CALIFORNIA
CHILD SUPPORT SERVICES

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2020

Prepared by the Data Performance Analysis Branch

Issued June 2021

TABLE OF CONTENTS

Page

Executive Summary 2

I – Child Support Performance Overview 4
- Statutory Requirements 4
- Performance Measures 4
- Performance on Federal and State Measures 6
  - Federal Performance Measures
    - Statewide Paternity Establishment Percentage 7
    - IV-D Paternity Establishment Percentage 11
    - Percent of Cases with Support Orders Established 15
    - Percent of Collections on Current Support 19
    - Percent of Cases with Collections on Arrears 23
    - Cost Effectiveness 27
  - State Performance Measures
    - Percent of Cases with Collections of Current Support 31
    - Average Amount Distributed Per Case with a Collection 35
    - Percent of Cases with a Support Order Established During Report Period 40
    - Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint 44
    - Percent of Cases with Support Orders Established with Medical Support Ordered and Provided 48
    - Comparison of Received Complaints to Cases 52

II – Program Administration 56
- Description of Program Administration 56
- Program Administration Data 56
- Total Costs of Program Administration 56
- Total Direct Program Costs 57
- Total Full-Time Equivalent Employees 58
- Total Indirect Program Costs 59
- Cost Data by State Fiscal Year 60

III – Performance Improvement 73

IV – Definitions 74

EXECUTIVE SUMMARY

The provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602 require the Department of Child Support Services (DCSS) to report annually and semi-annually to the Legislature on the status of the Child Support Program and performance of local child support agencies (LCSAs). Section I of this report provides detailed state and local level information on performance measures. Section II provides data for program costs and program administration. This report covers the performance results for Federal Fiscal Year (FFY) 2020 which ended on September 30, 2020.

Beginning on January 1, 2001, DCSS established Child Support Program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state and national levels. The performance measures are a means to, effectively and continuously monitor, evaluate, and improve the performance of the Child Support Program. This report provides an historical comparison of FFY 2016 through FFY 2020 for the federal and state measures.

Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Cases with Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

State Performance Measures

- Percent of Cases with Collections of Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During the Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases (customer service)
- Total Direct Costs of Administering the LCSAs, including share of costs, and incentive funding received by each county (see Section II, Program Administration)
- Total Indirect Costs of Administering the LCSAs, including share of costs, and incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of employees broken down by job classification. FC Section 17600(c)(4)(B) mandates DCSS to also report annually on the *indirect* program costs, showing all overhead charges. Section II, Program Administration, addresses both direct and indirect costs in compliance with these requirements. In accordance with the requirements of FC Section 17602, Section III contains information regarding the establishment of individual LCSA performance goals and performance improvement plans.

I. CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures Child Support Program performance based on a combination of federally mandated measures and state developed measures in the following areas:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- Percent of Cases with Support Orders Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures

(Exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report.)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives, and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

California continues to meet the minimum performance threshold for all five Federal Performance Measures in FFY 2020 as detailed on pages 7 through 30.

The California Child Support Program performance measures and performance outcomes updated through FFY 2020 are summarized in the following tables.

Summary of Federal Performance Measures			
Year-to-Year	**FFY 2020**	**FFY 2019**	**Percent Change**
Statewide PEP	88.6%	93.8%	-5.5%
IV-D PEP	100.6%	101.5%	-0.9%
Cases with Support Orders Established	92.1%	92.1%	0.0%
Collections on Current Support	66.5%	66.6%	-0.2%
Cases with Collections on Arrears	78.7%	66.7%	18.0%
Cost Effectiveness	$2.74	$2.51	9.2%

The State Performance Measures (displayed on pages 31 through 55) for FFY 2020 reflect improvements in three of the six state measures.

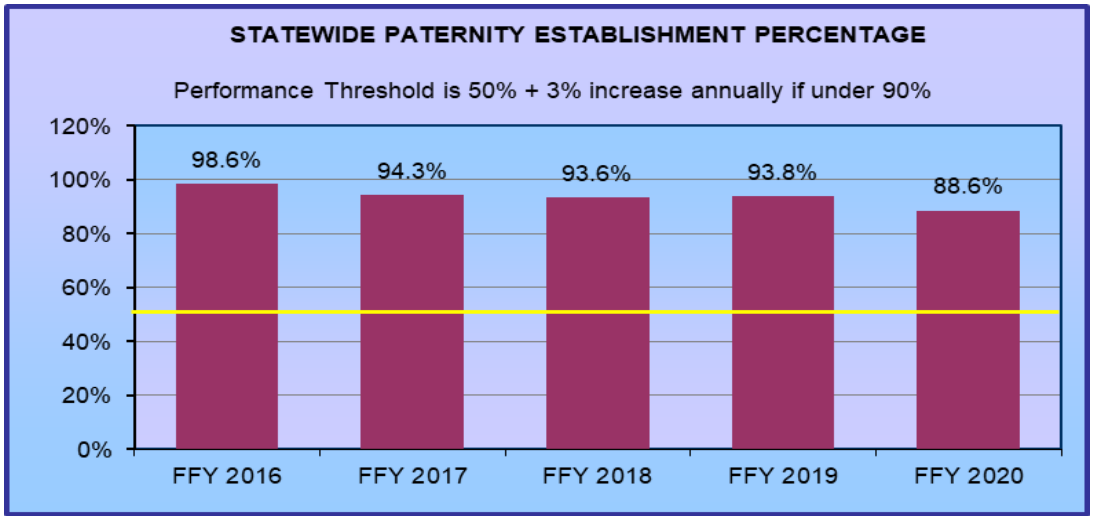
Summary of State Performance Measures			
Year-to-Year	**FFY 2020**	**FFY 2019**	**Percent Change**
Percent of Cases with Collections of Current Support	88.1%	82.1%	7.3%
Average Amount Distributed Per Case with a Collection	$3,711	$3,601	3.1%
Percent of Cases with a Support Order Established During Report Period	30.0%	34.9%	-14.0%
Percent of Cases with Alleged Fathers or Obligors Served with a Summons and Complaint	28.9%	30.8%	-6.2%
Percent of Cases with Support Orders Established with Medical Support Ordered and Provided	38.3%	38.9%	-1.5%
Complaints Received	643	882	-27.1%

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior year, expressed as a percentage.[1] This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established.

For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure. This report also includes the IV-D PEP measure on page 11.



In FFY 2020, Statewide PEP was 88.6 percent, a decrease of 5.2 percentage points from the prior year. Children born out-of-wedlock in FFY 2020 reached 166,645 compared to 147,634 paternities established or acknowledged in FFY 2020. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 8 and 9.

[1] This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State With Paternity Established or Acknowledged During the FFY), divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2020

	Births to Unwed Parents (CY 2019)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	166,645	147,634	88.6%
Alameda	5,208	4,798	92.1
Alpine	0	0	*
Amador	134	127	94.8
Butte	1,136	1,032	90.8
Calaveras	3	15	*
Colusa	0	13	*
Contra Costa	3,006	2,714	90.3
Del Norte	152	125	82.2
El Dorado	334	329	98.5
Fresno	7,946	7,345	92.4
Glenn	1	26	*
Humboldt	738	644	87.3
Imperial	1,239	811	65.5
Inyo	104	80	76.9
Kern	6,543	5,723	87.5
Kings	1,133	1,206	106.4
Lake	278	274	98.6
Lassen	128	128	100.0
Los Angeles	46,449	38,405	82.7
Madera	492	560	113.8
Marin	363	334	92.0
Mariposa	0	2	*
Mendocino	449	414	92.2
Merced	1,542	1,562	101.3
Modoc	2	5	*
Mono	33	29	87.9
Monterey	2,614	2,479	94.8
Napa	342	289	84.5
Nevada	324	319	98.5
Orange	9,802	8,668	88.4
Placer	2,099	1,873	89.2
Plumas	29	38	131.0
Riverside	10,267	8,918	86.9
Sacramento	6,292	5,917	94.0
San Benito	204	186	91.2
San Bernardino	12,166	11,163	91.8
San Diego	11,555	9,626	83.3
San Francisco	2,486	2,247	90.4
San Joaquin	3,928	3,696	94.1
San Luis Obispo	704	666	94.6
San Mateo	626	720	115.0
Santa Barbara	2,505	2,356	94.1
Santa Clara	5,560	4,897	88.1
Santa Cruz	1,059	968	91.4
Shasta	808	863	106.8
Sierra	1	0	*
Siskiyou	178	186	104.5
Solano	1,786	1,764	98.8
Sonoma	1,649	1,582	95.9
Stanislaus	4,067	3,871	95.2
Sutter	2	69	*
Tehama	285	298	104.6
Trinity	3	6	*
Tulare	3,082	2,941	95.4
Tuolumne	242	222	91.7
Ventura	3,129	2,749	87.9
Yolo	563	609	108.2
Yuba	875	766	87.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	379	364	*
Humboldt/Trinity	741	650	*
Inyo/Mono	137	109	79.6
Merced/Mariposa	1,542	1,564	*
Santa Cruz/San Benito	1,263	1,154	91.4
Sierra/Nevada	325	319	*
Siskiyou/Modoc	180	191	*

SOURCE: OCSE 157 Lines 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year) and 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 19; therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

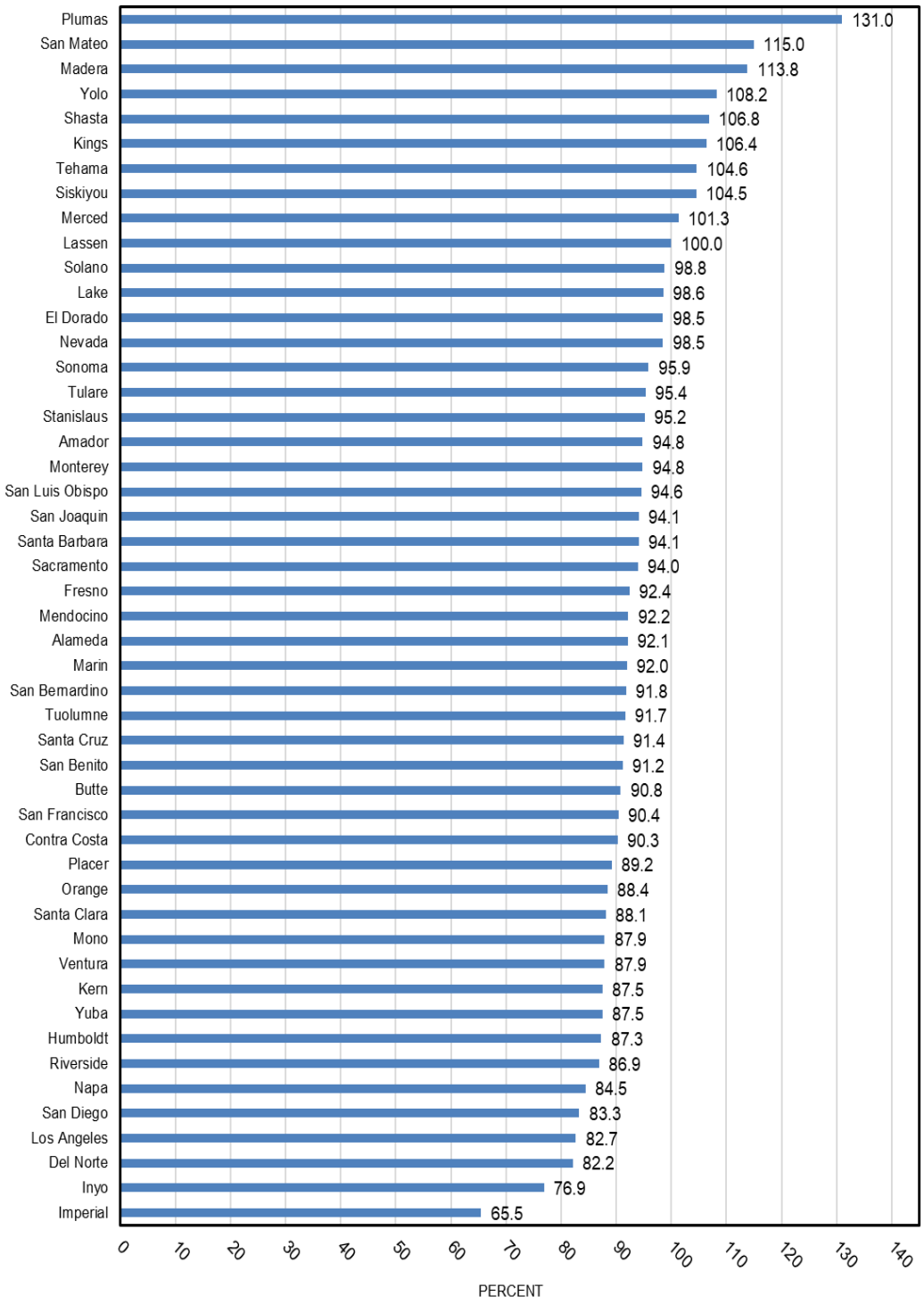
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2016 - 2020

	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	98.6%	94.3%	93.6%	93.8%	88.6%	-5.5%	-10.1%
Alameda	95.9	93.5	94.5	95.9	92.1	-4.0	-4.0
Alpine	*	*	*	*	*	*	*
Amador	104.4	108.2	90.1	83.6	94.8	13.4	-9.2
Butte	102.9	94.6	106.0	88.8	90.8	2.3	-11.8
Calaveras	2600.0	1450.0	*	*	*	*	*
Colusa	51.4	100.0	*	*	*	*	*
Contra Costa	105.9	103.2	99.2	99.9	90.3	-9.6	-14.7
Del Norte	132.1	115.5	121.4	95.3	82.2	-13.7	-37.8
El Dorado	110.6	112.8	103.3	104.1	98.5	-5.4	-10.9
Fresno	108.2	99.4	102.7	96.6	92.4	-4.3	-14.6
Glenn	*	*	*	*	*	*	*
Humboldt	99.1	94.7	98.6	100.6	87.3	-13.2	-11.9
Imperial	84.9	83.8	80.3	79.2	65.5	-17.3	-22.9
Inyo	92.9	94.2	89.7	101.1	76.9	-23.9	-17.2
Kern	101.8	97.9	92.9	91.3	87.5	-4.2	-14.0
Kings	98.0	102.8	102.2	97.7	106.4	8.9	8.6
Lake	115.2	114.9	89.4	113.1	98.6	-12.8	-14.4
Lassen	104.2	93.8	81.8	108.5	100.0	-7.8	-4.0
Los Angeles	94.7	89.4	86.9	91.1	82.7	-9.2	-12.7
Madera	120.5	112.9	117.2	101.5	113.8	12.1	-5.6
Marin	87.2	97.7	100.3	79.9	92.0	15.1	5.5
Mariposa	*	*	*	*	*	*	*
Mendocino	103.1	106.5	98.8	100.0	92.2	-7.8	-10.6
Merced	114.4	111.1	97.9	102.5	101.3	-1.2	-11.5
Modoc	*	*	*	*	*	*	*
Mono	82.4	83.9	123.1	91.7	87.9	-4.1	6.7
Monterey	103.7	95.2	103.6	100.3	94.8	-5.5	-8.6
Napa	103.5	96.1	117.0	121.1	84.5	-30.2	-18.4
Nevada	111.6	126.6	101.3	101.9	98.5	-3.3	-11.7
Orange	97.7	95.4	90.5	92.2	88.4	-4.1	-9.5
Placer	98.7	84.7	102.1	89.9	89.2	-0.8	-9.6
Plumas	171.0	136.8	111.1	116.2	131.0	12.7	-23.4
Riverside	100.8	100.0	97.4	97.8	86.9	-11.1	-13.8
Sacramento	103.0	96.8	98.1	95.0	94.0	-1.1	-8.7
San Benito	117.2	91.9	114.4	83.3	91.2	9.5	-22.2
San Bernardino	109.9	99.1	100.6	96.1	91.8	-4.5	-16.5
San Diego	91.2	87.8	85.6	87.0	83.3	-4.3	-8.7
San Francisco	100.6	85.4	88.5	90.1	90.4	0.3	-10.1
San Joaquin	105.3	103.0	101.6	96.6	94.1	-2.6	-10.6
San Luis Obispo	99.9	96.9	96.0	96.2	94.6	-1.7	-5.3
San Mateo	104.0	104.7	102.8	106.5	115.0	8.0	10.6
Santa Barbara	90.2	99.6	95.9	101.9	94.1	-7.7	4.3
Santa Clara	89.0	90.8	88.8	96.0	88.1	-8.2	-1.0
Santa Cruz	96.7	85.7	100.2	92.2	91.4	-0.9	-5.5
Shasta	93.5	97.7	100.1	96.9	106.8	10.2	14.2
Sierra	*	*	*	*	*	*	*
Siskiyou	105.1	110.6	95.5	120.7	104.5	-13.4	-0.6
Solano	99.0	99.7	100.2	92.8	98.8	6.5	-0.2
Sonoma	94.3	93.9	95.4	84.6	95.9	13.4	1.7
Stanislaus	100.5	93.6	97.8	91.5	95.2	4.0	-5.3
Sutter	111.6	61.4	*	*	*	*	*
Tehama	123.5	102.7	110.0	103.0	104.6	1.6	-15.3
Trinity	*	*	*	*	*	*	*
Tulare	98.2	96.3	105.8	112.1	95.4	-14.9	-2.9
Tuolumne	102.5	101.7	96.4	129.8	91.7	-29.4	-10.5
Ventura	92.4	94.4	94.9	94.4	87.9	-6.9	-4.9
Yolo	108.1	112.0	109.2	95.2	108.2	13.7	0.1
Yuba	*	*	137.5	84.7	87.5	3.3	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Humboldt/Trinity	n/a	*	*	*	*	*	n/a
Inyo/Mono	90.5	91.9	96.2	98.5	79.6	-19.2	-12.0
Merced/Mariposa	n/a	*	*	*	*	*	n/a
Santa Cruz/San Benito	99.7	86.7	102.4	90.6	91.4	0.9	-8.3
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	*	*	*	*	*	*

SOURCE: OCSE 157 Lines 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year) and 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE FFY 2020

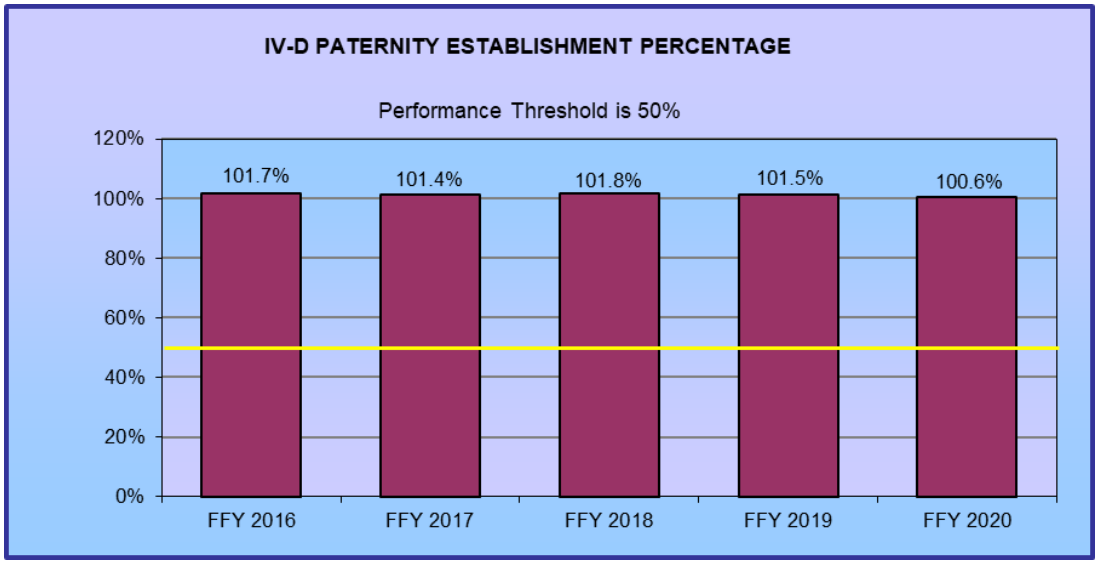


For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
NOTE: Alpine, Calaveras, Colusa, Glenn, Mariposa, Modoc, Sierra, Sutter and Trinity counties are not included in this chart as no activity was reported by Vital Records or there were no birthing hospitals in those counties

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.[2]

Though California elects to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.



In FFY 2020, IV-D PEP was 100.6 percent, a slight decrease of 0.9 percentage points from the previous year. See Tables B and B-1 on pages 12 and 13.

[2] This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the FFY with Paternity Established or Acknowledged), divided by Line 5a (Children in IV-D Cases Open at the End of the Prior FFY Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2020

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	824,200	829,218	100.6%
Alameda	21,018	21,180	100.8
Alpine	17	16	94.1
Amador	702	732	104.3
Butte	5,510	5,601	101.7
Calaveras	865	922	106.6
Colusa	417	471	112.9
Contra Costa	18,907	19,104	101.0
Del Norte	1,259	1,334	106.0
El Dorado	2,799	2,842	101.5
Fresno	45,481	46,308	101.8
Glenn	1,076	1,146	106.5
Humboldt	3,013	3,144	104.3
Imperial	7,765	7,698	99.1
Inyo	551	555	100.7
Kern	40,771	41,330	101.4
Kings	6,440	6,771	105.1
Lake	1,815	1,977	108.9
Lassen	833	909	109.1
Los Angeles	193,083	189,557	98.2
Madera	5,247	5,832	111.1
Marin	1,423	1,492	104.8
Mariposa	376	375	99.7
Mendocino	2,344	2,381	101.6
Merced	11,099	11,665	105.1
Modoc	173	193	111.6
Mono	154	169	109.7
Monterey	10,641	11,066	104.0
Napa	1,895	1,997	105.4
Nevada	1,511	1,570	103.9
Orange	43,168	43,107	99.9
Placer	3,925	4,121	105.0
Plumas	462	488	105.6
Riverside	59,582	59,025	99.1
Sacramento	51,527	51,224	99.4
San Benito	1,384	1,435	103.7
San Bernardino	79,428	81,616	102.8
San Diego	43,746	43,462	99.4
San Francisco	6,419	6,476	100.9
San Joaquin	27,360	27,216	99.5
San Luis Obispo	2,560	2,874	112.3
San Mateo	5,559	5,562	100.1
Santa Barbara	8,313	8,665	104.2
Santa Clara	18,534	18,512	99.9
Santa Cruz	3,343	3,361	100.5
Shasta	5,773	5,796	100.4
Sierra	39	40	102.6
Siskiyou	1,475	1,534	104.0
Solano	10,166	10,533	103.6
Sonoma	6,231	6,612	106.1
Stanislaus	17,659	18,218	103.2
Sutter	2,788	2,950	105.8
Tehama	2,143	2,265	105.7
Trinity	306	331	108.2
Tulare	16,134	16,570	102.7
Tuolumne	1,289	1,336	103.6
Ventura	13,420	13,708	102.1
Yolo	4,112	4,124	100.3
Yuba	2,601	2,688	103.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,873	3,006	104.6
Humboldt/Trinity	3,319	3,475	104.7
Inyo/Mono	705	724	102.7
Merced/Mariposa	11,475	12,040	104.9
Santa Cruz/San Benito	4,727	4,796	101.5
Sierra/Nevada	1,550	1,610	103.9
Siskiyou/Modoc	1,648	1,727	104.8

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 2,431 and 2,968, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

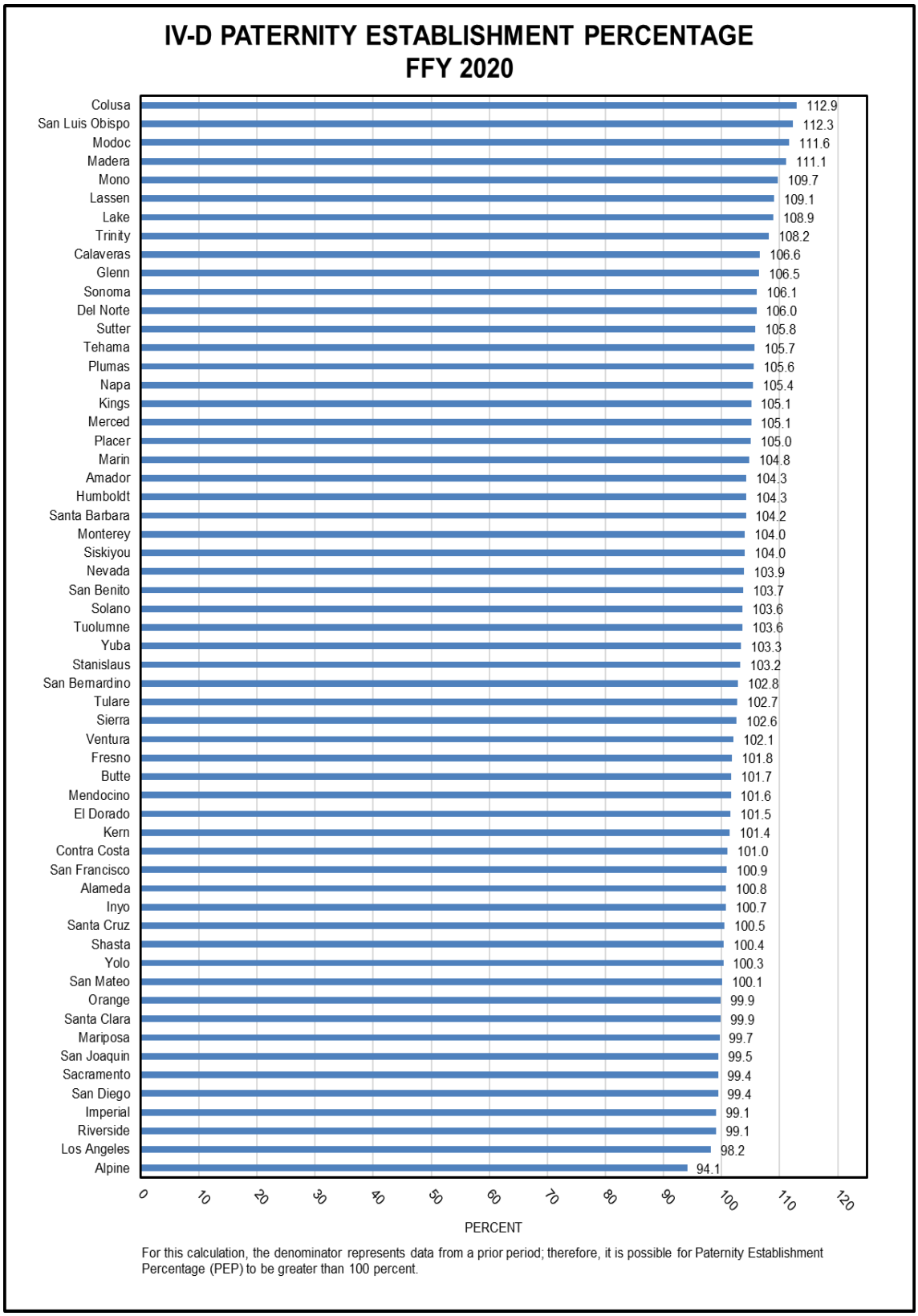
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2016 - 2020

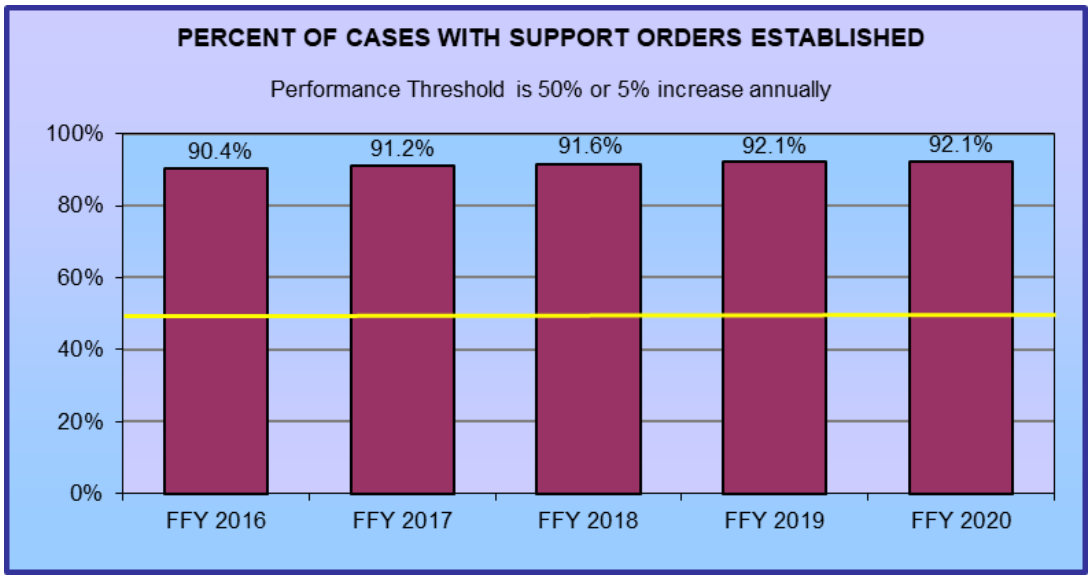
	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	101.7%	101.4%	101.8%	101.5%	100.6%	-0.9%	-1.1%
Alameda	103.2	104.9	108.0	101.5	100.8	-0.7	-2.3
Alpine	121.4	137.5	113.3	130.8	94.1	-28.1	-22.5
Amador	111.2	107.6	104.1	106.1	104.3	-1.7	-6.2
Butte	107.0	103.8	104.6	102.5	101.7	-0.8	-5.0
Calaveras	103.7	107.6	106.0	103.8	106.6	2.7	2.8
Colusa	100.8	100.4	110.3	108.3	112.9	4.2	12.0
Contra Costa	98.5	102.1	102.0	107.0	101.0	-5.6	2.5
Del Norte	101.6	103.6	108.8	107.4	106.0	-1.3	4.3
El Dorado	104.1	105.6	103.7	105.0	101.5	-3.3	-2.5
Fresno	107.0	107.0	104.7	104.5	101.8	-2.6	-4.9
Glenn	109.3	107.8	108.2	109.2	106.5	-2.5	-2.6
Humboldt	106.3	110.6	104.3	108.4	104.3	-3.8	-1.9
Imperial	105.0	105.6	103.8	102.6	99.1	-3.4	-5.6
Inyo	102.4	104.2	103.1	105.1	100.7	-4.2	-1.7
Kern	101.9	103.1	106.4	103.1	101.4	-1.6	-0.5
Kings	105.2	108.0	108.8	107.4	105.1	-2.1	-0.1
Lake	108.9	111.5	110.4	111.8	108.9	-2.6	0.0
Lassen	107.7	104.1	107.5	105.5	109.1	3.4	1.3
Los Angeles	95.9	95.7	96.3	97.5	98.2	0.7	2.4
Madera	117.1	118.8	115.7	111.0	111.1	0.1	-5.1
Marin	110.6	104.5	105.6	105.1	104.8	-0.3	-5.2
Mariposa	112.5	108.1	109.5	110.8	99.7	-10.0	-11.4
Mendocino	104.7	106.3	107.7	103.5	101.6	-1.8	-3.0
Merced	105.9	109.7	108.0	108.6	105.1	-3.2	-0.8
Modoc	109.4	106.5	107.3	80.3	111.6	39.0	2.0
Mono	113.7	104.0	104.0	101.2	109.7	8.4	-3.5
Monterey	106.4	106.2	106.1	106.0	104.0	-1.9	-2.3
Napa	107.3	106.1	106.8	107.4	105.4	-1.9	-1.8
Nevada	108.7	117.5	109.4	114.2	103.9	-9.0	-4.4
Orange	101.6	101.6	102.5	101.6	99.9	-1.7	-1.7
Placer	104.3	105.0	107.3	106.7	105.0	-1.6	0.7
Plumas	106.7	109.4	107.4	109.7	105.6	-3.7	-1.0
Riverside	102.7	100.0	99.9	97.4	99.1	1.7	-3.5
Sacramento	103.1	103.3	102.4	100.7	99.4	-1.3	-3.6
San Benito	106.0	107.0	108.6	106.4	103.7	-2.5	-2.2
San Bernardino	103.0	102.3	102.0	102.7	102.8	0.1	-0.2
San Diego	101.6	102.7	104.2	102.6	99.4	-3.1	-2.2
San Francisco	99.3	96.6	99.2	100.5	100.9	0.4	1.6
San Joaquin	103.8	102.8	101.9	102.3	99.5	-2.7	-4.1
San Luis Obispo	127.7	118.4	120.5	114.8	112.3	-2.2	-12.1
San Mateo	101.4	99.3	99.6	101.0	100.1	-0.9	-1.3
Santa Barbara	109.3	108.3	108.4	107.3	104.2	-2.9	-4.7
Santa Clara	102.4	101.6	101.4	102.2	99.9	-2.3	-2.4
Santa Cruz	106.7	107.0	105.7	103.7	100.5	-3.1	-5.8
Shasta	105.1	104.7	104.8	106.2	100.4	-5.5	-4.5
Sierra	123.5	105.4	115.6	108.8	102.6	-5.7	-16.9
Siskiyou	106.3	106.0	106.9	108.9	104.0	-4.5	-2.2
Solano	103.7	104.0	106.3	104.0	103.6	-0.4	-0.1
Sonoma	123.1	106.8	105.4	93.4	106.1	13.6	-13.8
Stanislaus	106.4	104.6	104.8	105.1	103.2	-1.8	-3.0
Sutter	112.1	112.3	108.3	107.9	105.8	-1.9	-5.6
Tehama	107.0	106.0	108.3	109.1	105.7	-3.1	-1.2
Trinity	112.4	104.5	143.9	87.2	108.2	24.1	-3.7
Tulare	102.3	100.5	101.9	104.7	102.7	-1.9	0.4
Tuolumne	106.2	106.5	107.7	106.8	103.6	-3.0	-2.4
Ventura	107.4	104.6	105.7	104.7	102.1	-2.5	-4.9
Yolo	105.9	106.1	106.9	102.3	100.3	-2.0	-5.3
Yuba	107.2	108.0	108.5	108.7	103.3	-5.0	-3.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	106.7	107.3	106.3	105.8	104.6	-1.1	-2.0
Humboldt/Trinity	n/a	110.1	107.4	106.1	104.7	-1.3	n/a
Inyo/Mono	104.8	104.1	103.3	104.2	102.7	-1.4	-2.0
Merced/Mariposa	n/a	109.7	108.1	108.7	104.9	-3.5	n/a
Santa Cruz/San Benito	106.5	107.0	106.5	104.5	101.5	-2.9	-4.7
Sierra/Nevada	109.0	117.2	109.6	114.1	103.9	-8.9	-4.7
Siskiyou/Modoc	106.7	106.1	107.0	105.0	104.8	-0.2	-1.8

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FFY 2020
Colusa 112.9
San Luis Obispo 112.3
Modoc 111.6
Madera 111.1
Mono 109.7
Lassen 109.1
Lake 108.9
Trinity 108.2
Calaveras 106.6
Glenn 106.5
Sonoma 106.1
Del Norte 106.0
Sutter 105.8
Tehama 105.7
Plumas 105.6
Napa 105.4
Kings 105.1
Merced 105.1
Placer 105.0
Marin 104.8
Amador 104.3
Humboldt 104.3
Santa Barbara 104.2
Monterey 104.0
Siskiyou 104.0
Nevada 103.9
San Benito 103.7
Solano 103.6
Tuolumne 103.6
Yuba 103.3
Stanislaus 103.2
San Bernardino 102.8
Tulare 102.7
Sierra 102.6
Ventura 102.1
Fresno 101.8
Butte 101.7
Mendocino 101.6
El Dorado 101.5
Kern 101.4
Contra Costa 101.0
San Francisco 100.9
Alameda 100.8
Inyo 100.7
Santa Cruz 100.5
Shasta 100.4
Yolo 100.3
San Mateo 100.1
Orange 99.9
Santa Clara 99.9
Mariposa 99.7
San Joaquin 99.5
Sacramento 99.4
San Diego 99.4
Imperial 99.1
Riverside 99.1
Los Angeles 98.2
Alpine 94.1
0 10 20 30 40 50 60 70 80 90 100 110 120
PERCENT
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.[3] Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.



