CALIFORNIA
CHILD SUPPORT SERVICES

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2021

Prepared by the Data Performance Analysis Branch

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EXECUTIVE SUMMARY

The provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602 require the Department of Child Support Services (DCSS) to report annually and semi-annually to the Legislature on the status of the Child Support Program and performance of local child support agencies (LCSAs). Section I of this report provides detailed state and local level information on performance measures. Section II provides data for program costs and program administration. This report covers the performance results for Federal Fiscal Year (FFY) 2021 which ended on September 30, 2021.

Beginning on January 1, 2001, DCSS established Child Support Program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state and national levels. The performance measures are a means to, effectively and continuously monitor, evaluate, and improve the performance of the Child Support Program. This report provides an historical comparison of FFY 2017 through FFY 2021 for the federal and state measures.

Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Cases with Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

State Performance Measures

- Percent of Cases with Collections of Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During the Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases (customer service)
- Total Direct Costs of Administering the LCSAs, including share of costs, and incentive funding received by each county (see Section II, Program Administration)
- Total Indirect Costs of Administering the LCSAs, including share of costs, and incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of employees broken down by job classification. FC Section 17600(c)(4)(B) mandates DCSS to also report annually on the *indirect* program costs, showing all overhead charges. Section II, Program Administration, addresses both direct and indirect costs in compliance with these requirements. In accordance with the requirements of FC Section 17602, Section III contains information regarding the establishment of individual LCSA performance goals and performance improvement plans.

I. CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures Child Support Program performance based on a combination of federally mandated measures and state developed measures in the following areas:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- Percent of Cases with Support Orders Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures

(Exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report.)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives, and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

California continues to meet the minimum performance threshold for all five Federal Performance Measures in FFY 2021 as detailed on pages 7 through 30.

The California Child Support Program performance measures and performance outcomes updated through FFY 2021 are summarized in the following tables.

Summary of Federal Performance Measures			
Year-to-Year	**FFY 2020**	**FFY 2021**	**Percent Change**
Statewide PEP	88.6%	94.5%	6.7%
IV-D PEP	100.6%	100.8%	0.2%
Cases with Support Orders Established	92.1%	92.8%	0.8%
Collections on Current Support	66.5%	66.5%	0.0%
Cases with Collections on Arrears	78.7%	74.5%	-5.3%
Cost Effectiveness	$2.74	$2.68	-2.2%

The State Performance Measures (displayed on pages 31 through 55) for FFY 2021 reflect improvements in four of the six state measures.

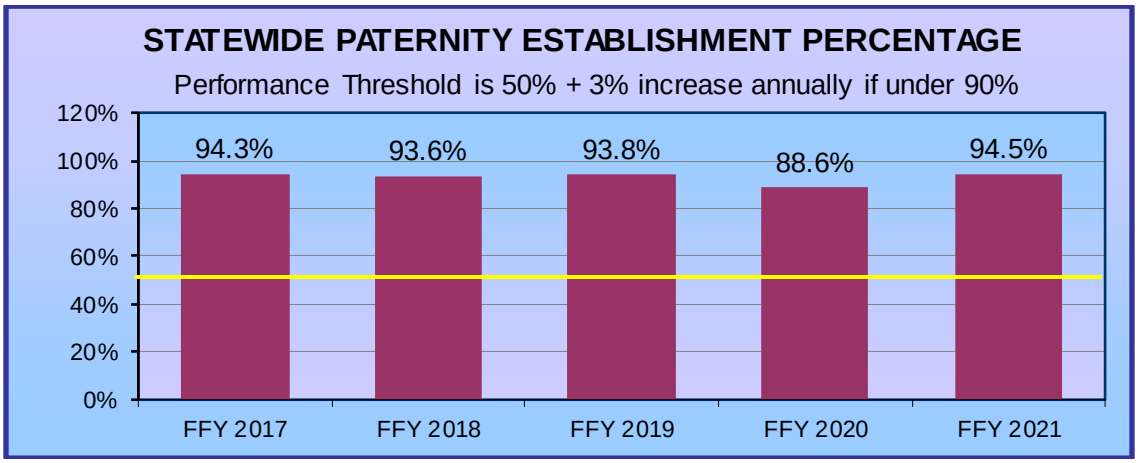
Summary of State Performance Measures			
Year-to-Year	**FFY 2020**	**FFY 2021**	**Percent Change**
Percent of Cases with Collections of Current Support	88.1%	87.3%	-0.9%
Average Amount Distributed Per Case with a Collection	$3,711	$3,778	1.8%
Percent of Cases with a Support Order Established During Report Period	30.0%	33.5%	11.7%
Percent of Cases with Alleged Fathers or Obligors Served with a Summons and Complaint	28.9%	29.4%	1.7%
Percent of Cases with Support Orders Established with Medical Support Ordered and Provided	38.3%	37.2%	-2.9%
Complaints Received	643	573	-10.9%

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior year, expressed as a percentage.[1] This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established.

For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure. This report also includes the IV-D PEP measure on page 11.



In FFY 2021, Statewide PEP was 94.5 percent, an increase of 5.9 percentage points from the prior year. Children born out-of-wedlock in calendar year 2020 reached 162,243 compared to 153,378 paternities established or acknowledged in FFY 2021. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 8 and 9.

[1] This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State With Paternity Established or Acknowledged During the FFY), divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2021

	Births to Unwed Parents (CY 2020)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	162,243	153,378	94.5%
Alameda	5,031	4,451	88.5
Alpine	1	2	*
Amador	126	140	111.1
Butte	1,116	1,032	92.5
Calaveras	4	29	*
Colusa	2	17	*
Contra Costa	2,965	2,888	97.4
Del Norte	131	135	103.1
El Dorado	309	323	104.5
Fresno	7,839	7,007	89.4
Glenn	1	27	*
Humboldt	692	686	99.1
Imperial	1,106	919	83.1
Inyo	85	75	88.2
Kern	6,876	6,119	89.0
Kings	1,211	1,167	96.4
Lake	280	268	95.7
Lassen	117	106	90.6
Los Angeles	43,933	42,081	95.8
Madera	476	525	110.3
Marin	414	497	120.0
Mariposa	0	5	*
Mendocino	471	503	106.8
Merced	1,631	1,602	98.2
Modoc	2	2	*
Mono	31	25	80.6
Monterey	2,485	2,445	98.4
Napa	306	305	99.7
Nevada	321	260	81.0
Orange	9,362	8,956	95.7
Placer	2,100	1,922	91.5
Plumas	36	43	119.4
Riverside	10,148	9,115	89.8
Sacramento	6,006	5,840	97.2
San Benito	199	211	106.0
San Bernardino	11,870	11,339	95.5
San Diego	11,257	10,144	90.1
San Francisco	2,340	1,937	82.8
San Joaquin	3,798	3,634	95.7
San Luis Obispo	720	699	97.1
San Mateo	618	722	116.8
Santa Barbara	2,583	2,642	102.3
Santa Clara	5,449	5,259	96.5
Santa Cruz	1,017	965	94.9
Shasta	903	839	92.9
Sierra	0	1	*
Siskiyou	172	193	112.2
Solano	1,826	1,829	100.2
Sonoma	1,610	1,619	100.6
Stanislaus	4,116	3,893	94.6
Sutter	4	77	*
Tehama	264	269	101.9
Trinity	0	11	*
Tulare	3,248	3,120	96.1
Tuolumne	206	221	107.3
Ventura	3,014	2,888	95.8
Yolo	572	573	100.2
Yuba	843	800	94.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	337	392	*
Humboldt/Trinity	692	697	*
Inyo/Mono	116	100	86.2
Merced/Mariposa	1,631	1,607	*
Santa Cruz/San Benito	1,216	1,176	96.7
Sierra/Nevada	321	261	*
Siskiyou/Modoc	174	195	*

SOURCE: OCSE 157 Lines 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year) and 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 24; therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

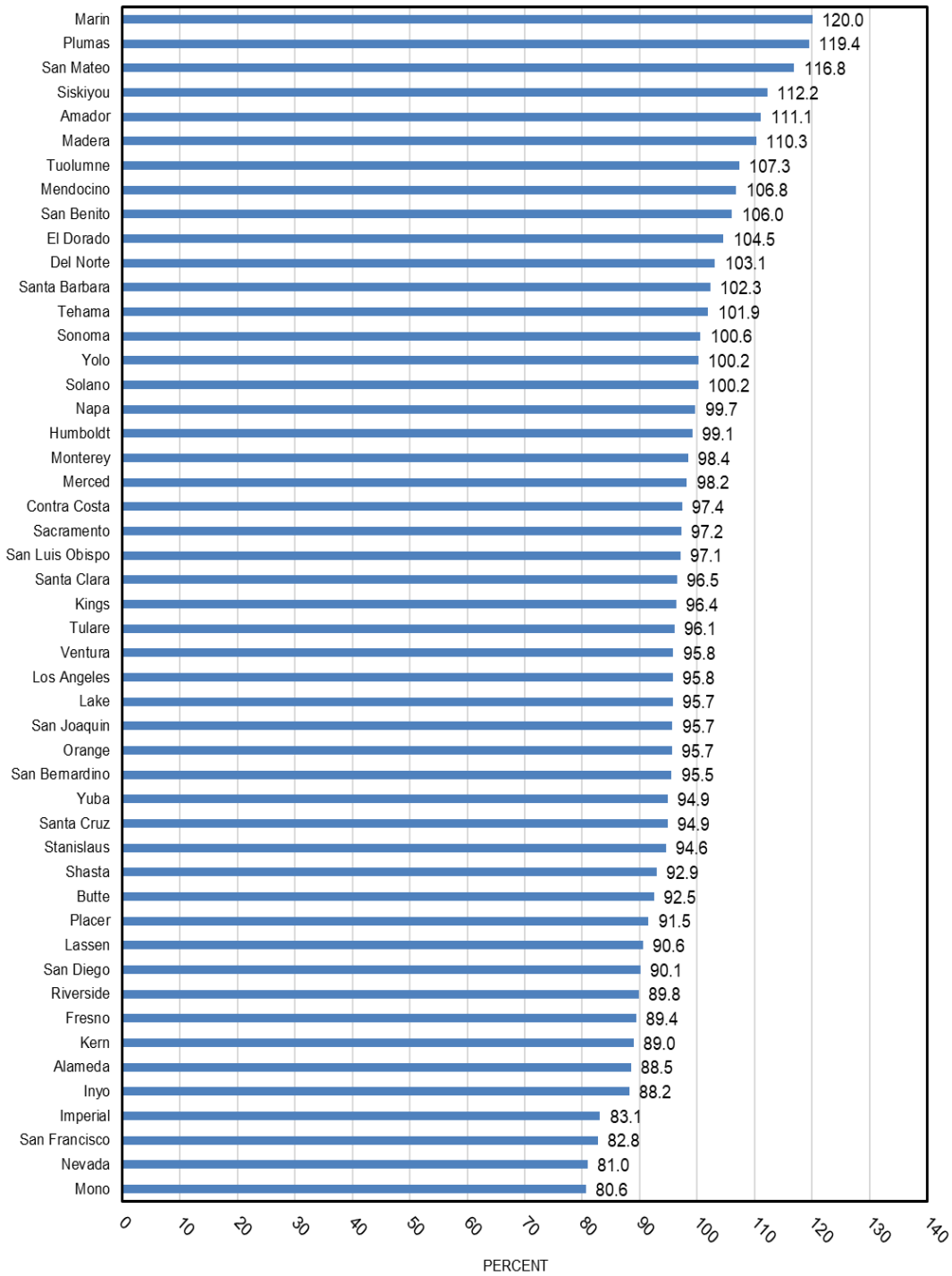
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2017 - 2021

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	94.3%	93.6%	93.8%	88.6%	94.5%	6.7%	0.2%
Alameda	93.5	94.5	95.9	92.1	88.5	-3.9	-5.3
Alpine	*	*	*	*	*	*	*
Amador	108.2	90.1	83.6	94.8	111.1	17.2	2.7
Butte	94.6	106.0	88.8	90.8	92.5	1.9	-2.2
Calaveras	1450.0	*	*	*	*	*	*
Colusa	100.0	*	*	*	*	*	*
Contra Costa	103.2	99.2	99.9	90.3	97.4	7.9	-5.6
Del Norte	115.5	121.4	95.3	82.2	103.1	25.4	-10.7
El Dorado	112.8	103.3	104.1	98.5	104.5	6.1	-7.4
Fresno	99.4	102.7	96.6	92.4	89.4	-3.2	-10.1
Glenn	*	*	*	*	*	*	*
Humboldt	94.7	98.6	100.6	87.3	99.1	13.5	4.6
Imperial	83.8	80.3	79.2	65.5	83.1	26.9	-0.8
Inyo	94.2	89.7	101.1	76.9	88.2	14.7	-6.4
Kern	97.9	92.9	91.3	87.5	89.0	1.7	-9.1
Kings	102.8	102.2	97.7	106.4	96.4	-9.4	-6.2
Lake	114.9	89.4	113.1	98.6	95.7	-2.9	-16.7
Lassen	93.8	81.8	108.5	100.0	90.6	-9.4	-3.4
Los Angeles	89.4	86.9	91.1	82.7	95.8	15.8	7.2
Madera	112.9	117.2	101.5	113.8	110.3	-3.1	-2.3
Marin	97.7	100.3	79.9	92.0	120.0	30.4	22.8
Mariposa	*	*	*	*	*	*	*
Mendocino	106.5	98.8	100.0	92.2	106.8	15.8	0.3
Merced	111.1	97.9	102.5	101.3	98.2	-3.1	-11.6
Modoc	*	*	*	*	*	*	*
Mono	83.9	123.1	91.7	87.9	80.6	-8.3	-3.9
Monterey	95.2	103.6	100.3	94.8	98.4	3.8	3.4
Napa	96.1	117.0	121.1	84.5	99.7	18.0	3.7
Nevada	126.6	101.3	101.9	98.5	81.0	-17.8	-36.0
Orange	95.4	90.5	92.2	88.4	95.7	8.3	0.3
Placer	84.7	102.1	89.9	89.2	91.5	2.6	8.0
Plumas	136.8	111.1	116.2	131.0	119.4	-8.9	-12.7
Riverside	100.0	97.4	97.8	86.9	89.8	3.3	-10.2
Sacramento	96.8	98.1	95.0	94.0	97.2	3.4	0.4
San Benito	91.9	114.4	83.3	91.2	106.0	16.2	15.3
San Bernardino	99.1	100.6	96.1	91.8	95.5	4.0	-3.6
San Diego	87.8	85.6	87.0	83.3	90.1	8.2	2.6
San Francisco	85.4	88.5	90.1	90.4	82.8	-8.4	-3.0
San Joaquin	103.0	101.6	96.6	94.1	95.7	1.7	-7.1
San Luis Obispo	96.9	96.0	96.2	94.6	97.1	2.6	0.2
San Mateo	104.7	102.8	106.5	115.0	116.8	1.6	11.6
Santa Barbara	99.6	95.9	101.9	94.1	102.3	8.7	2.7
Santa Clara	90.8	88.8	96.0	88.1	96.5	9.5	6.3
Santa Cruz	85.7	100.2	92.2	91.4	94.9	3.8	10.7
Shasta	97.7	100.1	96.9	106.8	92.9	-13.0	-4.9
Sierra	*	*	*	*	*	*	*
Siskiyou	110.6	95.5	120.7	104.5	112.2	7.4	1.4
Solano	99.7	100.2	92.8	98.8	100.2	1.4	0.5
Sonoma	93.9	95.4	84.6	95.9	100.6	4.9	7.1
Stanislaus	93.6	97.8	91.5	95.2	94.6	-0.6	1.1
Sutter	61.4	*	*	*	*	*	*
Tehama	102.7	110.0	103.0	104.6	101.9	-2.6	-0.8
Trinity	*	*	*	*	*	*	*
Tulare	96.3	105.8	112.1	95.4	96.1	0.7	-0.2
Tuolumne	101.7	96.4	129.8	91.7	107.3	17.0	5.5
Ventura	94.4	94.9	94.4	87.9	95.8	9.0	1.5
Yolo	112.0	109.2	95.2	108.2	100.2	-7.4	-10.5
Yuba	*	137.5	84.7	87.5	94.9	8.5	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Humboldt/Trinity	*	*	*	*	*	*	*
Inyo/Mono	91.9	96.2	98.5	79.6	86.2	8.3	-6.2
Merced/Mariposa	*	*	*	*	*	*	*
Santa Cruz/San Benito	86.7	102.4	90.6	91.4	96.7	5.8	11.5
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	*	*	*	*	*	*

SOURCE: OCSE 157 Lines 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year) and 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

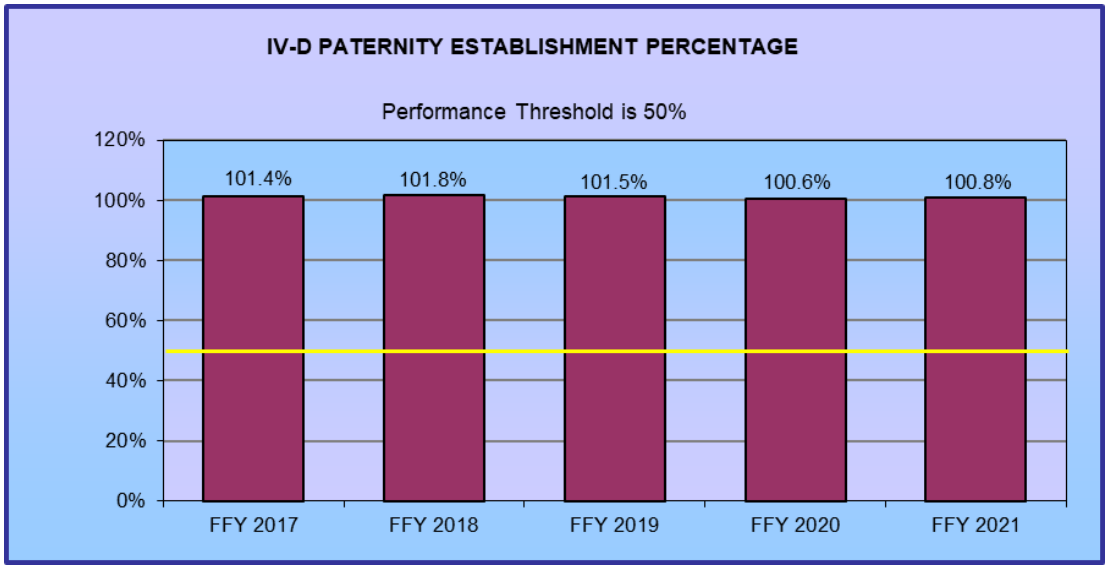


For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
NOTE: Alpine, Calaveras, Colusa, Glenn, Mariposa, Modoc, Sierra, Sutter and Trinity counties are not included in this chart as no activity was reported by Vital Records or there were no birthing hospitals in those counties

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.[2]

Though California elects to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.



In FFY 2021, IV-D PEP was 100.8 percent, a slight increase of 0.2 percentage points from the previous year. See Tables B and B-1 on pages 12 and 13.

[2] This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the FFY with Paternity Established or Acknowledged), divided by Line 5a (Children in IV-D Cases Open at the End of the Prior FFY Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2021

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	792,864	799,276	100.8%
Alameda	20,171	20,435	101.3
Alpine	15	13	86.7
Amador	681	700	102.8
Butte	5,199	5,289	101.7
Calaveras	850	905	106.5
Colusa	459	478	104.1
Contra Costa	18,287	18,279	100.0
Del Norte	1,163	1,201	103.3
El Dorado	2,653	2,689	101.4
Fresno	43,941	44,545	101.4
Glenn	1,058	1,131	106.9
Humboldt	2,971	3,102	104.4
Imperial	7,571	7,570	100.0
Inyo	508	511	100.6
Kern	40,434	40,692	100.6
Kings	6,345	6,494	102.3
Lake	1,731	1,859	107.4
Lassen	847	890	105.1
Los Angeles	186,598	184,811	99.0
Madera	5,113	5,563	108.8
Marin	1,416	1,427	100.8
Mariposa	366	372	101.6
Mendocino	2,070	2,102	101.5
Merced	11,111	11,434	102.9
Modoc	174	183	105.2
Mono	147	166	112.9
Monterey	10,105	10,426	103.2
Napa	1,823	1,870	102.6
Nevada	1,440	1,501	104.2
Orange	40,654	40,688	100.1
Placer	3,722	3,888	104.5
Plumas	451	475	105.3
Riverside	56,522	58,421	103.4
Sacramento	48,476	48,499	100.0
San Benito	1,338	1,368	102.2
San Bernardino	77,267	77,339	100.1
San Diego	42,797	42,680	99.7
San Francisco	6,179	6,092	98.6
San Joaquin	26,193	26,181	100.0
San Luis Obispo	2,524	2,843	112.6
San Mateo	5,212	5,214	100.0
Santa Barbara	7,832	8,155	104.1
Santa Clara	17,127	17,416	101.7
Santa Cruz	3,154	3,128	99.2
Shasta	5,501	5,470	99.4
Sierra	38	42	110.5
Siskiyou	1,407	1,440	102.3
Solano	9,520	9,765	102.6
Sonoma	6,103	6,379	104.5
Stanislaus	16,790	17,080	101.7
Sutter	2,565	2,688	104.8
Tehama	2,032	2,089	102.8
Trinity	314	299	95.2
Tulare	16,005	17,063	106.6
Tuolumne	1,218	1,228	100.8
Ventura	12,633	12,987	102.8
Yolo	3,796	3,841	101.2
Yuba	2,490	2,559	102.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,764	2,846	103.0
Humboldt/Trinity	3,285	3,401	103.5
Inyo/Mono	655	677	103.4
Merced/Mariposa	11,477	11,806	102.9
Santa Cruz/San Benito	4,492	4,496	100.1
Sierra/Nevada	1,478	1,543	104.4
Siskiyou/Modoc	1,581	1,623	102.7

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 2,243 and 2,679, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

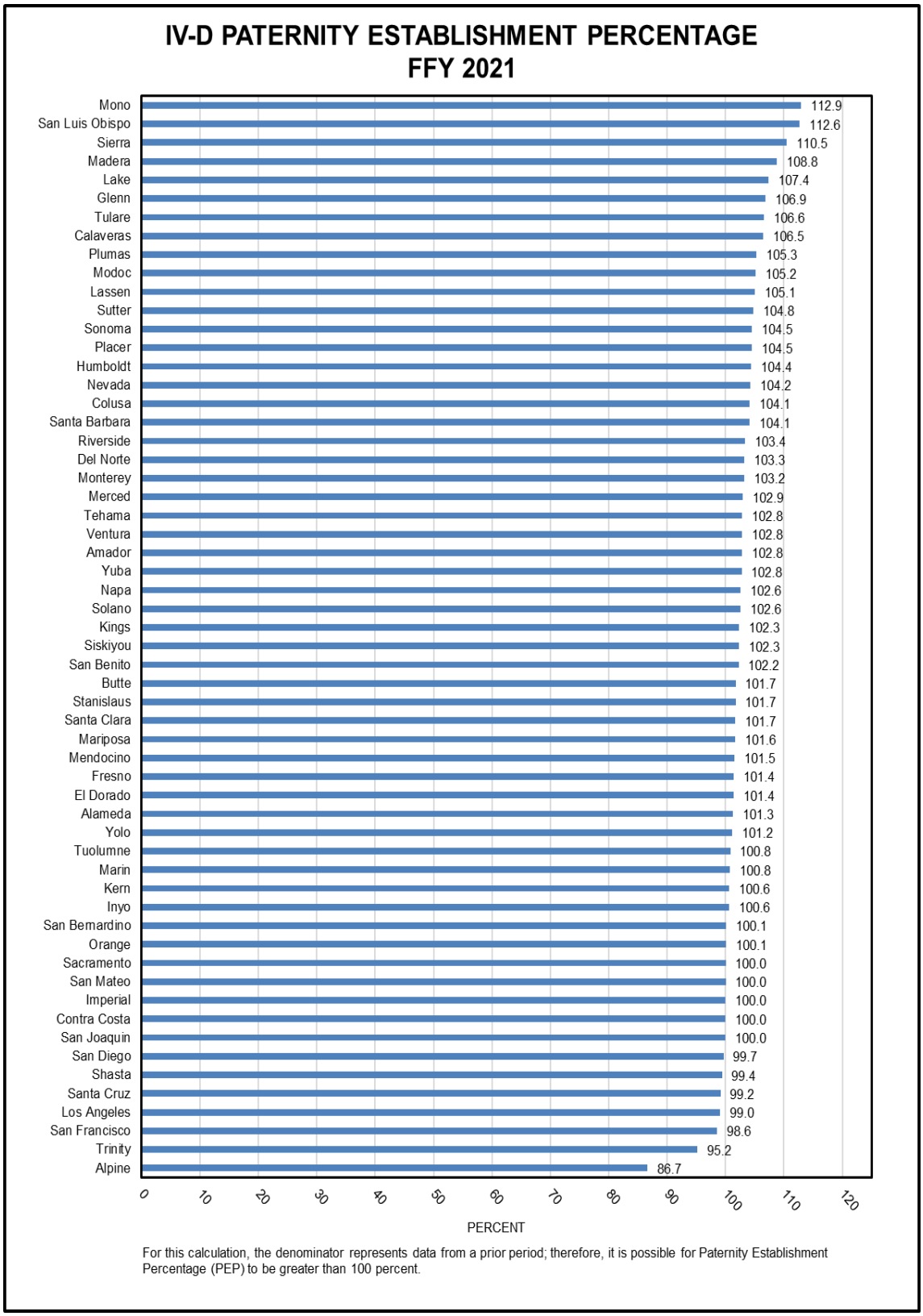
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2017 - 2021

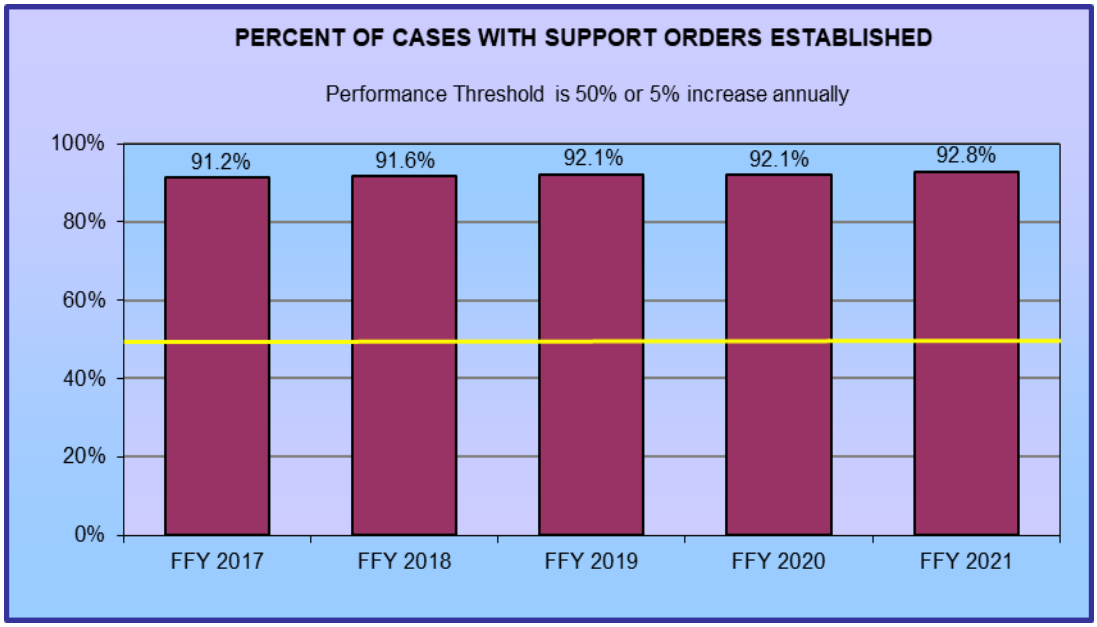
	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	101.4%	101.8%	101.5%	100.6%	100.8%	0.2%	-0.6%
Alameda	104.9	108.0	101.5	100.8	101.3	0.5	-3.4
Alpine	137.5	113.3	130.8	94.1	86.7	-7.9	-36.9
Amador	107.6	104.1	106.1	104.3	102.8	-1.4	-4.5
Butte	103.8	104.6	102.5	101.7	101.7	0.0	-2.0
Calaveras	107.6	106.0	103.8	106.6	106.5	-0.1	-1.0
Colusa	100.4	110.3	108.3	112.9	104.1	-7.8	3.7
Contra Costa	102.1	102.0	107.0	101.0	100.0	-1.0	-2.1
Del Norte	103.6	108.8	107.4	106.0	103.3	-2.5	-0.3
El Dorado	105.6	103.7	105.0	101.5	101.4	-0.1	-4.0
Fresno	107.0	104.7	104.5	101.8	101.4	-0.4	-5.2
Glenn	107.8	108.2	109.2	106.5	106.9	0.4	-0.8
Humboldt	110.6	104.3	108.4	104.3	104.4	0.1	-5.6
Imperial	105.6	103.8	102.6	99.1	100.0	0.9	-5.3
Inyo	104.2	103.1	105.1	100.7	100.6	-0.1	-3.5
Kern	103.1	106.4	103.1	101.4	100.6	-0.8	-2.4
Kings	108.0	108.8	107.4	105.1	102.3	-2.7	-5.3
Lake	111.5	110.4	111.8	108.9	107.4	-1.4	-3.7
Lassen	104.1	107.5	105.5	109.1	105.1	-3.7	1.0
Los Angeles	95.7	96.3	97.5	98.2	99.0	0.8	3.4
Madera	118.8	115.7	111.0	111.1	108.8	-2.1	-8.4
Marin	104.5	105.6	105.1	104.8	100.8	-3.8	-3.5
Mariposa	108.1	109.5	110.8	99.7	101.6	1.9	-6.0
Mendocino	106.3	107.7	103.5	101.6	101.5	-0.1	-4.5
Merced	109.7	108.0	108.6	105.1	102.9	-2.1	-6.2
Modoc	106.5	107.3	80.3	111.6	105.2	-5.7	-1.2
Mono	104.0	104.0	101.2	109.7	112.9	2.9	8.6
Monterey	106.2	106.1	106.0	104.0	103.2	-0.8	-2.8
Napa	106.1	106.8	107.4	105.4	102.6	-2.7	-3.3
Nevada	117.5	109.4	114.2	103.9	104.2	0.3	-11.3
Orange	101.6	102.5	101.6	99.9	100.1	0.2	-1.5
Placer	105.0	107.3	106.7	105.0	104.5	-0.5	-0.5
Plumas	109.4	107.4	109.7	105.6	105.3	-0.3	-3.7
Riverside	100.0	99.9	97.4	99.1	103.4	4.3	3.4
Sacramento	103.3	102.4	100.7	99.4	100.0	0.6	-3.2
San Benito	107.0	108.6	106.4	103.7	102.2	-1.4	-4.5
San Bernardino	102.3	102.0	102.7	102.8	100.1	-2.6	-2.2
San Diego	102.7	104.2	102.6	99.4	99.7	0.3	-2.9
San Francisco	96.6	99.2	100.5	100.9	98.6	-2.3	2.1
San Joaquin	102.8	101.9	102.3	99.5	100.0	0.5	-2.7
San Luis Obispo	118.4	120.5	114.8	112.3	112.6	0.3	-4.9
San Mateo	99.3	99.6	101.0	100.1	100.0	-0.1	0.7
Santa Barbara	108.3	108.4	107.3	104.2	104.1	-0.1	-3.9
Santa Clara	101.6	101.4	102.2	99.9	101.7	1.8	0.1
Santa Cruz	107.0	105.7	103.7	100.5	99.2	-1.3	-7.3
Shasta	104.7	104.8	106.2	100.4	99.4	-1.0	-5.1
Sierra	105.4	115.6	108.8	102.6	110.5	7.7	4.8
Siskiyou	106.0	106.9	108.9	104.0	102.3	-1.6	-3.5
Solano	104.0	106.3	104.0	103.6	102.6	-1.0	-1.3
Sonoma	106.8	105.4	93.4	106.1	104.5	-1.5	-2.2
Stanislaus	104.6	104.8	105.1	103.2	101.7	-1.5	-2.8
Sutter	112.3	108.3	107.9	105.8	104.8	-0.9	-6.7
Tehama	106.0	108.3	109.1	105.7	102.8	-2.7	-3.0
Trinity	104.5	143.9	87.2	108.2	95.2	-12.0	-8.9
Tulare	100.5	101.9	104.7	102.7	106.6	3.8	6.1
Tuolumne	106.5	107.7	106.8	103.6	100.8	-2.7	-5.4
Ventura	104.6	105.7	104.7	102.1	102.8	0.7	-1.7
Yolo	106.1	106.9	102.3	100.3	101.2	0.9	-4.6
Yuba	108.0	108.5	108.7	103.3	102.8	-0.5	-4.8
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	107.3	106.3	105.8	104.6	103.0	-1.5	-4.0
Humboldt/Trinity	110.1	107.4	106.1	104.7	103.5	-1.1	-6.0
Inyo/Mono	104.1	103.3	104.2	102.7	103.4	0.7	-0.7
Merced/Mariposa	109.7	108.1	108.7	104.9	102.9	-1.9	-6.2
Santa Cruz/San Benito	107.0	106.5	104.5	101.5	100.1	-1.4	-6.4
Sierra/Nevada	117.2	109.6	114.1	103.9	104.4	0.5	-10.9
Siskiyou/Modoc	106.1	107.0	105.0	104.8	102.7	-2.0	-3.2

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.


IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FFY 2021
Mono 112.9
San Luis Obispo 112.6
Sierra 110.5
Madera 108.8
Lake 107.4
Glenn 106.9
Tulare 106.6
Calaveras 106.5
Plumas 105.3
Modoc 105.2
Lassen 105.1
Sutter 104.8
Sonoma 104.5
Placer 104.5
Humboldt 104.4
Nevada 104.2
Colusa 104.1
Santa Barbara 104.1
Riverside 103.4
Del Norte 103.3
Monterey 103.2
Merced 102.9
Tehama 102.8
Ventura 102.8
Amador 102.8
Yuba 102.8
Napa 102.6
Solano 102.6
Kings 102.3
Siskiyou 102.3
San Benito 102.2
Butte 101.7
Stanislaus 101.7
Santa Clara 101.7
Mariposa 101.6
Mendocino 101.5
Fresno 101.4
El Dorado 101.4
Alameda 101.3
Yolo 101.2
Tuolumne 100.8
Marin 100.8
Kern 100.6
Inyo 100.6
San Bernardino 100.1
Orange 100.1
Sacramento 100.0
San Mateo 100.0
Imperial 100.0
Contra Costa 100.0
San Joaquin 100.0
San Diego 99.7
Shasta 99.4
Santa Cruz 99.2
Los Angeles 99.0
San Francisco 98.6
Trinity 95.2
Alpine 86.7
0 10 20 30 40 50 60 70 80 90 100 110 120
PERCENT
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.[3] Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.



In FFY 2021, the number of cases statewide was approximately 1.04 million. There were 968,217 cases or 92.8 percent of the approximately 1.04 million cases had support orders established. Performance on this measure increased 0.7 percentage points in FFY 2021 compared to FFY 2020. California receives the maximum amount of federal incentive payments for this measure. See Tables C and C-1 on pages 16 and 17.

[3] This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established), divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2021

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,043,847	968,217	92.8%
Alameda	29,249	27,352	93.5
Alpine	37	37	100.0
Amador	1,026	1,002	97.7
Butte	9,009	8,622	95.7
Calaveras	1,365	1,318	96.6
Colusa	700	636	90.9
Contra Costa	24,768	23,688	95.6
Del Norte	2,019	1,906	94.4
El Dorado	5,005	4,872	97.3
Fresno	56,387	53,207	94.4
Glenn	1,576	1,526	96.8
Humboldt	4,994	4,703	94.2
Imperial	9,447	8,581	90.8
Inyo	840	822	97.9
Kern	48,978	45,157	92.2
Kings	8,462	7,939	93.8
Lake	2,482	2,325	93.7
Lassen	1,402	1,317	93.9
Los Angeles	216,706	196,720	90.8
Madera	6,341	6,009	94.8
Marin	3,600	3,449	95.8
Mariposa	639	575	90.0
Mendocino	3,019	2,840	94.1
Merced	14,543	13,598	93.5
Modoc	268	243	90.7
Mono	198	187	94.4
Monterey	13,199	12,704	96.2
Napa	2,894	2,794	96.5
Nevada	2,438	2,322	95.2
Orange	57,329	54,083	94.3
Placer	6,359	6,204	97.6
Plumas	731	715	97.8
Riverside	74,545	68,887	92.4
Sacramento	67,177	62,864	93.6
San Benito	1,738	1,641	94.4
San Bernardino	90,833	82,489	90.8
San Diego	58,875	51,841	88.1
San Francisco	9,245	8,559	92.6
San Joaquin	31,905	29,465	92.4
San Luis Obispo	3,832	3,620	94.5
San Mateo	7,967	7,630	95.8
Santa Barbara	10,858	10,329	95.1
Santa Clara	27,426	26,119	95.2
Santa Cruz	4,642	4,271	92.0
Shasta	9,182	8,699	94.7
Sierra	88	82	93.2
Siskiyou	2,281	2,152	94.3
Solano	13,777	13,236	96.1
Sonoma	10,001	9,622	96.2
Stanislaus	23,955	23,198	96.8
Sutter	3,778	3,482	92.2
Tehama	3,248	3,054	94.0
Trinity	679	648	95.4
Tulare	22,088	20,566	93.1
Tuolumne	2,098	2,040	97.2
Ventura	17,846	17,114	95.9
Yolo	6,272	5,976	95.3
Yuba	3,501	3,180	90.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,526	4,397	97.1
Humboldt/Trinity	5,673	5,351	94.3
Inyo/Mono	1,038	1,009	97.2
Merced/Mariposa	15,182	14,173	93.4
Santa Cruz/San Benito	6,380	5,912	92.7
Sierra/Nevada	2,526	2,404	95.2
Siskiyou/Modoc	2,549	2,395	94.0

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

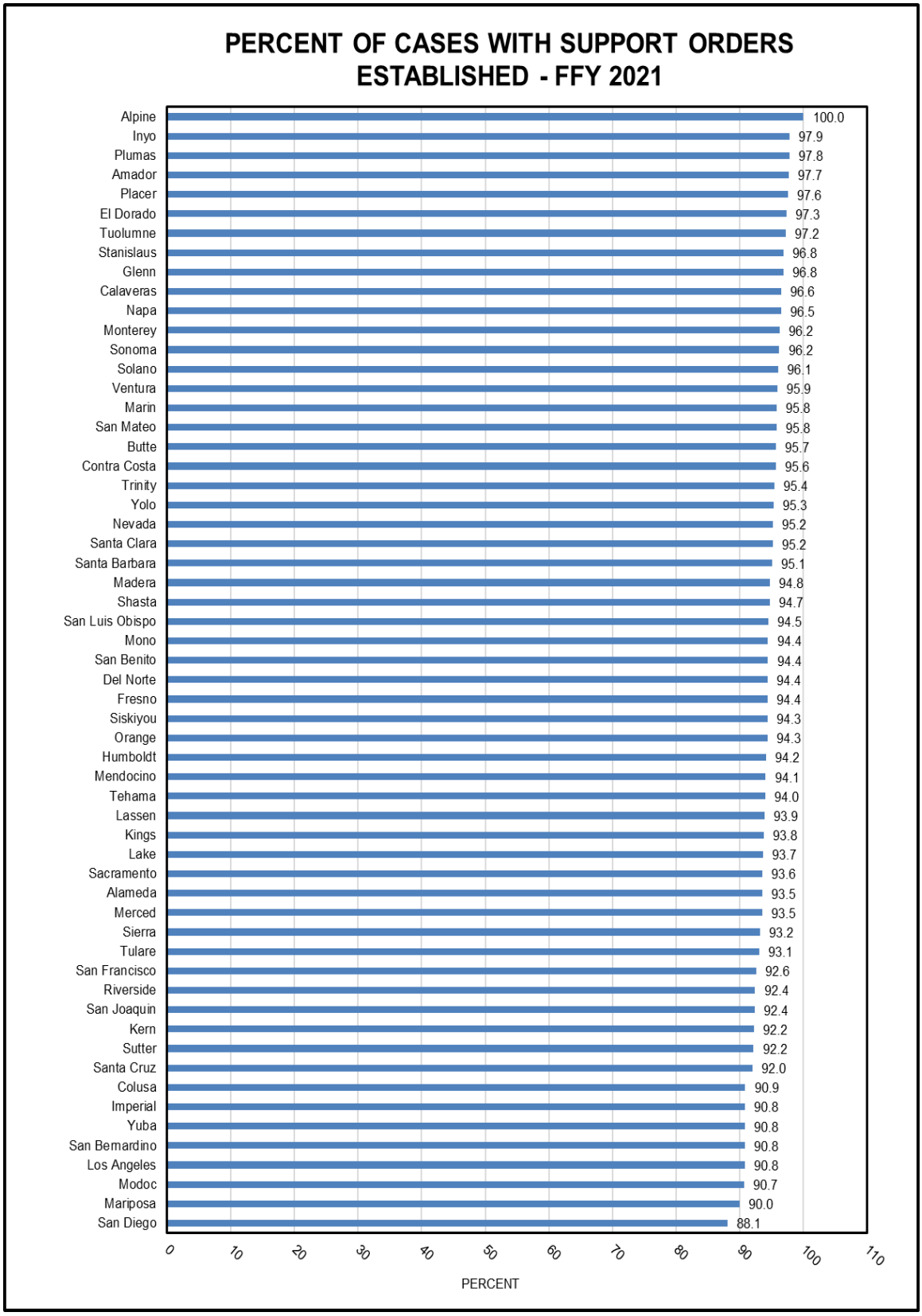
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2017 - 2021

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	91.2%	91.6%	92.1%	92.1%	92.8%	0.8%	1.8%
Alameda	92.3	90.3	92.6	94.0	93.5	-0.5	1.3
Alpine	100.0	100.0	91.7	100.0	100.0	0.0	0.0
Amador	96.0	95.7	96.2	96.6	97.7	1.1	1.8
Butte	92.4	93.2	95.7	95.8	95.7	-0.1	3.6
Calaveras	94.9	94.7	96.1	96.3	96.6	0.3	1.8
Colusa	89.3	92.4	91.8	91.2	90.9	-0.3	1.8
Contra Costa	95.5	95.4	96.3	94.7	95.6	1.0	0.1
Del Norte	94.8	94.9	94.3	94.8	94.4	-0.4	-0.4
El Dorado	95.2	95.9	95.9	97.7	97.3	-0.4	2.2
Fresno	93.1	93.9	94.3	94.0	94.4	0.4	1.4
Glenn	95.4	95.9	96.3	96.6	96.8	0.2	1.5
Humboldt	94.0	94.2	95.1	93.8	94.2	0.4	0.2
Imperial	90.4	91.5	91.6	91.2	90.8	-0.4	0.4
Inyo	96.8	97.0	97.3	96.7	97.9	1.2	1.1
Kern	90.8	89.8	89.5	90.2	92.2	2.2	1.5
Kings	93.6	93.4	93.6	93.8	93.8	0.0	0.2
Lake	91.8	92.5	91.3	93.3	93.7	0.4	2.1
Lassen	93.7	92.5	91.2	93.2	93.9	0.8	0.2
Los Angeles	88.0	89.7	91.3	90.4	90.8	0.4	3.2
Madera	93.7	94.0	94.1	94.2	94.8	0.6	1.2
Marin	97.5	97.4	97.3	96.5	95.8	-0.7	-1.7
Mariposa	95.4	94.0	95.0	92.8	90.0	-3.0	-5.7
Mendocino	93.9	92.7	93.0	93.0	94.1	1.2	0.2
Merced	92.3	93.5	93.9	92.6	93.5	1.0	1.3
Modoc	91.3	91.7	88.3	87.7	90.7	3.4	-0.7
Mono	94.6	96.6	97.7	98.5	94.4	-4.2	-0.2
Monterey	93.6	95.0	94.9	95.2	96.2	1.1	2.8
Napa	95.6	94.8	94.9	95.4	96.5	1.2	0.9
Nevada	96.9	97.0	96.1	96.8	95.2	-1.7	-1.8
Orange	92.4	93.0	93.6	93.8	94.3	0.5	2.1
Placer	96.0	96.9	96.6	96.9	97.6	0.7	1.7
Plumas	96.9	97.0	96.2	97.2	97.8	0.6	0.9
Riverside	87.5	88.6	89.3	91.0	92.4	1.5	5.6
Sacramento	91.8	91.3	92.2	93.2	93.6	0.4	2.0
San Benito	93.6	92.6	92.9	93.2	94.4	1.3	0.9
San Bernardino	89.8	89.9	89.0	89.2	90.8	1.8	1.1
San Diego	89.8	89.1	87.9	86.9	88.1	1.4	-1.9
San Francisco	89.8	90.9	92.9	92.4	92.6	0.2	3.1
San Joaquin	91.9	91.8	91.7	91.9	92.4	0.5	0.5
San Luis Obispo	97.3	96.5	96.0	95.6	94.5	-1.2	-2.9
San Mateo	94.8	94.5	93.9	94.9	95.8	0.9	1.1
Santa Barbara	94.2	93.7	94.5	95.5	95.1	-0.4	1.0
Santa Clara	93.3	93.2	93.7	94.3	95.2	1.0	2.0
Santa Cruz	92.9	91.1	90.6	91.8	92.0	0.2	-1.0
Shasta	94.3	94.1	93.6	93.5	94.7	1.3	0.4
Sierra	93.0	96.7	93.5	93.5	93.2	-0.3	0.2
Siskiyou	94.4	94.7	95.2	95.8	94.3	-1.6	-0.1
Solano	93.4	93.1	93.6	94.9	96.1	1.3	2.9
Sonoma	96.6	96.2	95.5	95.9	96.2	0.3	-0.4
Stanislaus	95.3	95.7	95.5	96.2	96.8	0.6	1.6
Sutter	91.2	91.3	91.6	91.7	92.2	0.5	1.1
Tehama	94.3	94.4	93.0	93.6	94.0	0.4	-0.3
Trinity	93.3	90.7	95.8	95.4	95.4	0.0	2.3
Tulare	96.6	96.0	96.3	95.6	93.1	-2.6	-3.6
Tuolumne	96.1	96.9	96.7	96.8	97.2	0.4	1.1
Ventura	94.1	94.0	94.6	95.1	95.9	0.8	1.9
Yolo	95.0	94.8	93.8	94.8	95.3	0.5	0.3
Yuba	91.1	91.2	89.6	89.8	90.8	1.1	-0.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	95.7	96.0	96.4	96.6	97.1	0.5	1.5
Humboldt/Trinity	93.9	93.7	95.2	94.0	94.3	0.3	0.4
Inyo/Mono	96.4	96.9	97.4	97.0	97.2	0.2	0.8
Merced/Mariposa	92.4	93.5	93.9	92.6	93.4	0.9	1.1
Santa Cruz/San Benito	93.1	91.5	91.2	92.2	92.7	0.5	-0.4
Sierra/Nevada	96.8	97.0	96.0	96.7	95.2	-1.6	-1.7
Siskiyou/Modoc	94.0	94.4	94.5	95.0	94.0	-1.1	0.0

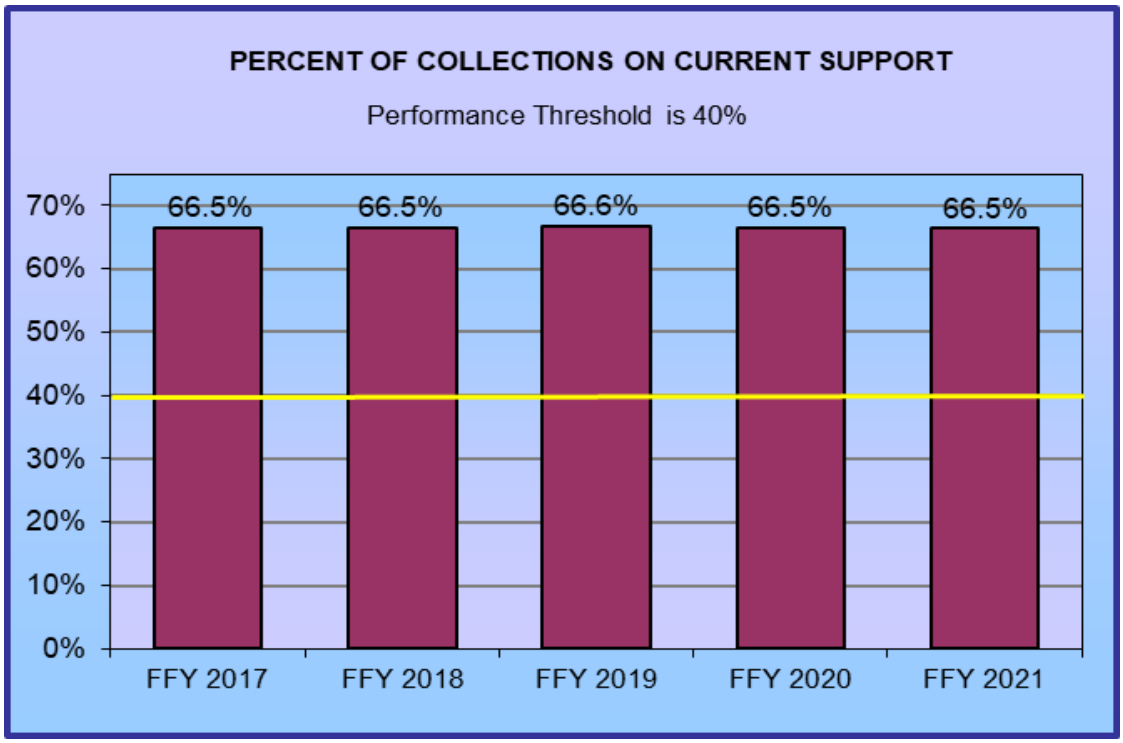
SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)


PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED - FFY 2021
Alpine 100.0
Inyo 97.9
Plumas 97.8
Amador 97.7
Placer 97.6
El Dorado 97.3
Tuolumne 97.2
Stanislaus 96.8
Glenn 96.8
Calaveras 96.6
Napa 96.5
Monterey 96.2
Sonoma 96.2
Solano 96.1
Ventura 95.9
Marin 95.8
San Mateo 95.8
Butte 95.7
Contra Costa 95.6
Trinity 95.4
Yolo 95.3
Nevada 95.2
Santa Clara 95.2
Santa Barbara 95.1
Madera 94.8
Shasta 94.7
San Luis Obispo 94.5
Mono 94.4
San Benito 94.4
Del Norte 94.4
Fresno 94.4
Siskiyou 94.3
Orange 94.3
Humboldt 94.2
Mendocino 94.1
Tehama 94.0
Lassen 93.9
Kings 93.8
Lake 93.7
Sacramento 93.6
Alameda 93.5
Merced 93.5
Sierra 93.2
Tulare 93.1
San Francisco 92.6
Riverside 92.4
San Joaquin 92.4
Kern 92.2
Sutter 92.2
Santa Cruz 92.0
Colusa 90.9
Imperial 90.8
Yuba 90.8
San Bernardino 90.8
Los Angeles 90.8
Modoc 90.7
Mariposa 90.0
San Diego 88.1
0 10 20 30 40 50 60 70 80 90 100 110
PERCENT

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.[4]

Current Assistance, Former Assistance and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period with current support due are all included in the measure.



In FFY 2021, California collected and distributed $1.67 billion or 66.5 percent of the $2.51 billion in current support owed. The percent remained the same in FFY 2021 as in FFY 2020. See Tables D and D-1 on pages 20 and 21.

[4] This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2021

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	$2,511,906,257	$1,670,092,328	66.5%
Alameda	80,230,428	54,417,886	67.8
Alpine	44,234	17,768	40.2
Amador	2,992,642	2,258,197	75.5
Butte	16,415,218	10,470,617	63.8
Calaveras	3,326,065	2,340,938	70.4
Colusa	1,896,073	1,318,053	69.5
Contra Costa	71,713,860	52,003,286	72.5
Del Norte	2,853,416	1,761,120	61.7
El Dorado	12,536,336	9,107,193	72.6
Fresno	100,210,650	61,401,790	61.3
Glenn	3,598,528	2,313,149	64.3
Humboldt	8,624,141	5,874,377	68.1
Imperial	25,242,310	17,756,912	70.3
Inyo	1,716,742	1,146,370	66.8
Kern	97,395,111	59,548,384	61.1
Kings	14,370,006	10,526,421	73.3
Lake	5,011,012	3,074,580	61.4
Lassen	2,737,614	1,832,774	66.9
Los Angeles	499,947,092	314,101,381	62.8
Madera	12,599,892	8,276,032	65.7
Marin	10,330,744	8,184,048	79.2
Mariposa	1,141,346	827,551	72.5
Mendocino	5,382,306	3,726,887	69.2
Merced	28,200,746	18,433,922	65.4
Modoc	438,025	294,463	67.2
Mono	618,835	432,854	69.9
Monterey	44,240,108	29,463,546	66.6
Napa	10,506,685	7,618,178	72.5
Nevada	5,558,024	4,220,747	75.9
Orange	182,824,817	123,916,259	67.8
Placer	25,914,637	19,743,454	76.2
Plumas	1,938,749	1,410,832	72.8
Riverside	190,038,201	118,346,028	62.3
Sacramento	122,002,906	81,545,840	66.8
San Benito	5,757,757	4,095,019	71.1
San Bernardino	201,813,522	133,011,614	65.9
San Diego	175,309,512	122,881,282	70.1
San Francisco	22,556,602	16,547,183	73.4
San Joaquin	65,489,417	43,837,966	66.9
San Luis Obispo	15,428,142	11,132,644	72.2
San Mateo	29,843,553	21,456,016	71.9
Santa Barbara	30,235,713	20,623,678	68.2
Santa Clara	82,668,614	56,276,285	68.1
Santa Cruz	13,213,234	8,963,340	67.8
Shasta	16,173,922	11,801,534	73.0
Sierra	120,778	92,697	76.7
Siskiyou	3,350,906	2,342,082	69.9
Solano	40,224,332	27,446,794	68.2
Sonoma	30,240,503	21,848,910	72.3
Stanislaus	57,219,315	37,902,292	66.2
Sutter	7,615,440	5,286,626	69.4
Tehama	6,377,612	4,235,522	66.4
Trinity	1,033,337	701,569	67.9
Tulare	36,261,076	26,997,567	74.5
Tuolumne	4,411,880	3,318,241	75.2
Ventura	53,666,932	36,985,114	68.9
Yolo	13,656,832	10,149,529	74.3
Yuba	6,639,825	4,446,987	67.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	10,774,821	7,935,145	73.6
Humboldt/Trinity	9,657,479	6,575,946	68.1
Inyo/Mono	2,335,577	1,579,224	67.6
Merced/Mariposa	29,342,092	19,261,473	65.6
Santa Cruz/San Benito	18,970,992	13,058,359	68.8
Sierra/Nevada	5,678,802	4,313,444	76.0
Siskiyou/Modoc	3,788,931	2,636,545	69.6

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

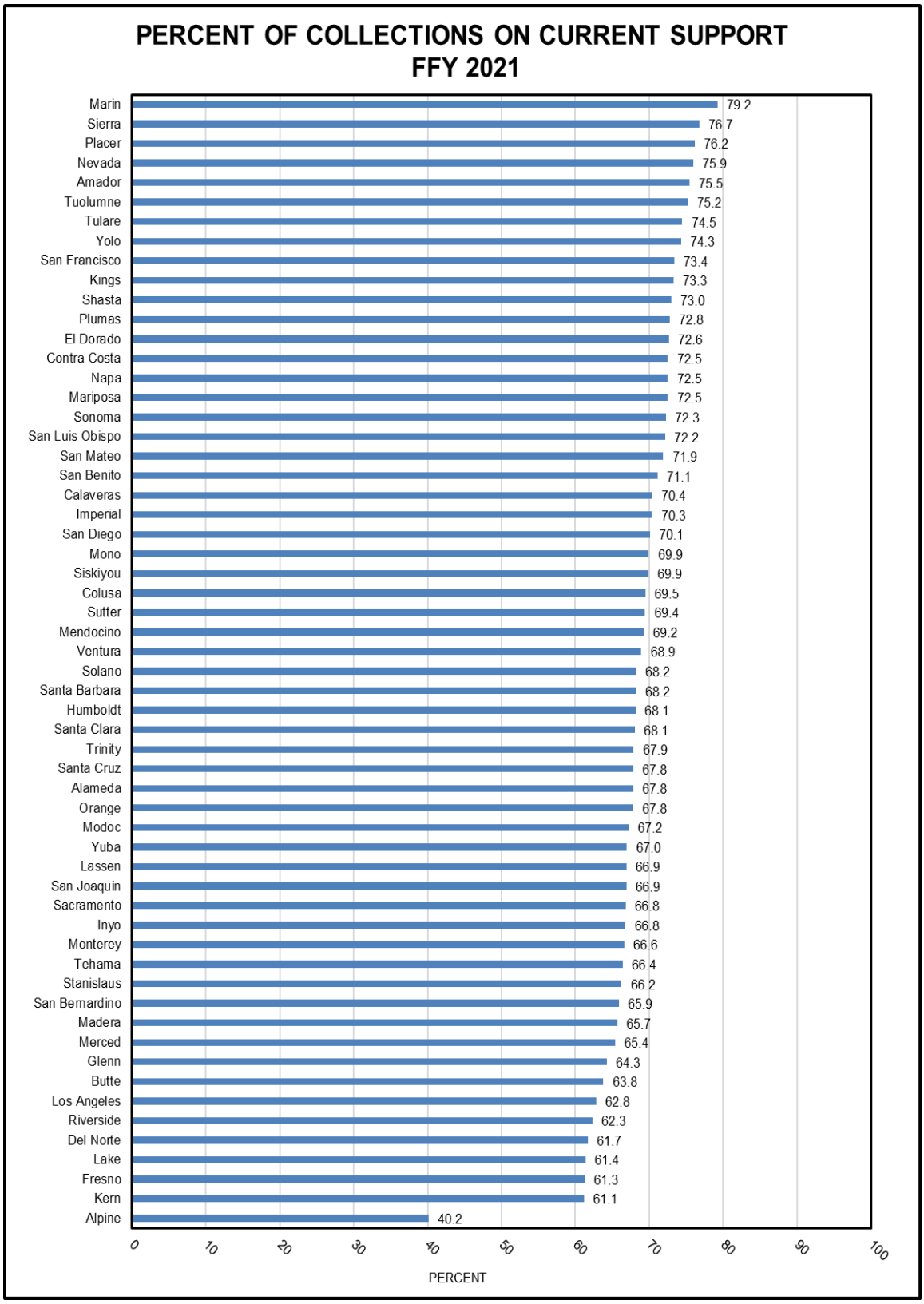
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2017 - 2021

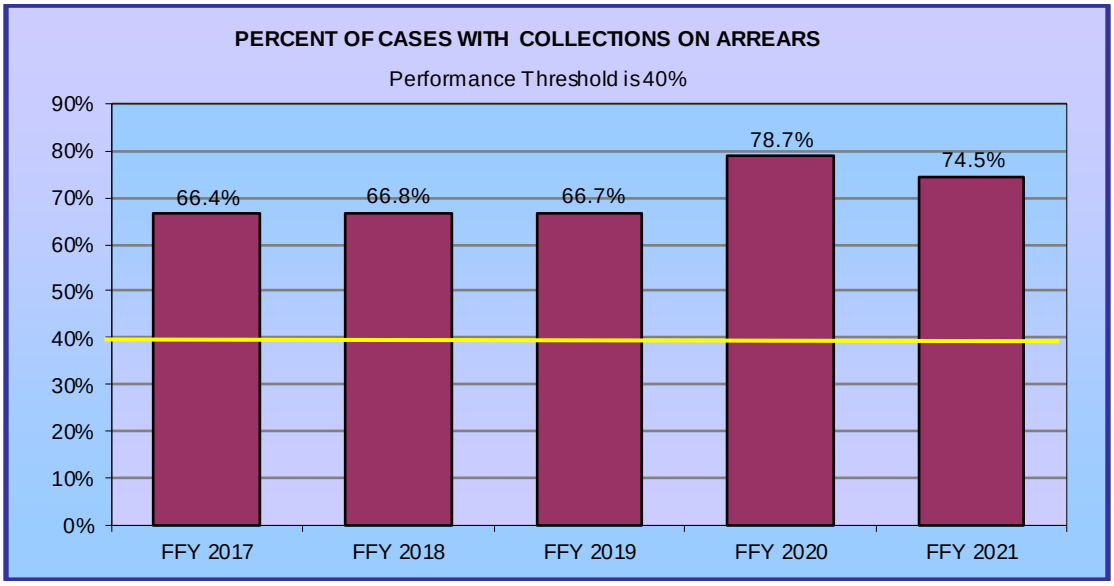
	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	66.5%	66.5%	66.6%	66.5%	66.5%	0.0%	0.0%
Alameda	72.2	71.3	70.1	68.6	67.8	-1.2	-6.1
Alpine	73.5	70.9	68.3	51.6	40.2	-22.1	-45.3
Amador	80.8	82.9	79.3	77.6	75.5	-2.7	-6.6
Butte	67.2	65.7	63.2	63.1	63.8	1.1	-5.1
Calaveras	75.8	77.2	72.6	72.1	70.4	-2.4	-7.1
Colusa	69.0	69.9	69.8	69.0	69.5	0.7	0.7
Contra Costa	71.8	72.5	73.4	72.2	72.5	0.4	1.0
Del Norte	61.7	60.6	59.2	59.4	61.7	3.9	0.0
El Dorado	73.3	73.6	73.5	72.9	72.6	-0.4	-1.0
Fresno	62.5	61.1	59.0	59.9	61.3	2.3	-1.9
Glenn	69.2	68.3	64.0	64.5	64.3	-0.3	-7.1
Humboldt	68.8	70.1	69.4	69.0	68.1	-1.3	-1.0
Imperial	67.9	68.1	68.4	70.2	70.3	0.1	3.5
Inyo	68.3	70.8	69.0	67.5	66.8	-1.0	-2.2
Kern	61.0	61.9	61.1	61.3	61.1	-0.3	0.2
Kings	71.6	71.6	71.0	72.8	73.3	0.7	2.4
Lake	63.1	64.0	62.0	61.3	61.4	0.2	-2.7
Lassen	70.2	70.9	70.5	65.5	66.9	2.1	-4.7
Los Angeles	61.0	62.1	63.1	62.9	62.8	-0.2	3.0
Madera	63.7	64.0	65.7	66.0	65.7	-0.5	3.1
Marin	78.2	76.6	78.4	77.4	79.2	2.3	1.3
Mariposa	71.1	72.2	70.3	69.4	72.5	4.5	2.0
Mendocino	67.5	66.6	68.1	69.3	69.2	-0.1	2.5
Merced	68.6	66.4	65.2	65.1	65.4	0.5	-4.7
Modoc	64.6	61.3	66.3	67.7	67.2	-0.7	4.0
Mono	76.8	79.5	72.7	75.7	69.9	-7.7	-9.0
Monterey	66.2	65.5	66.0	66.8	66.6	-0.3	0.6
Napa	70.4	71.1	71.2	72.1	72.5	0.6	3.0
Nevada	78.3	79.4	77.7	75.9	75.9	0.0	-3.1
Orange	68.2	68.3	68.7	68.2	67.8	-0.6	-0.6
Placer	72.7	73.5	75.8	76.2	76.2	0.0	4.8
Plumas	74.3	73.1	75.5	75.4	72.8	-3.4	-2.0
Riverside	62.4	61.1	60.7	61.0	62.3	2.1	-0.2
Sacramento	66.2	67.0	67.1	67.2	66.8	-0.6	0.9
San Benito	71.8	73.4	73.6	73.0	71.1	-2.6	-1.0
San Bernardino	63.6	63.4	64.5	65.7	65.9	0.3	3.6
San Diego	71.8	71.8	71.6	70.8	70.1	-1.0	-2.4
San Francisco	75.9	76.2	76.2	72.7	73.4	1.0	-3.3
San Joaquin	68.7	67.6	66.8	67.2	66.9	-0.4	-2.6
San Luis Obispo	78.1	76.4	74.8	73.0	72.2	-1.1	-7.6
San Mateo	72.6	73.1	73.3	71.4	71.9	0.7	-1.0
Santa Barbara	68.3	67.7	67.8	67.9	68.2	0.4	-0.1
Santa Clara	67.9	68.6	69.6	69.2	68.1	-1.6	0.3
Santa Cruz	67.1	68.3	67.9	67.3	67.8	0.7	1.0
Shasta	72.3	72.4	71.9	72.3	73.0	1.0	1.0
Sierra	88.9	87.7	88.5	84.1	76.7	-8.8	-13.7
Siskiyou	69.9	68.7	68.4	68.2	69.9	2.5	0.0
Solano	69.4	69.4	69.6	68.6	68.2	-0.6	-1.7
Sonoma	72.7	73.3	73.1	72.6	72.3	-0.4	-0.6
Stanislaus	67.9	66.2	66.0	66.3	66.2	-0.2	-2.5
Sutter	69.2	68.0	68.8	70.2	69.4	-1.1	0.3
Tehama	69.3	68.4	67.3	66.6	66.4	-0.3	-4.2
Trinity	65.0	65.2	64.2	64.8	67.9	4.8	4.5
Tulare	74.4	74.4	74.8	74.7	74.5	-0.3	0.1
Tuolumne	77.7	78.1	77.6	75.8	75.2	-0.8	-3.2
Ventura	70.4	69.6	69.1	68.5	68.9	0.6	-2.1
Yolo	71.8	71.5	71.4	72.4	74.3	2.6	3.5
Yuba	68.1	66.3	65.0	66.3	67.0	1.1	-1.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	77.9	79.0	76.6	75.1	73.6	-2.0	-5.5
Humboldt/Trinity	68.5	69.5	68.8	68.6	68.1	-0.7	-0.6
Inyo/Mono	70.7	73.2	70.1	69.7	67.6	-3.0	-4.4
Merced/Mariposa	68.7	66.7	65.4	65.3	65.6	0.5	-4.5
Santa Cruz/San Benito	68.4	69.7	69.5	69.0	68.8	-0.3	0.6
Sierra/Nevada	78.7	79.6	78.0	76.1	76.0	-0.1	-3.4
Siskiyou/Modoc	69.1	67.6	68.1	68.1	69.6	2.2	0.7

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)


PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FFY 2021
Marin 79.2
Sierra 76.7
Placer 76.2
Nevada 75.9
Amador 75.5
Tuolumne 75.2
Tulare 74.5
Yolo 74.3
San Francisco 73.4
Kings 73.3
Shasta 73.0
Plumas 72.8
El Dorado 72.6
Contra Costa 72.5
Napa 72.5
Mariposa 72.5
Sonoma 72.3
San Luis Obispo 72.2
San Mateo 71.9
San Benito 71.1
Calaveras 70.4
Imperial 70.3
San Diego 70.1
Mono 69.9
Siskiyou 69.9
Colusa 69.5
Sutter 69.4
Mendocino 69.2
Ventura 68.9
Solano 68.2
Santa Barbara 68.2
Humboldt 68.1
Santa Clara 68.1
Trinity 67.9
Santa Cruz 67.8
Alameda 67.8
Orange 67.8
Modoc 67.2
Yuba 67.0
Lassen 66.9
San Joaquin 66.9
Sacramento 66.8
Inyo 66.8
Monterey 66.6
Tehama 66.4
Stanislaus 66.2
San Bernardino 65.9
Madera 65.7
Merced 65.4
Glenn 64.3
Butte 63.8
Los Angeles 62.8
Riverside 62.3
Del Norte 61.7
Lake 61.4
Fresno 61.3
Kern 61.1
Alpine 40.2
0
10
20
30
40
50
60
70
80
90
100
PERCENT

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made toward that arrearage during the FFY.[5] (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.



