	48.4	1.9	19.8
Modoc	52.7	46.3	39.2	57.9	39.3	-32.1	-25.4
Mono	28.9	29.5	54.8	33.3	30.0	-9.9	3.8
Monterey	46.3	52.9	51.1	48.4	50.1	3.5	8.2
Napa	53.5	56.4	55.0	55.8	57.6	3.2	7.7
Nevada	57.6	51.1	55.2	55.8	69.7	24.9	21.0
Orange	32.8	32.6	31.4	38.3	38.2	-0.3	16.5
Placer	37.7	38.2	46.5	46.6	48.0	3.0	27.3
Plumas	72.7	63.5	56.6	66.0	45.5	-31.1	-37.4
Riverside	24.5	27.1	31.5	33.0	30.9	-6.4	26.1
Sacramento	37.4	38.7	39.7	41.4	39.4	-4.8	5.3
San Benito	49.9	45.9	57.1	59.7	58.1	-2.7	16.4
San Bernardino	32.6	33.8	36.1	34.7	33.6	-3.2	3.1
San Diego	27.8	26.8	31.6	30.5	31.0	1.6	11.5
San Francisco	33.9	32.5	38.9	35.6	26.6	-25.3	-21.5
San Joaquin	50.9	49.3	51.1	46.3	41.8	-9.7	-17.9
San Luis Obispo	73.2	80.2	76.4	76.4	73.7	-3.5	0.7
San Mateo	41.4	43.0	41.9	39.8	45.0	13.1	8.7
Santa Barbara	42.3	51.5	47.1	40.9	44.0	7.6	4.0
Santa Clara	40.0	37.1	39.6	41.5	35.7	-14.0	-10.8
Santa Cruz	38.9	61.5	41.0	37.7	36.8	-2.4	-5.4
Shasta	37.7	33.7	46.8	40.5	44.1	8.9	17.0
Sierra	50.0	61.5	64.3	50.0	45.5	-9.0	-9.0
Siskiyou	46.5	42.7	44.0	50.7	47.2	-6.9	1.5
Solano	44.6	49.9	47.2	41.3	40.9	-1.0	-8.3
Sonoma	49.7	56.1	54.3	58.5	57.1	-2.4	14.9
Stanislaus	54.0	49.5	51.9	50.3	44.8	-10.9	-17.0
Sutter	36.7	34.2	38.3	34.1	42.5	24.6	15.8
Tehama	53.9	50.3	51.9	48.6	49.6	2.1	-8.0
Trinity	32.3	39.4	41.2	32.3	41.2	27.6	27.6
Tulare	30.8	30.7	35.7	47.7	46.5	-2.5	51.0
Tuolumne	58.3	62.3	59.8	60.3	60.2	-0.2	3.3
Ventura	52.2	46.8	44.0	54.2	44.6	-17.7	-14.6
Yolo	39.7	40.9	42.6	39.7	45.9	15.6	15.6
Yuba	37.9	36.8	35.2	34.9	34.8	-0.3	-8.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	57.4	60.9	60.3	57.0	60.1	5.4	4.7
Inyo/Mono	35.1	39.6	48.9	39.3	45.2	15.0	28.8
Santa Cruz/San Benito	41.9	57.2	45.6	43.9	42.7	-2.7	1.9
Sierra/Nevada	57.3	51.5	55.5	55.6	68.8	23.7	20.1
Siskiyou/Modoc	47.4	43.2	43.4	51.8	45.9	-11.4	-3.2

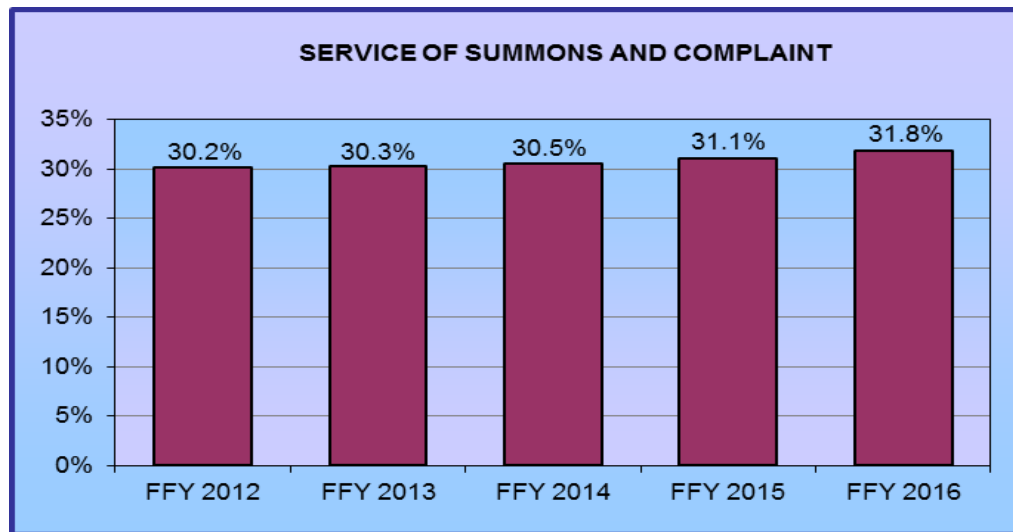
SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)



## STATE PERFORMANCE MEASURE SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged father or obligor served with a Summons and Complaint to establish paternity or a support order.<sup>10</sup> The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

*In FFY 2016, of the 229,194 cases requiring an order, 72,890 alleged fathers or obligors were served with a Summons and Complaint.*



In FFY 2016, of the 229,194 cases requiring a support order, 72,890 alleged fathers or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 31.8 percent of the cases requiring an order. Overall performance from FFY 2012 to FFY 2016 had a percentage change increase of 5.3 percent. See Tables K and K-1 on pages 44 and 45.

<sup>10</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the annual OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE K**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**FEDERAL FISCAL YEAR 2016**

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served With a Summons and Complaint
STATEWIDE	229,194	72,890	31.8%
Alameda	5,373	1,877	34.9
Alpine	2	1	50.0
Amador	108	56	51.9
Butte	1,493	417	27.9
Calaveras	170	81	47.6
Colusa	132	17	12.9
Contra Costa	3,418	1,412	41.3
Del Norte	376	150	39.9
El Dorado	680	256	37.6
Fresno	11,040	5,135	46.5
Glenn	213	95	44.6
Humboldt	577	166	28.8
Imperial	1,904	758	39.8
Inyo	125	45	36.0
Kern	11,562	3,435	29.7
Kings	1,336	543	40.6
Lake	561	254	45.3
Lassen	235	102	43.4
Los Angeles	64,616	17,801	27.5
Madera	1,207	520	43.1
Marin	248	88	35.5
Mariposa	89	44	49.4
Mendocino	527	216	41.0
Merced	2,535	1,087	42.9
Modoc	56	19	33.9
Mono	30	11	36.7
Monterey	2,328	985	42.3
Napa	458	165	36.0
Nevada	277	137	49.5
Orange	11,671	3,831	32.8
Placer	906	353	39.0
Plumas	77	28	36.4
Riverside	19,889	4,843	24.4
Sacramento	12,745	4,206	33.0
San Benito	248	117	47.2
San Bernardino	25,162	8,182	32.5
San Diego	12,105	3,395	28.0
San Francisco	1,996	437	21.9
San Joaquin	5,904	1,983	33.6
San Luis Obispo	581	262	45.1
San Mateo	1,256	522	41.6
Santa Barbara	2,117	656	31.0
Santa Clara	4,596	1,382	30.1
Santa Cruz	652	166	25.5
Shasta	1,620	534	33.0
Sierra	11	4	36.4
Siskiyou	301	125	41.5
Solano	2,242	814	36.3
Sonoma	1,218	563	46.2
Stanislaus	3,410	1,187	34.8
Sutter	932	292	31.3
Tehama	573	245	42.8
Trinity	102	31	30.4
Tulare	2,447	992	40.5
Tuolumne	254	118	46.5
Ventura	2,726	1,060	38.9
Yolo	1,090	482	44.2
Yuba	687	207	30.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	534	256	47.9
Inyo/Mono	155	56	36.1
Santa Cruz/San Benito	900	283	31.4
Sierra/Nevada	288	141	49.0
Siskiyou/Modoc	357	144	40.3

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

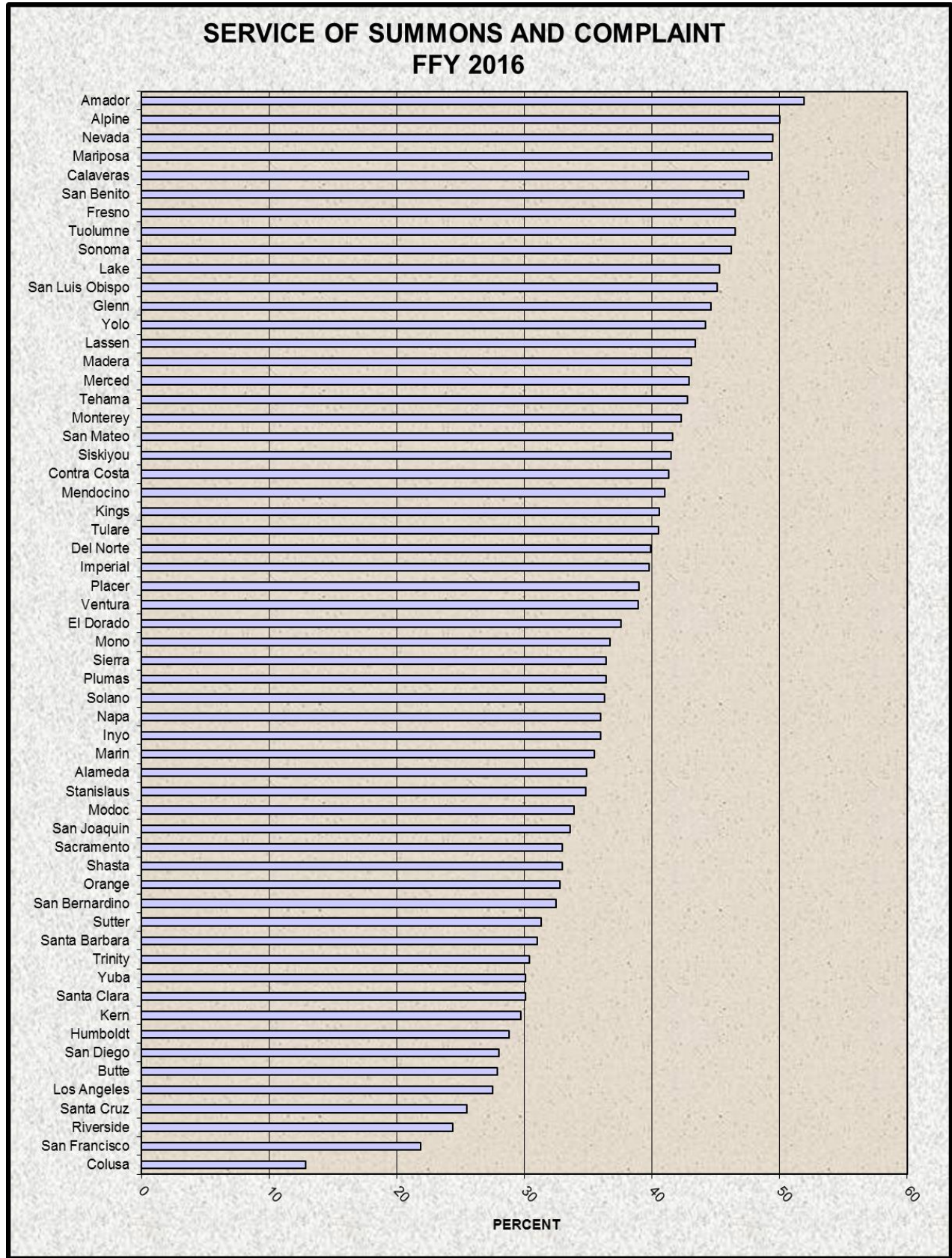
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE K-1**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**FEDERAL FISCAL YEARS 2012 - 2016**