In FFY 2020, the number of cases statewide was approximately 1.09 million. Approximately one million cases, or 92.1 percent of those cases had support orders established. Performance on this measure remained the same in FFY 2020 and FFY 2019. California receives the maximum amount of federal incentive payments for this measure. See Tables C and C-1 on pages 16 and 17.

[3] This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established), divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE C
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
FEDERAL FISCAL YEAR 2020

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,088,672	1,002,777	92.1%
Alameda	29,725	27,929	94.0
Alpine	35	35	100.0
Amador	1,104	1,067	96.6
Butte	9,465	9,063	95.8
Calaveras	1,443	1,390	96.3
Colusa	705	643	91.2
Contra Costa	25,963	24,581	94.7
Del Norte	2,185	2,072	94.8
El Dorado	5,197	5,079	97.7
Fresno	58,121	54,606	94.0
Glenn	1,611	1,556	96.6
Humboldt	5,018	4,706	93.8
Imperial	9,664	8,810	91.2
Inyo	875	846	96.7
Kern	51,346	46,301	90.2
Kings	8,738	8,199	93.8
Lake	2,585	2,413	93.3
Lassen	1,469	1,369	93.2
Los Angeles	227,399	205,665	90.4
Madera	6,431	6,059	94.2
Marin	4,038	3,896	96.5
Mariposa	649	602	92.8
Mendocino	3,310	3,077	93.0
Merced	14,904	13,795	92.6
Modoc	276	242	87.7
Mono	201	198	98.5
Monterey	13,669	13,018	95.2
Napa	3,073	2,932	95.4
Nevada	2,549	2,467	96.8
Orange	60,243	56,533	93.8
Placer	6,622	6,414	96.9
Plumas	774	752	97.2
Riverside	76,956	70,068	91.0
Sacramento	69,169	64,469	93.2
San Benito	1,823	1,699	93.2
San Bernardino	97,615	87,072	89.2
San Diego	59,883	52,054	86.9
San Francisco	9,753	9,007	92.4
San Joaquin	33,043	30,362	91.9
San Luis Obispo	3,774	3,608	95.6
San Mateo	8,400	7,972	94.9
Santa Barbara	11,345	10,830	95.5
Santa Clara	28,656	27,022	94.3
Santa Cruz	4,863	4,464	91.8
Shasta	10,049	9,395	93.5
Sierra	93	87	93.5
Siskiyou	2,399	2,298	95.8
Solano	14,574	13,829	94.9
Sonoma	10,370	9,946	95.9
Stanislaus	25,186	24,219	96.2
Sutter	4,018	3,686	91.7
Tehama	3,429	3,208	93.6
Trinity	807	770	95.4
Tulare	21,823	20,859	95.6
Tuolumne	2,247	2,174	96.8
Ventura	18,669	17,749	95.1
Yolo	6,624	6,278	94.8
Yuba	3,717	3,337	89.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,829	4,666	96.6
Humboldt/Trinity	5,825	5,476	94.0
Inyo/Mono	1,076	1,044	97.0
Merced/Mariposa	15,553	14,397	92.6
Santa Cruz/San Benito	6,686	6,163	92.2
Sierra/Nevada	2,642	2,554	96.7
Siskiyou/Modoc	2,675	2,540	95.0

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

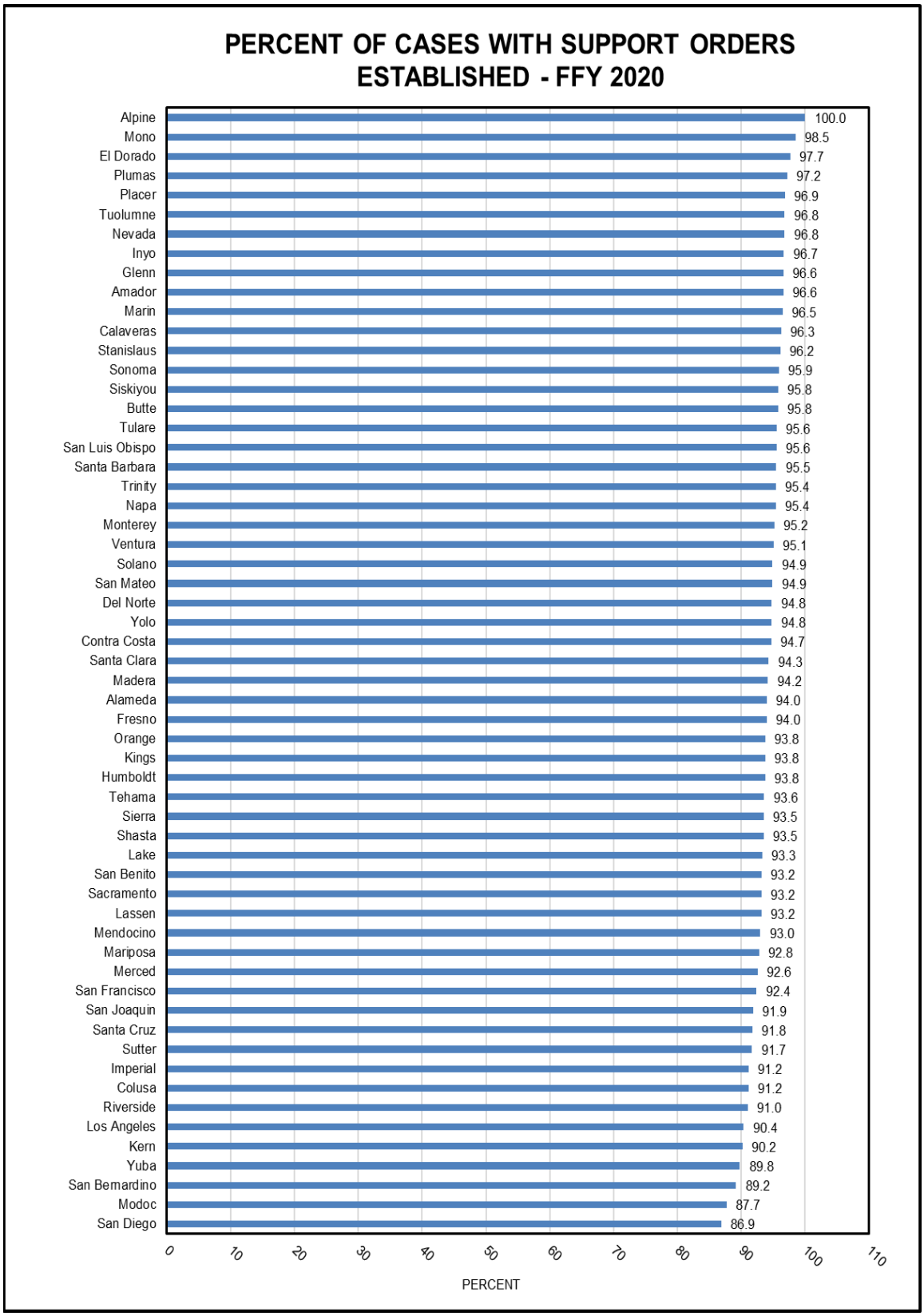
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE C-1
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
FEDERAL FISCAL YEARS 2016 - 2020

	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	90.4%	91.2%	91.6%	92.1%	92.1%	0.0%	1.9%
Alameda	91.0	92.3	90.3	92.6	94.0	1.5	3.3
Alpine	97.2	100.0	100.0	91.7	100.0	9.1	2.9
Amador	96.6	96.0	95.7	96.2	96.6	0.4	0.0
Butte	93.2	92.4	93.2	95.7	95.8	0.1	2.8
Calaveras	96.3	94.9	94.7	96.1	96.3	0.2	0.0
Colusa	87.8	89.3	92.4	91.8	91.2	-0.7	3.9
Contra Costa	95.1	95.5	95.4	96.3	94.7	-1.7	-0.4
Del Norte	93.7	94.8	94.9	94.3	94.8	0.5	1.2
El Dorado	93.9	95.2	95.9	95.9	97.7	1.9	4.0
Fresno	92.8	93.1	93.9	94.3	94.0	-0.3	1.3
Glenn	95.5	95.4	95.9	96.3	96.6	0.3	1.2
Humboldt	95.8	94.0	94.2	95.1	93.8	-1.4	-2.1
Imperial	90.7	90.4	91.5	91.6	91.2	-0.4	0.6
Inyo	95.7	96.8	97.0	97.3	96.7	-0.6	1.0
Kern	88.4	90.8	89.8	89.5	90.2	0.8	2.0
Kings	94.0	93.6	93.4	93.6	93.8	0.2	-0.2
Lake	91.4	91.8	92.5	91.3	93.3	2.2	2.1
Lassen	93.6	93.7	92.5	91.2	93.2	2.2	-0.4
Los Angeles	86.6	88.0	89.7	91.3	90.4	-1.0	4.4
Madera	93.6	93.7	94.0	94.1	94.2	0.1	0.6
Marin	97.6	97.5	97.4	97.3	96.5	-0.8	-1.1
Mariposa	94.8	95.4	94.0	95.0	92.8	-2.3	-2.1
Mendocino	94.3	93.9	92.7	93.0	93.0	0.0	-1.4
Merced	93.1	92.3	93.5	93.9	92.6	-1.4	-0.5
Modoc	92.1	91.3	91.7	88.3	87.7	-0.7	-4.8
Mono	93.5	94.6	96.6	97.7	98.5	0.8	5.3
Monterey	93.7	93.6	95.0	94.9	95.2	0.3	1.6
Napa	95.5	95.6	94.8	94.9	95.4	0.5	-0.1
Nevada	97.6	96.9	97.0	96.1	96.8	0.7	-0.8
Orange	90.7	92.4	93.0	93.6	93.8	0.2	3.4
Placer	95.1	96.0	96.9	96.6	96.9	0.3	1.9
Plumas	95.2	96.9	97.0	96.2	97.2	1.0	2.1
Riverside	86.2	87.5	88.6	89.3	91.0	1.9	5.6
Sacramento	92.6	91.8	91.3	92.2	93.2	1.1	0.6
San Benito	95.5	93.6	92.6	92.9	93.2	0.3	-2.4
San Bernardino	88.5	89.8	89.9	89.0	89.2	0.2	0.8
San Diego	88.7	89.8	89.1	87.9	86.9	-1.1	-2.0
San Francisco	89.3	89.8	90.9	92.9	92.4	-0.5	3.5
San Joaquin	92.3	91.9	91.8	91.7	91.9	0.2	-0.4
San Luis Obispo	96.5	97.3	96.5	96.0	95.6	-0.4	-0.9
San Mateo	94.2	94.8	94.5	93.9	94.9	1.1	0.7
Santa Barbara	92.5	94.2	93.7	94.5	95.5	1.1	3.2
Santa Clara	93.3	93.3	93.2	93.7	94.3	0.6	1.1
Santa Cruz	93.6	92.9	91.1	90.6	91.8	1.3	-1.9
Shasta	93.6	94.3	94.1	93.6	93.5	-0.1	-0.1
Sierra	95.4	93.0	96.7	93.5	93.5	0.0	-2.0
Siskiyou	95.2	94.4	94.7	95.2	95.8	0.6	0.6
Solano	92.9	93.4	93.1	93.6	94.9	1.4	2.2
Sonoma	96.8	96.6	96.2	95.5	95.9	0.4	-0.9
Stanislaus	94.8	95.3	95.7	95.5	96.2	0.7	1.5
Sutter	90.6	91.2	91.3	91.6	91.7	0.1	1.2
Tehama	93.8	94.3	94.4	93.0	93.6	0.6	-0.2
Trinity	91.4	93.3	90.7	95.8	95.4	-0.4	4.4
Tulare	96.4	96.6	96.0	96.3	95.6	-0.7	-0.8
Tuolumne	96.3	96.1	96.9	96.7	96.8	0.1	0.5
Ventura	93.7	94.1	94.0	94.6	95.1	0.5	1.5
Yolo	93.9	95.0	94.8	93.8	94.8	1.1	1.0
Yuba	91.7	91.1	91.2	89.6	89.8	0.2	-2.1
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	96.4	95.7	96.0	96.4	96.6	0.2	0.2
Humboldt/Trinity	n/a	93.9	93.7	95.2	94.0	-1.3	n/a
Inyo/Mono	95.3	96.4	96.9	97.4	97.0	-0.4	1.8
Merced/Mariposa	n/a	92.4	93.5	93.9	92.6	-1.4	n/a
Santa Cruz/San Benito	94.1	93.1	91.5	91.2	92.2	1.1	-2.0
Sierra/Nevada	97.6	96.8	97.0	96.0	96.7	0.7	-0.9
Siskiyou/Modoc	94.8	94.0	94.4	94.5	95.0	0.5	0.2

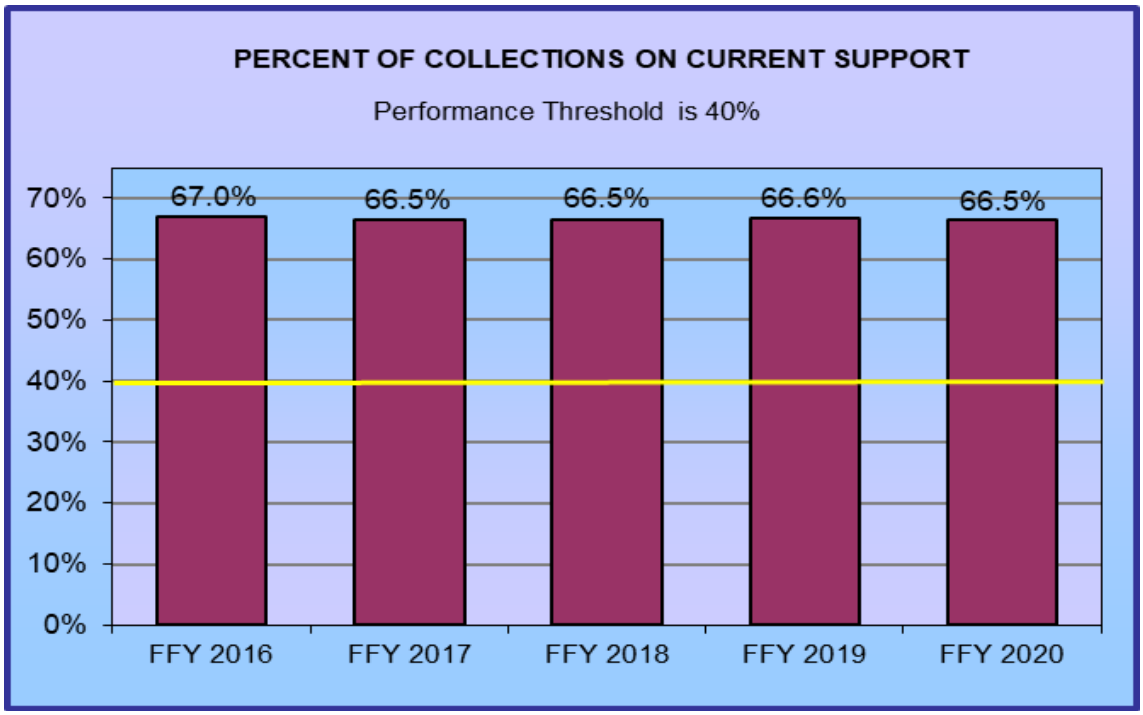
SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).


PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED - FFY 2020
Alpine 100.0
Mono 98.5
El Dorado 97.7
Plumas 97.2
Placer 96.9
Tuolumne 96.8
Nevada 96.8
Inyo 96.7
Glenn 96.6
Amador 96.6
Marin 96.5
Calaveras 96.3
Stanislaus 96.2
Sonoma 95.9
Siskiyou 95.8
Butte 95.8
Tulare 95.6
San Luis Obispo 95.6
Santa Barbara 95.5
Trinity 95.4
Napa 95.4
Monterey 95.2
Ventura 95.1
Solano 94.9
San Mateo 94.9
Del Norte 94.8
Yolo 94.8
Contra Costa 94.7
Santa Clara 94.3
Madera 94.2
Alameda 94.0
Fresno 94.0
Orange 93.8
Kings 93.8
Humboldt 93.8
Tehama 93.6
Sierra 93.5
Shasta 93.5
Lake 93.3
San Benito 93.2
Sacramento 93.2
Lassen 93.2
Mendocino 93.0
Mariposa 92.8
Merced 92.6
San Francisco 92.4
San Joaquin 91.9
Santa Cruz 91.8
Sutter 91.7
Imperial 91.2
Colusa 91.2
Riverside 91.0
Los Angeles 90.4
Kern 90.2
Yuba 89.8
San Bernardino 89.2
Modoc 87.7
San Diego 86.9
0
10
20
30
40
50
60
70
80
90
100
110
PERCENT

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.[4]

Current Assistance, Former Assistance and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period with current support due are all included in the measure.



In FFY 2020, California collected and distributed 1.68 billion or 66.5 percent of the 2.52 billion in current support owed. This is a decrease of 0.1 percentage point from FFY 2019. See Tables D and D-1 on pages 20 and 21.

[4] This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2020

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	$2,522,228,062	$1,676,894,984	66.5%
Alameda	79,147,714	54,327,347	68.6
Alpine	37,686	19,448	51.6
Amador	3,000,215	2,326,981	77.6
Butte	16,721,301	10,552,931	63.1
Calaveras	3,171,609	2,285,888	72.1
Colusa	1,883,658	1,299,299	69.0
Contra Costa	72,573,676	52,424,009	72.2
Del Norte	2,948,830	1,750,657	59.4
El Dorado	12,431,907	9,063,493	72.9
Fresno	100,525,224	60,227,511	59.9
Glenn	3,645,541	2,352,670	64.5
Humboldt	8,357,557	5,769,825	69.0
Imperial	25,775,189	18,091,697	70.2
Inyo	1,840,021	1,241,714	67.5
Kern	94,790,523	58,067,376	61.3
Kings	14,733,373	10,731,176	72.8
Lake	4,648,537	2,848,592	61.3
Lassen	2,682,604	1,756,271	65.5
Los Angeles	502,164,494	315,993,419	62.9
Madera	12,074,731	7,974,266	66.0
Marin	10,930,536	8,458,835	77.4
Mariposa	1,203,534	835,054	69.4
Mendocino	5,408,572	3,747,194	69.3
Merced	28,331,639	18,441,343	65.1
Modoc	414,401	280,693	67.7
Mono	673,632	510,060	75.7
Monterey	44,137,966	29,477,479	66.8
Napa	10,866,358	7,839,543	72.1
Nevada	5,359,305	4,070,198	75.9
Orange	188,983,830	128,882,311	68.2
Placer	26,019,976	19,823,331	76.2
Plumas	1,864,671	1,406,824	75.4
Riverside	192,090,682	117,116,567	61.0
Sacramento	121,277,673	81,498,902	67.2
San Benito	5,522,120	4,030,108	73.0
San Bernardino	202,652,293	133,045,607	65.7
San Diego	172,740,049	122,333,287	70.8
San Francisco	24,275,085	17,640,442	72.7
San Joaquin	65,459,942	44,021,568	67.2
San Luis Obispo	15,117,741	11,037,380	73.0
San Mateo	29,920,822	21,364,783	71.4
Santa Barbara	30,817,228	20,937,955	67.9
Santa Clara	83,272,108	57,663,200	69.2
Santa Cruz	13,412,056	9,031,502	67.3
Shasta	16,231,610	11,737,354	72.3
Sierra	130,796	109,978	84.1
Siskiyou	3,341,588	2,277,787	68.2
Solano	39,477,135	27,092,461	68.6
Sonoma	29,688,552	21,545,810	72.6
Stanislaus	56,390,881	37,400,663	66.3
Sutter	7,832,160	5,500,808	70.2
Tehama	6,211,944	4,136,426	66.6
Trinity	1,039,696	674,113	64.8
Tulare	36,647,412	27,367,021	74.7
Tuolumne	4,733,087	3,589,613	75.8
Ventura	56,150,848	38,465,553	68.5
Yolo	13,841,319	10,017,570	72.4
Yuba	6,604,421	4,381,093	66.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	10,942,597	8,221,930	75.1
Humboldt/Trinity	9,397,253	6,443,938	68.6
Inyo/Mono	2,513,653	1,751,773	69.7
Merced/Mariposa	29,535,174	19,276,397	65.3
Santa Cruz/San Benito	18,934,176	13,061,610	69.0
Sierra/Nevada	5,490,101	4,180,176	76.1
Siskiyou/Modoc	3,755,990	2,558,480	68.1

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

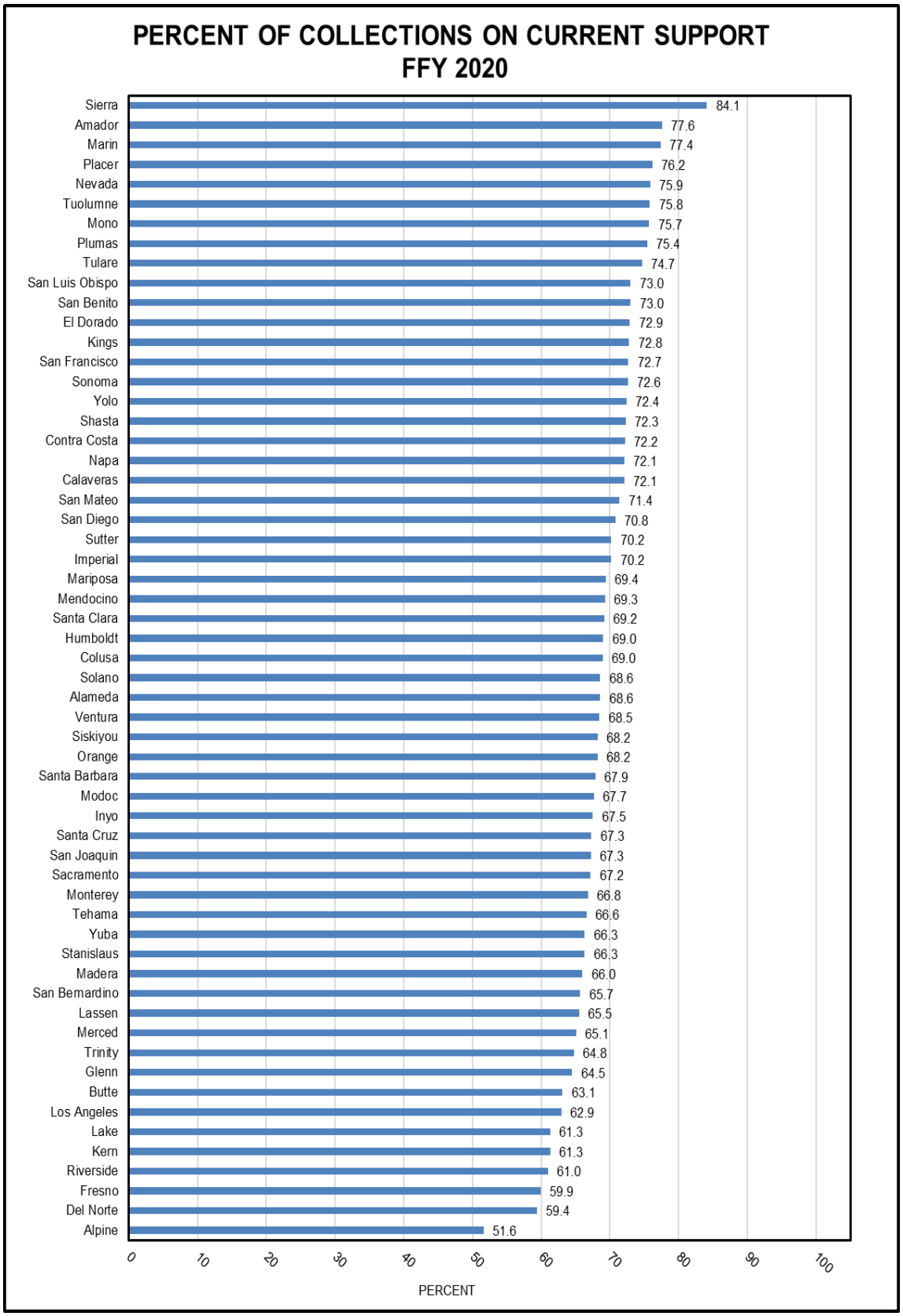
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2016 - 2020

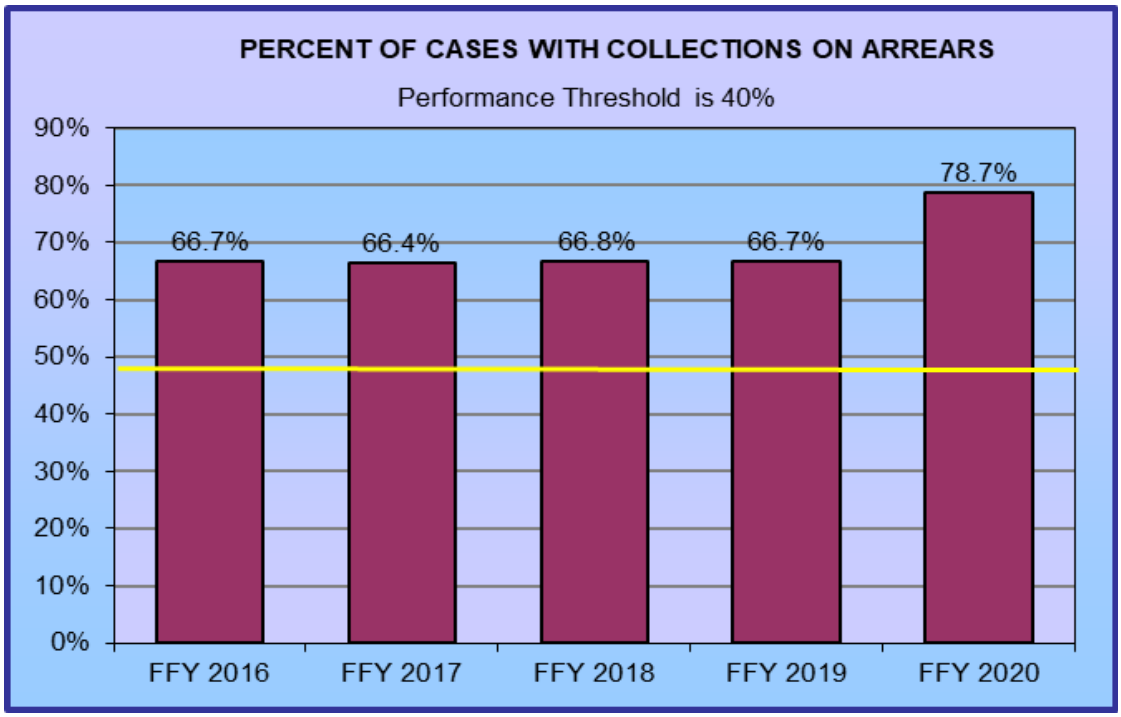
	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	67.0%	66.5%	66.5%	66.6%	66.5%	-0.2%	-0.7%
Alameda	73.4	72.2	71.3	70.1	68.6	-2.1	-6.5
Alpine	87.8	73.5	70.9	68.3	51.6	-24.5	-41.2
Amador	82.6	80.8	82.9	79.3	77.6	-2.1	-6.1
Butte	68.8	67.2	65.7	63.2	63.1	-0.2	-8.3
Calaveras	78.6	75.8	77.2	72.6	72.1	-0.7	-8.3
Colusa	67.9	69.0	69.9	69.8	69.0	-1.1	1.6
Contra Costa	71.6	71.8	72.5	73.4	72.2	-1.6	0.8
Del Norte	62.6	61.7	60.6	59.2	59.4	0.3	-5.1
El Dorado	71.5	73.3	73.6	73.5	72.9	-0.8	2.0
Fresno	64.3	62.5	61.1	59.0	59.9	1.5	-6.8
Glenn	67.6	69.2	68.3	64.0	64.5	0.8	-4.6
Humboldt	70.0	68.8	70.1	69.4	69.0	-0.6	-1.4
Imperial	67.4	67.9	68.1	68.4	70.2	2.6	4.2
Inyo	68.9	68.3	70.8	69.0	67.5	-2.2	-2.0
Kern	61.2	61.0	61.9	61.1	61.3	0.3	0.2
Kings	71.6	71.6	71.6	71.0	72.8	2.5	1.7
Lake	64.4	63.1	64.0	62.0	61.3	-1.1	-4.8
Lassen	72.5	70.2	70.9	70.5	65.5	-7.1	-9.7
Los Angeles	61.4	61.0	62.1	63.1	62.9	-0.3	2.4
Madera	65.8	63.7	64.0	65.7	66.0	0.5	0.3
Marin	79.5	78.2	76.6	78.4	77.4	-1.3	-2.6
Mariposa	71.1	71.1	72.2	70.3	69.4	-1.3	-2.4
Mendocino	67.8	67.5	66.6	68.1	69.3	1.8	2.2
Merced	68.5	68.6	66.4	65.2	65.1	-0.2	-5.0
Modoc	68.4	64.6	61.3	66.3	67.7	2.1	-1.0
Mono	76.1	76.8	79.5	72.7	75.7	4.1	-0.5
Monterey	65.9	66.2	65.5	66.0	66.8	1.2	1.4
Napa	68.4	70.4	71.1	71.2	72.1	1.3	5.4
Nevada	79.1	78.3	79.4	77.7	75.9	-2.3	-4.0
Orange	68.2	68.2	68.3	68.7	68.2	-0.7	0.0
Placer	71.6	72.7	73.5	75.8	76.2	0.5	6.4
Plumas	73.5	74.3	73.1	75.5	75.4	-0.1	2.6
Riverside	63.7	62.4	61.1	60.7	61.0	0.5	-4.2
Sacramento	66.7	66.2	67.0	67.1	67.2	0.1	0.7
San Benito	69.6	71.8	73.4	73.6	73.0	-0.8	4.9
San Bernardino	65.0	63.6	63.4	64.5	65.7	1.9	1.1
San Diego	72.2	71.8	71.8	71.6	70.8	-1.1	-1.9
San Francisco	76.4	75.9	76.2	76.2	72.7	-4.6	-4.8
San Joaquin	68.3	68.7	67.6	66.8	67.2	0.6	-1.6
San Luis Obispo	79.1	78.1	76.4	74.8	73.0	-2.4	-7.7
San Mateo	71.3	72.6	73.1	73.3	71.4	-2.6	0.1
Santa Barbara	69.0	68.3	67.7	67.8	67.9	0.1	-1.6
Santa Clara	68.3	67.9	68.6	69.6	69.2	-0.6	1.3
Santa Cruz	67.0	67.1	68.3	67.9	67.3	-0.9	0.4
Shasta	71.1	72.3	72.4	71.9	72.3	0.6	1.7
Sierra	79.5	88.9	87.7	88.5	84.1	-5.0	5.8
Siskiyou	69.3	69.9	68.7	68.4	68.2	-0.3	-1.6
Solano	68.8	69.4	69.4	69.6	68.6	-1.4	-0.3
Sonoma	75.1	72.7	73.3	73.1	72.6	-0.7	-3.3
Stanislaus	68.7	67.9	66.2	66.0	66.3	0.5	-3.5
Sutter	71.0	69.2	68.0	68.8	70.2	2.0	-1.1
Tehama	67.6	69.3	68.4	67.3	66.6	-1.0	-1.5
Trinity	63.8	65.0	65.2	64.2	64.8	0.9	1.6
Tulare	74.3	74.4	74.4	74.8	74.7	-0.1	0.5
Tuolumne	78.5	77.7	78.1	77.6	75.8	-2.3	-3.4
Ventura	70.4	70.4	69.6	69.1	68.5	-0.9	-2.7
Yolo	72.1	71.8	71.5	71.4	72.4	1.4	0.4
Yuba	69.6	68.1	66.3	65.0	66.3	2.0	-4.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	79.5	77.9	79.0	76.6	75.1	-2.0	-5.5
Humboldt/Trinity	n/a	68.5	69.5	68.8	68.6	-0.3	n/a
Inyo/Mono	70.9	70.7	73.2	70.1	69.7	-0.6	-1.7
Merced/Mariposa	n/a	68.7	66.7	65.4	65.3	-0.2	n/a
Santa Cruz/San Benito	67.7	68.4	69.7	69.5	69.0	-0.7	1.9
Sierra/Nevada	79.1	78.7	79.6	78.0	76.1	-2.4	-3.8
Siskiyou/Modoc	69.1	69.1	67.6	68.1	68.1	0.0	-1.4

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FFY 2020
Sierra 84.1
Amador 77.6
Marin 77.4
Placer 76.2
Nevada 75.9
Tuolumne 75.8
Mono 75.7
Plumas 75.4
Tulare 74.7
San Luis Obispo 73.0
San Benito 73.0
El Dorado 72.9
Kings 72.8
San Francisco 72.7
Sonoma 72.6
Yolo 72.4
Shasta 72.3
Contra Costa 72.2
Napa 72.1
Calaveras 72.1
San Mateo 71.4
San Diego 70.8
Sutter 70.2
Imperial 70.2
Mariposa 69.4
Mendocino 69.3
Santa Clara 69.2
Humboldt 69.0
Colusa 69.0
Solano 68.6
Alameda 68.6
Ventura 68.5
Siskiyou 68.2
Orange 68.2
Santa Barbara 67.9
Modoc 67.7
Inyo 67.5
Santa Cruz 67.3
San Joaquin 67.3
Sacramento 67.2
Monterey 66.8
Tehama 66.6
Yuba 66.3
Stanislaus 66.3
Madera 66.0
San Bernardino 65.7
Lassen 65.5
Merced 65.1
Trinity 64.8
Glenn 64.5
Butte 63.1
Los Angeles 62.9
Lake 61.3
Kern 61.3
Riverside 61.0
Fresno 59.9
Del Norte 59.4
Alpine 51.6
0
10
20
30
40
50
60
70
80
90
100
PERCENT

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made toward that arrearage during the FFY.[5] (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.



