

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



June 19, 2015

Ms. Vicki Turetsky, Commissioner
Administration for Children and Families
Office of Child Support Enforcement
370 L'Enfant Promenade, S.W.
Washington, D.C. 20447

**SUBJECT: ERRATA TO THE ANNUAL ADVANCED PLANNING DOCUMENT
UPDATE FOR CALIFORNIA CHILD SUPPORT AUTOMATION SYSTEM
CHILD SUPPORT ENFORCEMENT PROJECT**

Dear Commissioner Turetsky:

The California Department of Child Support Services (DCSS) submits this Annual Advance Planning Document Update (APDU) to report the progress of the California Child Support Automation System (CCSAS) Project. This APDU requests federal financial participation for State Fiscal Year 2015/16 and requests approval of the revised total project budget.

If you have any questions regarding the Annual APDU, please contact Jennifer Younger, Budget Officer, Administrative Services Division at (916) 464-5177.

Sincerely,

Alisha A. Griffin
Director

Enclosure

Ms. Vicki Turetsky, Commissioner

May 1, 2015

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cc: OCSE

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SECRETARY'S ACTION REQUESTED

TO: DIANA S. DOOLEY
Secretary
California Health and Human Services Agency

FROM: ALISHA A. GRIFFIN
Director
Department of Child Support Services

Prepared By: Mathew Macy
Budget Manager
Budget Support Section
(916) 464-5020

DATE: March 27, 2015

SUBJECT: California Child Support Automation System Advance Planning Document Update

Request for Approval

Request for Discussion

APPROVED BY:

Alisha A. Griffin
Director, Department of Child Support Services

Date

Diana S. Dooley
Secretary, Health and Human Services Agency

Date

RECOMMENDATION: Please review and approve.

SUMMARY/PRO-CON ARGUMENTS: Per the Office of Child Support Enforcement (OCSE) regulation 45 CFR 307.15, the Department of Child Support Services is required to produce an annual Advance Planning Document to request federal financial participation. This document is requesting federal funding for State Fiscal Year 2015/2016.

EFFECT ON EXISTING LAW: N/A

ESTIMATED COST: N/A

TIME FACTOR: The Advance Planning Document is due to OCSE on May 1, 2015. However, the Department of Finance requires the document by April 1, 2015 in order to make all necessary budget changes in time for the May Revise.

BACKGROUND: N/A

EVENT OVERVIEW/FORMAT: N/A

OTHER PARTICIPANTS: N/A



STATE OF CALIFORNIA
Department of Child Support Services



California Child Support Automation System (CCSAS) Project

Errata to the Annual Advance Planning Document Update (APDU)

May 1, 2015

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1. EXECUTIVE SUMMARY

The California Department of Child Support Services (DCSS) submits this Annual Advance Planning Document Update (APDU) to report the status of the California Child Support Automation System (CCSAS) Project as required by 45 CFR 307.15. The structure of this APDU follows the format outlined in the Administration for Children and Families' (ACF) State Systems APD Guide.

Table 1-1 presents the CCSAS budget and Federal Financial Participation (FFP) adjustments through State Fiscal Year (SFY) 2015/16. Based on the cumulative funding, California is requesting \$61,850,311 (\$40,821,206 in FFP). The FFP Request has been adjusted to reflect SFY 2011/12 actual expenditures.

Table 1-1 FFP Request

FFP REQUEST	SFY 2003/04 - SFY 2011/12	SFY 2012/13	SFY 2013/14	SFY 2014/15	SFY 2015/16	TOTAL
TOTAL BUDGET	1,954,916,870	103,421,627	103,713,614	104,818,360	104,782,434	\$ 2,371,652,905
- Not Eligible for FFP	(25,738,828)	54,861	-	-	-	\$ (25,683,967)
- FFP Previously Approved	(1,999,949,788)	(109,839,267)	(82,225,538)	(92,104,034)	-	\$ (2,284,118,627)
Net FFP Request	\$ (70,771,746)	\$ (6,362,779)	\$ 21,488,076	\$ 12,714,326	\$ 104,782,434	\$ 61,850,311

1.1. Summary of Changes

The cost changes reflected in this APDU are summarized in Table 1-2 as a comparison against the May 2014 APDU. Descriptions of the cost changes are provided below.

