CALIFORNIA
CHILD SUPPORT SERVICES

SEMI-ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

OCTOBER 2019 THROUGH MARCH 2020

Prepared by the Data Performance Analysis Branch

Issued December 2020

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the Child Support Program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2020, beginning October 1, 2019 and ending March 31, 2020. The report provides detailed state and local level information on performance measures except for data on program costs, program administration, and cost effectiveness as these are only available on an annual basis.

DCSS established Child Support Program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness *(collections compared to the cost of collections, available on an annual basis only)*

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county *(available on an annual basis only)*
- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county *(available on an annual basis only)*

For the semi-annual period ending March 31, 2020, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate the cost effectiveness measure at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all the State and Federal Performance Measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- ✓ Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- ✓ Percent of Cases with a Support Order Established
- ✓ Percent of Collections on Current Support
- ✓ Percent of Cases with Collections on Arrears

See Table A on page 6 for a summary of the Federal Performance Measures comparing the semi-annual periods of March 2019 and March 2020.

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases

See Table B on page 7 for a summary of the State Performance Measures comparing the semi-annual periods of March 2019 and March 2020.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals.

States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously, monitor, evaluate, and improve performance of the Child Support Program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2019 - MARCH 2020

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2019 and 2020

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20
STATEWIDE	93.2%	87.2%	95.4%	95.4%	91.7%	92.0%	66.5%	65.7%	58.9%	59.1%
Alameda	95.5	92.2	98.5	95.4	90.6	92.9	70.5	68.6	69.2	67.9
Alpine	*	*	100.0	115.4	97.1	97.1	72.7	53.9	61.3	71.4
Amador	97.2	104.1	98.2	104.5	96.4	96.2	78.5	77.7	70.0	68.3
Butte	94.4	77.6	96.8	94.1	94.3	95.7	62.7	62.2	54.8	55.4
Calaveras	*	*	100.3	100.0	96.2	95.8	72.5	71.3	63.5	60.1
Colusa	*	*	100.5	104.5	93.9	91.9	67.5	67.8	62.2	62.6
Contra Costa	95.5	98.7	96.8	102.2	96.0	95.5	73.4	71.7	62.8	63.5
Del Norte	84.3	76.6	99.0	97.3	94.5	93.5	58.8	57.8	49.4	48.7
El Dorado	118.7	84.0	97.9	99.8	95.2	96.1	73.0	70.8	60.6	59.8
Fresno	96.6	87.8	99.3	99.4	94.4	94.2	59.2	57.8	54.6	54.0
Glenn	*	*	104.7	101.3	96.1	96.0	63.2	63.5	54.5	55.1
Humboldt	106.9	98.1	107.0	99.1	94.8	94.6	69.6	67.7	59.0	60.3
Imperial	80.0	78.8	95.2	97.2	92.3	90.8	68.2	68.9	57.1	58.2
Inyo	69.0	75.0	94.0	103.1	97.0	97.6	69.6	66.7	57.0	55.1
Kern	81.6	89.9	97.5	98.0	89.2	89.8	61.7	59.9	51.7	50.7
Kings	103.8	99.2	101.7	100.5	93.6	93.5	70.7	71.5	58.4	58.5
Lake	105.1	89.7	102.1	106.5	92.4	91.6	61.5	61.3	59.2	59.5
Lassen	82.1	122.8	99.0	105.1	92.0	92.3	69.6	63.6	55.1	53.0
Los Angeles	90.7	81.2	90.9	91.2	90.0	91.4	62.9	62.6	56.8	57.2
Madera	100.4	111.6	105.8	105.3	94.7	93.0	64.8	64.6	59.2	60.0
Marin	84.0	93.4	99.8	98.2	97.5	97.0	77.6	78.7	48.5	52.2
Mariposa	*	*	106.3	93.4	94.2	94.0	69.9	70.0	63.0	61.1
Mendocino	92.8	92.4	99.4	95.1	92.9	93.7	67.4	67.9	60.2	59.0
Merced	96.9	97.4	100.8	102.2	93.5	93.4	65.3	64.1	56.3	55.4
Modoc	*	*	65.9	108.8	86.1	89.0	60.5	67.1	46.2	47.7
Mono	116.7	58.8	100.0	99.4	96.6	95.7	75.4	74.9	62.7	64.9
Monterey	104.8	94.7	98.4	98.2	94.7	94.4	64.8	65.9	58.5	58.2
Napa	102.6	112.1	99.2	101.1	93.9	94.4	70.1	71.5	64.8	64.1
Nevada	120.4	84.0	102.7	105.8	95.9	96.6	77.8	75.3	67.8	65.9
Orange	90.8	85.2	96.2	96.2	93.5	93.9	68.6	68.1	59.7	60.1
Placer	89.6	97.3	99.1	97.1	96.1	96.1	74.9	76.1	65.9	67.6
Plumas	57.1	95.2	98.5	102.4	96.4	97.1	73.9	75.0	64.6	62.8
Riverside	99.1	84.2	93.9	90.4	89.1	89.6	60.6	59.3	55.7	55.6
Sacramento	90.6	99.1	94.9	95.7	91.8	92.6	67.1	66.1	57.6	58.3
San Benito	102.7	73.1	99.9	100.3	93.1	92.9	74.2	73.2	65.3	65.8
San Bernardino	94.2	91.1	94.6	96.2	89.5	89.1	64.3	64.2	57.8	58.7
San Diego	87.5	81.3	96.4	95.1	88.5	87.2	71.3	70.4	65.9	66.2
San Francisco	85.1	85.7	92.5	94.6	92.5	93.0	77.3	74.1	68.7	67.5
San Joaquin	90.9	91.6	96.4	97.2	91.1	91.7	67.1	66.2	58.6	58.6
San Luis Obispo	101.1	86.4	103.5	107.1	96.8	95.8	74.9	72.5	69.1	68.0
San Mateo	109.1	114.5	94.6	96.4	94.4	94.5	73.1	72.3	64.4	64.6
Santa Barbara	101.5	104.7	99.9	100.4	93.6	94.5	67.3	67.3	61.8	62.7
Santa Clara	94.6	74.1	94.9	95.5	93.4	93.8	68.9	69.0	65.1	65.8
Santa Cruz	93.7	96.0	98.5	97.6	90.9	89.9	68.0	66.5	62.8	61.0
Shasta	81.9	89.9	99.1	97.7	93.5	93.1	71.1	71.1	58.8	59.9
Sierra	*	*	89.2	121.9	98.9	92.8	92.3	84.4	73.7	73.0
Siskiyou	122.1	118.7	102.0	99.7	94.7	94.9	67.9	66.3	54.3	57.5
Solano	92.8	87.7	99.4	99.3	93.2	93.7	69.5	67.6	63.4	62.9
Sonoma	96.4	87.8	99.4	87.7	96.2	95.5	72.7	72.7	63.8	63.3
Stanislaus	95.7	93.7	99.5	98.7	95.0	94.8	65.5	65.3	58.7	58.0
Sutter	*	*	100.7	99.6	91.8	91.3	68.4	69.3	57.4	58.0
Tehama	143.0	118.5	100.3	103.5	94.1	92.6	66.4	65.3	57.7	55.8
Trinity	*	*	70.3	91.9	93.2	96.2	66.3	62.6	63.2	58.8
Tulare	110.9	108.3	99.0	100.3	95.5	95.8	74.8	74.0	60.4	60.2
Tuolumne	114.4	133.7	101.0	102.6	96.7	96.5	77.5	76.5	62.3	61.7
Ventura	106.0	83.6	98.6	99.0	94.4	94.9	68.6	67.7	64.4	63.2
Yolo	88.1	112.7	98.2	95.9	95.0	94.1	71.1	71.3	58.8	60.1
Yuba	186.6	85.8	104.8	100.0	90.1	89.7	65.1	65.6	61.0	59.8
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	100.1	102.3	96.5	96.2	76.3	75.3	64.3	62.8
Humboldt/Trinity	*	*	101.8	98.3	94.6	94.8	69.1	67.2	59.7	60.0
Inyo/Mono	77.1	70.5	95.4	102.2	96.9	97.2	71.3	68.9	58.0	56.8
Merced/Mariposa	*	*	101.0	101.9	93.5	93.5	65.5	64.4	56.6	55.6
Santa Cruz/San Benito	95.3	92.6	98.9	98.4	91.5	90.7	69.7	68.4	63.5	62.3
Sierra/Nevada	*	*	102.4	106.1	96.0	96.5	78.2	75.5	68.0	66.2
Siskiyou/Modoc	*	*	97.1	100.6	93.9	94.3	66.8	66.4	53.6	56.6