In FFY 2021, California's performance for this measure was 74.5 percent. The Percent of Cases with Collections on Arrears decreased by 4.2 percentage points from FFY 2020 to FFY 2021. See Tables E and E-1 on pages 24 and 25.

[5] This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2021

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	797,487	594,178	74.5%
Alameda	20,829	16,227	77.9
Alpine	31	22	71.0
Amador	822	659	80.2
Butte	7,936	5,964	75.2
Calaveras	1,091	836	76.6
Colusa	534	419	78.5
Contra Costa	18,645	14,473	77.6
Del Norte	1,893	1,318	69.6
El Dorado	4,287	3,328	77.6
Fresno	41,026	29,912	72.9
Glenn	1,401	1,035	73.9
Humboldt	3,759	2,901	77.2
Imperial	7,657	5,649	73.8
Inyo	688	493	71.7
Kern	36,400	25,767	70.8
Kings	5,867	4,585	78.1
Lake	2,066	1,573	76.1
Lassen	1,224	860	70.3
Los Angeles	160,622	113,895	70.9
Madera	4,561	3,481	76.3
Marin	3,377	2,370	70.2
Mariposa	424	320	75.5
Mendocino	2,419	1,832	75.7
Merced	11,600	8,557	73.8
Modoc	202	142	70.3
Mono	157	117	74.5
Monterey	12,153	9,007	74.1
Napa	2,593	2,024	78.1
Nevada	1,936	1,580	81.6
Orange	47,151	34,532	73.2
Placer	5,304	4,307	81.2
Plumas	620	498	80.3
Riverside	58,715	42,881	73.0
Sacramento	46,443	35,452	76.3
San Benito	1,531	1,187	77.5
San Bernardino	66,070	49,810	75.4
San Diego	44,574	34,244	76.8
San Francisco	7,026	5,519	78.6
San Joaquin	21,039	15,842	75.3
San Luis Obispo	2,957	2,352	79.5
San Mateo	6,821	5,200	76.2
Santa Barbara	8,687	6,652	76.6
Santa Clara	24,086	18,907	78.5
Santa Cruz	3,876	2,987	77.1
Shasta	7,943	6,278	79.0
Sierra	74	61	82.4
Siskiyou	1,898	1,442	76.0
Solano	11,992	9,329	77.8
Sonoma	8,679	6,727	77.5
Stanislaus	18,980	14,395	75.8
Sutter	3,015	2,311	76.7
Tehama	2,926	2,255	77.1
Trinity	612	482	78.8
Tulare	15,205	11,775	77.4
Tuolumne	1,722	1,376	79.9
Ventura	15,314	11,807	77.1
Yolo	5,336	4,158	77.9
Yuba	2,691	2,066	76.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,666	2,893	78.9
Humboldt/Trinity	4,371	3,383	77.4
Inyo/Mono	845	610	72.2
Merced/Mariposa	12,024	8,877	73.8
Santa Cruz/San Benito	5,407	4,174	77.2
Sierra/Nevada	2,010	1,641	81.6
Siskiyou/Modoc	2,100	1,584	75.4

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

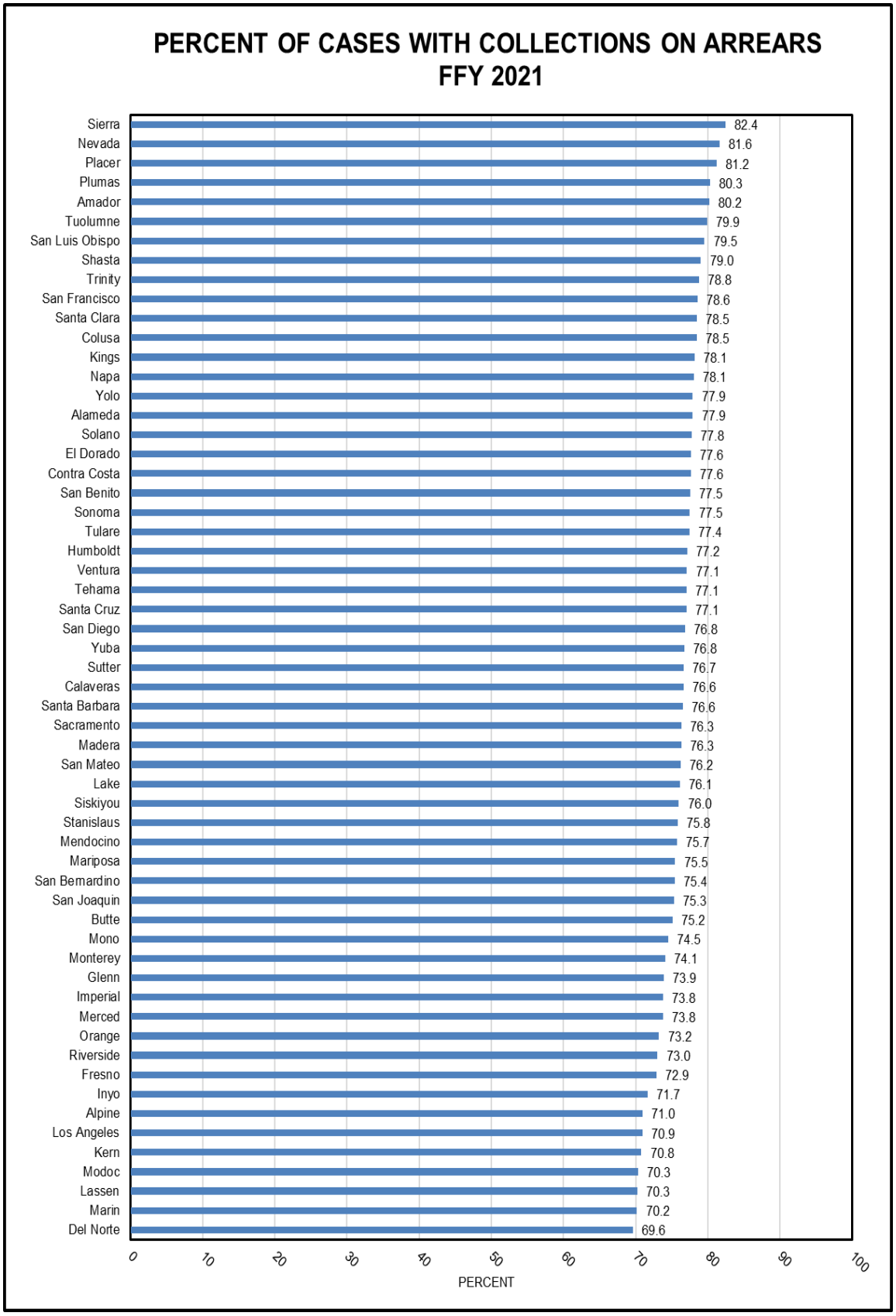
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2017 - 2021

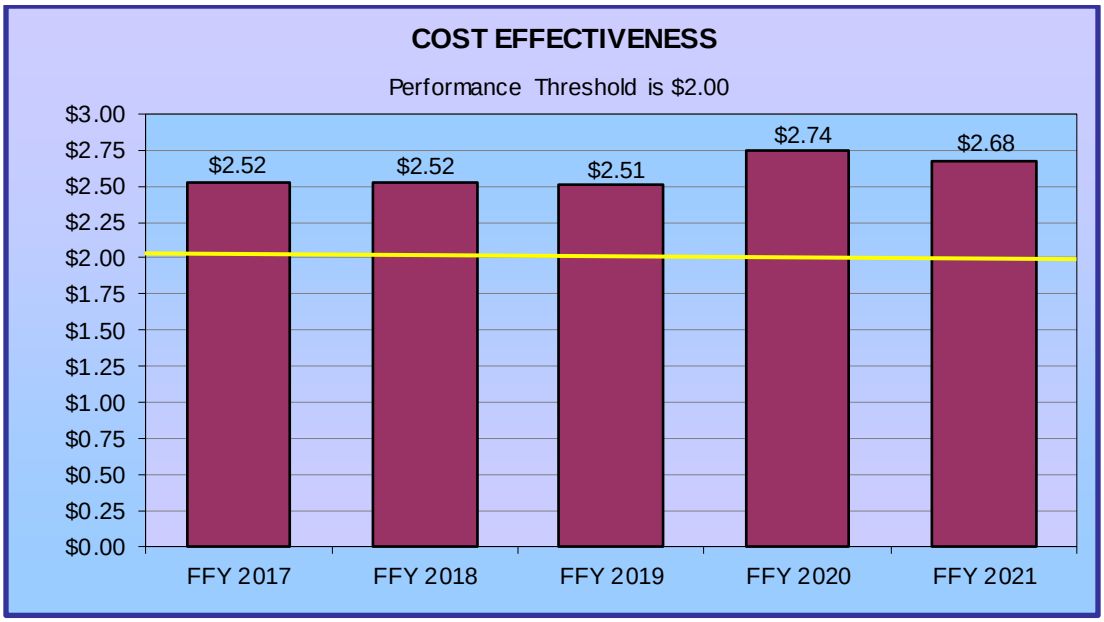
	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	66.4%	66.8%	66.7%	78.7%	74.5%	-5.3%	12.2%
Alameda	77.5	77.0	75.6	82.6	77.9	-5.7	0.5
Alpine	75.8	69.7	66.7	76.7	71.0	-7.4	-6.3
Amador	75.1	77.1	76.9	84.5	80.2	-5.1	6.8
Butte	65.1	63.0	62.5	79.9	75.2	-5.9	15.5
Calaveras	73.8	72.2	71.7	81.3	76.6	-5.8	3.8
Colusa	67.0	72.1	70.8	79.4	78.5	-1.1	17.2
Contra Costa	70.7	70.6	70.7	81.8	77.6	-5.1	9.8
Del Norte	57.8	57.0	56.9	76.5	69.6	-9.0	20.4
El Dorado	68.4	68.5	68.7	81.4	77.6	-4.7	13.5
Fresno	63.6	62.8	61.8	78.3	72.9	-6.9	14.6
Glenn	62.9	63.6	63.6	77.8	73.9	-5.0	17.5
Humboldt	69.3	66.4	67.1	83.4	77.2	-7.4	11.4
Imperial	64.0	65.1	65.5	77.9	73.8	-5.3	15.3
Inyo	64.4	63.4	63.6	76.6	71.7	-6.4	11.3
Kern	58.3	59.0	59.0	76.5	70.8	-7.5	21.4
Kings	65.8	67.4	66.6	80.8	78.1	-3.3	18.7
Lake	67.6	67.4	67.6	80.8	76.1	-5.8	12.6
Lassen	62.0	63.4	64.2	77.7	70.3	-9.5	13.4
Los Angeles	62.6	64.1	64.3	74.6	70.9	-5.0	13.3
Madera	67.6	68.3	67.8	79.7	76.3	-4.3	12.9
Marin	42.8	52.7	57.2	73.4	70.2	-4.4	64.0
Mariposa	69.6	69.1	68.9	80.5	75.5	-6.2	8.5
Mendocino	69.3	68.3	68.5	81.1	75.7	-6.7	9.2
Merced	65.3	64.0	63.8	77.2	73.8	-4.4	13.0
Modoc	54.6	58.0	59.6	67.1	70.3	4.8	28.8
Mono	79.9	75.1	76.3	82.4	74.5	-9.6	-6.8
Monterey	66.8	66.7	66.8	76.5	74.1	-3.1	10.9
Napa	69.2	69.1	71.8	81.9	78.1	-4.6	12.9
Nevada	74.6	73.9	73.6	83.4	81.6	-2.2	9.4
Orange	67.9	67.8	67.7	77.3	73.2	-5.3	7.8
Placer	71.3	72.8	75.2	84.4	81.2	-3.8	13.9
Plumas	74.2	73.6	73.2	83.3	80.3	-3.6	8.2
Riverside	64.8	64.4	64.0	77.7	73.0	-6.0	12.7
Sacramento	64.0	65.1	65.2	80.7	76.3	-5.5	19.2
San Benito	71.3	73.6	73.9	81.9	77.5	-5.4	8.7
San Bernardino	66.1	66.2	65.9	79.4	75.4	-5.0	14.1
San Diego	75.2	74.6	74.3	82.1	76.8	-6.5	2.1
San Francisco	73.4	74.5	74.6	82.7	78.6	-5.0	7.1
San Joaquin	67.0	66.4	65.7	80.2	75.3	-6.1	12.4
San Luis Obispo	77.4	78.4	77.8	84.7	79.5	-6.1	2.7
San Mateo	73.0	72.9	72.2	80.1	76.2	-4.9	4.4
Santa Barbara	70.4	70.7	70.4	79.9	76.6	-4.1	8.8
Santa Clara	70.9	71.6	72.1	81.9	78.5	-4.2	10.7
Santa Cruz	70.5	69.9	70.8	78.8	77.1	-2.2	9.4
Shasta	66.7	66.5	66.1	82.1	79.0	-3.8	18.4
Sierra	76.4	76.3	73.5	84.2	82.4	-2.1	7.9
Siskiyou	63.3	62.2	62.1	78.1	76.0	-2.7	20.1
Solano	70.5	70.7	71.3	81.4	77.8	-4.4	10.4
Sonoma	71.4	70.8	71.5	81.7	77.5	-5.1	8.5
Stanislaus	66.6	66.5	67.0	79.5	75.8	-4.7	13.8
Sutter	66.7	67.7	66.2	81.6	76.7	-6.0	15.0
Tehama	66.2	65.4	66.4	81.3	77.1	-5.2	16.5
Trinity	66.4	71.5	69.9	78.2	78.8	0.8	18.7
Tulare	66.3	68.1	68.0	80.5	77.4	-3.9	16.7
Tuolumne	69.3	70.3	70.7	82.4	79.9	-3.0	15.3
Ventura	72.2	71.7	71.8	81.3	77.1	-5.2	6.8
Yolo	68.8	66.5	66.6	80.4	77.9	-3.1	13.2
Yuba	67.6	68.8	68.6	81.7	76.8	-6.0	13.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	72.0	72.3	72.3	82.5	78.9	-4.4	9.6
Humboldt/Trinity	68.9	67.4	67.5	82.5	77.4	-6.2	12.3
Inyo/Mono	67.2	65.7	66.0	77.7	72.2	-7.1	7.4
Merced/Mariposa	65.5	64.2	64.0	77.3	73.8	-4.5	12.7
Santa Cruz/San Benito	70.7	70.9	71.7	79.6	77.2	-3.0	9.2
Sierra/Nevada	74.6	73.9	73.6	83.5	81.6	-2.3	9.4
Siskiyou/Modoc	62.3	61.7	61.9	77.1	75.4	-2.2	21.0

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)


PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FFY 2021
Sierra 82.4
Nevada 81.6
Placer 81.2
Plumas 80.3
Amador 80.2
Tuolumne 79.9
San Luis Obispo 79.5
Shasta 79.0
Trinity 78.8
San Francisco 78.6
Santa Clara 78.5
Colusa 78.5
Kings 78.1
Napa 78.1
Yolo 77.9
Alameda 77.9
Solano 77.8
El Dorado 77.6
Contra Costa 77.6
San Benito 77.5
Sonoma 77.5
Tulare 77.4
Humboldt 77.2
Ventura 77.1
Tehama 77.1
Santa Cruz 77.1
San Diego 76.8
Yuba 76.8
Sutter 76.7
Calaveras 76.6
Santa Barbara 76.6
Sacramento 76.3
Madera 76.3
San Mateo 76.2
Lake 76.1
Siskiyou 76.0
Stanislaus 75.8
Mendocino 75.7
Mariposa 75.5
San Bernardino 75.4
San Joaquin 75.3
Butte 75.2
Mono 74.5
Monterey 74.1
Glenn 73.9
Imperial 73.8
Merced 73.8
Orange 73.2
Riverside 73.0
Fresno 72.9
Inyo 71.7
Alpine 71.0
Los Angeles 70.9
Kern 70.8
Modoc 70.3
Lassen 70.3
Marin 70.2
Del Norte 69.6
0
10
20
30
40
50
60
70
80
90
100
PERCENT

COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the Child Support Program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.[6] This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.



In FFY 2021, California achieved a Cost Effectiveness ratio of $2.68.

The LCSAs Cost Effectiveness are calculated by comparing county collections with county costs, excluding any state level administrative costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for Cost Effectiveness ranged from a high of $5.12 to a low of $1.91. See Tables F and F-1 on pages 28 and 29.

[6] The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States or Tribes) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Distributed Collections) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396 Report, Line 7 (Total Costs Claimed) minus Line 1c (Administrative Costs: Non- IV-D). The minimum federal performance threshold is $2.00.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2021

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	$1,014,896,498	$2,715,962,028	$2.68
Alameda	23,368,655	87,798,332	3.76
Ama/Alp/Cala/Tuol	3,952,880	12,270,722	3.10
Butte	5,801,825	19,272,162	3.32
Colusa	502,125	1,960,549	3.90
Contra Costa	19,245,731	78,292,423	4.07
Del Norte	1,796,037	3,423,177	1.91
El Dorado	4,513,489	14,407,338	3.19
Fresno	25,974,495	107,658,691	4.14
Glenn	779,882	3,789,494	4.86
Humboldt/Trinity	4,239,973	11,025,368	2.60
Imperial	5,207,570	26,651,556	5.12
Inyo/Mono	945,584	2,430,136	2.57
Kern	22,297,363	98,624,512	4.42
Kings	4,390,297	16,807,250	3.83
Lake	2,450,613	5,527,515	2.26
Lassen	1,047,039	3,036,306	2.90
Los Angeles	201,555,604	546,668,309	2.71
Madera	3,124,209	12,549,244	4.02
Marin	3,279,464	14,272,754	4.35
Mendocino	2,662,153	6,321,774	2.37
Merced/Mariposa	8,593,479	31,338,521	3.65
Monterey	11,278,847	46,759,427	4.15
Napa	3,891,633	10,776,653	2.77
Orange	50,321,767	188,931,580	3.75
Placer	6,544,002	28,124,226	4.30
Plumas	576,841	2,079,392	3.60
Riverside	45,717,257	195,445,228	4.28
Sacramento	35,624,228	139,778,163	3.92
San Bernardino	47,817,050	215,606,203	4.51
San Diego	45,393,969	185,444,194	4.09
San Francisco	12,135,399	25,705,198	2.12
San Joaquin	16,955,890	68,462,133	4.04
San Luis Obispo	4,454,502	14,847,055	3.33
San Mateo	12,851,069	32,333,364	2.52
Santa Barbara	9,399,768	30,768,490	3.27
Santa Clara	33,968,594	94,010,655	2.77
Santa Cruz/San Benito	6,795,764	20,677,284	3.04
Shasta	6,353,418	20,639,143	3.25
Sierra/Nevada	2,249,728	6,889,696	3.06
Siskiyou/Modoc	1,857,185	4,790,189	2.58
Solano	12,953,695	42,489,570	3.28
Sonoma	11,766,228	32,900,793	2.80
Stanislaus	14,456,276	62,829,649	4.35
Sutter	1,872,917	8,821,324	4.71
Tehama	1,987,758	7,332,633	3.69
Tulare	14,729,137	43,468,145	2.95
Ventura	14,605,175	57,819,713	3.96
Yolo	6,086,393	16,718,209	2.75
Yuba	3,327,035	7,548,518	2.27

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)

*Total includes state-only costs of $233,196,507.

**Statewide total has been adjusted for suspended collections in the amount of ($160,937).

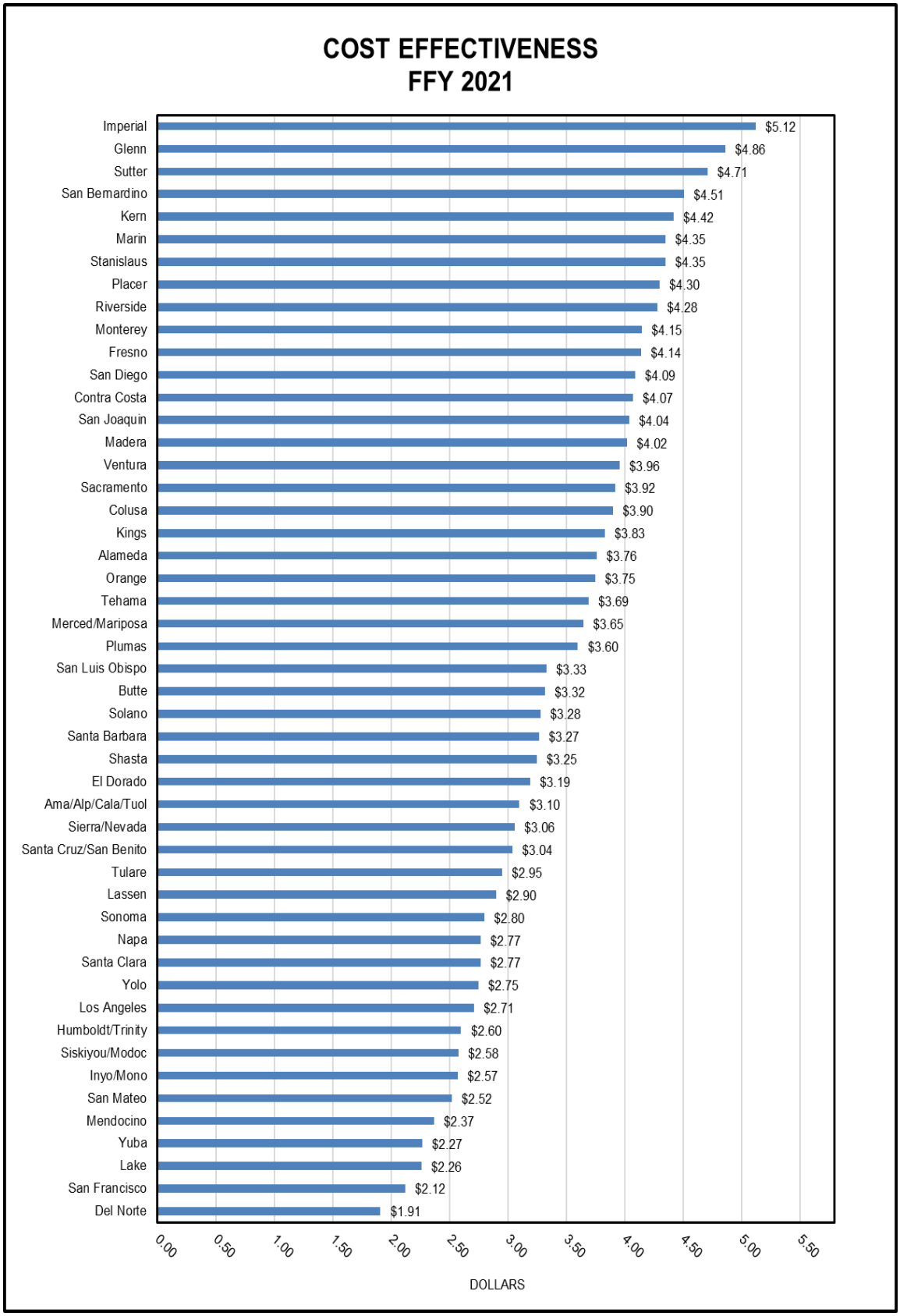
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2017 - 2021

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	$2.52	$2.52	$2.51	$2.74	$2.68	-2.2%	6.3%
Alameda	2.99	3.09	3.33	3.81	3.76	-1.3	25.8
Ama/Alp/Cala/Tuol	2.32	2.35	2.38	2.86	3.10	8.4	33.6
Butte	3.00	3.49	3.25	3.34	3.32	-0.6	10.7
Colusa	2.53	2.42	2.78	3.67	3.90	6.3	54.2
Contra Costa	3.82	3.79	3.88	4.03	4.07	1.0	6.5
Del Norte	1.61	1.57	1.57	2.08	1.91	-8.2	18.6
El Dorado	2.99	2.94	3.05	3.33	3.19	-4.2	6.7
Fresno	4.10	4.31	3.99	4.11	4.14	0.7	1.0
Glenn	4.03	4.37	3.96	4.53	4.86	7.3	20.6
Humboldt/Trinity	2.38	2.19	2.41	3.01	2.60	-13.6	9.2
Imperial	4.39	4.44	4.40	4.94	5.12	3.6	16.6
Inyo/Mono	2.14	2.55	2.75	2.68	2.57	-4.1	20.1
Kern	3.76	3.96	4.06	4.48	4.42	-1.3	17.6
Kings	3.70	3.64	3.37	4.04	3.83	-5.2	3.5
Lake	2.20	2.05	1.97	2.38	2.26	-5.0	2.7
Lassen	3.03	3.19	2.74	3.17	2.90	-8.5	-4.3
Los Angeles	2.68	2.68	2.69	2.83	2.71	-4.2	1.1
Madera	3.10	3.58	3.41	4.17	4.02	-3.6	29.7
Marin	3.61	3.49	3.78	4.16	4.35	4.6	20.5
Mendocino	2.19	2.19	2.25	2.88	2.37	-17.7	8.2
Merced/Mariposa	2.97	3.02	2.99	3.53	3.65	3.4	22.9
Monterey	3.99	4.24	4.36	4.08	4.15	1.7	4.0
Napa	2.47	2.50	2.52	2.77	2.77	0.0	12.1
Orange	3.35	3.33	3.31	3.53	3.75	6.2	11.9
Placer	4.12	4.03	4.13	4.29	4.30	0.2	4.4
Plumas	2.84	2.85	3.35	3.61	3.60	-0.3	26.8
Riverside	4.66	4.91	4.86	5.27	4.28	-18.8	-8.2
Sacramento	3.69	3.76	3.70	3.96	3.92	-1.0	6.2
San Bernardino	4.63	4.83	4.62	4.57	4.51	-1.3	-2.6
San Diego	3.39	3.75	3.90	4.07	4.09	0.5	20.6
San Francisco	1.99	2.03	2.01	2.10	2.12	1.0	6.5
San Joaquin	4.15	4.10	3.93	4.16	4.04	-2.9	-2.7
San Luis Obispo	3.48	3.71	3.70	3.73	3.33	-10.7	-4.3
San Mateo	2.83	2.87	2.76	2.86	2.52	-11.9	-11.0
Santa Barbara	2.98	2.94	3.08	3.43	3.27	-4.7	9.7
Santa Clara	2.76	2.64	2.59	2.84	2.77	-2.5	0.4
Santa Cruz/San Benito	2.23	2.31	2.50	2.75	3.04	10.5	36.3
Shasta	2.77	2.86	2.72	3.05	3.25	6.6	17.3
Sierra/Nevada	2.77	3.02	3.02	3.16	3.06	-3.2	10.5
Siskiyou/Modoc	2.16	1.95	2.17	2.64	2.58	-2.3	19.4
Solano	3.02	3.09	3.25	3.61	3.28	-9.1	8.6
Sonoma	2.89	2.89	2.77	2.80	2.80	0.0	-3.1
Stanislaus	3.80	3.73	3.74	4.12	4.35	5.6	14.5
Sutter	2.72	3.12	3.21	3.98	4.71	18.3	73.2
Tehama	3.37	3.35	3.30	4.00	3.69	-7.8	9.5
Tulare	3.09	2.79	2.66	3.03	2.95	-2.6	-4.5
Ventura	3.33	3.23	3.40	3.54	3.96	11.9	18.9
Yolo	2.64	2.79	2.94	3.64	2.75	-24.5	4.2
Yuba	1.96	1.98	1.96	2.30	2.27	-1.3	15.8

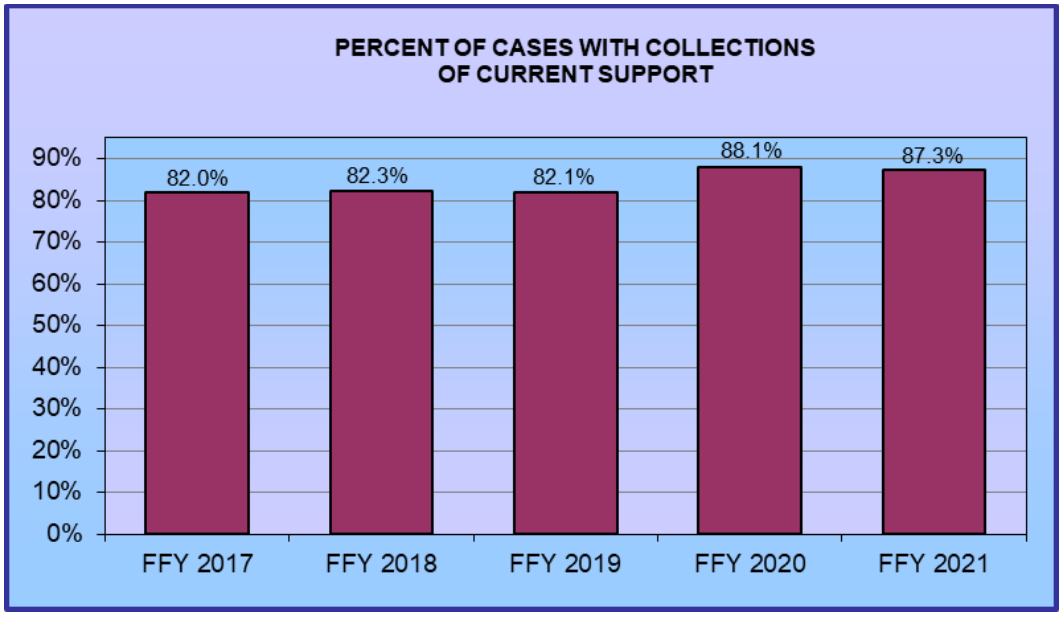
SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)


COST EFFECTIVENESS
FFY 2021
Imperial $5.12
Glenn $4.86
Sutter $4.71
San Bernardino $4.51
Kern $4.42
Marin $4.35
Stanislaus $4.35
Placer $4.30
Riverside $4.28
Monterey $4.15
Fresno $4.14
San Diego $4.09
Contra Costa $4.07
San Joaquin $4.04
Madera $4.02
Ventura $3.96
Sacramento $3.92
Colusa $3.90
Kings $3.83
Alameda $3.76
Orange $3.75
Tehama $3.69
Merced/Mariposa $3.65
Plumas $3.60
San Luis Obispo $3.33
Butte $3.32
Solano $3.28
Santa Barbara $3.27
Shasta $3.25
El Dorado $3.19
Ama/Alp/Cala/Tuol $3.10
Sierra/Nevada $3.06
Santa Cruz/San Benito $3.04
Tulare $2.95
Lassen $2.90
Sonoma $2.80
Napa $2.77
Santa Clara $2.77
Yolo $2.75
Los Angeles $2.71
Humboldt/Trinity $2.60
Siskiyou/Modoc $2.58
Inyo/Mono $2.57
San Mateo $2.52
Mendocino $2.37
Yuba $2.27
Lake $2.26
San Francisco $2.12
Del Norte $1.91
0.00
0.50
1.00
1.50
2.00
2.50
3.00
3.50
4.00
4.50
5.00
5.50
DOLLARS

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.[7] Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.



In FFY 2021, 435,549 cases paid toward current child support of the 499,133 cases with current support due. This equates to 87.3 percent of cases paying current support in California in FFY 2021, a decrease of 0.8 percentage points from FFY 2020. See Tables G and G-1 on pages 32 and 33.