Table 1-2 Detailed Summary of Changes to Project Costs

TASK	SFY 2014/15	SFY 2015/16
Statewide Retirement	\$703,642	\$704,000
Employee Compensation	645,284	807,000
Staffing Shift	-	(348,000)
Technical Consultants	\$0	\$150,000
Total	\$1,348,926	\$1,313,000

- *Statewide Retirement* – Salaries and Benefits were increased by \$703,642 in SFY 2014/15 and \$704,000 in SFY 2015/16 and ongoing.
- *Employee Compensation* – Salaries and Benefits were increased by \$645,584 in SFY 2014/15 and \$807,000 in SFY 2015/16 and ongoing.
- *Staffing Shift* – Contract Services for Child Support Enforcement (CSE) Maintenance and Operations (M&O) Staffing Service Support were reduced by \$4,910,000 and Salaries and Benefits were increased by \$4,562,000. The conversion of contractors to state staff result in savings of \$348,000 annually beginning in SFY 2015/16.

- [Technical Consultants – Upon passage of California legislation to implement the federal Uniform Interstate Family Support Act \(UIFSA\), California will implement system changes to conform to the new laws. California expects the laws to result in approximately \\$150,000 in contract services costs to implement the changes to the CSE system.](#)

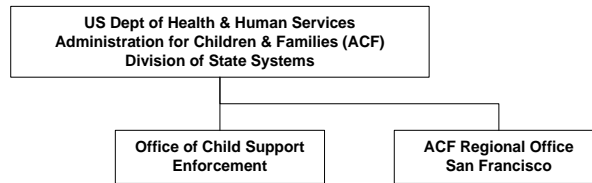
1.2. Project Status

The CCSAS Project is currently in the maintenance and operations phase of the project. There are no changes to the scope or the schedule for this project.

2. PROJECT ORGANIZATION

This section provides the CCSAS functional organization structure.

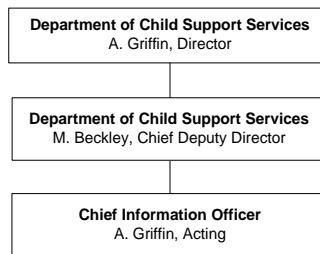
Federal Oversight



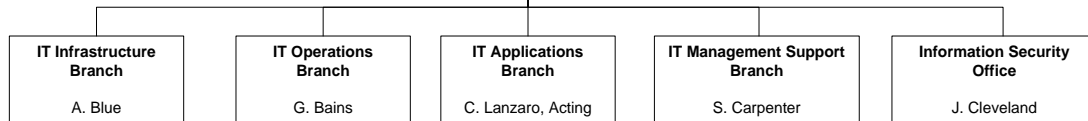
State Oversight



Executive Management



Management Team



3. PROJECT SCHEDULE

All original project activities, including Key Project Milestones, have been completed.

3.1. Release Schedule

This section includes a description of all changes made to the CSE system since the approval of the last APDU as well as those changes planned for the upcoming state fiscal year.

All system modifications included in this section have been reviewed through a formalized governance process and approved by a Change Control Board and the Director of DCSS. All modifications are considered high priority and have been selected based on their contribution toward improving overall program performance and system efficiencies.

3.1.1. Completed System Changes

The matrix in Table 3-1 below reflects the completed system changes that were performed with existing maintenance resources.

Table 3-1 Completed System Changes

Release #	Release Date	Description of Release
4.12.0	04/20/2014	
		<p>This release included various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>E-Filing</u>: Implemented Stanislaus County. • <u>Proof of Service</u>: Updated Family Law (FL)-686. • <u>Federal Case Registry (FCR)</u>: Added new criteria for Locate submissions and include secondary Social Security Numbers (SSNs). • <u>Department of Motor Vehicles</u>: Refined requisite data. • <u>Balance Regeneration</u>: Modified start date, report location, and ability to use Worker Initiated Balance Regeneration (WIBR) to close cases. • <u>Scanning</u>: Added local support options for counties.
4.12.1	06/22/2014	
		<p>This release included various maintenance changes to the following area:</p> <ul style="list-style-type: none"> • <u>Guideline Calculator</u>: Updated Minimum Wage, Tax Values, Low Income Adjustment and other calculation settings.

4.13.0	07/20/2014	
		<p>This release included various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>OCSE Query Interstate Cases for Kids (QUICK)</u>: Implemented. • <u>Suppressions</u>: Added History display. • <u>Levy Enforcement</u>: Added Federally Assisted State Transmitted (FAST) Levy Interface.
4.13.1	09/21/2014	
		<p>This release included various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>Employer Creation</u>: Streamlined the creation process requiring fewer screens for the users. • <u>E-Filing</u>: Implemented Tulare County. • <u>Forms</u>: Updated several forms. <ul style="list-style-type: none"> ○ Proof of Service, FL-686. ○ Various California Insurance Intercept Program (CIIP) Forms. ○ National Medical Support Notice Part B, Office of Management and Budget (OMB)-0970-0222. ○ Child Support Warning Notice, DCSS 0284.
4.13.2	10/31/2014	
		<p>This release included various maintenance changes to the following area:</p> <ul style="list-style-type: none"> • <u>Self Service</u>: Provided users the ability to receive email notifications for their case activity. • <u>Electronic Document Workflow Phase II</u>: Created new task rules for counties to create customized tasks for various documents uploaded to CSE via local or central scan.