In FFY 2020, California's performance for this measure was 78.7 percent. The Percent of Cases with Collections on Arrears increased by 12.0 percentage points from FFY 2019 to FFY 2020. See Tables E and E-1 on pages 24 and 25.

[5] This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2020

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	826,613	650,486	78.7%
Alameda	21,656	17,885	82.6
Alpine	30	23	76.7
Amador	853	721	84.5
Butte	8,443	6,750	79.9
Calaveras	1,120	910	81.3
Colusa	534	424	79.4
Contra Costa	19,385	15,851	81.8
Del Norte	2,008	1,537	76.5
El Dorado	4,503	3,665	81.4
Fresno	42,072	32,938	78.3
Glenn	1,442	1,122	77.8
Humboldt	3,745	3,124	83.4
Imperial	7,895	6,149	77.9
Inyo	744	570	76.6
Kern	36,188	27,694	76.5
Kings	6,148	4,969	80.8
Lake	2,094	1,692	80.8
Lassen	1,230	956	77.7
Los Angeles	166,918	124,598	74.6
Madera	4,647	3,703	79.7
Marin	3,817	2,801	73.4
Mariposa	452	364	80.5
Mendocino	2,599	2,107	81.1
Merced	11,818	9,126	77.2
Modoc	210	141	67.1
Mono	165	136	82.4
Monterey	12,697	9,708	76.5
Napa	2,762	2,261	81.9
Nevada	2,064	1,722	83.4
Orange	49,312	38,116	77.3
Placer	5,594	4,722	84.4
Plumas	640	533	83.3
Riverside	60,196	46,767	77.7
Sacramento	48,205	38,891	80.7
San Benito	1,596	1,307	81.9
San Bernardino	68,114	54,079	79.4
San Diego	45,741	37,573	82.1
San Francisco	7,513	6,216	82.7
San Joaquin	21,804	17,478	80.2
San Luis Obispo	3,003	2,544	84.7
San Mateo	7,069	5,661	80.1
Santa Barbara	9,067	7,248	79.9
Santa Clara	25,252	20,679	81.9
Santa Cruz	4,080	3,213	78.8
Shasta	8,332	6,840	82.1
Sierra	76	64	84.2
Siskiyou	2,061	1,610	78.1
Solano	12,546	10,213	81.4
Sonoma	8,992	7,348	81.7
Stanislaus	19,755	15,710	79.5
Sutter	3,292	2,686	81.6
Tehama	3,040	2,473	81.3
Trinity	752	588	78.2
Tulare	15,893	12,798	80.5
Tuolumne	1,823	1,503	82.4
Ventura	16,089	13,079	81.3
Yolo	5,666	4,553	80.4
Yuba	2,871	2,347	81.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,826	3,157	82.5
Humboldt/Trinity	4,497	3,712	82.5
Inyo/Mono	909	706	77.7
Merced/Mariposa	12,270	9,490	77.3
Santa Cruz/San Benito	5,676	4,520	79.6
Sierra/Nevada	2,140	1,786	83.5
Siskiyou/Modoc	2,271	1,751	77.1

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

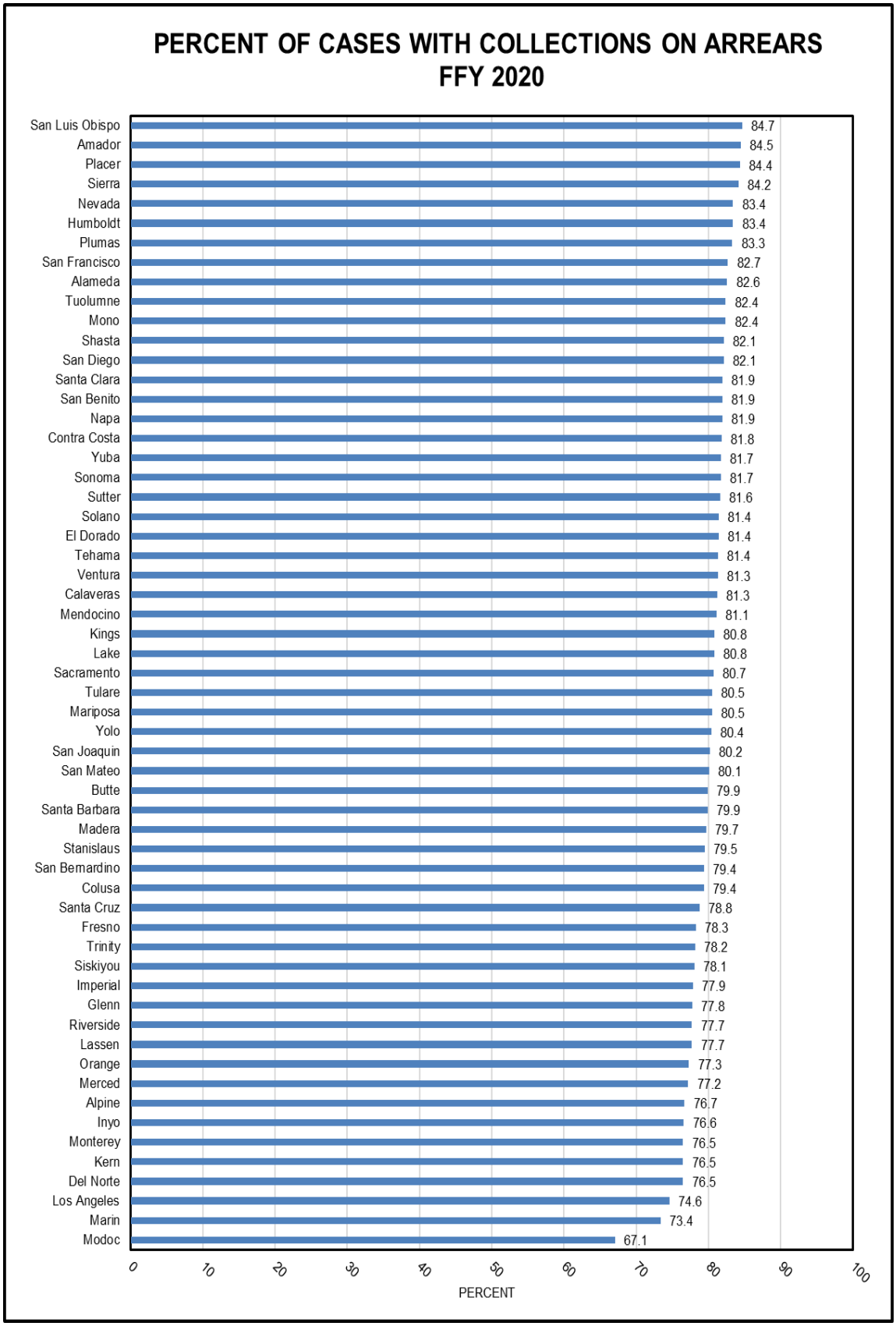
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2016 - 2020

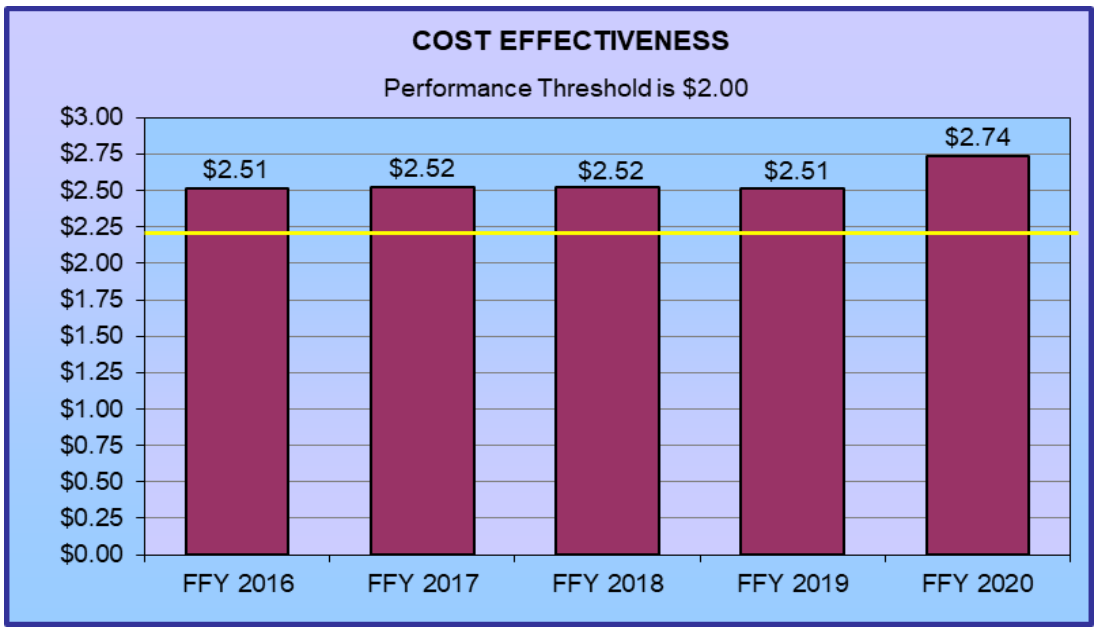
	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	66.7%	66.4%	66.8%	66.7%	78.7%	18.0%	18.0%
Alameda	78.1	77.5	77.0	75.6	82.6	9.3	5.8
Alpine	74.2	75.8	69.7	66.7	76.7	15.0	3.4
Amador	77.6	75.1	77.1	76.9	84.5	9.9	8.9
Butte	65.8	65.1	63.0	62.5	79.9	27.8	21.4
Calaveras	73.9	73.8	72.2	71.7	81.3	13.4	10.0
Colusa	68.5	67.0	72.1	70.8	79.4	12.1	15.9
Contra Costa	70.9	70.7	70.6	70.7	81.8	15.7	15.4
Del Norte	57.4	57.8	57.0	56.9	76.5	34.4	33.3
El Dorado	70.1	68.4	68.5	68.7	81.4	18.5	16.1
Fresno	65.0	63.6	62.8	61.8	78.3	26.7	20.5
Glenn	65.2	62.9	63.6	63.6	77.8	22.3	19.3
Humboldt	70.4	69.3	66.4	67.1	83.4	24.3	18.5
Imperial	64.7	64.0	65.1	65.5	77.9	18.9	20.4
Inyo	64.7	64.4	63.4	63.6	76.6	20.4	18.4
Kern	58.8	58.3	59.0	59.0	76.5	29.7	30.1
Kings	65.5	65.8	67.4	66.6	80.8	21.3	23.4
Lake	67.8	67.6	67.4	67.6	80.8	19.5	19.2
Lassen	64.0	62.0	63.4	64.2	77.7	21.0	21.4
Los Angeles	62.3	62.6	64.1	64.3	74.6	16.0	19.7
Madera	69.4	67.6	68.3	67.8	79.7	17.6	14.8
Marin	32.4	42.8	52.7	57.2	73.4	28.3	126.5
Mariposa	68.9	69.6	69.1	68.9	80.5	16.8	16.8
Mendocino	67.3	69.3	68.3	68.5	81.1	18.4	20.5
Merced	64.4	65.3	64.0	63.8	77.2	21.0	19.9
Modoc	61.6	54.6	58.0	59.6	67.1	12.6	8.9
Mono	77.5	79.9	75.1	76.3	82.4	8.0	6.3
Monterey	67.1	66.8	66.7	66.8	76.5	14.5	14.0
Napa	70.7	69.2	69.1	71.8	81.9	14.1	15.8
Nevada	72.1	74.6	73.9	73.6	83.4	13.3	15.7
Orange	68.6	67.9	67.8	67.7	77.3	14.2	12.7
Placer	70.2	71.3	72.8	75.2	84.4	12.2	20.2
Plumas	71.0	74.2	73.6	73.2	83.3	13.8	17.3
Riverside	65.9	64.8	64.4	64.0	77.7	21.4	17.9
Sacramento	64.4	64.0	65.1	65.2	80.7	23.8	25.3
San Benito	70.4	71.3	73.6	73.9	81.9	10.8	16.3
San Bernardino	66.4	66.1	66.2	65.9	79.4	20.5	19.6
San Diego	75.6	75.2	74.6	74.3	82.1	10.5	8.6
San Francisco	73.3	73.4	74.5	74.6	82.7	10.9	12.8
San Joaquin	67.3	67.0	66.4	65.7	80.2	22.1	19.2
San Luis Obispo	81.5	77.4	78.4	77.8	84.7	8.9	3.9
San Mateo	72.0	73.0	72.9	72.2	80.1	10.9	11.3
Santa Barbara	71.1	70.4	70.7	70.4	79.9	13.5	12.4
Santa Clara	71.4	70.9	71.6	72.1	81.9	13.6	14.7
Santa Cruz	70.5	70.5	69.9	70.8	78.8	11.3	11.8
Shasta	66.1	66.7	66.5	66.1	82.1	24.2	24.2
Sierra	73.5	76.4	76.3	73.5	84.2	14.6	14.6
Siskiyou	63.2	63.3	62.2	62.1	78.1	25.8	23.6
Solano	70.6	70.5	70.7	71.3	81.4	14.2	15.3
Sonoma	72.0	71.4	70.8	71.5	81.7	14.3	13.5
Stanislaus	66.7	66.6	66.5	67.0	79.5	18.7	19.2
Sutter	66.9	66.7	67.7	66.2	81.6	23.3	22.0
Tehama	64.3	66.2	65.4	66.4	81.3	22.4	26.4
Trinity	66.4	66.4	71.5	69.9	78.2	11.9	17.8
Tulare	66.3	66.3	68.1	68.0	80.5	18.4	21.4
Tuolumne	72.7	69.3	70.3	70.7	82.4	16.5	13.3
Ventura	72.2	72.2	71.7	71.8	81.3	13.2	12.6
Yolo	67.3	68.8	66.5	66.6	80.4	20.7	19.5
Yuba	67.2	67.6	68.8	68.6	81.7	19.1	21.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	74.1	72.0	72.3	72.3	82.5	14.1	11.3
Humboldt/Trinity	n/a	68.9	67.4	67.5	82.5	22.2	n/a
Inyo/Mono	67.0	67.2	65.7	66.0	77.7	17.7	16.0
Merced/Mariposa	n/a	65.5	64.2	64.0	77.3	20.8	n/a
Santa Cruz/San Benito	70.4	70.7	70.9	71.7	79.6	11.0	13.1
Sierra/Nevada	72.2	74.6	73.9	73.6	83.5	13.5	15.7
Siskiyou/Modoc	63.0	62.3	61.7	61.9	77.1	24.6	22.4

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FFY 2020
San Luis Obispo 84.7
Amador 84.5
Placer 84.4
Sierra 84.2
Nevada 83.4
Humboldt 83.4
Plumas 83.3
San Francisco 82.7
Alameda 82.6
Tuolumne 82.4
Mono 82.4
Shasta 82.1
San Diego 82.1
Santa Clara 81.9
San Benito 81.9
Napa 81.9
Contra Costa 81.8
Yuba 81.7
Sonoma 81.7
Sutter 81.6
Solano 81.4
El Dorado 81.4
Tehama 81.4
Ventura 81.3
Calaveras 81.3
Mendocino 81.1
Kings 80.8
Lake 80.8
Sacramento 80.7
Tulare 80.5
Mariposa 80.5
Yolo 80.4
San Joaquin 80.2
San Mateo 80.1
Butte 79.9
Santa Barbara 79.9
Madera 79.7
Stanislaus 79.5
San Bernardino 79.4
Colusa 79.4
Santa Cruz 78.8
Fresno 78.3
Trinity 78.2
Siskiyou 78.1
Imperial 77.9
Glenn 77.8
Riverside 77.7
Lassen 77.7
Orange 77.3
Merced 77.2
Alpine 76.7
Inyo 76.6
Monterey 76.5
Kern 76.5
Del Norte 76.5
Los Angeles 74.6
Marin 73.4
Modoc 67.1
0
10
20
30
40
50
60
70
80
90
100
PERCENT

COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the Child Support Program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.[6] This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.



In FFY 2020, California achieved a Cost Effectiveness ratio of $2.74.

The LCSAs Cost Effectiveness are calculated by comparing county collections with county costs, excluding any state level administrative costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for Cost Effectiveness ranged from a high of $5.27 to a low of $2.08. See Tables F and F-1 on pages 28 and 29.

[6] The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States or Tribes) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Distributed Collections) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396 Report, Line 7 (Total Costs Claimed) minus Line 1c (Administrative Costs: Non- IV-D). The minimum federal performance threshold is $2.00.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2020

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	$1,032,322,650	$2,823,986,035	$2.74
Alameda	23,500,603	89,512,100	3.81
Ama/Alp/Cala/Tuol	4,586,543	13,095,308	2.86
Butte	6,268,646	20,927,602	3.34
Colusa	547,433	2,010,974	3.67
Contra Costa	20,213,838	81,511,424	4.03
Del Norte	1,767,807	3,679,021	2.08
El Dorado	4,509,972	15,029,403	3.33
Fresno	27,092,805	111,285,883	4.11
Glenn	860,933	3,897,289	4.53
Humboldt/Trinity	3,965,719	11,941,821	3.01
Imperial	5,655,641	27,965,201	4.94
Inyo/Mono	1,043,542	2,796,818	2.68
Kern	22,544,704	101,039,102	4.48
Kings	4,432,864	17,903,264	4.04
Lake	2,319,503	5,527,980	2.38
Lassen	963,453	3,050,936	3.17
Los Angeles	200,252,381	567,123,269	2.83
Madera	3,096,211	12,923,940	4.17
Marin	3,458,031	14,377,702	4.16
Mendocino	2,319,615	6,671,197	2.88
Merced/Mariposa	9,178,979	32,430,413	3.53
Monterey	11,712,582	47,773,682	4.08
Napa	4,074,410	11,299,766	2.77
Orange	56,350,178	199,045,343	3.53
Placer	6,787,623	29,151,187	4.29
Plumas	607,493	2,193,735	3.61
Riverside	38,160,830	201,178,821	5.27
Sacramento	36,747,557	145,604,393	3.96
San Bernardino	48,717,185	222,784,322	4.57
San Diego	47,532,342	193,506,292	4.07
San Francisco	13,150,129	27,611,836	2.10
San Joaquin	17,097,827	71,081,784	4.16
San Luis Obispo	4,007,520	14,940,115	3.73
San Mateo	11,620,554	33,239,303	2.86
Santa Barbara	9,443,710	32,370,546	3.43
Santa Clara	34,898,410	99,285,626	2.84
Santa Cruz/San Benito	7,735,732	21,261,403	2.75
Shasta	7,060,412	21,568,399	3.05
Sierra/Nevada	2,328,928	7,365,497	3.16
Siskiyou/Modoc	1,861,363	4,907,217	2.64
Solano	12,322,853	44,517,604	3.61
Sonoma	12,139,406	33,986,588	2.80
Stanislaus	15,455,496	63,663,597	4.12
Sutter	2,402,278	9,560,189	3.98
Tehama	1,935,038	7,736,216	4.00
Tulare	15,327,413	46,411,062	3.03
Ventura	17,567,384	62,143,419	3.54
Yolo	4,743,831	17,273,043	3.64
Yuba	3,463,920	7,982,912	2.30

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)

*Total includes state-only costs of $238,491,022.

**Statewide total has been adjusted for suspended collections in the amount of ($158,511).

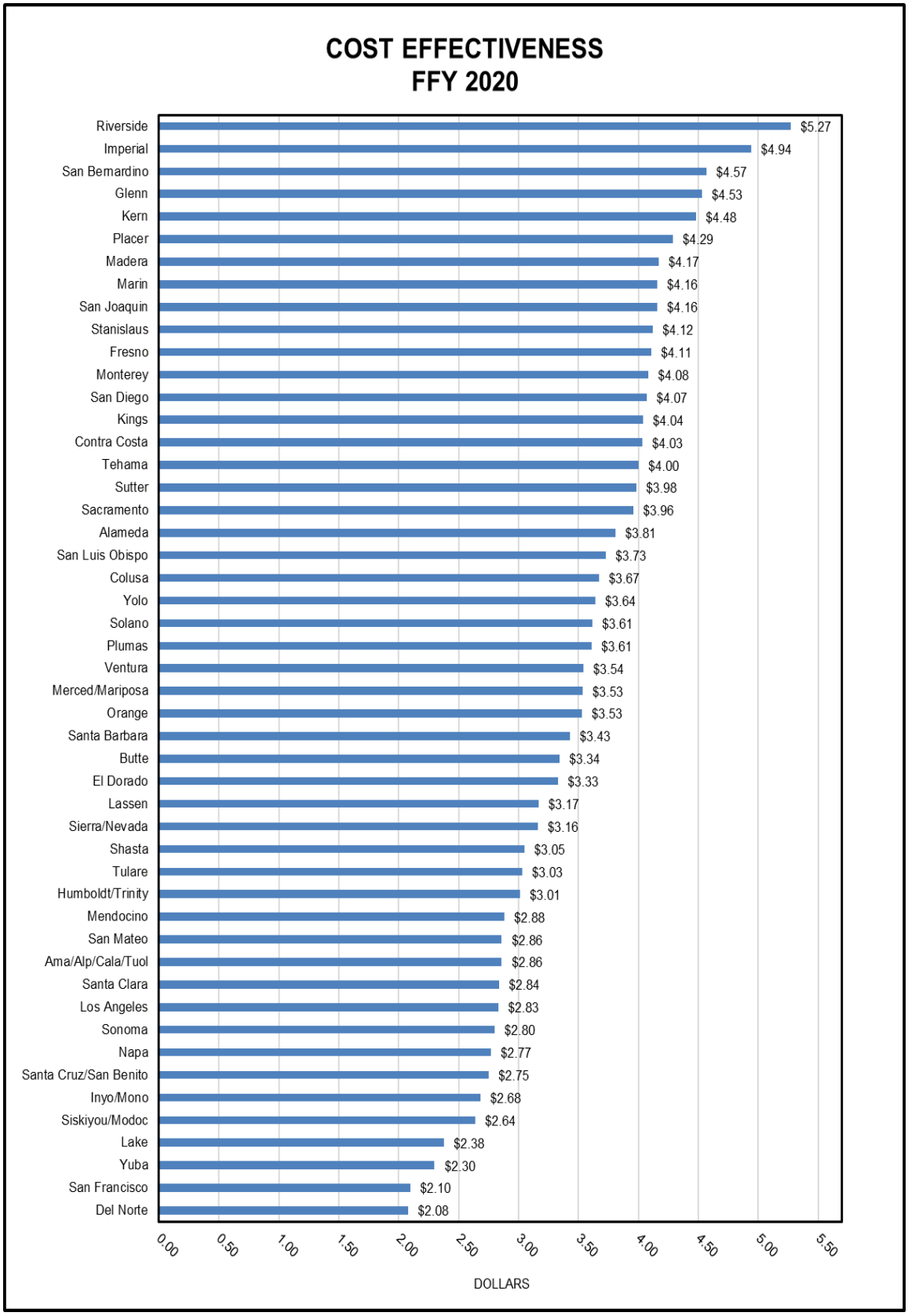
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2016 - 2020

	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	$2.51	$2.52	$2.52	$2.51	$2.74	9.2%	9.2%
Alameda	2.97	2.99	3.09	3.33	3.81	14.4	28.3
Ama/Alp/Cala/Tuol	2.29	2.32	2.35	2.38	2.86	20.2	24.9
Butte	3.06	3.00	3.49	3.25	3.34	2.8	9.2
Colusa	2.94	2.53	2.42	2.78	3.67	32.0	24.8
Contra Costa	3.85	3.82	3.79	3.88	4.03	3.9	4.7
Del Norte	1.63	1.61	1.57	1.57	2.08	32.5	27.6
El Dorado	2.82	2.99	2.94	3.05	3.33	9.2	18.1
Fresno	4.13	4.10	4.31	3.99	4.11	3.0	-0.5
Glenn	4.22	4.03	4.37	3.96	4.53	14.4	7.3
Humboldt/Trinity	n/a	2.38	2.19	2.41	3.01	24.9	n/a
Imperial	4.10	4.39	4.44	4.40	4.94	12.3	20.5
Inyo/Mono	2.09	2.14	2.55	2.75	2.68	-2.5	28.2
Kern	3.89	3.76	3.96	4.06	4.48	10.3	15.2
Kings	3.47	3.70	3.64	3.37	4.04	19.9	16.4
Lake	1.90	2.20	2.05	1.97	2.38	20.8	25.3
Lassen	2.96	3.03	3.19	2.74	3.17	15.7	7.1
Los Angeles	2.69	2.68	2.68	2.69	2.83	5.2	5.2
Madera	3.38	3.10	3.58	3.41	4.17	22.3	23.4
Marin	3.05	3.61	3.49	3.78	4.16	10.1	36.4
Mendocino	2.17	2.19	2.19	2.25	2.88	28.0	32.7
Merced/Mariposa	n/a	2.97	3.02	2.99	3.53	18.1	n/a
Monterey	3.90	3.99	4.24	4.36	4.08	-6.4	4.6
Napa	2.61	2.47	2.50	2.52	2.77	9.9	6.1
Orange	3.32	3.35	3.33	3.31	3.53	6.6	6.3
Placer	3.69	4.12	4.03	4.13	4.29	3.9	16.3
Plumas	3.06	2.84	2.85	3.35	3.61	7.8	18.0
Riverside	4.54	4.66	4.91	4.86	5.27	8.4	16.1
Sacramento	3.79	3.69	3.76	3.70	3.96	7.0	4.5
San Bernardino	4.70	4.63	4.83	4.62	4.57	-1.1	-2.8
San Diego	3.67	3.39	3.75	3.90	4.07	4.4	10.9
San Francisco	2.11	1.99	2.03	2.01	2.10	4.5	-0.5
San Joaquin	4.22	4.15	4.10	3.93	4.16	5.9	-1.4
San Luis Obispo	3.39	3.48	3.71	3.70	3.73	0.8	10.0
San Mateo	2.81	2.83	2.87	2.76	2.86	3.6	1.8
Santa Barbara	2.93	2.98	2.94	3.08	3.43	11.4	17.1
Santa Clara	2.62	2.76	2.64	2.59	2.84	9.7	8.4
Santa Cruz/San Benito	2.15	2.23	2.31	2.50	2.75	10.0	27.9
Shasta	2.79	2.77	2.86	2.72	3.05	12.1	9.3
Sierra/Nevada	3.08	2.77	3.02	3.02	3.16	4.6	2.6
Siskiyou/Modoc	2.31	2.16	1.95	2.17	2.64	21.7	14.3
Solano	3.09	3.02	3.09	3.25	3.61	11.1	16.8
Sonoma	2.78	2.89	2.89	2.77	2.80	1.1	0.7
Stanislaus	3.59	3.80	3.73	3.74	4.12	10.2	14.8
Sutter	2.79	2.72	3.12	3.21	3.98	24.0	42.7
Tehama	3.31	3.37	3.35	3.30	4.00	21.2	20.8
Tulare	3.08	3.09	2.79	2.66	3.03	13.9	-1.6
Ventura	3.12	3.33	3.23	3.40	3.54	4.1	13.5
Yolo	2.45	2.64	2.79	2.94	3.64	23.8	48.6
Yuba	2.12	1.96	1.98	1.96	2.30	17.3	8.5

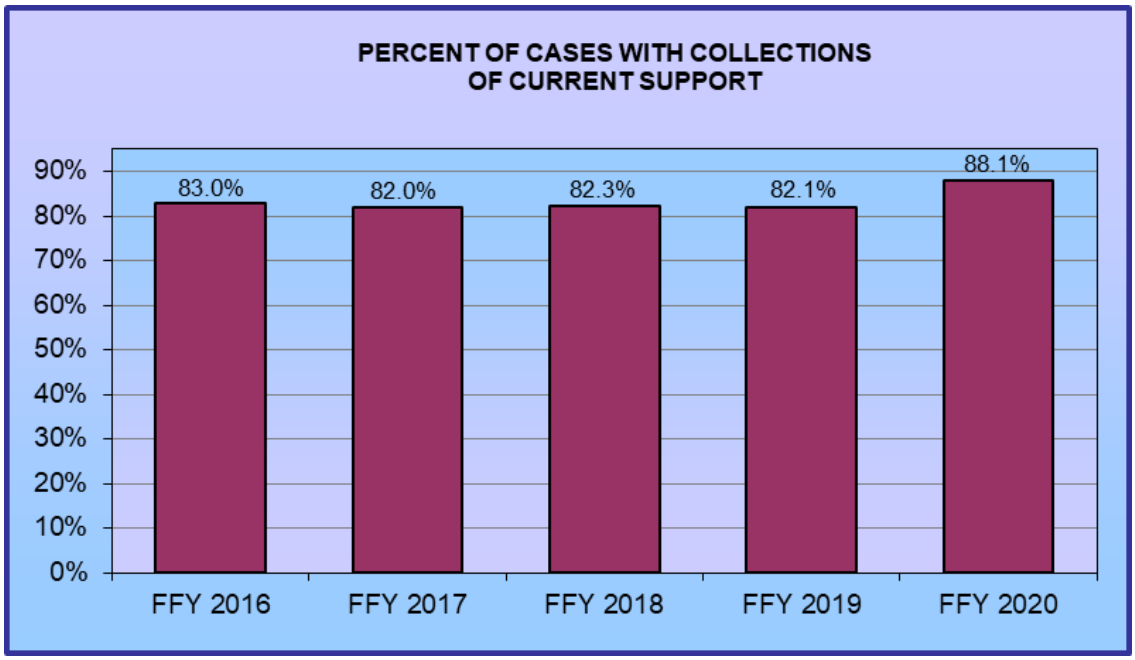
SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


COST EFFECTIVENESS
FFY 2020
Riverside $5.27
Imperial $4.94
San Bernardino $4.57
Glenn $4.53
Kern $4.48
Placer $4.29
Madera $4.17
Marin $4.16
San Joaquin $4.16
Stanislaus $4.12
Fresno $4.11
Monterey $4.08
San Diego $4.07
Kings $4.04
Contra Costa $4.03
Tehama $4.00
Sutter $3.98
Sacramento $3.96
Alameda $3.81
San Luis Obispo $3.73
Colusa $3.67
Yolo $3.64
Solano $3.61
Plumas $3.61
Ventura $3.54
Merced/Mariposa $3.53
Orange $3.53
Santa Barbara $3.43
Butte $3.34
El Dorado $3.33
Lassen $3.17
Sierra/Nevada $3.16
Shasta $3.05
Tulare $3.03
Humboldt/Trinity $3.01
Mendocino $2.88
San Mateo $2.86
Ama/Alp/Cala/Tuol $2.86
Santa Clara $2.84
Los Angeles $2.83
Sonoma $2.80
Napa $2.77
Santa Cruz/San Benito $2.75
Inyo/Mono $2.68
Siskiyou/Modoc $2.64
Lake $2.38
Yuba $2.30
San Francisco $2.10
Del Norte $2.08
0.00
0.50
1.00
1.50
2.00
2.50
3.00
3.50
4.00
4.50
5.00
5.50
DOLLARS

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.[7] Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.



In FFY 2020, 447,484 cases paid toward current child support of the 507,730 cases with current support due. This equates to 88.1 percent of cases paying current support in California in FFY 2020, an increase of 6.0 percentage points from FFY 2019. See Tables G and G-1 on pages 32 and 33.