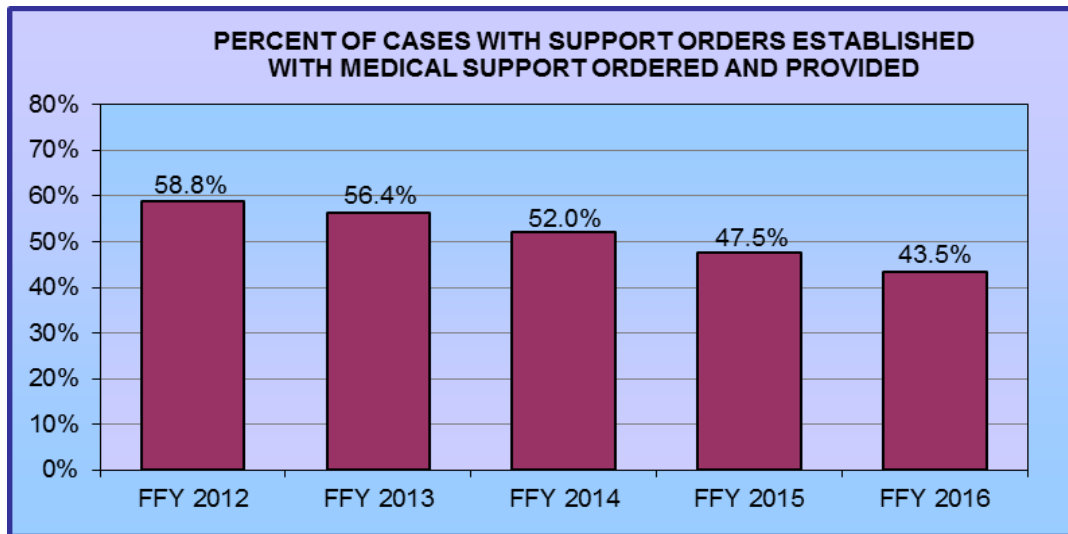
	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	30.2%	30.3%	30.5%	31.1%	31.8%	2.3%	5.3%
Alameda	34.5	28.4	33.1	30.4	34.9	14.8	1.2
Alpine	200.0	50.0	0.0	50.0	50.0	0.0	-75.0
Amador	45.9	48.8	53.3	51.9	51.9	0.0	13.1
Butte	30.8	31.3	32.6	32.6	27.9	-14.4	-9.4
Calaveras	44.1	48.1	42.4	41.5	47.6	14.7	7.9
Colusa	21.0	23.9	26.8	21.6	12.9	-40.3	-38.6
Contra Costa	28.8	28.0	42.3	36.3	41.3	13.8	43.4
Del Norte	32.6	36.0	33.5	46.3	39.9	-13.8	22.4
El Dorado	45.3	45.9	39.2	42.0	37.6	-10.5	-17.0
Fresno	32.1	42.1	35.0	41.3	46.5	12.6	44.9
Glenn	45.2	36.7	45.0	43.8	44.6	1.8	-1.3
Humboldt	28.4	37.3	36.4	32.7	28.8	-11.9	1.4
Imperial	44.9	42.5	40.8	42.5	39.8	-6.4	-11.4
Inyo	32.5	33.6	40.0	27.1	36.0	32.8	10.8
Kern	21.2	29.4	22.0	20.2	29.7	47.0	40.1
Kings	35.6	39.5	32.7	36.6	40.6	10.9	14.0
Lake	29.3	20.8	31.5	32.7	45.3	38.5	54.6
Lassen	43.2	48.5	46.8	46.5	43.4	-6.7	0.5
Los Angeles	30.8	28.2	26.4	28.0	27.5	-1.8	-10.7
Madera	36.4	38.7	38.4	39.7	43.1	8.6	18.4
Marin	44.0	51.3	47.1	43.2	35.5	-17.8	-19.3
Mariposa	51.1	39.0	50.6	49.3	49.4	0.2	-3.3
Mendocino	34.1	39.7	38.2	38.7	41.0	5.9	20.2
Merced	37.1	44.5	39.8	42.8	42.9	0.2	15.6
Modoc	40.5	33.3	23.5	42.1	33.9	-19.5	-16.3
Mono	11.1	25.0	33.3	18.2	36.7	101.6	230.6
Monterey	40.1	45.1	43.5	42.0	42.3	0.7	5.5
Napa	34.2	29.5	35.6	28.8	36.0	25.0	5.3
Nevada	36.2	33.3	42.6	37.4	49.5	32.4	36.7
Orange	27.2	25.7	26.0	31.9	32.8	2.8	20.6
Placer	28.8	27.4	36.2	34.1	39.0	14.4	35.4
Plumas	42.7	42.7	47.5	50.0	36.4	-27.2	-14.8
Riverside	18.2	20.1	23.6	24.4	24.4	0.0	34.1
Sacramento	33.0	34.4	35.0	35.5	33.0	-7.0	0.0
San Benito	36.2	37.0	38.8	43.7	47.2	8.0	30.4
San Bernardino	30.7	30.8	33.2	33.3	32.5	-2.4	5.9
San Diego	23.8	23.1	24.6	23.7	28.0	18.1	17.6
San Francisco	24.2	29.1	30.4	29.4	21.9	-25.5	-9.5
San Joaquin	43.5	42.5	44.9	41.5	33.6	-19.0	-22.8
San Luis Obispo	38.7	38.4	42.5	42.8	45.1	5.4	16.5
San Mateo	38.0	35.5	36.1	34.1	41.6	22.0	9.5
Santa Barbara	30.7	32.0	30.3	23.4	31.0	32.5	1.0
Santa Clara	38.0	35.9	35.6	31.9	30.1	-5.6	-20.8
Santa Cruz	29.1	33.5	24.0	24.3	25.5	4.9	-12.4
Shasta	27.3	24.5	31.9	26.6	33.0	24.1	20.9
Sierra	30.0	30.8	57.1	20.0	36.4	82.0	21.3
Siskiyou	36.0	35.6	40.4	41.9	41.5	-1.0	15.3
Solano	39.3	45.4	40.8	35.9	36.3	1.1	-7.6
Sonoma	41.6	44.4	40.0	43.8	46.2	5.5	11.1
Stanislaus	42.9	38.8	40.8	38.6	34.8	-9.8	-18.9
Sutter	32.4	29.5	31.0	30.3	31.3	3.3	-3.4
Tehama	33.6	35.8	37.4	37.4	42.8	14.4	27.4
Trinity	42.7	27.9	36.0	32.3	30.4	-5.9	-28.8
Tulare	23.0	19.0	27.7	37.7	40.5	7.4	76.1
Tuolumne	38.6	47.6	48.9	46.9	46.5	-0.9	20.5
Ventura	40.5	36.0	39.7	43.3	38.9	-10.2	-4.0
Yolo	39.0	38.9	40.1	33.0	44.2	33.9	13.3
Yuba	29.1	28.6	28.4	30.1	30.1	0.0	3.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	42.2	48.0	47.4	45.9	47.9	4.4	13.5
Inyo/Mono	27.8	31.6	38.5	25.4	36.1	42.1	29.9
Santa Cruz/San Benito	31.0	34.4	28.2	29.8	31.4	5.4	1.3
Sierra/Nevada	35.9	33.2	43.2	36.9	49.0	32.8	36.5
Siskiyou/Modoc	36.7	35.3	38.3	41.9	40.3	-3.8	9.8

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE  
PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT  
ORDERED AND PROVIDED**

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.<sup>11</sup>



In FFY 2016, California had 834,980 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 363,320 or 43.5 percent of the cases with support orders. This represents a decrease of 4.0 percentage points from FFY 2015.

Individual county results range from 25.9 percent to 52.6 percent, compared to the prior FFY with the low of 28.9 percent and the high of 57.5 percent. See Tables L and L-1 on pages 48 and 49.

<sup>11</sup> This measure is calculated from data reported on the annual OCSE 157, Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY). Current Assistance, Former Assistance, Never Assistance cases, and cases that are closed during the FFY are included in this measure.



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE L**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**FEDERAL FISCAL YEAR 2016**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	834,980	363,320	43.5%
Alameda	20,056	9,756	48.6
Alpine	19	7	36.8
Amador	886	454	51.2
Butte	6,850	3,173	46.3
Calaveras	1,138	593	52.1
Colusa	520	199	38.3
Contra Costa	19,949	10,503	52.6
Del Norte	1,762	835	47.4
El Dorado	3,982	1,851	46.5
Fresno	40,636	18,673	46.0
Glenn	1,186	469	39.5
Humboldt	3,806	1,628	42.8
Imperial	7,271	3,160	43.5
Inyo	706	183	25.9
Kern	36,330	15,411	42.4
Kings	6,173	2,986	48.4
Lake	1,882	810	43.0
Lassen	1,090	453	41.6
Los Angeles	178,281	68,903	38.6
Madera	5,240	2,348	44.8
Marin	1,871	852	45.5
Mariposa	493	193	39.1
Mendocino	2,738	1,004	36.7
Merced	10,761	4,363	40.5
Modoc	288	130	45.1
Mono	198	65	32.8
Monterey	11,025	4,599	41.7
Napa	2,439	1,245	51.0
Nevada	1,858	768	41.3
Orange	47,489	20,698	43.6
Placer	5,798	2,885	49.8
Plumas	602	227	37.7
Riverside	55,546	23,572	42.4
Sacramento	56,656	25,385	44.8
San Benito	1,470	649	44.1
San Bernardino	79,735	36,589	45.9
San Diego	44,590	21,976	49.3
San Francisco	7,177	3,383	47.1
San Joaquin	26,131	11,122	42.6
San Luis Obispo	3,224	1,686	52.3
San Mateo	6,728	2,797	41.6
Santa Barbara	8,864	3,729	42.1
Santa Clara	22,825	9,921	43.5
Santa Cruz	3,664	1,489	40.6
Shasta	7,210	2,739	38.0
Sierra	66	29	43.9
Siskiyou	1,667	718	43.1
Solano	10,412	4,829	46.4
Sonoma	8,650	3,934	45.5
Stanislaus	19,412	7,908	40.7
Sutter	3,185	1,391	43.7
Tehama	2,646	1,099	41.5
Trinity	347	122	35.2
Tulare	17,493	8,255	47.2
Tuolumne	1,767	876	49.6
Ventura	14,750	6,546	44.4
Yolo	4,704	1,998	42.5
Yuba	2,738	1,154	42.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,810	1,930	50.7
Inyo/Mono	904	248	27.4
Santa Cruz/San Benito	5,134	2,138	41.6
Sierra/Nevada	1,924	797	41.4
Siskiyou/Modoc	1,955	848	43.4

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Fiscal Year), and 21a (Cases Open at the End of the Fiscal Year in Which Medical Support is Ordered and Provided)

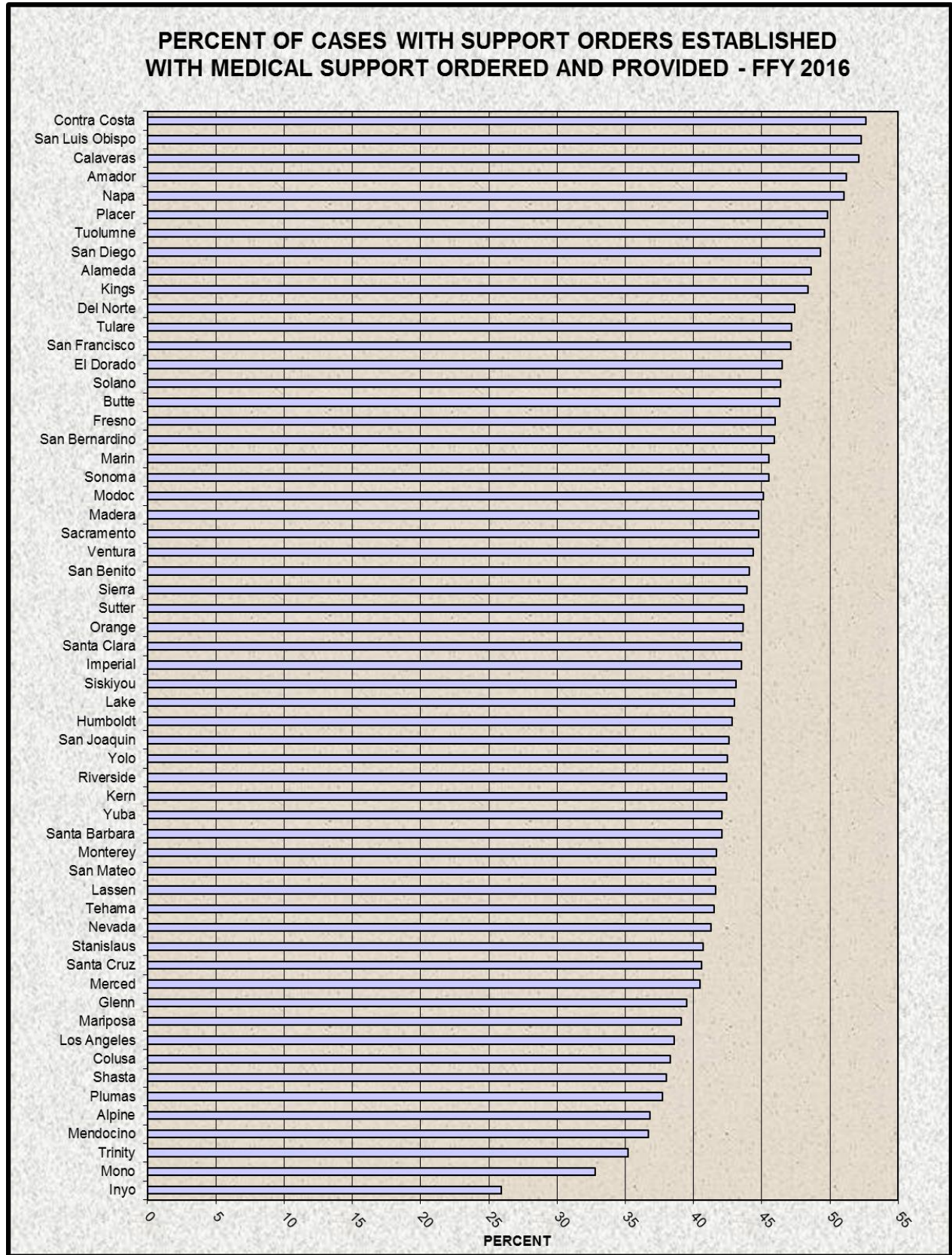
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE L-1  
PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED  
FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	58.8%	56.4%	52.0%	47.5%	43.5%	-8.4%	-26.0%
Alameda	57.8	57.0	52.4	51.0	48.6	-4.7	-15.9
Alpine	47.2	40.0	33.3	31.6	36.8	16.5	-22.0
Amador	67.2	66.4	58.5	50.9	51.2	0.6	-23.8
Butte	66.1	64.0	59.4	50.8	46.3	-8.9	-30.0
Calaveras	67.1	68.0	59.6	54.2	52.1	-3.9	-22.4
Colusa	58.1	59.4	51.8	41.8	38.3	-8.4	-34.1
Contra Costa	64.0	62.2	58.3	55.0	52.6	-4.4	-17.8
Del Norte	61.9	59.6	51.8	50.7	47.4	-6.5	-23.4
El Dorado	58.3	57.2	54.2	48.6	46.5	-4.3	-20.2
Fresno	68.5	65.2	57.2	50.1	46.0	-8.2	-32.8
Glenn	60.2	58.0	52.4	42.2	39.5	-6.4	-34.4
Humboldt	62.4	60.1	53.5	46.0	42.8	-7.0	-31.4
Imperial	66.7	62.5	53.1	44.2	43.5	-1.6	-34.8
Inyo	49.7	47.3	38.9	28.9	25.9	-10.4	-47.9
Kern	56.8	56.8	50.5	46.6	42.4	-9.0	-25.4
Kings	67.2	65.0	57.5	50.9	48.4	-4.9	-28.0
Lake	59.1	56.7	56.0	47.9	43.0	-10.2	-27.2
Lassen	61.4	61.4	50.9	49.4	41.6	-15.8	-32.2
Los Angeles	52.0	49.3	46.9	44.0	38.6	-12.3	-25.8
Madera	65.0	61.6	55.0	47.0	44.8	-4.7	-31.1
Marin	60.9	60.4	58.1	50.4	45.5	-9.7	-25.3
Mariposa	60.6	60.5	54.1	46.2	39.1	-15.4	-35.5
Mendocino	62.9	61.5	55.1	49.7	36.7	-26.2	-41.7
Merced	65.7	65.6	56.5	47.5	40.5	-14.7	-38.4
Modoc	62.8	61.4	53.1	53.1	45.1	-15.1	-28.2
Mono	51.5	48.8	45.9	39.8	32.8	-17.6	-36.3
Monterey	64.8	61.8	57.7	46.5	41.7	-10.3	-35.6
Napa	66.8	64.3	59.3	53.4	51.0	-4.5	-23.7
Nevada	59.6	56.2	52.5	45.6	41.3	-9.4	-30.7
Orange	56.8	54.6	53.1	49.5	43.6	-11.9	-23.2
Placer	58.0	54.2	55.6	52.2	49.8	-4.6	-14.1
Plumas	58.5	61.3	53.1	48.0	37.7	-21.5	-35.6
Riverside	56.5	54.2	50.4	45.7	42.4	-7.2	-25.0
Sacramento	63.7	60.8	52.0	48.8	44.8	-8.2	-29.7
San Benito	58.1	55.7	50.6	48.2	44.1	-8.5	-24.1
San Bernardino	62.2	60.1	54.4	48.9	45.9	-6.1	-26.2
San Diego	49.1	47.4	48.3	48.8	49.3	1.0	0.4
San Francisco	60.8	60.2	55.8	51.6	47.1	-8.7	-22.5
San Joaquin	64.2	60.9	53.3	45.6	42.6	-6.6	-33.6
San Luis Obispo	68.7	65.4	63.0	57.5	52.3	-9.0	-23.9
San Mateo	59.5	57.4	53.8	47.5	41.6	-12.4	-30.1
Santa Barbara	59.3	56.9	53.3	47.5	42.1	-11.4	-29.0
Santa Clara	57.4	55.9	52.2	45.5	43.5	-4.4	-24.2
Santa Cruz	56.8	55.0	51.8	44.0	40.6	-7.7	-28.5
Shasta	59.4	55.9	50.9	42.0	38.0	-9.5	-36.0
Sierra	58.1	51.2	49.3	44.9	43.9	-2.2	-24.4
Siskiyou	63.1	61.5	53.0	47.9	43.1	-10.0	-31.7
Solano	67.3	64.6	57.5	50.8	46.4	-8.7	-31.1
Sonoma	62.8	59.9	58.7	55.0	45.5	-17.3	-27.5
Stanislaus	65.9	61.4	52.9	45.8	40.7	-11.1	-38.2
Sutter	61.9	59.9	55.2	47.0	43.7	-7.0	-29.4
Tehama	63.3	61.6	56.1	44.4	41.5	-6.5	-34.4
Trinity	61.2	55.0	49.0	42.4	35.2	-17.0	-42.5
Tulare	67.1	62.1	55.9	52.9	47.2	-10.8	-29.7
Tuolumne	65.5	65.8	58.1	51.6	49.6	-3.9	-24.3
Ventura	63.2	60.0	58.0	49.5	44.4	-10.3	-29.7
Yolo	59.7	57.7	53.7	49.3	42.5	-13.8	-28.8
Yuba	61.9	60.8	51.6	44.0	42.1	-4.3	-32.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	66.2	66.4	58.5	52.2	50.7	-2.9	-23.4
Inyo/Mono	50.0	47.7	40.4	31.3	27.4	-12.5	-45.2
Santa Cruz/San Benito	57.2	55.2	51.4	45.2	41.6	-8.0	-27.3
Sierra/Nevada	59.5	56.0	52.4	45.5	41.4	-9.0	-30.4
Siskiyou/Modoc	63.1	61.5	53.0	48.7	43.4	-10.9	-31.2