4.14.0	11/23/2014	
		<p>This release included various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>Employer Data</u>: Created the process of ‘archiving’ inactive employer data in the database to improve system performance. • <u>Employer Merge</u>: Implemented an automated process to merge employer records when duplicates exist. • <u>Forms</u>: Updated several forms. <ul style="list-style-type: none"> ○ Appointment Notice, DCSS 0041. ○ Request for Services, DCSS 0055. ○ Record Update, DCSS 0136. ○ Notice to Court Change of Venue, DCSS 0183. ○ Presumed Income Set-Aside Request, FL 643. ○ Proof of Claim, B10. ○ Admin Subpoena & Notice of Lien, OMB-0970-0152 & OMB-0970-0153.
4.14.1	12/07/2014	
		<p>This release included various maintenance changes to the following area:</p> <ul style="list-style-type: none"> • <u>Guideline Calculator</u>: Updated Tax Values, Low Income Adjustment and other calculation settings. • <u>Forms</u>: Updated annual Judicial Council forms.
4.15.0	01/18/2015	
		<p>This release included various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>Non-Sufficient Funds (NSF) Collections</u>: Updated status displays in CSE. • <u>Self Service</u>: Provided users more customized selections for email updates. • <u>Tasks</u>: Added additional criteria for the creation of Early Intervention tasks. • <u>Participant Employment Data</u>: Updated to not collect Custodial Party (CP) employment data if there is not a Non-Custodial Parent (NCP) on the case. • <u>Credit Reporting</u>: Updated codes being sent for credit reporting. • <u>Federal Reports</u>: Updated federal compliance changes. • <u>Forms</u>: Updated several forms. <ul style="list-style-type: none"> ○ Employer Information Request Form, DCSS-0676. ○ Fulltime Student Verification, DCSS-0084. ○ Notice Of Emancipation To Custodial Party, DCSS-0124. ○ Wage and Insurance Verification & Notice of Wage Verification, DCSS-0230 & DCSS-0337.

		<ul style="list-style-type: none"> ○ Proof of Service of Summons, POS-010
4.16.0	04/19/2015	
		<p>This release included various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>Process Service</u>: Added additional fields for electronic process server files. • <u>Locate</u>: Updated Employment Development Department data exchange. • <u>E-Filing</u>: Converted Orange County to a new vendor. • <u>Forms</u>: Updated several forms. <ul style="list-style-type: none"> ○ Multiple OCSE OMB Forms. ○ Multiple OCSE Transmittals.

3.1.2. Planned System Changes

The matrix in Table 3-2 reflects the approved planned system changes scheduled to be performed with existing maintenance resources. California employs quarterly releases to provide a vehicle for preventive, corrective, and adaptive changes occurring on an ongoing basis. In addition, there is potential for additional releases as changes to the system are required to ensure the system is current with legislative requirements and is up-to-date with technological advances.

Table 3-2 Planned System Changes

Release #	Release Date	Description of Release
4.17.0	07/19/2015	
		<p>This release will include various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>Employer Confirmation</u>: Create an automated process for new employer records. • <u>Employer Search</u>: Improve employer search functionality. • <u>E-Filing</u>: Convert San Diego County to a new vendor; Implement Monterey County. • <u>Locate</u>: Improve participant matching by searching for transposed first/last names. • <u>Financial</u>: Limit payment source updates when a physical payment is associated with a large number of cases. • <u>Forms</u>: Update several forms. <ul style="list-style-type: none"> ○ Income Withholding Order (IWO) Packet updates. ○ Multiple OCSE Transmittals.
	<u>Upon passage of SB 646</u>	
		<p><u>To meet all requirements for the Uniform Interstate Family Support Act, California will implement the following system functionality, at a minimum:</u></p> <p><u>New International FIPS Codes & Address impacts:</u></p> <ul style="list-style-type: none"> • <u>Add FIPS codes to the CSE and the SDU for countries that have joined the Convention and for those that may later become parties to the Convention</u> • <u>Change the current FIPS codes in the CSE and the SDU to mirror the federal formatting used by OCSE</u> • <u>Expand character fields and lines in the CSE non-standard address fields to properly record international addresses</u> • <u>Update files to transmit the additional length of fields when non-standard address fields are modified in CSE and to include any type of specific case/participant identifiers for potential Electronic Disbursement Validation</u> • <u>Change Disbursement Instruction (DINT) file to the SDU, including adding an additional address line to the DINT file to match the CSE non-standard address field's capacity</u> • <u>Update to DINT file to accept and transmit the additional length of fields when non-standard address fields are modified in CSE and to include a special indicator to inform the SDU that the disbursement needs to be converted to the receiving counties currency for EFT transactions</u> • <u>Check Template 005 Interstate Disbursement will need to be</u>