[7] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support During the FFY), divided by Line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2020

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	507,730	447,484	88.1%
Alameda	13,946	12,380	88.8
Alpine	10	7	70.0
Amador	561	525	93.6
Butte	4,379	3,828	87.4
Calaveras	660	599	90.8
Colusa	373	340	91.2
Contra Costa	13,416	12,158	90.6
Del Norte	963	818	84.9
El Dorado	2,428	2,224	91.6
Fresno	24,244	20,862	86.1
Glenn	863	738	85.5
Humboldt	2,157	1,926	89.3
Imperial	5,375	4,736	88.1
Inyo	410	358	87.3
Kern	22,119	18,914	85.5
Kings	3,657	3,357	91.8
Lake	1,249	1,099	88.0
Lassen	733	622	84.9
Los Angeles	100,810	84,816	84.1
Madera	3,504	3,071	87.6
Marin	1,396	1,301	93.2
Mariposa	285	269	94.4
Mendocino	1,377	1,253	91.0
Merced	7,537	6,577	87.3
Modoc	128	103	80.5
Mono	133	124	93.2
Monterey	8,544	7,358	86.1
Napa	1,925	1,726	89.7
Nevada	1,187	1,085	91.4
Orange	33,974	29,683	87.4
Placer	4,183	3,895	93.1
Plumas	388	358	92.3
Riverside	39,739	34,523	86.9
Sacramento	25,724	22,935	89.2
San Benito	1,052	947	90.0
San Bernardino	43,889	39,059	89.0
San Diego	32,311	29,583	91.6
San Francisco	4,376	4,044	92.4
San Joaquin	13,602	12,079	88.8
San Luis Obispo	2,728	2,549	93.4
San Mateo	4,693	4,259	90.8
Santa Barbara	6,218	5,546	89.2
Santa Clara	14,082	12,712	90.3
Santa Cruz	2,672	2,355	88.1
Shasta	4,220	3,888	92.1
Sierra	36	33	91.7
Siskiyou	1,089	949	87.1
Solano	7,874	7,105	90.2
Sonoma	6,021	5,433	90.2
Stanislaus	11,644	10,318	88.6
Sutter	1,887	1,692	89.7
Tehama	1,650	1,448	87.8
Trinity	278	245	88.1
Tulare	9,238	8,590	93.0
Tuolumne	1,038	956	92.1
Ventura	10,542	9,477	89.9
Yolo	2,908	2,616	90.0
Yuba	1,620	1,397	86.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,269	2,087	92.0
Humboldt/Trinity	2,435	2,171	89.2
Inyo/Mono	543	482	88.8
Merced/Mariposa	7,822	6,846	87.5
Santa Cruz/San Benito	3,724	3,302	88.7
Sierra/Nevada	1,223	1,118	91.4
Siskiyou/Modoc	1,217	1,052	86.4

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 6,315 and 4,364, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

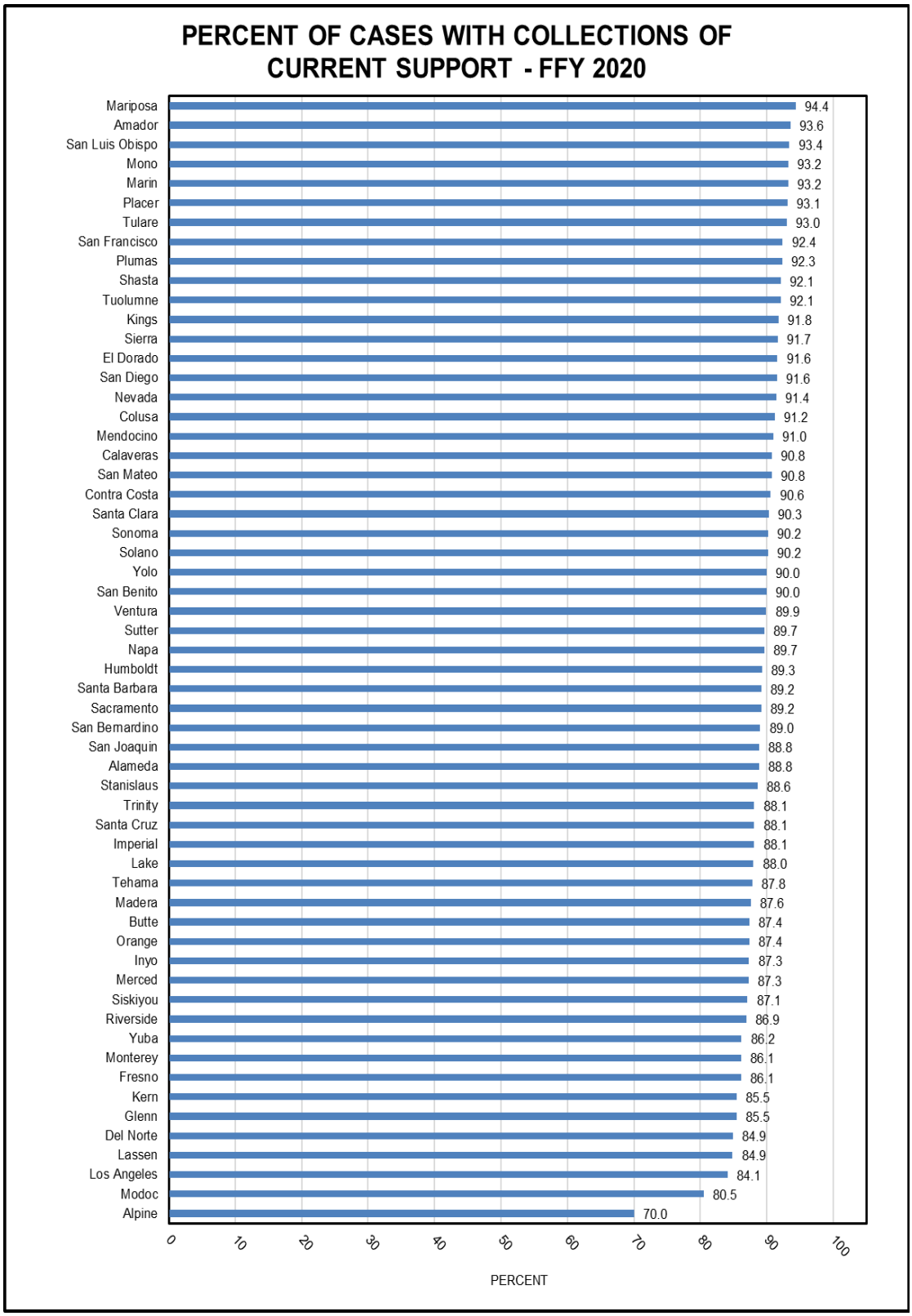
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2016 - 2020

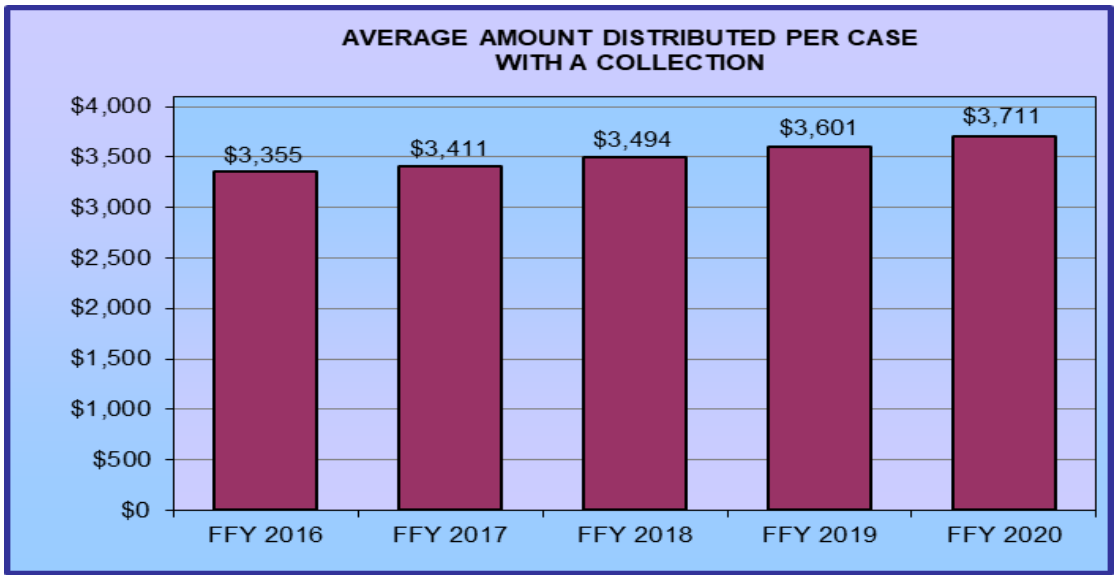
	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	83.0%	82.0%	82.3%	82.1%	88.1%	7.3%	6.1%
Alameda	89.1	88.3	88.2	85.6	88.8	3.7	-0.3
Alpine	100.0	88.2	93.3	85.7	70.0	-18.3	-30.0
Amador	94.9	93.2	92.1	93.0	93.6	0.6	-1.4
Butte	81.1	78.9	76.6	76.1	87.4	14.8	7.8
Calaveras	92.1	89.7	86.6	87.0	90.8	4.4	-1.4
Colusa	81.3	83.2	84.3	86.2	91.2	5.8	12.2
Contra Costa	83.6	84.0	84.1	84.1	90.6	7.7	8.4
Del Norte	73.9	74.3	73.2	72.4	84.9	17.3	14.9
El Dorado	82.4	81.5	82.2	84.1	91.6	8.9	11.2
Fresno	80.6	77.6	76.9	75.8	86.1	13.6	6.8
Glenn	82.7	77.9	78.2	76.6	85.5	11.6	3.4
Humboldt	86.4	84.1	81.4	82.9	89.3	7.7	3.4
Imperial	82.9	82.1	83.0	82.5	88.1	6.8	6.3
Inyo	82.3	80.6	84.0	80.1	87.3	9.0	6.1
Kern	77.3	75.9	76.3	75.4	85.5	13.4	10.6
Kings	85.1	85.3	86.1	86.1	91.8	6.6	7.9
Lake	79.2	79.8	79.6	80.8	88.0	8.9	11.1
Lassen	76.9	76.1	80.0	82.4	84.9	3.0	10.4
Los Angeles	78.4	77.2	78.8	79.0	84.1	6.5	7.3
Madera	81.7	80.3	81.5	80.1	87.6	9.4	7.2
Marin	91.5	91.4	92.1	90.6	93.2	2.9	1.9
Mariposa	83.9	82.4	84.2	86.3	94.4	9.4	12.5
Mendocino	85.6	85.2	83.2	83.9	91.0	8.5	6.3
Merced	82.7	83.4	80.5	80.3	87.3	8.7	5.6
Modoc	81.0	78.3	75.3	73.2	80.5	10.0	-0.6
Mono	90.2	95.7	91.8	92.9	93.2	0.3	3.3
Monterey	81.5	81.5	81.1	80.8	86.1	6.6	5.6
Napa	84.9	84.5	84.3	85.7	89.7	4.7	5.7
Nevada	90.9	90.8	90.0	88.2	91.4	3.6	0.6
Orange	84.6	83.7	83.5	83.5	87.4	4.7	3.3
Placer	84.0	84.4	85.8	88.6	93.1	5.1	10.8
Plumas	88.2	92.6	90.8	88.1	92.3	4.8	4.6
Riverside	82.7	80.3	79.7	79.4	86.9	9.4	5.1
Sacramento	81.7	80.5	81.7	81.9	89.2	8.9	9.2
San Benito	85.9	87.5	87.2	86.7	90.0	3.8	4.8
San Bernardino	81.8	80.0	80.9	80.8	89.0	10.1	8.8
San Diego	88.4	88.2	88.4	87.9	91.6	4.2	3.6
San Francisco	88.0	88.2	89.2	88.5	92.4	4.4	5.0
San Joaquin	84.9	84.1	83.0	82.7	88.8	7.4	4.6
San Luis Obispo	92.9	90.4	89.3	89.1	93.4	4.8	0.5
San Mateo	87.0	87.4	88.0	88.0	90.8	3.2	4.4
Santa Barbara	87.0	84.9	85.1	84.9	89.2	5.1	2.5
Santa Clara	86.0	85.5	85.3	84.9	90.3	6.4	5.0
Santa Cruz	84.3	83.8	84.0	84.1	88.1	4.8	4.5
Shasta	81.5	82.5	83.5	82.6	92.1	11.5	13.0
Sierra	92.7	90.2	91.3	97.0	91.7	-5.5	-1.1
Siskiyou	82.0	81.9	80.9	76.4	87.1	14.0	6.2
Solano	86.2	84.8	85.1	85.8	90.2	5.1	4.6
Sonoma	87.0	87.1	86.7	85.4	90.2	5.6	3.7
Stanislaus	85.1	84.6	83.8	83.5	88.6	6.1	4.1
Sutter	83.5	82.1	81.2	81.9	89.7	9.5	7.4
Tehama	79.0	80.7	78.8	79.2	87.8	10.9	11.1
Trinity	79.9	79.5	72.8	83.1	88.1	6.0	10.3
Tulare	87.7	87.9	88.5	88.4	93.0	5.2	6.0
Tuolumne	88.3	85.5	86.9	86.1	92.1	7.0	4.3
Ventura	86.3	86.7	86.2	85.8	89.9	4.8	4.2
Yolo	85.2	84.3	84.4	84.0	90.0	7.1	5.6
Yuba	80.3	82.8	80.9	82.0	86.2	5.1	7.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	90.9	88.4	88.0	88.0	92.0	4.5	1.2
Humboldt/Trinity	n/a	83.7	80.1	82.9	89.2	7.6	n/a
Inyo/Mono	84.2	84.2	86.0	83.3	88.8	6.6	5.5
Merced/Mariposa	n/a	83.3	80.7	80.5	87.5	8.7	n/a
Santa Cruz/San Benito	84.8	84.8	84.9	84.9	88.7	4.5	4.6
Sierra/Nevada	90.9	90.8	90.0	88.4	91.4	3.4	0.6
Siskiyou/Modoc	81.8	81.4	80.1	76.0	86.4	13.7	5.6

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT - FFY 2020
Mariposa 94.4
Amador 93.6
San Luis Obispo 93.4
Mono 93.2
Marin 93.2
Placer 93.1
Tulare 93.0
San Francisco 92.4
Plumas 92.3
Shasta 92.1
Tuolumne 92.1
Kings 91.8
Sierra 91.7
El Dorado 91.6
San Diego 91.6
Nevada 91.4
Colusa 91.2
Mendocino 91.0
Calaveras 90.8
San Mateo 90.8
Contra Costa 90.6
Santa Clara 90.3
Sonoma 90.2
Solano 90.2
Yolo 90.0
San Benito 90.0
Ventura 89.9
Sutter 89.7
Napa 89.7
Humboldt 89.3
Santa Barbara 89.2
Sacramento 89.2
San Bernardino 89.0
San Joaquin 88.8
Alameda 88.8
Stanislaus 88.6
Trinity 88.1
Santa Cruz 88.1
Imperial 88.1
Lake 88.0
Tehama 87.8
Madera 87.6
Butte 87.4
Orange 87.4
Inyo 87.3
Merced 87.3
Siskiyou 87.1
Riverside 86.9
Yuba 86.2
Monterey 86.1
Fresno 86.1
Kern 85.5
Glenn 85.5
Del Norte 84.9
Lassen 84.9
Los Angeles 84.1
Modoc 80.5
Alpine 70.0
0
10
20
30
40
50
60
70
80
90
100
PERCENT

AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.[8]



California's total child support distributed was approximately $2.8 billion in FFY 2020. When applying the 761,468 cases with a collection, the state averaged $3,711 distributed per case, an increase of $110 from the prior FFY. Since FFY 2016, the statewide average distribution per case has increased by 10.6 percent.

For FFY 2020, the average amount distributed per case with a collection for individual counties ranged from a high of $5,048 to a low of $1,854. See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. See Table I on page 39 of this report.

[8] The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2020

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	$2,825,689,744	761,468	$3,711
Alameda	89,845,112	20,941	4,290
Alpine	48,196	26	1,854
Amador	3,503,365	858	4,083
Butte	20,894,743	7,529	2,775
Calaveras	3,751,278	1,060	3,539
Colusa	2,014,997	513	3,928
Contra Costa	82,387,107	19,058	4,323
Del Norte	3,650,790	1,710	2,135
El Dorado	15,047,013	4,183	3,597
Fresno	111,509,066	37,914	2,941
Glenn	3,921,230	1,281	3,061
Humboldt	10,023,192	3,568	2,809
Imperial	27,939,716	7,185	3,889
Inyo	2,077,209	662	3,138
Kern	101,546,278	32,159	3,158
Kings	17,922,617	5,852	3,063
Lake	5,477,860	1,886	2,904
Lassen	3,095,710	1,113	2,781
Los Angeles	564,537,250	145,955	3,868
Madera	12,977,714	4,421	2,935
Marin	14,215,323	3,196	4,448
Mariposa	1,292,104	426	3,033
Mendocino	6,671,294	2,363	2,823
Merced	31,235,452	10,755	2,904
Modoc	480,307	169	2,842
Mono	718,154	165	4,352
Monterey	47,866,461	11,433	4,187
Napa	11,531,502	2,760	4,178
Nevada	7,102,728	2,029	3,501
Orange	199,592,252	45,942	4,344
Placer	29,171,117	5,779	5,048
Plumas	2,214,300	637	3,476
Riverside	200,728,419	54,576	3,678
Sacramento	145,202,726	44,295	3,278
San Benito	6,127,823	1,483	4,132
San Bernardino	223,153,996	63,397	3,520
San Diego	192,315,886	45,550	4,222
San Francisco	27,654,936	7,391	3,742
San Joaquin	71,220,630	20,154	3,534
San Luis Obispo	14,965,667	3,213	4,658
San Mateo	33,336,769	6,797	4,905
Santa Barbara	32,545,679	8,553	3,805
Santa Clara	99,447,632	23,761	4,185
Santa Cruz	15,156,141	3,842	3,945
Shasta	21,971,980	7,821	2,809
Sierra	189,894	75	2,532
Siskiyou	4,417,776	1,829	2,415
Solano	44,954,697	11,878	3,785
Sonoma	34,175,183	8,776	3,894
Stanislaus	64,229,669	18,120	3,545
Sutter	9,674,395	3,043	3,179
Tehama	7,763,424	2,778	2,795
Trinity	1,911,229	636	3,005
Tulare	46,690,599	14,904	3,133
Tuolumne	5,784,513	1,769	3,270
Ventura	62,547,245	15,519	4,030
Yolo	17,304,034	5,161	3,353
Yuba	7,957,364	2,619	3,038
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	13,087,352	3,713	3,525
Humboldt/Trinity	11,934,421	4,204	2,839
Inyo/Mono	2,795,363	827	3,380
Merced/Mariposa	32,527,555	11,181	2,909
Santa Cruz/San Benito	21,283,964	5,325	3,997
Sierra/Nevada	7,292,622	2,104	3,466
Siskiyou/Modoc	4,898,083	1,998	2,451

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

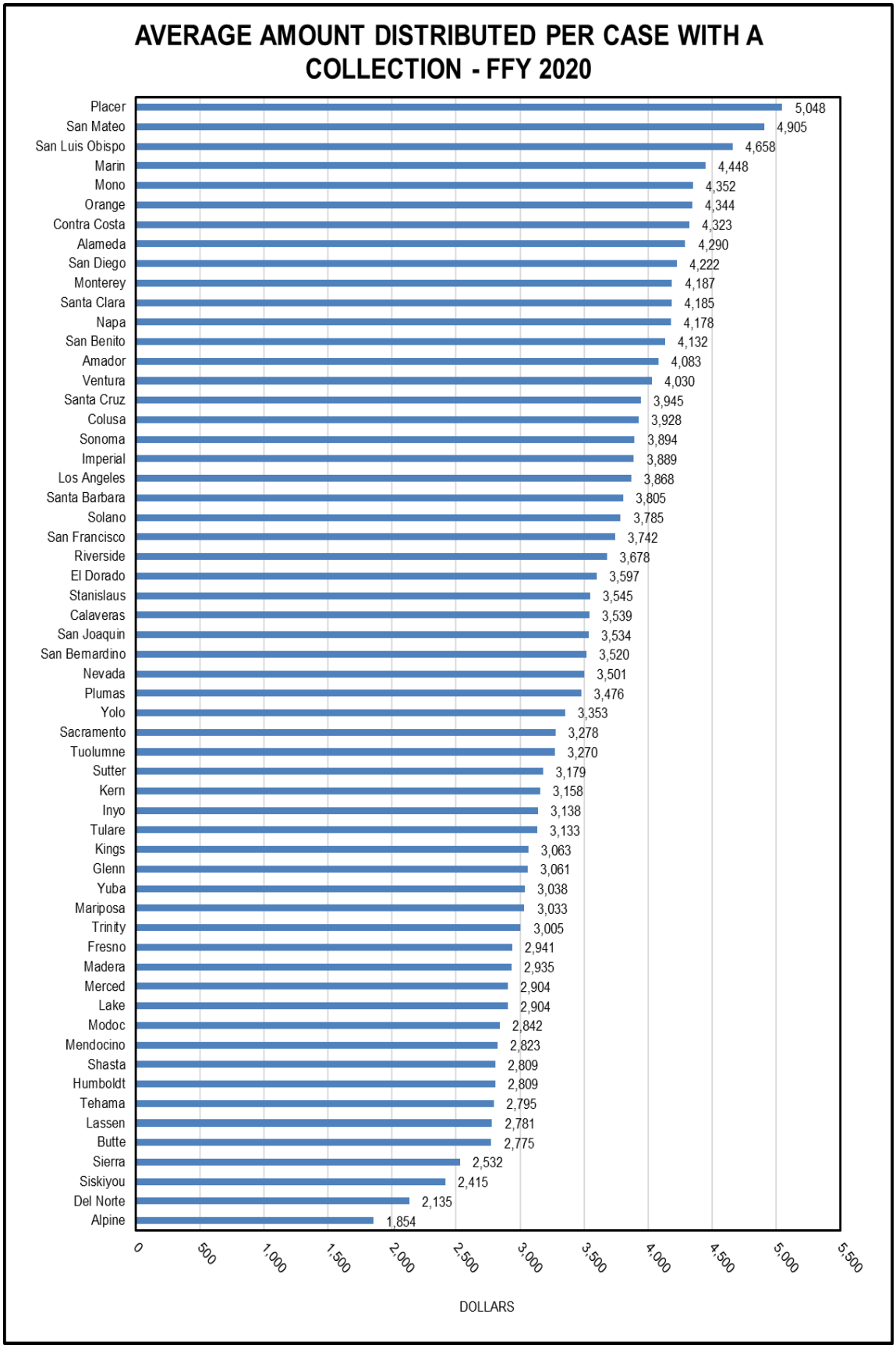
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2016 - 2020

	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	$3,355	$3,411	$3,494	$3,601	$3,711	3.1%	10.6%
Alameda	3,858	3,984	4,028	4,083	4,290	5.1	11.2
Alpine	1,584	1,386	1,727	1,620	1,854	14.4	17.0
Amador	3,073	3,289	3,426	3,703	4,083	10.3	32.9
Butte	2,404	2,509	2,553	2,684	2,775	3.4	15.4
Calaveras	2,850	3,149	3,392	3,256	3,539	8.7	24.2
Colusa	3,287	3,295	3,540	3,637	3,928	8.0	19.5
Contra Costa	4,221	4,155	4,240	4,092	4,323	5.6	2.4
Del Norte	1,882	1,861	2,050	2,087	2,135	2.3	13.4
El Dorado	3,308	3,465	3,644	3,682	3,597	-2.3	8.7
Fresno	2,657	2,702	2,801	2,873	2,941	2.4	10.7
Glenn	2,780	2,781	3,073	3,188	3,061	-4.0	10.1
Humboldt	2,381	2,467	2,713	2,645	2,809	6.2	18.0
Imperial	3,517	3,547	3,580	3,725	3,889	4.4	10.6
Inyo	2,741	2,889	2,957	3,051	3,138	2.9	14.5
Kern	3,055	3,059	3,122	3,208	3,158	-1.6	3.4
Kings	2,747	2,765	2,798	2,944	3,063	4.0	11.5
Lake	2,865	2,786	2,792	2,830	2,904	2.6	1.4
Lassen	2,678	2,602	2,731	2,694	2,781	3.2	3.8
Los Angeles	3,434	3,508	3,609	3,714	3,868	4.1	12.6
Madera	2,650	2,563	2,599	2,731	2,935	7.5	10.8
Marin	5,894	4,744	4,422	4,810	4,448	-7.5	-24.5
Mariposa	2,885	2,957	2,912	2,941	3,033	3.1	5.1
Mendocino	2,405	2,384	2,523	2,659	2,823	6.2	17.4
Merced	2,682	2,671	2,712	2,845	2,904	2.1	8.3
Modoc	2,558	2,718	2,411	2,761	2,842	2.9	11.1
Mono	3,844	4,132	4,490	4,633	4,352	-6.1	13.2
Monterey	3,762	3,775	3,928	4,109	4,187	1.9	11.3
Napa	3,766	3,842	3,912	3,967	4,178	5.3	10.9
Nevada	3,098	3,022	3,164	3,171	3,501	10.4	13.0
Orange	4,026	4,093	4,167	4,232	4,344	2.6	7.9
Placer	4,272	4,472	4,570	4,825	5,048	4.6	18.2
Plumas	3,030	2,964	2,913	3,258	3,476	6.7	14.7
Riverside	3,280	3,392	3,460	3,574	3,678	2.9	12.1
Sacramento	2,990	3,004	3,057	3,173	3,278	3.3	9.6
San Benito	3,248	3,249	3,475	3,869	4,132	6.8	27.2
San Bernardino	3,215	3,202	3,266	3,387	3,520	3.9	9.5
San Diego	3,690	3,772	3,889	4,000	4,222	5.6	14.4
San Francisco	3,299	3,300	3,374	3,603	3,742	3.9	13.4
San Joaquin	3,182	3,287	3,352	3,400	3,534	3.9	11.1
San Luis Obispo	4,265	4,365	4,573	4,626	4,658	0.7	9.2
San Mateo	4,348	4,428	4,663	4,823	4,905	1.7	12.8
Santa Barbara	3,347	3,473	3,614	3,573	3,805	6.5	13.7
Santa Clara	3,776	3,859	3,909	4,011	4,185	4.3	10.8
Santa Cruz	3,356	3,517	3,703	3,863	3,945	2.1	17.6
Shasta	2,555	2,608	2,627	2,746	2,809	2.3	9.9
Sierra	2,596	2,440	2,568	2,566	2,532	-1.3	-2.5
Siskiyou	2,159	2,127	2,103	2,213	2,415	9.1	11.9
Solano	3,349	3,382	3,472	3,620	3,785	4.6	13.0
Sonoma	2,979	3,332	3,514	4,075	3,894	-4.4	30.7
Stanislaus	3,198	3,254	3,316	3,447	3,545	2.8	10.9
Sutter	2,873	2,847	2,941	3,069	3,179	3.6	10.7
Tehama	2,389	2,448	2,531	2,600	2,795	7.5	17.0
Trinity	2,357	2,532	1,837	2,831	3,005	6.1	27.5
Tulare	2,753	2,824	2,925	2,971	3,133	5.5	13.8
Tuolumne	3,041	3,024	3,096	3,173	3,270	3.1	7.5
Ventura	3,644	3,682	3,743	3,909	4,030	3.1	10.6
Yolo	2,798	2,858	3,018	3,145	3,353	6.6	19.8
Yuba	2,625	2,678	2,709	2,831	3,038	7.3	15.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,983	3,106	3,246	3,310	3,525	6.5	18.2
Humboldt/Trinity	n/a	2,474	2,549	2,676	2,839	6.1	n/a
Inyo/Mono	2,973	3,160	3,300	3,412	3,380	-0.9	13.7
Merced/Mariposa	n/a	2,683	2,720	2,848	2,909	2.1	n/a
Santa Cruz/San Benito	3,326	3,444	3,640	3,865	3,997	3.4	20.2
Sierra/Nevada	3,079	3,001	3,143	3,149	3,466	10.1	12.6
Siskiyou/Modoc	2,201	2,190	2,138	2,259	2,451	8.5	11.4

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION - FFY 2020
Placer 5,048
San Mateo 4,905
San Luis Obispo 4,658
Marin 4,448
Mono 4,352
Orange 4,344
Contra Costa 4,323
Alameda 4,290
San Diego 4,222
Monterey 4,187
Santa Clara 4,185
Napa 4,178
San Benito 4,132
Amador 4,083
Ventura 4,030
Santa Cruz 3,945
Colusa 3,928
Sonoma 3,894
Imperial 3,889
Los Angeles 3,868
Santa Barbara 3,805
Solano 3,785
San Francisco 3,742
Riverside 3,678
El Dorado 3,597
Stanislaus 3,545
Calaveras 3,539
San Joaquin 3,534
San Bernardino 3,520
Nevada 3,501
Plumas 3,476
Yolo 3,353
Sacramento 3,278
Tuolumne 3,270
Sutter 3,179
Kern 3,158
Inyo 3,138
Tulare 3,133
Kings 3,063
Glenn 3,061
Yuba 3,038
Mariposa 3,033
Trinity 3,005
Fresno 2,941
Madera 2,935
Merced 2,904
Lake 2,904
Modoc 2,842
Mendocino 2,823
Shasta 2,809
Humboldt 2,809
Tehama 2,795
Lassen 2,781
Butte 2,775
Sierra 2,532
Siskiyou 2,415
Del Norte 2,135
Alpine 1,854
0
500
1,000
1,500
2,000
2,500
3,000
3,500
4,000
4,500
5,000
5,500
DOLLARS

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

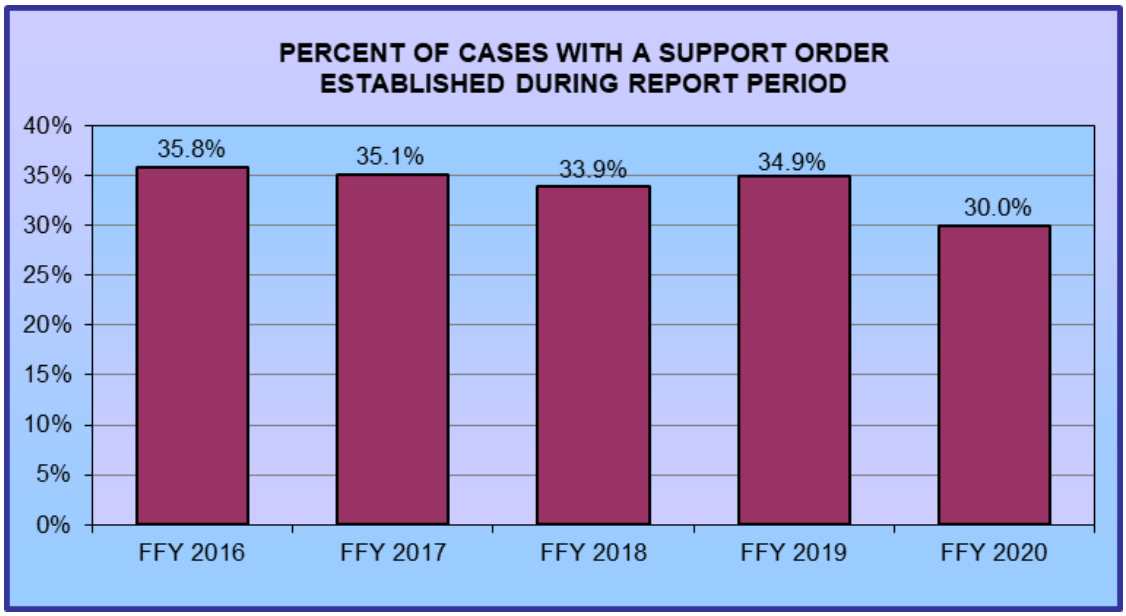
TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2020

	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEWIDE	$2,825,689,744	$239,952,906	$1,460,032,408	$1,125,704,430
Alameda	89,845,112	6,020,787	43,071,183	40,753,142
Alpine	48,196	0	24,474	23,723
Amador	3,503,365	210,287	1,699,950	1,593,128
Butte	20,894,743	2,214,683	13,211,179	5,468,881
Calaveras	3,751,278	217,954	2,129,780	1,403,544
Colusa	2,014,997	81,067	868,269	1,065,662
Contra Costa	82,387,107	4,459,347	35,269,172	42,658,588
Del Norte	3,650,790	455,102	2,437,070	758,617
El Dorado	15,047,013	1,194,324	6,868,708	6,983,981
Fresno	111,509,066	14,762,283	71,032,712	25,714,071
Glenn	3,921,230	490,202	2,202,326	1,228,702
Humboldt	10,023,192	1,052,812	4,784,147	4,186,232
Imperial	27,939,716	2,369,899	15,610,817	9,958,999
Inyo	2,077,209	100,971	988,701	987,537
Kern	101,546,278	11,874,113	57,894,799	31,777,366
Kings	17,922,617	1,779,980	10,096,429	6,046,208
Lake	5,477,860	598,223	3,346,131	1,533,506
Lassen	3,095,710	366,071	1,721,730	1,007,909
Los Angeles	564,537,250	58,028,164	298,458,530	208,050,555
Madera	12,977,714	2,069,032	7,177,787	3,730,896
Marin	14,215,323	570,886	4,878,124	8,766,313
Mariposa	1,292,104	115,559	612,656	563,888
Mendocino	6,671,294	549,676	4,019,786	2,101,832
Merced	31,235,452	3,903,982	19,557,624	7,773,846
Modoc	480,307	53,448	252,631	174,228
Mono	718,154	24,046	181,913	512,195
Monterey	47,866,461	3,207,302	24,676,408	19,982,751
Napa	11,531,502	528,222	4,318,968	6,684,312
Nevada	7,102,728	462,085	3,274,543	3,366,100
Orange	199,592,252	10,881,576	78,759,237	109,951,439
Placer	29,171,117	1,066,113	10,901,569	17,203,435
Plumas	2,214,300	162,464	1,148,485	903,351
Riverside	200,728,419	18,261,320	108,773,288	73,693,811
Sacramento	145,202,726	12,429,924	84,739,059	48,033,742
San Benito	6,127,823	457,247	3,347,068	2,323,508
San Bernardino	223,153,996	23,655,619	132,695,423	66,802,953
San Diego	192,315,886	9,902,676	80,130,035	102,283,175
San Francisco	27,654,936	1,735,073	11,837,713	14,082,150
San Joaquin	71,220,630	6,084,969	41,333,294	23,802,367
San Luis Obispo	14,965,667	889,525	6,398,675	7,677,468
San Mateo	33,336,769	888,818	10,413,807	22,034,143
Santa Barbara	32,545,679	2,800,462	16,091,353	13,653,864
Santa Clara	99,447,632	5,120,594	48,913,842	45,413,196
Santa Cruz	15,156,141	938,721	7,290,367	6,927,053
Shasta	21,971,980	2,300,782	12,938,119	6,733,079
Sierra	189,894	6,093	133,424	50,378
Siskiyou	4,417,776	367,271	2,758,692	1,291,813
Solano	44,954,697	3,026,770	23,386,015	18,541,911
Sonoma	34,175,183	1,699,583	13,320,864	19,154,735
Stanislaus	64,229,669	6,344,390	39,214,428	18,670,851
Sutter	9,674,395	900,338	5,467,639	3,306,418
Tehama	7,763,424	985,625	4,571,065	2,206,733
Trinity	1,911,229	96,624	1,288,860	525,744
Tulare	46,690,599	4,568,805	28,896,344	13,225,451
Tuolumne	5,784,513	352,981	3,132,387	2,299,145
Ventura	62,547,245	4,318,498	27,988,465	30,240,282
Yolo	17,304,034	982,823	8,875,199	7,446,012
Yuba	7,957,364	966,711	4,621,140	2,369,513
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	13,087,352	781,222	6,986,591	5,319,540
Humboldt/Trinity	11,934,421	1,149,436	6,073,008	4,711,977
Inyo/Mono	2,795,363	125,017	1,170,615	1,499,731
Merced/Mariposa	32,527,555	4,019,542	20,170,280	8,337,734
Santa Cruz/San Benito	21,283,964	1,395,968	10,637,435	9,250,561
Sierra/Nevada	7,292,622	468,178	3,407,967	3,416,478
Siskiyou/Modoc	4,898,083	420,718	3,011,323	1,466,041

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.[9]



California established support orders in 30.0 percent of cases needing an order during FFY 2020, a decrease of 4.9 percentage points from FFY 2019. A total of 47,710 cases had a support order established during the reporting period. See Tables J and J-1 on pages 41 and 42.