[7] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support During the FFY), divided by Line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2021

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	499,133	435,549	87.3%
Alameda	13,684	11,991	87.6
Alpine	11	10	90.9
Amador	565	536	94.9
Butte	4,087	3,546	86.8
Calaveras	681	610	89.6
Colusa	397	360	90.7
Contra Costa	13,086	11,666	89.1
Del Norte	914	765	83.7
El Dorado	2,305	2,103	91.2
Fresno	24,304	20,681	85.1
Glenn	823	697	84.7
Humboldt	2,199	1,951	88.7
Imperial	5,307	4,665	87.9
Inyo	381	326	85.6
Kern	22,874	19,262	84.2
Kings	3,509	3,202	91.3
Lake	1,277	1,140	89.3
Lassen	725	630	86.9
Los Angeles	97,811	81,691	83.5
Madera	3,463	3,052	88.1
Marin	1,356	1,236	91.2
Mariposa	255	238	93.3
Mendocino	1,338	1,190	88.9
Merced	7,530	6,440	85.5
Modoc	123	104	84.6
Mono	119	111	93.3
Monterey	8,358	7,233	86.5
Napa	1,824	1,650	90.5
Nevada	1,156	1,061	91.8
Orange	32,524	28,096	86.4
Placer	4,039	3,744	92.7
Plumas	394	365	92.6
Riverside	39,026	33,574	86.0
Sacramento	25,083	22,361	89.1
San Benito	1,046	943	90.2
San Bernardino	43,407	38,580	88.9
San Diego	32,625	29,268	89.7
San Francisco	4,194	3,796	90.5
San Joaquin	13,345	11,782	88.3
San Luis Obispo	2,721	2,453	90.2
San Mateo	4,569	4,068	89.0
Santa Barbara	6,027	5,372	89.1
Santa Clara	13,665	12,086	88.4
Santa Cruz	2,581	2,230	86.4
Shasta	4,108	3,734	90.9
Sierra	34	33	97.1
Siskiyou	1,011	898	88.8
Solano	7,742	6,997	90.4
Sonoma	5,939	5,351	90.1
Stanislaus	11,363	10,042	88.4
Sutter	1,739	1,544	88.8
Tehama	1,601	1,398	87.3
Trinity	258	226	87.6
Tulare	9,119	8,469	92.9
Tuolumne	966	882	91.3
Ventura	10,059	8,982	89.3
Yolo	2,740	2,479	90.5
Yuba	1,559	1,371	87.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,223	2,038	91.7
Humboldt/Trinity	2,457	2,177	88.6
Inyo/Mono	500	437	87.4
Merced/Mariposa	7,785	6,678	85.8
Santa Cruz/San Benito	3,627	3,173	87.5
Sierra/Nevada	1,190	1,094	91.9
Siskiyou/Modoc	1,134	1,002	88.4

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 4,813 and 3,722, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

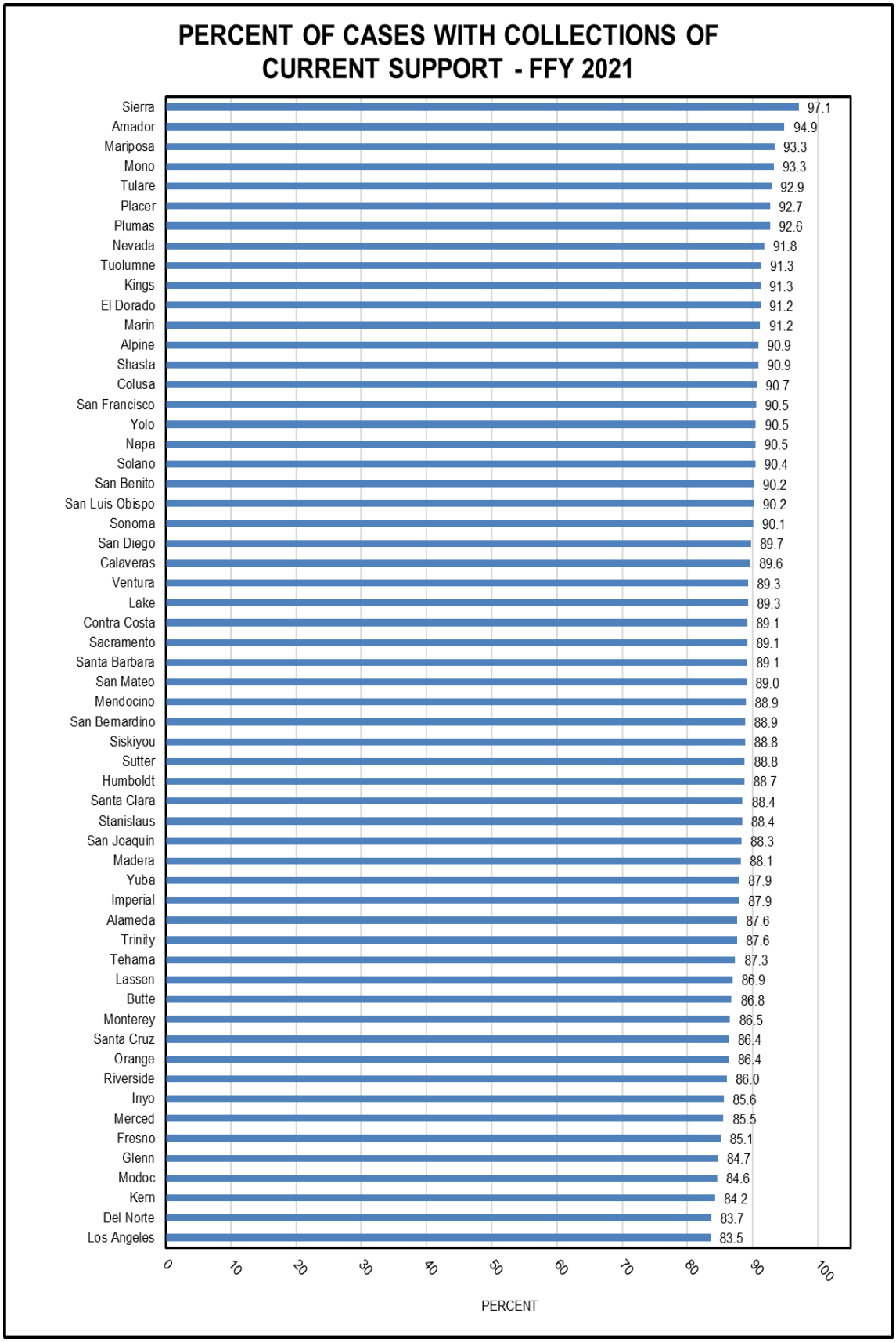
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2017 - 2021

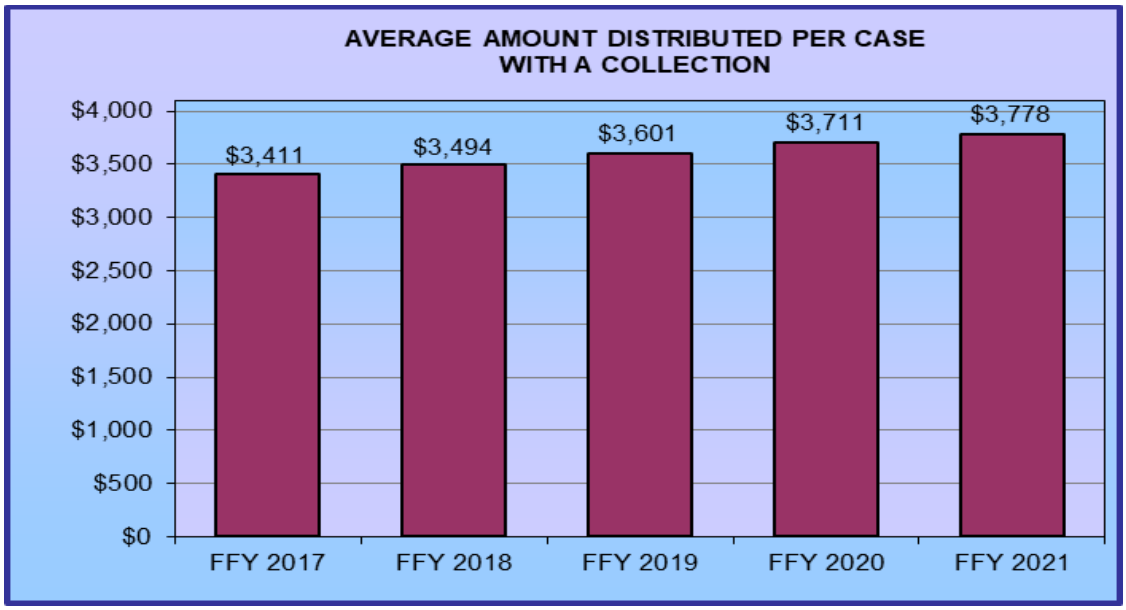
	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	82.0%	82.3%	82.1%	88.1%	87.3%	-0.9%	6.5%
Alameda	88.3	88.2	85.6	88.8	87.6	-1.4	-0.8
Alpine	88.2	93.3	85.7	70.0	90.9	29.9	3.1
Amador	93.2	92.1	93.0	93.6	94.9	1.4	1.8
Butte	78.9	76.6	76.1	87.4	86.8	-0.7	10.0
Calaveras	89.7	86.6	87.0	90.8	89.6	-1.3	-0.1
Colusa	83.2	84.3	86.2	91.2	90.7	-0.5	9.0
Contra Costa	84.0	84.1	84.1	90.6	89.1	-1.7	6.1
Del Norte	74.3	73.2	72.4	84.9	83.7	-1.4	12.7
El Dorado	81.5	82.2	84.1	91.6	91.2	-0.4	11.9
Fresno	77.6	76.9	75.8	86.1	85.1	-1.2	9.7
Glenn	77.9	78.2	76.6	85.5	84.7	-0.9	8.7
Humboldt	84.1	81.4	82.9	89.3	88.7	-0.7	5.5
Imperial	82.1	83.0	82.5	88.1	87.9	-0.2	7.1
Inyo	80.6	84.0	80.1	87.3	85.6	-1.9	6.2
Kern	75.9	76.3	75.4	85.5	84.2	-1.5	10.9
Kings	85.3	86.1	86.1	91.8	91.3	-0.5	7.0
Lake	79.8	79.6	80.8	88.0	89.3	1.5	11.9
Lassen	76.1	80.0	82.4	84.9	86.9	2.4	14.2
Los Angeles	77.2	78.8	79.0	84.1	83.5	-0.7	8.2
Madera	80.3	81.5	80.1	87.6	88.1	0.6	9.7
Marin	91.4	92.1	90.6	93.2	91.2	-2.1	-0.2
Mariposa	82.4	84.2	86.3	94.4	93.3	-1.2	13.2
Mendocino	85.2	83.2	83.9	91.0	88.9	-2.3	4.3
Merced	83.4	80.5	80.3	87.3	85.5	-2.1	2.5
Modoc	78.3	75.3	73.2	80.5	84.6	5.1	8.0
Mono	95.7	91.8	92.9	93.2	93.3	0.1	-2.5
Monterey	81.5	81.1	80.8	86.1	86.5	0.5	6.1
Napa	84.5	84.3	85.7	89.7	90.5	0.9	7.1
Nevada	90.8	90.0	88.2	91.4	91.8	0.4	1.1
Orange	83.7	83.5	83.5	87.4	86.4	-1.1	3.2
Placer	84.4	85.8	88.6	93.1	92.7	-0.4	9.8
Plumas	92.6	90.8	88.1	92.3	92.6	0.3	0.0
Riverside	80.3	79.7	79.4	86.9	86.0	-1.0	7.1
Sacramento	80.5	81.7	81.9	89.2	89.1	-0.1	10.7
San Benito	87.5	87.2	86.7	90.0	90.2	0.2	3.1
San Bernardino	80.0	80.9	80.8	89.0	88.9	-0.1	11.1
San Diego	88.2	88.4	87.9	91.6	89.7	-2.1	1.7
San Francisco	88.2	89.2	88.5	92.4	90.5	-2.1	2.6
San Joaquin	84.1	83.0	82.7	88.8	88.3	-0.6	5.0
San Luis Obispo	90.4	89.3	89.1	93.4	90.2	-3.4	-0.2
San Mateo	87.4	88.0	88.0	90.8	89.0	-2.0	1.8
Santa Barbara	84.9	85.1	84.9	89.2	89.1	-0.1	4.9
Santa Clara	85.5	85.3	84.9	90.3	88.4	-2.1	3.4
Santa Cruz	83.8	84.0	84.1	88.1	86.4	-1.9	3.1
Shasta	82.5	83.5	82.6	92.1	90.9	-1.3	10.2
Sierra	90.2	91.3	97.0	91.7	97.1	5.9	7.6
Siskiyou	81.9	80.9	76.4	87.1	88.8	2.0	8.4
Solano	84.8	85.1	85.8	90.2	90.4	0.2	6.6
Sonoma	87.1	86.7	85.4	90.2	90.1	-0.1	3.4
Stanislaus	84.6	83.8	83.5	88.6	88.4	-0.2	4.5
Sutter	82.1	81.2	81.9	89.7	88.8	-1.0	8.2
Tehama	80.7	78.8	79.2	87.8	87.3	-0.6	8.2
Trinity	79.5	72.8	83.1	88.1	87.6	-0.6	10.2
Tulare	87.9	88.5	88.4	93.0	92.9	-0.1	5.7
Tuolumne	85.5	86.9	86.1	92.1	91.3	-0.9	6.8
Ventura	86.7	86.2	85.8	89.9	89.3	-0.7	3.0
Yolo	84.3	84.4	84.0	90.0	90.5	0.6	7.4
Yuba	82.8	80.9	82.0	86.2	87.9	2.0	6.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	88.4	88.0	88.0	92.0	91.7	-0.3	3.7
Humboldt/Trinity	83.7	80.1	82.9	89.2	88.6	-0.7	5.9
Inyo/Mono	84.2	86.0	83.3	88.8	87.4	-1.6	3.8
Merced/Mariposa	83.3	80.7	80.5	87.5	85.8	-1.9	3.0
Santa Cruz/San Benito	84.8	84.9	84.9	88.7	87.5	-1.4	3.2
Sierra/Nevada	90.8	90.0	88.4	91.4	91.9	0.5	1.2
Siskiyou/Modoc	81.4	80.1	76.0	86.4	88.4	2.3	8.6

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)


PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT - FFY 2021
Sierra 97.1
Amador 94.9
Mariposa 93.3
Mono 93.3
Tulare 92.9
Placer 92.7
Plumas 92.6
Nevada 91.8
Tuolumne 91.3
Kings 91.3
El Dorado 91.2
Marin 91.2
Alpine 90.9
Shasta 90.9
Colusa 90.7
San Francisco 90.5
Yolo 90.5
Napa 90.5
Solano 90.4
San Benito 90.2
San Luis Obispo 90.2
Sonoma 90.1
San Diego 89.7
Calaveras 89.6
Ventura 89.3
Lake 89.3
Contra Costa 89.1
Sacramento 89.1
Santa Barbara 89.1
San Mateo 89.0
Mendocino 88.9
San Bernardino 88.9
Siskiyou 88.8
Sutter 88.8
Humboldt 88.7
Santa Clara 88.4
Stanislaus 88.4
San Joaquin 88.3
Madera 88.1
Yuba 87.9
Imperial 87.9
Alameda 87.6
Trinity 87.6
Tehama 87.3
Lassen 86.9
Butte 86.8
Monterey 86.5
Santa Cruz 86.4
Orange 86.4
Riverside 86.0
Inyo 85.6
Merced 85.5
Fresno 85.1
Glenn 84.7
Modoc 84.6
Kern 84.2
Del Norte 83.7
Los Angeles 83.5
0
10
20
30
40
50
60
70
80
90
100
PERCENT

AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.[8]



California's total child support distributed was approximately $2.7 billion in FFY 2021. When applying the 714,607 cases with a collection, the state averaged $3,778 distributed per case, an increase of $67 from the prior FFY. Since FFY 2017, the statewide average distribution per case has increased by 10.8 percent.

For FFY 2021, the average amount distributed per case with a collection for individual counties ranged from a high of $5,212 to a low of $2,015. See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. See Table I on page 39 of this report.

[8] The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2021

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	$2,700,062,302	714,607	$3,778
Alameda	87,635,693	19,593	4,473
Alpine	54,399	27	2,015
Amador	3,173,602	820	3,870
Butte	19,041,086	6,745	2,823
Calaveras	3,571,730	1,022	3,495
Colusa	1,987,063	497	3,998
Contra Costa	78,851,494	17,848	4,418
Del Norte	3,338,044	1,522	2,193
El Dorado	14,293,462	3,877	3,687
Fresno	106,744,596	35,771	2,984
Glenn	3,777,599	1,184	3,191
Humboldt	9,406,894	3,421	2,750
Imperial	26,523,537	6,849	3,873
Inyo	1,824,722	595	3,067
Kern	98,342,210	30,862	3,187
Kings	16,835,776	5,468	3,079
Lake	5,512,850	1,815	3,037
Lassen	3,078,818	1,030	2,989
Los Angeles	540,234,568	136,440	3,960
Madera	12,524,058	4,308	2,907
Marin	14,323,413	2,750	5,209
Mariposa	1,205,684	379	3,181
Mendocino	6,274,874	2,138	2,935
Merced	29,975,780	10,200	2,939
Modoc	512,852	165	3,108
Mono	581,335	148	3,928
Monterey	46,627,361	10,863	4,292
Napa	10,853,885	2,550	4,256
Nevada	6,701,222	1,885	3,555
Orange	188,664,850	42,685	4,420
Placer	28,054,857	5,383	5,212
Plumas	2,084,493	603	3,457
Riverside	194,107,026	51,800	3,747
Sacramento	138,581,989	41,336	3,353
San Benito	6,024,053	1,421	4,239
San Bernardino	213,944,179	60,096	3,560
San Diego	183,754,074	43,072	4,266
San Francisco	25,580,975	6,695	3,821
San Joaquin	68,195,180	18,810	3,625
San Luis Obispo	14,813,919	3,080	4,810
San Mateo	32,241,502	6,373	5,059
Santa Barbara	30,691,513	8,063	3,806
Santa Clara	93,590,363	22,146	4,226
Santa Cruz	14,518,444	3,609	4,023
Shasta	20,871,766	7,292	2,862
Sierra	148,315	70	2,119
Siskiyou	4,206,373	1,664	2,528
Solano	42,435,876	11,178	3,796
Sonoma	33,020,196	8,304	3,976
Stanislaus	62,541,880	17,052	3,668
Sutter	8,733,044	2,700	3,234
Tehama	7,267,673	2,582	2,815
Trinity	1,502,560	534	2,814
Tulare	43,415,975	14,074	3,085
Tuolumne	5,248,284	1,636	3,208
Ventura	57,854,714	14,360	4,029
Yolo	16,693,920	4,800	3,478
Yuba	7,465,703	2,417	3,089
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	12,048,014	3,505	3,437
Humboldt/Trinity	10,909,454	3,955	2,758
Inyo/Mono	2,406,057	743	3,238
Merced/Mariposa	31,181,464	10,579	2,947
Santa Cruz/San Benito	20,542,497	5,030	4,084
Sierra/Nevada	6,849,538	1,955	3,504
Siskiyou/Modoc	4,719,226	1,829	2,580

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

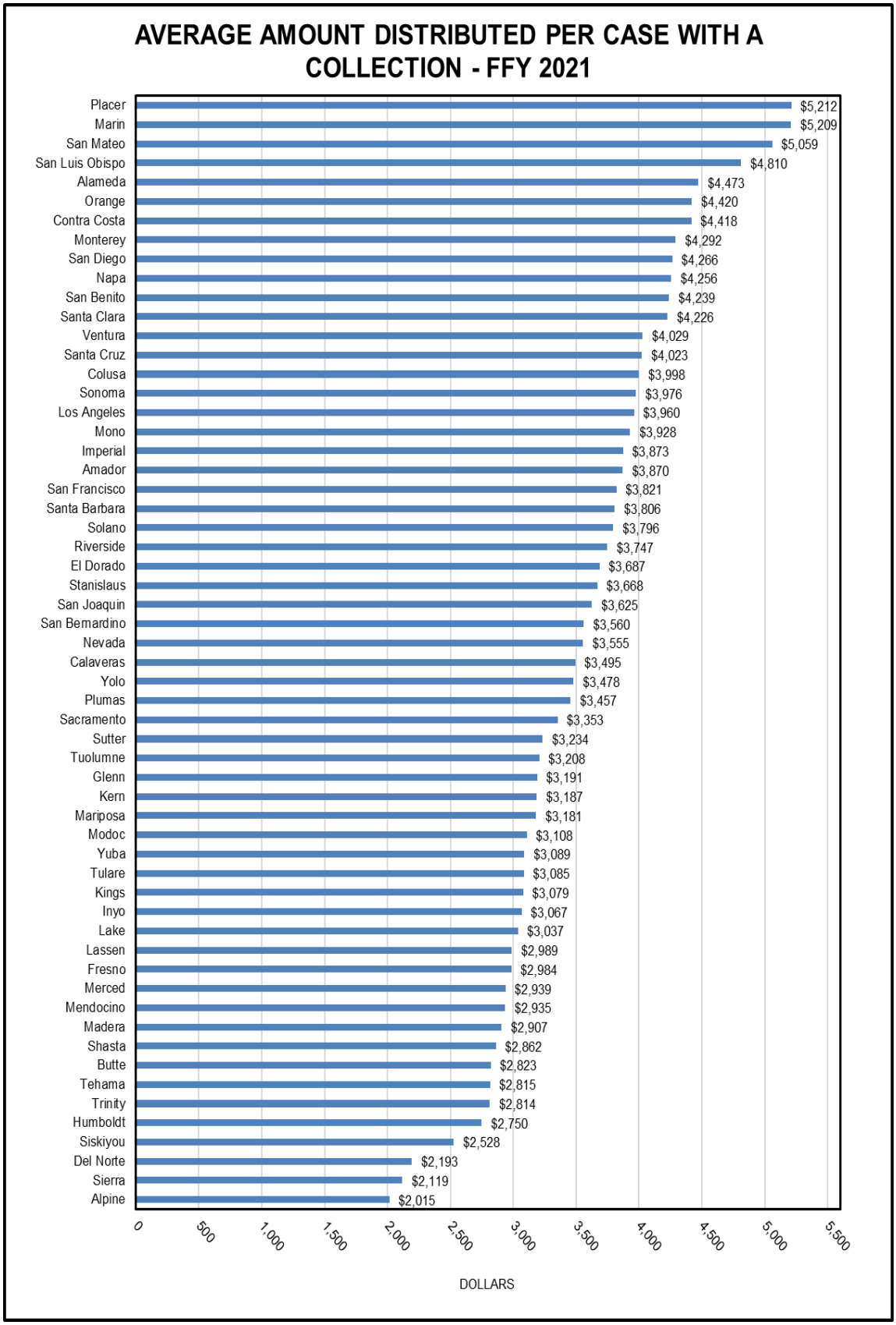
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2017 - 2021

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	$3,411	$3,494	$3,601	$3,711	$3,778	1.8%	10.8%
Alameda	3,984	4,028	4,083	4,290	4,473	4.3	12.3
Alpine	1,386	1,727	1,620	1,854	2,015	8.7	45.4
Amador	3,289	3,426	3,703	4,083	3,870	-5.2	17.7
Butte	2,509	2,553	2,684	2,775	2,823	1.7	12.5
Calaveras	3,149	3,392	3,256	3,539	3,495	-1.2	11.0
Colusa	3,295	3,540	3,637	3,928	3,998	1.8	21.3
Contra Costa	4,155	4,240	4,092	4,323	4,418	2.2	6.3
Del Norte	1,861	2,050	2,087	2,135	2,193	2.7	17.8
El Dorado	3,465	3,644	3,682	3,597	3,687	2.5	6.4
Fresno	2,702	2,801	2,873	2,941	2,984	1.5	10.4
Glenn	2,781	3,073	3,188	3,061	3,191	4.2	14.7
Humboldt	2,467	2,713	2,645	2,809	2,750	-2.1	11.5
Imperial	3,547	3,580	3,725	3,889	3,873	-0.4	9.2
Inyo	2,889	2,957	3,051	3,138	3,067	-2.3	6.2
Kern	3,059	3,122	3,208	3,158	3,187	0.9	4.2
Kings	2,765	2,798	2,944	3,063	3,079	0.5	11.4
Lake	2,786	2,792	2,830	2,904	3,037	4.6	9.0
Lassen	2,602	2,731	2,694	2,781	2,989	7.5	14.9
Los Angeles	3,508	3,609	3,714	3,868	3,960	2.4	12.9
Madera	2,563	2,599	2,731	2,935	2,907	-1.0	13.4
Marin	4,744	4,422	4,810	4,448	5,209	17.1	9.8
Mariposa	2,957	2,912	2,941	3,033	3,181	4.9	7.6
Mendocino	2,384	2,523	2,659	2,823	2,935	4.0	23.1
Merced	2,671	2,712	2,845	2,904	2,939	1.2	10.0
Modoc	2,718	2,411	2,761	2,842	3,108	9.4	14.3
Mono	4,132	4,490	4,633	4,352	3,928	-9.7	-4.9
Monterey	3,775	3,928	4,109	4,187	4,292	2.5	13.7
Napa	3,842	3,912	3,967	4,178	4,256	1.9	10.8
Nevada	3,022	3,164	3,171	3,501	3,555	1.5	17.6
Orange	4,093	4,167	4,232	4,344	4,420	1.7	8.0
Placer	4,472	4,570	4,825	5,048	5,212	3.2	16.5
Plumas	2,964	2,913	3,258	3,476	3,457	-0.5	16.6
Riverside	3,392	3,460	3,574	3,678	3,747	1.9	10.5
Sacramento	3,004	3,057	3,173	3,278	3,353	2.3	11.6
San Benito	3,249	3,475	3,869	4,132	4,239	2.6	30.5
San Bernardino	3,202	3,266	3,387	3,520	3,560	1.1	11.2
San Diego	3,772	3,889	4,000	4,222	4,266	1.0	13.1
San Francisco	3,300	3,374	3,603	3,742	3,821	2.1	15.8
San Joaquin	3,287	3,352	3,400	3,534	3,625	2.6	10.3
San Luis Obispo	4,365	4,573	4,626	4,658	4,810	3.3	10.2
San Mateo	4,428	4,663	4,823	4,905	5,059	3.1	14.3
Santa Barbara	3,473	3,614	3,573	3,805	3,806	0.0	9.6
Santa Clara	3,859	3,909	4,011	4,185	4,226	1.0	9.5
Santa Cruz	3,517	3,703	3,863	3,945	4,023	2.0	14.4
Shasta	2,608	2,627	2,746	2,809	2,862	1.9	9.7
Sierra	2,440	2,568	2,566	2,532	2,119	-16.3	-13.2
Siskiyou	2,127	2,103	2,213	2,415	2,528	4.7	18.9
Solano	3,382	3,472	3,620	3,785	3,796	0.3	12.2
Sonoma	3,332	3,514	4,075	3,894	3,976	2.1	19.3
Stanislaus	3,254	3,316	3,447	3,545	3,668	3.5	12.7
Sutter	2,847	2,941	3,069	3,179	3,234	1.7	13.6
Tehama	2,448	2,531	2,600	2,795	2,815	0.7	15.0
Trinity	2,532	1,837	2,831	3,005	2,814	-6.4	11.1
Tulare	2,824	2,925	2,971	3,133	3,085	-1.5	9.2
Tuolumne	3,024	3,096	3,173	3,270	3,208	-1.9	6.1
Ventura	3,682	3,743	3,909	4,030	4,029	0.0	9.4
Yolo	2,858	3,018	3,145	3,353	3,478	3.7	21.7
Yuba	2,678	2,709	2,831	3,038	3,089	1.7	15.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	3,106	3,246	3,310	3,525	3,437	-2.5	10.7
Humboldt/Trinity	2,474	2,549	2,676	2,839	2,758	-2.9	11.5
Inyo/Mono	3,160	3,300	3,412	3,380	3,238	-4.2	2.5
Merced/Mariposa	2,683	2,720	2,848	2,909	2,947	1.3	9.8
Santa Cruz/San Benito	3,444	3,640	3,865	3,997	4,084	2.2	18.6
Sierra/Nevada	3,001	3,143	3,149	3,466	3,504	1.1	16.8
Siskiyou/Modoc	2,190	2,138	2,259	2,451	2,580	5.3	17.8

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)


AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION - FFY 2021
Placer $5,212
Marin $5,209
San Mateo $5,059
San Luis Obispo $4,810
Alameda $4,473
Orange $4,420
Contra Costa $4,418
Monterey $4,292
San Diego $4,266
Napa $4,256
San Benito $4,239
Santa Clara $4,226
Ventura $4,029
Santa Cruz $4,023
Colusa $3,998
Sonoma $3,976
Los Angeles $3,960
Mono $3,928
Imperial $3,873
Amador $3,870
San Francisco $3,821
Santa Barbara $3,806
Solano $3,796
Riverside $3,747
El Dorado $3,687
Stanislaus $3,668
San Joaquin $3,625
San Bernardino $3,560
Nevada $3,555
Calaveras $3,495
Yolo $3,478
Plumas $3,457
Sacramento $3,353
Sutter $3,234
Tuolumne $3,208
Glenn $3,191
Kern $3,187
Mariposa $3,181
Modoc $3,108
Yuba $3,089
Tulare $3,085
Kings $3,079
Inyo $3,067
Lake $3,037
Lassen $2,989
Fresno $2,984
Merced $2,939
Mendocino $2,935
Madera $2,907
Shasta $2,862
Butte $2,823
Tehama $2,815
Trinity $2,814
Humboldt $2,750
Siskiyou $2,528
Del Norte $2,193
Sierra $2,119
Alpine $2,015
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DOLLARS

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

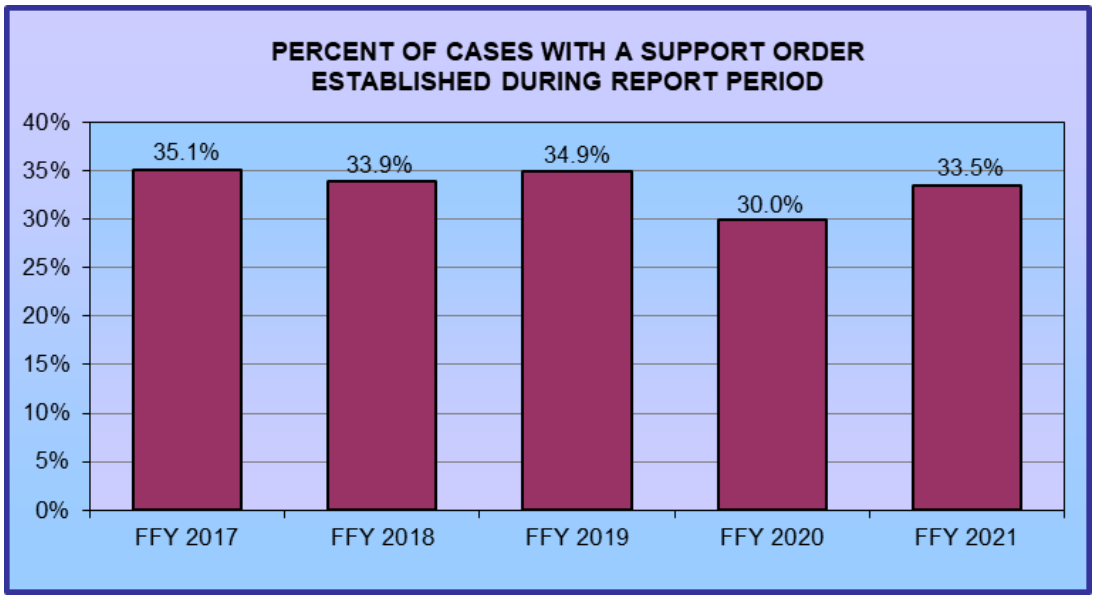
TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2021

	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEWIDE	$2,700,062,302	$209,205,830	$1,389,428,331	$1,101,428,141
Alameda	87,635,693	5,382,287	39,697,631	42,555,775
Alpine	54,399	0	33,791	20,607
Amador	3,173,602	196,191	1,493,145	1,484,266
Butte	19,041,086	1,807,417	12,290,761	4,942,908
Calaveras	3,571,730	213,803	1,923,746	1,434,181
Colusa	1,987,063	62,471	880,957	1,043,635
Contra Costa	78,851,494	4,034,338	32,974,976	41,842,179
Del Norte	3,338,044	424,259	2,215,557	698,228
El Dorado	14,293,462	947,114	6,348,406	6,997,942
Fresno	106,744,596	12,366,336	68,724,870	25,653,390
Glenn	3,777,599	418,992	2,168,176	1,190,431
Humboldt	9,406,894	904,007	4,509,213	3,993,675
Imperial	26,523,537	1,930,301	14,835,658	9,757,579
Inyo	1,824,722	82,548	891,124	851,051
Kern	98,342,210	11,093,922	56,722,342	30,525,945
Kings	16,835,776	1,441,741	9,549,051	5,844,984
Lake	5,512,850	578,614	3,271,152	1,663,084
Lassen	3,078,818	350,949	1,725,702	1,002,167
Los Angeles	540,234,568	51,280,498	284,918,894	204,035,176
Madera	12,524,058	1,895,098	7,194,876	3,434,084
Marin	14,323,413	500,236	4,312,123	9,511,054
Mariposa	1,205,684	71,033	589,419	545,232
Mendocino	6,274,874	471,028	3,702,398	2,101,447
Merced	29,975,780	3,566,892	18,875,025	7,533,863
Modoc	512,852	35,018	304,876	172,959
Mono	581,335	12,386	150,476	418,472
Monterey	46,627,361	2,946,336	23,581,181	20,099,845
Napa	10,853,885	506,891	3,982,520	6,364,475
Nevada	6,701,222	447,331	3,058,917	3,194,974
Orange	188,664,850	9,523,431	74,290,464	104,850,955
Placer	28,054,857	1,060,499	10,057,151	16,937,207
Plumas	2,084,493	151,115	1,034,135	899,243
Riverside	194,107,026	14,567,279	107,200,985	72,338,762
Sacramento	138,581,989	10,923,908	81,226,640	46,431,440
San Benito	6,024,053	351,261	3,196,577	2,476,214
San Bernardino	213,944,179	20,012,890	129,004,683	64,926,605
San Diego	183,754,074	8,527,902	73,857,516	101,368,656
San Francisco	25,580,975	1,569,060	10,744,597	13,267,319
San Joaquin	68,195,180	5,151,172	39,512,178	23,531,830
San Luis Obispo	14,813,919	802,465	6,339,237	7,672,217
San Mateo	32,241,502	859,419	9,492,204	21,889,879
Santa Barbara	30,691,513	2,483,314	15,189,827	13,018,372
Santa Clara	93,590,363	4,568,648	45,570,400	43,451,315
Santa Cruz	14,518,444	991,835	6,823,980	6,702,630
Shasta	20,871,766	1,949,706	12,304,952	6,617,108
Sierra	148,315	8,071	97,288	42,956
Siskiyou	4,206,373	314,171	2,617,676	1,274,526
Solano	42,435,876	2,843,544	21,611,721	17,980,611
Sonoma	33,020,196	1,435,972	12,708,630	18,875,594
Stanislaus	62,541,880	5,669,094	38,137,124	18,735,662
Sutter	8,733,044	802,093	4,836,319	3,094,632
Tehama	7,267,673	824,004	4,312,212	2,131,457
Trinity	1,502,560	106,593	953,991	441,975
Tulare	43,415,975	4,152,474	26,443,876	12,819,625
Tuolumne	5,248,284	255,373	2,816,204	2,176,708
Ventura	57,854,714	3,609,194	25,453,161	28,792,359
Yolo	16,693,920	811,799	8,533,130	7,348,991
Yuba	7,465,703	911,507	4,134,511	2,419,685
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	12,048,014	665,366	6,266,886	5,115,762
Humboldt/Trinity	10,909,454	1,010,600	5,463,204	4,435,650
Inyo/Mono	2,406,057	94,934	1,041,600	1,269,523
Merced/Mariposa	31,181,464	3,637,925	19,464,444	8,079,095
Santa Cruz/San Benito	20,542,497	1,343,096	10,020,557	9,178,844
Sierra/Nevada	6,849,538	455,402	3,156,205	3,237,930
Siskiyou/Modoc	4,719,226	349,189	2,922,551	1,447,485

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.[9]



California established support orders in 33.5 percent of cases needing an order during FFY 2021, an increase of 3.5 percentage points from FFY 2020. A total of 49,842 cases had a support order established during the reporting period. See Tables J and J-1 on pages 41 and 42.