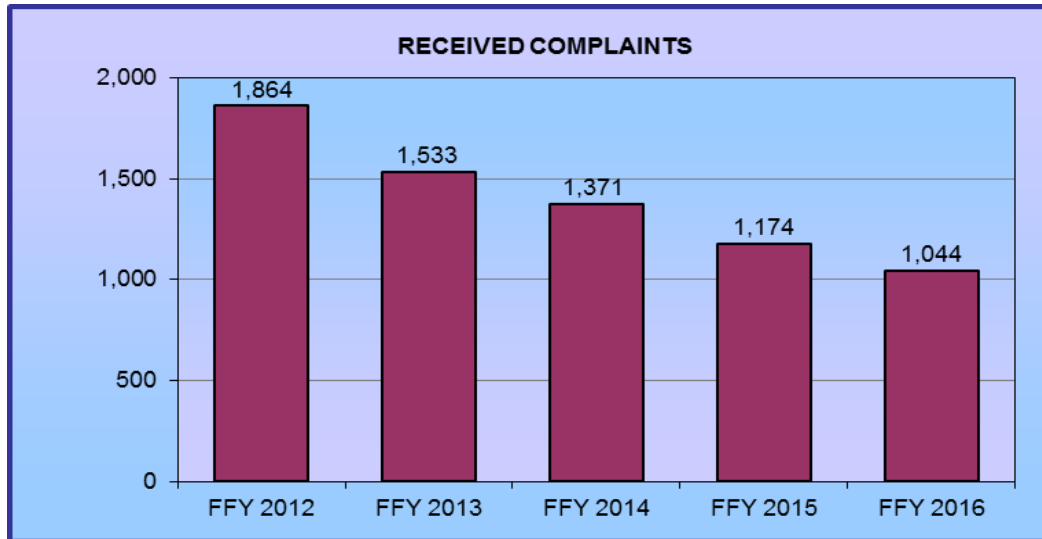
SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Fiscal Year), and 21a (Cases Open at the End of the Fiscal Year in Which Medical Support is Ordered and Provided)



**STATE PERFORMANCE MEASURE  
COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.<sup>12</sup> The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data. The chart below only reflects total statewide complaints by FFY.



In FFY 2016, 1,044 complaints were filed and recorded in the DCSS CRTS for approximately 1.2 million open child support cases. Complaints statewide decreased by 130 complaints from FFY 2015 to FFY 2016, and decreased by 44.0 percent since FFY 2012. Fourteen counties received no complaints during FFY 2016. See Tables M and M-1 on pages 52 and 53.

<sup>12</sup> Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

*Of the approximately 1.2 million open child support cases, only 1,044 complaints were filed during FFY 2016.*

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE M**  
**COMPARISON OF RECEIVED COMPLAINTS TO CASES**  
**FEDERAL FISCAL YEAR 2016**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
<b>STATEWIDE</b>	<b>1,214,712</b>	<b>1,044</b>	
Alameda	30,982	25	8.069
Alpine	36	0	0.000
Amador	1,214	1	8.237
Butte	10,998	5	4.546
Calaveras	1,594	0	0.000
Colusa	724	1	13.812
Contra Costa	26,814	34	12.680
Del Norte	2,632	1	3.799
El Dorado	5,741	9	15.677
Fresno	58,894	35	5.943
Glenn	1,653	1	6.050
Humboldt	5,620	1	1.779
Imperial	10,275	9	8.759
Inyo	1,050	0	0.000
Kern	50,540	26	5.144
Kings	8,997	0	0.000
Lake	2,826	2	7.077
Lassen	1,601	1	6.246
Los Angeles	267,764	442	16.507
Madera	6,302	1	1.587
Marin	5,247	1	1.906
Mariposa	651	0	0.000
Mendocino	4,003	0	0.000
Merced	15,346	6	3.910
Modoc	382	0	0.000
Mono	262	0	0.000
Monterey	15,722	8	5.088
Napa	3,584	1	2.790
Nevada	3,053	2	6.551
Orange	67,919	22	3.239
Placer	8,009	1	1.249
Plumas	884	0	0.000
Riverside	82,248	64	7.781
Sacramento	76,695	62	8.084
San Benito	1,980	0	0.000
San Bernardino	112,086	84	7.494
San Diego	65,684	57	8.678
San Francisco	12,398	1	0.807
San Joaquin	34,688	42	12.108
San Luis Obispo	3,912	2	5.112
San Mateo	9,969	0	0.000
Santa Barbara	12,296	14	11.386
Santa Clara	34,936	1	0.286
Santa Cruz	5,491	8	14.569
Shasta	11,425	2	1.751
Sierra	108	0	0.000
Siskiyou	2,743	0	0.000
Solano	16,241	15	9.236
Sonoma	13,379	9	6.727
Stanislaus	28,249	13	4.602
Sutter	4,637	2	4.313
Tehama	3,873	4	10.328
Trinity	661	0	0.000
Tulare	24,165	15	6.207
Tuolumne	2,571	4	15.558
Ventura	21,166	3	1.417
Yolo	7,769	6	7.723
Yuba	4,023	1	2.486
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,415	5	9.234
Inyo/Mono	1,312	0	0.000
Santa Cruz/San Benito	7,471	8	10.708
Sierra/Nevada	3,161	2	6.327
Siskiyou/Modoc	3,125	0	0.000

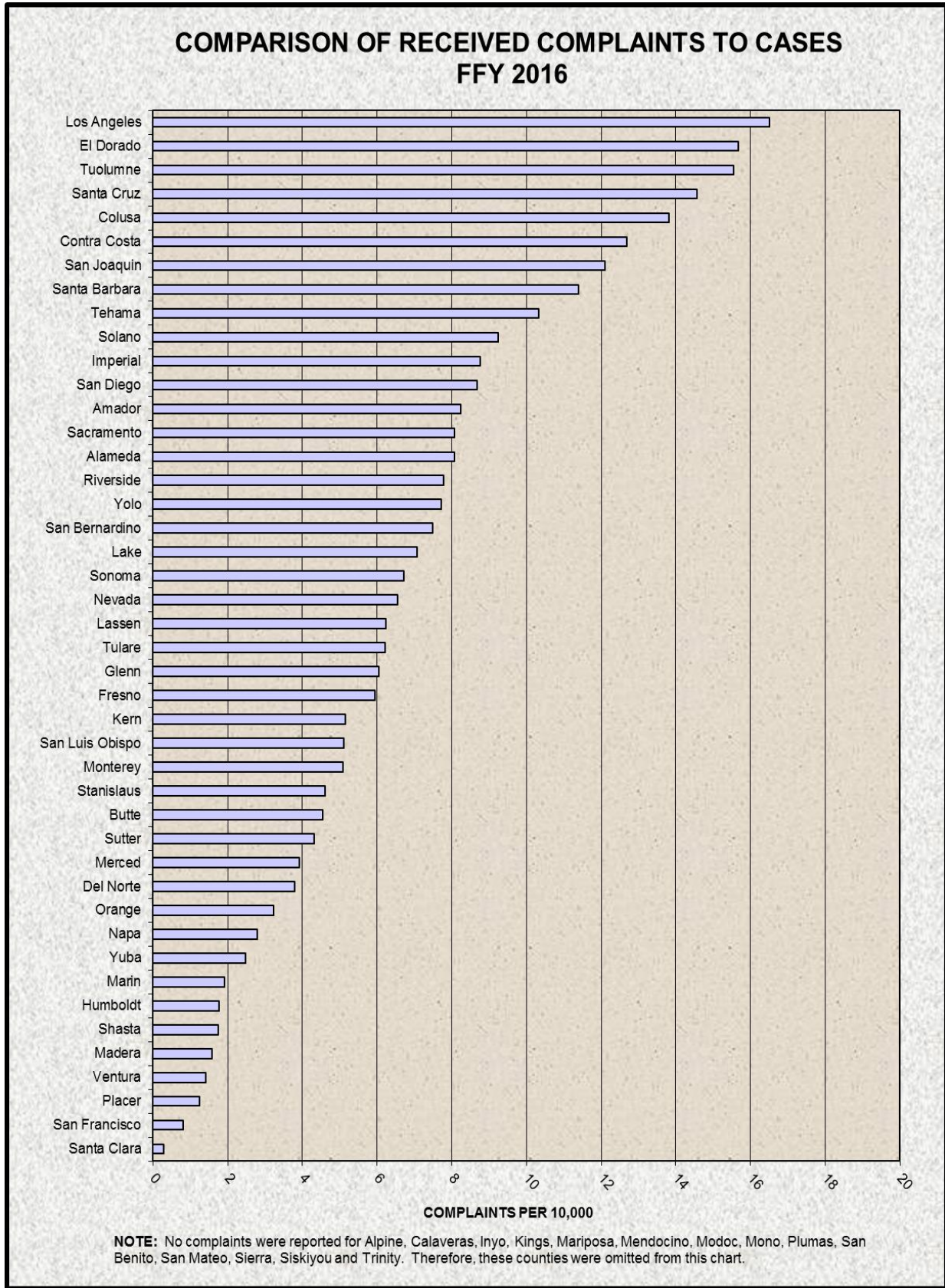
SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2016

