

## Steps For EPC Registration

**Step 1:** User goes to [www.goprogram.com](http://www.goprogram.com)

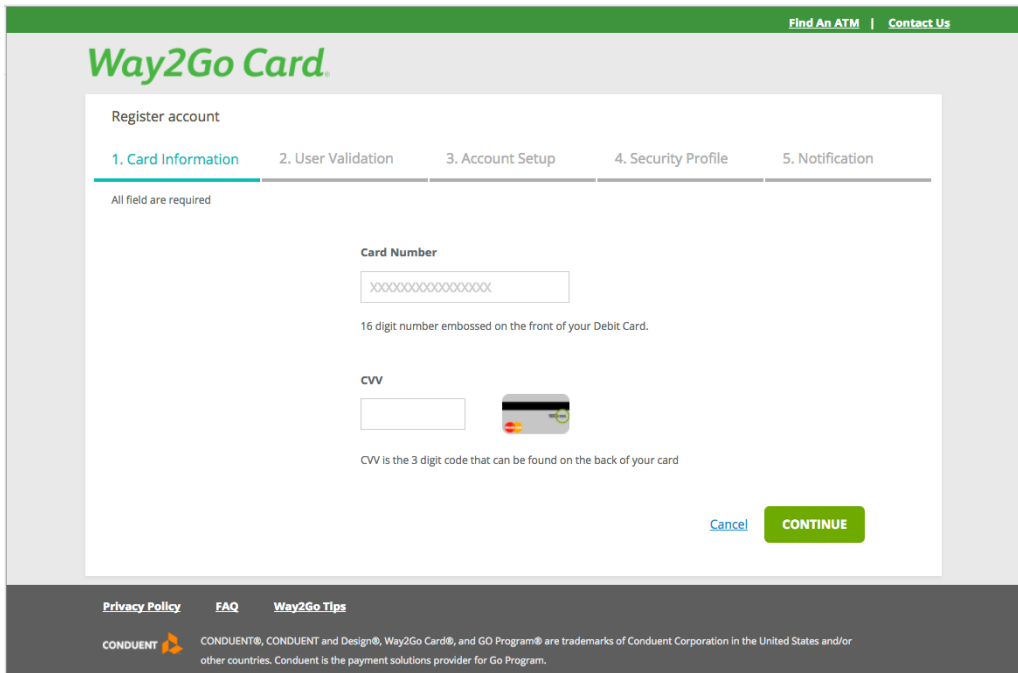
You will need to **Register your account** first. User ID is to be used once the account is created.



The image shows the Way2Go Card login and registration page. At the top, there are language options: English | [Español](#) | [Krèyol Ayisyen](#). The main heading is "Way2Go Card." Below this is a text input field labeled "User ID". Underneath the field is a green button labeled "LOGIN". Below the login button, there are two links: "[Forgot User ID?](#)" and "To sign up for Direct Deposit [click here](#)". At the bottom of the main content area, there is a green button labeled "Register your account" which is highlighted with a red rectangular border. At the very bottom of the page, there are two logos: "Available on the App Store" and "GET IT ON Google play".

## Step 2: Verify your card

This is the page the new user would verify their card information during the registration process.



The image shows the Way2Go Card registration verification page. At the top right, there are links for "Find An ATM" and "Contact Us". The main heading is "Way2Go Card." Below this, there is a section titled "Register account" with a progress indicator showing five steps: "1. Card Information", "2. User Validation", "3. Account Setup", "4. Security Profile", and "5. Notification". The first step, "1. Card Information", is currently selected. Below the progress indicator, there is a note: "All field are required". The main form area contains two input fields: "Card Number" and "CVV". The "Card Number" field has a placeholder "XXXXXXXXXXXXXXXXXX" and a description: "16 digit number embossed on the front of your Debit Card." The "CVV" field has a placeholder "XXX" and a description: "CVV is the 3 digit code that can be found on the back of your card". To the right of the CVV field is a small image of a Way2Go Card. At the bottom right of the form, there are two buttons: "Cancel" and "CONTINUE". At the bottom of the page, there are links for "Privacy Policy", "FAQ", and "Way2Go Tips". The footer contains the Conduent logo and text: "CONDUENT® CONDUENT and Design®, Way2Go Card®, and GO Program® are trademarks of Conduent Corporation in the United States and/or other countries. Conduent is the payment solutions provider for Go Program."