[9] The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2021

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	148,643	49,842	98,801	33.5%
Alameda	3,704	1,318	2,386	35.6
Alpine	1	1	0	100.0
Amador	81	55	26	67.9
Butte	790	288	502	36.5
Calaveras	112	62	50	55.4
Colusa	119	42	77	35.3
Contra Costa	2,454	1,201	1,253	48.9
Del Norte	221	81	140	36.7
El Dorado	338	169	169	50.0
Fresno	7,321	2,753	4,568	37.6
Glenn	174	101	73	58.0
Humboldt	538	202	336	37.5
Imperial	1,522	520	1,002	34.2
Inyo	51	30	21	58.8
Kern	9,590	3,372	6,218	35.2
Kings	1,091	444	647	40.7
Lake	311	118	193	37.9
Lassen	198	102	96	51.5
Los Angeles	37,205	10,228	26,977	27.5
Madera	902	459	443	50.9
Marin	244	81	163	33.2
Mariposa	85	14	71	16.5
Mendocino	333	125	208	37.5
Merced	2,003	808	1,195	40.3
Modoc	41	14	27	34.1
Mono	23	11	12	47.8
Monterey	1,330	725	605	54.5
Napa	281	163	118	58.0
Nevada	209	84	125	40.2
Orange	6,265	2,374	3,891	37.9
Placer	421	236	185	56.1
Plumas	45	28	17	62.2
Riverside	11,256	3,543	7,713	31.5
Sacramento	8,849	2,894	5,955	32.7
San Benito	205	93	112	45.4
San Bernardino	15,553	4,686	10,867	30.1
San Diego	11,083	3,115	7,968	28.1
San Francisco	1,145	395	750	34.5
San Joaquin	4,637	1,558	3,079	33.6
San Luis Obispo	449	204	245	45.4
San Mateo	726	335	391	46.1
Santa Barbara	1,237	517	720	41.8
Santa Clara	2,757	1,090	1,667	39.5
Santa Cruz	575	151	424	26.3
Shasta	1,004	384	620	38.2
Sierra	14	7	7	50.0
Siskiyou	227	77	150	33.9
Solano	1,392	738	654	53.0
Sonoma	912	502	410	55.0
Stanislaus	1,983	919	1,064	46.3
Sutter	557	179	378	32.1
Tehama	398	158	240	39.7
Trinity	64	32	32	50.0
Tulare	2,767	914	1,853	33.0
Tuolumne	135	58	77	43.0
Ventura	1,540	689	851	44.7
Yolo	575	214	361	37.2
Yuba	600	181	419	30.2
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	329	176	153	53.5
Humboldt/Trinity	602	234	368	38.9
Inyo/Mono	74	41	33	55.4
Merced/Mariposa	2,088	822	1,266	39.4
Santa Cruz/San Benito	780	244	536	31.3
Sierra/Nevada	223	91	132	40.8
Siskiyou/Modoc	268	91	177	34.0

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

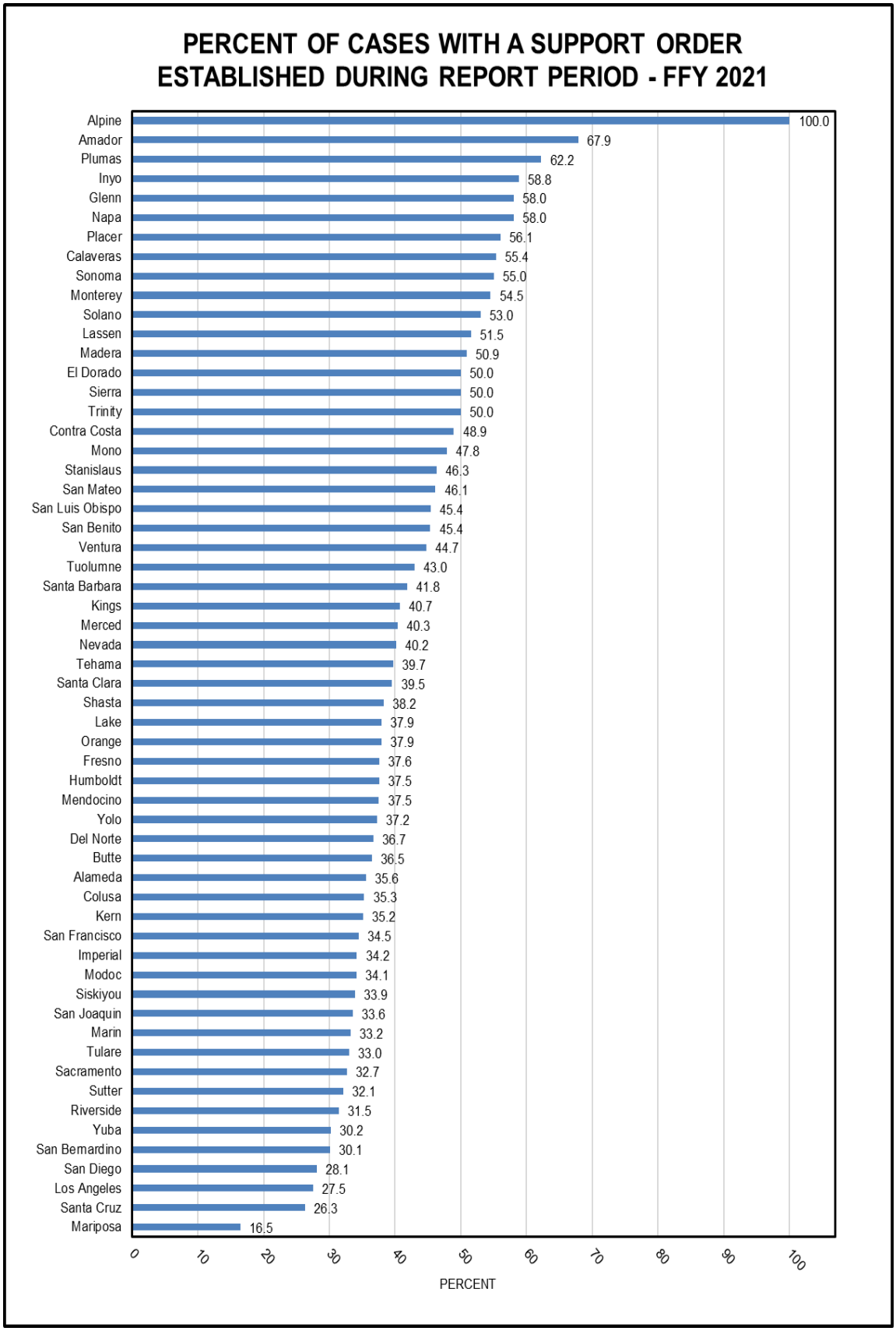
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2017 - 2021

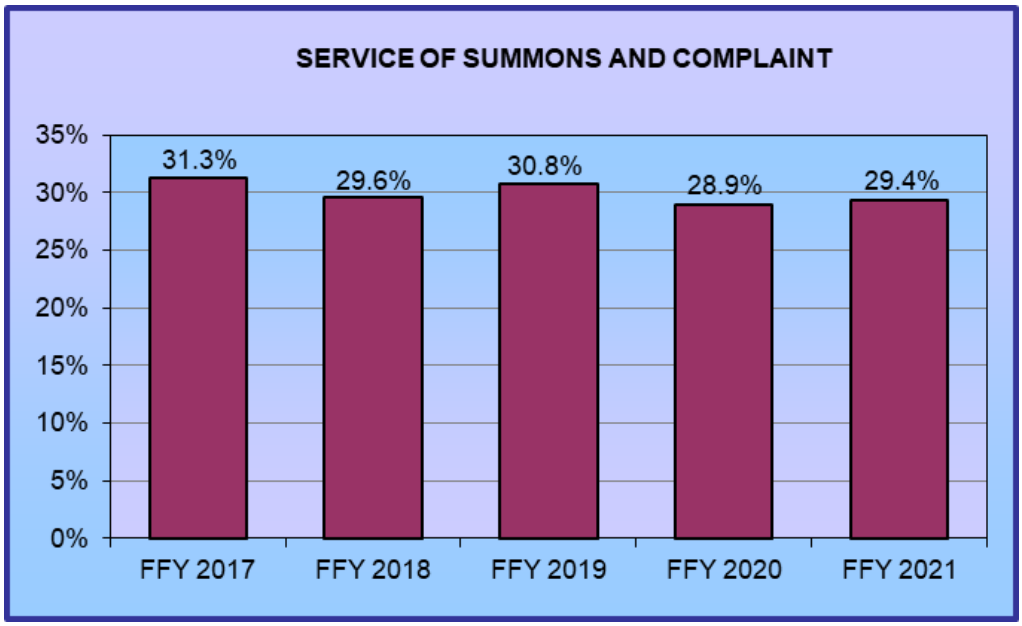
	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	35.1%	33.9%	34.9%	30.0%	33.5%	11.7%	-4.6%
Alameda	44.0	35.1	43.5	42.1	35.6	-15.4	-19.1
Alpine	100.0	100.0	0.0	100.0	100.0	0.0	0.0
Amador	59.1	51.3	58.5	59.6	67.9	13.9	14.9
Butte	32.2	41.9	52.5	40.5	36.5	-9.9	13.4
Calaveras	51.3	53.0	54.6	50.8	55.4	9.1	8.0
Colusa	26.2	43.4	33.0	34.2	35.3	3.2	34.7
Contra Costa	53.8	50.1	55.4	31.7	48.9	54.3	-9.1
Del Norte	44.1	45.8	42.8	44.8	36.7	-18.1	-16.8
El Dorado	54.7	55.4	50.3	62.6	50.0	-20.1	-8.6
Fresno	44.7	44.9	43.6	34.3	37.6	9.6	-15.9
Glenn	54.9	56.9	58.1	57.9	58.0	0.2	5.6
Humboldt	38.2	46.8	53.0	36.2	37.5	3.6	-1.8
Imperial	42.3	42.7	39.9	31.4	34.2	8.9	-19.1
Inyo	43.4	48.6	54.2	49.2	58.8	19.5	35.5
Kern	35.3	28.9	27.0	26.5	35.2	32.8	-0.3
Kings	47.8	48.6	49.6	47.6	40.7	-14.5	-14.9
Lake	40.0	47.8	37.9	41.0	37.9	-7.6	-5.3
Lassen	48.8	39.5	41.0	51.3	51.5	0.4	5.5
Los Angeles	26.9	26.5	29.9	24.6	27.5	11.8	2.2
Madera	55.8	53.7	52.1	53.8	50.9	-5.4	-8.8
Marin	43.5	49.4	46.4	30.4	33.2	9.2	-23.7
Mariposa	50.7	49.4	50.6	29.2	16.5	-43.5	-67.5
Mendocino	46.1	39.2	37.6	28.3	37.5	32.5	-18.7
Merced	41.2	48.4	48.7	33.2	40.3	21.4	-2.2
Modoc	34.5	36.0	20.9	30.9	34.1	10.4	-1.2
Mono	44.0	65.6	68.4	75.0	47.8	-36.3	8.6
Monterey	46.8	53.8	51.1	49.0	54.5	11.2	16.5
Napa	54.2	49.4	54.8	54.7	58.0	6.0	7.0
Nevada	60.5	69.0	55.3	57.5	40.2	-30.1	-33.6
Orange	41.0	39.3	39.8	33.4	37.9	13.5	-7.6
Placer	54.0	57.9	53.4	54.0	56.1	3.9	3.9
Plumas	65.1	63.0	50.0	65.2	62.2	-4.6	-4.5
Riverside	30.9	31.9	31.1	25.4	31.5	24.0	1.9
Sacramento	30.9	28.3	32.9	30.1	32.7	8.6	5.8
San Benito	44.9	42.5	40.2	37.0	45.4	22.7	1.1
San Bernardino	34.5	30.1	28.5	24.9	30.1	20.9	-12.8
San Diego	32.2	30.4	27.6	21.7	28.1	29.5	-12.7
San Francisco	27.1	32.8	40.9	32.7	34.5	5.5	27.3
San Joaquin	37.0	37.7	37.3	31.7	33.6	6.0	-9.2
San Luis Obispo	77.6	69.1	60.1	54.8	45.4	-17.2	-41.5
San Mateo	45.1	36.6	33.0	42.2	46.1	9.2	2.2
Santa Barbara	51.7	43.8	48.6	47.6	41.8	-12.2	-19.1
Santa Clara	34.1	32.0	37.2	31.5	39.5	25.4	15.8
Santa Cruz	38.9	25.6	27.0	27.4	26.3	-4.0	-32.4
Shasta	42.0	37.4	35.4	29.3	38.2	30.4	-9.0
Sierra	33.3	80.0	33.3	33.3	50.0	50.2	50.2
Siskiyou	42.3	45.8	47.4	50.2	33.9	-32.5	-19.9
Solano	42.1	42.0	42.1	48.5	53.0	9.3	25.9
Sonoma	52.5	51.0	52.3	54.1	55.0	1.7	4.8
Stanislaus	44.2	48.1	42.1	46.5	46.3	-0.4	4.8
Sutter	42.3	38.7	39.1	32.5	32.1	-1.2	-24.1
Tehama	48.9	46.2	44.3	41.1	39.7	-3.4	-18.8
Trinity	39.7	16.4	50.7	42.9	50.0	16.6	25.9
Tulare	41.5	38.7	52.6	45.2	33.0	-27.0	-20.5
Tuolumne	58.0	62.5	57.4	50.0	43.0	-14.0	-25.9
Ventura	43.1	41.6	44.7	37.9	44.7	17.9	3.7
Yolo	49.7	44.4	35.7	39.4	37.2	-5.6	-25.2
Yuba	34.1	32.4	26.1	22.2	30.2	36.0	-11.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	56.2	56.8	56.4	52.9	53.5	1.1	-4.8
Humboldt/Trinity	38.4	42.4	52.8	36.9	38.9	5.4	1.3
Inyo/Mono	43.5	53.8	57.1	54.4	55.4	1.8	27.4
Merced/Mariposa	41.5	48.5	48.7	33.1	39.4	19.0	-5.1
Santa Cruz/San Benito	40.4	30.3	30.5	29.9	31.3	4.7	-22.5
Sierra/Nevada	59.4	69.6	54.5	56.5	40.8	-27.8	-31.3
Siskiyou/Modoc	41.0	44.3	43.8	46.7	34.0	-27.2	-17.1

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)


PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD - FFY 2021
Alpine 100.0
Amador 67.9
Plumas 62.2
Inyo 58.8
Glenn 58.0
Napa 58.0
Placer 56.1
Calaveras 55.4
Sonoma 55.0
Monterey 54.5
Solano 53.0
Lassen 51.5
Madera 50.9
El Dorado 50.0
Sierra 50.0
Trinity 50.0
Contra Costa 48.9
Mono 47.8
Stanislaus 46.3
San Mateo 46.1
San Luis Obispo 45.4
San Benito 45.4
Ventura 44.7
Tuolumne 43.0
Santa Barbara 41.8
Kings 40.7
Merced 40.3
Nevada 40.2
Tehama 39.7
Santa Clara 39.5
Shasta 38.2
Lake 37.9
Orange 37.9
Fresno 37.6
Humboldt 37.5
Mendocino 37.5
Yolo 37.2
Del Norte 36.7
Butte 36.5
Alameda 35.6
Colusa 35.3
Kern 35.2
San Francisco 34.5
Imperial 34.2
Modoc 34.1
Siskiyou 33.9
San Joaquin 33.6
Marin 33.2
Tulare 33.0
Sacramento 32.7
Sutter 32.1
Riverside 31.5
Yuba 30.2
San Bernardino 30.1
San Diego 28.1
Los Angeles 27.5
Santa Cruz 26.3
Mariposa 16.5
0
10
20
30
40
50
60
70
80
90
100
PERCENT

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged fathers or obligors served with a summons and complaint to establish paternity or a support order.[10] The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.



In FFY 2021, a total of 43,749 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 148,643 cases requiring a support order, which amounts to 29.4 percent of the cases. This is an increase of 0.5 percentage points from FFY 2020. See Tables K and K-1 on pages 45 and 46.

[10] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the annual OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2021

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served With a Summons and Complaint
STATEWIDE	148,643	43,749	29.4%
Alameda	3,704	1,176	31.7
Alpine	1	2	200.0
Amador	81	32	39.5
Butte	790	188	23.8
Calaveras	112	47	42.0
Colusa	119	42	35.3
Contra Costa	2,454	757	30.8
Del Norte	221	65	29.4
El Dorado	338	117	34.6
Fresno	7,321	2,684	36.7
Glenn	174	80	46.0
Humboldt	538	137	25.5
Imperial	1,522	525	34.5
Inyo	51	25	49.0
Kern	9,590	3,056	31.9
Kings	1,091	369	33.8
Lake	311	104	33.4
Lassen	198	88	44.4
Los Angeles	37,205	9,288	25.0
Madera	902	292	32.4
Marin	244	72	29.5
Mariposa	85	9	10.6
Mendocino	333	109	32.7
Merced	2,003	745	37.2
Modoc	41	8	19.5
Mono	23	12	52.2
Monterey	1,330	447	33.6
Napa	281	92	32.7
Nevada	209	83	39.7
Orange	6,265	1,913	30.5
Placer	421	228	54.2
Plumas	45	25	55.6
Riverside	11,256	3,410	30.3
Sacramento	8,849	2,561	28.9
San Benito	205	57	27.8
San Bernardino	15,553	4,457	28.7
San Diego	11,083	2,734	24.7
San Francisco	1,145	286	25.0
San Joaquin	4,637	1,341	28.9
San Luis Obispo	449	159	35.4
San Mateo	726	293	40.4
Santa Barbara	1,237	373	30.2
Santa Clara	2,757	921	33.4
Santa Cruz	575	94	16.3
Shasta	1,004	243	24.2
Sierra	14	4	28.6
Siskiyou	227	59	26.0
Solano	1,392	606	43.5
Sonoma	912	439	48.1
Stanislaus	1,983	771	38.9
Sutter	557	152	27.3
Tehama	398	112	28.1
Trinity	64	17	26.6
Tulare	2,767	855	30.9
Tuolumne	135	51	37.8
Ventura	1,540	586	38.1
Yolo	575	192	33.4
Yuba	600	159	26.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	329	132	40.1
Humboldt/Trinity	602	154	25.6
Inyo/Mono	74	37	50.0
Merced/Mariposa	2,088	754	36.1
Santa Cruz/San Benito	780	151	19.4
Sierra/Nevada	223	87	39.0
Siskiyou/Modoc	268	67	25.0

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

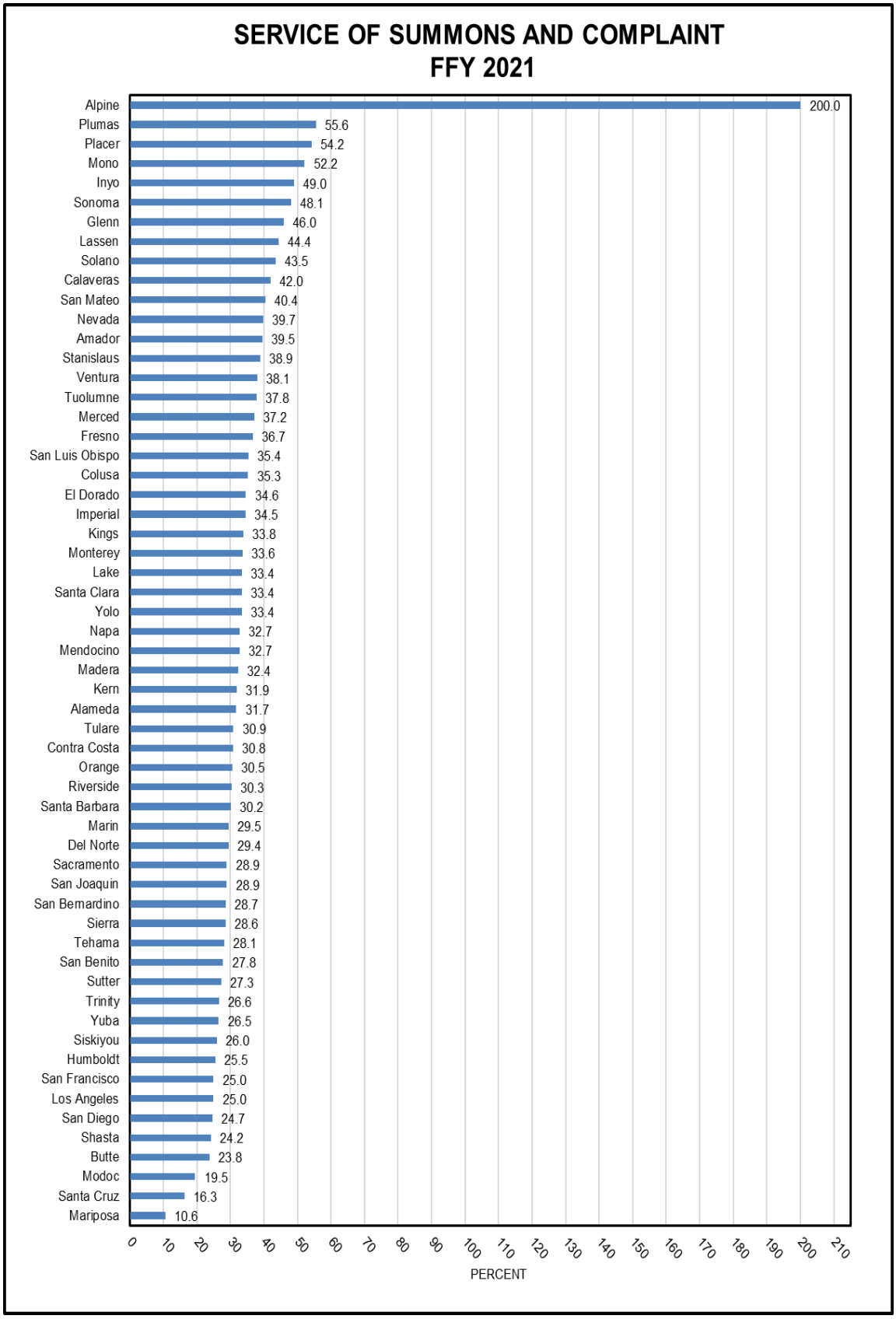
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2017 - 2021

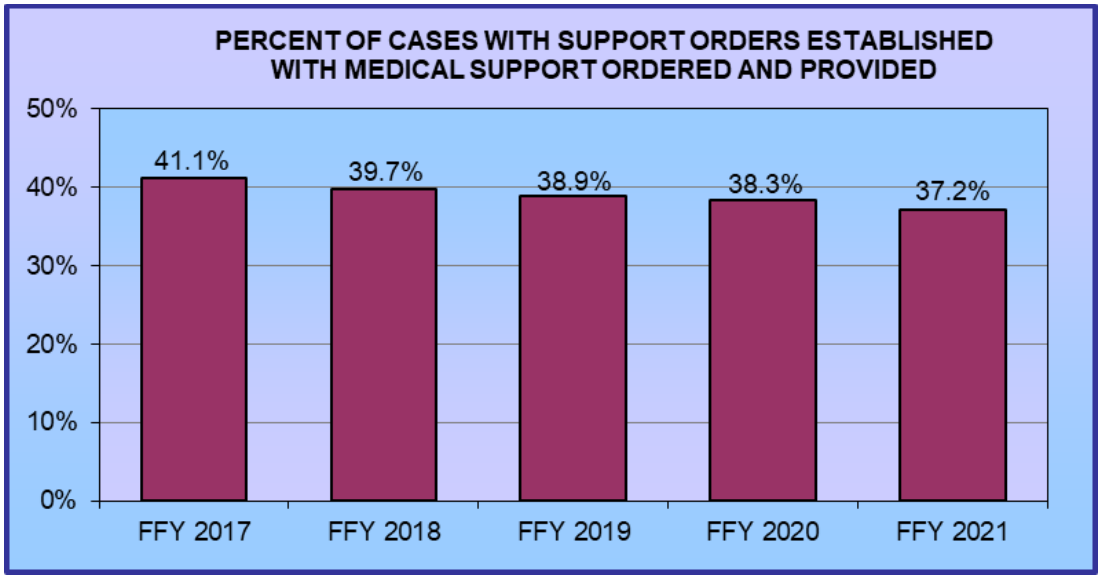
	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	31.3%	29.6%	30.8%	28.9%	29.4%	1.7%	-6.1%
Alameda	35.6	31.4	37.2	37.7	31.7	-15.9	-11.0
Alpine	100.0	0.0	0.0	100.0	200.0	100.0	100.0
Amador	48.0	48.7	51.7	47.5	39.5	-16.8	-17.7
Butte	28.8	28.0	33.6	29.6	23.8	-19.6	-17.4
Calaveras	38.7	43.9	44.7	42.9	42.0	-2.1	8.5
Colusa	13.9	34.5	27.2	29.7	35.3	18.9	154.0
Contra Costa	39.7	38.2	37.5	24.3	30.8	26.7	-22.4
Del Norte	35.9	42.5	34.0	34.5	29.4	-14.8	-18.1
El Dorado	46.3	41.3	37.9	49.8	34.6	-30.5	-25.3
Fresno	42.7	43.2	45.0	32.3	36.7	13.6	-14.1
Glenn	40.9	52.8	40.9	53.0	46.0	-13.2	12.5
Humboldt	25.1	38.6	34.5	23.3	25.5	9.4	1.6
Imperial	38.0	38.5	34.8	25.8	34.5	33.7	-9.2
Inyo	27.7	33.3	50.0	25.4	49.0	92.9	76.9
Kern	31.6	27.4	26.2	22.6	31.9	41.2	0.9
Kings	37.9	41.0	39.1	42.5	33.8	-20.5	-10.8
Lake	34.6	44.7	38.4	42.5	33.4	-21.4	-3.5
Lassen	42.4	32.6	48.2	41.9	44.4	6.0	4.7
Los Angeles	27.1	25.1	27.1	26.7	25.0	-6.4	-7.7
Madera	39.0	39.5	40.6	38.1	32.4	-15.0	-16.9
Marin	32.4	44.3	40.1	27.0	29.5	9.3	-9.0
Mariposa	42.7	47.0	46.8	30.6	10.6	-65.4	-75.2
Mendocino	40.0	35.1	35.7	26.1	32.7	25.3	-18.3
Merced	40.5	43.9	44.2	33.3	37.2	11.7	-8.1
Modoc	25.9	24.0	18.6	20.0	19.5	-2.5	-24.7
Mono	20.0	34.4	36.8	43.8	52.2	19.2	161.0
Monterey	40.5	43.4	39.6	36.4	33.6	-7.7	-17.0
Napa	35.8	30.4	33.7	32.9	32.7	-0.6	-8.7
Nevada	53.0	57.5	43.9	45.8	39.7	-13.3	-25.1
Orange	32.7	30.2	33.7	31.2	30.5	-2.2	-6.7
Placer	46.5	47.4	43.7	46.9	54.2	15.6	16.6
Plumas	55.4	54.8	53.0	51.5	55.6	8.0	0.4
Riverside	24.7	23.7	26.6	29.2	30.3	3.8	22.7
Sacramento	27.1	26.2	27.0	28.1	28.9	2.8	6.6
San Benito	38.6	37.5	26.8	30.0	27.8	-7.3	-28.0
San Bernardino	34.5	29.7	29.0	27.5	28.7	4.4	-16.8
San Diego	25.9	25.3	23.2	18.3	24.7	35.0	-4.6
San Francisco	22.7	31.5	35.1	33.5	25.0	-25.4	10.1
San Joaquin	34.3	30.6	33.6	30.3	28.9	-4.6	-15.7
San Luis Obispo	45.5	47.9	45.4	41.6	35.4	-14.9	-22.2
San Mateo	37.3	32.1	31.6	38.4	40.4	5.2	8.3
Santa Barbara	35.1	29.8	34.1	30.5	30.2	-1.0	-14.0
Santa Clara	27.8	29.8	31.6	34.2	33.4	-2.3	20.1
Santa Cruz	26.0	15.1	15.5	21.3	16.3	-23.5	-37.3
Shasta	26.3	26.5	24.4	21.3	24.2	13.6	-8.0
Sierra	16.7	33.3	22.2	22.2	28.6	28.8	71.3
Siskiyou	37.4	47.5	39.3	40.5	26.0	-35.8	-30.5
Solano	39.2	34.8	37.6	44.2	43.5	-1.6	11.0
Sonoma	42.3	43.3	46.0	45.3	48.1	6.2	13.7
Stanislaus	36.6	37.1	34.4	40.7	38.9	-4.4	6.3
Sutter	32.4	29.6	33.9	28.2	27.3	-3.2	-15.7
Tehama	38.2	40.2	37.4	31.9	28.1	-11.9	-26.4
Trinity	35.6	12.1	38.4	22.9	26.6	16.2	-25.3
Tulare	34.3	31.6	50.9	41.3	30.9	-25.2	-9.9
Tuolumne	44.3	37.1	42.1	34.7	37.8	8.9	-14.7
Ventura	37.1	37.2	39.1	36.2	38.1	5.2	2.7
Yolo	49.5	43.6	32.7	37.5	33.4	-10.9	-32.5
Yuba	28.4	26.3	20.5	19.5	26.5	35.9	-6.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	43.5	41.9	45.1	40.8	40.1	-1.7	-7.8
Humboldt/Trinity	26.2	34.8	34.9	23.2	25.6	10.3	-2.3
Inyo/Mono	25.9	33.7	47.3	29.1	50.0	71.8	93.1
Merced/Mariposa	40.5	44.0	44.3	33.2	36.1	8.7	-10.9
Santa Cruz/San Benito	29.3	21.3	18.5	23.6	19.4	-17.8	-33.8
Sierra/Nevada	51.5	56.2	43.2	44.8	39.0	-12.9	-24.3
Siskiyou/Modoc	35.5	44.1	36.5	36.8	25.0	-32.1	-29.6

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)


SERVICE OF SUMMONS AND COMPLAINT
FFY 2021
Alpine 200.0
Plumas 55.6
Placer 54.2
Mono 52.2
Inyo 49.0
Sonoma 48.1
Glenn 46.0
Lassen 44.4
Solano 43.5
Calaveras 42.0
San Mateo 40.4
Nevada 39.7
Amador 39.5
Stanislaus 38.9
Ventura 38.1
Tuolumne 37.8
Merced 37.2
Fresno 36.7
San Luis Obispo 35.4
Colusa 35.3
El Dorado 34.6
Imperial 34.5
Kings 33.8
Monterey 33.6
Lake 33.4
Santa Clara 33.4
Yolo 33.4
Napa 32.7
Mendocino 32.7
Madera 32.4
Kern 31.9
Alameda 31.7
Tulare 30.9
Contra Costa 30.8
Orange 30.5
Riverside 30.3
Santa Barbara 30.2
Marin 29.5
Del Norte 29.4
Sacramento 28.9
San Joaquin 28.9
San Bernardino 28.7
Sierra 28.6
Tehama 28.1
San Benito 27.8
Sutter 27.3
Trinity 26.6
Yuba 26.5
Siskiyou 26.0
Humboldt 25.5
San Francisco 25.0
Los Angeles 25.0
San Diego 24.7
Shasta 24.2
Butte 23.8
Modoc 19.5
Santa Cruz 16.3
Mariposa 10.6
0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210
PERCENT

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.[11] Current Assistance, Former Assistance, Never Assistance cases, and cases that are closed during the FFY are included in this measure.