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29 and 8a (Vital Records Data-VR)
* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2019 - MARCH 2020

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR SEMI-ANNUAL FFY 2019 and 2020

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20	Mar 19	Mar 20
STATEWIDE	78.4%	78.3%	$1,977	$2,038	19.4%	19.0%	18.9%	18.5%	39.2%	38.5%		
Alameda	83.9	81.7	2,225	2,303	22.4	24.9	19.9	24.0	42.5	42.7	2.556	1.641
Alpine	100.0	87.5	991	792	0.0	50.0	0.0	50.0	43.8	46.7	0.000	0.000
Amador	91.7	89.3	1,986	2,246	44.3	43.9	38.0	32.9	47.3	45.0	0.000	0.000
Butte	71.9	72.1	1,482	1,554	31.1	25.1	21.9	20.6	42.8	42.1	3.841	2.055
Calaveras	85.5	83.5	1,790	1,938	38.2	34.2	32.7	32.5	46.8	44.3	0.000	0.000
Colusa	81.1	83.3	1,959	2,067	31.2	18.1	23.4	9.6	32.3	32.1	0.000	0.000
Contra Costa	80.6	81.0	2,425	2,343	37.7	23.9	28.5	17.3	49.3	48.2	2.363	1.515
Del Norte	69.3	68.5	1,137	1,148	28.4	23.9	27.2	26.1	44.8	45.5	0.000	0.000
El Dorado	80.2	80.6	2,089	1,998	27.3	30.9	24.2	30.2	42.2	42.1	3.629	0.000
Fresno	72.2	72.4	1,589	1,645	28.2	23.7	30.6	23.9	43.6	42.2	2.328	1.342
Glenn	73.9	72.2	1,852	1,835	41.1	37.5	27.8	41.0	39.0	37.8	5.963	0.000
Humboldt	79.3	78.2	1,454	1,549	34.7	26.7	26.6	18.3	44.5	42.7	1.915	0.000
Imperial	79.6	79.5	2,034	2,165	26.8	20.4	24.6	20.4	41.7	40.6	7.000	4.027
Inyo	79.4	76.7	1,692	1,721	34.5	42.9	27.3	26.5	29.4	31.3	10.823	0.000
Kern	71.8	70.9	1,797	1,829	13.4	15.0	12.9	16.6	37.8	36.7	2.516	2.305
Kings	82.8	82.6	1,609	1,657	31.0	30.3	31.7	31.5	47.1	47.5	2.230	2.258
Lake	76.4	77.1	1,589	1,632	25.1	21.4	28.0	22.8	40.1	39.3	3.772	7.449
Lassen	79.8	74.5	1,468	1,545	26.6	32.7	32.4	26.2	43.1	42.6	0.000	0.000
Los Angeles	74.9	75.3	2,026	2,082	15.5	16.4	15.4	15.7	31.3	30.2	7.683	4.834
Madera	77.8	78.3	1,514	1,615	38.3	30.7	31.3	24.0	41.9	42.0	3.048	3.055
Marin	87.6	89.2	2,686	2,719	34.0	22.0	28.2	18.3	42.8	43.9	4.349	0.000
Mariposa	82.4	87.0	1,508	1,666	33.3	25.5	30.3	25.5	35.5	38.5	14.837	0.000
Mendocino	81.9	80.6	1,446	1,521	23.2	22.8	24.7	17.2	34.1	34.8	0.000	0.000
Merced	76.9	76.3	1,561	1,612	28.5	26.2	33.2	23.6	33.6	31.3	3.336	1.997
Modoc	65.5	68.5	1,743	1,530	6.7	25.5	4.4	12.8	46.4	49.2	0.000	0.000
Mono	87.3	85.4	2,349	2,402	43.8	28.6	25.0	28.6	31.9	33.5	0.000	0.000
Monterey	76.7	77.5	2,232	2,343	32.9	28.8	28.3	21.8	39.0	38.7	0.687	0.000
Napa	82.9	84.1	2,173	2,273	30.1	35.6	19.1	24.1	47.1	45.8	0.000	3.106
Nevada	87.5	86.2	1,795	1,845	37.2	43.7	34.4	43.1	40.8	40.4	7.550	0.000
Orange	80.3	79.9	2,299	2,370	23.4	23.6	21.2	19.6	38.3	38.3	3.103	1.440
Placer	85.3	86.8	2,678	2,794	29.4	28.2	30.4	32.9	45.8	46.4	0.000	0.000
Plumas	85.4	85.1	1,776	1,944	25.0	50.9	30.0	41.5	38.0	36.6	0.000	0.000
Riverside	75.0	74.1	1,986	2,044	17.6	15.3	16.2	15.3	39.0	38.4	3.286	3.769
Sacramento	78.1	77.9	1,760	1,797	18.5	18.7	16.2	17.6	32.9	30.0	1.901	2.099
San Benito	84.1	84.0	2,142	2,230	26.7	23.9	27.7	21.4	42.4	41.3	0.000	0.000
San Bernardino	77.2	78.7	1,886	1,909	15.3	15.8	19.2	19.2	43.0	42.7	3.371	1.594
San Diego	84.7	84.1	2,175	2,254	16.3	13.5	14.9	13.3	56.7	57.8	3.537	2.110
San Francisco	86.5	86.4	1,927	2,022	24.3	24.9	22.1	24.2	44.6	44.2	0.000	0.000
San Joaquin	79.9	79.8	1,882	1,953	16.3	19.5	21.1	21.2	41.6	41.3	4.392	1.185
San Luis Obispo	85.9	86.4	2,521	2,601	49.8	41.0	36.9	36.8	48.4	46.9	0.000	2.631
San Mateo	85.3	84.6	2,579	2,672	18.9	25.0	17.6	23.9	39.9	39.6	0.000	0.000
Santa Barbara	81.6	82.3	1,957	2,068	26.3	30.1	23.3	23.4	37.8	37.7	1.669	1.693
Santa Clara	81.3	82.0	2,132	2,247	20.5	19.3	21.0	19.8	42.5	43.8	0.000	0.335
Santa Cruz	80.6	79.4	2,060	2,150	12.3	12.9	8.7	8.3	36.8	36.6	9.673	3.913
Shasta	78.5	81.3	1,503	1,546	20.7	15.5	14.5	12.1	35.8	35.0	3.780	4.823
Sierra	100.0	93.5	1,457	1,300	66.7	11.1	33.3	33.3	41.2	36.5	0.000	0.000
Siskiyou	76.8	74.9	1,201	1,277	27.8	32.1	23.0	27.2	39.2	37.1	0.000	0.000
Solano	82.3	81.2	1,996	2,062	24.1	27.0	24.8	27.1	43.8	43.3	2.537	2.619
Sonoma	83.1	83.1	1,971	2,188	36.1	34.1	35.1	26.9	41.3	44.6	3.162	1.881
Stanislaus	79.6	78.5	1,917	1,949	22.2	21.3	16.8	20.0	34.2	33.6	1.856	2.661
Sutter	78.8	80.3	1,666	1,795	23.9	19.3	20.2	16.6	42.1	41.2	6.889	0.000
Tehama	77.1	75.6	1,445	1,629	31.4	22.1	28.3	21.3	40.2	40.1	0.000	0.000
Trinity	78.2	74.9	1,441	1,665	19.5	35.2	17.1	11.1	28.8	33.5	0.000	0.000
Tulare	85.3	84.7	1,631	1,743	26.4	33.5	28.3	28.8	36.9	35.1	3.568	3.149
Tuolumne	83.5	83.7	1,797	1,813	40.1	34.7	23.1	26.7	49.7	47.0	4.177	4.214
Ventura	83.2	82.1	2,115	2,167	26.8	26.8	27.8	24.1	38.7	39.4	4.997	3.103
Yolo	80.0	81.5	1,694	1,836	26.6	24.1	22.1	28.5	38.9	37.8	5.515	4.308
Yuba	78.4	77.2	1,580	1,672	16.3	12.1	12.7	11.9	42.0	41.7	7.750	2.599
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	86.1	85.0	1,834	1,944	40.4	36.8	29.7	30.2	48.2	45.7	1.962	1.973
Humboldt/Trinity	79.2	77.8	1,451	1,567	32.6	27.6	25.3	17.5	42.8	41.7	1.633	0.000
Inyo/Mono	81.4	78.8	1,843	1,864	36.6	39.7	26.8	27.0	30.0	31.8	8.628	0.000
Merced/Mariposa	77.2	76.7	1,558	1,614	28.7	26.2	33.1	23.7	33.7	31.6	3.831	1.915
Santa Cruz/San Benito	81.5	80.7	2,083	2,173	16.0	15.5	13.5	11.4	38.4	38.0	7.043	2.867
Sierra/Nevada	87.9	86.4	1,783	1,825	37.6	42.0	34.4	42.6	40.8	40.3	7.307	0.000
Siskiyou/Modoc	75.3	74.3	1,244	1,298	24.4	31.0	20.0	24.7	39.9	38.3	0.000	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.[1] This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elects to use the Statewide PEP measure. The IV-D PEP measure is also included in this report on pages 10 and 11.