		<p>reviewed and potentially updated for Countries not accepting EFT Transactions</p> <ul style="list-style-type: none"> • Modify system batch processing for impacts required to receive and/or generate financial records • Reporting Considerations: <ul style="list-style-type: none"> ○ CS34 Page 1: Collections Received, Distributed and Undistributed: Has a cell for Other countries: Section A: Available Collections: 2g From Other Countries, Section B: Distributed/Undistributed Collections we need to verify that these disbursements to other counties will be reported in Column (F) Other Never Assistance lines 7c Distributed as Medical support, 7d. Distributed to Family, and 8 Total Distributed ○ CS34 Page 2: Itemized Undistributed Collections: Potential updates may be needed for the new international collections report in the appropriate cells as other collections that we currently receive from other countries ○ CS35: Supplement to the CS 34 Monthly report of collections and distributions: Potential updates may be needed for the new international collections report in the appropriate cells as other collections that we currently receive from other countries ○ CS1257: Review of Lines that are affected by International cases or Tribal cases <p>CSENet Referral Acknowledgement Impacts:</p> <ul style="list-style-type: none"> • Update CSE Interstate pages for the Incoming Interstate Referral – Enter Acknowledgement Information and Interstate Transaction Detail pages to include new verbiage and checkboxes. • Make changes to automated text verbiage that is generated for both the electronic and hardcopy acknowledgements (CSENet Transaction and Transmittal OMB-0970-0085-T1 Acknowledgement) • Modification of physical forms for Interstate Acknowledgment with required verbiage <p>System Generated Forms: DCSS has estimated 20 or more forms will require verbiage updates.</p>
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4. PROJECT CONTRACTS

This section provides a list of contracts related to the CCSAS project. The procurement and contracts comply with all applicable procurement and contract requirements. A copy of the state's procurement and contract rules can be found in the State Administrative Manual, the reference source for statewide policies, procedures, regulations and information developed and issued by authoring agencies (e.g., Governor's Office, Department of General Services (DGS), Department of Finance (DOF), California Department of Technology, and the California Department of Human Resources). In order to provide a uniform approach to statewide management policy, the contents have the approval of and are published by the authority of the Department of Technology. The State Contracting Manuals Volumes 1, 2, and 3, provide the policies, procedures and methods to promote sound business decision practices in securing necessary goods and services for the State. All of these manuals can be found on the California DGS website:

- <http://sam.dgs.ca.gov/>;
- <http://www.dgs.ca.gov/ols/Resources/StateContractManual.aspx>;
- <http://www.dgs.ca.gov/pd/Resources/publications/SCM2.aspx>; and
- <http://www.dgs.ca.gov/pd/Resources/publications/SCM3.aspx>.

4.1 Contracts

Table 4-1 on the next page reflects active contracts held by California for CSE system.

Table 4-1 CSE System Contracts

Contract Name	Type	Scope	Procurement Strategy	Estimated Cost	Base Start	Base End	Option Years
Futures Explored, Inc. CSE Central Scan Services (Contract #: 50-0453-14)	Per Scanned Image Price	To provide scanning services for state and county documents.	Exempt (Rehabilitation Firm)	\$712,800	01-Sep-12	31-Aug-15	3-One Year optional extensions (Extension Term 1: September 1, 2014 through August 31, 2015 and Extension 1 Cost: \$407,520) and (Extension Term 2: September 1, 2015 through August 31, 2016 and Estimated Extension 2 Cost: \$316,800.00) and (Extension Term 3: September 1, 2016 through August 31, 2017 and Estimated Extension 3 Cost: \$316,800.00)
Deloitte Consulting LLP CSE M&O Services (Contract #: 50-0355-18)	Labor Hours	To provide highly technical IT resources that meet specified qualifications to perform system operation, application development, maintenance and IT services in support of the CSE system.	Full and Open Competition	\$71,734,464	1-May-11	30-Apr-16	2-Two Year optional extension (Extension Term 1: May 1, 2016 through April 30, 2018 and Extension 1 Cost: \$26,042,381) and (Extension Term 2: May 1, 2018 through April 30, 2020 and Estimated Extension 2 Cost: \$27,212,429)

5. PROJECT BUDGET

This section presents the total CCSAS budget. Details of actual expenditures are provided in Section 6, Project History.

5.1. Total Project Cost

This section presents a summary of total CCSAS costs by State Fiscal Year (SFY).