**TABLE M-1  
RECEIVED COMPLAINTS  
FEDERAL FISCAL YEARS 2012 - 2016**

	FFY 2012	FFY 2013	FFY 2014	FFY 2015	FFY 2016	2015 - 2016 % Change	2012 - 2016 % Change
STATEWIDE	1,864	1,533	1,371	1,174	1,044	-11.1%	-44.0%
Alameda	40	54	31	36	25	-30.6	-37.5
Alpine	0	0	0	0	0	NA	NA
Amador	0	3	1	1	1	0.0	NA
Butte	13	5	9	3	5	66.7	-61.5
Calaveras	0	3	0	2	0	-100.0	NA
Colusa	2	2	1	1	1	0.0	-50.0
Contra Costa	33	26	34	44	34	-22.7	3.0
Del Norte	1	1	0	2	1	-50.0	0.0
El Dorado	18	10	14	12	9	-25.0	-50.0
Fresno	42	35	43	43	35	-18.6	-16.7
Glenn	2	0	1	1	1	0.0	-50.0
Humboldt	0	3	2	0	1	NA	NA
Imperial	23	13	10	15	9	-40.0	-60.9
Inyo	1	6	0	1	0	-100.0	-100.0
Kern	40	49	32	20	26	30.0	-35.0
Kings	6	3	3	4	0	-100.0	-100.0
Lake	4	3	4	1	2	100.0	-50.0
Lassen	1	0	0	0	1	NA	0.0
Los Angeles	729	552	552	470	442	-6.0	-39.4
Madera	1	1	1	0	1	NA	0.0
Marin	2	2	2	1	1	0.0	-50.0
Mariposa	0	0	0	0	0	NA	NA
Mendocino	1	0	0	0	0	NA	-100.0
Merced	21	11	17	11	6	-45.5	-71.4
Modoc	0	0	0	0	0	NA	NA
Mono	2	0	1	0	0	NA	-100.0
Monterey	12	13	16	7	8	14.3	-33.3
Napa	0	2	5	1	1	0.0	NA
Nevada	6	4	7	3	2	-33.3	-66.7
Orange	42	52	37	41	22	-46.3	-47.6
Placer	1	0	0	0	1	NA	0.0
Plumas	2	0	0	0	0	NA	-100.0
Riverside	75	93	74	61	64	4.9	-14.7
Sacramento	100	92	66	42	62	47.6	-38.0
San Benito	0	0	0	0	0	NA	NA
San Bernardino	206	148	131	113	84	-25.7	-59.2
San Diego	107	107	77	74	57	-23.0	-46.7
San Francisco	7	8	4	1	1	0.0	-85.7
San Joaquin	64	88	75	47	42	-10.6	-34.4
San Luis Obispo	4	2	3	3	2	-33.3	-50.0
San Mateo	0	1	1	0	0	NA	NA
Santa Barbara	18	8	9	8	14	75.0	-22.2
Santa Clara	0	0	0	0	1	NA	NA
Santa Cruz	14	5	6	8	8	0.0	-42.9
Shasta	28	8	4	8	2	-75.0	-92.9
Sierra	0	0	0	0	0	NA	NA
Siskiyou	4	0	2	3	0	-100.0	-100.0
Solano	14	17	20	21	15	-28.6	7.1
Sonoma	8	8	5	2	9	350.0	12.5
Stanislaus	111	49	35	27	13	-51.9	-88.3
Sutter	0	0	7	5	2	-60.0	NA
Tehama	5	5	1	1	4	300.0	-20.0
Trinity	2	2	1	0	0	NA	-100.0
Tulare	31	22	16	20	15	-25.0	-51.6
Tuolumne	1	0	5	1	4	300.0	300.0
Ventura	4	6	3	0	3	NA	-25.0
Yolo	6	5	1	2	6	200.0	0.0
Yuba	10	6	2	7	1	-85.7	-90.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	1	6	6	4	5	25.0	400.0
Inyo/Mono	3	6	1	1	0	-100.0	-100.0
Santa Cruz/San Benito	14	5	6	8	8	0.0	-42.9
Sierra/Nevada	6	4	7	3	2	-33.3	-66.7
Siskiyou/Modoc	4	0	2	3	0	-100.0	-100.0



## II. PROGRAM ADMINISTRATION

### Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

### Program Administration Data

Family Code Section 17600(c)(4) requires DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

#### Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

#### Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

#### Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

#### Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

### Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2010-11, 2011-12, 2012-13, 2013-14, 2014-15 and 2015-16. These costs are displayed on the Program Administration Tables (see pages 59, 61, 63, 65, 67, and 69). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:



SFY	Administrative Cost
2010-11	\$746.4 million
2011-12	\$739.6 million
2012-13	\$719.4 million
2013-14	\$730.1 million
2014-15	\$731.1 million
2015-16	\$743.8 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a State General Fund allocation as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2010-11	\$37.9 million	\$215.8 million	\$492.6 million
2011-12	\$37.9 million	\$213.6 million	\$488.1 million
2012-13	\$39.1 million	\$205.5 million	\$474.8 million
2013-14	\$39.7 million	\$208.5 million	\$481.8 million
2014-15	\$39.2 million	\$209.4 million	\$482.5 million
2015-16	*	*	\$490.9 million

**Total Direct Program Costs**

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2010-11, 2011-12, 2012-13, 2013-14, 2014-15, and 2015-16. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables (see pages 58, 60, 62, 64, 66, and 68) and reflect actual amounts reported by LCSAs.

The data presented is based on figures reported on the CS 921 Local Child Support Agency IV-D Program Budget Display reports (SFYs 2010-11, 2011-12, 2012-13, 2013-14, 2014-15 and 2015-16), a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

**Total Full-Time Equivalent Employees**

This data element identifies the actual FTE positions in LCSAs for SFYs 2010-11, 2011-12, 2012-13, 2013-14, 2014-15 and 2015-16, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff.

\*OCSE has not released the Federal Incentives for the 2015-2016 State Fiscal Year.

See tables on pages 59, 61, 63, 65, 67, and 69. Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

**Attorneys** - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

**Administrators** - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

**Caseworkers** - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

**Investigators** - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

**Clerical Support** - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

**Other Staff** - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

### **Total Indirect Program Costs**

This data element identifies the indirect costs of the LCSAs for SFYs 2010-11, 2011-12, 2012-13, 2013-14, 2014-15 and 2015-16. Indirect Cost Tables (see pages 58, 60, 62, 64, 66, and 68) reflect total indirect costs, as authorized in local budgets for the LCSAs, broken down by the countywide overhead costs.<sup>13</sup> Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

<sup>13</sup> Includes 2CFR, Part 200, Appendix V costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2010-11**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$740,553,142	\$603,787,715	\$11,436,100	\$42,944,855	\$9,972,301	\$72,412,171	\$11,457,244
Alameda	25,588,408	20,597,910	107,331	2,113,853	699,002	2,070,312	679,505
Ama/Alp/Cala/Tuol	4,790,210	4,052,215	42,567	212,193	38,092	445,143	0
Butte	6,708,248	5,856,628	13,020	179,471	209,043	450,086	368,052
Colusa	679,695	570,030	29,896	36,263	0	43,506	17,381
Contra Costa	18,299,486	15,904,609	111,169	266,951	0	2,016,757	200,467
Del Norte	1,398,108	1,092,956	89,734	69,661	0	145,757	78,492
El Dorado	4,637,572	3,858,251	58,894	177,072	0	543,355	135,204
Fresno	21,776,423	18,306,223	306,671	19,596	163,610	2,980,323	217,431
Glenn	674,864	602,750	25,883	0	2,564	43,667	46,931
Humboldt	4,551,827	3,813,953	15,780	378,854	0	343,240	30,327
Imperial	4,279,778	3,369,641	41,336	325,572	0	543,229	53,365
Inyo/Mono	965,193	824,947	5,762	62,267	0	72,217	129,879
Kern	21,658,022	16,548,642	145,673	2,123,257	163	2,840,287	165,443
Kings	3,963,751	3,086,994	39,692	258,313	0	578,752	102,023
Lake	2,221,096	1,961,509	19,150	89,148	8,068	143,221	22,637
Lassen	926,537	736,015	13,511	86,400	0	90,611	31,634
Los Angeles	166,689,055	139,324,679	3,027,593	11,623,556	4,915,995	7,797,232	(305,009)
Madera	2,827,467	2,418,392	59,634	82,128	0	267,313	193,812
Marin	3,623,175	2,933,665	49,378	313,621	10,563	315,948	228,086
Mariposa	639,220	529,767	5,162	41,208	0	63,083	6,814
Mendocino	2,417,058	2,026,132	0	0	0	390,926	(62,536)
Merced	9,262,253	7,761,212	105,795	672,158	0	723,088	167,151
Monterey	11,089,246	9,052,641	196,295	483,824	0	1,356,486	343,890
Napa	3,932,731	3,379,143	96,646	0	0	456,942	182,816
Orange	55,746,832	45,879,072	342,665	1,991,840	963,536	6,569,719	701,112
Placer	5,827,533	4,311,736	65,370	417,474	184,826	848,127	361,976
Plumas	683,351	624,383	21,677	0	0	37,291	21,148
Riverside	35,918,706	24,956,801	1,349,519	3,450,955	0	6,161,431	170,541
Sacramento	32,837,712	26,044,533	731,887	2,372,007	965,978	2,723,307	132,278
San Bernardino	38,637,671	30,025,394	1,297,092	2,885,308	503,914	3,925,963	691,323
San Diego	47,546,214	38,674,947	446,535	1,940,452	0	6,484,280	1,999,577
San Francisco	12,987,541	9,607,836	89,253	519,817	0	2,770,635	0
San Joaquin	15,302,082	13,379,064	201,808	351,347	0	1,369,863	250,062
San Luis Obispo	4,702,962	3,588,256	397,580	291,862	0	425,264	171,290
San Mateo	11,484,797	9,967,940	114,094	649,982	0	752,781	166,986
Santa Barbara	9,196,083	7,422,183	82,687	462,792	0	1,228,421	248,192
Santa Clara	36,618,015	30,121,057	145,434	3,854,873	131,870	2,364,781	903,459
Santa Cruz/San Benito	8,532,885	7,444,965	30,956	349,324	0	707,640	230,874
Shasta	7,175,714	5,386,062	59,205	868,477	43,768	818,202	228,883
Sierra/Nevada	3,516,808	2,939,808	0	222,333	0	354,667	143,122
Siskiyou/Modoc	2,703,433	2,248,805	17,973	128,287	3,151	305,217	114,929
Solano	11,493,352	9,830,732	76,333	555,940	0	1,030,347	339,120
Sonoma	14,904,834	11,938,481	72,761	785,764	0	2,107,828	261,400
Stanislaus	15,108,697	12,081,825	173,341	201,872	443,025	2,208,634	14,359
Sutter	2,827,024	2,467,248	29,839	87,269	0	242,668	181,698
Tehama	1,813,321	1,641,013	37,123	40,442	0	94,743	52,584
Trinity	608,544	539,499	3,945	16,410	0	48,690	27,722
Tulare	12,608,490	10,392,606	499,856	13,727	105,995	1,596,306	162,677
Ventura	19,565,648	16,973,757	192,312	69,320	552,274	1,777,985	471,456
Yolo	5,509,543	4,227,010	315,556	427,010	26,864	513,103	192,952
Yuba	3,095,927	2,463,798	34,727	374,605	0	222,797	183,729

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2010-11**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$746,436,347	\$492,647,989	\$253,788,358	7,433.6	373.1	132.2	4,510.8	25.8	1,025.8	1,365.9
Alameda	26,366,078	17,401,611	8,964,467	206.6	10.5	1.5	147.9	0.0	18.0	28.7
Ama/Alp/Cala/Tuol	4,811,328	3,175,476	1,635,852	49.0	2.1	1.8	35.4	0.0	3.0	6.7
Butte	6,976,923	4,604,769	2,372,154	94.5	3.0	4.0	45.0	0.0	14.0	28.5
Colusa	711,054	469,296	241,758	7.5	0.5	1.4	3.0	0.0	1.0	1.6
Contra Costa	18,521,987	12,224,511	6,297,476	151.0	5.0	4.0	112.0	0.0	7.0	23.0
Del Norte	1,477,359	975,057	502,302	20.8	0.5	2.0	11.0	0.1	4.0	3.2
El Dorado	4,773,151	3,150,280	1,622,871	54.9	2.8	3.9	29.6	2.0	8.0	8.6
Fresno	21,883,956	14,443,411	7,440,545	234.2	9.0	6.0	147.0	0.0	37.0	35.2
Glenn	720,707	475,667	245,040	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	4,576,966	3,020,798	1,556,168	52.0	3.0	2.8	27.4	0.0	14.0	4.8
Imperial	4,306,310	2,842,165	1,464,145	53.5	3.0	2.0	27.0	0.0	10.0	11.5
Inyo/Mono	1,095,071	722,747	372,324	8.8	0.5	0.5	5.3	0.0	0.0	2.5
Kern	21,346,806	14,088,892	7,257,914	200.2	10.3	2.0	142.7	4.0	9.0	32.2
Kings	4,049,444	2,672,633	1,376,811	57.5	3.0	1.0	32.2	1.0	6.0	14.3
Lake	2,241,352	1,479,292	762,060	29.8	1.0	1.5	17.1	0.5	3.0	6.7
Lassen	957,221	631,766	325,455	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	166,380,445	109,811,094	56,569,351	1,676.0	103.0	12.0	961.0	0.0	299.0	301.0
Madera	2,989,606	1,973,140	1,016,466	38.0	1.0	2.0	31.0	0.0	3.0	1.0
Marin	4,043,638	2,668,801	1,374,837	28.0	3.0	2.0	12.5	0.0	5.0	5.5
Mariposa	641,179	423,178	218,001	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,644,710	1,745,509	899,201	34.0	2.0	1.0	23.0	0.0	6.5	1.5
Merced	9,416,402	6,214,825	3,201,577	96.5	4.0	4.1	61.5	1.0	10.0	15.9
Monterey	11,711,988	7,729,912	3,982,076	107.7	3.5	2.0	69.0	0.2	11.0	22.0
Napa	4,133,345	2,728,008	1,405,337	35.5	2.0	1.0	19.4	0.0	6.6	6.5
Orange	56,325,800	37,175,028	19,150,772	614.5	31.5	5.5	298.8	0.0	104.3	174.4
Placer	6,172,800	4,074,048	2,098,752	46.5	5.5	1.5	27.5	0.0	3.6	8.4
Plumas	701,742	463,150	238,592	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	34,475,571	22,753,877	11,721,694	340.2	15.0	6.0	205.0	4.2	63.0	47.0
Sacramento	32,932,753	21,735,617	11,197,136	316.8	11.8	4.0	185.5	2.0	46.5	67.0
San Bernardino	39,145,257	25,835,870	13,309,387	417.0	15.0	5.0	308.3	0.0	37.0	51.7
San Diego	49,421,791	32,618,382	16,803,409	486.5	32.0	3.9	296.0	0.0	75.0	79.6
San Francisco	12,353,036	8,153,004	4,200,032	106.0	5.0	2.0	69.0	0.0	14.0	16.0
San Joaquin	15,527,497	10,248,148	5,279,349	171.0	7.0	4.0	111.6	0.0	19.0	29.4
San Luis Obispo	4,871,191	3,214,986	1,656,205	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,543,682	7,618,830	3,924,852	86.0	4.0	1.9	58.0	0.0	9.0	13.1
Santa Barbara	9,436,558	6,228,128	3,208,430	85.0	3.0	5.0	48.5	3.7	11.0	13.8
Santa Clara	36,928,245	24,372,642	12,555,603	286.0	14.0	3.0	188.0	2.0	27.0	52.0
Santa Cruz/San Benito	8,758,674	5,780,725	2,977,949	77.0	4.0	1.9	49.6	0.0	8.5	13.0
Shasta	7,209,610	4,758,343	2,451,267	85.0	4.0	2.0	36.0	0.0	14.0	29.0
Sierra/Nevada	3,660,050	2,415,633	1,244,417	34.0	1.2	0.8	17.2	0.0	6.5	8.3
Siskiyou/Modoc	2,615,481	1,726,217	889,264	32.6	2.0	1.0	19.5	0.0	6.7	3.4
Solano	11,832,312	7,809,326	4,022,986	101.0	7.0	2.0	78.5	0.0	4.0	9.5
Sonoma	13,508,697	8,915,740	4,592,957	109.5	5.0	1.2	60.5	0.0	24.0	18.8
Stanislaus	15,091,937	9,960,678	5,131,259	163.9	6.0	3.5	123.2	0.0	11.0	20.2
Sutter	2,991,603	1,974,458	1,017,145	30.5	2.0	2.0	18.0	0.0	4.0	4.5
Tehama	1,865,500	1,231,230	634,270	27.0	1.0	1.0	19.0	0.0	2.0	4.0
Trinity	668,314	441,087	227,227	7.0	1.0	0.0	5.0	0.0	0.0	1.0
Tulare	12,636,585	8,340,146	4,296,439	185.1	6.8	2.5	111.0	3.1	28.2	33.5
Ventura	20,026,110	13,217,233	6,808,877	216.0	9.9	4.0	126.8	0.0	14.4	60.9
Yolo	5,699,365	3,761,581	1,937,784	52.0	3.0	1.0	20.0	1.0	6.0	21.0
Yuba	3,259,160	2,151,046	1,108,114	40.0	2.0	1.5	22.0	0.0	8.0	6.5