For this mid-year report, Statewide Paternity Establishment is 87.2 percent, a decrease of 6.0 percentage points compared to 93.2 in the first half of FFY 2019. See Table C on page 9.

[1] This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State With Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data. For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2020

	Births to Unwed Parents (March 2019)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	**84,624**	**73,768**	**87.2%**
Alameda	2,620	2,416	92.2
Alpine	0	0	*
Amador	74	77	104.1
Butte	653	507	77.6
Calaveras	2	10	*
Colusa	0	6	*
Contra Costa	1,429	1,410	98.7
Del Norte	77	59	76.6
El Dorado	187	157	84.0
Fresno	3,937	3,457	87.8
Glenn	0	10	*
Humboldt	319	313	98.1
Imperial	670	528	78.8
Inyo	44	33	75.0
Kern	3,202	2,879	89.9
Kings	597	592	99.2
Lake	145	130	89.7
Lassen	57	70	122.8
Los Angeles	24,084	19,548	81.2
Madera	258	288	111.6
Marin	183	171	93.4
Mariposa	0	2	*
Mendocino	211	195	92.4
Merced	802	781	97.4
Modoc	1	2	*
Mono	17	10	58.8
Monterey	1,293	1,225	94.7
Napa	132	148	112.1
Nevada	169	142	84.0
Orange	5,040	4,292	85.2
Placer	1,015	988	97.3
Plumas	21	20	95.2
Riverside	5,325	4,486	84.2
Sacramento	3,169	3,141	99.1
San Benito	93	68	73.1
San Bernardino	6,181	5,628	91.1
San Diego	6,025	4,897	81.3
San Francisco	1,239	1,062	85.7
San Joaquin	1,864	1,708	91.6
San Luis Obispo	367	317	86.4
San Mateo	331	379	114.5
Santa Barbara	1,179	1,235	104.7
Santa Clara	2,872	2,129	74.1
Santa Cruz	526	505	96.0
Shasta	424	381	89.9
Sierra	0	0	*
Siskiyou	91	108	118.7
Solano	949	832	87.7
Sonoma	854	750	87.8
Stanislaus	1,960	1,836	93.7
Sutter	0	45	*
Tehama	124	147	118.5
Trinity	0	5	*
Tulare	1,343	1,455	108.3
Tuolumne	89	119	133.7
Ventura	1,662	1,389	83.6
Yolo	275	310	112.7
Yuba	443	380	85.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	165	206	*
Humboldt/Trinity	319	318	*
Inyo/Mono	61	43	70.5
Merced/Mariposa	802	783	*
Santa Cruz/San Benito	619	573	92.6
Sierra/Nevada	169	142	*
Siskiyou/Modoc	92	110	*

SOURCE: CS 1257 Line 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year and Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 10. Therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.
* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.[2]

Though California opts to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.

At mid-year FFY 2020, the IV-D Paternity Establishment is 95.4 percent, which is the same as in mid-year FFY 2019. See Table D on page 11.

[2] This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Month With Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2020