Table 5-1 Total CCSAS Budget Summary by SFY

TASKS	ACTUAL 2003/04-2011/12	BUDGET SFY 2012/13	BUDGET SFY 2013/14	BUDGET SFY 2014/15	BUDGET SFY 2015/16	TOTAL
Development	902,073,292	-	-	-	-	\$ 902,073,292
Operations	440,932,395	68,413,633	68,705,620	69,810,366	69,774,440	\$ 717,636,454
Local Technical Support	611,911,183	35,007,994	35,007,994	35,007,994	35,007,994	\$ 751,943,159
TOTAL CCSAS COST	\$ 1,954,916,870	\$ 103,421,627	\$ 103,713,614	\$ 104,818,360	\$ 104,782,434	\$ 2,371,652,905
FFP Adjustments						
KIDZ & STAR/KIDS Conv (D&I - LCS)	(6,237,289)					\$ (6,237,289)
KIDZ & STAR/KIDS Conv (D&I - BP)	(4,010,206)					\$ (4,010,206)
Performance Bond (D&I - BP)	(50,000)					\$ (50,000)
POG Position (D&I)	(473,774)					\$ (473,774)
Depreciable Hardware (BP)	(54,861)	54,861				\$ -
Depreciable Hardware (LCSA)	186,624					\$ 186,624
ARS/CASES Mods (LCSA)	(14,204,629)					\$ (14,204,629)
IFCR Contract (State)	(494,693)					\$ (494,693)
Business Partner Payments	(400,000)					\$ (400,000)
Subtotal Adjustments to FFP	\$ (25,738,828)	\$ 54,861	\$ -	\$ -	\$ -	\$ (25,683,967)
Total FFP Request	\$ 1,929,178,042	\$ 103,476,488	\$ 103,713,614	\$ 104,818,360	\$ 104,782,434	\$ 2,345,968,938

Table 5-2 CCSAS Budget Summary by Quarter

TASK	SFY 2012/13				SFY 2013/14			
	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN
Development	-	-	-	-	-	-	-	-
Operations	17,103,408	17,103,408	17,103,408	17,103,409	17,176,405	17,176,405	17,176,405	17,176,405
Local Technical Support	8,751,999	8,751,999	8,751,998	8,751,998	8,751,999	8,751,999	8,751,998	8,751,998
TOTAL COST	\$25,855,407	\$25,855,407	\$25,855,406	\$25,855,407	\$25,928,404	\$25,928,404	\$25,928,403	\$25,928,403
FFP Adjustments								
Depreciable Hardware	54,861	-	-	-	-	-	-	-
Subtotal Eligible for FFP	\$25,910,268	\$25,855,407	\$25,855,406	\$25,855,407	\$25,928,404	\$25,928,404	\$25,928,403	\$25,928,403
Fiscal Year Subtotal				\$103,476,488				\$103,713,614

TASK	SFY 2014/15				SFY 2015/16				TOTAL 2012/13- 2015/16
	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	
Development	-	-	-	-	-	-	-	-	-
Operations	17,452,592	17,452,592	17,452,591	17,452,591	17,481,110	17,481,110	17,406,110	17,406,110	276,704,059
Local Technical Support	8,751,999	8,751,999	8,751,998	8,751,998	8,751,999	8,751,999	8,751,998	8,751,998	140,031,976
TOTAL COST	\$26,204,591	\$26,204,591	\$26,204,589	\$26,204,589	\$26,233,109	\$26,233,109	\$26,158,108	\$26,158,108	\$416,736,035
FFP Adjustments									
Depreciable Hardware	-	-	-	-	-	-	-	-	54,861
Subtotal Eligible for FFP	\$26,204,591	\$26,204,591	\$26,204,589	\$26,204,589	\$26,233,109	\$26,233,109	\$26,158,108	\$26,158,108	\$416,790,896
Fiscal Year Subtotal				\$104,818,360				\$104,782,434	

The CCSAS budget covers all ongoing project costs for delivery of automation services in support of the California child support program. This includes system management and operations, application changes, and technical support for both centralized and distributed portions of the CCSAS technical architecture.

5.1.1. Development

Costs categorized as development during the M&O phase of the CCSAS project are limited to those system changes meeting the definition set forth by OCSE. System enhancements may be changes to the CSE System or changes to the interface between CSE and the State Disbursement Unit (SDU), implemented by the SDU Service Provider. Per OCSE-AT-06-03, CCSAS System Enhancements are defined as follows:

- *System Enhancements* – System changes representing substantive development activities such as: significant application software changes like the redesign of a child support system’s enforcement module or document generation module; implementation of new electronic interfaces; development of a graphical user interface (UI) to replace a character-based UI; re-writing a set of underlying business rules in system logic; installation of a document imaging component to the system; or application system migration from a mainframe-based architecture to a client-server architecture.