In FFY 2021, California had 713,232 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 265,551 or 37.2 percent of the cases with support orders. This represents a decrease of 1.1 percentage points from FFY 2020.

Individual county results range from a high of 58.8 percent to a low of 27.2 percent in FFY 2021. See Tables L and L-1 on pages 49 and 50.

[11] The performance level for this measure is calculated from data reported on the annual OCSE 157, Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided), divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2021

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	713,232	265,551	37.2%
Alameda	20,408	8,612	42.2
Alpine	15	7	46.7
Amador	746	319	42.8
Butte	5,492	2,159	39.3
Calaveras	933	352	37.7
Colusa	519	155	29.9
Contra Costa	17,337	7,530	43.4
Del Norte	1,241	520	41.9
El Dorado	3,606	1,397	38.7
Fresno	39,387	15,715	39.9
Glenn	1,164	410	35.2
Humboldt	3,363	1,359	40.4
Imperial	6,485	2,629	40.5
Inyo	548	177	32.3
Kern	35,833	13,490	37.6
Kings	5,733	2,599	45.3
Lake	1,670	576	34.5
Lassen	958	399	41.6
Los Angeles	145,704	43,463	29.8
Madera	5,198	2,102	40.4
Marin	1,520	651	42.8
Mariposa	453	143	31.6
Mendocino	1,920	605	31.5
Merced	9,874	3,526	35.7
Modoc	175	80	45.7
Mono	147	47	32.0
Monterey	9,287	3,454	37.2
Napa	2,002	897	44.8
Nevada	1,529	597	39.0
Orange	39,192	14,746	37.6
Placer	4,607	2,053	44.6
Plumas	504	179	35.5
Riverside	52,680	17,868	33.9
Sacramento	47,024	12,812	27.2
San Benito	1,262	515	40.8
San Bernardino	63,156	25,723	40.7
San Diego	39,327	23,109	58.8
San Francisco	5,519	2,501	45.3
San Joaquin	23,360	8,635	37.0
San Luis Obispo	3,050	1,407	46.1
San Mateo	5,265	2,081	39.5
Santa Barbara	7,825	2,921	37.3
Santa Clara	16,406	7,217	44.0
Santa Cruz	2,920	1,080	37.0
Shasta	5,630	1,897	33.7
Sierra	46	21	45.7
Siskiyou	1,393	506	36.3
Solano	8,803	3,724	42.3
Sonoma	6,491	2,736	42.2
Stanislaus	15,904	5,374	33.8
Sutter	2,664	988	37.1
Tehama	2,145	828	38.6
Trinity	352	116	33.0
Tulare	15,129	5,103	33.7
Tuolumne	1,364	556	40.8
Ventura	11,921	4,532	38.0
Yolo	3,662	1,358	37.1
Yuba	2,384	995	41.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,058	1,234	40.4
Humboldt/Trinity	3,715	1,475	39.7
Inyo/Mono	695	224	32.2
Merced/Mariposa	10,327	3,669	35.5
Santa Cruz/San Benito	4,182	1,595	38.1
Sierra/Nevada	1,575	618	39.2
Siskiyou/Modoc	1,568	586	37.4

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

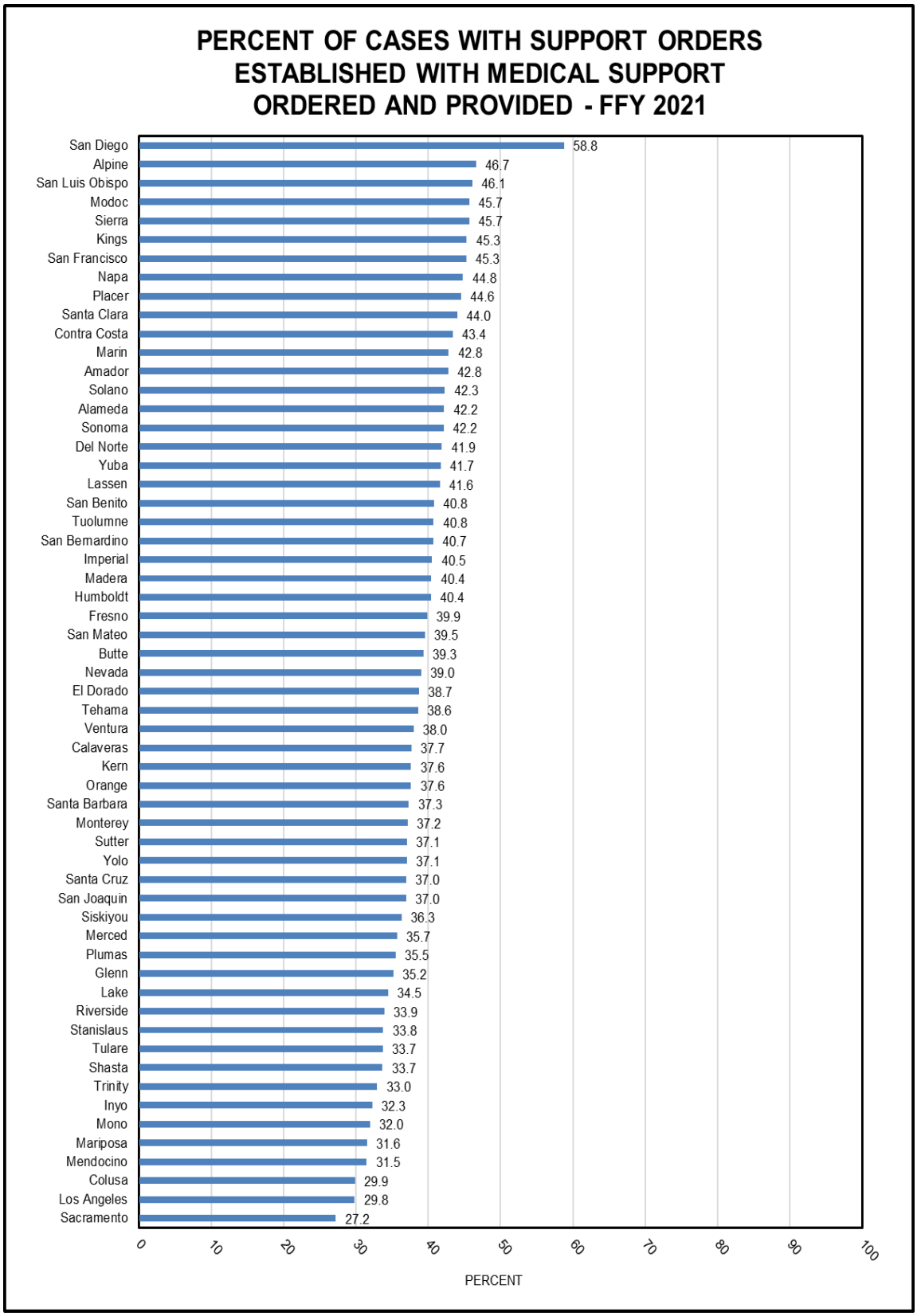
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2017 - 2021

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	41.1%	39.7%	38.9%	38.3%	37.2%	-2.9%	-9.5%
Alameda	46.2	44.1	43.2	43.0	42.2	-1.9	-8.7
Alpine	33.3	43.8	40.0	43.8	46.7	6.6	40.2
Amador	50.3	49.7	46.7	43.2	42.8	-0.9	-14.9
Butte	44.3	43.3	41.6	41.2	39.3	-4.6	-11.3
Calaveras	51.0	48.7	43.0	40.1	37.7	-6.0	-26.1
Colusa	36.4	32.3	32.9	30.0	29.9	-0.3	-17.9
Contra Costa	48.8	49.4	48.1	45.2	43.4	-4.0	-11.1
Del Norte	44.6	43.9	45.1	46.0	41.9	-8.9	-6.1
El Dorado	45.7	44.3	41.7	41.0	38.7	-5.6	-15.3
Fresno	45.2	44.4	42.8	41.2	39.9	-3.2	-11.7
Glenn	39.9	40.1	38.4	38.9	35.2	-9.5	-11.8
Humboldt	42.9	44.7	42.9	42.7	40.4	-5.4	-5.8
Imperial	43.0	42.1	41.2	40.8	40.5	-0.7	-5.8
Inyo	27.0	28.5	29.7	33.0	32.3	-2.1	19.6
Kern	40.6	39.3	37.7	37.5	37.6	0.3	-7.4
Kings	47.9	47.8	47.6	47.1	45.3	-3.8	-5.4
Lake	41.4	41.0	39.3	38.3	34.5	-9.9	-16.7
Lassen	39.1	40.7	41.5	43.8	41.6	-5.0	6.4
Los Angeles	34.1	32.1	31.1	31.2	29.8	-4.5	-12.6
Madera	44.4	43.0	40.7	42.4	40.4	-4.7	-9.0
Marin	42.8	41.7	43.3	44.3	42.8	-3.4	0.0
Mariposa	37.0	34.9	37.9	35.9	31.6	-12.0	-14.6
Mendocino	35.6	35.1	35.3	33.4	31.5	-5.7	-11.5
Merced	38.4	34.3	31.7	30.6	35.7	16.7	-7.0
Modoc	46.5	41.0	45.3	48.9	45.7	-6.5	-1.7
Mono	29.8	30.4	34.1	32.1	32.0	-0.3	7.4
Monterey	39.3	38.7	36.9	38.2	37.2	-2.6	-5.3
Napa	50.0	47.4	46.1	47.4	44.8	-5.5	-10.4
Nevada	40.2	41.3	39.7	40.9	39.0	-4.6	-3.0
Orange	40.0	38.7	38.2	38.9	37.6	-3.3	-6.0
Placer	48.2	47.5	46.5	46.0	44.6	-3.0	-7.5
Plumas	38.0	36.2	36.6	39.1	35.5	-9.2	-6.6
Riverside	40.3	39.3	39.3	36.8	33.9	-7.9	-15.9
Sacramento	39.5	35.2	31.6	29.4	27.2	-7.5	-31.1
San Benito	42.5	42.1	41.6	42.1	40.8	-3.1	-4.0
San Bernardino	44.8	43.1	42.8	42.0	40.7	-3.1	-9.2
San Diego	52.6	55.7	57.6	58.9	58.8	-0.2	11.8
San Francisco	44.6	44.5	44.3	45.6	45.3	-0.7	1.6
San Joaquin	41.9	40.8	41.2	36.7	37.0	0.8	-11.7
San Luis Obispo	49.5	47.9	47.4	48.5	46.1	-4.9	-6.9
San Mateo	39.0	39.1	39.8	39.5	39.5	0.0	1.3
Santa Barbara	39.3	37.1	37.3	37.5	37.3	-0.5	-5.1
Santa Clara	42.1	42.2	43.9	44.1	44.0	-0.2	4.5
Santa Cruz	39.4	37.1	35.9	37.6	37.0	-1.6	-6.1
Shasta	37.5	36.6	35.1	34.1	33.7	-1.2	-10.1
Sierra	46.4	37.3	34.7	43.4	45.7	5.3	-1.5
Siskiyou	44.5	40.3	38.5	35.7	36.3	1.7	-18.4
Solano	45.2	43.3	42.8	42.8	42.3	-1.2	-6.4
Sonoma	42.1	41.5	44.0	44.4	42.2	-5.0	0.2
Stanislaus	36.9	34.2	33.0	33.6	33.8	0.6	-8.4
Sutter	44.2	40.9	41.6	39.3	37.1	-5.6	-16.1
Tehama	40.8	38.8	39.8	40.0	38.6	-3.5	-5.4
Trinity	31.7	29.2	32.6	36.7	33.0	-10.1	4.1
Tulare	40.6	38.5	35.5	35.0	33.7	-3.7	-17.0
Tuolumne	47.8	49.9	47.9	41.6	40.8	-1.9	-14.6
Ventura	41.4	39.6	39.0	39.2	38.0	-3.1	-8.2
Yolo	40.6	39.2	38.2	39.3	37.1	-5.6	-8.6
Yuba	42.3	41.2	41.8	42.0	41.7	-0.7	-1.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	49.3	49.5	46.1	41.5	40.4	-2.7	-18.1
Humboldt/Trinity	41.9	43.0	41.9	42.1	39.7	-5.7	-5.3
Inyo/Mono	27.6	29.0	30.7	32.8	32.2	-1.8	16.7
Merced/Mariposa	38.3	34.4	32.0	30.9	35.5	14.9	-7.3
Santa Cruz/San Benito	40.3	38.5	37.6	38.9	38.1	-2.1	-5.5
Sierra/Nevada	40.4	41.2	39.5	41.0	39.2	-4.4	-3.0
Siskiyou/Modoc	44.8	40.4	39.2	37.1	37.4	0.8	-16.5

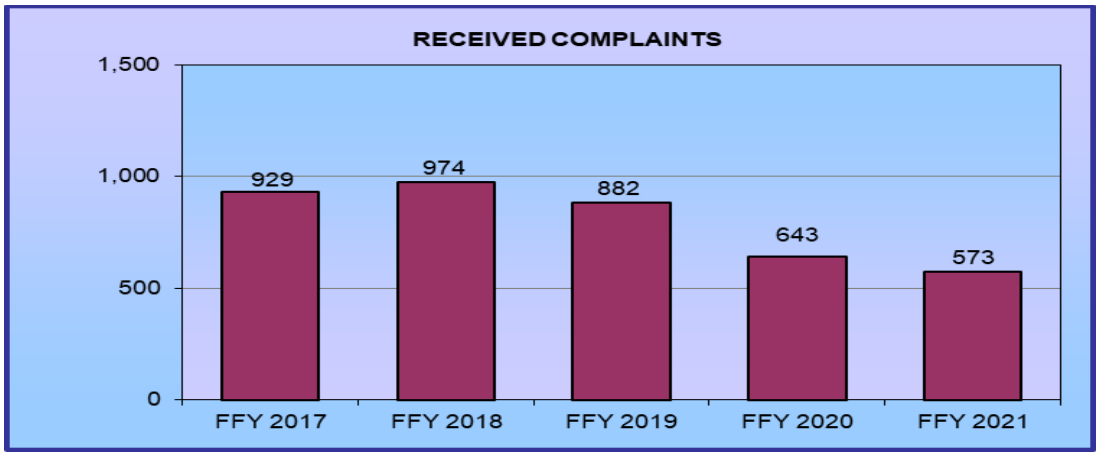
SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)


PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED - FFY 2021
San Diego 58.8
Alpine 46.7
San Luis Obispo 46.1
Modoc 45.7
Sierra 45.7
Kings 45.3
San Francisco 45.3
Napa 44.8
Placer 44.6
Santa Clara 44.0
Contra Costa 43.4
Marin 42.8
Amador 42.8
Solano 42.3
Alameda 42.2
Sonoma 42.2
Del Norte 41.9
Yuba 41.7
Lassen 41.6
San Benito 40.8
Tuolumne 40.8
San Bernardino 40.7
Imperial 40.5
Madera 40.4
Humboldt 40.4
Fresno 39.9
San Mateo 39.5
Butte 39.3
Nevada 39.0
El Dorado 38.7
Tehama 38.6
Ventura 38.0
Calaveras 37.7
Kern 37.6
Orange 37.6
Santa Barbara 37.3
Monterey 37.2
Sutter 37.1
Yolo 37.1
Santa Cruz 37.0
San Joaquin 37.0
Siskiyou 36.3
Merced 35.7
Plumas 35.5
Glenn 35.2
Lake 34.5
Riverside 33.9
Stanislaus 33.8
Tulare 33.7
Shasta 33.7
Trinity 33.0
Inyo 32.3
Mono 32.0
Mariposa 31.6
Mendocino 31.5
Colusa 29.9
Los Angeles 29.8
Sacramento 27.2
0
10
20
30
40
50
60
70
80
90
100
PERCENT

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.[12] The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data. The chart below only reflects total statewide complaints by FFY.



In FFY 2021, 573 complaints were filed and recorded in the DCSS CRTS for approximately 1.04 million open child support cases. From FFY 2020 to FFY 2021 statewide complaints decreased by 10.9 percent. From FFY 2017 to FFY 2021 statewide complaints have decreased by 38.3 percent. Twenty counties received no complaints during FFY 2021. See Tables M and M-1 on pages 53 and 54.

[12] Complaint information is based on the Complaint Resolution Tracking System (CRTS) Complaint Activity Report, and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2021

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,043,847	573	
Alameda	29,249	9	3.077
Alpine	37	0	0.000
Amador	1,026	0	0.000
Butte	9,009	3	3.330
Calaveras	1,365	1	7.326
Colusa	700	0	0.000
Contra Costa	24,768	11	4.441
Del Norte	2,019	2	9.906
El Dorado	5,005	4	7.992
Fresno	56,387	12	2.128
Glenn	1,576	0	0.000
Humboldt	4,994	6	12.014
Imperial	9,447	2	2.117
Inyo	840	1	11.905
Kern	48,978	11	2.246
Kings	8,462	2	2.364
Lake	2,482	0	0.000
Lassen	1,402	0	0.000
Los Angeles	216,706	246	11.352
Madera	6,341	1	1.577
Marin	3,600	1	2.778
Mariposa	639	0	0.000
Mendocino	3,019	0	0.000
Merced	14,543	3	2.063
Modoc	268	0	0.000
Mono	198	0	0.000
Monterey	13,199	7	5.303
Napa	2,894	0	0.000
Nevada	2,438	1	4.102
Orange	57,329	24	4.186
Placer	6,359	0	0.000
Plumas	731	0	0.000
Riverside	74,545	25	3.354
Sacramento	67,177	20	2.977
San Benito	1,738	3	17.261
San Bernardino	90,833	55	6.055
San Diego	58,875	24	4.076
San Francisco	9,245	0	0.000
San Joaquin	31,905	15	4.701
San Luis Obispo	3,832	1	2.610
San Mateo	7,967	0	0.000
Santa Barbara	10,858	8	7.368
Santa Clara	27,426	0	0.000
Santa Cruz	4,642	1	2.154
Shasta	9,182	5	5.445
Sierra	88	0	0.000
Siskiyou	2,281	0	0.000
Solano	13,777	12	8.710
Sonoma	10,001	4	4.000
Stanislaus	23,955	9	3.757
Sutter	3,778	0	0.000
Tehama	3,248	1	3.079
Trinity	679	0	0.000
Tulare	22,088	12	5.433
Tuolumne	2,098	2	9.533
Ventura	17,846	18	10.086
Yolo	6,272	9	14.349
Yuba	3,501	2	5.713
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,526	3	6.628
Humboldt/Trinity	5,673	6	10.576
Inyo/Mono	1,038	1	9.634
Merced/Mariposa	15,182	3	1.976
Santa Cruz/San Benito	6,380	4	6.270
Sierra/Nevada	2,526	1	3.959
Siskiyou/Modoc	2,549	0	0.000

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

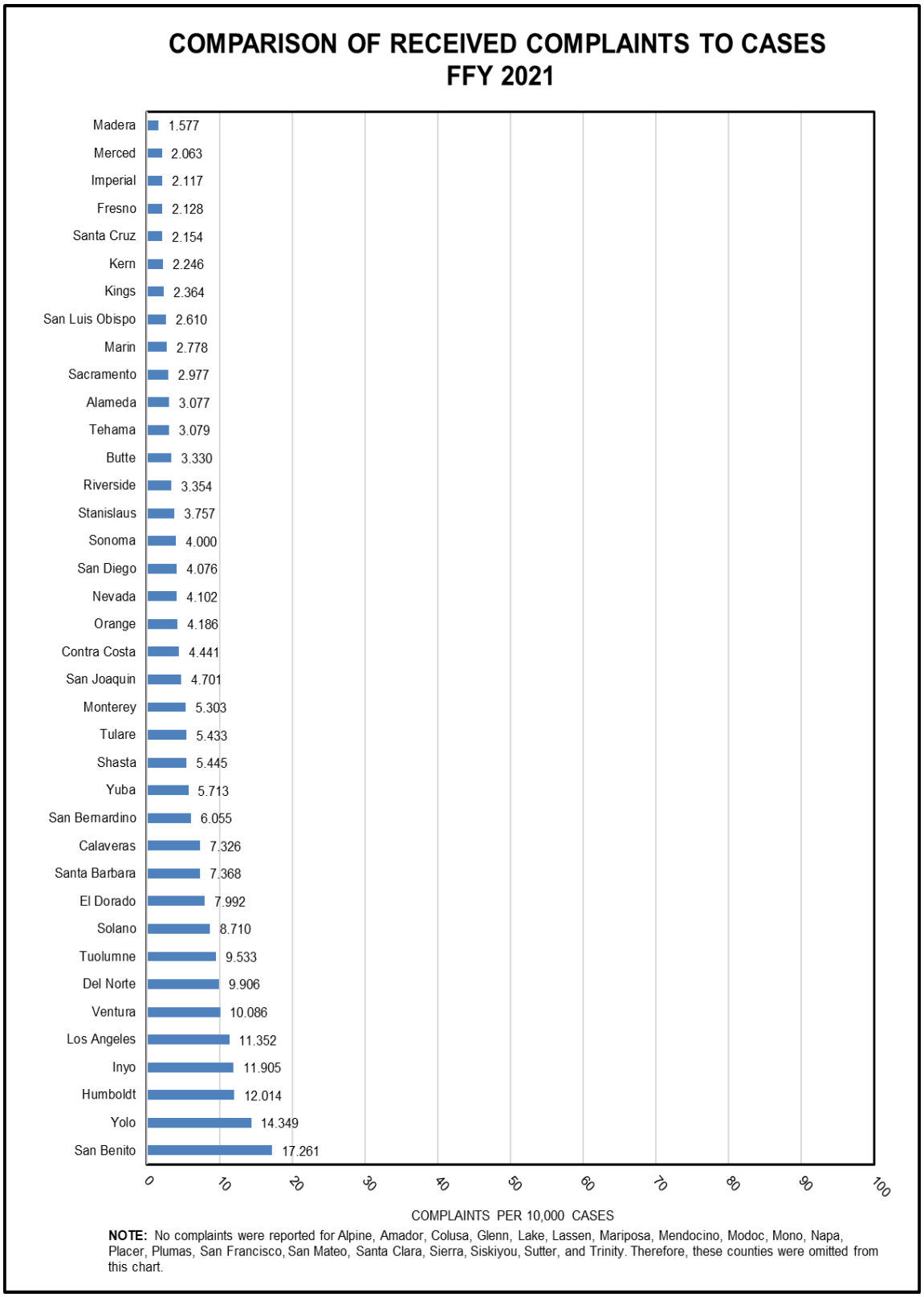
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2021

TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2017 - 2021

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	2020 - 2021 % Change	2017 - 2021 % Change
STATEWIDE	929	974	882	643	573	-10.9%	-38.3%
Alameda	24	24	9	8	9	12.5	-62.5
Alpine	0	0	0	0	0	*	*
Amador	1	0	0	0	0	*	-100.0
Butte	10	11	5	8	3	-62.5	-70.0
Calaveras	0	1	1	1	1	0.0	*
Colusa	0	1	0	0	0	*	*
Contra Costa	25	21	22	10	11	10.0	-56.0
Del Norte	2	0	1	0	2	*	0.0
El Dorado	1	3	3	0	4	*	300.0
Fresno	33	29	28	23	12	-47.8	-63.6
Glenn	0	0	1	0	0	*	*
Humboldt	2	1	2	2	6	200.0	200.0
Imperial	8	12	10	6	2	-66.7	-75.0
Inyo	2	1	1	0	1	*	-50.0
Kern	18	27	29	19	11	-42.1	-38.9
Kings	1	1	5	2	2	0.0	100.0
Lake	1	3	1	3	0	-100.0	-100.0
Lassen	0	3	0	0	0	*	*
Los Angeles	392	423	366	270	246	-8.9	-37.2
Madera	2	2	2	2	1	-50.0	-50.0
Marin	1	3	2	0	1	*	0.0
Mariposa	0	0	2	0	0	*	*
Mendocino	0	0	0	0	0	*	*
Merced	7	8	11	7	3	-57.1	-57.1
Modoc	0	0	0	0	0	*	*
Mono	0	0	0	0	0	*	*
Monterey	6	7	4	7	7	0.0	16.7
Napa	1	0	0	2	0	-100.0	-100.0
Nevada	0	1	3	1	1	0.0	*
Orange	41	43	42	16	24	50.0	-41.5
Placer	0	1	0	0	0	*	*
Plumas	0	0	0	1	0	-100.0	*
Riverside	66	69	44	44	25	-43.2	-62.1
Sacramento	27	39	35	21	20	-4.8	-25.9
San Benito	2	2	0	0	3	*	50.0
San Bernardino	87	76	72	48	55	14.6	-36.8
San Diego	52	38	43	31	24	-22.6	-53.8
San Francisco	0	0	0	0	0	*	*
San Joaquin	31	32	27	10	15	50.0	-51.6
San Luis Obispo	3	4	2	1	1	0.0	-66.7
San Mateo	0	0	0	0	0	*	*
Santa Barbara	6	4	5	6	8	33.3	33.3
Santa Clara	4	5	0	3	0	-100.0	-100.0
Santa Cruz	7	10	12	5	1	-80.0	-85.7
Shasta	4	2	11	10	5	-50.0	25.0
Sierra	0	0	0	0	0	*	*
Siskiyou	2	1	1	0	0	*	-100.0
Solano	11	10	12	9	12	33.3	9.1
Sonoma	9	5	9	6	4	-33.3	-55.6
Stanislaus	15	22	11	16	9	-43.8	-40.0
Sutter	1	1	4	0	0	*	-100.0
Tehama	0	0	1	0	1	*	*
Trinity	0	0	0	0	0	*	*
Tulare	8	13	18	14	12	-14.3	50.0
Tuolumne	1	2	2	2	2	0.0	100.0
Ventura	6	7	13	17	18	5.9	200.0
Yolo	3	4	5	11	9	-18.2	200.0
Yuba	6	2	5	1	2	100.0	-66.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2	3	3	3	3	0.0	50.0
Humboldt/Trinity	2	1	2	2	6	200.0	200.0
Inyo/Mono	2	1	1	0	1	*	-50.0
Merced/Mariposa	7	8	13	7	3	-57.1	-57.1
Santa Cruz/San Benito	9	12	12	5	4	-20.0	-55.6
Sierra/Nevada	0	1	3	1	1	0.0	*
Siskiyou/Modoc	2	1	1	0	0	*	-100.0

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report
* No complaints reported in a previous FFY period; therefore, a percent change cannot be calculated.



NOTE: No complaints were reported for Alpine, Amador, Colusa, Glenn, Lake, Lassen, Mariposa, Mendocino, Modoc, Mono, Napa, Placer, Plumas, San Francisco, San Mateo, Santa Clara, Sierra, Siskiyou, Sutter, and Trinity. Therefore, these counties were omitted from this chart.

II. PROGRAM ADMINISTRATION

Description of Program Administration
DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide Child Support Program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide Child Support Program performance.

Program Administration Data
Family Code Section 17600(c)(4) requires DCSS to report various fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)
The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)
The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)
In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)
The indirect costs of the program (all overhead charges).

Total Costs of Program Administration
Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2015-16, 2016-17, 2017-18, 2018-19, 2019-20 and 2020-21. These costs and FTE staffing data by category are displayed on the Program Administration tables (see pages 62, 64, 66, 68, 70, and 72).

Total Program Costs by Funding Source
(in millions)

SFY	Federal Incentives	State General Fund[1]	Federal Participation	TOTAL
2015-16	$41.1	$238.9	$463.8	$743.8
2016-17	$41.8	$244.0	$473.7	$759.5
2017-18	$42.9	$242.4	$470.4	$755.7
2018-19	$44.2	$246.4	$478.4	$769.0
2019-20[2]	*$43.7*	*$257.4*	*$499.6*	*$800.7*
2020-21[2]	*$42.9*	*$251.2*	*$487.7*	*$781.8*

[1] Includes county general funds used to draw down federal financial participation.
[2] Estimated Incentives – Program Costs will be adjusted upon receipt of actual incentives.

The total statewide administrative cost for operation of all local child support agencies is displayed in the table above. The child support administrative costs are primarily funded by federal financial participation, federal incentives, and a State General Fund allocation pursuant to FC Section 17704(b)(2)(B)(i).

Additionally, the State General Fund column includes all state and county general fund monies used to draw down matching Federal Financial Participation. The Federal Participation column includes the Federal Financial Participation drawn by the state and county general fund. The Federal Incentives column represents the actual or estimated amount of Federal Incentive monies available to the Program based on the five federal performance measures. Estimated incentives are used until final numbers are provided by the Federal government.

Total Direct Program Costs
The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2015-16, 2016-17, 2017-18, 2018-19, 2019-20 and 2020-21. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost tables (see pages 61, 63, 65, 67, 69, and 71) and reflect actual amounts reported by LCSAs.

The data presented for SFYs 2015-16, 2016-17, 2017-18, 2018-19, 2019-20 and 2020-21 is based on expenditure data reported in the CS 921 Local Child Support Agency IV-D Program Budget Display and the Budget and Expenditure Claiming Application (BECA) reports. These budgeting tools are used by local agencies to report administrative expenses and staffing

levels in conformance with federal and state guidelines. The tools are also used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data is reported annually by local agencies and represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures.

The data presented for SFY 2019-20 and 2020-21 reflects actual expenditures reported in BECA. BECA was implemented at the commencement of SFY 2019-20 and is the current budget and expenditure reporting tool used by local agencies to report their expenditures monthly during the state fiscal year.

Total Full-Time Equivalent Employees
This data element identifies the actual FTE positions in LCSAs for SFYs 2015-16, 2016-17, 2017-18, 2018-19, 2019-20 and 2020-21 broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff.

See tables on pages 62, 64, 66, 68, 70, and 72. Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the Child Support Program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case

control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

As of SFY 2019-20, the staff definitions were revised with the implementation of BECA. The most significant change is in the Other Staff category which now includes: Managers, Supervisors, Administrative Staff, CSE Financial Staff, Centralized Financial Worker, Temp Help (caseload activities only), Training and Performance Management, EDP staff, Contract Staff (non-EDP), and Contract staff (EDP). See tables on pages 70 and 72. The following are detailed functional definitions by job category.

Attorneys – Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here. This includes supervisors and managers.

Administrators – Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers above second level supervisors.

Caseworkers

- Caseworker – An individual, regardless of title or classification, who has direct contact with case participants in performing

Title IV-D case functions and duties involving case intake, establishment, collections, and distribution of child support within the LCSA.

- All Other Casework Staff – Staff that aid caseworkers through the performance of a subset of duties listed in the caseworker definition, but not authorized to perform all duties in their classification.

Investigators – Staff that perform non-criminal investigation activities in direct support of casework (non-sworn peace officer duties).

Clerical – Clerical support includes local agency staff performing clerical duties such as filing and word processing. This includes administrative case work and attorney clerical support.

Other Staff – Administrative staff, Centralized Financial Worker, CSE Financial Worker, Contracted Personnel (Non-EDP/Non-EDP), Electronic Data Processing (EDP) staff, Managers, Supervisors, Temp Help, Training and Performance Management, and other staff which includes staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2015-16, 2016-17, 2017-18, 2018-19, 2019-20 and 2020-21. Indirect Cost Tables (see pages 61, 63, 65, 67, 69, and 71) reflect total indirect costs, as authorized in local budgets for the LCSAs, broken down by the countywide overhead costs.[13] Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid more than the actual expenses and the credit is used in subsequent years.