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2019)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2020)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	**825,579**	**787,976**	**95.4%**
Alameda	21,150	20,184	95.4
Alpine	13	15	115.4
Amador	673	703	104.5
Butte	5,705	5,366	94.1
Calaveras	877	877	100.0
Colusa	398	416	104.5
Contra Costa	17,985	18,374	102.2
Del Norte	1,311	1,276	97.3
El Dorado	2,754	2,749	99.8
Fresno	44,738	44,462	99.4
Glenn	1,072	1,086	101.3
Humboldt	2,987	2,959	99.1
Imperial	7,570	7,357	97.2
Inyo	519	535	103.1
Kern	39,849	39,068	98.0
Kings	6,338	6,370	100.5
Lake	1,743	1,857	106.5
Lassen	806	847	105.1
Los Angeles	196,026	178,801	91.2
Madera	5,134	5,407	105.3
Marin	1,421	1,396	98.2
Mariposa	380	355	93.4
Mendocino	2,411	2,292	95.1
Merced	10,844	11,080	102.2
Modoc	160	174	108.8
Mono	163	162	99.4
Monterey	10,718	10,529	98.2
Napa	1,881	1,901	101.1
Nevada	1,400	1,481	105.8
Orange	42,924	41,311	96.2
Placer	4,010	3,894	97.1
Plumas	452	463	102.4
Riverside	61,583	55,683	90.4
Sacramento	51,497	49,274	95.7
San Benito	1,363	1,367	100.3
San Bernardino	80,202	77,151	96.2
San Diego	43,164	41,063	95.1
San Francisco	6,532	6,177	94.6
San Joaquin	26,816	26,077	97.2
San Luis Obispo	2,476	2,653	107.1
San Mateo	5,514	5,318	96.4
Santa Barbara	8,311	8,345	100.4
Santa Clara	18,640	17,801	95.5
Santa Cruz	3,292	3,213	97.6
Shasta	5,697	5,566	97.7
Sierra	32	39	121.9
Siskiyou	1,472	1,467	99.7
Solano	10,053	9,986	99.3
Sonoma	7,095	6,219	87.7
Stanislaus	17,649	17,417	98.7
Sutter	2,771	2,760	99.6
Tehama	2,053	2,125	103.5
Trinity	332	305	91.9
Tulare	15,887	15,929	100.3
Tuolumne	1,257	1,290	102.6
Ventura	13,290	13,160	99.0
Yolo	4,109	3,940	95.9
Yuba	2,516	2,517	100.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,820	2,885	102.3
Humboldt/Trinity	3,319	3,264	98.3
Inyo/Mono	682	697	102.2
Merced/Mariposa	11,224	11,435	101.9
Santa Cruz/San Benito	4,655	4,580	98.4
Sierra/Nevada	1,432	1,520	106.1
Siskiyou/Modoc	1,632	1,641	100.6

SOURCE: CS 1257 Lines 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Month With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 2,436 and 2,613, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.[3] Support orders are defined as legally established enforceable orders, including orders for medical support. Establishing a support order is required to legally enforce collections.

Midway through FFY 2020, the number of cases statewide was nearly 1.1 million. Approximately 1.0 million or 92.0 percent of those cases had support orders established. This is an increase of 0.3 percentage points compared to 91.7 percent in the first half of FFY 2019. See Table E on page 13.

[3] This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2020

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	**1,118,823**	**1,029,722**	**92.0%**
Alameda	30,462	28,310	92.9
Alpine	35	34	97.1
Amador	1,148	1,104	96.2
Butte	9,732	9,318	95.7
Calaveras	1,513	1,450	95.8
Colusa	680	625	91.9
Contra Costa	26,401	25,203	95.5
Del Norte	2,278	2,131	93.5
El Dorado	5,384	5,175	96.1
Fresno	59,610	56,130	94.2
Glenn	1,659	1,592	96.0
Humboldt	5,092	4,817	94.6
Imperial	9,932	9,022	90.8
Inyo	906	884	97.6
Kern	52,063	46,756	89.8
Kings	8,856	8,282	93.5
Lake	2,685	2,459	91.6
Lassen	1,510	1,394	92.3
Los Angeles	231,716	211,728	91.4
Madera	6,546	6,085	93.0
Marin	4,264	4,134	97.0
Mariposa	648	609	94.0
Mendocino	3,448	3,232	93.7
Merced	15,020	14,033	93.4
Modoc	283	252	89.0
Mono	211	202	95.7
Monterey	14,206	13,406	94.4
Napa	3,220	3,039	94.4
Nevada	2,601	2,513	96.6
Orange	62,498	58,685	93.9
Placer	6,890	6,623	96.1
Plumas	796	773	97.1
Riverside	79,600	71,330	89.6
Sacramento	71,446	66,174	92.6
San Benito	1,865	1,732	92.9
San Bernardino	100,368	89,431	89.1
San Diego	61,619	53,702	87.2
San Francisco	10,026	9,325	93.0
San Joaquin	33,769	30,983	91.7
San Luis Obispo	3,801	3,641	95.8
San Mateo	8,646	8,171	94.5
Santa Barbara	11,811	11,163	94.5
Santa Clara	29,826	27,963	93.8
Santa Cruz	5,111	4,596	89.9
Shasta	10,367	9,654	93.1
Sierra	97	90	92.8
Siskiyou	2,540	2,411	94.9
Solano	15,272	14,317	93.7
Sonoma	10,633	10,157	95.5
Stanislaus	26,307	24,931	94.8
Sutter	4,274	3,902	91.3
Tehama	3,568	3,305	92.6
Trinity	835	803	96.2
Tulare	22,230	21,300	95.8
Tuolumne	2,373	2,289	96.5
Ventura	19,336	18,351	94.9
Yolo	6,963	6,552	94.1
Yuba	3,847	3,449	89.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,069	4,877	96.2
Humboldt/Trinity	5,927	5,620	94.8
Inyo/Mono	1,117	1,086	97.2
Merced/Mariposa	15,668	14,642	93.5
Santa Cruz/San Benito	6,976	6,328	90.7
Sierra/Nevada	2,698	2,603	96.5
Siskiyou/Modoc	2,823	2,663	94.3

SOURCE: CS 1257 Lines 1 (Cases Open at the End of the Month) and 2 (Cases Open at the End of the Month with Support Orders Established)

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

Collections on current support measures the percent of current support collected and distributed compared to the total amount of current support owed.[4]

Current Assistance, Former Assistance, and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period that had current support due are included in this measure.

For mid-year FFY 2020, this measure is 65.7 percent, a decrease of 0.8 percentage points compared to the mid-year FFY 2019 of 66.5 percent. See Table F on page 15.

[4] This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) divided by line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

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TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2020

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	**$1,264,059,589**	**$831,072,396**	**65.7%**
Alameda	39,439,017	27,073,476	68.6
Alpine	17,904	9,659	53.9
Amador	1,486,003	1,154,387	77.7
Butte	8,384,565	5,213,870	62.2
Calaveras	1,550,587	1,105,741	71.3
Colusa	926,941	628,682	67.8
Contra Costa	36,387,048	26,095,981	71.7
Del Norte	1,465,620	847,458	57.8
El Dorado	6,338,289	4,486,639	70.8
Fresno	50,533,212	29,212,762	57.8
Glenn	1,809,834	1,149,679	63.5
Humboldt	4,161,149	2,819,092	67.7
Imperial	12,957,607	8,934,111	68.9
Inyo	924,273	616,480	66.7
Kern	47,256,674	28,287,396	59.9
Kings	7,421,582	5,307,901	71.5
Lake	2,285,047	1,400,404	61.3
Lassen	1,339,294	851,383	63.6
Los Angeles	250,613,159	156,886,354	62.6
Madera	5,994,875	3,870,785	64.6
Marin	5,630,421	4,432,838	78.7
Mariposa	607,931	425,631	70.0
Mendocino	2,721,472	1,849,202	67.9
Merced	14,196,824	9,103,080	64.1
Modoc	195,871	131,376	67.1
Mono	342,649	256,690	74.9
Monterey	22,053,995	14,535,775	65.9
Napa	5,487,923	3,923,822	71.5
Nevada	2,659,670	2,001,446	75.3
Orange	95,134,684	64,786,938	68.1
Placer	13,139,301	9,992,877	76.1
Plumas	909,542	682,218	75.0
Riverside	96,373,601	57,193,160	59.3
Sacramento	60,691,695	40,125,165	66.1
San Benito	2,743,125	2,008,256	73.2
San Bernardino	101,669,902	65,297,495	64.2
San Diego	86,414,959	60,815,009	70.4
San Francisco	12,296,352	9,111,985	74.1
San Joaquin	32,949,876	21,797,258	66.2
San Luis Obispo	7,589,294	5,504,558	72.5
San Mateo	14,970,297	10,827,884	72.3
Santa Barbara	15,441,901	10,387,655	67.3
Santa Clara	42,291,016	29,179,080	69.0
Santa Cruz	6,730,140	4,476,061	66.5
Shasta	8,195,938	5,825,410	71.1
Sierra	68,363	57,684	84.4
Siskiyou	1,693,923	1,123,458	66.3
Solano	19,653,291	13,286,803	67.6
Sonoma	14,908,237	10,838,379	72.7
Stanislaus	28,001,854	18,272,998	65.3
Sutter	3,946,119	2,733,020	69.3
Tehama	3,077,424	2,008,933	65.3
Trinity	522,473	327,086	62.6
Tulare	18,392,067	13,610,101	74.0
Tuolumne	2,383,696	1,823,923	76.5
Ventura	28,454,760	19,259,352	67.7
Yolo	6,952,870	4,960,498	71.3
Yuba	3,273,456	2,147,052	65.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,438,190	4,093,710	75.3
Humboldt/Trinity	4,683,622	3,146,178	67.2
Inyo/Mono	1,266,922	873,170	68.9
Merced/Mariposa	14,804,755	9,528,711	64.4
Santa Cruz/San Benito	9,473,265	6,484,317	68.4
Sierra/Nevada	2,728,033	2,059,129	75.5
Siskiyou/Modoc	1,889,794	1,254,834	66.4