SOURCE: CS 356 and CS 921, Budget Display  
\*Does not include the distribution of shared services costs or the statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2011-12**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
<b>STATEWIDE</b>	<b>\$718,158,672</b>	<b>\$586,372,719</b>	<b>\$9,276,249</b>	<b>\$43,476,022</b>	<b>\$9,355,653</b>	<b>\$69,678,029</b>	<b>\$13,276,433</b>
Alameda	26,258,569	20,491,959	190,470	2,301,471	646,604	2,628,065	645,013
Ama/Alp/Cala/Tuol	4,627,096	3,966,380	35,541	196,176	3,853	425,146	0
Butte	2,726,689	1,851,445	11,480	200,587	194,458	468,719	347,580
Colusa	649,660	570,020	18,145	36,000	0	25,495	26,891
Contra Costa	18,622,016	15,794,468	110,533	286,917	0	2,430,098	39,363
Del Norte	1,287,226	982,360	103,516	74,078	0	127,272	165,312
El Dorado	4,699,481	3,983,895	35,637	178,784	0	501,165	120,848
Fresno	21,060,853	17,714,391	322,913	31,132	244,785	2,747,632	281,784
Glenn	712,915	634,271	23,810	0	0	54,834	2,471
Humboldt	4,305,916	3,782,800	0	351,070	0	172,046	45,215
Imperial	731,837	0	36,009	307,654	0	388,174	84,871
Inyo/Mono	889,571	688,774	6,455	62,200	0	132,142	95,918
Kern	21,935,747	17,068,699	120,880	2,130,588	0	2,615,580	24,073
Kings	3,746,736	3,085,604	36,357	275,519	0	349,256	121,800
Lake	2,234,697	1,947,807	20,596	91,146	26,257	148,891	67,600
Lassen	821,742	639,675	10,942	79,200	0	91,925	49,017
Los Angeles	164,612,013	138,314,687	1,985,057	11,570,622	4,421,234	8,320,413	3,699,771
Madera	2,920,144	2,486,242	56,008	78,843	0	299,051	(2,780)
Marin	3,458,307	2,805,138	49,855	352,838	10,214	240,262	285,988
Mariposa	622,002	532,481	2,727	56,010	0	30,784	23,017
Mendocino	1,094,663	707,304	0	0	0	387,359	(83,309)
Merced	8,934,329	7,609,614	115,893	370,945	0	837,877	216,297
Monterey	10,362,614	8,709,946	36,426	485,011	0	1,131,231	427,260
Napa	3,806,396	3,315,575	106,476	0	6,017	378,328	174,767
Orange	55,232,553	45,758,329	282,880	1,932,403	732,403	6,526,538	545,001
Placer	6,018,434	4,842,791	63,587	393,482	215,607	502,967	212,711
Plumas	666,813	595,609	22,423	0	0	48,781	34,134
Riverside	34,905,192	24,674,845	947,198	3,486,426	0	5,796,723	360,098
Sacramento	32,217,363	25,482,342	689,068	2,416,291	999,831	2,629,831	67,696
San Bernardino	38,682,090	30,435,872	962,396	2,962,011	501,776	3,820,035	254,056
San Diego	47,042,669	38,686,417	451,129	1,757,253	0	6,147,870	1,180,299
San Francisco	12,918,229	10,330,650	93,714	886,160	0	1,607,705	0
San Joaquin	14,636,259	12,766,985	202,686	371,092	0	1,295,496	207,692
San Luis Obispo	4,713,533	3,702,545	299,400	291,577	0	420,011	174,385
San Mateo	11,154,481	9,458,281	119,181	613,549	0	963,470	194,779
Santa Barbara	9,260,497	7,575,143	72,664	428,042	0	1,184,648	218,221
Santa Clara	35,782,993	28,541,906	195,823	4,033,680	139,924	2,871,660	971,458
Santa Cruz/San Benito	8,187,348	7,124,256	71,657	327,202	99,977	564,256	271,455
Shasta	6,834,018	5,111,387	45,452	901,173	69,350	706,656	201,686
Sierra/Nevada	2,920,540	2,606,449	0	62,286	0	251,805	110,660
Siskiyou/Modoc	2,222,599	1,871,110	21,501	114,285	0	215,703	22,939
Solano	11,962,519	10,543,686	76,586	455,397	0	886,850	234,659
Sonoma	11,443,278	9,702,187	85,527	274,340	0	1,381,224	62,060
Stanislaus	13,982,875	11,238,313	199,105	191,195	70,140	2,284,122	0
Sutter	2,699,994	2,424,162	28,914	89,420	0	157,498	249,332
Tehama	1,599,021	1,423,469	35,993	41,655	0	97,904	55,869
Trinity	645,033	580,847	2,150	16,615	0	45,421	29,204
Tulare	12,706,888	9,790,471	447,920	858,524	102,788	1,507,185	204,234
Ventura	19,779,888	16,652,727	183,305	230,658	824,448	1,888,750	446,469
Yolo	5,642,610	4,229,527	209,852	440,769	45,987	716,475	491
Yuba	3,179,736	2,538,878	30,412	383,746	0	226,700	108,078

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2011-12

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$739,580,769	\$488,123,308	\$251,457,461	7,238.9	353.3	129.4	4,516.8	24.2	965.2	1,250.0
Alameda	26,671,970	17,603,500	9,068,470	211.4	11.0	3.0	135.0	0.0	10.0	52.4
Ama/Alp/Cala/Tuol	4,626,488	3,053,482	1,573,006	46.0	2.0	1.0	37.6	0.0	0.0	5.4
Butte	7,187,775	4,743,932	2,443,844	95.5	3.0	3.0	42.0	0.0	11.0	36.5
Colusa	608,481	401,597	206,884	6.5	0.5	1.5	3.5	0.0	0.0	1.0
Contra Costa	18,618,920	12,288,487	6,330,433	137.0	6.0	3.0	106.0	0.0	3.0	19.0
Del Norte	1,450,239	957,158	493,081	21.1	0.0	2.0	10.0	0.3	5.0	3.8
El Dorado	4,925,120	3,250,579	1,674,541	55.8	2.8	3.8	31.7	2.0	8.0	7.5
Fresno	21,185,474	13,982,413	7,203,061	213.3	9.0	6.0	125.0	0.0	41.0	32.3
Glenn	714,067	471,284	242,783	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,325,780	2,855,015	1,470,765	47.0	3.0	2.6	31.8	0.0	6.0	3.6
Imperial	4,321,558	2,852,228	1,469,330	56.5	3.0	1.0	33.0	0.0	10.0	9.5
Inyo/Mono	971,934	641,476	330,458	8.2	0.5	0.5	5.5	0.0	0.0	1.7
Kern	21,926,890	14,471,747	7,455,143	199.2	11.0	2.0	137.7	4.0	12.0	32.5
Kings	3,856,280	2,545,145	1,311,135	55.4	3.0	1.0	36.6	1.0	6.0	7.8
Lake	2,302,626	1,519,733	782,893	30.8	1.0	1.5	17.8	0.5	3.0	7.0
Lassen	860,979	568,246	292,733	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	168,311,785	111,085,778	57,226,007	1,634.0	92.0	14.0	1,029.0	0.0	282.0	217.0
Madera	2,893,611	1,909,783	983,828	38.0	0.0	2.0	30.0	0.0	4.0	2.0
Marin	3,590,502	2,369,731	1,220,771	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	645,920	426,307	219,613	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,451,847	1,618,219	833,628	33.5	1.0	1.0	23.0	0.0	7.0	1.5
Merced	9,144,157	6,035,144	3,109,013	86.0	4.0	3.6	59.5	1.0	7.0	10.9
Monterey	10,797,823	7,126,563	3,671,260	106.4	4.2	2.0	70.0	0.5	11.0	18.7
Napa	3,990,612	2,633,804	1,356,808	34.5	2.0	1.0	18.4	0.0	6.6	6.5
Orange	55,668,158	36,740,984	18,927,174	603.5	29.8	6.0	301.2	0.0	109.8	156.7
Placer	6,215,968	4,102,539	2,113,429	46.0	5.8	1.4	26.5	0.0	5.1	7.2
Plumas	700,137	462,090	238,047	9.6	0.1	1.5	5.0	0.0	1.5	1.5
Riverside	35,062,311	23,141,125	11,921,186	340.2	15.0	7.0	210.0	4.2	68.0	36.0
Sacramento	32,263,143	21,293,674	10,969,469	305.0	11.0	4.0	183.5	1.0	45.5	60.0
San Bernardino	38,783,941	25,597,401	13,186,540	420.0	15.0	4.0	308.3	0.0	38.0	54.7
San Diego	48,138,256	31,771,249	16,367,007	486.5	33.0	3.9	295.0	0.0	74.0	80.6
San Francisco	12,970,989	8,560,853	4,410,136	99.0	4.0	1.0	73.0	0.0	3.5	17.5
San Joaquin	15,297,732	10,096,503	5,201,229	156.5	6.0	3.0	101.6	0.0	17.0	28.9
San Luis Obispo	4,883,660	3,223,216	1,660,444	40.9	0.5	3.0	24.3	0.5	1.0	11.6
San Mateo	11,225,521	7,408,844	3,816,677	89.0	4.0	1.0	57.0	0.0	10.0	17.0
Santa Barbara	9,472,443	6,251,812	3,220,631	85.4	3.0	5.0	51.9	4.1	8.0	13.4
Santa Clara	37,063,660	24,462,016	12,601,644	281.0	13.0	3.0	184.0	1.0	24.0	56.0
Santa Cruz/San Benito	8,460,861	5,584,168	2,876,693	77.0	4.0	2.0	51.9	0.0	6.0	13.1
Shasta	7,086,540	4,677,116	2,409,424	81.0	4.0	2.0	37.0	0.0	12.0	26.0
Sierra/Nevada	3,031,324	2,000,674	1,030,650	27.0	1.2	0.8	15.5	0.0	2.0	7.5
Siskiyou/Modoc	2,330,923	1,538,409	792,514	27.7	2.0	1.0	17.2	0.0	3.7	3.8
Solano	12,197,280	8,050,205	4,147,075	104.5	7.0	2.0	82.0	0.0	4.0	9.5
Sonoma	11,154,505	7,361,973	3,792,532	93.5	2.0	3.0	58.5	0.0	17.0	13.0
Stanislaus	13,986,888	9,231,346	4,755,542	157.3	6.0	3.5	117.8	0.0	11.0	19.0
Sutter	2,933,178	1,935,897	997,281	27.0	2.0	2.0	14.0	0.0	4.0	5.0
Tehama	1,651,569	1,090,036	561,533	25.0	1.0	0.0	18.0	0.0	3.0	3.0
Trinity	685,823	452,643	233,180	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,810,420	8,454,877	4,355,543	178.1	6.8	2.5	109.0	3.1	26.2	30.5
Ventura	20,219,166	13,344,650	6,874,516	202.5	8.9	3.7	116.2	0.0	16.8	56.9
Yolo	5,639,995	3,722,397	1,917,598	62.0	3.0	1.0	23.0	1.0	6.0	28.0
Yuba	3,265,540	2,155,256	1,110,284	37.0	2.0	1.5	21.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2012-13