[9] The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2020

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	158,812	47,710	111,102	30.0%
Alameda	3,868	1,628	2,240	42.1
Alpine	2	2	0	100.0
Amador	99	59	40	59.6
Butte	904	366	538	40.5
Calaveras	126	64	62	50.8
Colusa	111	38	73	34.2
Contra Costa	2,377	753	1,624	31.7
Del Norte	261	117	144	44.8
El Dorado	430	269	161	62.6
Fresno	7,485	2,564	4,921	34.3
Glenn	183	106	77	57.9
Humboldt	558	202	356	36.2
Imperial	1,476	464	1,012	31.4
Inyo	63	31	32	49.2
Kern	10,507	2,784	7,723	26.5
Kings	1,239	590	649	47.6
Lake	351	144	207	41.0
Lassen	234	120	114	51.3
Los Angeles	39,018	9,601	29,417	24.6
Madera	1,014	546	468	53.8
Marin	230	70	160	30.4
Mariposa	72	21	51	29.2
Mendocino	371	105	266	28.3
Merced	2,073	688	1,385	33.2
Modoc	55	17	38	30.9
Mono	16	12	4	75.0
Monterey	1,542	755	787	49.0
Napa	353	193	160	54.7
Nevada	214	123	91	57.5
Orange	6,679	2,232	4,447	33.4
Placer	507	274	233	54.0
Plumas	66	43	23	65.2
Riverside	12,265	3,114	9,151	25.4
Sacramento	9,336	2,812	6,524	30.1
San Benito	227	84	143	37.0
San Bernardino	17,813	4,430	13,383	24.9
San Diego	11,161	2,422	8,739	21.7
San Francisco	1,228	402	826	32.7
San Joaquin	4,891	1,551	3,340	31.7
San Luis Obispo	416	228	188	54.8
San Mateo	855	361	494	42.2
Santa Barbara	1,395	664	731	47.6
Santa Clara	2,926	923	2,003	31.5
Santa Cruz	625	171	454	27.4
Shasta	1,171	343	828	29.3
Sierra	9	3	6	33.3
Siskiyou	247	124	123	50.2
Solano	1,718	833	885	48.5
Sonoma	1,041	563	478	54.1
Stanislaus	2,398	1,116	1,282	46.5
Sutter	618	201	417	32.5
Tehama	474	195	279	41.1
Trinity	70	30	40	42.9
Tulare	2,259	1,020	1,239	45.2
Tuolumne	170	85	85	50.0
Ventura	1,726	654	1,072	37.9
Yolo	662	261	401	39.4
Yuba	627	139	488	22.2
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	397	210	187	52.9
Humboldt/Trinity	628	232	396	36.9
Inyo/Mono	79	43	36	54.4
Merced/Mariposa	2,145	709	1,436	33.1
Santa Cruz/San Benito	852	255	597	29.9
Sierra/Nevada	223	126	97	56.5
Siskiyou/Modoc	302	141	161	46.7

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

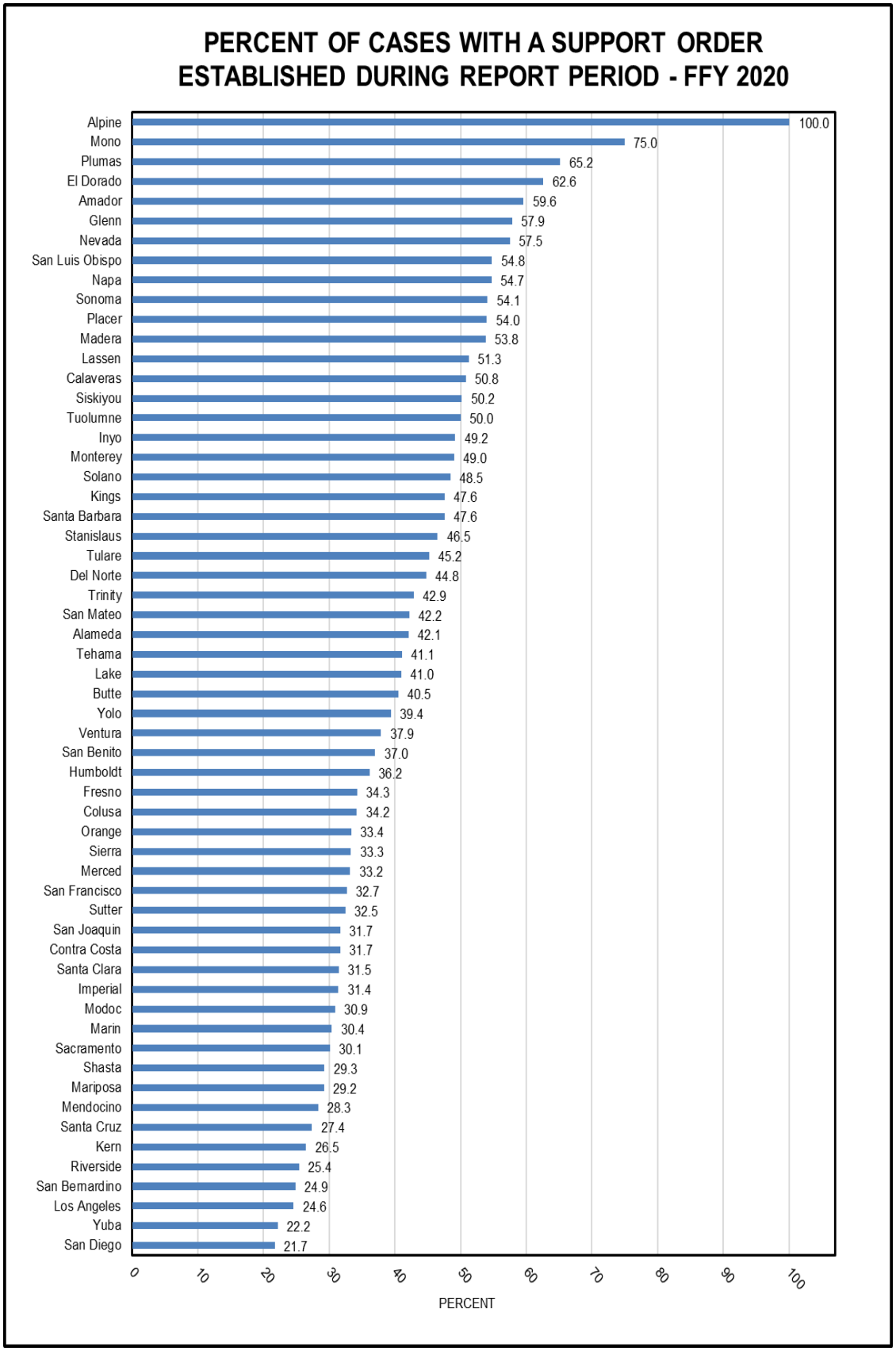
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2016 - 2020

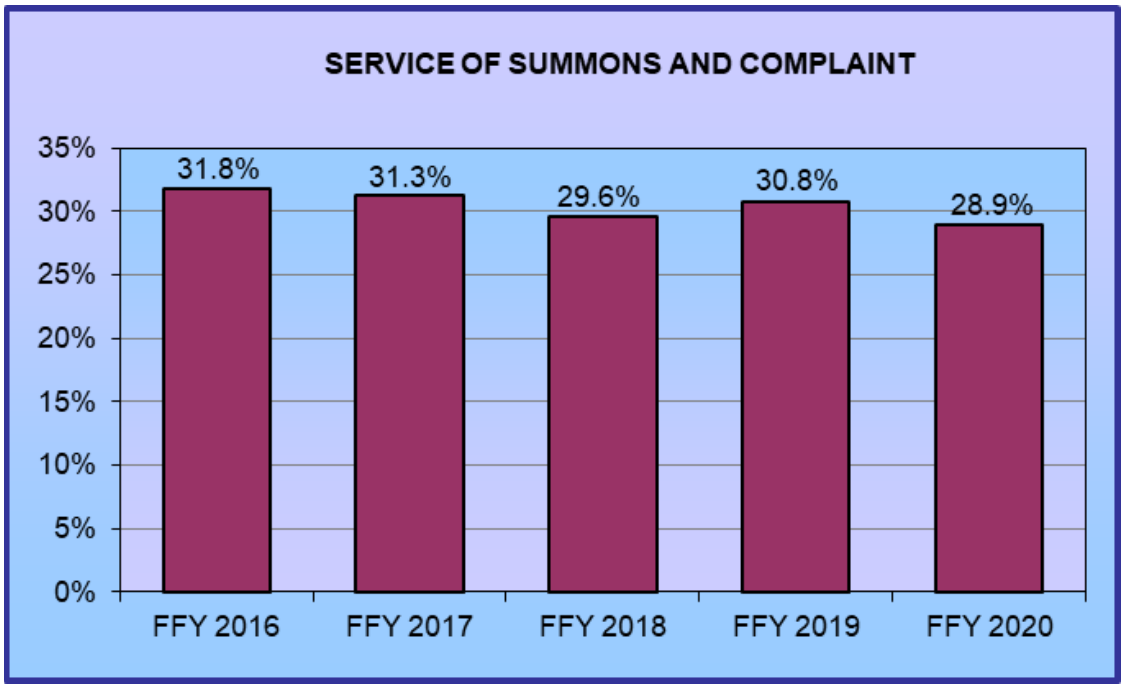
	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	35.8%	35.1%	33.9%	34.9%	30.0%	-14.0%	-16.2%
Alameda	42.0	44.0	35.1	43.5	42.1	-3.2	0.2
Alpine	50.0	100.0	100.0	0.0	100.0	0.0	100.0
Amador	61.1	59.1	51.3	58.5	59.6	1.9	-2.5
Butte	38.1	32.2	41.9	52.5	40.5	-22.9	6.3
Calaveras	59.4	51.3	53.0	54.6	50.8	-7.0	-14.5
Colusa	24.2	26.2	43.4	33.0	34.2	3.6	41.3
Contra Costa	55.0	53.8	50.1	55.4	31.7	-42.8	-42.4
Del Norte	47.9	44.1	45.8	42.8	44.8	4.7	-6.5
El Dorado	40.0	54.7	55.4	50.3	62.6	24.5	56.5
Fresno	48.7	44.7	44.9	43.6	34.3	-21.3	-29.6
Glenn	54.9	54.9	56.9	58.1	57.9	-0.3	5.5
Humboldt	49.6	38.2	46.8	53.0	36.2	-31.7	-27.0
Imperial	40.0	42.3	42.7	39.9	31.4	-21.3	-21.5
Inyo	48.8	43.4	48.6	54.2	49.2	-9.2	0.8
Kern	30.5	35.3	28.9	27.0	26.5	-1.9	-13.1
Kings	51.1	47.8	48.6	49.6	47.6	-4.0	-6.8
Lake	48.3	40.0	47.8	37.9	41.0	8.2	-15.1
Lassen	48.1	48.8	39.5	41.0	51.3	25.1	6.7
Los Angeles	28.5	26.9	26.5	29.9	24.6	-17.7	-13.7
Madera	55.9	55.8	53.7	52.1	53.8	3.3	-3.8
Marin	37.1	43.5	49.4	46.4	30.4	-34.5	-18.1
Mariposa	53.9	50.7	49.4	50.6	29.2	-42.3	-45.8
Mendocino	49.3	46.1	39.2	37.6	28.3	-24.7	-42.6
Merced	48.4	41.2	48.4	48.7	33.2	-31.8	-31.4
Modoc	39.3	34.5	36.0	20.9	30.9	47.8	-21.4
Mono	30.0	44.0	65.6	68.4	75.0	9.6	150.0
Monterey	50.1	46.8	53.8	51.1	49.0	-4.1	-2.2
Napa	57.6	54.2	49.4	54.8	54.7	-0.2	-5.0
Nevada	69.7	60.5	69.0	55.3	57.5	4.0	-17.5
Orange	38.2	41.0	39.3	39.8	33.4	-16.1	-12.6
Placer	48.0	54.0	57.9	53.4	54.0	1.1	12.5
Plumas	45.5	65.1	63.0	50.0	65.2	30.4	43.3
Riverside	30.9	30.9	31.9	31.1	25.4	-18.3	-17.8
Sacramento	39.4	30.9	28.3	32.9	30.1	-8.5	-23.6
San Benito	58.1	44.9	42.5	40.2	37.0	-8.0	-36.3
San Bernardino	33.6	34.5	30.1	28.5	24.9	-12.6	-25.9
San Diego	31.0	32.2	30.4	27.6	21.7	-21.4	-30.0
San Francisco	26.6	27.1	32.8	40.9	32.7	-20.0	22.9
San Joaquin	41.8	37.0	37.7	37.3	31.7	-15.0	-24.2
San Luis Obispo	73.7	77.6	69.1	60.1	54.8	-8.8	-25.6
San Mateo	45.0	45.1	36.6	33.0	42.2	27.9	-6.2
Santa Barbara	44.0	51.7	43.8	48.6	47.6	-2.1	8.2
Santa Clara	35.7	34.1	32.0	37.2	31.5	-15.3	-11.8
Santa Cruz	36.8	38.9	25.6	27.0	27.4	1.5	-25.5
Shasta	44.1	42.0	37.4	35.4	29.3	-17.2	-33.6
Sierra	45.5	33.3	80.0	33.3	33.3	0.0	-26.8
Siskiyou	47.2	42.3	45.8	47.4	50.2	5.9	6.4
Solano	40.9	42.1	42.0	42.1	48.5	15.2	18.6
Sonoma	57.1	52.5	51.0	52.3	54.1	3.4	-5.3
Stanislaus	44.8	44.2	48.1	42.1	46.5	10.5	3.8
Sutter	42.5	42.3	38.7	39.1	32.5	-16.9	-23.5
Tehama	49.6	48.9	46.2	44.3	41.1	-7.2	-17.1
Trinity	41.2	39.7	16.4	50.7	42.9	-15.4	4.1
Tulare	46.5	41.5	38.7	52.6	45.2	-14.1	-2.8
Tuolumne	60.2	58.0	62.5	57.4	50.0	-12.9	-16.9
Ventura	44.6	43.1	41.6	44.7	37.9	-15.2	-15.0
Yolo	45.9	49.7	44.4	35.7	39.4	10.4	-14.2
Yuba	34.8	34.1	32.4	26.1	22.2	-14.9	-36.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	60.1	56.2	56.8	56.4	52.9	-6.2	-12.0
Humboldt/Trinity	n/a	38.4	42.4	52.8	36.9	-30.1	n/a
Inyo/Mono	45.2	43.5	53.8	57.1	54.4	-4.7	20.4
Merced/Mariposa	n/a	41.5	48.5	48.7	33.1	-32.0	n/a
Santa Cruz/San Benito	42.7	40.4	30.3	30.5	29.9	-2.0	-30.0
Sierra/Nevada	68.8	59.4	69.6	54.5	56.5	3.7	-17.9
Siskiyou/Modoc	45.9	41.0	44.3	43.8	46.7	6.6	1.7

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).


PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD - FFY 2020
Alpine 100.0
Mono 75.0
Plumas 65.2
El Dorado 62.6
Amador 59.6
Glenn 57.9
Nevada 57.5
San Luis Obispo 54.8
Napa 54.7
Sonoma 54.1
Placer 54.0
Madera 53.8
Lassen 51.3
Calaveras 50.8
Siskiyou 50.2
Tuolumne 50.0
Inyo 49.2
Monterey 49.0
Solano 48.5
Kings 47.6
Santa Barbara 47.6
Stanislaus 46.5
Tulare 45.2
Del Norte 44.8
Trinity 42.9
San Mateo 42.2
Alameda 42.1
Tehama 41.1
Lake 41.0
Butte 40.5
Yolo 39.4
Ventura 37.9
San Benito 37.0
Humboldt 36.2
Fresno 34.3
Colusa 34.2
Orange 33.4
Sierra 33.3
Merced 33.2
San Francisco 32.7
Sutter 32.5
San Joaquin 31.7
Contra Costa 31.7
Santa Clara 31.5
Imperial 31.4
Modoc 30.9
Marin 30.4
Sacramento 30.1
Shasta 29.3
Mariposa 29.2
Mendocino 28.3
Santa Cruz 27.4
Kern 26.5
Riverside 25.4
San Bernardino 24.9
Los Angeles 24.6
Yuba 22.2
San Diego 21.7
0
10
20
30
40
50
60
70
80
90
100
PERCENT

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged fathers or obligors served with a summons and complaint to establish paternity or a support order.[10] The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.



In FFY 2020, a total of 45,822 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 158,812 cases requiring a support order, which amounts to 28.9 percent of the cases. This is a decrease of 1.9 percentage points from FFY 2019. See Tables K and K-1 on pages 45 and 46.

[10] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the annual OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2020

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served With a Summons and Complaint
STATEWIDE	158,812	45,822	28.9%
Alameda	3,868	1,458	37.7
Alpine	2	2	100.0
Amador	99	47	47.5
Butte	904	268	29.6
Calaveras	126	54	42.9
Colusa	111	33	29.7
Contra Costa	2,377	577	24.3
Del Norte	261	90	34.5
El Dorado	430	214	49.8
Fresno	7,485	2,416	32.3
Glenn	183	97	53.0
Humboldt	558	130	23.3
Imperial	1,476	381	25.8
Inyo	63	16	25.4
Kern	10,507	2,374	22.6
Kings	1,239	527	42.5
Lake	351	149	42.5
Lassen	234	98	41.9
Los Angeles	39,018	10,427	26.7
Madera	1,014	386	38.1
Marin	230	62	27.0
Mariposa	72	22	30.6
Mendocino	371	97	26.1
Merced	2,073	690	33.3
Modoc	55	11	20.0
Mono	16	7	43.8
Monterey	1,542	562	36.4
Napa	353	116	32.9
Nevada	214	98	45.8
Orange	6,679	2,081	31.2
Placer	507	238	46.9
Plumas	66	34	51.5
Riverside	12,265	3,583	29.2
Sacramento	9,336	2,628	28.1
San Benito	227	68	30.0
San Bernardino	17,813	4,899	27.5
San Diego	11,161	2,045	18.3
San Francisco	1,228	411	33.5
San Joaquin	4,891	1,480	30.3
San Luis Obispo	416	173	41.6
San Mateo	855	328	38.4
Santa Barbara	1,395	426	30.5
Santa Clara	2,926	1,001	34.2
Santa Cruz	625	133	21.3
Shasta	1,171	250	21.3
Sierra	9	2	22.2
Siskiyou	247	100	40.5
Solano	1,718	759	44.2
Sonoma	1,041	472	45.3
Stanislaus	2,398	975	40.7
Sutter	618	174	28.2
Tehama	474	151	31.9
Trinity	70	16	22.9
Tulare	2,259	933	41.3
Tuolumne	170	59	34.7
Ventura	1,726	624	36.2
Yolo	662	248	37.5
Yuba	627	122	19.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	397	162	40.8
Humboldt/Trinity	628	146	23.2
Inyo/Mono	79	23	29.1
Merced/Mariposa	2,145	712	33.2
Santa Cruz/San Benito	852	201	23.6
Sierra/Nevada	223	100	44.8
Siskiyou/Modoc	302	111	36.8

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

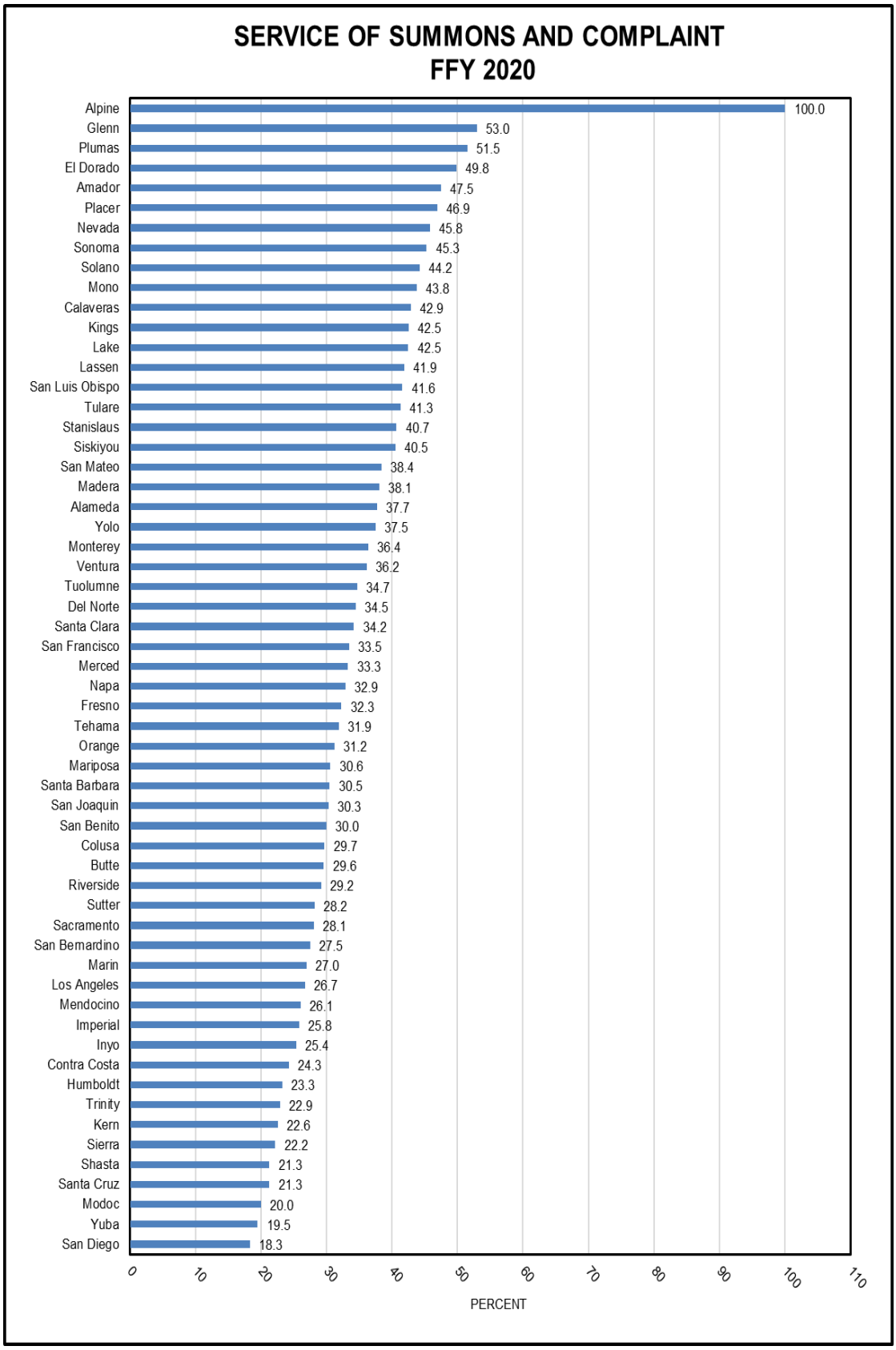
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2016 - 2020

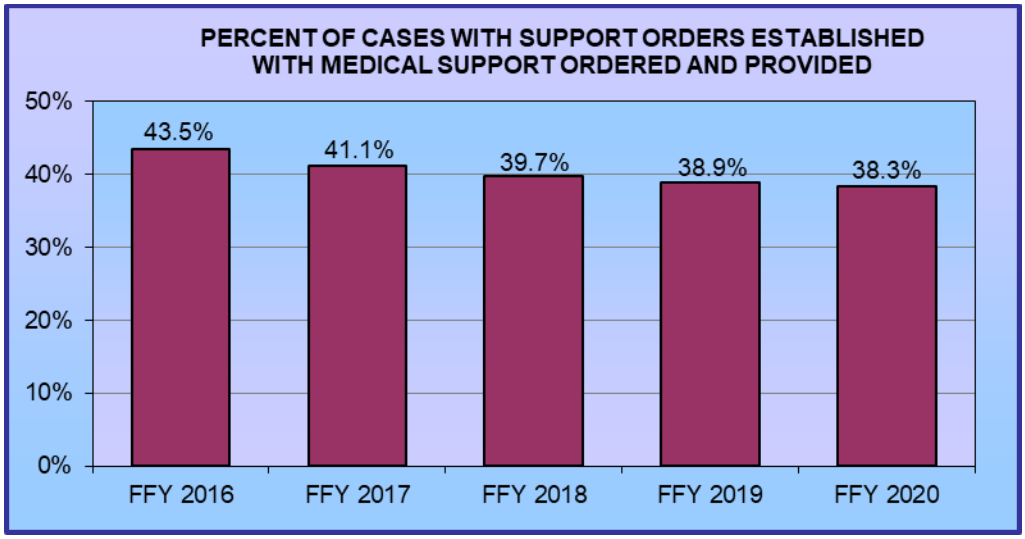
	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	31.8%	31.3%	29.6%	30.8%	28.9%	-6.2%	-9.1%
Alameda	34.9	35.6	31.4	37.2	37.7	1.3	8.0
Alpine	50.0	100.0	0.0	0.0	100.0	0.0	100.0
Amador	51.9	48.0	48.7	51.7	47.5	-8.1	-8.5
Butte	27.9	28.8	28.0	33.6	29.6	-11.9	6.1
Calaveras	47.6	38.7	43.9	44.7	42.9	-4.0	-9.9
Colusa	12.9	13.9	34.5	27.2	29.7	9.2	130.2
Contra Costa	41.3	39.7	38.2	37.5	24.3	-35.2	-41.2
Del Norte	39.9	35.9	42.5	34.0	34.5	1.5	-13.5
El Dorado	37.6	46.3	41.3	37.9	49.8	31.4	32.4
Fresno	46.5	42.7	43.2	45.0	32.3	-28.2	-30.5
Glenn	44.6	40.9	52.8	40.9	53.0	29.6	18.8
Humboldt	28.8	25.1	38.6	34.5	23.3	-32.5	-19.1
Imperial	39.8	38.0	38.5	34.8	25.8	-25.9	-35.2
Inyo	36.0	27.7	33.3	50.0	25.4	-49.2	-29.4
Kern	29.7	31.6	27.4	26.2	22.6	-13.7	-23.9
Kings	40.6	37.9	41.0	39.1	42.5	8.7	4.7
Lake	45.3	34.6	44.7	38.4	42.5	10.7	-6.2
Lassen	43.4	42.4	32.6	48.2	41.9	-13.1	-3.5
Los Angeles	27.5	27.1	25.1	27.1	26.7	-1.5	-2.9
Madera	43.1	39.0	39.5	40.6	38.1	-6.2	-11.6
Marin	35.5	32.4	44.3	40.1	27.0	-32.7	-23.9
Mariposa	49.4	42.7	47.0	46.8	30.6	-34.6	-38.1
Mendocino	41.0	40.0	35.1	35.7	26.1	-26.9	-36.3
Merced	42.9	40.5	43.9	44.2	33.3	-24.7	-22.4
Modoc	33.9	25.9	24.0	18.6	20.0	7.5	-41.0
Mono	36.7	20.0	34.4	36.8	43.8	19.0	19.3
Monterey	42.3	40.5	43.4	39.6	36.4	-8.1	-13.9
Napa	36.0	35.8	30.4	33.7	32.9	-2.4	-8.6
Nevada	49.5	53.0	57.5	43.9	45.8	4.3	-7.5
Orange	32.8	32.7	30.2	33.7	31.2	-7.4	-4.9
Placer	39.0	46.5	47.4	43.7	46.9	7.3	20.3
Plumas	36.4	55.4	54.8	53.0	51.5	-2.8	41.5
Riverside	24.4	24.7	23.7	26.6	29.2	9.8	19.7
Sacramento	33.0	27.1	26.2	27.0	28.1	4.1	-14.8
San Benito	47.2	38.6	37.5	26.8	30.0	11.9	-36.4
San Bernardino	32.5	34.5	29.7	29.0	27.5	-5.2	-15.4
San Diego	28.0	25.9	25.3	23.2	18.3	-21.1	-34.6
San Francisco	21.9	22.7	31.5	35.1	33.5	-4.6	53.0
San Joaquin	33.6	34.3	30.6	33.6	30.3	-9.8	-9.8
San Luis Obispo	45.1	45.5	47.9	45.4	41.6	-8.4	-7.8
San Mateo	41.6	37.3	32.1	31.6	38.4	21.5	-7.7
Santa Barbara	31.0	35.1	29.8	34.1	30.5	-10.6	-1.6
Santa Clara	30.1	27.8	29.8	31.6	34.2	8.2	13.6
Santa Cruz	25.5	26.0	15.1	15.5	21.3	37.4	-16.5
Shasta	33.0	26.3	26.5	24.4	21.3	-12.7	-35.5
Sierra	36.4	16.7	33.3	22.2	22.2	0.0	-39.0
Siskiyou	41.5	37.4	47.5	39.3	40.5	3.1	-2.4
Solano	36.3	39.2	34.8	37.6	44.2	17.6	21.8
Sonoma	46.2	42.3	43.3	46.0	45.3	-1.5	-1.9
Stanislaus	34.8	36.6	37.1	34.4	40.7	18.3	17.0
Sutter	31.3	32.4	29.6	33.9	28.2	-16.8	-9.9
Tehama	42.8	38.2	40.2	37.4	31.9	-14.7	-25.5
Trinity	30.4	35.6	12.1	38.4	22.9	-40.4	-24.7
Tulare	40.5	34.3	31.6	50.9	41.3	-18.9	2.0
Tuolumne	46.5	44.3	37.1	42.1	34.7	-17.6	-25.4
Ventura	38.9	37.1	37.2	39.1	36.2	-7.4	-6.9
Yolo	44.2	49.5	43.6	32.7	37.5	14.7	-15.2
Yuba	30.1	28.4	26.3	20.5	19.5	-4.9	-35.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	47.9	43.5	41.9	45.1	40.8	-9.5	-14.8
Humboldt/Trinity	n/a	26.2	34.8	34.9	23.2	-33.5	n/a
Inyo/Mono	36.1	25.9	33.7	47.3	29.1	-38.5	-19.4
Merced/Mariposa	n/a	40.5	44.0	44.3	33.2	-25.1	n/a
Santa Cruz/San Benito	31.4	29.3	21.3	18.5	23.6	27.6	-24.8
Sierra/Nevada	49.0	51.5	56.2	43.2	44.8	3.7	-8.6
Siskiyou/Modoc	40.3	35.5	44.1	36.5	36.8	0.8	-8.7

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


SERVICE OF SUMMONS AND COMPLAINT
FFY 2020
Alpine 100.0
Glenn 53.0
Plumas 51.5
El Dorado 49.8
Amador 47.5
Placer 46.9
Nevada 45.8
Sonoma 45.3
Solano 44.2
Mono 43.8
Calaveras 42.9
Kings 42.5
Lake 42.5
Lassen 41.9
San Luis Obispo 41.6
Tulare 41.3
Stanislaus 40.7
Siskiyou 40.5
San Mateo 38.4
Madera 38.1
Alameda 37.7
Yolo 37.5
Monterey 36.4
Ventura 36.2
Tuolumne 34.7
Del Norte 34.5
Santa Clara 34.2
San Francisco 33.5
Merced 33.3
Napa 32.9
Fresno 32.3
Tehama 31.9
Orange 31.2
Mariposa 30.6
Santa Barbara 30.5
San Joaquin 30.3
San Benito 30.0
Colusa 29.7
Butte 29.6
Riverside 29.2
Sutter 28.2
Sacramento 28.1
San Bernardino 27.5
Marin 27.0
Los Angeles 26.7
Mendocino 26.1
Imperial 25.8
Inyo 25.4
Contra Costa 24.3
Humboldt 23.3
Trinity 22.9
Kern 22.6
Sierra 22.2
Shasta 21.3
Santa Cruz 21.3
Modoc 20.0
Yuba 19.5
San Diego 18.3
0 10 20 30 40 50 60 70 80 90 100 110
PERCENT

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.[11] Current Assistance, Former Assistance, Never Assistance cases, and cases that are closed during the FFY are included in this measure.