SOURCE: CS 1257 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made toward that arrearage during the report period.[5] An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percent of cases with collections on arrears for FFY 2020 semi-annual report period is 59.1 percent, an increase of 0.2 percentage points compared to 58.9 percent for the FFY 2019 semi-annual period. See Table G on page 17.

[5] This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the FFY) divided by line 28 (Cases With Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

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TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2020

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	**782,537**	**462,092**	**59.1%**
Alameda	20,271	13,773	67.9
Alpine	28	20	71.4
Amador	797	544	68.3
Butte	8,068	4,467	55.4
Calaveras	1,032	620	60.1
Colusa	495	310	62.6
Contra Costa	18,384	11,679	63.5
Del Norte	1,920	935	48.7
El Dorado	4,296	2,570	59.8
Fresno	40,369	21,800	54.0
Glenn	1,353	746	55.1
Humboldt	3,517	2,119	60.3
Imperial	7,456	4,339	58.2
Inyo	717	395	55.1
Kern	34,108	17,304	50.7
Kings	5,822	3,405	58.5
Lake	1,943	1,156	59.5
Lassen	1,145	607	53.0
Los Angeles	158,576	90,750	57.2
Madera	4,278	2,566	60.0
Marin	3,682	1,921	52.2
Mariposa	424	259	61.1
Mendocino	2,488	1,469	59.0
Merced	11,230	6,225	55.4
Modoc	195	93	47.7
Mono	151	98	64.9
Monterey	11,882	6,916	58.2
Napa	2,554	1,638	64.1
Nevada	1,933	1,274	65.9
Orange	46,635	28,023	60.1
Placer	5,171	3,496	67.6
Plumas	599	376	62.8
Riverside	57,253	31,816	55.6
Sacramento	45,890	26,775	58.3
San Benito	1,499	986	65.8
San Bernardino	64,455	37,828	58.7
San Diego	42,847	28,363	66.2
San Francisco	7,077	4,779	67.5
San Joaquin	20,603	12,080	58.6
San Luis Obispo	2,732	1,858	68.0
San Mateo	6,588	4,259	64.6
Santa Barbara	8,470	5,309	62.7
Santa Clara	24,259	15,959	65.8
Santa Cruz	3,835	2,339	61.0
Shasta	7,852	4,700	59.9
Sierra	74	54	73.0
Siskiyou	1,961	1,127	57.5
Solano	11,805	7,420	62.9
Sonoma	8,357	5,289	63.3
Stanislaus	18,522	10,737	58.0
Sutter	3,118	1,808	58.0
Tehama	2,858	1,596	55.8
Trinity	737	433	58.8
Tulare	15,103	9,096	60.2
Tuolumne	1,719	1,060	61.7
Ventura	15,288	9,658	63.2
Yolo	5,394	3,243	60.1
Yuba	2,722	1,627	59.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,576	2,244	62.8
Humboldt/Trinity	4,254	2,552	60.0
Inyo/Mono	868	493	56.8
Merced/Mariposa	11,654	6,484	55.6
Santa Cruz/San Benito	5,334	3,325	62.3
Sierra/Nevada	2,007	1,328	66.2
Siskiyou/Modoc	2,156	1,220	56.6

SOURCE: CS 1257 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.[6] Unlike the Federal Performance Measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The percent of cases with collections of current support for the first half of FFY 2020 is 78.3 percent, a decrease of 0.1 percentage point compared to mid-year FFY 2019 of 78.4 percent. See Table H on page 19.

[6] This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the FFY) divided by line 44 (Cases with Current Support Due During the FFY).

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TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2020

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	**483,677**	**378,829**	**78.3%**
Alameda	13,033	10,646	81.7
Alpine	8	7	87.5
Amador	516	461	89.3
Butte	4,090	2,947	72.1
Calaveras	605	505	83.5
Colusa	348	290	83.3
Contra Costa	12,889	10,445	81.0
Del Norte	888	608	68.5
El Dorado	2,279	1,838	80.6
Fresno	23,094	16,714	72.4
Glenn	788	569	72.2
Humboldt	2,011	1,572	78.2
Imperial	5,107	4,062	79.5
Inyo	395	303	76.7
Kern	20,688	14,673	70.9
Kings	3,466	2,864	82.6
Lake	1,118	862	77.1
Lassen	648	483	74.5
Los Angeles	96,074	72,330	75.3
Madera	3,171	2,482	78.3
Marin	1,333	1,189	89.2
Mariposa	277	241	87.0
Mendocino	1,306	1,053	80.6
Merced	7,139	5,449	76.3
Modoc	111	76	68.5
Mono	123	105	85.4
Monterey	8,028	6,220	77.5
Napa	1,802	1,516	84.1
Nevada	1,100	948	86.2
Orange	32,623	26,069	79.9
Placer	3,887	3,375	86.8
Plumas	363	309	85.1
Riverside	37,910	28,096	74.1
Sacramento	24,403	19,010	77.9
San Benito	985	827	84.0
San Bernardino	41,317	32,500	78.7
San Diego	30,661	25,793	84.1
San Francisco	4,183	3,616	86.4
San Joaquin	12,842	10,245	79.8
San Luis Obispo	2,556	2,208	86.4
San Mateo	4,430	3,748	84.6
Santa Barbara	5,838	4,804	82.3
Santa Clara	13,558	11,113	82.0
Santa Cruz	2,545	2,022	79.4
Shasta	3,928	3,193	81.3
Sierra	31	29	93.5
Siskiyou	1,009	756	74.9
Solano	7,355	5,970	81.2
Sonoma	5,584	4,639	83.1
Stanislaus	10,804	8,486	78.5
Sutter	1,735	1,393	80.3
Tehama	1,496	1,131	75.6
Trinity	263	197	74.9
Tulare	8,857	7,503	84.7
Tuolumne	987	826	83.7
Ventura	10,130	8,319	82.1
Yolo	2,745	2,237	81.5
Yuba	1,494	1,153	77.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,116	1,799	85.0
Humboldt/Trinity	2,274	1,769	77.8
Inyo/Mono	518	408	78.8
Merced/Mariposa	7,416	5,690	76.7
Santa Cruz/San Benito	3,530	2,849	80.7
Sierra/Nevada	1,131	977	86.4
Siskiyou/Modoc	1,120	832	74.3