There are currently no development costs for this project.

5.1.2. Operations

Operations costs include the state staff, operating expenses, and contract services required to provide the operating environment that meets the availability and reliability requirements that are critical to the child support program. Operations activities include: production oversight; problem management; configuration and asset management; network and system administration; host and desktop hardware and software refresh; application modifications and testing; user help desk; printing and imaging; technical infrastructure and architecture support; Enterprise Customer Service Solution (ECSS) Services support, and application hosting.

Table 5-3 Operations Costs

TASK	SFY 2012/13	SFY 2013/14	SFY 2014/15	SFY 2015/16	TOTAL
Salaries and Benefits					
State Staff	18,832,613	19,124,600	24,216,724	28,513,798	\$ 90,687,735
Operating Expenses & Equipment					
Network					
Site & Facilities	1,535,722	1,535,722	1,535,722	1,535,722	\$ 6,142,888
Hardware Lease & Maintenance	60,000	60,000	60,000	60,000	\$ 240,000
Software	3,287,189	3,287,189	3,287,189	3,287,189	\$ 13,148,756
Supplies & Minor Equipment	549,363	549,363	549,363	549,363	\$ 2,197,452
Training	35,508	35,508	99,008	175,008	\$ 345,032
Travel	210,455	210,455	257,705	308,705	\$ 987,320
Other	437,064	437,064	713,004	1,013,004	\$ 2,600,136
Contract Services					
CSE M&O Services	15,984,576	15,984,576	11,610,508	6,700,508	\$ 50,280,168
Central Scan	917,904	917,904	917,904	917,904	\$ 3,671,616
Tech Consultants				150,000	\$ 150,000
External Agencies	90,000	90,000	90,000	90,000	\$ 360,000
ECSS Services	3,626,996	3,626,996	3,626,996	3,626,996	\$ 14,507,984
CSE State Data Center Services	25,471,561	25,471,561	22,530,561	22,530,561	\$ 96,004,244
LCSA Consultants	315,682	315,682	315,682	315,682	\$ 1,262,728
Statewide Reduction	(2,941,000)	(2,941,000)			\$ (5,882,000)
TOTAL COST	\$68,413,633	\$68,705,620	\$69,810,366	\$69,774,440	\$ 276,704,059
FFP Adjustments					
Depreciable Hardware	54,861				\$ 54,861
Subtotal Eligible for FFP	\$68,468,494	\$68,705,620	\$69,810,366	\$69,774,440	\$ 276,758,920

Operations Subcategories

- *Salaries and Benefits* – State staff includes DCSS personnel required to support the activities described in this section.
- *Operating Expenses and Equipment* – Standard operating equipment and expense costs associated with state staff. Beginning SFY 2012/13, Network costs are combined with Application Hosting costs listed in the Contract Services category. Application Hosting and Network services are provided by the State Data Center. All costs are now reflected on one line titled CSE State Data Center Services listed in the Contract Services category.

- *Contract Services* – Includes all contracts listed under this budget category:
 - *CSE M&O Services* – Contract staff possessing specific technical expertise in CSE system architecture and system application technologies to augment state staff in providing system operations services.
 - *Central Scan* – Contract and support services for daily and backfile scanning activities.
 - *External Agencies* – DCSS continues to provide State Controller’s Office staff funding to support the maintenance and operation of the child support interface to the external agency system.
 - *ECSS Services* – The state utilizes contractors available through the state’s CALNET2 Master Services Agreement to host and support the ECSS.
 - *CSE State Data Center Services* – Application hosting and network services.
 - *Local Child Support Agency (LCSA) Consultants* – The consultants participate in joint analysis and design sessions and identify areas of program policy impact.
 - *Statewide Reduction* – Includes an unallocated reduction to the CCSAS budget due to a statewide budget reduction. Beginning in SFY 2014/15, the reduction was allocated to the contract services line item.

5.1.3. Local Technical Support

Local technical support services continue throughout the CCSAS project life. Local technical support is necessary to ensure timely response to desktop, network and local issues required to maintain availability of CCSAS. Oversight of all local technical support services is provided by the state, including annual funding to LCSAs and the regular upgrade and replacement of local hardware and software.