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$711,576,620	\$592,314,672	\$8,788,499	\$41,275,833	\$9,353,901	\$59,843,715	\$11,838,754
Alameda	26,072,839	20,687,763	90,682	2,131,024	782,487	2,380,883	574,068
Ama/Alp/Cala/Tuol	4,650,549	3,985,178	71,071	199,252	550	394,498	0
Butte	6,650,954	5,599,928	10,360	193,402	259,155	588,109	315,036
Colusa	581,588	464,786	15,276	36,000	0	65,526	32,921
Contra Costa	18,693,485	15,734,109	82,850	314,731	0	2,561,795	(76,118)
Del Norte	1,420,346	1,134,972	17,401	74,079	13,919	179,975	38,826
El Dorado	4,509,303	3,928,718	25,200	206,347	0	349,038	61,264
Fresno	19,351,161	16,466,765	271,005	31,554	230,724	2,351,113	218,020
Glenn	699,761	648,291	9,808	0	0	41,662	38,096
Humboldt	4,194,763	3,613,499	0	353,427	0	227,837	65,253
Imperial	4,397,227	3,591,101	58,020	340,121	0	407,985	135,450
Inyo/Mono	782,899	678,652	3,040	38,071	1,074	62,062	101,217
Kern	21,054,676	16,685,859	158,486	2,144,007	0	2,066,324	140,916
Kings	3,886,596	3,159,920	33,957	294,635	0	398,084	126,164
Lake	2,212,948	1,842,987	14,001	94,954	32,146	228,860	67,840
Lassen	823,953	590,295	74,570	90,720	0	68,368	36,333
Los Angeles	160,994,966	140,276,422	2,106,047	11,636,573	4,234,345	2,741,579	3,471,990
Madera	2,813,850	2,453,707	49,638	80,124	0	230,381	(3,281)
Marin	3,446,566	2,830,297	44,172	367,077	9,731	195,289	263,003
Mariposa	615,243	529,120	2,301	56,010	0	27,812	19,959
Mendocino	2,304,292	2,054,936	0	0	0	249,356	66,526
Merced	7,928,893	6,752,332	127,552	299,403	0	749,606	217,327
Monterey	10,422,087	8,797,344	39,446	497,649	0	1,087,648	187,198
Napa	3,639,657	3,150,910	76,299	0	17,431	395,017	218,639
Orange	54,317,046	44,700,305	343,114	1,875,479	820,855	6,577,293	488,206
Placer	6,964,003	5,325,228	63,587	545,797	31,200	998,191	0
Plumas	671,937	611,099	21,379	0	0	39,459	52,789
Riverside	33,393,398	24,843,339	1,070,690	3,244,880	650	4,233,839	41,871
Sacramento	31,780,262	24,856,088	490,336	2,474,420	1,275,303	2,684,115	129,234
San Bernardino	38,222,109	30,610,840	865,426	3,017,844	402,477	3,325,522	328,029
San Diego	45,278,292	38,143,354	311,313	1,276,346	0	5,547,279	832,987
San Francisco	12,514,370	10,244,689	77,107	910,957	0	1,281,617	0
San Joaquin	14,162,907	12,381,321	176,326	279,736	0	1,325,524	222,456
San Luis Obispo	4,346,581	3,338,169	278,546	296,102	0	433,764	104,550
San Mateo	10,769,565	9,088,455	103,319	547,830	0	1,029,961	312,382
Santa Barbara	9,087,320	7,488,472	122,434	476,379	0	1,000,035	136,784
Santa Clara	35,863,437	29,776,352	231,883	1,941,670	199,557	3,713,975	653,248
Santa Cruz/San Benito	8,179,821	7,247,348	62,370	307,800	58,660	503,643	312,039
Shasta	6,838,127	5,062,282	30,810	932,714	74,155	738,166	149,356
Sierra/Nevada	2,546,493	2,278,445	3,774	3,405	0	260,869	135,952
Siskiyou/Modoc	2,156,079	1,816,977	13,155	117,312	0	208,635	10,984
Solano	11,311,165	9,790,910	84,205	497,513	0	938,537	243,999
Sonoma	11,891,686	10,107,774	102,000	346,341	0	1,335,571	110,151
Stanislaus	13,539,035	11,272,587	134,625	184,400	228,015	1,719,408	0
Sutter	2,717,156	2,432,185	25,081	91,128	0	168,762	182,041
Tehama	1,412,297	1,222,560	28,492	45,497	0	115,748	44,418
Trinity	618,494	566,380	1,223	17,071	0	33,820	17,651
Tulare	12,764,952	9,608,281	421,770	890,167	109,590	1,735,144	300,901
Ventura	19,289,340	16,611,604	178,452	780,839	518,203	1,200,242	479,734
Yolo	5,638,268	4,683,994	138,450	302,858	53,674	459,292	52,149
Yuba	3,153,878	2,547,743	27,450	392,188	0	186,497	180,196

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2012-13**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$719,444,867	\$474,833,612	\$244,611,255	7,082.9	351.9	127.3	4,464.3	20.7	917.1	1,201.6
Alameda	25,296,913	16,695,963	8,600,950	213.4	9.0	4.0	149.0	0.0	4.0	47.4
Ama/Alp/Cala/Tuol	4,649,607	3,068,741	1,580,866	48.0	2.0	1.0	39.6	0.0	0.0	5.4
Butte	6,814,861	4,497,808	2,317,053	94.0	3.0	4.0	41.0	0.0	11.0	35.0
Colusa	565,059	372,939	192,120	6.5	0.5	1.0	4.5	0.0	0.0	0.5
Contra Costa	18,659,477	12,315,255	6,344,222	156.0	6.0	3.0	126.0	0.0	4.0	17.0
Del Norte	1,456,752	961,456	495,296	18.4	0.0	2.0	9.0	0.0	3.0	4.4
El Dorado	4,567,505	3,014,553	1,552,952	53.7	2.8	3.5	29.5	2.0	8.0	7.9
Fresno	19,440,978	12,831,045	6,609,933	216.3	8.0	5.0	130.0	0.0	39.0	34.3
Glenn	737,163	486,528	250,635	9.0	0.0	1.0	6.0	0.0	1.0	1.0
Humboldt	4,375,416	2,887,775	1,487,641	44.0	2.0	2.8	28.4	0.0	7.0	3.8
Imperial	4,520,306	2,983,402	1,536,904	57.5	3.0	1.0	33.0	0.0	11.0	9.5
Inyo/Mono	884,335	583,661	300,674	8.4	0.5	0.5	5.5	0.0	0.0	1.9
Kern	21,177,723	13,977,297	7,200,426	192.7	11.8	2.0	126.5	2.0	10.0	40.4
Kings	4,001,676	2,641,106	1,360,570	58.0	3.0	1.0	36.2	1.0	6.0	10.8
Lake	2,280,727	1,505,280	775,447	30.4	1.0	2.3	18.0	0.5	2.0	6.6
Lassen	794,606	524,440	270,166	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	164,466,954	108,548,190	55,918,764	1,559.0	88.0	13.0	999.0	0.0	262.0	197.0
Madera	2,811,608	1,855,661	955,947	38.5	1.0	1.0	29.0	0.0	2.0	5.5
Marin	3,574,681	2,359,289	1,215,392	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	634,387	418,695	215,692	8.0	0.0	1.0	3.0	0.0	2.5	1.5
Mendocino	2,398,565	1,583,053	815,512	35.0	1.0	1.0	23.0	0.0	7.0	3.0
Merced	8,107,681	5,351,069	2,756,612	77.0	4.0	2.5	53.5	1.0	6.0	10.0
Monterey	10,528,234	6,948,634	3,579,600	102.3	4.0	2.0	66.0	0.3	11.0	19.0
Napa	3,860,863	2,548,170	1,312,693	29.5	2.0	1.0	18.4	0.0	4.6	3.5
Orange	54,723,596	36,117,573	18,606,023	578.7	31.6	5.0	281.2	0.0	103.4	157.5
Placer	5,846,657	3,858,794	1,987,863	38.0	5.0	2.0	23.0	0.0	1.8	6.2
Plumas	723,189	477,305	245,884	9.4	0.1	1.5	5.0	0.0	1.5	1.3
Riverside	33,058,408	21,818,549	11,239,859	335.2	15.0	7.0	206.0	4.2	67.0	36.0
Sacramento	31,882,845	21,042,678	10,840,167	299.0	11.0	4.0	179.5	1.0	45.5	58.0
San Bernardino	38,519,233	25,422,694	13,096,539	411.0	15.0	4.0	304.3	0.0	35.0	52.7
San Diego	46,034,643	30,382,864	15,651,779	485.5	33.0	3.9	296.0	0.0	74.0	78.6
San Francisco	12,461,610	8,224,663	4,236,947	99.5	4.0	0.5	73.0	0.0	3.5	18.5
San Joaquin	14,457,255	9,541,788	4,915,467	161.0	7.0	3.0	102.6	0.0	18.0	30.4
San Luis Obispo	4,443,150	2,932,479	1,510,671	40.9	0.5	3.0	24.8	0.5	1.0	11.1
San Mateo	11,027,567	7,278,194	3,749,373	85.0	4.0	2.0	54.0	0.0	8.0	17.0
Santa Barbara	9,220,208	6,085,337	3,134,871	81.4	3.0	5.0	47.8	3.1	9.0	13.5
Santa Clara	37,014,603	24,429,638	12,584,965	297.0	14.0	3.0	199.0	1.0	27.0	53.0
Santa Cruz/San Benito	8,428,532	5,562,831	2,865,701	75.8	4.0	2.0	51.7	0.0	6.0	12.1
Shasta	6,922,106	4,568,590	2,353,516	80.0	4.0	1.9	34.2	0.0	10.0	29.9
Sierra/Nevada	2,703,923	1,784,589	919,334	25.0	1.3	0.8	15.0	0.0	1.5	6.4
Siskiyou/Modoc	2,160,428	1,425,882	734,546	24.1	2.0	1.0	15.3	0.0	3.8	2.0
Solano	11,555,062	7,626,341	3,928,721	107.5	7.0	2.0	85.0	0.0	5.0	8.5
Sonoma	11,469,716	7,570,013	3,899,703	94.5	4.0	2.0	58.5	0.0	15.0	15.0
Stanislaus	13,546,733	8,940,844	4,605,889	154.7	5.0	3.0	117.8	0.0	11.0	17.9
Sutter	2,873,017	1,896,191	976,826	29.0	2.0	2.0	17.0	0.0	4.0	4.0
Tehama	1,347,695	889,479	458,216	19.0	1.0	0.0	14.0	0.0	2.0	2.0
Trinity	638,598	421,475	217,123	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	13,009,423	8,586,219	4,423,204	174.1	8.8	2.5	110.0	3.1	23.2	26.5
Ventura	19,764,143	13,044,334	6,719,809	189.5	7.9	4.0	107.2	0.0	15.8	54.6
Yolo	5,688,080	3,754,133	1,933,947	53.0	3.0	2.0	27.0	1.0	10.0	10.0
Yuba	3,318,370	2,190,124	1,128,246	35.0	2.0	1.5	19.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2013-14**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$721,993,959	\$596,428,037	\$8,670,099	\$43,175,450	\$9,746,423	\$63,973,950	\$11,450,732
Alameda	26,626,817	22,396,938	107,416	2,144,110	708,059	1,270,294	780,087
Ama/Alp/Cala/Tuol	4,744,609	4,080,546	69,174	201,518	600	392,771	0
Butte	6,454,026	5,396,133	7,168	191,867	246,192	612,666	314,097
Colusa	556,652	486,653	4,762	36,000	0	29,237	12,723
Contra Costa	18,688,369	15,826,165	128,321	264,147	0	2,469,736	(72,018)
Del Norte	1,417,576	1,119,266	106,223	74,039	0	118,048	41,639
El Dorado	4,361,225	3,685,030	21,924	243,808	0	410,463	(104,721)
Fresno	19,642,519	16,722,078	281,219	31,994	237,346	2,369,882	209,840
Glenn	683,422	630,489	8,005	0	1,619	43,309	46,016
Humboldt	4,091,946	3,490,986	16,345	363,890	0	220,725	36,330
Imperial	4,797,780	3,887,095	38,591	344,882	0	527,212	90,783
Inyo/Mono	994,349	804,794	5,276	47,338	1,402	135,539	41,820
Kern	21,050,797	16,394,334	153,526	2,155,301	0	2,347,636	200,749
Kings	3,814,158	3,162,995	23,969	298,243	0	328,951	105,782
Lake	2,072,566	1,766,652	12,965	96,762	16,003	180,184	41,883
Lassen	803,784	585,805	42,453	90,720	0	84,806	12,979
Los Angeles	165,149,859	139,506,872	1,975,543	12,322,536	3,945,634	7,399,274	2,983,806
Madera	2,742,480	2,363,267	52,488	79,780	0	246,945	61,645
Marin	3,429,367	2,699,901	43,160	405,455	12,987	267,864	290,229
Mariposa	589,952	502,236	2,623	52,450	0	32,643	47,920
Mendocino	2,313,907	2,055,156	0	47,689	0	211,062	42,609
Merced	8,104,314	7,006,129	106,894	299,403	0	691,888	181,740
Monterey	10,715,752	8,961,145	35,091	497,944	0	1,221,572	113,051
Napa	3,803,228	3,285,330	80,709	0	0	437,189	225,301
Orange	55,400,556	44,228,861	291,160	3,409,965	1,476,996	5,993,574	960,729
Placer	5,713,519	4,265,430	180,323	564,910	161,991	540,865	57,407
Plumas	658,053	589,111	22,563	0	0	46,379	19,795
Riverside	33,130,247	25,285,967	920,602	2,963,649	3,000	3,957,029	144,059
Sacramento	31,373,961	24,717,622	505,508	2,535,262	1,101,357	2,514,212	26,914
San Bernardino	39,392,457	31,264,668	932,790	2,786,490	389,785	4,018,724	212,305
San Diego	47,137,161	39,184,246	376,895	1,245,366	0	6,330,654	1,137,335
San Francisco	12,365,018	9,897,190	85,462	952,181	224	1,429,961	0
San Joaquin	14,730,197	12,537,418	192,794	256,400	0	1,743,585	232,380
San Luis Obispo	4,215,228	3,244,859	267,713	300,821	0	401,835	102,589
San Mateo	10,752,603	9,265,765	91,641	471,332	0	923,865	274,104
Santa Barbara	9,214,367	7,568,402	84,392	470,543	0	1,091,030	188,899
Santa Clara	36,880,510	31,950,599	230,174	1,767,148	260,271	2,672,318	551,203
Santa Cruz/San Benito	7,985,972	6,966,550	55,024	307,800	76,590	580,008	273,985
Shasta	6,850,734	5,079,810	41,474	965,359	51,902	712,189	140,491
Sierra/Nevada	2,266,257	1,866,913	3,534	1,796	0	394,014	186,271
Siskiyou/Modoc	2,132,554	1,779,557	9,448	143,193	0	200,356	78,439
Solano	11,241,507	9,713,554	76,712	500,249	131,344	819,648	243,499
Sonoma	11,742,941	9,577,520	72,205	545,606	0	1,547,610	156,368
Stanislaus	14,462,862	11,934,499	122,635	168,403	209,087	2,028,238	31,047
Sutter	2,673,365	2,417,912	33,191	92,475	11,212	118,575	116,791
Tehama	1,586,494	1,363,361	37,078	48,000	0	138,055	44,418
Trinity	637,815	575,870	1,275	17,307	0	43,363	25,464
Tulare	12,468,838	9,412,344	462,697	909,331	100,015	1,584,451	124,243
Ventura	20,400,670	17,702,805	191,010	776,683	545,634	1,184,538	219,801
Yolo	5,735,146	4,662,480	38,217	284,464	57,173	692,812	92,343
Yuba	3,195,473	2,558,729	19,737	400,841	0	216,166	105,563