**Step 3:** Enter your DOB and Unique ID (which is PAR ID, if there are leading zeros, that should be included)

The screenshot shows the 'Way2Go Card' registration interface. At the top, there are links for 'Find An ATM' and 'Contact Us'. The main heading is 'Way2Go Card'. Below it, the page is titled 'Register account'. A progress bar shows five steps: 1. Card Information, 2. User Validation (highlighted), 3. Account Setup, 4. Security Profile, and 5. Notification. A note states 'All fields are required'. The 'Date Of Birth' section has three dropdown menus for 'Month', 'Day', and 'Year'. Below that is a 'Unique ID' field with a help icon. At the bottom right, there are '< Back' and 'CONTINUE' buttons. The footer contains 'Privacy Policy', 'FAQ', 'Way2Go Card Tips', and the 'CONDUENT' logo with a disclaimer: 'CONDUENT and Design, Way2Go Card, and GO Program are trademarks of Conduent Corporation in the United States and/or other countries. Conduent is the payment solutions provider for Go Program.'

**Step 5:** Create Username and Password and complete account setup processes. Customers will be prompted through various screen to set up their account.

The screenshot shows the 'Way2Go Card' registration interface at the 'Account Setup' step. The progress bar highlights '3. Account Setup'. A note says 'Please use this page to setup your sign-in credentials. All field are required.' The form includes fields for 'Create User ID', 'Create Password', 'Confirm Password', 'Email', 'Confirm Email', and 'Mobile Phone Number'. Each field has a green checkmark indicating it is valid. The 'Mobile Phone Number' field is followed by a dropdown menu currently set to 'Verizon'. A yellow callout box on the right provides password requirements: 'Your User ID must consist of 8 to 10 alphanumeric characters (letters and/or numbers). Your Password must be 10 to 16 alphanumeric characters (letters and numbers) and include all of the following: 1) One or more uppercase letters, 2) One or more lowercase letters, 3) One or more numbers, 4) One or more special characters (@!\$%^&\*~+!@:;?), 5) Not be same as previous 10 passwords used for this account.' Below the callout, it says 'It is important to create a secure password. Here are some tips to ensure your new password is secure:' followed by a list of tips: 'Avoid using something that someone could guess', 'Avoid using the same password you use for other things', 'Avoid using your first or last name, pin number or address digits, or your children's birthday', and 'Avoid using repeated numbers or digits like 1234 or ABCD'. At the bottom right, there are '< Back' and 'CONTINUE' buttons.

1. Card Information    2. User Validation    3. Account Setup    **4. Security Profile**    5. Notification

All fields are required

**Please enter a security question and answer**

Security Question

Answer

Confirm Answer

**Please Select a Profile Image** ⓘ

Name Your Image

[< Back](#)    [CONTINUE](#)

User can now choose notification preferences after creating security profile

Find An ATM | Contact Us

**Way2Go Card.**

Register account

✓ Card Information    ✓ User Validation    ✓ Account Setup    **4. Security Profile**    5. Notification

Please use the page below to set your Mailing and Language Preferences for Annual Disclosures and Notices. You have the option to receive your Disclosures and Notices through the US Postal Service, or to receive an Email indicating a disclosure and/or notice is available online. Additionally, you can select to receive your notices in English or Spanish.