In FFY 2020, California had 744,021 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 285,006 or 38.3 percent of the cases with support orders. This represents a decrease 0.6 percentage points from FFY 2019.

Individual county results range from a high of 58.9 percent to a low of 29.4 percent in FFY 2020. See Tables L and L-1 on pages 49 and 50.

[11] The performance level for this measure is calculated from data reported on the annual OCSE 157, Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided), divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2020

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	744,021	285,006	38.3%
Alameda	20,708	8,905	43.0
Alpine	16	7	43.8
Amador	811	350	43.2
Butte	5,860	2,415	41.2
Calaveras	1,013	406	40.1
Colusa	526	158	30.0
Contra Costa	18,240	8,238	45.2
Del Norte	1,387	638	46.0
El Dorado	3,818	1,567	41.0
Fresno	40,496	16,670	41.2
Glenn	1,177	458	38.9
Humboldt	3,399	1,453	42.7
Imperial	6,645	2,710	40.8
Inyo	558	184	33.0
Kern	37,198	13,941	37.5
Kings	5,935	2,796	47.1
Lake	1,745	669	38.3
Lassen	977	428	43.8
Los Angeles	154,400	48,135	31.2
Madera	5,237	2,223	42.4
Marin	1,697	752	44.3
Mariposa	482	173	35.9
Mendocino	2,130	711	33.4
Merced	9,848	3,015	30.6
Modoc	176	86	48.9
Mono	159	51	32.1
Monterey	9,471	3,616	38.2
Napa	2,095	994	47.4
Nevada	1,634	669	40.9
Orange	41,292	16,055	38.9
Placer	4,958	2,282	46.0
Plumas	532	208	39.1
Riverside	53,705	19,784	36.8
Sacramento	49,063	14,409	29.4
San Benito	1,310	551	42.1
San Bernardino	67,587	28,361	42.0
San Diego	39,416	23,235	58.9
San Francisco	5,767	2,632	45.6
San Joaquin	24,305	8,929	36.7
San Luis Obispo	3,041	1,474	48.5
San Mateo	5,490	2,166	39.5
Santa Barbara	8,332	3,128	37.5
Santa Clara	16,776	7,392	44.1
Santa Cruz	3,074	1,155	37.6
Shasta	6,221	2,119	34.1
Sierra	53	23	43.4
Siskiyou	1,494	534	35.7
Solano	9,291	3,980	42.8
Sonoma	6,668	2,963	44.4
Stanislaus	16,690	5,607	33.6
Sutter	2,817	1,108	39.3
Tehama	2,280	912	40.0
Trinity	390	143	36.7
Tulare	15,218	5,329	35.0
Tuolumne	1,514	630	41.6
Ventura	12,499	4,897	39.2
Yolo	3,852	1,513	39.3
Yuba	2,548	1,069	42.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,354	1,393	41.5
Humboldt/Trinity	3,789	1,596	42.1
Inyo/Mono	717	235	32.8
Merced/Mariposa	10,330	3,188	30.9
Santa Cruz/San Benito	4,384	1,706	38.9
Sierra/Nevada	1,687	692	41.0
Siskiyou/Modoc	1,670	620	37.1

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

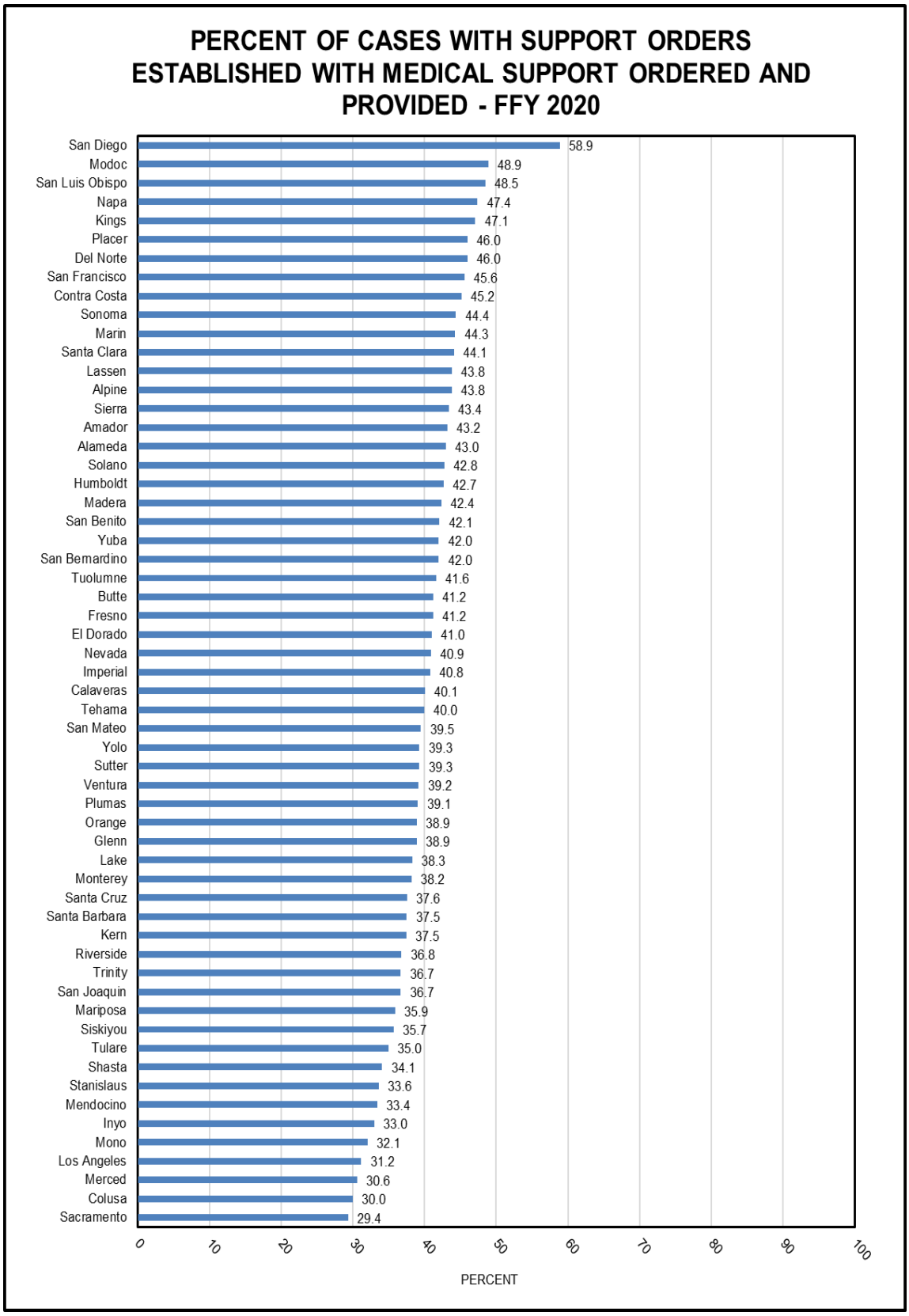
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2016 - 2020

	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	43.5%	41.1%	39.7%	38.9%	38.3%	-1.5%	-12.0%
Alameda	48.6	46.2	44.1	43.2	43.0	-0.5	-11.5
Alpine	36.8	33.3	43.8	40.0	43.8	9.5	19.0
Amador	51.2	50.3	49.7	46.7	43.2	-7.5	-15.6
Butte	46.3	44.3	43.3	41.6	41.2	-1.0	-11.0
Calaveras	52.1	51.0	48.7	43.0	40.1	-6.7	-23.0
Colusa	38.3	36.4	32.3	32.9	30.0	-8.8	-21.7
Contra Costa	52.6	48.8	49.4	48.1	45.2	-6.0	-14.1
Del Norte	47.4	44.6	43.9	45.1	46.0	2.0	-3.0
El Dorado	46.5	45.7	44.3	41.7	41.0	-1.7	-11.8
Fresno	46.0	45.2	44.4	42.8	41.2	-3.7	-10.4
Glenn	39.5	39.9	40.1	38.4	38.9	1.3	-1.5
Humboldt	42.8	42.9	44.7	42.9	42.7	-0.5	-0.2
Imperial	43.5	43.0	42.1	41.2	40.8	-1.0	-6.2
Inyo	25.9	27.0	28.5	29.7	33.0	11.1	27.4
Kern	42.4	40.6	39.3	37.7	37.5	-0.5	-11.6
Kings	48.4	47.9	47.8	47.6	47.1	-1.1	-2.7
Lake	43.0	41.4	41.0	39.3	38.3	-2.5	-10.9
Lassen	41.6	39.1	40.7	41.5	43.8	5.5	5.3
Los Angeles	38.6	34.1	32.1	31.1	31.2	0.3	-19.2
Madera	44.8	44.4	43.0	40.7	42.4	4.2	-5.4
Marin	45.5	42.8	41.7	43.3	44.3	2.3	-2.6
Mariposa	39.1	37.0	34.9	37.9	35.9	-5.3	-8.2
Mendocino	36.7	35.6	35.1	35.3	33.4	-5.4	-9.0
Merced	40.5	38.4	34.3	31.7	30.6	-3.5	-24.4
Modoc	45.1	46.5	41.0	45.3	48.9	7.9	8.4
Mono	32.8	29.8	30.4	34.1	32.1	-5.9	-2.1
Monterey	41.7	39.3	38.7	36.9	38.2	3.5	-8.4
Napa	51.0	50.0	47.4	46.1	47.4	2.8	-7.1
Nevada	41.3	40.2	41.3	39.7	40.9	3.0	-1.0
Orange	43.6	40.0	38.7	38.2	38.9	1.8	-10.8
Placer	49.8	48.2	47.5	46.5	46.0	-1.1	-7.6
Plumas	37.7	38.0	36.2	36.6	39.1	6.8	3.7
Riverside	42.4	40.3	39.3	39.3	36.8	-6.4	-13.2
Sacramento	44.8	39.5	35.2	31.6	29.4	-7.0	-34.4
San Benito	44.1	42.5	42.1	41.6	42.1	1.2	-4.5
San Bernardino	45.9	44.8	43.1	42.8	42.0	-1.9	-8.5
San Diego	49.3	52.6	55.7	57.6	58.9	2.3	19.5
San Francisco	47.1	44.6	44.5	44.3	45.6	2.9	-3.2
San Joaquin	42.6	41.9	40.8	41.2	36.7	-10.9	-13.8
San Luis Obispo	52.3	49.5	47.9	47.4	48.5	2.3	-7.3
San Mateo	41.6	39.0	39.1	39.8	39.5	-0.8	-5.0
Santa Barbara	42.1	39.3	37.1	37.3	37.5	0.5	-10.9
Santa Clara	43.5	42.1	42.2	43.9	44.1	0.5	1.4
Santa Cruz	40.6	39.4	37.1	35.9	37.6	4.7	-7.4
Shasta	38.0	37.5	36.6	35.1	34.1	-2.8	-10.3
Sierra	43.9	46.4	37.3	34.7	43.4	25.1	-1.1
Siskiyou	43.1	44.5	40.3	38.5	35.7	-7.3	-17.2
Solano	46.4	45.2	43.3	42.8	42.8	0.0	-7.8
Sonoma	45.5	42.1	41.5	44.0	44.4	0.9	-2.4
Stanislaus	40.7	36.9	34.2	33.0	33.6	1.8	-17.4
Sutter	43.7	44.2	40.9	41.6	39.3	-5.5	-10.1
Tehama	41.5	40.8	38.8	39.8	40.0	0.5	-3.6
Trinity	35.2	31.7	29.2	32.6	36.7	12.6	4.3
Tulare	47.2	40.6	38.5	35.5	35.0	-1.4	-25.8
Tuolumne	49.6	47.8	49.9	47.9	41.6	-13.2	-16.1
Ventura	44.4	41.4	39.6	39.0	39.2	0.5	-11.7
Yolo	42.5	40.6	39.2	38.2	39.3	2.9	-7.5
Yuba	42.1	42.3	41.2	41.8	42.0	0.5	-0.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	50.7	49.3	49.5	46.1	41.5	-10.0	-18.1
Humboldt/Trinity	n/a	41.9	43.0	41.9	42.1	0.5	n/a
Inyo/Mono	27.4	27.6	29.0	30.7	32.8	6.8	19.7
Merced/Mariposa	n/a	38.3	34.4	32.0	30.9	-3.4	n/a
Santa Cruz/San Benito	41.6	40.3	38.5	37.6	38.9	3.5	-6.5
Sierra/Nevada	41.4	40.4	41.2	39.5	41.0	3.8	-1.0
Siskiyou/Modoc	43.4	44.8	40.4	39.2	37.1	-5.4	-14.5

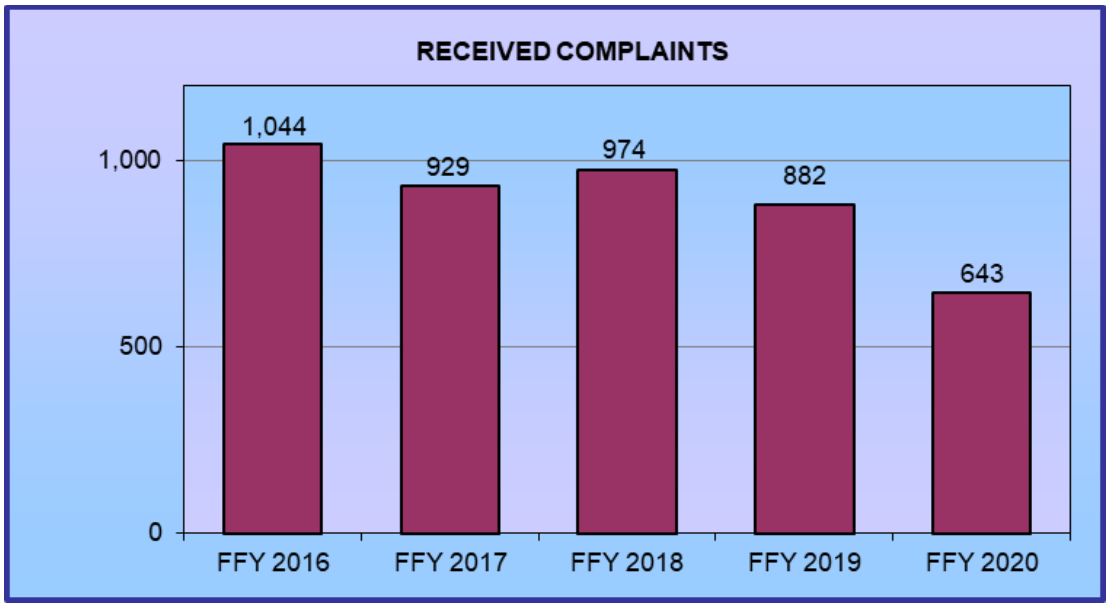
SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).


PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED - FFY 2020
San Diego 58.9
Modoc 48.9
San Luis Obispo 48.5
Napa 47.4
Kings 47.1
Placer 46.0
Del Norte 46.0
San Francisco 45.6
Contra Costa 45.2
Sonoma 44.4
Marin 44.3
Santa Clara 44.1
Lassen 43.8
Alpine 43.8
Sierra 43.4
Amador 43.2
Alameda 43.0
Solano 42.8
Humboldt 42.7
Madera 42.4
San Benito 42.1
Yuba 42.0
San Bernardino 42.0
Tuolumne 41.6
Butte 41.2
Fresno 41.2
El Dorado 41.0
Nevada 40.9
Imperial 40.8
Calaveras 40.1
Tehama 40.0
San Mateo 39.5
Yolo 39.3
Sutter 39.3
Ventura 39.2
Plumas 39.1
Orange 38.9
Glenn 38.9
Lake 38.3
Monterey 38.2
Santa Cruz 37.6
Santa Barbara 37.5
Kern 37.5
Riverside 36.8
Trinity 36.7
San Joaquin 36.7
Mariposa 35.9
Siskiyou 35.7
Tulare 35.0
Shasta 34.1
Stanislaus 33.6
Mendocino 33.4
Inyo 33.0
Mono 32.1
Los Angeles 31.2
Merced 30.6
Colusa 30.0
Sacramento 29.4
0
10
20
30
40
50
60
70
80
90
100
PERCENT

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.[12] The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data. The chart below only reflects total statewide complaints by FFY.



In FFY 2020, 643 complaints were filed and recorded in the DCSS CRTS for approximately 1.09 million open child support cases. From FFY 2019 to FFY 2020 statewide complaints decreased by 27.1 percent. From FFY 2016 to FFY 2020 statewide complaints have decreased by 38.4 percent. Twenty-Two counties received no complaints during FFY 2020. See Tables M and M-1 on pages 53 and 54.

[12] Complaint information is based on the Complaint Resolution Tracking System (CRTS) Complaint Activity Report, and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2020

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,088,672	643	
Alameda	29,725	8	2.691
Alpine	35	0	0.000
Amador	1,104	0	0.000
Butte	9,465	8	8.452
Calaveras	1,443	1	6.930
Colusa	705	0	0.000
Contra Costa	25,963	10	3.852
Del Norte	2,185	0	0.000
El Dorado	5,197	0	0.000
Fresno	58,121	23	3.957
Glenn	1,611	0	0.000
Humboldt	5,018	2	3.986
Imperial	9,664	6	6.209
Inyo	875	0	0.000
Kern	51,346	19	3.700
Kings	8,738	2	2.289
Lake	2,585	3	11.605
Lassen	1,469	0	0.000
Los Angeles	227,399	270	11.873
Madera	6,431	2	3.110
Marin	4,038	0	0.000
Mariposa	649	0	0.000
Mendocino	3,310	0	0.000
Merced	14,904	7	4.697
Modoc	276	0	0.000
Mono	201	0	0.000
Monterey	13,669	7	5.121
Napa	3,073	2	6.508
Nevada	2,549	1	3.923
Orange	60,243	16	2.656
Placer	6,622	0	0.000
Plumas	774	1	12.920
Riverside	76,956	44	5.718
Sacramento	69,169	21	3.036
San Benito	1,823	0	0.000
San Bernardino	97,615	48	4.917
San Diego	59,883	31	5.177
San Francisco	9,753	0	0.000
San Joaquin	33,043	10	3.026
San Luis Obispo	3,774	1	2.650
San Mateo	8,400	0	0.000
Santa Barbara	11,345	6	5.289
Santa Clara	28,656	3	1.047
Santa Cruz	4,863	5	10.282
Shasta	10,049	10	9.951
Sierra	93	0	0.000
Siskiyou	2,399	0	0.000
Solano	14,574	9	6.175
Sonoma	10,370	6	5.786
Stanislaus	25,186	16	6.353
Sutter	4,018	0	0.000
Tehama	3,429	0	0.000
Trinity	807	0	0.000
Tulare	21,823	14	6.415
Tuolumne	2,247	2	8.901
Ventura	18,669	17	9.106
Yolo	6,624	11	16.606
Yuba	3,717	1	2.690
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,829	3	6.212
Humboldt/Trinity	5,825	2	3.433
Inyo/Mono	1,076	0	0.000
Merced/Mariposa	15,553	7	4.501
Santa Cruz/San Benito	6,686	5	7.478
Sierra/Nevada	2,642	1	3.785
Siskiyou/Modoc	2,675	0	0.000

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

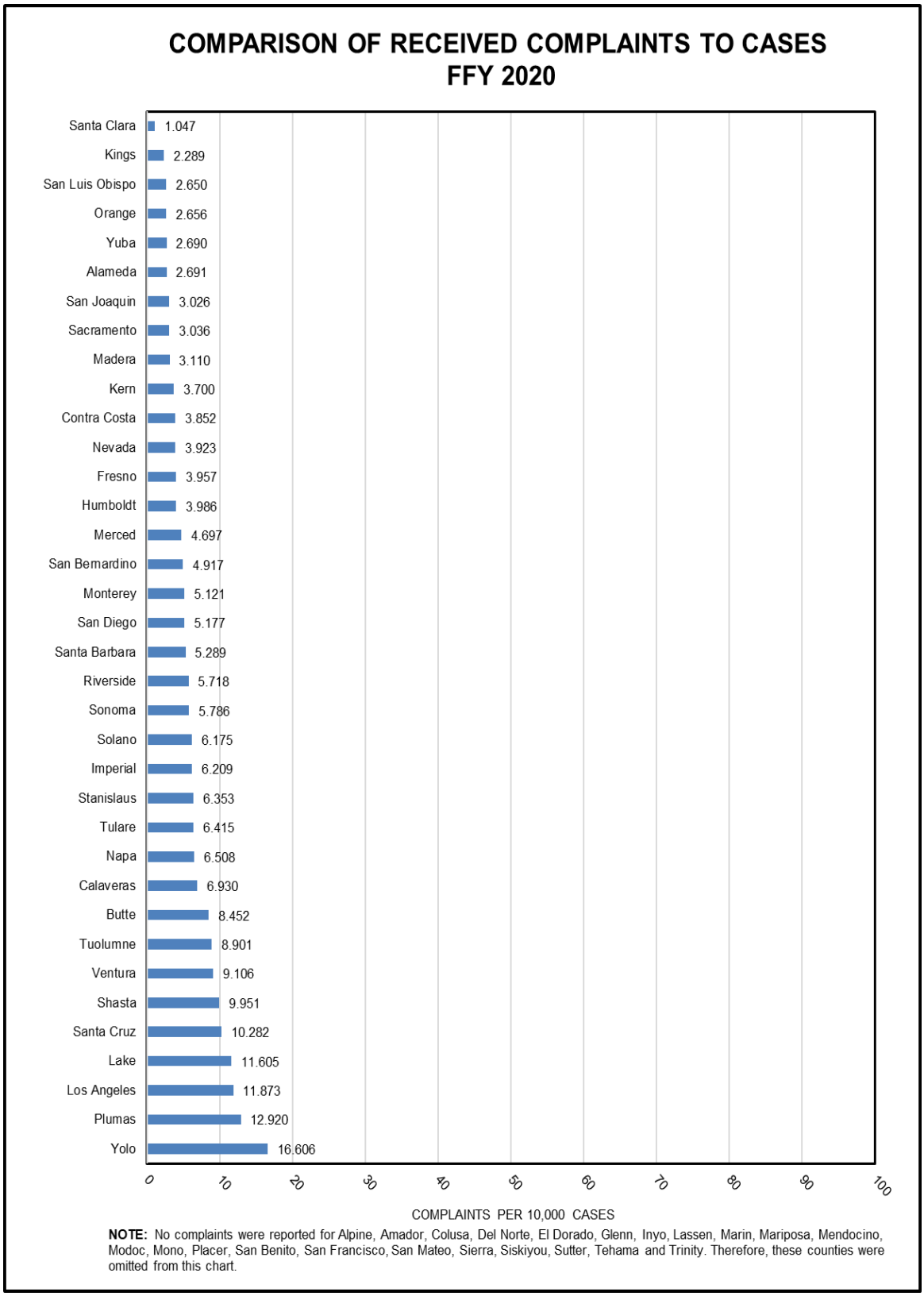
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2020

TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2016 - 2020

	FFY 2016	FFY 2017	FFY 2018	FFY 2019	FFY 2020	2019 - 2020 % Change	2016 - 2020 % Change
STATEWIDE	1,044	929	974	882	643	-27.1%	-38.4%
Alameda	25	24	24	9	8	-11.1	-68.0
Alpine	0	0	0	0	0	*	*
Amador	1	1	0	0	0	*	-100.0
Butte	5	10	11	5	8	60.0	60.0
Calaveras	0	0	1	1	1	0.0	*
Colusa	1	0	1	0	0	*	-100.0
Contra Costa	34	25	21	22	10	-54.5	-70.6
Del Norte	1	2	0	1	0	-100.0	-100.0
El Dorado	9	1	3	3	0	-100.0	-100.0
Fresno	35	33	29	28	23	-17.9	-34.3
Glenn	1	0	0	1	0	-100.0	-100.0
Humboldt	1	2	1	2	2	0.0	100.0
Imperial	9	8	12	10	6	-40.0	-33.3
Inyo	0	2	1	1	0	-100.0	*
Kern	26	18	27	29	19	-34.5	-26.9
Kings	0	1	1	5	2	-60.0	*
Lake	2	1	3	1	3	200.0	50.0
Lassen	1	0	3	0	0	*	-100.0
Los Angeles	442	392	423	366	270	-26.2	-38.9
Madera	1	2	2	2	2	0.0	100.0
Marin	1	1	3	2	0	-100.0	-100.0
Mariposa	0	0	0	2	0	-100.0	*
Mendocino	0	0	0	0	0	*	*
Merced	6	7	8	11	7	-36.4	16.7
Modoc	0	0	0	0	0	*	*
Mono	0	0	0	0	0	*	*
Monterey	8	6	7	4	7	75.0	-12.5
Napa	1	1	0	0	2	*	100.0
Nevada	2	0	1	3	1	-66.7	-50.0
Orange	22	41	43	42	16	-61.9	-27.3
Placer	1	0	1	0	0	*	-100.0
Plumas	0	0	0	0	1	*	*
Riverside	64	66	69	44	44	0.0	-31.3
Sacramento	62	27	39	35	21	-40.0	-66.1
San Benito	0	2	2	0	0	*	*
San Bernardino	84	87	76	72	48	-33.3	-42.9
San Diego	57	52	38	43	31	-27.9	-45.6
San Francisco	1	0	0	0	0	*	-100.0
San Joaquin	42	31	32	27	10	-63.0	-76.2
San Luis Obispo	2	3	4	2	1	-50.0	-50.0
San Mateo	0	0	0	0	0	*	*
Santa Barbara	14	6	4	5	6	20.0	-57.1
Santa Clara	1	4	5	0	3	*	200.0
Santa Cruz	8	7	10	12	5	-58.3	-37.5
Shasta	2	4	2	11	10	-9.1	400.0
Sierra	0	0	0	0	0	*	*
Siskiyou	0	2	1	1	0	-100.0	*
Solano	15	11	10	12	9	-25.0	-40.0
Sonoma	9	9	5	9	6	-33.3	-33.3
Stanislaus	13	15	22	11	16	45.5	23.1
Sutter	2	1	1	4	0	-100.0	-100.0
Tehama	4	0	0	1	0	-100.0	-100.0
Trinity	0	0	0	0	0	*	*
Tulare	15	8	13	18	14	-22.2	-6.7
Tuolumne	4	1	2	2	2	0.0	-50.0
Ventura	3	6	7	13	17	30.8	466.7
Yolo	6	3	4	5	11	120.0	83.3
Yuba	1	6	2	5	1	-80.0	0.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	5	2	3	3	3	0.0	-40.0
Humboldt/Trinity	n/a	2	1	2	2	0.0	n/a
Inyo/Mono	0	2	1	1	0	-100.0	*
Merced/Mariposa	n/a	7	8	13	7	-46.2	n/a
Santa Cruz/San Benito	8	9	12	12	5	-58.3	-37.5
Sierra/Nevada	2	0	1	3	1	-66.7	-50.0
Siskiyou/Modoc	0	2	1	1	0	-100.0	*

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016; therefore, prior data is not applicable (n/a).
* No complaints reported in a previous FFY period; therefore, a percent change cannot be calculated.


COMPARISON OF RECEIVED COMPLAINTS TO CASES
FFY 2020
Santa Clara 1.047
Kings 2.289
San Luis Obispo 2.650
Orange 2.656
Yuba 2.690
Alameda 2.691
San Joaquin 3.026
Sacramento 3.036
Madera 3.110
Kern 3.700
Contra Costa 3.852
Nevada 3.923
Fresno 3.957
Humboldt 3.986
Merced 4.697
San Bernardino 4.917
Monterey 5.121
San Diego 5.177
Santa Barbara 5.289
Riverside 5.718
Sonoma 5.786
Solano 6.175
Imperial 6.209
Stanislaus 6.353
Tulare 6.415
Napa 6.508
Calaveras 6.930
Butte 8.452
Tuolumne 8.901
Ventura 9.106
Shasta 9.951
Santa Cruz 10.282
Lake 11.605
Los Angeles 11.873
Plumas 12.920
Yolo 16.606
0
10
20
30
40
50
60
70
80
90
100
COMPLAINTS PER 10,000 CASES
NOTE: No complaints were reported for Alpine, Amador, Colusa, Del Norte, El Dorado, Glenn, Inyo, Lassen, Marin, Mariposa, Mendocino, Modoc, Mono, Placer, San Benito, San Francisco, San Mateo, Sierra, Siskiyou, Sutter, Tehama and Trinity. Therefore, these counties were omitted from this chart.

II. PROGRAM ADMINISTRATION

Description of Program Administration
DCSS is responsible for direct oversight, supervision, and funding of local child support agency (LCSA) operations to ensure an efficient and effective statewide child support program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of LCSAs operations greatly impacts the ability to accurately assess local agencies and statewide performance of the Child Support Program.

Program Administration Data
Family Code Section 17600(c)(4) requires DCSS to report various program fiscal and administrative data for LCSAs. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)
The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)
The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)
In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)
The indirect costs of the program (all overhead charges).

Total Costs of Program Administration
Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2014-15, 2015-16, 2016-17, 2017-18, 2018-19 and 2019-20. These costs and FTE staffing data by category are displayed on the Program Administration tables (see pages 62, 64, 66, 68, 70, and 72).

Total Program Costs by Funding Source
(in millions)

SFY	Federal Incentives	State General Fund[1]	Federal Participation	TOTAL
2014-15	$40.4	$234.8	$455.9	$731.1
2015-16	$41.1	$238.9	$463.8	$743.8
2016-17	$41.8	$244.0	$473.7	$759.5
2017-18	$42.9	$242.4	$470.4	$755.7
2018-19[2]	*$42.9*	*$246.9*	*$479.2*	*$769.0*
2019-20[2]	*$43.3*	*$257.5*	*$499.9*	*$800.7*

[1] Includes county general funds used to draw down federal financial participation.
[2] Estimated Incentives – Program Costs will be adjusted upon receipt of actual incentives.

The total statewide administrative cost for operation of all local child support agencies is displayed in the table above. The child support administrative costs are primarily funded by federal participation, federal incentives, and a State General Fund allocation pursuant to FC Section 17704(b)(2)(B)(i).

Additionally, the State General Fund column includes all state and county general fund monies used to draw down matching Federal Financial Participation. The Federal Participation column includes the Federal Financial Participation drawn by the state and county general fund. The Federal Incentives column represents the actual or estimated amount of Federal Incentive monies available to the Program based on the five federal performance measures. Estimated incentives are used until final numbers are provided by the Federal government.

Total Direct Program Costs
The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2014-15, 2015-16, 2016-17, 2017-18, 2018-19 and 2019-20. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost tables and reflect actual amounts reported by LCSAs (see pages 61, 63, 65, 67, 69, and 71).

The data presented for SFYs 2014-15, 2015-16, 2016-17, 2017-18, 2018-19, and 2019-20 is based on expenditure data reported on the CS 921 Local Child Support Agency IV-D Program Budget Display reports and the Budget and Expenditure Claiming Application (BECA). These budgeting tools are also used by DCSS to collect baseline information and to assist

with the preparation of annual allocations for the LCSAs. Data is reported annually by local agencies and represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures.

The data presented for SFY 2019-20 reflects actual expenditures reported in BECA. BECA was implemented at the commencement of SFY 2019-20 and is a new budget and expenditure reporting tool used by local agencies to report their expenditures monthly during the state fiscal year.

Total Full-Time Equivalent Employees
This data element identifies the actual FTE positions in LCSAs for SFYs 2014-15, 2015-16, 2016-17, 2017-18, 2018-19 and 2019-20, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff.

Other staff includes automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets. See tables on pages 62, 64, 66, 68, 70, and 72.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the Child Support Program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

For SFY 2019-20, the staff definitions were revised with the implementation of BECA. The most significant change is seen in the Other Staff category which now includes: Managers, Supervisors, Administrative staff, CSE Financial staff, Centralized Financial Worker, Temp Help (caseload activities only), Training and Performance Management, EDP staff, Contract staff (non-EDP), and Contract staff (EDP). See table on page 72.

The following are detailed functional definitions by job category.

Attorneys – Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to, court appearance, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here. This includes supervisors and managers.

Administrators – Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers above second level supervisors.

Caseworkers

- Caseworker – An individual, regardless of title or classification, who has direct contact with case participants in performing Title IV-D case functions and duties involving case intake, establishment, collections, and distribution of child support within the LCSA.

- All Other Casework Staff – Staff that aid caseworkers through the performance of a subset of duties listed in the caseworker definition, but not authorized to perform all duties in their classification.

Investigators – Staff that perform non-criminal investigation activities in direct support of casework (non-sworn peace officer duties).

Clerical – Clerical support includes local agency staff performing clerical duties such as filing and word processing. This includes administrative case work and attorney clerical support.