[13] Includes 2CFR, Part 200, Appendix V costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2015-16

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$731,601,979	$603,675,288	$7,614,645	$45,049,352	$11,147,641	$64,115,053	$11,725,399
Alameda	26,214,044	20,861,484	213,514	2,237,615	1,306,315	1,595,116	603,908
Ama/Alp/Cala/Tuol	4,858,772	4,149,145	70,615	206,563	600	431,849	0
Butte	7,046,570	5,948,719	5,546	205,480	276,546	610,279	135,984
Colusa	546,223	474,567	1,987	37,440	0	32,229	31,004
Contra Costa	18,540,851	15,923,892	327,002	261,934	0	2,028,023	63,151
Del Norte	1,741,088	1,399,443	81,507	74,079	0	186,059	46,206
El Dorado	4,620,502	3,820,089	13,899	253,296	0	533,218	298,116
Fresno	21,395,210	18,467,635	284,666	33,986	238,128	2,370,795	196,050
Glenn	694,273	624,146	7,238	0	0	62,889	28,490
Humboldt	4,120,046	3,481,874	7,411	339,794	68,090	222,877	76,509
Imperial	5,537,335	4,576,340	28,963	353,899	0	578,133	143,590
Inyo/Mono	1,033,618	900,227	4,769	30,940	0	97,682	77,193
Kern	20,729,259	16,340,048	168,599	2,217,324	0	2,003,288	221,258
Kings	3,890,655	3,269,690	37,856	272,975	0	310,134	133,020
Lake	2,525,154	2,123,365	16,446	99,464	12,795	273,084	55,315
Lassen	920,338	610,194	71,346	99,360	0	139,438	24,436
Los Angeles	173,362,060	147,164,043	1,595,841	12,069,917	4,757,304	7,774,955	1,660,892
Madera	2,799,729	2,274,053	47,426	80,262	0	397,988	67,196
Marin	3,597,085	2,742,059	35,493	336,072	9,520	473,941	336,115
Mariposa	610,650	506,446	0	52,450	0	51,754	43,675
Mendocino	2,455,923	2,240,938	0	50,512	0	164,473	81,424
Merced	8,730,637	7,372,937	134,510	299,403	0	923,787	167,131
Monterey	10,692,644	8,808,942	36,264	537,187	0	1,310,251	303,746
Napa	3,820,993	3,311,419	94,671	0	0	414,903	159,000
Orange	54,801,309	43,296,440	365,615	3,542,891	1,492,659	6,103,704	829,806
Placer	6,016,463	4,754,389	168,352	545,132	0	548,590	259,581
Plumas	626,721	576,783	5,518	0	0	44,420	29,238
Riverside	34,230,036	26,871,008	517,520	2,645,350	0	4,196,158	231,401
Sacramento	31,559,931	24,655,356	553,991	2,679,972	1,130,939	2,539,673	244,647
San Bernardino	38,926,706	31,042,450	603,776	3,089,402	309,823	3,881,255	731,039
San Diego	44,228,808	38,073,807	367,354	1,822,436	0	3,965,211	1,374,161
San Francisco	12,564,501	9,925,301	83,751	1,548,764	0	1,006,685	0
San Joaquin	13,905,932	11,639,336	129,504	268,978	0	1,868,114	383,401
San Luis Obispo	4,169,729	3,175,692	299,346	304,066	0	390,625	62,893
San Mateo	10,610,679	9,067,340	77,057	520,882	0	945,400	263,633
Santa Barbara	9,455,376	7,868,403	81,182	465,958	0	1,039,833	204,603
Santa Clara	35,857,386	29,687,988	156,764	2,177,701	360,596	3,474,337	432,327
Santa Cruz/San Benito	8,291,394	7,298,666	60,151	308,000	0	624,577	320,851
Shasta	7,042,894	5,140,969	42,370	1,053,005	88,428	718,122	102,866
Sierra/Nevada	2,207,917	1,729,499	2,128	0	0	476,290	124,744
Siskiyou/Modoc	1,914,974	1,593,002	9,540	144,181	0	168,251	(32,363)
Solano	11,504,322	10,064,558	62,189	464,420	0	913,155	247,883
Sonoma	11,710,174	9,233,387	55,613	602,539	0	1,818,635	199,790
Stanislaus	14,589,350	11,596,367	129,381	161,736	425,420	2,276,446	2,986
Sutter	2,783,452	2,454,482	28,066	82,603	41,412	176,889	111,172
Tehama	1,752,027	1,559,202	36,479	49,200	487	106,659	39,712
Trinity	467,981	409,720	2,713	17,307	1,596	36,645	10,189
Tulare	12,747,970	9,701,607	222,974	956,230	102,213	1,764,946	59,794
Ventura	20,502,319	17,810,845	188,875	810,930	442,720	1,248,949	346,776
Yolo	5,607,930	4,736,421	58,550	218,916	82,050	511,993	163,014
Yuba	3,042,039	2,320,575	20,317	418,801	0	282,346	27,846

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2015-16

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$743,772,820	$504,852,864	$238,919,956	6,570.8	339.7	126.8	4,054.1	14.3	786.5	1,249.4
Alameda	26,598,690	18,054,471	8,544,219	215.8	9.0	1.0	135.0	0.0	3.0	67.8
Ama/Alp/Cala/Tuol	4,834,830	3,281,752	1,553,078	44.6	2.0	1.0	37.5	0.0	0.0	4.1
Butte	7,347,650	4,987,386	2,360,264	99.8	4.0	3.0	36.0	0.0	11.0	45.8
Colusa	597,089	405,288	191,801	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,610,690	12,632,433	5,978,257	148.1	6.0	3.0	121.0	0.0	3.0	15.1
Del Norte	1,751,294	1,188,731	562,563	24.0	0.5	2.0	14.0	0.0	3.0	4.5
El Dorado	4,911,976	3,334,116	1,577,860	42.9	2.5	3.2	23.8	2.0	5.0	6.4
Fresno	21,510,140	14,600,501	6,909,639	214.1	9.0	6.0	121.6	0.0	39.0	38.5
Glenn	722,587	490,473	232,114	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt	4,210,239	2,857,796	1,352,443	44.4	3.0	1.8	25.7	0.0	10.0	3.9
Imperial	5,641,353	3,829,198	1,812,155	63.0	3.0	4.0	48.0	0.0	2.0	6.0
Inyo/Mono	1,101,359	747,573	353,786	10.0	1.5	0.5	6.5	0.0	0.0	1.5
Kern	20,950,517	14,220,644	6,729,873	174.3	9.0	1.0	109.7	2.0	14.3	38.3
Kings	4,017,780	2,727,160	1,290,620	53.0	3.0	2.0	33.6	0.0	5.0	9.4
Lake	2,580,752	1,751,745	829,007	29.0	1.0	2.3	15.9	0.0	3.0	6.8
Lassen	970,890	659,014	311,876	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	175,022,955	118,800,846	56,222,109	1,475.0	85.0	15.0	944.0	0.0	235.0	196.0
Madera	2,908,490	1,974,204	934,286	34.0	1.0	1.0	28.0	0.0	2.0	2.0
Marin	3,929,603	2,667,308	1,262,295	24.5	3.0	1.4	8.6	0.0	5.0	6.5
Mariposa	661,949	449,313	212,636	6.5	0.0	1.0	3.0	0.0	1.0	1.5
Mendocino	2,549,714	1,730,677	819,037	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,691,575	5,899,606	2,791,969	72.5	4.0	2.6	47.4	1.0	6.0	11.5
Monterey	11,011,283	7,474,161	3,537,122	95.0	4.0	1.0	64.0	0.0	7.0	19.0
Napa	3,990,591	2,708,705	1,281,886	28.5	2.0	1.0	16.6	0.0	5.1	3.8
Orange	55,489,975	37,665,093	17,824,882	504.8	29.3	5.0	242.0	0.0	86.0	142.5
Placer	6,112,141	4,148,756	1,963,385	45.5	3.5	2.5	25.0	0.5	3.0	11.0
Plumas	654,446	444,220	210,226	7.4	0.0	1.5	3.4	0.0	2.0	0.5
Riverside	34,227,186	23,232,488	10,994,698	290.7	15.0	7.0	166.0	2.7	68.0	32.0
Sacramento	31,812,741	21,593,628	10,219,113	273.0	13.0	4.0	173.5	1.0	40.5	41.0
San Bernardino	39,610,358	26,886,439	12,723,919	398.0	15.0	4.0	225.0	0.0	22.0	132.0
San Diego	48,072,051	32,630,007	15,442,044	450.0	32.0	5.9	282.0	0.0	54.0	76.1
San Francisco	12,562,267	8,526,927	4,035,340	77.5	3.0	1.0	59.6	0.0	4.0	9.9
San Joaquin	14,277,685	9,691,306	4,586,379	143.8	7.0	3.0	94.3	0.0	16.1	23.4
San Luis Obispo	4,228,655	2,870,297	1,358,358	32.0	0.0	3.0	21.0	0.0	0.0	8.0
San Mateo	10,630,010	7,215,363	3,414,647	71.7	4.0	1.0	51.0	0.0	4.0	11.7
Santa Barbara	9,651,359	6,551,081	3,100,278	75.2	3.0	4.0	40.0	3.1	7.8	17.3
Santa Clara	36,871,962	25,027,690	11,844,272	250.0	13.0	2.0	174.0	1.0	17.0	43.0
Santa Cruz/San Benito	8,106,275	5,502,320	2,603,955	72.0	4.0	1.9	46.4	0.0	5.6	14.1
Shasta	7,071,768	4,800,125	2,271,643	73.5	4.0	1.9	34.5	0.0	14.0	19.1
Sierra/Nevada	2,333,758	1,584,092	749,666	18.0	1.1	0.8	11.9	0.0	0.0	4.2
Siskiyou/Modoc	1,862,532	1,264,236	598,296	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	11,769,543	7,988,847	3,780,696	97.8	5.0	2.0	78.0	0.0	7.0	5.8
Sonoma	11,848,220	8,042,251	3,805,969	85.5	4.0	2.0	54.5	0.0	14.0	11.0
Stanislaus	14,001,552	9,503,875	4,497,677	149.9	5.0	3.5	115.1	0.0	8.0	18.3
Sutter	2,888,304	1,960,503	927,801	31.0	1.0	2.0	19.1	0.0	4.0	4.9
Tehama	1,786,560	1,212,669	573,891	22.0	1.0	1.0	16.3	0.0	1.0	2.7
Trinity	477,710	324,257	153,453	5.0	0.0	0.0	3.9	0.0	0.0	1.1
Tulare	12,753,155	8,656,497	4,096,658	149.0	5.9	2.5	96.5	1.0	21.2	21.9
Ventura	20,786,337	14,109,203	6,677,134	186.0	8.9	4.0	82.7	0.0	8.9	81.5
Yolo	5,707,971	3,874,416	1,833,555	50.5	3.0	1.0	30.0	0.0	1.0	15.5
Yuba	3,054,303	2,073,178	981,125	30.0	2.0	1.5	15.0	0.0	6.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2016-17

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$744,217,231	$609,669,790	$6,501,975	$47,246,038	$10,666,410	$70,133,018	$11,185,924
Alameda	27,856,973	22,826,995	178,734	2,283,543	940,273	1,627,428	702,636
Ama/Alp/Cala/Tuol	4,828,791	4,185,348	47,993	208,209	600	386,641	0
Butte	7,252,904	6,183,228	4,284	213,220	224,630	627,542	318,598
Colusa	510,436	467,267	1,009	27,660	0	14,500	30,642
Contra Costa	18,569,676	15,974,536	317,110	300,323	0	1,977,707	63,481
Del Norte	1,707,753	1,414,420	61,725	74,144	0	157,464	51,600
El Dorado	4,576,820	3,752,996	27,926	281,900	0	513,998	207,961
Fresno	21,421,199	18,328,632	270,792	37,721	303,135	2,480,919	223,469
Glenn	692,576	623,398	6,199	0	0	62,979	25,977
Humboldt/Trinity	4,272,984	3,599,445	10,778	371,978	78,708	212,075	93,147
Imperial	5,347,288	4,446,766	24,557	393,269	0	482,696	110,888
Inyo/Mono	1,015,524	892,322	5,290	27,799	4,655	85,458	90,262
Kern	21,149,484	16,421,274	184,345	2,314,580	0	2,229,285	303,123
Kings	3,981,497	3,316,502	36,286	303,988	168,430	156,291	163,235
Lake	2,184,570	1,764,890	12,523	120,000	38,236	248,921	44,175
Lassen	855,642	553,441	58,538	78,660	0	165,003	22,472
Los Angeles	178,683,079	148,751,051	1,620,013	14,637,045	4,407,554	9,267,416	1,400,224
Madera	3,108,842	2,568,937	35,439	80,262	0	424,204	63,772
Marin	3,332,481	2,741,388	33,965	254,667	0	302,461	289,225
Mendocino	2,304,216	2,114,797	58,407	0	0	131,012	104,904
Merced/Mariposa	8,501,525	7,295,011	97,814	381,708	0	726,992	219,711
Monterey	10,725,802	9,007,948	35,549	506,900	0	1,175,405	144,162
Napa	4,028,002	3,457,833	79,244	0	0	490,925	182,769
Orange	56,336,355	45,755,153	347,691	3,202,063	1,464,285	5,567,163	680,991
Placer	6,249,108	4,988,148	130,320	284,182	118,114	728,344	84,983
Plumas	617,357	546,546	8,115	0	0	62,696	48,885
Riverside	35,509,360	25,854,143	26,831	2,695,874	0	6,932,512	199,530
Sacramento	32,595,484	25,862,052	275,830	2,984,914	1,152,361	2,320,327	187,152
San Bernardino	39,685,625	31,307,805	683,958	3,090,077	287,483	4,316,302	379,428
San Diego	46,343,688	37,175,275	294,519	1,874,719	0	6,999,175	1,376,029
San Francisco	12,639,208	9,975,259	68,805	1,088,027	0	1,507,117	0
San Joaquin	14,864,113	12,476,493	145,115	268,978	0	1,973,527	295,059
San Luis Obispo	3,962,415	3,043,307	208,738	313,038	0	397,332	81,823
San Mateo	10,522,391	9,057,123	73,430	529,294	0	862,544	394,148
Santa Barbara	9,234,275	7,719,747	65,175	473,056	0	976,297	154,896
Santa Clara	33,888,332	27,975,253	100,942	2,135,122	379,255	3,297,760	527,928
Santa Cruz/San Benito	7,901,141	7,104,484	48,673	308,000	0	439,984	315,078
Shasta	7,116,927	5,144,906	37,707	1,059,389	78,828	796,097	105,746
Sierra/Nevada	2,280,916	1,859,766	3,361	0	0	417,789	234,150
Siskiyou/Modoc	1,962,882	1,639,920	7,536	144,592	0	170,834	12,694
Solano	12,086,015	10,490,489	57,126	516,707	0	1,021,693	245,834
Sonoma	12,342,502	10,146,690	48,967	631,005	0	1,515,840	144,771
Stanislaus	14,438,424	11,555,591	105,864	145,949	443,499	2,187,521	(15,596)
Sutter	2,798,861	2,508,772	26,545	84,005	30,540	148,999	129,115
Tehama	1,801,201	1,615,353	31,145	51,500	461	102,742	29,401
Tulare	12,925,565	10,170,665	234,136	975,848	86,867	1,458,049	138,336
Ventura	20,464,189	17,946,736	190,982	843,838	387,757	1,094,876	232,730
Yolo	5,594,914	4,667,628	55,659	220,166	70,739	580,722	179,152
Yuba	3,147,919	2,394,061	16,285	428,119	0	309,454	167,228

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2016-17

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$759,466,875	$515,456,672	$244,010,203	6,353.7	346.8	127.7	3,915.3	15.3	746.1	1,202.5
Alameda	28,464,888	19,319,363	9,145,525	201.8	9.0	3.0	139.0	0.0	3.0	47.8
Ama/Alp/Cala/Tuol	4,825,494	3,275,104	1,550,390	42.7	2.0	1.5	35.2	0.0	0.0	4.0
Butte	7,543,190	5,119,628	2,423,562	101.0	3.0	4.0	35.5	0.0	11.0	47.5
Colusa	601,165	408,016	193,149	5.0	0.0	1.0	4.0	0.0	0.0	0.0
Contra Costa	18,633,157	12,646,483	5,986,674	138.1	6.0	3.0	114.0	0.0	3.0	12.1
Del Norte	1,763,297	1,196,765	566,532	22.0	1.0	2.0	12.0	0.0	5.0	2.0
El Dorado	4,774,725	3,240,647	1,534,078	42.0	2.0	2.7	23.4	2.0	6.0	5.9
Fresno	21,513,394	14,601,325	6,912,069	219.2	8.0	6.0	126.6	0.0	38.0	40.6
Glenn	718,056	487,351	230,705	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,361,766	2,960,368	1,401,398	45.4	2.0	1.8	36.0	0.0	1.0	4.6
Imperial	5,532,003	3,754,618	1,777,385	57.0	6.0	4.0	43.0	0.0	2.0	2.0
Inyo/Mono	1,111,804	754,591	357,213	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	21,452,605	14,560,067	6,892,538	184.4	10.0	2.0	114.3	2.0	9.0	47.1
Kings	4,142,490	2,811,543	1,330,947	47.9	2.0	2.0	28.6	0.0	6.0	9.3
Lake	2,225,383	1,510,386	714,997	24.0	1.0	2.3	12.7	0.0	3.0	5.0
Lassen	873,394	592,780	280,614	9.5	0.5	1.0	6.0	0.0	1.0	1.0
Los Angeles	180,083,305	122,224,081	57,859,224	1,474.0	95.0	14.0	933.0	0.0	235.0	197.0
Madera	3,217,020	2,183,419	1,033,601	33.0	1.0	2.0	26.0	0.0	2.0	2.0
Marin	3,616,174	2,454,328	1,161,846	24.0	2.9	1.3	9.1	0.0	5.0	5.7
Mendocino	2,447,852	1,661,378	786,474	29.0	1.5	1.0	20.0	0.0	2.0	4.5
Merced/Mariposa	8,919,556	6,053,779	2,865,777	81.5	4.0	2.6	55.0	1.0	7.0	11.9
Monterey	10,969,167	7,444,868	3,524,299	95.0	4.0	1.0	63.0	0.0	7.0	20.0
Napa	4,223,888	2,866,789	1,357,099	29.5	2.0	1.0	18.3	0.0	3.9	4.3
Orange	56,815,196	38,560,960	18,254,236	487.8	28.0	5.0	242.9	0.0	86.5	125.4
Placer	6,321,200	4,290,253	2,030,947	44.5	2.5	2.5	26.0	0.5	2.0	11.0
Plumas	663,475	450,306	213,169	6.4	0.0	1.5	3.4	0.0	1.0	0.5
Riverside	35,555,523	24,131,838	11,423,685	255.7	14.0	7.0	158.0	2.7	48.0	26.0
Sacramento	33,212,504	22,541,611	10,670,893	281.0	13.0	4.0	177.5	2.0	40.5	44.0
San Bernardino	39,941,104	27,108,369	12,832,735	395.1	16.0	5.0	204.0	0.0	23.0	147.1
San Diego	51,189,521	34,742,766	16,446,755	380.3	31.0	4.3	231.0	0.0	51.0	63.0
San Francisco	12,639,209	8,578,339	4,060,870	76.5	5.0	0.5	53.2	0.0	7.7	10.1
San Joaquin	15,090,994	10,242,387	4,848,607	135.8	9.0	1.5	84.4	0.0	16.0	24.9
San Luis Obispo	4,038,123	2,740,709	1,297,414	34.0	0.0	3.0	23.0	0.0	0.0	8.0
San Mateo	11,345,803	7,700,494	3,645,309	73.2	4.0	1.0	51.0	0.0	4.0	13.2
Santa Barbara	9,378,782	6,365,460	3,013,322	74.2	3.0	4.8	37.5	3.1	7.8	18.0
Santa Clara	34,559,959	23,456,140	11,103,819	233.0	8.0	3.0	172.0	1.0	15.0	34.0
Santa Cruz/San Benito	8,153,513	5,533,859	2,619,654	63.8	4.0	2.1	42.7	0.0	4.0	11.0
Shasta	7,120,836	4,832,972	2,287,864	73.5	3.0	1.9	35.5	0.0	12.0	21.1
Sierra/Nevada	2,536,357	1,721,447	814,910	17.0	1.1	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	1,975,417	1,340,732	634,685	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	12,166,016	8,257,179	3,908,837	96.0	6.0	2.0	76.5	0.0	5.5	6.0
Sonoma	12,177,106	8,264,706	3,912,400	83.5	4.0	2.0	53.5	0.0	15.0	9.0
Stanislaus	15,013,612	10,189,867	4,823,745	145.9	6.0	3.5	116.8	0.0	8.0	11.6
Sutter	2,921,773	1,983,032	938,741	27.0	1.0	2.0	17.1	0.0	2.0	4.9
Tehama	1,827,212	1,240,144	587,068	22.0	1.0	1.0	16.7	0.0	1.0	2.3
Tulare	12,999,520	8,822,886	4,176,634	149.0	6.9	2.5	92.5	1.0	23.2	22.9
Ventura	20,712,822	14,057,970	6,654,852	183.5	8.9	3.0	74.2	0.0	10.0	87.4
Yolo	5,805,301	3,940,108	1,865,193	45.0	3.0	1.0	24.0	0.0	5.0	12.0
Yuba	3,292,224	2,234,461	1,057,763	28.0	2.0	1.3	13.0	0.0	6.0	5.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2017-18

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$755,746,238	$623,762,479	$5,893,586	$44,722,273	$11,831,469	$69,536,431	$14,697,940
Alameda	26,068,731	21,214,611	171,071	2,351,026	642,687	1,689,336	625,343
Ama/Alp/Cala/Tuol	4,934,510	4,275,816	67,471	209,440	600	381,183	0
Butte	7,614,316	6,599,504	19,454	217,225	2,528	775,605	291,249
Colusa	532,697	473,872	1,100	36,720	0	21,005	49,887
Contra Costa	18,108,824	15,976,350	242,324	152,841	0	1,737,309	366,572
Del Norte	1,800,655	1,488,661	54,090	74,584	0	183,320	93,932
El Dorado	4,740,669	4,020,226	10,232	267,802	0	442,409	130,257
Fresno	21,513,717	18,386,584	244,368	36,370	373,938	2,472,457	267,969
Glenn	719,074	653,944	6,856	27,558	0	30,716	23,589
Humboldt/Trinity	4,449,592	3,637,157	17,722	383,962	90,468	320,283	67,461
Imperial	5,109,076	4,166,474	26,064	337,661	0	578,877	89,226
Inyo/Mono	969,718	742,955	4,185	33,334	0	189,244	46,910
Kern	20,599,330	15,950,824	184,417	2,363,404	0	2,100,685	552,514
Kings	3,962,062	3,308,253	36,163	313,603	142,510	161,533	122,313
Lake	2,237,804	1,814,030	18,217	120,000	41,806	243,751	57,994
Lassen	806,854	618,748	28,036	40,858	0	119,212	47,430
Los Angeles	180,349,139	153,507,462	1,419,764	10,990,617	6,855,537	7,575,759	3,895,140
Madera	2,832,115	2,337,867	28,680	46,394	0	419,174	135,980
Marin	3,562,172	2,879,021	23,383	280,609	0	379,159	230,131
Mendocino	2,436,399	2,028,860	41,800	0	0	365,739	143,927
Merced/Mariposa	8,870,673	7,557,895	98,565	427,370	0	786,843	232,279
Monterey	10,229,764	8,658,041	23,529	511,499	0	1,036,695	82,075
Napa	3,950,033	3,440,374	52,827	0	0	456,832	157,966
Orange	55,598,967	44,649,246	360,239	3,233,295	1,436,994	5,919,193	349,857
Placer	6,349,373	5,293,259	152,652	174,062	0	729,400	25,849
Plumas	659,318	578,993	7,328	0	0	72,997	15,692
Riverside	34,223,377	26,199,016	21,336	2,567,907	0	5,435,118	214,404
Sacramento	32,058,701	25,033,187	341,196	3,054,106	1,103,869	2,526,343	204,897
San Bernardino	39,614,027	31,139,432	620,782	3,140,516	184,188	4,529,109	424,393
San Diego	48,633,807	38,329,033	305,776	2,416,614	0	7,582,384	1,435,477
San Francisco	12,668,457	9,732,226	39,379	1,492,219	0	1,404,633	0
San Joaquin	14,615,545	12,461,798	113,334	265,179	0	1,775,234	476,034
San Luis Obispo	3,884,869	3,070,401	116,230	323,890	0	374,348	77,530
San Mateo	10,347,620	9,109,004	56,146	550,157	0	632,313	314,656
Santa Barbara	9,658,348	7,789,236	60,482	367,425	0	1,441,205	148,136
Santa Clara	33,009,278	27,457,615	83,940	2,307,832	0	3,159,891	880,786
Santa Cruz/San Benito	8,108,397	7,152,333	25,332	320,340	0	610,392	287,469
Shasta	7,467,761	5,408,359	29,829	1,130,379	81,290	817,904	198,375
Sierra/Nevada	12,860,920	12,493,415	2,188	0	0	365,317	143,010
Siskiyou/Modoc	1,966,668	1,621,309	9,868	145,584	0	189,907	106,831
Solano	12,104,718	10,351,842	69,115	532,504	0	1,151,257	338,386
Sonoma	12,192,418	10,020,772	44,389	642,385	0	1,484,872	239,681
Stanislaus	15,196,570	11,855,255	130,794	129,885	267,435	2,813,201	31,017
Sutter	2,716,305	2,469,775	21,020	85,796	18,226	121,488	154,091
Tehama	1,797,414	1,544,341	29,648	53,212	486	169,727	34,462
Tulare	13,787,391	10,583,982	232,854	1,028,047	96,346	1,846,162	179,907
Ventura	21,362,119	18,786,190	157,575	869,166	404,193	1,144,995	321,585
Yolo	5,315,953	4,473,578	9,973	231,226	86,457	514,719	99,016
Yuba	3,149,993	2,421,353	31,863	437,670	1,911	257,196	286,255

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2017-18

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$755,694,406	$513,356,217	$242,338,189	6,160.9	339.3	130.5	3,772.5	12.5	736.7	1,169.4
Alameda	26,908,568	18,279,453	8,629,115	180.8	7.0	3.0	104.6	0.0	12.0	54.2
Ama/Alp/Cala/Tuol	4,931,285	3,349,907	1,581,378	41.6	2.0	2.0	33.5	0.0	0.0	4.1
Butte	7,685,839	5,221,123	2,464,716	100.0	3.0	4.0	30.5	0.0	8.0	54.5
Colusa	670,983	455,810	215,173	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,475,396	12,550,655	5,924,741	130.9	6.0	4.0	108.0	0.0	3.0	9.9
Del Norte	1,858,045	1,262,202	595,843	21.5	0.5	2.0	13.0	0.0	5.0	1.0
El Dorado	4,836,634	3,285,609	1,551,025	40.0	2.0	2.7	22.6	2.0	6.0	4.7
Fresno	21,637,638	14,698,820	6,938,818	199.2	9.0	6.0	114.1	0.0	32.0	38.1
Glenn	740,209	502,837	237,372	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,530,304	3,077,513	1,452,791	43.3	2.0	2.0	31.9	0.0	1.0	6.4
Imperial	5,186,641	3,523,375	1,663,266	60.0	5.0	3.0	43.0	0.0	2.0	7.0
Inyo/Mono	1,037,478	704,777	332,701	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,151,845	14,368,812	6,783,033	176.6	8.2	1.0	111.5	2.0	11.3	42.6
Kings	4,079,966	2,771,591	1,308,375	45.1	2.0	2.0	26.7	0.0	6.0	8.4
Lake	2,271,685	1,543,195	728,490	25.0	1.0	2.3	12.6	0.0	3.0	6.1
Lassen	853,097	579,523	273,574	9.5	0.5	1.0	7.0	0.0	1.0	0.0
Los Angeles	184,244,275	125,160,307	59,083,968	1,429.0	96.0	13.0	900.0	0.0	227.0	193.0
Madera	2,975,196	2,021,102	954,094	31.0	1.0	1.0	24.0	0.0	3.0	2.0
Marin	3,696,493	2,511,091	1,185,402	27.9	6.8	1.2	9.5	0.0	5.0	5.4
Mendocino	2,552,743	1,734,122	818,621	24.8	1.1	2.0	14.9	0.2	2.2	4.4
Merced/Mariposa	8,963,154	6,088,825	2,874,329	79.5	4.0	2.6	52.7	1.0	7.0	12.2
Monterey	10,277,612	6,981,759	3,295,853	89.0	4.0	2.0	61.0	0.0	8.0	14.0
Napa	4,068,480	2,763,788	1,304,692	28.0	0.8	0.7	17.3	0.0	4.8	4.4
Orange	55,727,978	37,856,975	17,871,003	462.1	21.0	6.0	230.2	0.0	83.3	121.6
Placer	6,336,467	4,304,471	2,031,996	44.5	3.5	2.5	24.0	0.5	4.0	10.0
Plumas	670,766	455,663	215,103	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	34,030,329	23,117,388	10,912,941	262.2	10.5	8.0	164.0	0.7	51.0	28.0
Sacramento	31,690,757	21,528,077	10,162,680	278.6	10.1	4.0	183.0	2.0	40.5	39.0
San Bernardino	39,714,193	26,978,535	12,735,658	395.0	21.5	5.0	223.2	0.0	24.0	121.3
San Diego	48,069,993	32,654,774	15,415,219	386.2	30.0	5.0	227.0	0.0	51.0	73.2
San Francisco	12,836,626	8,720,141	4,116,485	68.5	4.0	0.5	48.9	0.0	7.0	8.1
San Joaquin	14,979,757	10,176,007	4,803,750	133.0	10.0	2.6	83.1	0.0	16.0	21.3
San Luis Obispo	3,951,198	2,684,117	1,267,081	34.0	3.0	3.0	21.0	0.0	0.0	7.0
San Mateo	11,211,581	7,616,220	3,595,361	71.7	4.0	1.0	49.0	0.0	4.0	13.7
Santa Barbara	9,781,990	6,645,074	3,136,916	70.2	3.0	3.8	37.4	3.1	6.8	16.1
Santa Clara	34,063,649	23,140,023	10,923,626	210.0	9.0	3.0	153.0	0.0	13.0	32.0
Santa Cruz/San Benito	8,290,113	5,631,616	2,658,497	57.8	4.0	2.0	38.8	0.0	4.0	9.0
Shasta	7,558,190	5,134,409	2,423,781	72.0	4.0	1.7	37.1	0.0	11.0	18.2
Sierra/Nevada	2,512,312	1,706,657	805,655	16.9	1.0	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	2,062,567	1,401,137	661,430	17.0	1.0	1.0	10.5	0.0	2.0	2.5
Solano	12,268,199	8,333,999	3,934,200	93.0	3.0	2.0	69.5	0.0	5.0	13.5
Sonoma	12,409,421	8,429,933	3,979,488	85.5	5.0	2.0	52.5	0.0	15.0	11.0
Stanislaus	14,749,268	10,019,432	4,729,836	142.3	6.0	3.5	113.3	0.0	7.0	12.5
Sutter	2,864,576	1,945,956	918,620	27.0	2.0	1.0	17.1	0.0	2.0	4.9
Tehama	1,827,384	1,241,373	586,011	20.0	1.0	1.0	14.9	0.0	1.0	2.1
Tulare	13,914,685	9,452,485	4,462,200	152.0	6.4	3.0	99.0	1.0	21.0	21.6
Ventura	21,698,365	14,740,073	6,958,292	179.2	7.9	4.0	72.0	0.0	7.8	87.5
Yolo	5,422,963	3,683,912	1,739,051	42.0	3.0	1.0	21.0	0.0	5.0	12.0
Yuba	3,417,513	2,321,575	1,095,938	29.0	2.0	1.3	15.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2018-19

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$758,118,560	$623,643,855	$4,253,504	$42,030,815	$11,273,820	$76,916,566	$15,107,923
Alameda	25,894,284	21,331,961	608,360	2,013,855	11,008	1,929,100	532,584
Ama/Alp/Cala/Tuol	4,846,919	4,047,109	0	216,886	2,948	579,976	0
Butte	8,109,619	6,938,620	0	263,341	0	907,658	304,260
Colusa	616,716	549,918	0	36,360	0	30,438	31,512
Contra Costa	18,261,882	16,350,907	0	54,000	0	1,856,975	230,552
Del Norte	1,867,503	1,551,213	51,587	80,882	25,273	158,548	90,173
El Dorado	4,451,873	3,727,102	11,693	334,623	0	378,455	272,727
Fresno	21,651,014	18,246,223	188,188	36,967	452,805	2,726,831	260,093
Glenn	906,499	673,766	7,209	0	0	225,524	24,892
Humboldt/Trinity	4,512,457	3,609,968	20,253	409,153	136,496	336,587	40,309
Imperial	5,557,950	4,522,967	0	340,992	0	693,991	98,937
Inyo/Mono	945,615	801,968	15,212	32,259	0	96,176	35,694
Kern	21,292,952	16,262,383	0	1,919,848	16,136	3,094,585	298,673
Kings	4,389,304	3,635,235	0	323,595	159,844	270,630	105,632
Lake	2,275,564	1,807,341	0	123,510	44,764	299,949	109,824
Lassen	927,238	614,820	97,824	32,640	0	181,954	29,668
Los Angeles	185,128,586	159,152,111	1,105,440	10,391,537	5,760,994	8,718,504	3,495,612
Madera	2,933,570	2,485,774	0	415	0	447,381	119,938
Marin	3,547,751	2,978,480	34,068	254,667	0	280,536	276,346
Mendocino	2,453,650	2,066,439	85,190	0	12,006	290,015	133,083
Merced/Mariposa	8,954,911	7,674,140	0	404,258	9,090	867,423	298,919
Monterey	9,850,652	8,619,029	0	343,787	0	887,836	282,269
Napa	4,113,516	3,609,737	53,352	0	2,310	448,117	(22,508)
Orange	56,214,624	44,871,198	274,938	3,197,076	1,492,992	6,378,420	357,036
Placer	6,397,070	5,331,671	105,423	12,229	16,470	931,277	249,113
Plumas	565,988	515,799	6,776	0	0	43,413	13,353
Riverside	35,236,642	26,866,723	0	2,619,767	106,966	5,643,186	439,710
Sacramento	33,376,816	26,228,968	156,347	2,858,999	1,293,043	2,839,459	179,715
San Bernardino	41,232,004	31,838,728	585,621	3,223,898	369,595	5,214,162	574,060
San Diego	45,200,274	37,008,325	242,645	2,101,116	0	5,848,188	1,377,944
San Francisco	13,453,002	9,633,786	0	1,296,090	0	2,523,126	0
San Joaquin	15,550,567	12,286,710	0	315,871	0	2,947,986	442,695
San Luis Obispo	3,992,512	3,160,112	0	332,933	62,462	437,005	105,935
San Mateo	11,298,543	9,595,926	0	539,282	0	1,163,335	273,045
Santa Barbara	9,045,052	7,550,845	0	162,811	16,500	1,314,896	340,358
Santa Clara	35,158,429	28,683,031	79,491	2,528,850	347,366	3,519,691	977,384
Santa Cruz/San Benito	7,988,581	6,761,968	0	285,960	13,059	927,594	223,987
Shasta	6,929,469	5,388,884	18,384	617,944	0	904,257	191,516
Sierra/Nevada	2,213,556	1,677,253	0	0	0	536,303	131,644
Siskiyou/Modoc	1,793,175	1,484,253	4,030	145,584	0	159,308	65,630
Solano	12,000,860	10,260,295	60,480	484,282	0	1,195,803	415,242
Sonoma	12,894,299	10,485,972	45,857	687,937	0	1,674,533	444,511
Stanislaus	14,953,260	11,958,740	176,877	97,151	0	2,720,492	37,662
Sutter	2,455,948	2,177,174	21,280	86,322	66,515	104,657	132,885
Tehama	1,841,464	1,623,589	22,922	54,809	440	139,704	39,784
Tulare	14,874,233	11,485,261	0	1,068,619	239,575	2,080,778	196,761
Ventura	21,497,707	18,803,173	121,710	895,813	544,545	1,132,466	459,783
Yolo	5,318,254	4,284,646	52,347	356,438	70,618	554,205	108,028
Yuba	3,146,206	2,423,614	0	447,459	0	275,133	280,953