Table 5-4 Local Technical Support Costs

TASK	SFY 2012/13	SFY 2013/14	SFY 2014/15	SFY 2015/16	TOTAL
Salaries and Benefits					
LCSA Staff	12,975,200	12,975,200	12,975,200	12,975,200	\$ 51,900,800
Operating Expenses & Equipment					
Network	4,080,908	4,080,908	4,080,908	4,080,908	\$ 16,323,632
Site & Facilities	701,081	701,081	701,081	701,081	\$ 2,804,324
Hardware Lease & Maintenance	4,902,290	4,902,290	4,902,290	4,902,290	\$ 19,609,160
Software	2,545,056	2,545,056	2,545,056	2,545,056	\$ 10,180,224
Supplies & Minor Equipment	4,903,140	4,903,140	4,903,140	4,903,140	\$ 19,612,560
Training	83,434	83,434	83,434	83,434	\$ 333,736
Travel	52,540	52,540	52,540	52,540	\$ 210,160
Other	1,620,736	1,620,736	1,620,736	1,620,736	\$ 6,482,944
Contract Services					
Technical Consultants	3,143,609	3,143,609	3,143,609	3,143,609	\$ 12,574,436
TOTAL COST	\$35,007,994	\$35,007,994	\$35,007,994	\$35,007,994	\$ 140,031,976
FFP Adjustments					
Depreciable Hardware					
Subtotal Eligible for FFP	\$35,007,994	\$35,007,994	\$35,007,994	\$35,007,994	\$ 140,031,976

Local Technical Support Subcategories

- *Salaries and Benefits* – LCSA staff provide local desktop and network support for LCSA personnel using the CCSAS System.
- *Operating Expenses and Equipment* – standard operating equipment and expense costs associated with LCSA staff.
- *Contract Services* – includes all contracts listed under this budget category:
 - *Technical Consultants* – LCSAs utilize both direct consultant support and support from county information systems departments to provide local desktop and network support. This cost category always represents use of specific resources on an hourly or annual cost basis rather than simple fee for service arrangements.

6. PROJECT HISTORY

This section summarizes the historical CCSAS project costs beginning with the inception of the project. This section includes a table for each phase of the project by budget category: Pre-Statewide Interim System Management (PRISM); CCSAS Planning; CCSAS Project Years 1-3; California's Alternative System Configuration (C-ASC) Project Years 4-6A; and the CCSAS M&O period.

6.1. Historical PRISM Costs

The table below reflects actual expenditures for PRISM for SFY 1997/98 through SFY 2002/03. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 1 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-1 Actual PRISM Costs

CCSAS Task	ACTUAL SFY 1997/98	ACTUAL SFY 1998/99	ACTUAL SFY 1999/00	ACTUAL SFY 2000/01	ACTUAL SFY 2001/02	ACTUAL SFY 2002/03	TOTAL
PRISM							
State Operations		6,261,358	9,198,704	7,163,693	6,280,029	4,356,133	\$33,259,917
Enhancements		3,535,240	274,499	1,019,665	3,091,176	246,107	\$8,166,687
Conversions		8,108,125	5,288,117	12,915,356	9,211,591	1,950,025	\$37,473,214
Maintenance & Operations	34,961,782	42,201,102	50,558,288	76,532,411	100,084,659	105,957,347	\$410,295,589
Subtotal	\$34,961,782	\$60,105,825	\$65,319,608	\$97,631,125	\$118,667,455	\$112,509,612	\$489,195,407

6.2. Historical CCSAS Planning Costs

The CCSAS project was initiated in 1998. CCSAS planning costs were born by three departments: Franchise Tax Board (FTB); DCSS; and Health and Human Services Data Center (HHSDC). The table below shows the actual expenditures for SFY 1998/99 through SFY 2002/03. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 2 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-2 Actual CCSAS Planning Costs

CCSAS Task	ACTUAL SFY 1997/98	ACTUAL SFY 1998/99	ACTUAL SFY 1999/00	ACTUAL SFY 2000/01	ACTUAL SFY 2001/02	ACTUAL SFY 2002/03	TOTAL
CCSAS Planning							
Planning (FTB)			5,011,336	12,421,367	18,067,765	17,678,987	\$53,179,455
Planning (DCSS)						2,081,520	\$2,081,520
Planning (HHSDC)		3,361,637	941,060				\$4,302,697
Subtotal		\$3,361,637	\$5,952,396	\$12,421,367	\$18,067,765	\$19,760,507	\$59,563,672

6.3. CCSAS Project Costs (Years 1-3)

Table 6-3 presents actual CCSAS project costs for the first three years of the development and implementation period: SFY 2003/04 through SFY 2005/06. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 3 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-3 CCSAS Project Costs (Years 1-3)