**Mailing Preference**

Email Notification

US Postal Service  
 999 ABC St, NY, 12345-4444

**Review the [electronic consent](#) and obtain the keyword.**

Keyword

By inserting the keyword above, I have read and understood the E-SIGN CONSENT TO USE ELECTRONIC RECORDS AND SIGNATURES document and consent to receiving the defined documents electronically.  
 To view these document in PDF format,you will need Adobe Reader.  
 This program is available for free.Download adobe reader.

**Language Selection**

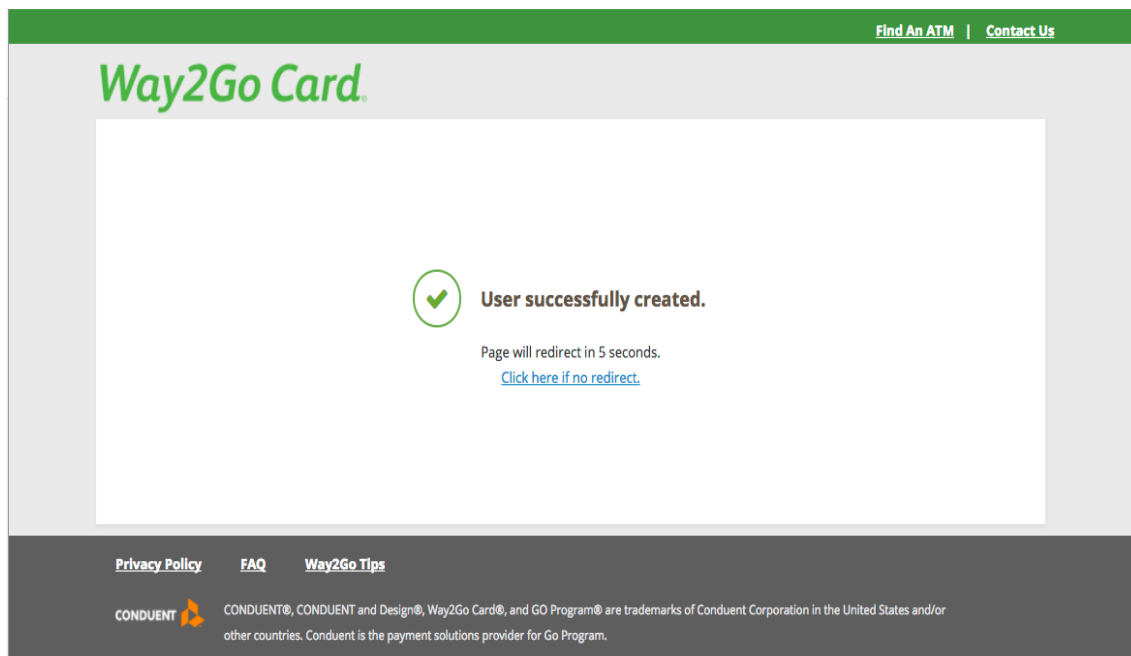
English  
 Español

[< Back](#)    [COMPLETE](#)