Other Staff – Administrative staff, Centralized Financial Worker, CSE Financial Worker, Contracted Personnel (Non-EDP/Non-EDP), Electronic Data Processing (EDP) staff, Managers, Supervisors, Temp Help, Training and Performance Management, and other staff which includes staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2014-15, 2015-16, 2016-17, 2017-18, 2018-19 and 2019-20. Indirect Cost tables reflect total indirect costs, as authorized in local budgets for the LCSAs, broken down by the countywide overhead costs.[13] Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid more than the actual expenses and the credit is used in subsequent years. See pages 61, 63, 65, 67, 69, and 71.

[13] Includes 2CFR, Part 200, Appendix V costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2014-15

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$724,128,242	$602,841,726	$8,708,345	$44,476,106	$10,324,033	$57,778,032	$8,774,659
Alameda	26,417,474	21,754,279	181,550	2,173,001	781,576	1,527,068	662,198
Ama/Alp/Cala/Tuol	4,788,537	4,095,492	59,610	204,899	600	427,936	0
Butte	6,893,603	5,731,418	254,952	205,389	25,847	675,997	174,768
Colusa	600,911	522,795	2,018	36,000	0	40,098	20,249
Contra Costa	18,648,264	16,091,032	112,881	288,145	0	2,156,206	31,741
Del Norte	1,602,771	1,260,154	86,315	74,129	0	182,173	41,639
El Dorado	4,607,689	3,808,565	20,513	248,393	0	530,218	120,880
Fresno	19,812,892	17,107,403	240,968	34,052	224,510	2,205,959	153,191
Glenn	710,836	655,740	7,115	0	709	47,272	40,400
Humboldt	4,070,940	3,410,567	13,538	346,087	57,229	243,519	51,712
Imperial	5,431,333	4,495,589	29,847	351,090	0	554,807	66,354
Inyo/Mono	999,233	884,546	4,919	30,576	0	79,192	(23,647)
Kern	20,440,694	15,873,035	117,698	2,198,704	0	2,251,257	152,984
Kings	3,767,895	3,153,463	24,990	222,031	0	367,411	104,656
Lake	2,280,120	1,945,023	26,940	97,464	0	210,693	56,284
Lassen	914,319	640,458	66,201	95,040	0	112,620	44,744
Los Angeles	161,753,427	143,449,092	1,651,096	11,973,233	4,597,719	82,287	(97,082)
Madera	2,724,377	2,270,853	48,366	79,744	0	325,414	102,318
Marin	3,613,062	2,805,357	64,362	430,441	13,473	299,429	209,908
Mariposa	622,409	514,457	2,880	52,450	0	52,622	53,331
Mendocino	2,352,897	2,119,779	0	48,127	0	184,991	84,473
Merced	8,190,067	7,028,539	116,149	299,403	0	745,976	168,402
Monterey	10,930,773	9,089,135	59,972	537,642	0	1,244,024	231,684
Napa	3,829,889	3,318,045	95,670	0	0	416,174	159,984
Orange	55,285,121	43,610,375	477,456	3,457,593	1,462,867	6,276,830	1,076,213
Placer	5,988,260	4,430,330	188,807	537,929	0	831,194	139,326
Plumas	621,437	534,720	8,460	0	0	78,257	(4,750)
Riverside	34,953,996	27,291,132	978,611	3,145,665	0	3,538,588	123,500
Sacramento	32,157,358	25,171,274	532,902	2,614,869	1,182,435	2,655,878	32,032
San Bernardino	39,115,468	31,412,806	799,469	2,952,861	322,434	3,627,898	645,769
San Diego	47,836,630	39,178,431	427,998	1,349,647	0	6,880,554	1,332,769
San Francisco	12,764,064	10,139,841	84,024	1,277,093	0	1,263,106	0
San Joaquin	14,860,248	12,170,838	179,558	267,218	0	2,242,634	197,456
San Luis Obispo	4,324,294	3,337,232	253,141	311,349	30,187	392,385	47,043
San Mateo	10,902,571	9,466,390	74,103	476,309	0	885,769	122,097
Santa Barbara	9,218,167	7,579,201	89,183	460,766	0	1,089,017	187,833
Santa Clara	36,421,384	31,161,390	234,485	2,240,211	285,990	2,499,308	591,572
Santa Cruz/San Benito	7,993,185	7,030,065	5,510	325,800	67,346	564,464	330,576
Shasta	7,201,423	5,357,003	44,683	1,014,821	58,867	726,049	160,595
Sierra/Nevada	2,265,587	1,758,182	4,202	899	0	502,304	108,490
Siskiyou/Modoc	2,100,281	1,757,136	9,832	143,019	0	190,294	56,287
Solano	11,661,625	10,212,563	67,100	545,386	0	836,576	255,489
Sonoma	11,632,150	9,250,821	57,518	574,072	0	1,749,739	181,286
Stanislaus	14,025,662	11,117,880	121,250	154,961	508,452	2,123,119	30,581
Sutter	2,652,163	2,386,425	25,812	84,581	38,255	117,090	117,792
Tehama	1,735,002	1,540,518	37,261	48,000	0	109,223	33,611
Trinity	532,749	481,440	1,313	17,307	0	32,689	26,426
Tulare	12,612,381	9,545,561	421,486	932,299	104,137	1,608,898	(14,968)
Ventura	20,232,385	17,589,812	210,817	787,142	484,696	1,159,918	324,058
Yolo	5,827,559	4,750,171	65,564	320,559	76,704	614,561	27,980
Yuba	3,202,680	2,555,373	19,250	409,710	0	218,347	34,425

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2014-15

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$731,110,550	$496,258,345	$234,852,205	6,757.4	351.2	123.9	4,225.8	22.9	867.7	1,165.9
Alameda	28,235,041	19,165,193	9,069,848	213.5	8.0	2.0	132.8	0.0	3.0	67.7
Ama/Alp/Cala/Tuol	4,756,841	3,228,817	1,528,024	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,882,144	4,671,416	2,210,728	89.5	4.0	4.0	28.0	3.5	12.0	38.0
Colusa	665,571	451,772	213,799	4.5	0.5	1.0	2.0	0.0	1.0	0.0
Contra Costa	18,673,021	12,674,749	5,998,272	151.0	6.0	3.0	122.0	0.0	3.0	17.0
Del Norte	1,646,298	1,117,463	528,835	22.5	0.0	2.0	11.0	0.0	5.0	4.5
El Dorado	4,690,780	3,183,976	1,506,804	46.9	2.5	3.3	24.8	2.0	8.0	6.3
Fresno	19,799,396	13,439,302	6,360,094	222.2	9.0	6.0	125.7	0.0	41.0	40.5
Glenn	745,373	505,939	239,434	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,100,761	2,783,487	1,317,274	44.4	2.8	1.8	23.9	0.0	12.0	3.9
Imperial	5,497,848	3,731,793	1,766,055	61.0	3.0	4.0	47.0	0.0	2.0	5.0
Inyo/Mono	1,002,990	680,803	322,187	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	20,553,060	13,950,869	6,602,191	172.5	9.0	2.0	107.3	2.0	12.6	39.6
Kings	3,865,786	2,623,992	1,241,794	54.0	3.0	2.0	31.5	1.0	7.0	9.5
Lake	2,320,276	1,574,941	745,335	27.0	1.0	2.3	14.1	0.5	3.0	6.1
Lassen	888,802	603,295	285,507	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	161,648,907	109,722,967	51,925,940	1,498.0	86.0	11.0	961.0	0.0	249.0	191.0
Madera	2,779,778	1,886,839	892,939	38.5	1.5	1.0	30.0	0.0	2.0	4.0
Marin	3,719,504	2,524,700	1,194,804	24.7	3.0	1.4	8.6	0.0	5.0	6.7
Mariposa	678,414	460,489	217,925	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,430,776	1,649,946	780,830	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,350,081	5,667,812	2,682,269	80.5	3.0	2.5	56.5	1.0	6.0	11.5
Monterey	11,222,952	7,617,841	3,605,111	104.0	4.0	2.0	67.0	0.0	10.0	21.0
Napa	4,023,506	2,731,049	1,292,457	30.5	2.0	1.0	18.6	0.0	5.1	3.8
Orange	56,253,470	38,183,355	18,070,115	526.0	29.0	6.0	252.3	0.0	96.0	142.7
Placer	6,153,297	4,176,694	1,976,603	41.5	3.5	2.5	22.0	0.5	2.0	11.0
Plumas	621,850	422,095	199,755	7.4	0.0	1.5	3.2	0.0	2.0	0.7
Riverside	35,393,908	24,024,441	11,369,467	308.2	17.0	7.0	183.0	4.2	65.0	32.0
Sacramento	32,189,184	21,849,160	10,340,024	279.5	13.0	3.0	177.0	1.0	39.5	46.0
San Bernardino	39,726,683	26,965,413	12,761,270	400.9	16.0	5.0	297.3	0.0	29.0	53.6
San Diego	48,025,245	32,598,256	15,426,989	474.9	32.0	5.9	296.0	0.0	75.0	66.0
San Francisco	12,764,068	8,663,909	4,100,159	80.0	5.0	1.0	55.4	0.0	7.5	11.1
San Joaquin	14,676,221	9,961,827	4,714,394	152.1	7.0	1.6	99.6	0.0	16.0	27.9
San Luis Obispo	4,368,921	2,965,507	1,403,414	35.3	0.0	2.0	22.3	0.0	1.0	10.0
San Mateo	11,039,056	7,493,017	3,546,039	79.0	5.0	1.0	55.0	0.0	5.0	13.0
Santa Barbara	9,398,122	6,379,195	3,018,927	77.4	3.0	4.0	40.7	3.1	8.3	18.3
Santa Clara	36,506,749	24,779,808	11,726,941	275.0	14.0	2.0	197.0	1.0	18.0	43.0
Santa Cruz/San Benito	8,588,846	5,829,880	2,758,966	68.0	4.0	1.9	42.2	0.0	5.4	14.5
Shasta	7,162,906	4,861,990	2,300,916	75.5	4.0	1.9	34.5	0.0	14.0	21.1
Sierra/Nevada	2,345,639	1,592,157	753,482	18.0	1.1	0.8	9.9	0.0	2.0	4.2
Siskiyou/Modoc	2,145,582	1,456,364	689,218	22.0	2.0	1.0	13.0	0.0	3.7	2.3
Solano	11,934,452	8,100,788	3,833,664	101.8	6.0	2.0	81.0	0.0	7.0	5.8
Sonoma	11,305,835	7,674,099	3,631,736	85.5	4.0	2.0	54.5	0.0	15.0	10.0
Stanislaus	14,070,619	9,550,761	4,519,858	147.9	6.0	3.5	108.7	0.0	11.0	18.7
Sutter	2,765,869	1,877,398	888,471	28.0	2.0	2.0	17.0	0.0	3.0	4.0
Tehama	1,789,655	1,214,770	574,885	23.0	1.0	1.0	17.0	0.0	2.0	2.0
Trinity	560,308	380,322	179,986	6.0	0.5	0.5	3.9	0.0	0.0	1.1
Tulare	12,521,835	8,499,488	4,022,347	161.1	8.3	1.0	102.5	3.1	22.2	24.0
Ventura	20,553,695	13,951,300	6,602,395	191.0	8.9	3.5	95.0	0.0	10.9	72.7
Yolo	5,843,026	3,966,090	1,876,936	54.0	3.0	1.0	32.0	0.0	2.0	16.0
Yuba	3,227,603	2,190,811	1,036,792	31.0	2.0	1.5	15.0	0.0	7.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2015-16

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$731,601,979	$603,675,288	$7,614,645	$45,049,352	$11,147,641	$64,115,053	$11,725,399
Alameda	26,214,044	20,861,484	213,514	2,237,615	1,306,315	1,595,116	603,908
Ama/Alp/Cala/Tuol	4,858,772	4,149,145	70,615	206,563	600	431,849	0
Butte	7,046,570	5,948,719	5,546	205,480	276,546	610,279	135,984
Colusa	546,223	474,567	1,987	37,440	0	32,229	31,004
Contra Costa	18,540,851	15,923,892	327,002	261,934	0	2,028,023	63,151
Del Norte	1,741,088	1,399,443	81,507	74,079	0	186,059	46,206
El Dorado	4,620,502	3,820,089	13,899	253,296	0	533,218	298,116
Fresno	21,395,210	18,467,635	284,666	33,986	238,128	2,370,795	196,050
Glenn	694,273	624,146	7,238	0	0	62,889	28,490
Humboldt	4,120,046	3,481,874	7,411	339,794	68,090	222,877	76,509
Imperial	5,537,335	4,576,340	28,963	353,899	0	578,133	143,590
Inyo/Mono	1,033,618	900,227	4,769	30,940	0	97,682	77,193
Kern	20,729,259	16,340,048	168,599	2,217,324	0	2,003,288	221,258
Kings	3,890,655	3,269,690	37,856	272,975	0	310,134	133,020
Lake	2,525,154	2,123,365	16,446	99,464	12,795	273,084	55,315
Lassen	920,338	610,194	71,346	99,360	0	139,438	24,436
Los Angeles	173,362,060	147,164,043	1,595,841	12,069,917	4,757,304	7,774,955	1,660,892
Madera	2,799,729	2,274,053	47,426	80,262	0	397,988	67,196
Marin	3,597,085	2,742,059	35,493	336,072	9,520	473,941	336,115
Mariposa	610,650	506,446	0	52,450	0	51,754	43,675
Mendocino	2,455,923	2,240,938	0	50,512	0	164,473	81,424
Merced	8,730,637	7,372,937	134,510	299,403	0	923,787	167,131
Monterey	10,692,644	8,808,942	36,264	537,187	0	1,310,251	303,746
Napa	3,820,993	3,311,419	94,671	0	0	414,903	159,000
Orange	54,801,309	43,296,440	365,615	3,542,891	1,492,659	6,103,704	829,806
Placer	6,016,463	4,754,389	168,352	545,132	0	548,590	259,581
Plumas	626,721	576,783	5,518	0	0	44,420	29,238
Riverside	34,230,036	26,871,008	517,520	2,645,350	0	4,196,158	231,401
Sacramento	31,559,931	24,655,356	553,991	2,679,972	1,130,939	2,539,673	244,647
San Bernardino	38,926,706	31,042,450	603,776	3,089,402	309,823	3,881,255	731,039
San Diego	44,228,808	38,073,807	367,354	1,822,436	0	3,965,211	1,374,161
San Francisco	12,564,501	9,925,301	83,751	1,548,764	0	1,006,685	0
San Joaquin	13,905,932	11,639,336	129,504	268,978	0	1,868,114	383,401
San Luis Obispo	4,169,729	3,175,692	299,346	304,066	0	390,625	62,893
San Mateo	10,610,679	9,067,340	77,057	520,882	0	945,400	263,633
Santa Barbara	9,455,376	7,868,403	81,182	465,958	0	1,039,833	204,603
Santa Clara	35,857,386	29,687,988	156,764	2,177,701	360,596	3,474,337	432,327
Santa Cruz/San Benito	8,291,394	7,298,666	60,151	308,000	0	624,577	320,851
Shasta	7,042,894	5,140,969	42,370	1,053,005	88,428	718,122	102,866
Sierra/Nevada	2,207,917	1,729,499	2,128	0	0	476,290	124,744
Siskiyou/Modoc	1,914,974	1,593,002	9,540	144,181	0	168,251	(32,363)
Solano	11,504,322	10,064,558	62,189	464,420	0	913,155	247,883
Sonoma	11,710,174	9,233,387	55,613	602,539	0	1,818,635	199,790
Stanislaus	14,589,350	11,596,367	129,381	161,736	425,420	2,276,446	2,986
Sutter	2,783,452	2,454,482	28,066	82,603	41,412	176,889	111,172
Tehama	1,752,027	1,559,202	36,479	49,200	487	106,659	39,712
Trinity	467,981	409,720	2,713	17,307	1,596	36,645	10,189
Tulare	12,747,970	9,701,607	222,974	956,230	102,213	1,764,946	59,794
Ventura	20,502,319	17,810,845	188,875	810,930	442,720	1,248,949	346,776
Yolo	5,607,930	4,736,421	58,550	218,916	82,050	511,993	163,014
Yuba	3,042,039	2,320,575	20,317	418,801	0	282,346	27,846

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2015-16

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$743,772,820	$504,852,864	$238,919,956	6,570.8	339.7	126.8	4,054.1	14.3	786.5	1,249.4
Alameda	26,598,690	18,054,471	8,544,219	215.8	9.0	1.0	135.0	0.0	3.0	67.8
Ama/Alp/Cala/Tuol	4,834,830	3,281,752	1,553,078	44.6	2.0	1.0	37.5	0.0	0.0	4.1
Butte	7,347,650	4,987,386	2,360,264	99.8	4.0	3.0	36.0	0.0	11.0	45.8
Colusa	597,089	405,288	191,801	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,610,690	12,632,433	5,978,257	148.1	6.0	3.0	121.0	0.0	3.0	15.1
Del Norte	1,751,294	1,188,731	562,563	24.0	0.5	2.0	14.0	0.0	3.0	4.5
El Dorado	4,911,976	3,334,116	1,577,860	42.9	2.5	3.2	23.8	2.0	5.0	6.4
Fresno	21,510,140	14,600,501	6,909,639	214.1	9.0	6.0	121.6	0.0	39.0	38.5
Glenn	722,587	490,473	232,114	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt	4,210,239	2,857,796	1,352,443	44.4	3.0	1.8	25.7	0.0	10.0	3.9
Imperial	5,641,353	3,829,198	1,812,155	63.0	3.0	4.0	48.0	0.0	2.0	6.0
Inyo/Mono	1,101,359	747,573	353,786	10.0	1.5	0.5	6.5	0.0	0.0	1.5
Kern	20,950,517	14,220,644	6,729,873	174.3	9.0	1.0	109.7	2.0	14.3	38.3
Kings	4,017,780	2,727,160	1,290,620	53.0	3.0	2.0	33.6	0.0	5.0	9.4
Lake	2,580,752	1,751,745	829,007	29.0	1.0	2.3	15.9	0.0	3.0	6.8
Lassen	970,890	659,014	311,876	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	175,022,955	118,800,846	56,222,109	1,475.0	85.0	15.0	944.0	0.0	235.0	196.0
Madera	2,908,490	1,974,204	934,286	34.0	1.0	1.0	28.0	0.0	2.0	2.0
Marin	3,929,603	2,667,308	1,262,295	24.5	3.0	1.4	8.6	0.0	5.0	6.5
Mariposa	661,949	449,313	212,636	6.5	0.0	1.0	3.0	0.0	1.0	1.5
Mendocino	2,549,714	1,730,677	819,037	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,691,575	5,899,606	2,791,969	72.5	4.0	2.6	47.4	1.0	6.0	11.5
Monterey	11,011,283	7,474,161	3,537,122	95.0	4.0	1.0	64.0	0.0	7.0	19.0
Napa	3,990,591	2,708,705	1,281,886	28.5	2.0	1.0	16.6	0.0	5.1	3.8
Orange	55,489,975	37,665,093	17,824,882	504.8	29.3	5.0	242.0	0.0	86.0	142.5
Placer	6,112,141	4,148,756	1,963,385	45.5	3.5	2.5	25.0	0.5	3.0	11.0
Plumas	654,446	444,220	210,226	7.4	0.0	1.5	3.4	0.0	2.0	0.5
Riverside	34,227,186	23,232,488	10,994,698	290.7	15.0	7.0	166.0	2.7	68.0	32.0
Sacramento	31,812,741	21,593,628	10,219,113	273.0	13.0	4.0	173.5	1.0	40.5	41.0
San Bernardino	39,610,358	26,886,439	12,723,919	398.0	15.0	4.0	225.0	0.0	22.0	132.0
San Diego	48,072,051	32,630,007	15,442,044	450.0	32.0	5.9	282.0	0.0	54.0	76.1
San Francisco	12,562,267	8,526,927	4,035,340	77.5	3.0	1.0	59.6	0.0	4.0	9.9
San Joaquin	14,277,685	9,691,306	4,586,379	143.8	7.0	3.0	94.3	0.0	16.1	23.4
San Luis Obispo	4,228,655	2,870,297	1,358,358	32.0	0.0	3.0	21.0	0.0	0.0	8.0
San Mateo	10,630,010	7,215,363	3,414,647	71.7	4.0	1.0	51.0	0.0	4.0	11.7
Santa Barbara	9,651,359	6,551,081	3,100,278	75.2	3.0	4.0	40.0	3.1	7.8	17.3
Santa Clara	36,871,962	25,027,690	11,844,272	250.0	13.0	2.0	174.0	1.0	17.0	43.0
Santa Cruz/San Benito	8,106,275	5,502,320	2,603,955	72.0	4.0	1.9	46.4	0.0	5.6	14.1
Shasta	7,071,768	4,800,125	2,271,643	73.5	4.0	1.9	34.5	0.0	14.0	19.1
Sierra/Nevada	2,333,758	1,584,092	749,666	18.0	1.1	0.8	11.9	0.0	0.0	4.2
Siskiyou/Modoc	1,862,532	1,264,236	598,296	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	11,769,543	7,988,847	3,780,696	97.8	5.0	2.0	78.0	0.0	7.0	5.8
Sonoma	11,848,220	8,042,251	3,805,969	85.5	4.0	2.0	54.5	0.0	14.0	11.0
Stanislaus	14,001,552	9,503,875	4,497,677	149.9	5.0	3.5	115.1	0.0	8.0	18.3
Sutter	2,888,304	1,960,503	927,801	31.0	1.0	2.0	19.1	0.0	4.0	4.9
Tehama	1,786,560	1,212,669	573,891	22.0	1.0	1.0	16.3	0.0	1.0	2.7
Trinity	477,710	324,257	153,453	5.0	0.0	0.0	3.9	0.0	0.0	1.1
Tulare	12,753,155	8,656,497	4,096,658	149.0	5.9	2.5	96.5	1.0	21.2	21.9
Ventura	20,786,337	14,109,203	6,677,134	186.0	8.9	4.0	82.7	0.0	8.9	81.5
Yolo	5,707,971	3,874,416	1,833,555	50.5	3.0	1.0	30.0	0.0	1.0	15.5
Yuba	3,054,303	2,073,178	981,125	30.0	2.0	1.5	15.0	0.0	6.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2016-17

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$744,217,231	$609,669,790	$6,501,975	$47,246,038	$10,666,410	$70,133,018	$11,185,924
Alameda	27,856,973	22,826,995	178,734	2,283,543	940,273	1,627,428	702,636
Ama/Alp/Cala/Tuol	4,828,791	4,185,348	47,993	208,209	600	386,641	0
Butte	7,252,904	6,183,228	4,284	213,220	224,630	627,542	318,598
Colusa	510,436	467,267	1,009	27,660	0	14,500	30,642
Contra Costa	18,569,676	15,974,536	317,110	300,323	0	1,977,707	63,481
Del Norte	1,707,753	1,414,420	61,725	74,144	0	157,464	51,600
El Dorado	4,576,820	3,752,996	27,926	281,900	0	513,998	207,961
Fresno	21,421,199	18,328,632	270,792	37,721	303,135	2,480,919	223,469
Glenn	692,576	623,398	6,199	0	0	62,979	25,977
Humboldt/Trinity	4,272,984	3,599,445	10,778	371,978	78,708	212,075	93,147
Imperial	5,347,288	4,446,766	24,557	393,269	0	482,696	110,888
Inyo/Mono	1,015,524	892,322	5,290	27,799	4,655	85,458	90,262
Kern	21,149,484	16,421,274	184,345	2,314,580	0	2,229,285	303,123
Kings	3,981,497	3,316,502	36,286	303,988	168,430	156,291	163,235
Lake	2,184,570	1,764,890	12,523	120,000	38,236	248,921	44,175
Lassen	855,642	553,441	58,538	78,660	0	165,003	22,472
Los Angeles	178,683,079	148,751,051	1,620,013	14,637,045	4,407,554	9,267,416	1,400,224
Madera	3,108,842	2,568,937	35,439	80,262	0	424,204	63,772
Marin	3,332,481	2,741,388	33,965	254,667	0	302,461	289,225
Mendocino	2,304,216	2,114,797	58,407	0	0	131,012	104,904
Merced/Mariposa	8,501,525	7,295,011	97,814	381,708	0	726,992	219,711
Monterey	10,725,802	9,007,948	35,549	506,900	0	1,175,405	144,162
Napa	4,028,002	3,457,833	79,244	0	0	490,925	182,769
Orange	56,336,355	45,755,153	347,691	3,202,063	1,464,285	5,567,163	680,991
Placer	6,249,108	4,988,148	130,320	284,182	118,114	728,344	84,983
Plumas	617,357	546,546	8,115	0	0	62,696	48,885
Riverside	35,509,360	25,854,143	26,831	2,695,874	0	6,932,512	199,530
Sacramento	32,595,484	25,862,052	275,830	2,984,914	1,152,361	2,320,327	187,152
San Bernardino	39,685,625	31,307,805	683,958	3,090,077	287,483	4,316,302	379,428
San Diego	46,343,688	37,175,275	294,519	1,874,719	0	6,999,175	1,376,029
San Francisco	12,639,208	9,975,259	68,805	1,088,027	0	1,507,117	0
San Joaquin	14,864,113	12,476,493	145,115	268,978	0	1,973,527	295,059
San Luis Obispo	3,962,415	3,043,307	208,738	313,038	0	397,332	81,823
San Mateo	10,522,391	9,057,123	73,430	529,294	0	862,544	394,148
Santa Barbara	9,234,275	7,719,747	65,175	473,056	0	976,297	154,896
Santa Clara	33,888,332	27,975,253	100,942	2,135,122	379,255	3,297,760	527,928
Santa Cruz/San Benito	7,901,141	7,104,484	48,673	308,000	0	439,984	315,078
Shasta	7,116,927	5,144,906	37,707	1,059,389	78,828	796,097	105,746
Sierra/Nevada	2,280,916	1,859,766	3,361	0	0	417,789	234,150
Siskiyou/Modoc	1,962,882	1,639,920	7,536	144,592	0	170,834	12,694
Solano	12,086,015	10,490,489	57,126	516,707	0	1,021,693	245,834
Sonoma	12,342,502	10,146,690	48,967	631,005	0	1,515,840	144,771
Stanislaus	14,438,424	11,555,591	105,864	145,949	443,499	2,187,521	(15,596)
Sutter	2,798,861	2,508,772	26,545	84,005	30,540	148,999	129,115
Tehama	1,801,201	1,615,353	31,145	51,500	461	102,742	29,401
Tulare	12,925,565	10,170,665	234,136	975,848	86,867	1,458,049	138,336
Ventura	20,464,189	17,946,736	190,982	843,838	387,757	1,094,876	232,730
Yolo	5,594,914	4,667,628	55,659	220,166	70,739	580,722	179,152
Yuba	3,147,919	2,394,061	16,285	428,119	0	309,454	167,228

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2016-17

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$759,466,875	$515,456,672	$244,010,203	6,353.7	346.8	127.7	3,915.3	15.3	746.1	1,202.5
Alameda	28,464,888	19,319,363	9,145,525	201.8	9.0	3.0	139.0	0.0	3.0	47.8
Ama/Alp/Cala/Tuol	4,825,494	3,275,104	1,550,390	42.7	2.0	1.5	35.2	0.0	0.0	4.0
Butte	7,543,190	5,119,628	2,423,562	101.0	3.0	4.0	35.5	0.0	11.0	47.5
Colusa	601,165	408,016	193,149	5.0	0.0	1.0	4.0	0.0	0.0	0.0
Contra Costa	18,633,157	12,646,483	5,986,674	138.1	6.0	3.0	114.0	0.0	3.0	12.1
Del Norte	1,763,297	1,196,765	566,532	22.0	1.0	2.0	12.0	0.0	5.0	2.0
El Dorado	4,774,725	3,240,647	1,534,078	42.0	2.0	2.7	23.4	2.0	6.0	5.9
Fresno	21,513,394	14,601,325	6,912,069	219.2	8.0	6.0	126.6	0.0	38.0	40.6
Glenn	718,056	487,351	230,705	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,361,766	2,960,368	1,401,398	45.4	2.0	1.8	36.0	0.0	1.0	4.6
Imperial	5,532,003	3,754,618	1,777,385	57.0	6.0	4.0	43.0	0.0	2.0	2.0
Inyo/Mono	1,111,804	754,591	357,213	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	21,452,605	14,560,067	6,892,538	184.4	10.0	2.0	114.3	2.0	9.0	47.1
Kings	4,142,490	2,811,543	1,330,947	47.9	2.0	2.0	28.6	0.0	6.0	9.3
Lake	2,225,383	1,510,386	714,997	24.0	1.0	2.3	12.7	0.0	3.0	5.0
Lassen	873,394	592,780	280,614	9.5	0.5	1.0	6.0	0.0	1.0	1.0
Los Angeles	180,083,305	122,224,081	57,859,224	1,474.0	95.0	14.0	933.0	0.0	235.0	197.0
Madera	3,217,020	2,183,419	1,033,601	33.0	1.0	2.0	26.0	0.0	2.0	2.0
Marin	3,616,174	2,454,328	1,161,846	24.0	2.9	1.3	9.1	0.0	5.0	5.7
Mendocino	2,447,852	1,661,378	786,474	29.0	1.5	1.0	20.0	0.0	2.0	4.5
Merced/Mariposa	8,919,556	6,053,779	2,865,777	81.5	4.0	2.6	55.0	1.0	7.0	11.9
Monterey	10,969,167	7,444,868	3,524,299	95.0	4.0	1.0	63.0	0.0	7.0	20.0
Napa	4,223,888	2,866,789	1,357,099	29.5	2.0	1.0	18.3	0.0	3.9	4.3
Orange	56,815,196	38,560,960	18,254,236	487.8	28.0	5.0	242.9	0.0	86.5	125.4
Placer	6,321,200	4,290,253	2,030,947	44.5	2.5	2.5	26.0	0.5	2.0	11.0
Plumas	663,475	450,306	213,169	6.4	0.0	1.5	3.4	0.0	1.0	0.5
Riverside	35,555,523	24,131,838	11,423,685	255.7	14.0	7.0	158.0	2.7	48.0	26.0
Sacramento	33,212,504	22,541,611	10,670,893	281.0	13.0	4.0	177.5	2.0	40.5	44.0
San Bernardino	39,941,104	27,108,369	12,832,735	395.1	16.0	5.0	204.0	0.0	23.0	147.1
San Diego	51,189,521	34,742,766	16,446,755	380.3	31.0	4.3	231.0	0.0	51.0	63.0
San Francisco	12,639,209	8,578,339	4,060,870	76.5	5.0	0.5	53.2	0.0	7.7	10.1
San Joaquin	15,090,994	10,242,387	4,848,607	135.8	9.0	1.5	84.4	0.0	16.0	24.9
San Luis Obispo	4,038,123	2,740,709	1,297,414	34.0	0.0	3.0	23.0	0.0	0.0	8.0
San Mateo	11,345,803	7,700,494	3,645,309	73.2	4.0	1.0	51.0	0.0	4.0	13.2
Santa Barbara	9,378,782	6,365,460	3,013,322	74.2	3.0	4.8	37.5	3.1	7.8	18.0
Santa Clara	34,559,959	23,456,140	11,103,819	233.0	8.0	3.0	172.0	1.0	15.0	34.0
Santa Cruz/San Benito	8,153,513	5,533,859	2,619,654	63.8	4.0	2.1	42.7	0.0	4.0	11.0
Shasta	7,120,836	4,832,972	2,287,864	73.5	3.0	1.9	35.5	0.0	12.0	21.1
Sierra/Nevada	2,536,357	1,721,447	814,910	17.0	1.1	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	1,975,417	1,340,732	634,685	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	12,166,016	8,257,179	3,908,837	96.0	6.0	2.0	76.5	0.0	5.5	6.0
Sonoma	12,177,106	8,264,706	3,912,400	83.5	4.0	2.0	53.5	0.0	15.0	9.0
Stanislaus	15,013,612	10,189,867	4,823,745	145.9	6.0	3.5	116.8	0.0	8.0	11.6
Sutter	2,921,773	1,983,032	938,741	27.0	1.0	2.0	17.1	0.0	2.0	4.9
Tehama	1,827,212	1,240,144	587,068	22.0	1.0	1.0	16.7	0.0	1.0	2.3
Tulare	12,999,520	8,822,886	4,176,634	149.0	6.9	2.5	92.5	1.0	23.2	22.9
Ventura	20,712,822	14,057,970	6,654,852	183.5	8.9	3.0	74.2	0.0	10.0	87.4
Yolo	5,805,301	3,940,108	1,865,193	45.0	3.0	1.0	24.0	0.0	5.0	12.0
Yuba	3,292,224	2,234,461	1,057,763	28.0	2.0	1.3	13.0	0.0	6.0	5.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2017-18