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 3,277 and 2,196, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support during the report period compared to the total amount of distributed collections (current support and arrears) during the report period.[7]

At mid-year FFY 2020, California collected and distributed $1.2 billion in child support. When applying the 612,854 cases with a collection, the statewide average amount distributed per case with a collection is $2,038. The average collection increased by $61 per case compared to $1,977 at mid-year FFY 2019. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during a federal fiscal year, broken down by Current Assistance, Former Assistance, and Never Assistance cases. See Table J on page 22.

[7] This measure is calculated from data reported on the CS 1257 Report, sum of line 25 (Total Amount of Support Distributed as Current Support During the FFY) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY) divided by line 18 (Cases With Collections During the FFY).

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TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2020

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	**$1,248,791,212**	**612,854**	**$2,038**
Alameda	41,375,658	17,968	2,303
Alpine	19,007	24	792
Amador	1,617,471	720	2,246
Butte	8,581,846	5,523	1,554
Calaveras	1,610,698	831	1,938
Colusa	876,215	424	2,067
Contra Costa	37,429,230	15,972	2,343
Del Norte	1,369,814	1,193	1,148
El Dorado	6,540,528	3,273	1,998
Fresno	46,672,753	28,374	1,645
Glenn	1,726,584	941	1,835
Humboldt	4,238,948	2,736	1,549
Imperial	12,563,393	5,803	2,165
Inyo	889,517	517	1,721
Kern	42,516,083	23,248	1,829
Kings	7,640,683	4,612	1,657
Lake	2,340,782	1,434	1,632
Lassen	1,268,337	821	1,545
Los Angeles	248,673,724	119,429	2,082
Madera	5,633,531	3,488	1,615
Marin	6,653,562	2,447	2,719
Mariposa	568,073	341	1,666
Mendocino	2,819,143	1,854	1,521
Merced	13,485,699	8,366	1,612
Modoc	195,822	128	1,530
Mono	331,527	138	2,402
Monterey	21,798,952	9,302	2,343
Napa	5,271,227	2,319	2,273
Nevada	3,138,661	1,701	1,845
Orange	91,544,359	38,633	2,370
Placer	13,611,690	4,871	2,794
Plumas	989,369	509	1,944
Riverside	87,134,464	42,624	2,044
Sacramento	61,615,486	34,291	1,797
San Benito	2,780,258	1,247	2,230
San Bernardino	96,497,710	50,551	1,909
San Diego	87,502,397	38,822	2,254
San Francisco	12,917,226	6,387	2,022
San Joaquin	31,385,134	16,070	1,953
San Luis Obispo	7,146,137	2,747	2,601
San Mateo	15,495,167	5,800	2,672
Santa Barbara	14,746,090	7,132	2,068
Santa Clara	45,689,537	20,332	2,247
Santa Cruz	6,857,502	3,189	2,150
Shasta	9,324,343	6,032	1,546
Sierra	85,832	66	1,300
Siskiyou	1,789,553	1,401	1,277
Solano	20,038,330	9,717	2,062
Sonoma	15,815,359	7,227	2,188
Stanislaus	27,437,694	14,076	1,949
Sutter	4,169,493	2,323	1,795
Tehama	3,267,745	2,006	1,629
Trinity	847,257	509	1,665
Tulare	20,679,505	11,863	1,743
Tuolumne	2,567,548	1,416	1,813
Ventura	28,154,136	12,994	2,167
Yolo	7,496,861	4,084	1,836
Yuba	3,357,561	2,008	1,672
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,814,724	2,991	1,944
Humboldt/Trinity	5,086,205	3,245	1,567
Inyo/Mono	1,221,045	655	1,864
Merced/Mariposa	14,053,772	8,707	1,614
Santa Cruz/San Benito	9,637,760	4,436	2,173
Sierra/Nevada	3,224,493	1,767	1,825
Siskiyou/Modoc	1,985,376	1,529	1,298

SOURCE: CS 1257 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

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TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2020

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	**$1,248,791,212**	**$96,942,336**	**$615,623,396**	**$536,225,480**
Alameda	41,375,658	2,535,242	19,025,810	19,814,607
Alpine	19,007	0	7,751	11,257
Amador	1,617,471	68,026	747,596	801,849
Butte	8,581,846	848,906	5,165,573	2,567,368
Calaveras	1,610,698	94,307	902,991	613,400
Colusa	876,215	19,440	355,241	501,534
Contra Costa	37,429,230	1,890,599	15,190,890	20,347,742
Del Norte	1,369,814	153,196	872,577	344,042
El Dorado	6,540,528	460,171	2,744,188	3,336,169
Fresno	46,672,753	5,866,264	28,610,917	12,195,571
Glenn	1,726,584	208,525	932,144	585,914
Humboldt	4,238,948	406,638	1,874,419	1,957,890
Imperial	12,563,393	986,351	6,778,183	4,798,858
Inyo	889,517	35,946	408,340	445,231
Kern	42,516,083	4,200,518	23,354,650	14,960,915
Kings	7,640,683	773,845	4,031,407	2,835,430
Lake	2,340,782	243,865	1,389,172	707,746
Lassen	1,268,337	131,538	697,321	439,478
Los Angeles	248,673,724	23,998,669	126,190,619	98,484,437
Madera	5,633,531	858,186	3,018,345	1,757,001
Marin	6,653,562	234,524	1,914,303	4,504,735
Mariposa	568,073	45,796	246,832	275,445
Mendocino	2,819,143	216,265	1,634,307	968,571
Merced	13,485,699	1,649,563	8,207,949	3,628,186
Modoc	195,822	18,027	83,339	94,456
Mono	331,527	7,702	81,522	242,303
Monterey	21,798,952	1,280,368	10,981,298	9,537,286
Napa	5,271,227	200,480	1,814,124	3,256,622
Nevada	3,138,661	180,083	1,351,029	1,607,550
Orange	91,544,359	4,538,109	34,269,348	52,736,901
Placer	13,611,690	426,476	4,710,217	8,474,996
Plumas	989,369	67,767	496,346	425,256
Riverside	87,134,464	7,170,012	45,687,680	34,276,771
Sacramento	61,615,486	4,932,336	34,408,528	22,274,623
San Benito	2,780,258	222,513	1,470,365	1,087,380
San Bernardino	96,497,710	9,335,596	55,430,815	31,731,299
San Diego	87,502,397	3,973,761	34,592,472	48,936,163
San Francisco	12,917,226	735,726	5,151,831	7,029,669
San Joaquin	31,385,134	2,528,833	17,540,083	11,316,218
San Luis Obispo	7,146,137	365,304	2,988,449	3,792,383
San Mateo	15,495,167	363,746	4,571,855	10,559,566
Santa Barbara	14,746,090	1,133,579	7,035,614	6,576,897
Santa Clara	45,689,537	2,126,721	21,327,403	22,235,414
Santa Cruz	6,857,502	381,370	3,183,081	3,293,051
Shasta	9,324,343	927,390	5,145,210	3,251,743
Sierra	85,832	2,003	60,581	23,247
Siskiyou	1,789,553	138,886	1,078,467	572,200
Solano	20,038,330	1,235,780	10,035,317	8,767,233
Sonoma	15,815,359	696,610	5,794,396	9,324,353
Stanislaus	27,437,694	2,561,429	16,193,830	8,682,435
Sutter	4,169,493	379,132	2,254,035	1,536,325
Tehama	3,267,745	350,732	1,866,605	1,050,408
Trinity	847,257	34,677	575,134	237,446
Tulare	20,679,505	2,005,413	12,479,418	6,194,673
Tuolumne	2,567,548	133,612	1,313,332	1,120,604
Ventura	28,154,136	1,756,080	11,900,216	14,497,840
Yolo	7,496,861	410,984	3,564,181	3,521,695
Yuba	3,357,561	394,717	1,885,750	1,077,094
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,814,724	295,945	2,971,669	2,547,110
Humboldt/Trinity	5,086,205	441,315	2,449,553	2,195,336
Inyo/Mono	1,221,045	43,648	489,862	687,534
Merced/Mariposa	14,053,772	1,695,360	8,454,781	3,903,631
Santa Cruz/San Benito	9,637,760	603,883	4,653,446	4,380,431
Sierra/Nevada	3,224,493	182,086	1,411,610	1,630,797
Siskiyou/Modoc	1,985,376	156,913	1,161,806	666,656