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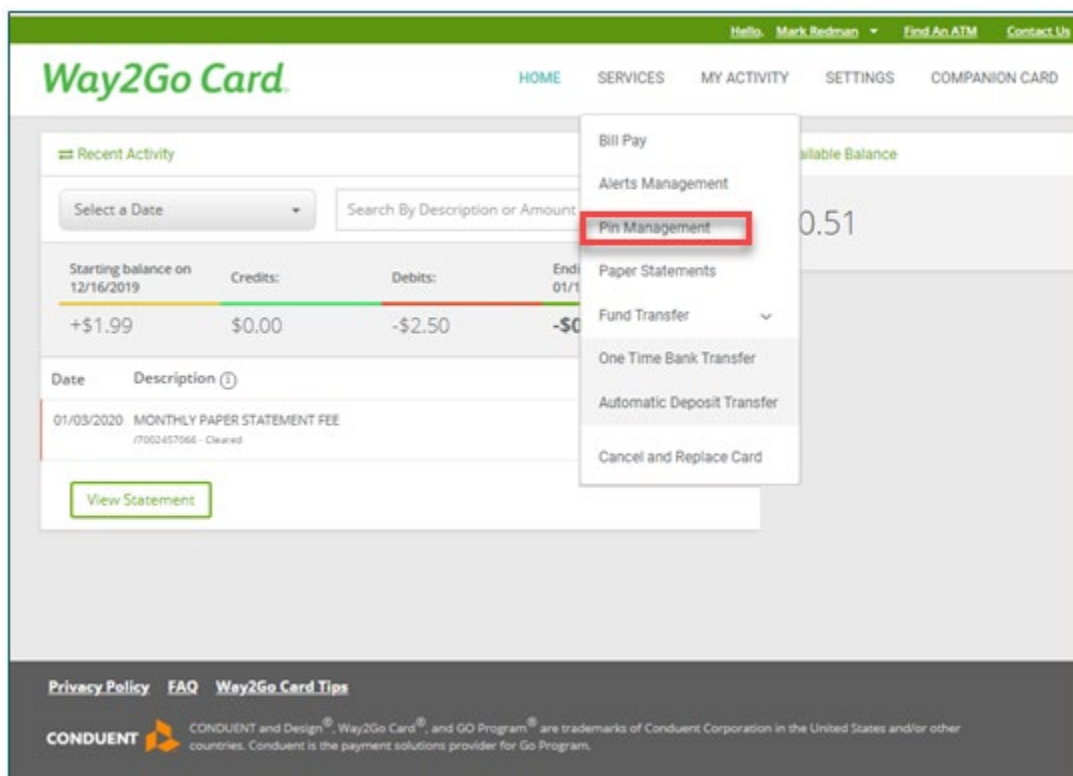
[Privacy Policy](#)    [FAQ](#)    [Way2Go Tips](#)

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Once they set up the profile they will be forced to logout. **Registration doesn't activate the card; the user will be required to log in to pin the card.**

**Step 6:** User will pin their card by going to **Pin Management** under **Services**




## Step 7: Activate Pin


**Way2Go Card.** HOME SERVICES MY ACTIVITY SETTINGS COMPANION CARD

Pin Management

### Pin Management Activity

Activate PIN  Change PIN

CVV 



Security Question

FATHERS MIDDLE NAME

Answer

Update your current PIN

Current PIN

New PIN

Confirm New PIN

Your new PIN number must contain exactly 4 numbers.  
Your PIN number is the secret number that allows you access your money and helps protect your Card Information. Here are a few easy tips you can use to help keep your money and information safe.

- Create a PIN number that no one would be able to guess. Never use repeating digits like "1111", "0000", or easy to guess numbers like "1234".
- Keep your Personal Identification Number (PIN) a secret. Never share it with anyone, including friends or family members, store employees, or others.
- When creating your secret PIN, it's best to select a series of numbers that's easy for you to remember, but difficult for anyone else to guess.
- It is not safe to use the same PIN you use for other things. Avoid using the same digit consecutively or combinations that are easily discovered such as your telephone number, the last 4 digits of your Social Security number, your birthday, home address, driver's license number, etc.
- Change your secret PIN regularly just in case someone learns it.
- Never write down your secret PIN number anywhere, especially on your Card, in your wallet or in your phone.
- Protect your secret PIN from prying eyes. Never let other shoppers or people standing near you see you typing your PIN, including at the ATM.
- Never share your PIN with anyone, for any reason, regardless of the circumstances.
- Do not disclose your PIN's a email, text or over the phone to anyone who may claim to be your financial institution's representative, or law enforcement.
- It is not necessary for anyone to know your PIN including your joint account-holder, your financial institution or law enforcement.
- Hang up immediately if you receive a telephone call from someone asking you for your secret PIN number to complete an online transaction, or for verification of any type.

This will activate the card and allow the person to use it.