CCSAS TASK	ACTUAL SFY 2003/04	ACTUAL SFY 2004/05	ACTUAL SFY 2005/06	TOTAL
Project Management	\$11,846,159	\$11,626,688	\$11,275,817	\$34,748,664
PRISM				
State Operations	1,594,038	1,769,334	1,649,507	\$5,012,879
Enhancements	1,672,203	8,491,639	4,079,758	\$14,243,600
Conversions	7,588,984			\$7,588,984
Maintenance & Operations	103,800,305	104,851,715	97,388,519	\$306,040,539
Subtotal	\$114,655,530	\$115,112,688	\$103,117,784	\$332,886,002
CSE System				
Development	7,896,007	9,473,718	10,242,877	\$27,612,602
Testing	54,468	984,298	2,865,067	\$3,903,833
Conversion & Implementation	1,771,416	8,903,883	2,732,494	\$13,407,793
Maintenance & Operations			11,217	\$11,217
Miscellaneous	3,238,520	4,550,912	3,339,076	\$11,128,508
Business Partner Payments	86,392,465	125,839,308	165,768,812	\$378,000,585
Subtotal	\$99,352,876	\$149,752,119	\$184,959,543	\$434,064,538
Total Costs	\$225,854,565	\$276,491,495	\$299,353,144	\$801,699,204
Less FFP Adjustments	\$(1,733,567)	\$(16,056,620)	\$(5,244,398)	\$(23,034,585)
Total Eligible for FFP	\$224,120,998	\$260,434,875	\$294,108,746	\$778,664,619

6.4. C-ASC Project Costs (Years 4-6A)

Table 6-4 summarizes budgeted C-ASC project costs by SFY, including costs for the development, phased implementation, maintenance, and operation of the C-ASC System, and for the M&O of legacy systems that are part of the C-ASC architecture.

C-ASC project costs are presented as actual costs through December 31, 2008 (SFY 2008/09). Details for these costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined on the next page can be found in Section 6 of the May 30, 2008 Annual APDU.

Table 6-4 C-ASC Project Costs (Years 4-6A)

DEVELOPMENT & IMPLEMENTATION	ACTUAL SFY 2006/07	ACTUAL SFY 2007/08	ACTUAL SFY 2008/09	TOTAL
Project Management	9,944,836	10,858,547	2,078,296	\$22,881,679
Development	9,546,495	8,009,434	3,377,118	\$20,933,047
Testing	3,876,300	3,560,687	1,372,253	\$8,809,240
Conversion & Implementation	4,467,053	9,982,497	1,743,386	\$16,192,936
Miscellaneous	1,976,203	1,281,550	829,943	\$4,087,696
Business Partner Payments	117,233,147	99,996,439	87,249,073	\$304,478,659
TOTAL D&I COST	\$147,044,034	\$133,689,154	\$96,650,069	\$377,383,257
MAINTENANCE & OPERATIONS				
Service Delivery Management	3,322,490	6,661,157	6,617,096	\$16,600,743
Operations	4,245,876	2,925,741	643,197	\$7,814,814
Application Maintenance	9,018,654	878,811	78,174	\$9,975,639
Miscellaneous	767,896	2,435,227	-80	\$3,203,043
Business Partner Payments	94,102,505	51,566,381	23,023,806	\$168,692,692
Local Technical Support	33,494,873	36,162,114	14,278,797	\$83,935,784
ARS/CASES M&O	64,238,627	52,574,036	20,415,288	\$137,227,951
TOTAL M&O Cost	\$209,190,921	\$153,203,467	\$65,056,278	\$427,450,666
TOTAL CCSAS Cost	\$356,234,955	\$286,892,621	\$161,706,347	\$804,833,923
Less FFP Adjustments	\$(1,762,358)	\$(400,660)	\$(160,889)	\$(2,323,907)
Total Eligible for FFP	\$354,472,597	\$286,491,961	\$161,545,458	\$802,510,016

6.5. Maintenance & Operations Costs

Table 6-5 below summarizes actual project costs beginning January 1, 2009 and continuing through SFY 2011/12. These costs reflect the development, implementation, and the M&O of CCSAS after receiving federal certification.

Table 6-5 Maintenance & Operations Costs

Task	ACTUAL SFY 2008/09	ACTUAL SFY 2009/10	ACTUAL SFY 2010/11	ACTUAL SFY 2011/12	TOTAL
Development	8,313,534	31,196,762	3,304,956	-	\$ 42,815,252
Operations	33,064,168	48,344,650	77,127,834	58,173,297	\$ 216,709,949
Local Technical Support	18,225,082	24,446,139	23,648,698	30,005,350	\$ 96,325,269
Total CCSAS Cost	\$59,602,784	\$103,987,551	\$104,081,488	\$88,178,647	\$ 355,850,469
Less FFP Adjustments					
POG	(5,475)				\$ (5,475)
Depreciable Hardware (LCSA)		80,000		-	\$ 80,000
Depreciable Hardware (BP)			(228,847)	173,986	\$ (54,861)
Total Eligible for FFP	\$59,597,309	\$104,067,551	\$103,852,641	\$88,352,633	\$ 355,870,134