SOURCE: CS 1257 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.[8]

In the first half of FFY 2020, 27,020 or 19.0 percent of cases requiring a child support order had a support order established during the report period. This is a decrease of 0.4 percentage points compared to 19.4 percent in the first half of FFY 2019. See Table K on page 24.

[8] This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases With Support Orders Established During the FFY) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2020

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	**142,270**	**27,020**	**115,250**	**19.0%**
Alameda	3,494	870	2,624	24.9
Alpine	2	1	1	50.0
Amador	82	36	46	43.9
Butte	752	189	563	25.1
Calaveras	114	39	75	34.2
Colusa	83	15	68	18.1
Contra Costa	1,854	443	1,411	23.9
Del Norte	238	57	181	23.9
El Dorado	398	123	275	30.9
Fresno	6,350	1,504	4,846	23.7
Glenn	144	54	90	37.5
Humboldt	438	117	321	26.7
Imperial	1,335	272	1,063	20.4
Inyo	49	21	28	42.9
Kern	9,419	1,412	8,007	15.0
Kings	1,013	307	706	30.3
Lake	337	72	265	21.4
Lassen	202	66	136	32.7
Los Angeles	33,550	5,500	28,050	16.4
Madera	830	255	575	30.7
Marin	191	42	149	22.0
Mariposa	55	14	41	25.5
Mendocino	325	74	251	22.8
Merced	1,694	444	1,250	26.2
Modoc	47	12	35	25.5
Mono	14	4	10	28.6
Monterey	1,317	379	938	28.8
Napa	303	108	195	35.6
Nevada	167	73	94	43.7
Orange	6,027	1,422	4,605	23.6
Placer	432	122	310	28.2
Plumas	53	27	26	50.9
Riverside	12,453	1,909	10,544	15.3
Sacramento	8,806	1,651	7,155	18.7
San Benito	201	48	153	23.9
San Bernardino	16,490	2,607	13,883	15.8
San Diego	10,251	1,388	8,863	13.5
San Francisco	1,043	260	783	24.9
San Joaquin	4,292	835	3,457	19.5
San Luis Obispo	307	126	181	41.0
San Mateo	725	181	544	25.0
Santa Barbara	1,231	370	861	30.1
Santa Clara	2,781	537	2,244	19.3
Santa Cruz	653	84	569	12.9
Shasta	1,056	164	892	15.5
Sierra	9	1	8	11.1
Siskiyou	224	72	152	32.1
Solano	1,530	413	1,117	27.0
Sonoma	835	285	550	34.1
Stanislaus	2,225	473	1,752	21.3
Sutter	590	114	476	19.3
Tehama	417	92	325	22.1
Trinity	54	19	35	35.2
Tulare	1,852	621	1,231	33.5
Tuolumne	150	52	98	34.7
Ventura	1,573	422	1,151	26.8
Yolo	627	151	476	24.1
Yuba	586	71	515	12.1
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	348	128	220	36.8
Humboldt/Trinity	492	136	356	27.6
Inyo/Mono	63	25	38	39.7
Merced/Mariposa	1,749	458	1,291	26.2
Santa Cruz/San Benito	854	132	722	15.5
Sierra/Nevada	176	74	102	42.0
Siskiyou/Modoc	271	84	187	31.0

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.[9] The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the first half of FFY 2020, a total of 26,345 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 142,270 cases requiring a support order, which amounts to 18.5 percent of the cases. This is a decrease of 0.4 percentage points from mid-year FFY 2019 of 18.9 percent. See Table L on page 26.

[9] This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases With Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the FFY) divided by the sum of line 17 (Cases With Support Orders Established During the FFY) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2020

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
STATEWIDE	142,270	26,345	18.5%
Alameda	3,494	840	24.0
Alpine	2	1	50.0
Amador	82	27	32.9
Butte	752	155	20.6
Calaveras	114	37	32.5
Colusa	83	8	9.6
Contra Costa	1,854	321	17.3
Del Norte	238	62	26.1
El Dorado	398	120	30.2
Fresno	6,350	1,517	23.9
Glenn	144	59	41.0
Humboldt	438	80	18.3
Imperial	1,335	273	20.4
Inyo	49	13	26.5
Kern	9,419	1,568	16.6
Kings	1,013	319	31.5
Lake	337	77	22.8
Lassen	202	53	26.2
Los Angeles	33,550	5,281	15.7
Madera	830	199	24.0
Marin	191	35	18.3
Mariposa	55	14	25.5
Mendocino	325	56	17.2
Merced	1,694	400	23.6
Modoc	47	6	12.8
Mono	14	4	28.6
Monterey	1,317	287	21.8
Napa	303	73	24.1
Nevada	167	72	43.1
Orange	6,027	1,182	19.6
Placer	432	142	32.9
Plumas	53	22	41.5
Riverside	12,453	1,910	15.3
Sacramento	8,806	1,553	17.6
San Benito	201	43	21.4
San Bernardino	16,490	3,162	19.2
San Diego	10,251	1,362	13.3
San Francisco	1,043	252	24.2
San Joaquin	4,292	909	21.2
San Luis Obispo	307	113	36.8
San Mateo	725	173	23.9
Santa Barbara	1,231	288	23.4
Santa Clara	2,781	550	19.8
Santa Cruz	653	54	8.3
Shasta	1,056	128	12.1
Sierra	9	3	33.3
Siskiyou	224	61	27.2
Solano	1,530	415	27.1
Sonoma	835	225	26.9
Stanislaus	2,225	446	20.0
Sutter	590	98	16.6
Tehama	417	89	21.3
Trinity	54	6	11.1
Tulare	1,852	534	28.8
Tuolumne	150	40	26.7
Ventura	1,573	379	24.1
Yolo	627	179	28.5
Yuba	586	70	11.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	348	105	30.2
Humboldt/Trinity	492	86	17.5
Inyo/Mono	63	17	27.0
Merced/Mariposa	1,749	414	23.7
Santa Cruz/San Benito	854	97	11.4
Sierra/Nevada	176	75	42.6
Siskiyou/Modoc	271	67	24.7

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order), 17 (Cases With Support Orders Established During the Federal Fiscal Year), and 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

The State Performance Measure for cases with a medical support order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assistance, as well as cases closed during the report period are included in this measure.[10]

In the first half of FFY 2020, 38.5 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 0.7 percentage points compared to 39.2 percent in the first half of FFY 2019. See Table M on page 28.