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$755,746,238	$623,762,479	$5,893,586	$44,722,273	$11,831,469	$69,536,431	$14,697,940
Alameda	26,068,731	21,214,611	171,071	2,351,026	642,687	1,689,336	625,343
Ama/Alp/Cala/Tuol	4,934,510	4,275,816	67,471	209,440	600	381,183	0
Butte	7,614,316	6,599,504	19,454	217,225	2,528	775,605	291,249
Colusa	532,697	473,872	1,100	36,720	0	21,005	49,887
Contra Costa	18,108,824	15,976,350	242,324	152,841	0	1,737,309	366,572
Del Norte	1,800,655	1,488,661	54,090	74,584	0	183,320	93,932
El Dorado	4,740,669	4,020,226	10,232	267,802	0	442,409	130,257
Fresno	21,513,717	18,386,584	244,368	36,370	373,938	2,472,457	267,969
Glenn	719,074	653,944	6,856	27,558	0	30,716	23,589
Humboldt/Trinity	4,449,592	3,637,157	17,722	383,962	90,468	320,283	67,461
Imperial	5,109,076	4,166,474	26,064	337,661	0	578,877	89,226
Inyo/Mono	969,718	742,955	4,185	33,334	0	189,244	46,910
Kern	20,599,330	15,950,824	184,417	2,363,404	0	2,100,685	552,514
Kings	3,962,062	3,308,253	36,163	313,603	142,510	161,533	122,313
Lake	2,237,804	1,814,030	18,217	120,000	41,806	243,751	57,994
Lassen	806,854	618,748	28,036	40,858	0	119,212	47,430
Los Angeles	180,349,139	153,507,462	1,419,764	10,990,617	6,855,537	7,575,759	3,895,140
Madera	2,832,115	2,337,867	28,680	46,394	0	419,174	135,980
Marin	3,562,172	2,879,021	23,383	280,609	0	379,159	230,131
Mendocino	2,436,399	2,028,860	41,800	0	0	365,739	143,927
Merced/Mariposa	8,870,673	7,557,895	98,565	427,370	0	786,843	232,279
Monterey	10,229,764	8,658,041	23,529	511,499	0	1,036,695	82,075
Napa	3,950,033	3,440,374	52,827	0	0	456,832	157,966
Orange	55,598,967	44,649,246	360,239	3,233,295	1,436,994	5,919,193	349,857
Placer	6,349,373	5,293,259	152,652	174,062	0	729,400	25,849
Plumas	659,318	578,993	7,328	0	0	72,997	15,692
Riverside	34,223,377	26,199,016	21,336	2,567,907	0	5,435,118	214,404
Sacramento	32,058,701	25,033,187	341,196	3,054,106	1,103,869	2,526,343	204,897
San Bernardino	39,614,027	31,139,432	620,782	3,140,516	184,188	4,529,109	424,393
San Diego	48,633,807	38,329,033	305,776	2,416,614	0	7,582,384	1,435,477
San Francisco	12,668,457	9,732,226	39,379	1,492,219	0	1,404,633	0
San Joaquin	14,615,545	12,461,798	113,334	265,179	0	1,775,234	476,034
San Luis Obispo	3,884,869	3,070,401	116,230	323,890	0	374,348	77,530
San Mateo	10,347,620	9,109,004	56,146	550,157	0	632,313	314,656
Santa Barbara	9,658,348	7,789,236	60,482	367,425	0	1,441,205	148,136
Santa Clara	33,009,278	27,457,615	83,940	2,307,832	0	3,159,891	880,786
Santa Cruz/San Benito	8,108,397	7,152,333	25,332	320,340	0	610,392	287,469
Shasta	7,467,761	5,408,359	29,829	1,130,379	81,290	817,904	198,375
Sierra/Nevada	12,860,920	12,493,415	2,188	0	0	365,317	143,010
Siskiyou/Modoc	1,966,668	1,621,309	9,868	145,584	0	189,907	106,831
Solano	12,104,718	10,351,842	69,115	532,504	0	1,151,257	338,386
Sonoma	12,192,418	10,020,772	44,389	642,385	0	1,484,872	239,681
Stanislaus	15,196,570	11,855,255	130,794	129,885	267,435	2,813,201	31,017
Sutter	2,716,305	2,469,775	21,020	85,796	18,226	121,488	154,091
Tehama	1,797,414	1,544,341	29,648	53,212	486	169,727	34,462
Tulare	13,787,391	10,583,982	232,854	1,028,047	96,346	1,846,162	179,907
Ventura	21,362,119	18,786,190	157,575	869,166	404,193	1,144,995	321,585
Yolo	5,315,953	4,473,578	9,973	231,226	86,457	514,719	99,016
Yuba	3,149,993	2,421,353	31,863	437,670	1,911	257,196	286,255

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2017-18

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$755,694,406	$513,356,217	$242,338,189	6,160.9	339.3	130.5	3,772.5	12.5	736.7	1,169.4
Alameda	26,908,568	18,279,453	8,629,115	180.8	7.0	3.0	104.6	0.0	12.0	54.2
Ama/Alp/Cala/Tuol	4,931,285	3,349,907	1,581,378	41.6	2.0	2.0	33.5	0.0	0.0	4.1
Butte	7,685,839	5,221,123	2,464,716	100.0	3.0	4.0	30.5	0.0	8.0	54.5
Colusa	670,983	455,810	215,173	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,475,396	12,550,655	5,924,741	130.9	6.0	4.0	108.0	0.0	3.0	9.9
Del Norte	1,858,045	1,262,202	595,843	21.5	0.5	2.0	13.0	0.0	5.0	1.0
El Dorado	4,836,634	3,285,609	1,551,025	40.0	2.0	2.7	22.6	2.0	6.0	4.7
Fresno	21,637,638	14,698,820	6,938,818	199.2	9.0	6.0	114.1	0.0	32.0	38.1
Glenn	740,209	502,837	237,372	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,530,304	3,077,513	1,452,791	43.3	2.0	2.0	31.9	0.0	1.0	6.4
Imperial	5,186,641	3,523,375	1,663,266	60.0	5.0	3.0	43.0	0.0	2.0	7.0
Inyo/Mono	1,037,478	704,777	332,701	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,151,845	14,368,812	6,783,033	176.6	8.2	1.0	111.5	2.0	11.3	42.6
Kings	4,079,966	2,771,591	1,308,375	45.1	2.0	2.0	26.7	0.0	6.0	8.4
Lake	2,271,685	1,543,195	728,490	25.0	1.0	2.3	12.6	0.0	3.0	6.1
Lassen	853,097	579,523	273,574	9.5	0.5	1.0	7.0	0.0	1.0	0.0
Los Angeles	184,244,275	125,160,307	59,083,968	1,429.0	96.0	13.0	900.0	0.0	227.0	193.0
Madera	2,975,196	2,021,102	954,094	31.0	1.0	1.0	24.0	0.0	3.0	2.0
Marin	3,696,493	2,511,091	1,185,402	27.9	6.8	1.2	9.5	0.0	5.0	5.4
Mendocino	2,552,743	1,734,122	818,621	24.8	1.1	2.0	14.9	0.2	2.2	4.4
Merced/Mariposa	8,963,154	6,088,825	2,874,329	79.5	4.0	2.6	52.7	1.0	7.0	12.2
Monterey	10,277,612	6,981,759	3,295,853	89.0	4.0	2.0	61.0	0.0	8.0	14.0
Napa	4,068,480	2,763,788	1,304,692	28.0	0.8	0.7	17.3	0.0	4.8	4.4
Orange	55,727,978	37,856,975	17,871,003	462.1	21.0	6.0	230.2	0.0	83.3	121.6
Placer	6,336,467	4,304,471	2,031,996	44.5	3.5	2.5	24.0	0.5	4.0	10.0
Plumas	670,766	455,663	215,103	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	34,030,329	23,117,388	10,912,941	262.2	10.5	8.0	164.0	0.7	51.0	28.0
Sacramento	31,690,757	21,528,077	10,162,680	278.6	10.1	4.0	183.0	2.0	40.5	39.0
San Bernardino	39,714,193	26,978,535	12,735,658	395.0	21.5	5.0	223.2	0.0	24.0	121.3
San Diego	48,069,993	32,654,774	15,415,219	386.2	30.0	5.0	227.0	0.0	51.0	73.2
San Francisco	12,836,626	8,720,141	4,116,485	68.5	4.0	0.5	48.9	0.0	7.0	8.1
San Joaquin	14,979,757	10,176,007	4,803,750	133.0	10.0	2.6	83.1	0.0	16.0	21.3
San Luis Obispo	3,951,198	2,684,117	1,267,081	34.0	3.0	3.0	21.0	0.0	0.0	7.0
San Mateo	11,211,581	7,616,220	3,595,361	71.7	4.0	1.0	49.0	0.0	4.0	13.7
Santa Barbara	9,781,990	6,645,074	3,136,916	70.2	3.0	3.8	37.4	3.1	6.8	16.1
Santa Clara	34,063,649	23,140,023	10,923,626	210.0	9.0	3.0	153.0	0.0	13.0	32.0
Santa Cruz/San Benito	8,290,113	5,631,616	2,658,497	57.8	4.0	2.0	38.8	0.0	4.0	9.0
Shasta	7,558,190	5,134,409	2,423,781	72.0	4.0	1.7	37.1	0.0	11.0	18.2
Sierra/Nevada	2,512,312	1,706,657	805,655	16.9	1.0	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	2,062,567	1,401,137	661,430	17.0	1.0	1.0	10.5	0.0	2.0	2.5
Solano	12,268,199	8,333,999	3,934,200	93.0	3.0	2.0	69.5	0.0	5.0	13.5
Sonoma	12,409,421	8,429,933	3,979,488	85.5	5.0	2.0	52.5	0.0	15.0	11.0
Stanislaus	14,749,268	10,019,432	4,729,836	142.3	6.0	3.5	113.3	0.0	7.0	12.5
Sutter	2,864,576	1,945,956	918,620	27.0	2.0	1.0	17.1	0.0	2.0	4.9
Tehama	1,827,384	1,241,373	586,011	20.0	1.0	1.0	14.9	0.0	1.0	2.1
Tulare	13,914,685	9,452,485	4,462,200	152.0	6.4	3.0	99.0	1.0	21.0	21.6
Ventura	21,698,365	14,740,073	6,958,292	179.2	7.9	4.0	72.0	0.0	7.8	87.5
Yolo	5,422,963	3,683,912	1,739,051	42.0	3.0	1.0	21.0	0.0	5.0	12.0
Yuba	3,417,513	2,321,575	1,095,938	29.0	2.0	1.3	15.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2018-19

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$758,118,560	$623,643,855	$4,253,504	$42,030,815	$11,273,820	$76,916,566	$15,107,923
Alameda	25,894,284	21,331,961	608,360	2,013,855	11,008	1,929,100	532,584
Ama/Alp/Cala/Tuol	4,846,919	4,047,109	0	216,886	2,948	579,976	0
Butte	8,109,619	6,938,620	0	263,341	0	907,658	304,260
Colusa	616,716	549,918	0	36,360	0	30,438	31,512
Contra Costa	18,261,882	16,350,907	0	54,000	0	1,856,975	230,552
Del Norte	1,867,503	1,551,213	51,587	80,882	25,273	158,548	90,173
El Dorado	4,451,873	3,727,102	11,693	334,623	0	378,455	272,727
Fresno	21,651,014	18,246,223	188,188	36,967	452,805	2,726,831	260,093
Glenn	906,499	673,766	7,209	0	0	225,524	24,892
Humboldt/Trinity	4,512,457	3,609,968	20,253	409,153	136,496	336,587	40,309
Imperial	5,557,950	4,522,967	0	340,992	0	693,991	98,937
Inyo/Mono	945,615	801,968	15,212	32,259	0	96,176	35,694
Kern	21,292,952	16,262,383	0	1,919,848	16,136	3,094,585	298,673
Kings	4,389,304	3,635,235	0	323,595	159,844	270,630	105,632
Lake	2,275,564	1,807,341	0	123,510	44,764	299,949	109,824
Lassen	927,238	614,820	97,824	32,640	0	181,954	29,668
Los Angeles	185,128,586	159,152,111	1,105,440	10,391,537	5,760,994	8,718,504	3,495,612
Madera	2,933,570	2,485,774	0	415	0	447,381	119,938
Marin	3,547,751	2,978,480	34,068	254,667	0	280,536	276,346
Mendocino	2,453,650	2,066,439	85,190	0	12,006	290,015	133,083
Merced/Mariposa	8,954,911	7,674,140	0	404,258	9,090	867,423	298,919
Monterey	9,850,652	8,619,029	0	343,787	0	887,836	282,269
Napa	4,113,516	3,609,737	53,352	0	2,310	448,117	(22,508)
Orange	56,214,624	44,871,198	274,938	3,197,076	1,492,992	6,378,420	357,036
Placer	6,397,070	5,331,671	105,423	12,229	16,470	931,277	249,113
Plumas	565,988	515,799	6,776	0	0	43,413	13,353
Riverside	35,236,642	26,866,723	0	2,619,767	106,966	5,643,186	439,710
Sacramento	33,376,816	26,228,968	156,347	2,858,999	1,293,043	2,839,459	179,715
San Bernardino	41,232,004	31,838,728	585,621	3,223,898	369,595	5,214,162	574,060
San Diego	45,200,274	37,008,325	242,645	2,101,116	0	5,848,188	1,377,944
San Francisco	13,453,002	9,633,786	0	1,296,090	0	2,523,126	0
San Joaquin	15,550,567	12,286,710	0	315,871	0	2,947,986	442,695
San Luis Obispo	3,992,512	3,160,112	0	332,933	62,462	437,005	105,935
San Mateo	11,298,543	9,595,926	0	539,282	0	1,163,335	273,045
Santa Barbara	9,045,052	7,550,845	0	162,811	16,500	1,314,896	340,358
Santa Clara	35,158,429	28,683,031	79,491	2,528,850	347,366	3,519,691	977,384
Santa Cruz/San Benito	7,988,581	6,761,968	0	285,960	13,059	927,594	223,987
Shasta	6,929,469	5,388,884	18,384	617,944	0	904,257	191,516
Sierra/Nevada	2,213,556	1,677,253	0	0	0	536,303	131,644
Siskiyou/Modoc	1,793,175	1,484,253	4,030	145,584	0	159,308	65,630
Solano	12,000,860	10,260,295	60,480	484,282	0	1,195,803	415,242
Sonoma	12,894,299	10,485,972	45,857	687,937	0	1,674,533	444,511
Stanislaus	14,953,260	11,958,740	176,877	97,151	0	2,720,492	37,662
Sutter	2,455,948	2,177,174	21,280	86,322	66,515	104,657	132,885
Tehama	1,841,464	1,623,589	22,922	54,809	440	139,704	39,784
Tulare	14,874,233	11,485,261	0	1,068,619	239,575	2,080,778	196,761
Ventura	21,497,707	18,803,173	121,710	895,813	544,545	1,132,466	459,783
Yolo	5,318,254	4,284,646	52,347	356,438	70,618	554,205	108,028
Yuba	3,146,206	2,423,614	0	447,459	0	275,133	280,953

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2018-19

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$768,964,226	$522,102,295	$246,861,931	6,035.9	323.6	127.6	3,750.4	12.0	706.1	1,116.2
Alameda	26,156,642	17,759,529	8,397,113	163.6	6.0	3.0	93.9	0.0	11.0	49.7
Ama/Alp/Cala/Tuol	4,841,082	3,286,941	1,554,141	39.8	2.0	2.0	32.1	0.0	0.0	3.7
Butte	8,365,294	5,679,769	2,685,525	101.0	3.0	4.0	30.5	0.0	8.0	55.5
Colusa	646,308	438,823	207,485	6.0	0.0	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,492,434	12,555,776	5,936,658	129.4	6.0	4.0	108.0	0.0	2.0	9.4
Del Norte	1,948,278	1,322,819	625,459	19.0	0.0	2.0	12.0	0.0	4.0	1.0
El Dorado	4,663,228	3,166,184	1,497,044	39.0	2.0	3.7	19.6	2.0	6.0	5.7
Fresno	21,700,484	14,733,940	6,966,544	199.5	9.0	6.0	114.2	0.0	33.0	37.3
Glenn	927,650	629,845	297,805	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,520,632	3,069,366	1,451,266	44.0	2.0	2.0	33.0	0.0	0.0	7.0
Imperial	5,652,307	3,837,737	1,814,570	62.0	5.0	3.0	44.0	0.0	2.0	8.0
Inyo/Mono	978,405	664,306	314,099	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,231,958	14,415,825	6,816,133	181.8	9.0	2.0	114.6	2.0	13.0	41.2
Kings	4,490,607	3,048,980	1,441,627	47.0	2.0	2.0	27.7	1.0	5.9	8.4
Lake	2,384,536	1,619,024	765,512	24.0	1.0	2.3	12.8	0.0	2.0	5.9
Lassen	952,993	647,052	305,941	9.0	0.0	1.0	7.0	0.0	1.0	0.0
Los Angeles	188,254,000	127,818,489	60,435,511	1,408.0	95.0	9.0	881.0	0.0	232.0	191.0
Madera	3,023,249	2,052,690	970,559	29.0	1.0	1.0	24.0	0.0	3.0	0.0
Marin	3,815,087	2,590,323	1,224,764	22.6	2.9	1.1	10.6	0.0	4.0	4.0
Mendocino	2,579,355	1,751,300	828,055	28.0	1.0	1.0	16.3	0.0	3.8	5.9
Merced/Mariposa	9,238,264	6,272,488	2,965,776	78.0	3.0	2.6	52.7	1.0	7.0	11.7
Monterey	10,090,266	6,850,970	3,239,296	87.0	4.0	2.0	59.0	0.0	7.0	15.0
Napa	4,088,473	2,775,943	1,312,530	29.0	1.8	0.7	17.3	0.0	4.8	4.4
Orange	56,177,129	38,142,487	18,034,642	456.1	25.0	7.5	249.0	0.0	73.5	101.1
Placer	6,631,874	4,502,832	2,129,042	43.0	3.5	2.5	24.0	0.0	3.0	10.0
Plumas	572,598	388,776	183,822	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	35,660,070	24,212,055	11,448,015	269.0	14.0	8.0	171.0	0.0	48.0	28.0
Sacramento	33,250,907	22,576,310	10,674,597	272.5	10.0	4.0	183.0	3.0	38.5	34.0
San Bernardino	41,390,065	28,102,540	13,287,525	375.0	14.0	5.0	225.8	0.0	23.0	107.2
San Diego	46,715,400	31,718,273	14,997,127	364.9	29.0	5.2	214.0	0.0	41.0	75.7
San Francisco	12,942,593	8,787,610	4,154,983	69.5	5.0	0.5	47.9	0.0	8.0	8.1
San Joaquin	15,571,443	10,572,515	4,998,928	126.6	8.0	2.6	85.0	0.0	11.0	20.0
San Luis Obispo	3,990,506	2,709,427	1,281,079	30.0	0.0	4.0	20.0	0.0	0.0	6.0
San Mateo	11,621,315	7,890,504	3,730,811	72.1	4.0	1.0	51.0	0.0	4.0	12.1
Santa Barbara	9,389,091	6,374,895	3,014,196	67.7	3.0	2.8	36.1	3.0	6.8	16.0
Santa Clara	36,260,718	24,619,876	11,640,842	212.0	8.0	3.0	154.0	0.0	14.0	33.0
Santa Cruz/San Benito	7,790,943	5,289,803	2,501,140	55.8	3.0	1.0	38.8	0.0	4.0	9.0
Shasta	6,991,840	4,747,237	2,244,603	71.0	4.0	1.7	38.5	0.0	10.0	16.8
Sierra/Nevada	2,314,046	1,571,164	742,882	14.0	1.1	0.6	10.3	0.0	0.0	2.0
Siskiyou/Modoc	1,847,740	1,254,557	593,183	15.5	1.0	1.0	9.0	0.0	2.0	2.5
Solano	12,290,234	8,344,679	3,945,555	91.0	3.0	2.0	67.5	0.0	5.0	13.5
Sonoma	13,291,915	9,024,788	4,267,127	83.5	4.0	2.0	54.5	0.0	12.0	11.0
Stanislaus	15,013,391	10,193,616	4,819,775	132.0	6.0	3.5	102.3	0.0	7.0	13.2
Sutter	2,581,011	1,752,425	828,586	23.0	1.0	1.0	15.1	0.0	2.0	3.9
Tehama	1,873,314	1,271,921	601,393	19.0	1.0	1.0	13.9	0.0	1.0	2.1
Tulare	15,006,144	10,188,695	4,817,449	156.0	5.4	3.0	106.0	0.0	21.0	20.6
Ventura	21,958,994	14,909,460	7,049,534	180.0	8.9	3.5	70.0	0.0	8.8	88.8
Yolo	5,375,695	3,649,926	1,725,769	40.0	3.0	1.0	21.0	0.0	5.0	10.0
Yuba	3,413,718	2,317,806	1,095,912	28.0	2.0	1.3	14.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2019-20

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$794,085,815	$655,087,902	$10,368,918	$47,798,920	$20,438,506	$60,391,569	$10,178,234
Alameda	23,272,506	19,032,089	374,433	1,986,911	519	1,878,554	805,380
Ama/Alp/Cala/Tuol	4,859,074	3,896,122	176,298	219,815	0	566,839	0
Butte	8,467,484	7,456,617	54,954	258,973	0	696,940	304,008
Colusa	515,591	468,871	717	36,000	283	9,720	33,122
Contra Costa	19,855,420	15,601,677	477,039	147,115	2,275,768	1,353,821	276,978
Del Norte	1,736,767	1,432,086	59,474	81,943	47,075	116,189	53,644
El Dorado	4,295,992	3,558,533	14,466	343,616	5,844	373,533	254,095
Fresno	27,481,437	22,316,970	219,700	38,659	491,707	4,414,401	238,918
Glenn	860,427	790,667	6,310	0	26,269	37,181	36,602
Humboldt/Trinity	4,290,997	3,581,348	53,146	440,926	3,028	212,549	16,478
Imperial	5,579,601	4,457,154	18,116	381,635	0	722,696	206,754
Inyo/Mono	918,424	812,347	31,054	36,265	0	38,758	80,809
Kern	22,657,867	20,576,429	184,814	1,303,395	84,122	509,107	309,653
Kings	4,403,239	3,622,283	18,080	304,540	163,284	295,053	99,983
Lake	2,342,258	1,905,184	16,908	120,000	41,065	259,101	47,039
Lassen	949,305	626,891	172,082	44,857	0	105,474	66,137
Los Angeles	200,166,225	169,426,442	1,125,713	16,068,153	5,720,423	7,825,495	(2,073,216)
Madera	3,030,661	2,567,163	28,060	0	14,393	421,046	125,210
Marin	3,185,369	2,629,699	103,706	253,569	0	198,395	297,875
Mendocino	2,329,791	2,064,374	12,655	0	125,961	126,801	130,288
Merced/Mariposa	9,174,238	7,854,813	84,178	414,601	14,456	806,190	227,478
Monterey	10,009,499	8,712,746	108,234	343,415	0	845,104	424,477
Napa	4,025,531	3,560,220	39,446	0	176,955	248,909	113,557
Orange	54,786,267	44,185,626	401,800	3,009,328	2,696,273	4,493,239	830,428
Placer	6,731,332	5,573,515	192,560	11,471	308,589	645,197	257,390
Plumas	577,639	533,675	7,006	0	0	36,958	31,034
Riverside	35,897,719	27,082,240	2,314,756	2,654,208	0	3,846,515	507,863
Sacramento	36,238,722	28,493,151	284,756	3,003,849	1,376,937	3,080,029	98,522
San Bernardino	48,118,346	38,730,755	617,427	3,270,561	955,015	4,544,589	367,876
San Diego	45,826,421	38,405,461	695,194	2,286,997	1,573,356	2,865,412	1,698,172
San Francisco	14,538,101	10,117,122	66,857	1,408,872	248,213	2,697,037	0
San Joaquin	17,184,191	13,248,048	363,478	824,948	436,009	2,311,708	81,717
San Luis Obispo	3,862,770	3,072,719	60,085	301,836	42,181	385,949	123,488
San Mateo	11,546,024	9,942,333	243,795	457,113	0	902,783	400,512
Santa Barbara	9,055,628	7,815,113	73,791	168,532	26,000	972,192	338,696
Santa Clara	34,596,430	28,717,448	254,064	2,528,510	1,135,579	1,960,829	1,095,742
Santa Cruz/San Benito	7,888,901	7,108,398	30,113	298,300	1,040	451,049	307,318
Shasta	7,166,106	5,805,242	44,866	576,231	295,870	443,897	172,821
Sierra/Nevada	2,129,226	1,738,278	3,830	0	100,983	286,136	172,876
Siskiyou/Modoc	1,790,161	1,516,475	1,606	123,384	25,316	123,379	34,372
Solano	13,014,933	10,447,542	105,956	434,411	105,756	1,921,268	302,377
Sonoma	12,652,053	10,238,232	127,514	713,332	558,758	1,014,217	307,338
Stanislaus	15,308,207	12,391,684	367,998	100,280	8,290	2,439,955	29,527
Sutter	2,351,033	2,081,891	17,262	87,185	81,960	82,735	138,484
Tehama	1,929,137	1,676,957	39,090	56,451	337	156,302	41,214
Tulare	15,709,465	12,674,035	107,908	1,095,761	725,883	1,105,879	114,845
Ventura	21,880,654	19,424,853	121,851	922,909	495,405	915,636	438,490
Yolo	5,592,186	4,568,167	340,357	182,570	15,571	485,521	40,428
Yuba	3,306,456	2,548,217	105,413	457,490	34,032	161,303	171,436

SOURCE: BECA SFY2019-20 Actual Expenditure Claims

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2019-20

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$800,662,857	$543,172,342	$257,490,515	6,431.5	322.1	133.8	3,482.6	7.7	777.6	1,707.7
Alameda	24,216,458	16,428,525	7,787,932	156.0	6.0	3.0	76.0	0.0	28.0	43.0
Ama/Alp/Cala/Tuol	4,516,863	3,064,255	1,452,608	32.0	2.0	2.0	15.0	0.0	4.0	9.0
Butte	8,761,885	5,944,092	2,817,793	97.0	3.0	2.0	61.0	0.0	7.0	24.0
Colusa	548,713	372,249	176,464	5.0	0.0	0.0	4.0	0.0	0.0	1.0
Contra Costa	20,132,397	13,657,885	6,474,512	141.0	5.0	4.0	74.0	0.0	25.0	33.0
Del Norte	1,792,132	1,215,788	576,344	17.5	0.0	1.0	10.0	0.0	3.0	3.5
El Dorado	4,446,976	3,016,843	1,430,133	36.0	2.0	2.0	16.0	2.0	4.0	10.0
Fresno	27,612,930	18,732,703	8,880,226	263.0	9.0	3.0	153.0	0.0	38.0	60.0
Glenn	831,752	564,264	267,489	8.2	0.2	1.0	5.0	0.0	0.0	2.0
Humboldt/Trinity	4,306,800	2,921,747	1,385,053	40.8	2.0	2.0	24.5	0.0	0.0	12.3
Imperial	5,790,003	3,927,957	1,862,046	60.0	2.0	1.0	28.0	0.0	14.0	15.0
Inyo/Mono	1,004,164	681,228	322,936	7.0	1.0	1.0	3.0	0.0	1.0	1.0
Kern	22,967,683	15,581,353	7,386,331	229.3	9.0	2.0	133.4	2.0	20.4	62.5
Kings	4,503,053	3,054,886	1,448,167	50.3	3.0	1.0	29.0	0.0	6.3	11.0
Lake	2,385,228	1,618,146	767,081	24.1	1.0	2.0	9.0	0.0	3.0	9.1
Lassen	1,015,443	688,880	326,563	8.0	0.0	1.0	5.0	0.0	0.0	2.0
Los Angeles	198,150,584	134,426,015	63,724,570	1,480.0	92.0	24.0	729.0	0.0	193.0	442.0
Madera	3,170,700	2,151,014	1,019,687	28.8	0.8	1.0	20.0	0.0	3.0	4.0
Marin	3,505,027	2,377,822	1,127,205	19.4	3.0	2.0	6.0	0.0	4.0	4.4
Mendocino	2,460,079	1,668,926	791,153	25.0	2.0	0.8	12.9	0.0	1.0	8.3
Merced/Mariposa	9,364,962	6,353,221	3,011,741	79.5	4.5	2.5	46.1	1.0	11.0	14.4
Monterey	10,460,966	7,096,754	3,364,212	79.0	6.0	0.9	43.3	0.0	4.0	24.8
Napa	4,169,138	2,828,357	1,340,781	28.0	2.6	0.7	14.0	0.0	3.5	7.2
Orange	55,671,041	37,767,419	17,903,622	437.7	23.2	9.0	199.4	0.0	60.8	145.3
Placer	6,975,872	4,732,455	2,243,417	38.0	3.0	1.0	23.0	0.0	2.0	9.0
Plumas	608,673	412,926	195,747	6.0	0.0	2.0	3.0	0.0	1.0	0.0
Riverside	36,618,558	24,842,151	11,776,407	295.0	9.0	6.0	198.0	0.0	27.0	55.0
Sacramento	36,337,244	24,651,307	11,685,937	306.0	12.0	5.0	200.0	2.0	31.0	56.0
San Bernardino	46,941,310	31,845,141	15,096,169	478.0	14.0	6.0	274.0	0.0	37.0	147.0
San Diego	48,029,936	32,583,668	15,446,268	344.0	29.0	5.0	203.0	0.0	53.0	54.0
San Francisco	13,036,785	8,844,198	4,192,587	65.8	4.0	2.0	33.5	0.0	5.5	20.8
San Joaquin	17,074,741	11,583,561	5,491,180	283.0	13.0	5.0	129.0	0.0	55.0	81.0
San Luis Obispo	3,986,258	2,704,291	1,281,967	29.5	0.5	2.0	12.0	0.0	6.0	9.0
San Mateo	11,946,979	8,104,870	3,842,109	72.3	4.0	1.0	41.8	0.7	3.0	21.8
Santa Barbara	9,394,324	6,373,141	3,021,183	68.8	3.0	2.0	35.8	0.0	7.8	20.2
Santa Clara	35,692,172	24,213,688	11,478,484	193.0	8.0	2.0	115.0	0.0	25.0	43.0
Santa Cruz/San Benito	8,113,083	5,503,942	2,609,140	53.8	4.0	3.0	28.8	0.0	3.0	15.0
Shasta	7,334,096	4,975,475	2,358,621	66.0	4.0	1.8	36.0	0.0	8.0	16.2
Sierra/Nevada	2,437,972	1,653,928	784,044	17.0	1.0	1.0	11.0	0.0	0.0	4.0
Siskiyou/Modoc	1,824,533	1,237,769	586,764	17.6	1.3	1.0	12.4	0.0	0.0	2.9
Solano	12,325,133	8,361,411	3,963,722	91.0	3.0	2.0	55.0	0.0	10.0	21.0
Sonoma	12,989,940	8,812,418	4,177,522	76.4	4.0	2.0	33.0	0.0	13.0	24.4
Stanislaus	15,476,413	10,499,250	4,977,163	141.6	6.0	3.6	72.6	0.0	25.0	34.4
Sutter	2,487,200	1,687,325	799,875	24.0	2.0	1.0	16.0	0.0	1.0	4.0
Tehama	1,970,351	1,336,693	633,658	20.0	1.0	1.0	11.0	0.0	2.0	5.0
Tulare	15,823,971	10,735,035	5,088,937	152.0	7.0	2.0	87.0	0.0	10.0	46.0
Ventura	22,341,508	15,156,553	7,184,955	173.9	7.0	4.0	100.1	0.0	11.3	51.5
Yolo	5,632,937	3,821,403	1,811,534	40.2	2.0	2.0	23.0	0.0	2.0	11.2
Yuba	3,477,892	2,359,413	1,118,479	26.0	1.0	1.5	12.0	0.0	5.0	6.5

SOURCE: BECA Budget Report SFY 2019-20 and Beca report 10a

III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), have established a strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and to improve performance.

The current DCSS strategic Plan focuses on supporting California's children by facilitating consistent support of children, strengthening customer engagement, enhancing program performance, building collaborative partnerships to benefit families, fostering innovation and improving service delivery. The goals and objectives are intended to support progress and positive results. They build on successes learned from past practices, pilot projects, and local innovation and were developed to enhance performance and the customer experience.

Each LCSA is required to develop and submit individual Performance Management Plans (PMPs) annually focused on achieving these strategic goals. For FFY 2020, LCSAs were specifically asked to focus on reviewing Zero Dollar/Reserved child support orders for modification, increasing arrears collections, increasing newly established/opened cases, increasing current support collections, and increasing paternity intervention, shared services, delinquency prevention activities, and building collaborative partnerships with community-based agencies to engage and provide supportive services to families.

IV. DEFINITIONS

California's Child Support Program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates non-custodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.

- **IV-D Case** – A case in which a state provides child support services as directed by the state or tribal child support program that is authorized by Title IV-D of the Social Security Act. A IV-D case is comprised of:
  - a dependent child or children
  - a custodial party who may be a parent, caretaker relative or other custodian, including an entity such as a foster care agency; and
  - a noncustodial parent or parents, a mother, a father, or a putative father whose paternity has not been legally established.

- **Current Assistance Case** - A case where the children are: (1) recipients of Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In addition, the children's support rights have been assigned by a caretaker relative to a state or tribe, and a referral to the state or tribal child support agency has been made. Also, a TANF IV-D Case or Foster Care IV-D Case.

- **Former Assistance Case** - A case where the children formerly received Title IV-A (AFDC or TANF) or Title IV-E foster care services.

- **Never Assistance Case** – A Title IV-D case that is not currently and has never in the past received aid under AFDC, CalWorks (which includes legal immigrant program), or foster care.

- **Medical Support** – Medical coverage provided for a child or children pursuant to an order. This includes: (1) private health insurance, (2)

public-funded health coverage if a parent is ordered by a court or administrative process to provide cash medical support payments to help pay the cost of Medicaid or Children's Health Insurance Program (CHIP), (3) cash medical support, including payment of health insurance premiums, and (4) payment of medical bills (including dental or eye care). Indian Health Service and Tricare are acceptable forms of medical support. Medical support may be provided by the custodial parent, noncustodial parent or another person, such as a stepparent.

- **Support Order** – A judgment or order of support, including medical support, whether temporary, final, or subject to modification, termination, or remission, regardless of the kind of action or proceeding in which it is entered.

- **Paternity** - The legal establishment of fatherhood for a child, either by court determination, administrative process, tribal custom or voluntary acknowledgment. A paternity acknowledgment involves the legal establishment of fatherhood for a child through a voluntary acknowledgment signed by both parents as part of an in-hospital or other acknowledgment service.