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2013-14**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$730,052,972	\$481,834,962	\$248,218,010	6,938.9	358.3	126.8	4,325.4	21.9	907.5	1,199.0
Alameda	26,974,034	17,802,862	9,171,172	219.3	8.0	3.0	146.0	0.0	3.0	59.3
Ama/Alp/Cala/Tuol	4,742,950	3,130,347	1,612,603	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,743,860	4,450,948	2,292,912	95.8	3.0	4.0	38.0	0.0	11.0	39.8
Colusa	604,505	398,973	205,532	6.0	0.0	1.0	5.0	0.0	0.0	0.0
Contra Costa	18,616,353	12,286,793	6,329,560	153.6	6.0	3.0	126.0	0.0	3.0	15.6
Del Norte	1,446,279	954,544	491,735	18.5	0.0	2.0	8.0	0.0	5.0	3.5
El Dorado	4,225,682	2,788,950	1,436,732	49.6	2.5	3.6	26.6	2.0	7.0	7.9
Fresno	19,733,244	13,023,941	6,709,303	209.2	8.0	6.0	111.6	0.0	44.0	39.6
Glenn	728,805	481,011	247,794	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,128,276	2,724,662	1,403,614	44.4	2.2	2.8	28.5	0.0	6.0	4.9
Imperial	4,893,920	3,229,987	1,663,933	60.0	2.0	3.0	45.0	0.0	1.0	9.0
Inyo/Mono	1,021,236	674,016	347,220	9.0	0.5	0.5	6.5	0.0	0.0	1.5
Kern	21,224,785	14,008,358	7,216,427	180.5	10.9	2.0	107.8	2.0	12.0	45.8
Kings	3,906,539	2,578,316	1,328,223	53.0	3.0	1.0	31.2	1.0	6.0	10.8
Lake	2,112,805	1,394,451	718,354	27.0	1.0	2.3	13.4	0.5	2.0	7.8
Lassen	848,706	560,146	288,560	11.0	0.0	1.0	7.0	0.0	1.0	2.0
Los Angeles	168,132,397	110,967,382	57,165,015	1,523.0	95.0	10.0	964.0	0.0	261.0	193.0
Madera	2,740,541	1,808,757	931,784	37.5	1.0	1.0	29.0	0.0	2.0	4.5
Marin	3,622,834	2,391,070	1,231,764	24.7	3.1	1.6	9.4	0.0	5.0	5.6
Mariposa	655,995	432,957	223,038	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,317,517	1,529,561	787,956	36.5	1.0	1.0	26.0	0.0	7.0	1.5
Merced	8,307,818	5,483,160	2,824,658	80.5	4.0	2.5	55.5	1.0	6.0	11.5
Monterey	10,712,312	7,070,126	3,642,186	106.0	4.0	2.0	68.0	0.0	11.0	21.0
Napa	4,012,494	2,648,246	1,364,248	32.5	2.0	1.0	18.6	0.0	6.1	4.8
Orange	56,295,176	37,154,816	19,140,360	541.8	31.5	5.0	266.2	0.0	94.5	144.6
Placer	5,759,076	3,800,990	1,958,086	41.1	3.5	2.5	23.6	0.5	3.0	8.0
Plumas	676,938	446,779	230,159	8.7	0.0	1.5	4.5	0.0	2.0	0.7
Riverside	32,788,091	21,640,140	11,147,951	322.2	17.0	7.0	190.0	4.2	66.0	38.0
Sacramento	31,387,994	20,716,076	10,671,918	286.5	12.0	3.0	183.0	1.0	44.5	43.0
San Bernardino	39,183,549	25,861,142	13,322,407	405.9	16.0	3.0	299.3	0.0	36.0	51.6
San Diego	48,254,669	31,848,082	16,406,587	481.5	32.0	3.9	296.0	0.0	74.0	75.6
San Francisco	12,384,866	8,174,012	4,210,854	84.5	4.0	1.0	61.2	0.0	8.5	9.8
San Joaquin	14,858,791	9,806,802	5,051,989	158.0	7.0	4.0	99.6	0.0	19.0	28.4
San Luis Obispo	4,316,115	2,848,636	1,467,479	40.8	0.5	3.0	24.8	0.5	1.0	11.0
San Mateo	10,858,570	7,166,656	3,691,914	83.0	5.0	2.0	57.0	0.0	5.0	14.0
Santa Barbara	9,383,996	6,193,437	3,190,559	81.2	3.0	5.0	47.8	3.1	8.8	13.5
Santa Clara	37,427,213	24,701,961	12,725,252	297.0	14.0	3.0	199.0	2.0	24.0	55.0
Santa Cruz/San Benito	7,971,440	5,261,150	2,710,290	69.1	4.0	1.9	46.4	0.0	6.0	10.8
Shasta	6,923,087	4,569,237	2,353,850	83.0	4.0	1.9	38.1	0.0	16.0	23.0
Sierra/Nevada	2,431,170	1,604,572	826,598	21.0	1.3	0.8	12.3	0.0	2.0	4.6
Siskiyou/Modoc	2,205,263	1,455,474	749,789	23.0	2.0	1.0	14.3	0.0	3.7	2.0
Solano	11,379,931	7,510,754	3,869,177	105.0	7.0	2.0	82.0	0.0	6.0	8.0
Sonoma	11,475,623	7,573,911	3,901,712	90.5	4.0	2.0	56.5	0.0	14.0	14.0
Stanislaus	14,285,631	9,428,516	4,857,115	151.7	5.0	3.5	113.9	0.0	11.0	18.3
Sutter	2,805,618	1,851,708	953,910	29.0	2.0	2.5	18.0	0.0	3.0	3.5
Tehama	1,622,072	1,070,568	551,504	21.0	1.0	1.0	13.3	0.0	2.0	3.7
Trinity	669,082	441,594	227,488	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,521,414	8,264,133	4,257,281	163.1	8.8	2.5	102.5	3.1	23.2	23.0
Ventura	20,617,294	13,607,414	7,009,880	216.0	8.9	3.5	105.6	0.0	16.7	81.3
Yolo	5,826,267	3,845,336	1,980,931	52.0	3.0	1.0	27.0	1.0	8.0	12.0
Yuba	3,290,149	2,171,498	1,118,651	33.0	2.0	1.5	18.0	0.0	8.0	3.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2014-15**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$724,128,242	\$602,841,726	\$8,708,345	\$44,476,106	\$10,324,033	\$57,778,032	\$8,774,659
Alameda	26,417,474	21,754,279	181,550	2,173,001	781,576	1,527,068	662,198
Ama/Alp/Cala/Tuol	4,788,537	4,095,492	59,610	204,899	600	427,936	0
Butte	6,893,603	5,731,418	254,952	205,389	25,847	675,997	174,768
Colusa	600,911	522,795	2,018	36,000	0	40,098	20,249
Contra Costa	18,648,264	16,091,032	112,881	288,145	0	2,156,206	31,741
Del Norte	1,602,771	1,260,154	86,315	74,129	0	182,173	41,639
El Dorado	4,607,689	3,808,565	20,513	248,393	0	530,218	120,880
Fresno	19,812,892	17,107,403	240,968	34,052	224,510	2,205,959	153,191
Glenn	710,836	655,740	7,115	0	709	47,272	40,400
Humboldt	4,070,940	3,410,567	13,538	346,087	57,229	243,519	51,712
Imperial	5,431,333	4,495,589	29,847	351,090	0	554,807	66,354
Inyo/Mono	999,233	884,546	4,919	30,576	0	79,192	(23,647)
Kern	20,440,694	15,873,035	117,698	2,198,704	0	2,251,257	152,984
Kings	3,767,895	3,153,463	24,990	222,031	0	367,411	104,656
Lake	2,280,120	1,945,023	26,940	97,464	0	210,693	56,284
Lassen	914,319	640,458	66,201	95,040	0	112,620	44,744
Los Angeles	161,753,427	143,449,092	1,651,096	11,973,233	4,597,719	82,287	(97,082)
Madera	2,724,377	2,270,853	48,366	79,744	0	325,414	102,318
Marin	3,613,062	2,805,357	64,362	430,441	13,473	299,429	209,908
Mariposa	622,409	514,457	2,880	52,450	0	52,622	53,331
Mendocino	2,352,897	2,119,779	0	48,127	0	184,991	84,473
Merced	8,190,067	7,028,539	116,149	299,403	0	745,976	168,402
Monterey	10,930,773	9,089,135	59,972	537,642	0	1,244,024	231,684
Napa	3,829,889	3,318,045	95,670	0	0	416,174	159,984
Orange	55,285,121	43,610,375	477,456	3,457,593	1,462,867	6,276,830	1,076,213
Placer	5,988,260	4,430,330	188,807	537,929	0	831,194	139,326
Plumas	621,437	534,720	8,460	0	0	78,257	(4,750)
Riverside	34,953,996	27,291,132	978,611	3,145,665	0	3,538,588	123,500
Sacramento	32,157,358	25,171,274	532,902	2,614,869	1,182,435	2,655,878	32,032
San Bernardino	39,115,468	31,412,806	799,469	2,952,861	322,434	3,627,898	645,769
San Diego	47,836,630	39,178,431	427,998	1,349,647	0	6,880,554	1,332,769
San Francisco	12,764,064	10,139,841	84,024	1,277,093	0	1,263,106	0
San Joaquin	14,860,248	12,170,838	179,558	267,218	0	2,242,634	197,456
San Luis Obispo	4,324,294	3,337,232	253,141	311,349	30,187	392,385	47,043
San Mateo	10,902,571	9,466,390	74,103	476,309	0	885,769	122,097
Santa Barbara	9,218,167	7,579,201	89,183	460,766	0	1,089,017	187,833
Santa Clara	36,421,384	31,161,390	234,485	2,240,211	285,990	2,499,308	591,572
Santa Cruz/San Benito	7,993,185	7,030,065	5,510	325,800	67,346	564,464	330,576
Shasta	7,201,423	5,357,003	44,683	1,014,821	58,867	726,049	160,595
Sierra/Nevada	2,265,587	1,758,182	4,202	899	0	502,304	108,490
Siskiyou/Modoc	2,100,281	1,757,136	9,832	143,019	0	190,294	56,287
Solano	11,661,625	10,212,563	67,100	545,386	0	836,576	255,489
Sonoma	11,632,150	9,250,821	57,518	574,072	0	1,749,739	181,286
Stanislaus	14,025,662	11,117,880	121,250	154,961	508,452	2,123,119	30,581
Sutter	2,652,163	2,386,425	25,812	84,581	38,255	117,090	117,792
Tehama	1,735,002	1,540,518	37,261	48,000	0	109,223	33,611
Trinity	532,749	481,440	1,313	17,307	0	32,689	26,426
Tulare	12,612,381	9,545,561	421,486	932,299	104,137	1,608,898	(14,968)
Ventura	20,232,385	17,589,812	210,817	787,142	484,696	1,159,918	324,058
Yolo	5,827,559	4,750,171	65,564	320,559	76,704	614,561	27,980
Yuba	3,202,680	2,555,373	19,250	409,710	0	218,347	34,425

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2014-15**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$731,110,550	\$482,532,963	\$248,577,587	6,757.4	351.2	123.9	4,225.8	22.9	867.7	1,165.9
Alameda	28,235,041	18,635,127	9,599,914	213.5	8.0	2.0	132.8	0.0	3.0	67.7
Ama/Alp/Cala/Tuol	4,756,841	3,139,515	1,617,326	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,882,144	4,542,215	2,339,929	89.5	4.0	4.0	28.0	3.5	12.0	38.0
Colusa	665,571	439,277	226,294	4.5	0.5	1.0	2.0	0.0	1.0	0.0
Contra Costa	18,673,021	12,324,194	6,348,827	151.0	6.0	3.0	122.0	0.0	3.0	17.0
Del Norte	1,646,298	1,086,557	559,741	22.5	0.0	2.0	11.0	0.0	5.0	4.5
El Dorado	4,690,780	3,095,915	1,594,865	46.9	2.5	3.3	24.8	2.0	8.0	6.3
Fresno	19,799,396	13,067,601	6,731,795	222.2	9.0	6.0	125.7	0.0	41.0	40.5
Glenn	745,373	491,946	253,427	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt/Trinity	4,661,069	3,076,306	1,584,763	50.4	3.3	2.3	27.8	0.0	12.0	5.0
Imperial	5,497,848	3,628,580	1,869,268	61.0	3.0	4.0	47.0	0.0	2.0	5.0
Inyo/Mono	1,002,990	661,973	341,017	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	20,553,060	13,565,020	6,988,040	172.5	9.0	2.0	107.3	2.0	12.6	39.6
Kings	3,865,786	2,551,419	1,314,367	54.0	3.0	2.0	31.5	1.0	7.0	9.5
Lake	2,320,276	1,531,382	788,894	27.0	1.0	2.3	14.1	0.5	3.0	6.1
Lassen	888,802	586,609	302,193	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	161,648,907	106,688,279	54,960,628	1,498.0	86.0	11.0	961.0	0.0	249.0	191.0
Madera	2,779,778	1,834,653	945,125	38.5	1.5	1.0	30.0	0.0	2.0	4.0
Marin	3,719,504	2,454,873	1,264,631	24.7	3.0	1.4	8.6	0.0	5.0	6.7
Mendocino	2,430,776	1,604,312	826,464	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced/Mariposa	9,028,495	5,958,807	3,069,688	87.5	3.0	3.5	59.5	1.0	7.5	13.0
Monterey	11,222,952	7,407,148	3,815,804	104.0	4.0	2.0	67.0	0.0	10.0	21.0
Napa	4,023,506	2,655,514	1,367,992	30.5	2.0	1.0	18.6	0.0	5.1	3.8
Orange	56,253,470	37,127,290	19,126,180	526.0	29.0	6.0	252.3	0.0	96.0	142.7
Placer	6,153,297	4,061,176	2,092,121	41.5	3.5	2.5	22.0	0.5	2.0	11.0
Plumas	621,850	410,421	211,429	7.4	0.0	1.5	3.2	0.0	2.0	0.7
Riverside	35,393,908	23,359,979	12,033,929	308.2	17.0	7.0	183.0	4.2	65.0	32.0
Sacramento	32,189,184	21,244,861	10,944,323	279.5	13.0	3.0	177.0	1.0	39.5	46.0
San Bernardino	39,726,683	26,219,611	13,507,072	400.9	16.0	5.0	297.3	0.0	29.0	53.6
San Diego	48,025,245	31,696,662	16,328,583	474.9	32.0	5.9	296.0	0.0	75.0	66.0
San Francisco	12,764,068	8,424,285	4,339,783	80.0	5.0	1.0	55.4	0.0	7.5	11.1
San Joaquin	14,676,221	9,686,306	4,989,915	152.1	7.0	1.6	99.6	0.0	16.0	27.9
San Luis Obispo	4,368,921	2,883,488	1,485,433	35.3	0.0	2.0	22.3	0.0	1.0	10.0
San Mateo	11,039,056	7,285,777	3,753,279	79.0	5.0	1.0	55.0	0.0	5.0	13.0
Santa Barbara	9,398,122	6,202,761	3,195,361	77.4	3.0	4.0	40.7	3.1	8.3	18.3
Santa Clara	36,506,749	24,094,454	12,412,295	275.0	14.0	2.0	197.0	1.0	18.0	43.0
Santa Cruz/San Benito	8,588,846	5,668,638	2,920,208	68.0	4.0	1.9	42.2	0.0	5.4	14.5
Shasta	7,162,906	4,727,518	2,435,388	75.5	4.0	1.9	34.5	0.0	14.0	21.1
Sierra/Nevada	2,345,639	1,548,122	797,517	18.0	1.1	0.8	9.9	0.0	2.0	4.2
Siskiyou/Modoc	2,145,582	1,416,084	729,498	22.0	2.0	1.0	13.0	0.0	3.7	2.3
Solano	11,934,452	7,876,738	4,057,714	101.8	6.0	2.0	81.0	0.0	7.0	5.8
Sonoma	11,305,835	7,461,851	3,843,984	85.5	4.0	2.0	54.5	0.0	15.0	10.0
Stanislaus	14,070,619	9,286,609	4,784,010	147.9	6.0	3.5	108.7	0.0	11.0	18.7
Sutter	2,765,869	1,825,474	940,395	28.0	2.0	2.0	17.0	0.0	3.0	4.0
Tehama	1,789,655	1,181,172	608,483	23.0	1.0	1.0	17.0	0.0	2.0	2.0
Tulare	12,521,835	8,264,411	4,257,424	161.1	8.3	1.0	102.5	3.1	22.2	24.0
Ventura	20,553,695	13,565,439	6,988,256	191.0	8.9	3.5	95.0	0.0	10.9	72.7
Yolo	5,843,026	3,856,397	1,986,629	54.0	3.0	1.0	32.0	0.0	2.0	16.0
Yuba	3,227,603	2,130,218	1,097,385	31.0	2.0	1.5	15.0	0.0	7.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2015-16