[10] This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) divided by line 2 (Cases Open at the End of the Month With Support Orders Established) minus line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month).

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2020

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	**770,291**	**296,347**	**38.5%**
Alameda	20,867	8,901	42.7
Alpine	15	7	46.7
Amador	845	380	45.0
Butte	6,025	2,536	42.1
Calaveras	1,066	472	44.3
Colusa	502	161	32.1
Contra Costa	18,752	9,033	48.2
Del Norte	1,438	654	45.5
El Dorado	3,887	1,636	42.1
Fresno	42,150	17,793	42.2
Glenn	1,204	455	37.8
Humboldt	3,474	1,484	42.7
Imperial	6,886	2,795	40.6
Inyo	587	184	31.3
Kern	37,889	13,887	36.7
Kings	5,984	2,840	47.5
Lake	1,798	706	39.3
Lassen	991	422	42.6
Los Angeles	161,316	48,738	30.2
Madera	5,261	2,210	42.0
Marin	1,770	777	43.9
Mariposa	491	189	38.5
Mendocino	2,252	783	34.8
Merced	10,071	3,148	31.3
Modoc	179	88	49.2
Mono	161	54	33.5
Monterey	9,983	3,863	38.7
Napa	2,176	997	45.8
Nevada	1,656	669	40.4
Orange	43,683	16,714	38.3
Placer	5,106	2,371	46.4
Plumas	555	203	36.6
Riverside	55,120	21,172	38.4
Sacramento	50,821	15,271	30.0
San Benito	1,335	551	41.3
San Bernardino	69,613	29,694	42.7
San Diego	40,777	23,554	57.8
San Francisco	6,000	2,654	44.2
San Joaquin	24,942	10,299	41.3
San Luis Obispo	3,082	1,444	46.9
San Mateo	5,665	2,241	39.6
Santa Barbara	8,651	3,259	37.7
Santa Clara	17,339	7,597	43.8
Santa Cruz	3,160	1,157	36.6
Shasta	6,447	2,257	35.0
Sierra	52	19	36.5
Siskiyou	1,558	578	37.1
Solano	9,682	4,192	43.3
Sonoma	6,842	3,050	44.6
Stanislaus	17,308	5,824	33.6
Sutter	2,985	1,229	41.2
Tehama	2,373	951	40.1
Trinity	409	137	33.5
Tulare	15,586	5,469	35.1
Tuolumne	1,625	764	47.0
Ventura	13,176	5,190	39.4
Yolo	4,095	1,549	37.8
Yuba	2,628	1,095	41.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,551	1,623	45.7
Humboldt/Trinity	3,883	1,621	41.7
Inyo/Mono	748	238	31.8
Merced/Mariposa	10,562	3,337	31.6
Santa Cruz/San Benito	4,495	1,708	38.0
Sierra/Nevada	1,708	688	40.3
Siskiyou/Modoc	1,737	666	38.3

SOURCE: CS 1257 Lines 2 (Cases Open at the End of the Month With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month), and 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided)

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess the effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.[11]

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. DCSS developed the Complaint Resolution Tracking System (CRTS) to ensure uniform complaint resolution data tracking and reporting. All LCSAs are required to use CRTS to enter complaint data.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of the federal fiscal year. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

During the first half of FFY 2020, CRTS reported 286 complaints opened compared to 445 during the first half of FFY 2019, this represents a decrease of 35.7 percent or 159 fewer complaints. See table N on page 30.

[11] Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) Complaint Activity Report and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

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TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2020

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	**1,118,823**	**286**	
Alameda	30,462	5	1.641
Alpine	35	0	0.000
Amador	1,148	0	0.000
Butte	9,732	2	2.055
Calaveras	1,513	0	0.000
Colusa	680	0	0.000
Contra Costa	26,401	4	1.515
Del Norte	2,278	0	0.000
El Dorado	5,384	0	0.000
Fresno	59,610	8	1.342
Glenn	1,659	0	0.000
Humboldt	5,092	0	0.000
Imperial	9,932	4	4.027
Inyo	906	0	0.000
Kern	52,063	12	2.305
Kings	8,856	2	2.258
Lake	2,685	2	7.449
Lassen	1,510	0	0.000
Los Angeles	231,716	112	4.834
Madera	6,546	2	3.055
Marin	4,264	0	0.000
Mariposa	648	0	0.000
Mendocino	3,448	0	0.000
Merced	15,020	3	1.997
Modoc	283	0	0.000
Mono	211	0	0.000
Monterey	14,206	0	0.000
Napa	3,220	1	3.106
Nevada	2,601	0	0.000
Orange	62,498	9	1.440
Placer	6,890	0	0.000
Plumas	796	0	0.000
Riverside	79,600	30	3.769
Sacramento	71,446	15	2.099
San Benito	1,865	0	0.000
San Bernardino	100,368	16	1.594
San Diego	61,619	13	2.110
San Francisco	10,026	0	0.000
San Joaquin	33,769	4	1.185
San Luis Obispo	3,801	1	2.631
San Mateo	8,646	0	0.000
Santa Barbara	11,811	2	1.693
Santa Clara	29,826	1	0.335
Santa Cruz	5,111	2	3.913
Shasta	10,367	5	4.823
Sierra	97	0	0.000
Siskiyou	2,540	0	0.000
Solano	15,272	4	2.619
Sonoma	10,633	2	1.881
Stanislaus	26,307	7	2.661
Sutter	4,274	0	0.000
Tehama	3,568	0	0.000
Trinity	835	0	0.000
Tulare	22,230	7	3.149
Tuolumne	2,373	1	4.214
Ventura	19,336	6	3.103
Yolo	6,963	3	4.308
Yuba	3,847	1	2.599
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,069	1	1.973
Humboldt/Trinity	5,927	0	0.000
Inyo/Mono	1,117	0	0.000
Merced/Mariposa	15,668	3	1.915
Santa Cruz/San Benito	6,976	2	2.867
Sierra/Nevada	2,698	0	0.000
Siskiyou/Modoc	2,823	0	0.000

SOURCE: CS 1257 Line 1 (Cases Open at the End of the Month); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

DEFINITIONS

California's Child Support Program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.

- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.

- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.

- **Former Assistance Case** - A case where the children formerly received Title IV-A benefits (Aid to Families with Dependent Children, the former welfare program), TANF/CalWorks, or IV-E Foster Care services. A case where some children are former assistance, and some are never assistance is reported as a "former assistance" case.

- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.

- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.