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2018-19

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$768,964,226	$522,556,289	$246,407,937	6,035.9	323.6	127.6	3,750.4	12.0	706.1	1,116.2
Alameda	26,156,642	17,805,045	8,351,597	163.6	6.0	3.0	93.9	0.0	11.0	49.7
Ama/Alp/Cala/Tuol	4,841,082	3,298,905	1,542,177	39.8	2.0	2.0	32.1	0.0	0.0	3.7
Butte	8,365,294	5,705,401	2,659,893	101.0	3.0	4.0	30.5	0.0	8.0	55.5
Colusa	646,308	440,897	205,411	6.0	0.0	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,492,434	12,590,097	5,902,337	129.4	6.0	4.0	108.0	0.0	2.0	9.4
Del Norte	1,948,278	1,333,111	615,167	19.0	0.0	2.0	12.0	0.0	4.0	1.0
El Dorado	4,663,228	3,177,453	1,485,775	39.0	2.0	3.7	19.6	2.0	6.0	5.7
Fresno	21,700,484	14,775,693	6,924,791	199.5	9.0	6.0	114.2	0.0	33.0	37.3
Glenn	927,650	628,860	298,790	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,520,632	3,106,025	1,414,607	44.0	2.0	2.0	33.0	0.0	0.0	7.0
Imperial	5,652,307	3,822,527	1,829,780	62.0	5.0	3.0	44.0	0.0	2.0	8.0
Inyo/Mono	978,405	674,938	303,467	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,231,958	14,466,218	6,765,740	181.8	9.0	2.0	114.6	2.0	13.0	41.2
Kings	4,490,607	3,050,636	1,439,971	47.0	2.0	2.0	27.7	1.0	5.9	8.4
Lake	2,384,536	1,629,225	755,311	24.0	1.0	2.3	12.8	0.0	2.0	5.9
Lassen	952,993	650,781	302,212	9.0	0.0	1.0	7.0	0.0	1.0	0.0
Los Angeles	188,254,000	127,239,860	61,014,140	1,408.0	95.0	9.0	881.0	0.0	232.0	191.0
Madera	3,023,249	2,055,054	968,195	29.0	1.0	1.0	24.0	0.0	3.0	0.0
Marin	3,815,087	2,595,121	1,219,966	22.6	2.9	1.1	10.6	0.0	4.0	4.0
Mendocino	2,579,355	1,765,966	813,389	28.0	1.0	1.0	16.3	0.0	3.8	5.9
Merced/Mariposa	9,238,264	6,308,990	2,929,274	78.0	3.0	2.6	52.7	1.0	7.0	11.7
Monterey	10,090,266	6,886,680	3,203,586	87.0	4.0	2.0	59.0	0.0	7.0	15.0
Napa	4,088,473	2,782,877	1,305,596	29.0	1.8	0.7	17.3	0.0	4.8	4.4
Orange	56,177,129	38,200,932	17,976,197	456.1	25.0	7.5	249.0	0.0	73.5	101.1
Placer	6,631,874	4,503,729	2,128,145	43.0	3.5	2.5	24.0	0.0	3.0	10.0
Plumas	572,598	395,562	177,036	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	35,660,070	24,247,623	11,412,447	269.0	14.0	8.0	171.0	0.0	48.0	28.0
Sacramento	33,250,907	22,615,172	10,635,735	272.5	10.0	4.0	183.0	3.0	38.5	34.0
San Bernardino	41,390,065	28,118,728	13,271,337	375.0	14.0	5.0	225.8	0.0	23.0	107.2
San Diego	46,715,400	31,782,392	14,933,008	364.9	29.0	5.2	214.0	0.0	41.0	75.7
San Francisco	12,942,593	8,794,980	4,147,613	69.5	5.0	0.5	47.9	0.0	8.0	8.1
San Joaquin	15,571,443	10,581,522	4,989,921	126.6	8.0	2.6	85.0	0.0	11.0	20.0
San Luis Obispo	3,990,506	2,726,986	1,263,520	30.0	0.0	4.0	20.0	0.0	0.0	6.0
San Mateo	11,621,315	7,901,490	3,719,825	72.1	4.0	1.0	51.0	0.0	4.0	12.1
Santa Barbara	9,389,091	6,385,272	3,003,819	67.7	3.0	2.8	36.1	3.0	6.8	16.0
Santa Clara	36,260,718	24,678,628	11,582,090	212.0	8.0	3.0	154.0	0.0	14.0	33.0
Santa Cruz/San Benito	7,790,943	5,320,365	2,470,578	55.8	3.0	1.0	38.8	0.0	4.0	9.0
Shasta	6,991,840	4,768,361	2,223,479	71.0	4.0	1.7	38.5	0.0	10.0	16.8
Sierra/Nevada	2,314,046	1,612,381	701,665	14.0	1.1	0.6	10.3	0.0	0.0	2.0
Siskiyou/Modoc	1,847,740	1,279,384	568,356	15.5	1.0	1.0	9.0	0.0	2.0	2.5
Solano	12,290,234	8,361,004	3,929,230	91.0	3.0	2.0	67.5	0.0	5.0	13.5
Sonoma	13,291,915	9,067,292	4,224,623	83.5	4.0	2.0	54.5	0.0	12.0	11.0
Stanislaus	15,013,391	10,217,806	4,795,585	132.0	6.0	3.5	102.3	0.0	7.0	13.2
Sutter	2,581,011	1,765,850	815,161	23.0	1.0	1.0	15.1	0.0	2.0	3.9
Tehama	1,873,314	1,276,064	597,250	19.0	1.0	1.0	13.9	0.0	1.0	2.1
Tulare	15,006,144	10,230,995	4,775,149	156.0	5.4	3.0	106.0	0.0	21.0	20.6
Ventura	21,958,994	14,930,174	7,028,820	180.0	8.9	3.5	70.0	0.0	8.8	88.8
Yolo	5,375,695	3,668,605	1,707,090	40.0	3.0	1.0	21.0	0.0	5.0	10.0
Yuba	3,413,718	2,334,635	1,079,083	28.0	2.0	1.3	14.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2019-20

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$794,085,815	$655,087,902	$10,368,918	$47,798,920	$20,438,506	$60,391,569	$10,178,234
Alameda	23,272,506	19,032,089	374,433	1,986,911	519	1,878,554	805,380
Ama/Alp/Cala/Tuol	4,859,074	3,896,122	176,298	219,815	0	566,839	0
Butte	8,467,484	7,456,617	54,954	258,973	0	696,940	304,008
Colusa	515,591	468,871	717	36,000	283	9,720	33,122
Contra Costa	19,855,420	15,601,677	477,039	147,115	2,275,768	1,353,821	276,978
Del Norte	1,736,767	1,432,086	59,474	81,943	47,075	116,189	53,644
El Dorado	4,295,992	3,558,533	14,466	343,616	5,844	373,533	254,095
Fresno	27,481,437	22,316,970	219,700	38,659	491,707	4,414,401	238,918
Glenn	860,427	790,667	6,310	0	26,269	37,181	36,602
Humboldt/Trinity	4,290,997	3,581,348	53,146	440,926	3,028	212,549	16,478
Imperial	5,579,601	4,457,154	18,116	381,635	0	722,696	206,754
Inyo/Mono	918,424	812,347	31,054	36,265	0	38,758	80,809
Kern	22,657,867	20,576,429	184,814	1,303,395	84,122	509,107	309,653
Kings	4,403,239	3,622,283	18,080	304,540	163,284	295,053	99,983
Lake	2,342,258	1,905,184	16,908	120,000	41,065	259,101	47,039
Lassen	949,305	626,891	172,082	44,857	0	105,474	66,137
Los Angeles	200,166,225	169,426,442	1,125,713	16,068,153	5,720,423	7,825,495	(2,073,216)
Madera	3,030,661	2,567,163	28,060	0	14,393	421,046	125,210
Marin	3,185,369	2,629,699	103,706	253,569	0	198,395	297,875
Mendocino	2,329,791	2,064,374	12,655	0	125,961	126,801	130,288
Merced/Mariposa	9,174,238	7,854,813	84,178	414,601	14,456	806,190	227,478
Monterey	10,009,499	8,712,746	108,234	343,415	0	845,104	424,477
Napa	4,025,531	3,560,220	39,446	0	176,955	248,909	113,557
Orange	54,786,267	44,185,626	401,800	3,009,328	2,696,273	4,493,239	830,428
Placer	6,731,332	5,573,515	192,560	11,471	308,589	645,197	257,390
Plumas	577,639	533,675	7,006	0	0	36,958	31,034
Riverside	35,897,719	27,082,240	2,314,756	2,654,208	0	3,846,515	507,863
Sacramento	36,238,722	28,493,151	284,756	3,003,849	1,376,937	3,080,029	98,522
San Bernardino	48,118,346	38,730,755	617,427	3,270,561	955,015	4,544,589	367,876
San Diego	45,826,421	38,405,461	695,194	2,286,997	1,573,356	2,865,412	1,698,172
San Francisco	14,538,101	10,117,122	66,857	1,408,872	248,213	2,697,037	0
San Joaquin	17,184,191	13,248,048	363,478	824,948	436,009	2,311,708	81,717
San Luis Obispo	3,862,770	3,072,719	60,085	301,836	42,181	385,949	123,488
San Mateo	11,546,024	9,942,333	243,795	457,113	0	902,783	400,512
Santa Barbara	9,055,628	7,815,113	73,791	168,532	26,000	972,192	338,696
Santa Clara	34,596,430	28,717,448	254,064	2,528,510	1,135,579	1,960,829	1,095,742
Santa Cruz/San Benito	7,888,901	7,108,398	30,113	298,300	1,040	451,049	307,318
Shasta	7,166,106	5,805,242	44,866	576,231	295,870	443,897	172,821
Sierra/Nevada	2,129,226	1,738,278	3,830	0	100,983	286,136	172,876
Siskiyou/Modoc	1,790,161	1,516,475	1,606	123,384	25,316	123,379	34,372
Solano	13,014,933	10,447,542	105,956	434,411	105,756	1,921,268	302,377
Sonoma	12,652,053	10,238,232	127,514	713,332	558,758	1,014,217	307,338
Stanislaus	15,308,207	12,391,684	367,998	100,280	8,290	2,439,955	29,527
Sutter	2,351,033	2,081,891	17,262	87,185	81,960	82,735	138,484
Tehama	1,929,137	1,676,957	39,090	56,451	337	156,302	41,214
Tulare	15,709,465	12,674,035	107,908	1,095,761	725,883	1,105,879	114,845
Ventura	21,880,654	19,424,853	121,851	922,909	495,405	915,636	438,490
Yolo	5,592,186	4,568,167	340,357	182,570	15,571	485,521	40,428
Yuba	3,306,456	2,548,217	105,413	457,490	34,032	161,303	171,436

SOURCE: BECA SFY2019-20 Actual Expenditure Claims

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2019-20

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$800,662,857	$543,312,146	$257,350,711	6,431.5	322.1	133.8	3,482.6	7.7	777.6	1,707.7
Alameda	$24,216,458	$16,502,687	$7,713,771	156.0	6.0	3.0	76.0	0.0	28.0	43.0
Ama/Alp/Cala/Tuol	$4,516,863	$3,075,201	$1,441,662	32.0	2.0	2.0	15.0	0.0	4.0	9.0
Butte	$8,761,885	$5,955,738	$2,806,147	97.0	3.0	2.0	61.0	0.0	7.0	24.0
Colusa	$548,713	$375,142	$173,571	5.0	0.0	0.0	4.0	0.0	0.0	1.0
Contra Costa	$20,132,397	$13,663,031	$6,469,366	141.0	5.0	4.0	74.0	0.0	25.0	33.0
Del Norte	$1,792,132	$1,225,631	$566,501	17.5	0.0	1.0	10.0	0.0	3.0	3.5
El Dorado	$4,446,976	$3,025,388	$1,421,588	36.0	2.0	2.0	16.0	2.0	4.0	10.0
Fresno	$27,612,930	$18,763,820	$8,849,109	263.0	9.0	3.0	153.0	0.0	38.0	60.0
Glenn	$831,752	$565,586	$266,166	8.2	0.2	1.0	5.0	0.0	0.0	2.0
Humboldt/Trinity	$4,306,800	$2,953,434	$1,353,366	40.8	2.0	2.0	24.5	0.0	0.0	12.3
Imperial	$5,790,003	$3,913,134	$1,876,869	60.0	2.0	1.0	28.0	0.0	14.0	15.0
Inyo/Mono	$1,004,164	$689,205	$314,958	7.0	1.0	1.0	3.0	0.0	1.0	1.0
Kern	$22,967,683	$15,671,734	$7,295,950	229.3	9.0	2.0	133.4	2.0	20.4	62.5
Kings	$4,503,053	$3,051,871	$1,451,182	50.3	3.0	1.0	29.0	0.0	6.3	11.0
Lake	$2,385,228	$1,624,491	$760,737	24.1	1.0	2.0	9.0	0.0	3.0	9.1
Lassen	$1,015,443	$689,956	$325,487	8.0	0.0	1.0	5.0	0.0	0.0	2.0
Los Angeles	$198,150,584	$133,861,658	$64,288,926	1,480.0	92.0	24.0	729.0	0.0	193.0	442.0
Madera	$3,170,700	$2,152,076	$1,018,624	28.8	0.8	1.0	20.0	0.0	3.0	4.0
Marin	$3,505,027	$2,383,257	$1,121,770	19.4	3.0	2.0	6.0	0.0	4.0	4.4
Mendocino	$2,460,079	$1,681,290	$778,789	25.0	2.0	0.8	12.9	0.0	1.0	8.3
Merced/Mariposa	$9,364,962	$6,378,987	$2,985,975	79.5	4.5	2.5	46.1	1.0	11.0	14.4
Monterey	$10,460,966	$7,114,340	$3,346,625	79.0	6.0	0.9	43.3	0.0	4.0	24.8
Napa	$4,169,138	$2,828,206	$1,340,932	28.0	2.6	0.7	14.0	0.0	3.5	7.2
Orange	$55,671,041	$37,761,666	$17,909,375	437.7	23.2	9.0	199.4	0.0	60.8	145.3
Placer	$6,975,872	$4,722,076	$2,253,796	38.0	3.0	1.0	23.0	0.0	2.0	9.0
Plumas	$608,673	$417,719	$190,954	6.0	0.0	2.0	3.0	0.0	1.0	0.0
Riverside	$36,618,558	$24,941,780	$11,676,778	295.0	9.0	6.0	198.0	0.0	27.0	55.0
Sacramento	$36,337,244	$24,701,437	$11,635,807	306.0	12.0	5.0	200.0	2.0	31.0	56.0
San Bernardino	$46,941,310	$31,891,335	$15,049,975	478.0	14.0	6.0	274.0	0.0	37.0	147.0
San Diego	$48,029,936	$32,582,328	$15,447,608	344.0	29.0	5.0	203.0	0.0	53.0	54.0
San Francisco	$13,036,785	$8,833,468	$4,203,317	65.8	4.0	2.0	33.5	0.0	5.5	20.8
San Joaquin	$17,074,741	$11,613,480	$5,461,262	283.0	13.0	5.0	129.0	0.0	55.0	81.0
San Luis Obispo	$3,986,258	$2,715,451	$1,270,807	29.5	0.5	2.0	12.0	0.0	6.0	9.0
San Mateo	$11,946,979	$8,094,758	$3,852,221	72.3	4.0	1.0	41.8	0.7	3.0	21.8
Santa Barbara	$9,394,324	$6,371,079	$3,023,245	68.8	3.0	2.0	35.8	0.0	7.8	20.2
Santa Clara	$35,692,172	$24,233,485	$11,458,687	193.0	8.0	2.0	115.0	0.0	25.0	43.0
Santa Cruz/San Benito	$8,113,083	$5,516,277	$2,596,805	53.8	4.0	3.0	28.8	0.0	3.0	15.0
Shasta	$7,334,096	$4,979,854	$2,354,242	66.0	4.0	1.8	36.0	0.0	8.0	16.2
Sierra/Nevada	$2,437,972	$1,686,491	$751,480	17.0	1.0	1.0	11.0	0.0	0.0	4.0
Siskiyou/Modoc	$1,824,533	$1,258,488	$566,046	17.6	1.3	1.0	12.4	0.0	0.0	2.9
Solano	$12,325,133	$8,362,670	$3,962,463	91.0	3.0	2.0	55.0	0.0	10.0	21.0
Sonoma	$12,989,940	$8,840,401	$4,149,539	76.4	4.0	2.0	33.0	0.0	13.0	24.4
Stanislaus	$15,476,413	$10,516,586	$4,959,827	141.6	6.0	3.6	72.6	0.0	25.0	34.4
Sutter	$2,487,200	$1,698,094	$789,106	24.0	2.0	1.0	16.0	0.0	1.0	4.0
Tehama	$1,970,351	$1,338,624	$631,727	20.0	1.0	1.0	11.0	0.0	2.0	5.0
Tulare	$15,823,971	$10,740,148	$5,083,823	152.0	7.0	2.0	87.0	0.0	10.0	46.0
Ventura	$22,341,508	$15,152,147	$7,189,360	173.9	7.0	4.0	100.1	0.0	11.3	51.5
Yolo	$5,632,937	$3,827,088	$1,805,849	40.2	2.0	2.0	23.0	0.0	2.0	11.2
Yuba	$3,477,892	$2,369,351	$1,108,541	26.0	1.0	1.5	12.0	0.0	5.0	6.5

SOURCE: BECA Budget Report SFY 2019-20 and BECA report 10a

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2020-21

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$760,062,433	$650,678,074	$9,038,582	$40,024,458	$15,076,243	$45,245,076	$17,736,517
Alameda	22,779,050	17,902,790	227,682	2,443,177	170	2,205,231	805,381
Ama/Alp/Cala/Tuol	3,583,075	3,147,976	147,122	191,531	10,337	86,109	0
Butte	7,968,869	7,257,387	45,221	259,774	0	406,487	355,596
Colusa	447,476	365,820	4,515	36,000	10,518	30,623	39,630
Contra Costa	18,068,282	15,493,713	352,204	45,616	1,374,644	802,105	298,403
Del Norte	1,746,790	1,375,788	66,824	102,701	57,535	143,941	55,488
El Dorado	4,002,098	3,401,255	7,920	341,565	11,895	239,463	263,828
Fresno	25,720,080	21,665,615	210,784	39,695	367,329	3,436,657	308,766
Glenn	832,707	780,759	5,640	0	14,161	32,147	(76,954)
Humboldt/Trinity	4,082,950	3,360,737	38,846	439,328	110,542	133,497	41,151
Imperial	5,025,913	4,261,452	18,395	390,522	0	355,544	(148,497)
Inyo/Mono	845,092	726,504	13,783	36,886	0	67,919	67,922
Kern	22,988,148	20,025,258	203,829	1,293,846	110,839	1,354,376	112,605
Kings	3,996,819	3,365,198	89,298	268,595	35,365	238,363	152,984
Lake	2,183,519	1,797,576	15,266	120,000	13,252	237,425	58,900
Lassen	864,544	642,041	121,747	38,393	4,750	57,613	85,635
Los Angeles	192,798,000	173,450,034	654,791	8,992,578	3,759,836	5,940,761	4,854,912
Madera	3,109,460	2,619,923	22,461	0	145,020	322,057	45,661
Marin	2,918,672	2,429,375	117,633	200,713	0	170,950	278,629
Mendocino	2,354,967	1,839,973	15,865	1,598	35,429	462,102	132,178
Merced/Mariposa	8,489,276	7,303,079	75,559	404,356	12,356	693,926	201,277
Monterey	9,684,801	8,716,682	27,918	343,414	0	596,787	1,291,474
Napa	3,643,689	3,258,844	147,785	0	0	237,060	113,444
Orange	50,698,319	42,582,996	248,894	2,994,926	2,122,458	2,749,045	952,368
Placer	6,234,375	5,385,424	153,391	12,840	390,690	292,031	349,944
Plumas	585,908	524,031	26,742	0	0	35,135	20,764
Riverside	38,560,207	29,902,951	2,124,402	2,688,027	0	3,844,827	262,512
Sacramento	35,223,184	29,370,370	272,859	1,369,655	1,539,704	2,670,596	170,485
San Bernardino	46,688,326	39,492,624	579,516	3,169,074	841,644	2,605,468	522,354
San Diego	43,974,757	37,703,928	676,298	2,354,917	1,445,495	1,794,119	1,255,684
San Francisco	12,600,877	9,928,197	67,480	1,421,462	277,084	906,654	0
San Joaquin	16,534,288	13,300,630	336,960	1,159,677	167,788	1,569,233	93,886
San Luis Obispo	3,979,633	3,260,822	62,448	307,706	34,350	314,307	118,736
San Mateo	12,975,429	11,124,535	44,476	525,388	0	1,281,029	866,697
Santa Barbara	8,555,943	7,720,853	75,064	163,026	1,541	595,459	307,780
Santa Clara	31,490,296	26,770,909	639,397	2,695,931	293,656	1,090,403	1,301,915
Santa Cruz/San Benito	6,662,238	5,870,311	35,323	345,252	0	411,352	211,232
Shasta	6,577,827	5,557,186	52,048	584,426	207,484	176,683	145,475
Sierra/Nevada	2,077,310	1,833,365	4,883	0	262,572	(23,510)	212,830
Siskiyou/Modoc	1,831,626	1,581,281	6,550	123,384	24,080	96,331	32,652
Solano	12,537,551	10,479,119	98,406	552,084	149,776	1,258,165	239,111
Sonoma	12,353,605	10,065,379	65,414	693,072	577,085	952,655	330,862
Stanislaus	14,414,882	12,246,490	230,192	100,280	19,761	1,818,159	27,294
Sutter	1,920,454	1,702,118	10,881	88,902	63,399	55,154	97,708
Tehama	1,774,725	1,599,805	24,131	58,144	345	92,300	44,527
Tulare	14,604,548	11,833,970	340,610	1,119,521	469,849	840,598	164,123
Ventura	20,402,541	18,334,161	80,644	949,558	74,345	963,833	433,423
Yolo	5,579,400	4,900,323	69,325	136,716	7,087	465,950	87,956
Yuba	3,089,909	2,418,519	81,159	420,202	32,072	137,957	147,788

SOURCE: BECA SFY2020-21 Actual Expenditure Claims

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2020-21

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$781,806,310	$530,578,165	$251,228,145	5,842.6	305.3	127.5	3,397.3	7.7	680.4	1,324.5
Alameda	$23,584,432	$16,084,488	$7,499,944	140.0	5.0	3.0	64.0	0.0	27.0	41.0
Ama/Alp/Cala/Tuol	$3,741,198	$2,554,653	$1,186,545	28.0	2.0	2.0	14.0	0.0	2.0	8.0
Butte	$8,351,102	$5,683,410	$2,667,692	94.0	1.0	2.0	62.0	0.0	5.0	24.0
Colusa	$486,715	$334,148	$152,567	4.0	0.0	0.0	3.0	0.0	0.0	1.0
Contra Costa	$18,366,685	$12,489,165	$5,877,520	131.0	6.0	2.0	72.0	0.0	21.0	30.0
Del Norte	$1,781,923	$1,214,973	$566,950	16.1	0.0	2.0	8.0	0.0	3.0	3.1
El Dorado	$4,265,926	$2,900,294	$1,365,632	32.0	2.0	2.0	14.0	1.0	4.0	9.0
Fresno	$26,009,583	$17,704,388	$8,305,195	231.0	9.0	3.0	126.5	0.0	37.0	55.5
Glenn	$755,522	$515,296	$240,226	7.2	0.2	1.0	4.4	0.0	0.0	1.6
Humboldt/Trinity	$4,225,383	$2,890,648	$1,334,735	37.7	2.0	2.0	24.5	0.0	0.0	9.2
Imperial	$4,873,767	$3,307,888	$1,565,879	51.0	2.0	1.0	26.0	0.0	12.0	10.0
Inyo/Mono	$902,267	$621,768	$280,499	6.0	0.0	1.0	3.0	0.0	1.0	1.0
Kern	$23,100,589	$15,759,101	$7,341,488	215.2	9.0	2.0	128.2	2.0	21.0	53.1
Kings	$4,150,286	$2,818,582	$1,331,704	43.0	2.0	2.0	21.0	0.0	7.0	11.0
Lake	$2,244,673	$1,527,127	$717,546	20.0	1.0	2.0	8.0	0.0	2.0	7.0
Lassen	$950,179	$646,743	$303,436	8.0	0.0	2.0	5.0	0.0	1.0	0.0
Los Angeles	$197,729,153	$133,580,267	$64,148,886	1,334.0	93.0	22.0	818.0	0.0	183.0	218.0
Madera	$3,168,677	$2,150,613	$1,018,064	27.0	1.0	1.0	18.0	0.0	3.0	4.0
Marin	$3,119,890	$2,122,665	$997,225	16.8	3.0	1.8	5.0	0.0	2.7	4.4
Mendocino	$2,487,145	$1,693,878	$793,267	19.5	0.0	0.8	8.9	0.0	2.0	7.8
Merced/Mariposa	$8,690,553	$5,932,078	$2,758,475	69.7	4.0	2.5	38.8	1.0	9.0	14.4
Monterey	$10,967,862	$7,447,418	$3,520,444	82.9	7.0	0.9	49.2	0.0	3.0	22.8
Napa	$3,735,819	$2,535,207	$1,200,612	27.0	2.6	0.7	14.0	0.0	2.5	7.2
Orange	$51,650,687	$35,074,836	$16,575,851	392.8	20.2	9.0	165.4	0.0	58.8	139.4
Placer	$6,603,907	$4,476,631	$2,127,276	43.0	3.0	2.0	27.0	0.0	1.0	10.0
Plumas	$606,672	$416,286	$190,386	5.0	0.0	1.9	2.0	0.0	1.0	0.1
Riverside	$42,157,392	$28,592,934	$13,564,458	304.0	9.0	6.0	205.0	0.0	23.0	61.0
Sacramento	$35,426,452	$24,098,230	$11,328,222	299.0	12.0	4.0	189.0	3.0	32.0	59.0
San Bernardino	$48,742,944	$33,078,219	$15,664,725	462.0	14.0	6.0	314.0	0.0	20.0	108.0
San Diego	$45,230,441	$30,732,288	$14,498,153	334.5	29.0	5.0	207.0	0.0	46.0	47.5
San Francisco	$12,109,620	$8,221,042	$3,888,578	60.1	4.0	2.0	31.4	0.0	4.4	18.3
San Joaquin	$16,628,174	$11,317,988	$5,310,186	129.6	5.0	2.0	57.0	0.0	31.9	33.8
San Luis Obispo	$4,098,369	$2,781,708	$1,316,661	26.8	0.8	2.0	9.0	0.0	6.0	9.0
San Mateo	$13,434,621	$9,058,534	$4,376,087	71.4	4.0	1.0	41.5	0.7	3.0	21.2
Santa Barbara	$8,863,723	$6,019,893	$2,843,830	64.8	3.0	2.0	33.8	0.0	6.8	19.2
Santa Clara	$32,792,211	$22,257,581	$10,534,630	178.9	8.0	2.0	114.0	0.0	23.0	31.9
Santa Cruz/San Benito	$6,882,250	$4,689,134	$2,193,116	39.8	2.0	3.0	21.8	0.0	2.0	11.0
Shasta	$6,478,718	$4,414,946	$2,063,772	56.0	4.0	1.8	32.0	0.0	4.5	13.7
Sierra/Nevada	$2,310,871	$1,595,518	$715,353	16.0	1.0	1.0	10.0	0.0	0.0	4.0
Siskiyou/Modoc	$1,864,278	$1,279,750	$584,528	17.9	1.1	1.0	13.1	0.0	0.0	2.7
Solano	$12,776,662	$8,659,359	$4,117,303	84.0	3.0	2.0	53.0	0.0	9.0	17.0
Sonoma	$12,690,607	$8,618,401	$4,072,206	72.0	4.0	1.5	32.0	0.0	14.0	20.5
Stanislaus	$14,413,868	$9,813,558	$4,600,310	128.2	8.5	3.6	69.0	0.0	18.0	29.1
Sutter	$2,015,050	$1,386,148	$628,902	19.0	2.0	1.0	11.0	0.0	1.0	4.0
Tehama	$1,826,582	$1,243,516	$583,066	19.0	1.0	1.0	9.0	0.0	1.0	7.0
Tulare	$14,769,010	$10,016,753	$4,752,257	152.3	7.0	1.0	85.4	0.0	9.8	49.1
Ventura	$20,835,964	$14,165,005	$6,670,959	166.1	5.0	4.0	98.5	0.0	10.0	48.6
Yolo	$5,660,193	$3,844,444	$1,815,749	35.4	2.0	2.0	19.0	0.0	2.0	10.4
Yuba	$3,247,715	$2,210,667	$1,037,048	24.0	1.0	1.0	12.0	0.0	4.0	6.0

SOURCE: BECA Budget Report SFY 2020-21 and BECA report 10a

III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), have established a strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and to improve performance.

The current DCSS strategic Plan focuses on supporting California's children by facilitating consistent support of children, strengthening customer engagement, enhancing program performance, building collaborative partnerships to benefit families, fostering innovation and improving service delivery. The goals and objectives are intended to support progress and positive results. They build on successes learned from past practices, pilot projects, and local innovation and were developed to enhance performance and the customer experience.

Each LCSA is required to develop and submit individual Performance Management Plans (PMPs) annually focused on achieving these strategic goals. For FFY 2021, LCSAs were specifically asked to focus on four key initiatives. These initiatives are improving service delivery, enhancing partnerships with local agencies for outreach and engagement (such as IV-A, IV-E, community-based organizations), increasing current support collections, and paternity establishment for LCSAs under a specific threshold.

IV. DEFINITIONS

California's Child Support Program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates non-custodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.

- **IV-D Case** – A case in which a state provides child support services as directed by the state or tribal Child Support Program that is authorized by Title IV-D of the Social Security Act. A IV-D case is comprised of:
  - A dependent child or children
  - A custodial party who may be a parent, caretaker relative or other custodian, including an entity such as a foster care agency; and
  - A noncustodial parent or parents, a mother, a father, or a putative father whose paternity has not been legally established.

- **Current Assistance Case** - A case where the children are: (1) recipients of Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act or, (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In addition, the children's support rights have been assigned by a caretaker relative to a state or tribe, and a referral to the state or tribal child support agency has been made. Also, a TANF IV-D Case or Foster Care IV-D Case.

- **Former Assistance Case** - A case where the children formerly received Title IV-A (AFDC or TANF) or Title IV-E foster care services.

- **Never Assistance Case** – A Title IV-D case that is not currently and has never in the past received aid under AFDC, CalWorks (which includes legal immigrant program), or foster care.

- **Medical Support** – Medical coverage provided for a child or children pursuant to an order. This includes: (1) private health insurance, (2) publicly-funded health coverage if a parent is ordered by a court or administrative process to provide cash medical support payments to help pay the cost of Medicaid or Children's Health Insurance Program (CHIP), (3) cash medical support, including payment of health insurance premiums, and (4) payment of medical bills (including dental or eye care). Indian Health Service and Tricare are acceptable forms of medical support. Medical support may be provided by the custodial parent, noncustodial parent or another person, such as a stepparent.

- **Support Order** – A judgment or order of support, including medical support, whether temporary, final, or subject to modification, termination, or remission, regardless of the kind of action or proceeding in which it is entered.

- **Paternity** - The legal establishment of fatherhood for a child, either by court determination, administrative process, tribal custom or voluntary acknowledgment. A paternity acknowledgment involves the legal establishment of fatherhood for a child through a voluntary acknowledgment signed by both parents as part of an in-hospital or other acknowledgment service.