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$731,601,979	\$603,675,288	\$7,614,645	\$45,049,352	\$11,147,641	\$64,115,053	\$11,725,399
Alameda	26,214,044	20,861,484	213,514	2,237,615	1,306,315	1,595,116	603,908
Ama/Alp/Cala/Tuol	4,858,772	4,149,145	70,615	206,563	600	431,849	0
Butte	7,046,570	5,948,719	5,546	205,480	276,546	610,279	135,984
Colusa	546,223	474,567	1,987	37,440	0	32,229	31,004
Contra Costa	18,540,851	15,923,892	327,002	261,934	0	2,028,023	63,151
Del Norte	1,741,088	1,399,443	81,507	74,079	0	186,059	46,206
El Dorado	4,620,502	3,820,089	13,899	253,296	0	533,218	298,116
Fresno	21,395,210	18,467,635	284,666	33,986	238,128	2,370,795	196,050
Glenn	694,273	624,146	7,238	0	0	62,889	28,490
Humboldt	4,120,046	3,481,874	7,411	339,794	68,090	222,877	76,509
Imperial	5,537,335	4,576,340	28,963	353,899	0	578,133	143,590
Inyo/Mono	1,033,618	900,227	4,769	30,940	0	97,682	77,193
Kern	20,729,259	16,340,048	168,599	2,217,324	0	2,003,288	221,258
Kings	3,890,655	3,269,690	37,856	272,975	0	310,134	133,020
Lake	2,525,154	2,123,365	16,446	99,464	12,795	273,084	55,315
Lassen	920,338	610,194	71,346	99,360	0	139,438	24,436
Los Angeles	173,362,060	147,164,043	1,595,841	12,069,917	4,757,304	7,774,955	1,660,892
Madera	2,799,729	2,274,053	47,426	80,262	0	397,988	67,196
Marin	3,597,085	2,742,059	35,493	336,072	9,520	473,941	336,115
Mariposa	610,650	506,446	0	52,450	0	51,754	43,675
Mendocino	2,455,923	2,240,938	0	50,512	0	164,473	81,424
Merced	8,730,637	7,372,937	134,510	299,403	0	923,787	167,131
Monterey	10,692,644	8,808,942	36,264	537,187	0	1,310,251	303,746
Napa	3,820,993	3,311,419	94,671	0	0	414,903	159,000
Orange	54,801,309	43,296,440	365,615	3,542,891	1,492,659	6,103,704	829,806
Placer	6,016,463	4,754,389	168,352	545,132	0	548,590	259,581
Plumas	626,721	576,783	5,518	0	0	44,420	29,238
Riverside	34,230,036	26,871,008	517,520	2,645,350	0	4,196,158	231,401
Sacramento	31,559,931	24,655,356	553,991	2,679,972	1,130,939	2,539,673	244,647
San Bernardino	38,926,706	31,042,450	603,776	3,089,402	309,823	3,881,255	731,039
San Diego	44,228,808	38,073,807	367,354	1,822,436	0	3,965,211	1,374,161
San Francisco	12,564,501	9,925,301	83,751	1,548,764	0	1,006,685	0
San Joaquin	13,905,932	11,639,336	129,504	268,978	0	1,868,114	383,401
San Luis Obispo	4,169,729	3,175,692	299,346	304,066	0	390,625	62,893
San Mateo	10,610,679	9,067,340	77,057	520,882	0	945,400	263,633
Santa Barbara	9,455,376	7,868,403	81,182	465,958	0	1,039,833	204,603
Santa Clara	35,857,386	29,687,988	156,764	2,177,701	360,596	3,474,337	432,327
Santa Cruz/San Benito	8,291,394	7,298,666	60,151	308,000	0	624,577	320,851
Shasta	7,042,894	5,140,969	42,370	1,053,005	88,428	718,122	102,866
Sierra/Nevada	2,207,917	1,729,499	2,128	0	0	476,290	124,744
Siskiyou/Modoc	1,914,974	1,593,002	9,540	144,181	0	168,251	(32,363)
Solano	11,504,322	10,064,558	62,189	464,420	0	913,155	247,883
Sonoma	11,710,174	9,233,387	55,613	602,539	0	1,818,635	199,790
Stanislaus	14,589,350	11,596,367	129,381	161,736	425,420	2,276,446	2,986
Sutter	2,783,452	2,454,482	28,066	82,603	41,412	176,889	111,172
Tehama	1,752,027	1,559,202	36,479	49,200	487	106,659	39,712
Trinity	467,981	409,720	2,713	17,307	1,596	36,645	10,189
Tulare	12,747,970	9,701,607	222,974	956,230	102,213	1,764,946	59,794
Ventura	20,502,319	17,810,845	188,875	810,930	442,720	1,248,949	346,776
Yolo	5,607,930	4,736,421	58,550	218,916	82,050	511,993	163,014
Yuba	3,042,039	2,320,575	20,317	418,801	0	282,346	27,846

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2015-16**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$743,772,820	\$490,890,061	\$252,882,759	6,570.8	339.7	126.8	4,054.1	14.3	786.5	1,249.4
Alameda	26,598,690	17,555,135	9,043,555	215.8	9.0	1.0	135.0	0.0	3.0	67.8
Ama/Alp/Cala/Tuol	4,834,830	3,190,988	1,643,842	44.6	2.0	1.0	37.5	0.0	0.0	4.1
Butte	7,347,650	4,849,449	2,498,201	99.8	4.0	3.0	36.0	0.0	11.0	45.8
Colusa	597,089	394,079	203,010	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,610,690	12,283,055	6,327,635	148.1	6.0	3.0	121.0	0.0	3.0	15.1
Del Norte	1,751,294	1,155,854	595,440	24.0	0.5	2.0	14.0	0.0	3.0	4.5
El Dorado	4,911,976	3,241,904	1,670,072	42.9	2.5	3.2	23.8	2.0	5.0	6.4
Fresno	21,510,140	14,196,692	7,313,448	214.1	9.0	6.0	121.6	0.0	39.0	38.5
Glenn	722,587	476,907	245,680	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt	4,210,239	2,778,758	1,431,481	44.4	3.0	1.8	25.7	0.0	10.0	3.9
Imperial	5,641,353	3,723,293	1,918,060	63.0	3.0	4.0	48.0	0.0	2.0	6.0
Inyo/Mono	1,101,359	726,897	374,462	10.0	1.5	0.5	6.5	0.0	0.0	1.5
Kern	20,950,517	13,827,341	7,123,176	174.3	9.0	1.0	109.7	2.0	14.3	38.3
Kings	4,017,780	2,651,735	1,366,045	53.0	3.0	2.0	33.6	0.0	5.0	9.4
Lake	2,580,752	1,703,296	877,456	29.0	1.0	2.3	15.9	0.0	3.0	6.8
Lassen	970,890	640,787	330,103	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	175,022,955	115,515,150	59,507,805	1,475.0	85.0	15.0	944.0	0.0	235.0	196.0
Madera	2,908,490	1,919,603	988,887	34.0	1.0	1.0	28.0	0.0	2.0	2.0
Marin	3,929,603	2,593,538	1,336,065	24.5	3.0	1.4	8.6	0.0	5.0	6.5
Mariposa	661,949	436,886	225,063	6.5	0.0	1.0	3.0	0.0	1.0	1.5
Mendocino	2,549,714	1,682,811	866,903	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,691,575	5,736,440	2,955,136	72.5	4.0	2.6	47.4	1.0	6.0	11.5
Monterey	11,011,283	7,267,447	3,743,836	95.0	4.0	1.0	64.0	0.0	7.0	19.0
Napa	3,990,591	2,633,790	1,356,801	28.5	2.0	1.0	16.6	0.0	5.1	3.8
Orange	55,489,975	36,623,384	18,866,592	504.8	29.3	5.0	242.0	0.0	86.0	142.5
Placer	6,112,141	4,034,013	2,078,128	45.5	3.5	2.5	25.0	0.5	3.0	11.0
Plumas	654,446	431,934	222,512	7.4	0.0	1.5	3.4	0.0	2.0	0.5
Riverside	34,227,186	22,589,943	11,637,243	290.7	15.0	7.0	166.0	2.7	68.0	32.0
Sacramento	31,812,741	20,996,409	10,816,332	273.0	13.0	4.0	173.5	1.0	40.5	41.0
San Bernardino	39,610,358	26,142,836	13,467,522	398.0	15.0	4.0	225.0	0.0	22.0	132.0
San Diego	48,072,051	31,727,554	16,344,497	450.0	32.0	5.9	282.0	0.0	54.0	76.1
San Francisco	12,562,267	8,291,096	4,271,171	77.5	3.0	1.0	59.6	0.0	4.0	9.9
San Joaquin	14,277,685	9,423,272	4,854,413	143.8	7.0	3.0	94.3	0.0	16.1	23.4
San Luis Obispo	4,228,655	2,790,912	1,437,743	32.0	0.0	3.0	21.0	0.0	0.0	8.0
San Mateo	10,630,010	7,015,807	3,614,203	71.7	4.0	1.0	51.0	0.0	4.0	11.7
Santa Barbara	9,651,359	6,369,897	3,281,462	75.2	3.0	4.0	40.0	3.1	7.8	17.3
Santa Clara	36,871,962	24,335,495	12,536,467	250.0	13.0	2.0	174.0	1.0	17.0	43.0
Santa Cruz/San Benito	8,106,275	5,350,142	2,756,134	72.0	4.0	1.9	46.4	0.0	5.6	14.1
Shasta	7,071,768	4,667,367	2,404,401	73.5	4.0	1.9	34.5	0.0	14.0	19.1
Sierra/Nevada	2,333,758	1,540,280	793,478	18.0	1.1	0.8	11.9	0.0	0.0	4.2
Siskiyou/Modoc	1,862,532	1,229,271	633,261	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	11,769,543	7,767,898	4,001,645	97.8	5.0	2.0	78.0	0.0	7.0	5.8
Sonoma	11,848,220	7,819,825	4,028,395	85.5	4.0	2.0	54.5	0.0	14.0	11.0
Stanislaus	14,001,552	9,241,024	4,760,528	149.9	5.0	3.5	115.1	0.0	8.0	18.3
Sutter	2,888,304	1,906,281	982,023	31.0	1.0	2.0	19.1	0.0	4.0	4.9
Tehama	1,786,560	1,179,130	607,430	22.0	1.0	1.0	16.3	0.0	1.0	2.7
Trinity	477,710	315,289	162,421	5.0	0.0	0.0	3.9	0.0	0.0	1.1
Tulare	12,753,155	8,417,082	4,336,073	149.0	5.9	2.5	96.5	1.0	21.2	21.9
Ventura	20,786,337	13,718,982	7,067,355	186.0	8.9	4.0	82.7	0.0	8.9	81.5
Yolo	5,707,971	3,767,261	1,940,710	50.5	3.0	1.0	30.0	0.0	1.0	15.5
Yuba	3,054,303	2,015,840	1,038,463	30.0	2.0	1.5	15.0	0.0	6.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

### III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), have established an annual strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and improve performance.

The DCSS FFY 2015–2019 Strategic Plan focuses on supporting California's children by strengthening parental responsibilities; ensuring that child support is income on which children and families can rely; emphasizing excellent and consistent customer service; strengthening existing partnerships; and building bridges to new collaborations within the government and with external stakeholders.

Additionally, the Plan establishes statewide performance targets linked to key programmatic practice indicators. Each LCSA was required to develop and submit individual Performance Management Plans (PMPs) for FFY 2016, focusing on practice indicators they identified to guide the timely review and analysis on the effectiveness of local service delivery. PMPs include a wide variety of strategies that LCSAs use to improve their practices, such as business process redesign, early intervention, shared services, and delinquency prevention activities.

## IV. DEFINITIONS

California's child support program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)



the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.